

1. **CALL TO ORDER**

REVISED

2. **ADOPTION OF THE AGENDA**

2.1 **Adoption of the Agenda**

Recommendation:

That the April 16, 2019, Regular Committee of Council Meeting Agenda be adopted as circulated.

3. **DELEGATIONS**

3.1 **The Pollinator Project**

4. **REPORTS**

4.1 **Cannabis Retail Applications**

~~To be distributed separately~~ See late item package at the end of this Agenda

4.2 **2019 Draft Budget Public Input**

Recommendation:

That Committee of Council:

1. *Approve the operating budget as presented on February 12, 2019.*

2. *Direct staff to prepare the 2019-2023 Financial Plan Bylaw based on the operating and capital budgets as approved.*

5. **COUNCILLORS' UPDATE**

6. **MAYOR'S UPDATE**

7. **CAO UPDATE**

8. **RESOLUTION TO CLOSE**

8.1 **Resolution to Close the April 16, 2019, Regular Committee of Council Meeting to the Public**

Recommendation:

That the Regular Committee of Council Meeting of April 16, 2019, be closed to the public pursuant to the following subsection(s) of Section 90(1) of the Community Charter:

Item 4.1

l) discussions with municipal officers and employees respecting municipal objectives, measures and progress reports for the purposes of preparing an annual report under section 98 [annual municipal report.

Item 4.2

k) negotiations and related discussions respecting the proposed provision of a municipal service that are at their preliminary stages and that, in the view of the council, could reasonably be expected to harm the interests of the municipality if they were held in public.

2019 Draft Budget Public Input

RECOMMENDATION:

That Committee of Council:

1. Approve the operating budget as presented on February 12, 2019, for inclusion in the 2019-2023 Financial Plan Bylaw; and
2. Direct staff to prepare the 2019-2023 Financial Plan Bylaw for Council approval.

PREVIOUS COUNCIL/COMMITTEE ACTION

At the February 12, 2019 Committee of Council meeting, the following motion was passed:

That Committee of Council:

1. Approve the corporate work plans for 2019; and
2. Authorize staff to issue the draft operating budget for public consultation.

REPORT SUMMARY

This report describes the community's response to the 2019 Budget at a Glance brochure, which was mailed to every home and business to obtain feedback on the draft budget. The general themes of the 706 responses received were consistent with the past few years with respondents most satisfied with fire services and parks and least satisfied with traffic control and road conditions. The public input is being presented to Committee for consideration in finalizing the 2019-2023 Financial Plan and in planning for the 2020 budget.

BACKGROUND

In early March, the City mailed the 2019 Budget at a Glance brochure to every home and business to obtain feedback on the draft operating budget. The draft budget, which was approved on February 12, 2019 by Committee of Council, has the following impact for the average residential home.

	2018	2019	\$ Change	% Change
Property Tax	\$ 1,876.27	\$ 1,932.10	\$ 55.83	2.99%
Parcel Tax	25.00	25.00	-	-
Solid Waste	192.73	215.89	23.16	12.02%
Water	430.63	448.05	17.42	4.05%
Sewer	329.72	332.43	2.71	0.82%
Total	\$ 2,854.35	\$ 2,953.47	\$ 99.12	3.47%

2019 Draft Budget Public Input

The budget public consultation period ended on March 25 with the City receiving 706 responses. Residents were asked for their input on a number of issues including:

- Satisfaction with service levels
- Service enhancements
- Service reductions
- Satisfaction with communication relating to the budget

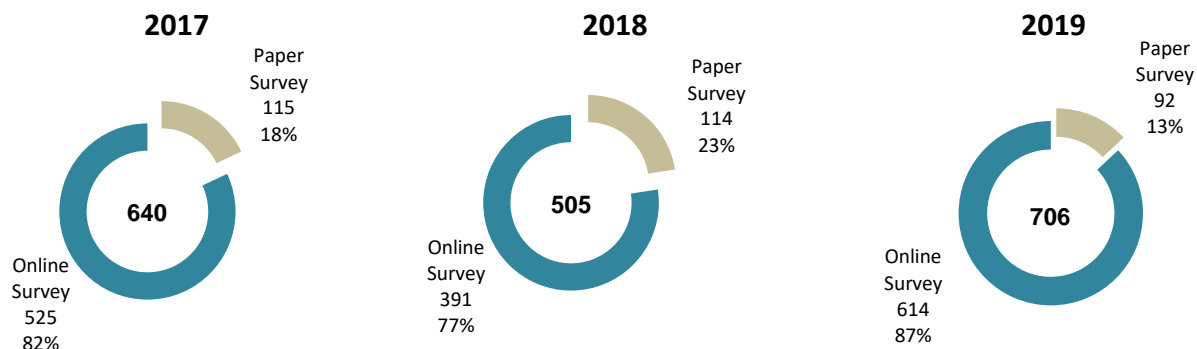
Not everyone who responded answered each question, or provided comments.

DISCUSSION

The results of the feedback are as follows:

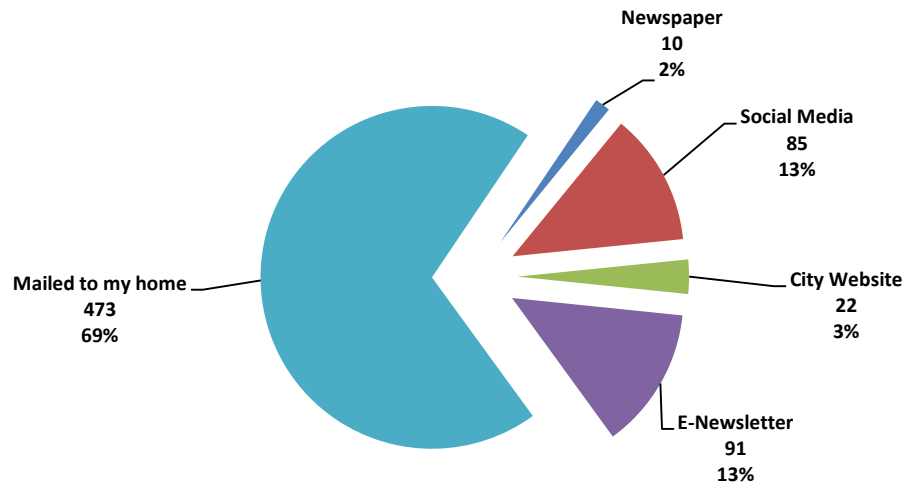
1. How Many Responses?

The city received 706 responses in 2019 out of 25,605 mailed out, up from the 2018 total of 505. Consistent with previous years, the majority of respondents completed the survey electronically as opposed to the paper survey.



2. How Did Respondents Learn About The Survey?

While the City's practice of mailing the "Budget at a Glance" brochure to each home, property owner and business continues to be the primary channel by which respondents receive the survey, there was a slight uptick in the number of people who learned about the survey through social media (2018 - 7%) and through the E-Newsletter (2018 - 1%).



3. What Is The Respondent Profile?

Consistent with prior years, nearly all feedback was received from Port Coquitlam residents and taxpayers.

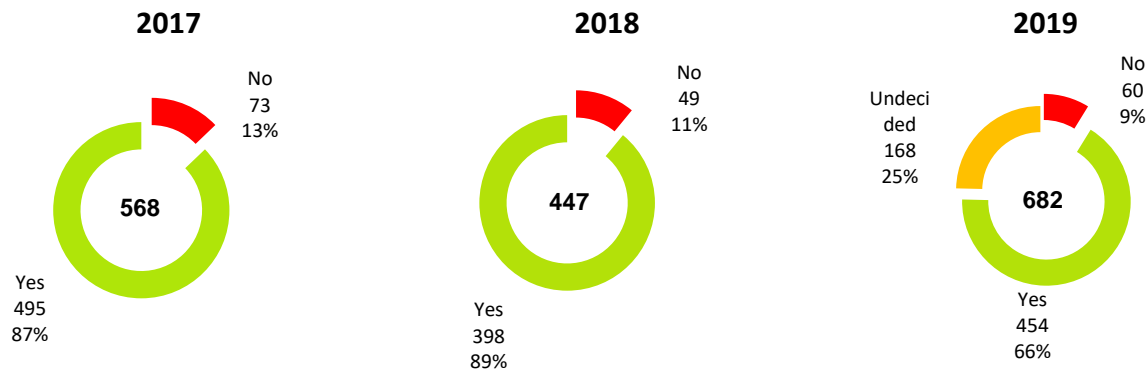
Are you a Port Coquitlam resident or taxpayer?



4. Are Respondents Satisfied With Budget Information?

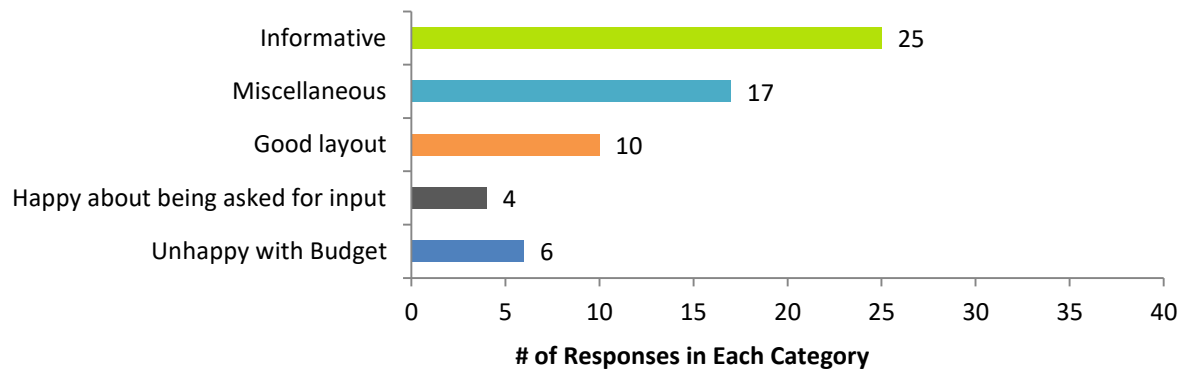
Overall, the community continues to be satisfied with the effort the city is making to provide budget information with 67% of respondents indicating they are satisfied with the budget information available to them. New to the survey for 2019 was a third option (undecided). Inclusion of this option appears to have shifted a portion of the population who previously voted in the other two categories.

2019 Draft Budget Public Input

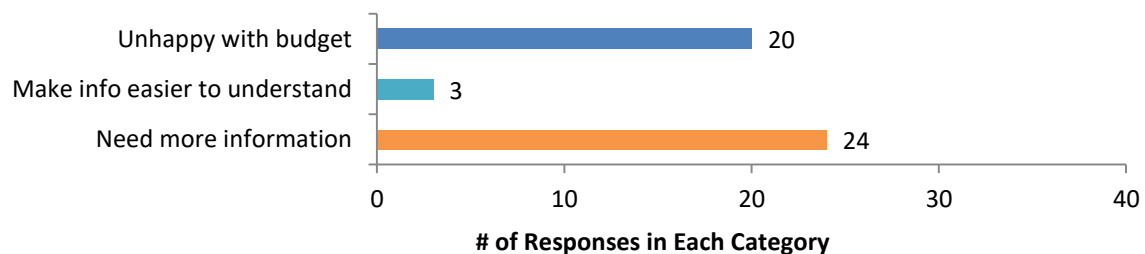


Of the 682 who answered this question, 144 provided comments broken down as follows:

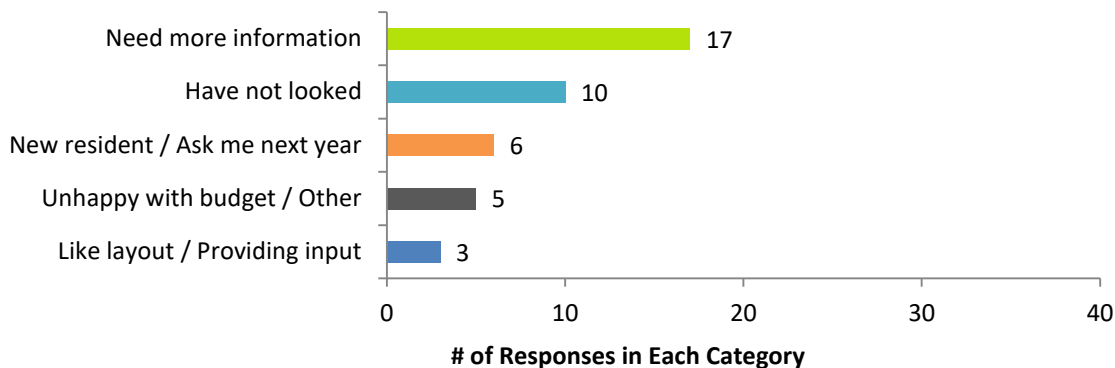
Comments From People Who Are Satisfied With the Budget Information



Comments From People Who Are Not Satisfied With the Budget Information

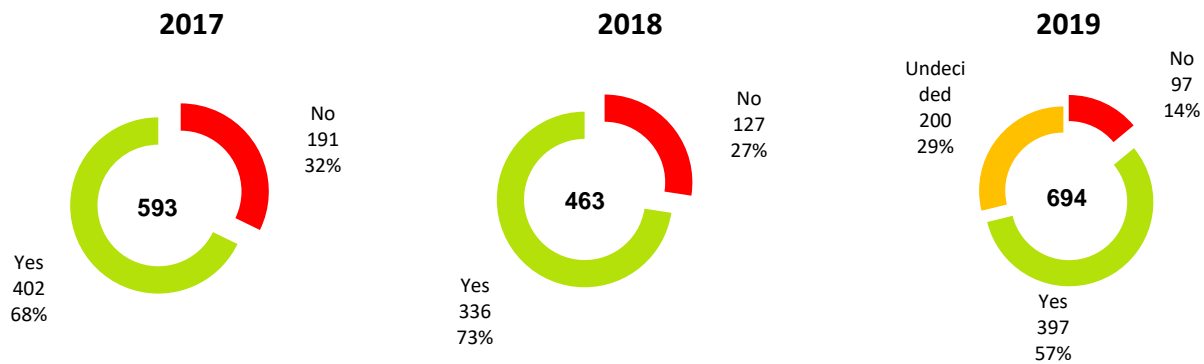


Comments From People Who Are Undecided



5. Do respondents feel they get value for their tax dollars?

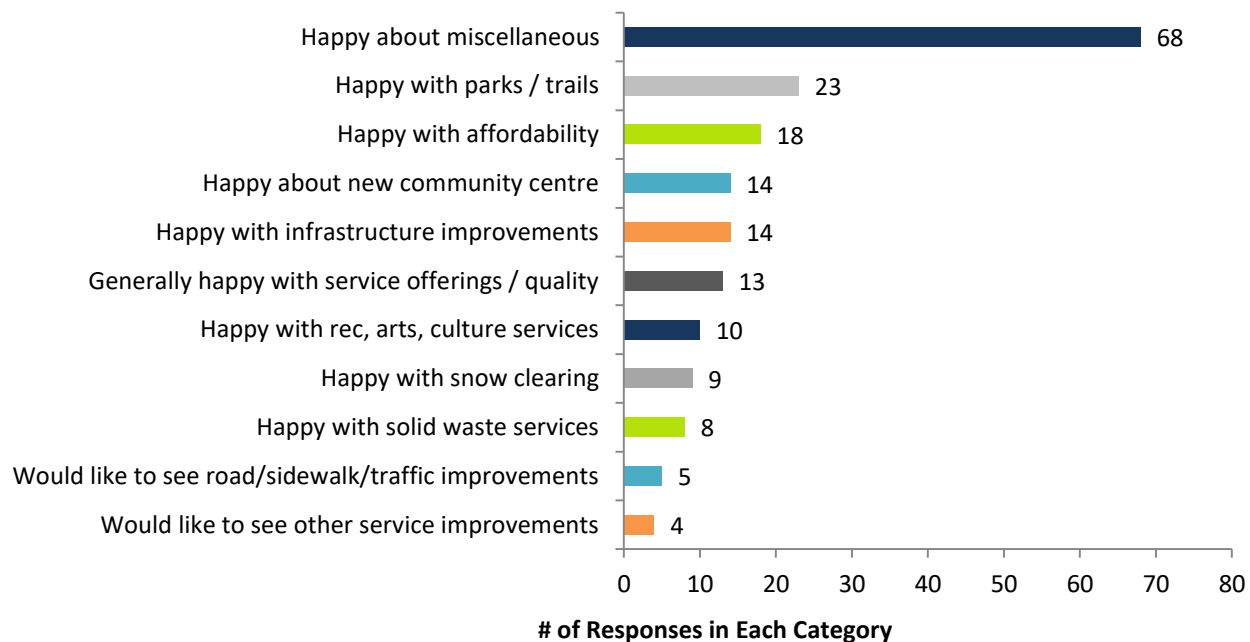
On the question of whether taxpayers feel they are getting good value, results over the past three years are consistent with more than two-thirds of respondents commenting they get good value. New to the survey for 2019 was a third option (undecided). Similar to the question on satisfaction with the budget information, inclusion of a third option appears to have shifted a portion of the population over from the yes and no categories.



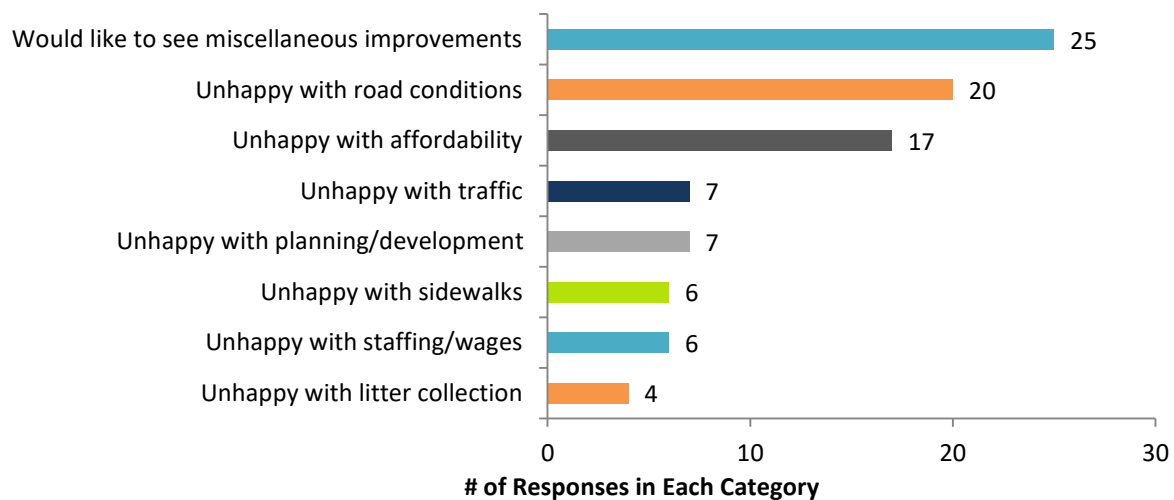
Of the 694 who answered this question, 336 provided comments broken down as follows:

2019 Draft Budget Public Input

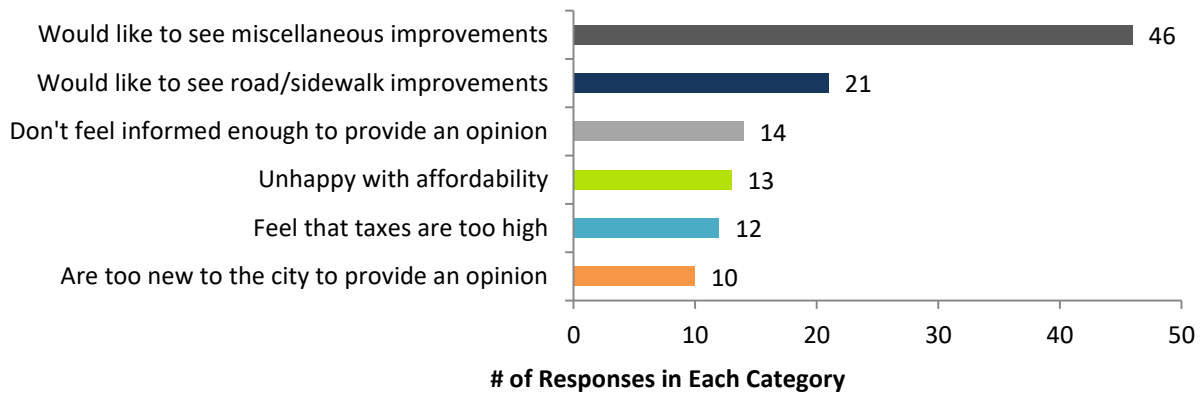
Comments From People Who Answered Yes



Comments From People Who Answered No



Comments From People Who Answered Undecided



6. What Is the Overall Level of Satisfaction with City Services?

Respondents were asked to rate their satisfaction with nine city services (listed in the table below). New to the survey for 2019 was the inclusion of Business and Development Services as another service category.

Available rating options were: “Needs Improvement”, “Meets Expectation”, “Exceeds Expectation”, and “Did Not Use”. The inclusion of “Did Not Use” is new to 2019, and is intended to be able to better filter the data, as historically people who have not used the service have still filled out a satisfaction level thereby making the results a bit misleading.

Consistent with previous years, the options of “Needs Improvement”, “Meets Expectation”, and, “Exceeds Expectation” were assigned a score from 3 to 1 respectively. The closer to a score of 1 a particular service is, the more satisfied the respondent is with the service. The weighted average of each category response was calculated as shown in the table below.

All services, on average, met or exceeded expectations with Fire Services and Parks and Trails in the top two positions and Traffic Control and Road Conditions in the bottom two positions. All services had a marginal decrease in satisfaction when compared to 2018, with the exception of Business and Development, which was a new service category for 2019 and therefore had no 2018 data.

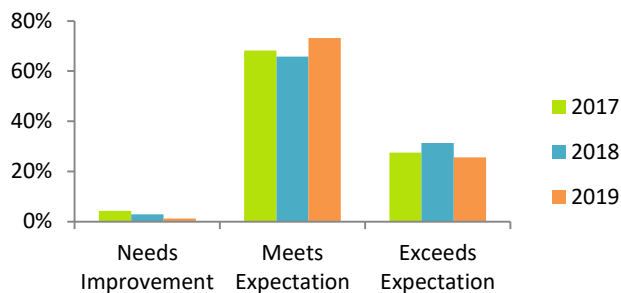
Where respondents provided comments, some did not pertain to the question at hand and were excluded from the analysis of results. Additionally, in other cases a comment could touch on a number of items within a service category. In these instances, each distinct item mentioned in the comment was counted separately for the purpose of summarizing the number of responses.

2019 Draft Budget Public Input

	2019 Ranking	2019 Score	2018 Ranking	2018 Score	Change From 2019
Fire Services	1	1.76	1	1.71	Marginal decrease
Parks and Trails	2	1.88	2	1.73	Marginal decrease
Garbage, Recycling and Green Cart	3	1.98	3	1.90	Marginal decrease
Police Services	4	2.03	4	1.96	Marginal decrease
Recreation and Culture	5	2.09	5	1.97	Marginal decrease
City Cleanliness and Attractiveness	6	2.18	6	2.03	Marginal decrease
Business and Development	7	2.21	n/a	n/a	n/a
Traffic Control	8	2.33	7	2.31	Marginal decrease
Road Conditions	9	2.44	8	2.37	Marginal decrease

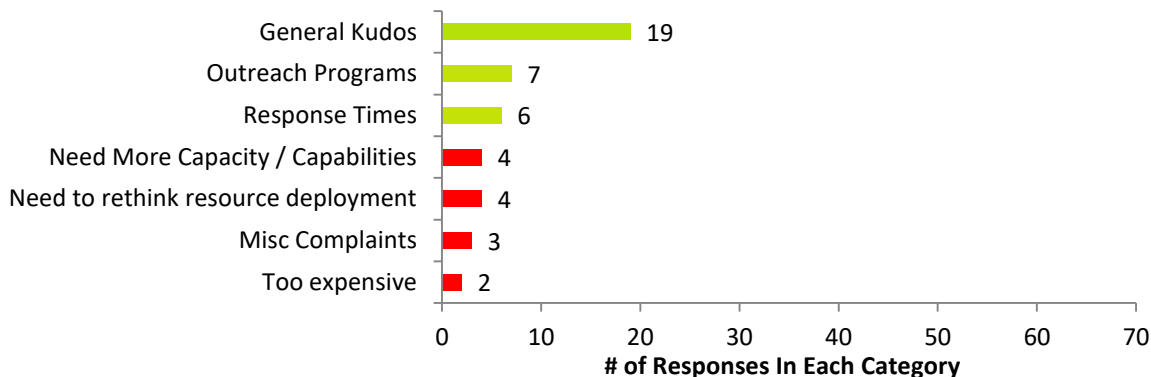
Fire Services

Fire Services (1.76)



687 people answered this question, with 34 providing comments. Respondent satisfaction with Fire Services ranked highest out of the nine categories. Positive comments focused primarily on general appreciation for the work that fire personnel do, with specific positive feedback on public safety and outreach programs as well as fast response times.

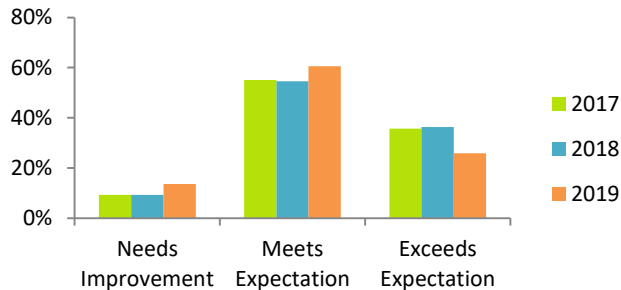
Areas for improvement were almost equally split with the expansion of the department's capacity/capability to respond to emergencies (e.g. need more than first responder training, increased hazmat capabilities, etc) and looking at how resources are deployed (e.g. attendance at medical calls) being the top two areas commented upon.



2019 Draft Budget Public Input

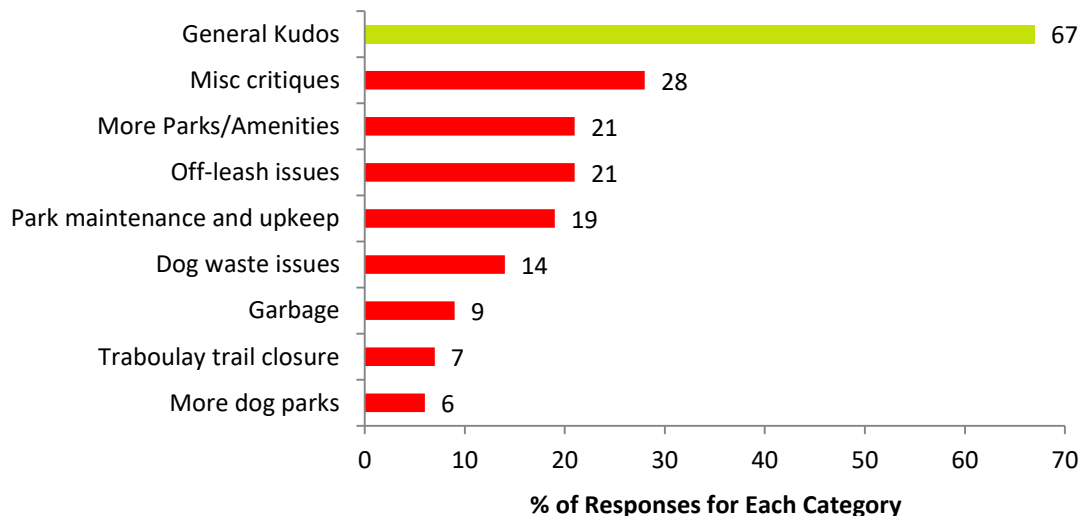
Parks and Trails

Parks and Trails (1.88)



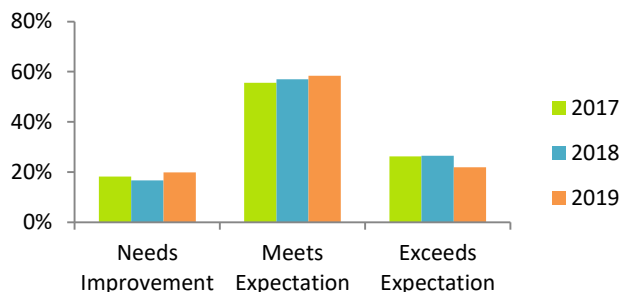
676 people answered this question, with 175 providing comments. Respondent satisfaction with Parks and Trails ranked second highest out of the nine categories with many positive comments about the beauty of our parks/trails and the benefit of being so close to nature.

At 21 comments, the most specific areas cited for improvement were a desire for more parks or upgrades to existing amenities and concerns about dogs off-leash.



Garbage, Recycling and Green Cart

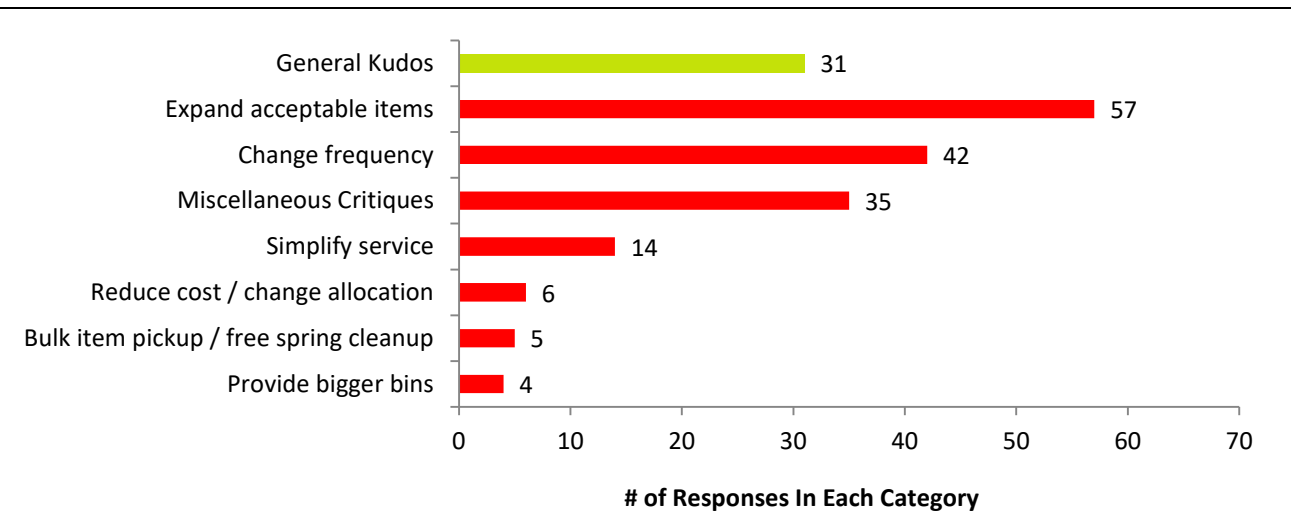
Garbage, Recycling & Green Cart (1.98)



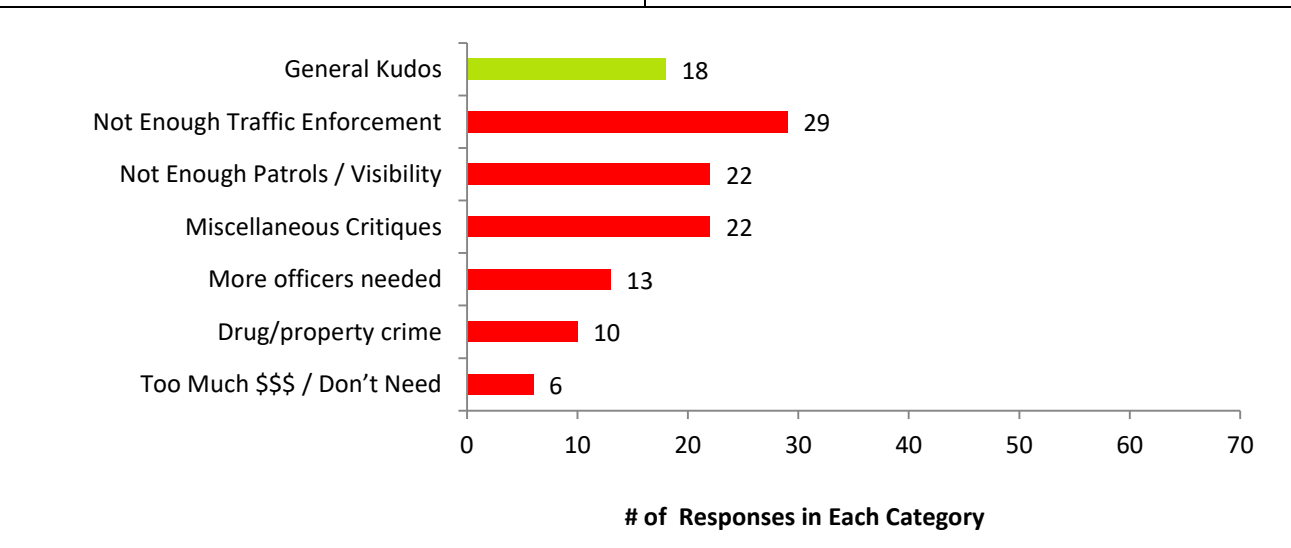
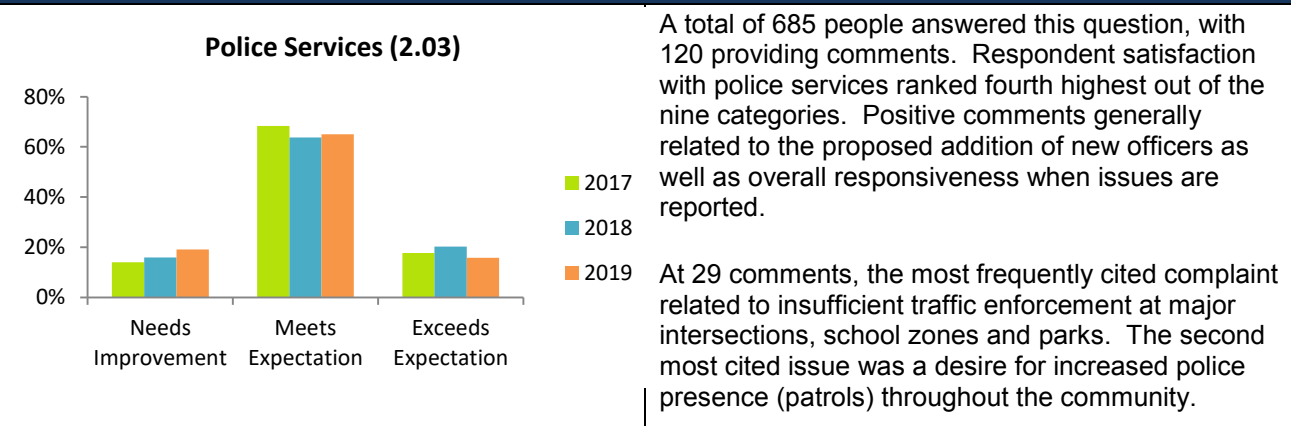
A total of 693 people answered this question, with 176 providing comments. Respondent satisfaction with garbage, recycling & green cart service ranked third highest out of the nine categories. Positive comments reflected feedback such as the timeliness of service and the ease of using the smart phone application.

At 57 responses, the most frequently cited complaint was the desire to increase the types of items accepted by recycling (e.g. glass, plastics, Styrofoam) and green waste (compostable bags). At 42 responses, the second most cited critique was the frequency of service delivery.

2019 Draft Budget Public Input

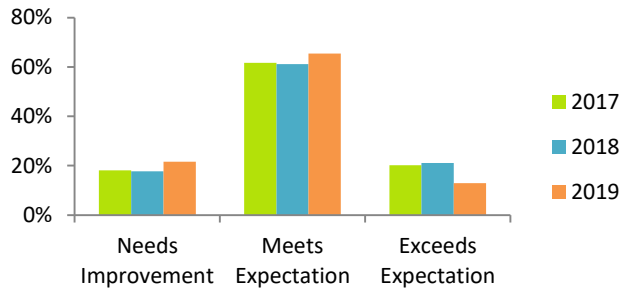


Police Services



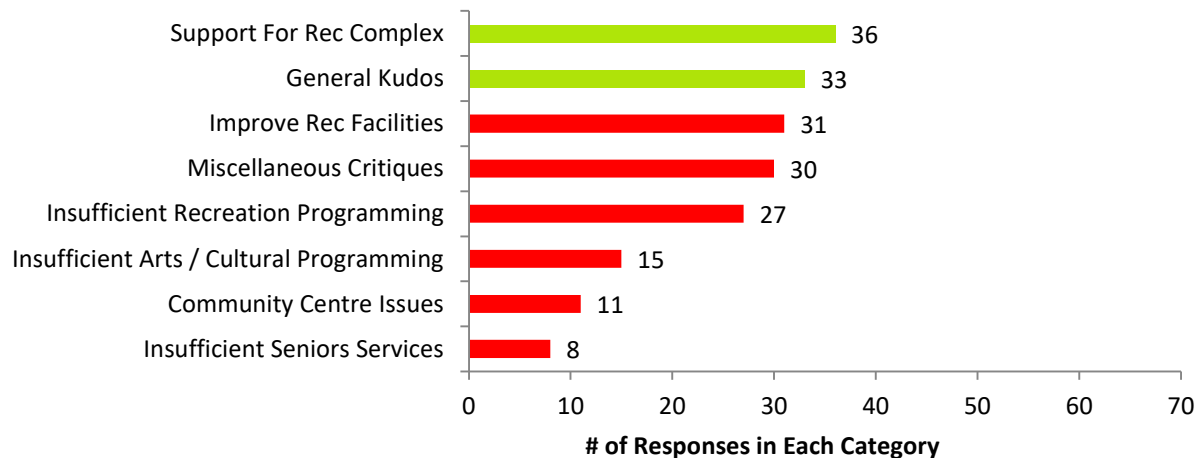
Recreation Services

Recreation Services (2.09)



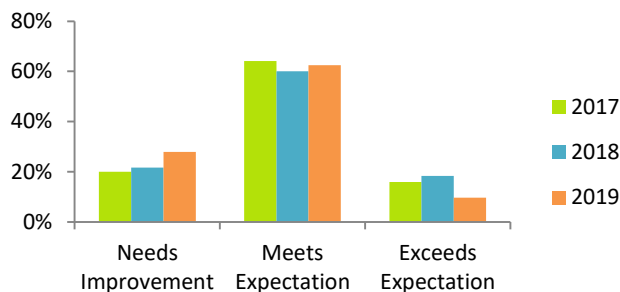
A total of 676 people answered this question, with 169 providing comments. Respondent satisfaction with recreation services ranked fifth highest out of the nine categories. 36 comments were in favour of the new Community Centre, generally expressing excitement for the project.

At 31 comments, the most cited area for improvement was the lack of recreation facilities/amenities across the city and the poor state of existing facilities. At 30 comments, miscellaneous critiques ranged from difficulty using the experience.it website to a wait and see approach on whether the new Community Centre will change their opinion on recreation. Insufficient Recreation programming (both quantity of existing programs and overall service offerings) ranked as the third most cited area.



City Cleanliness & Attractiveness

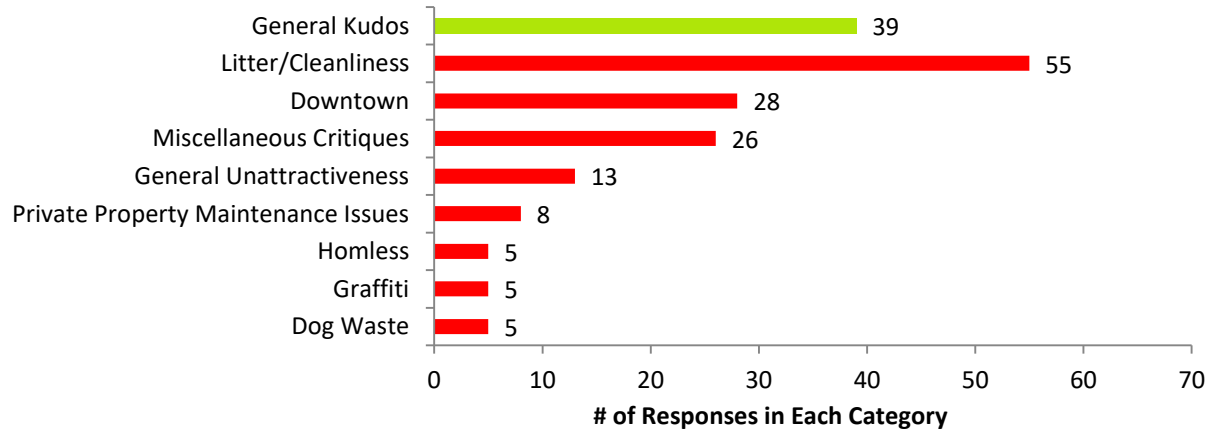
City Cleanliness & Attractiveness (2.18)



A total of 685 people answered this question, with 171 providing comments. Respondent satisfaction with city cleanliness & attractiveness ranked sixth out of the nine categories. Positive comments typically focused on landscaping (gardens and flowers).

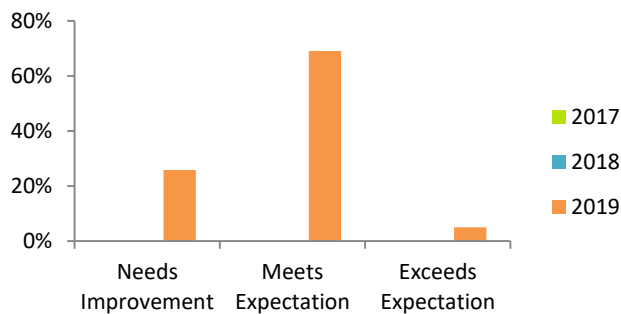
At 55 comments, the most often cited area for improvement related to cleanliness (e.g. too much trash/litter, general untidiness). The second most cited category, at 28 comments, related specifically to downtown (need for redevelopment, need to increase attractiveness, etc.)

2019 Draft Budget Public Input



Business and Development Services

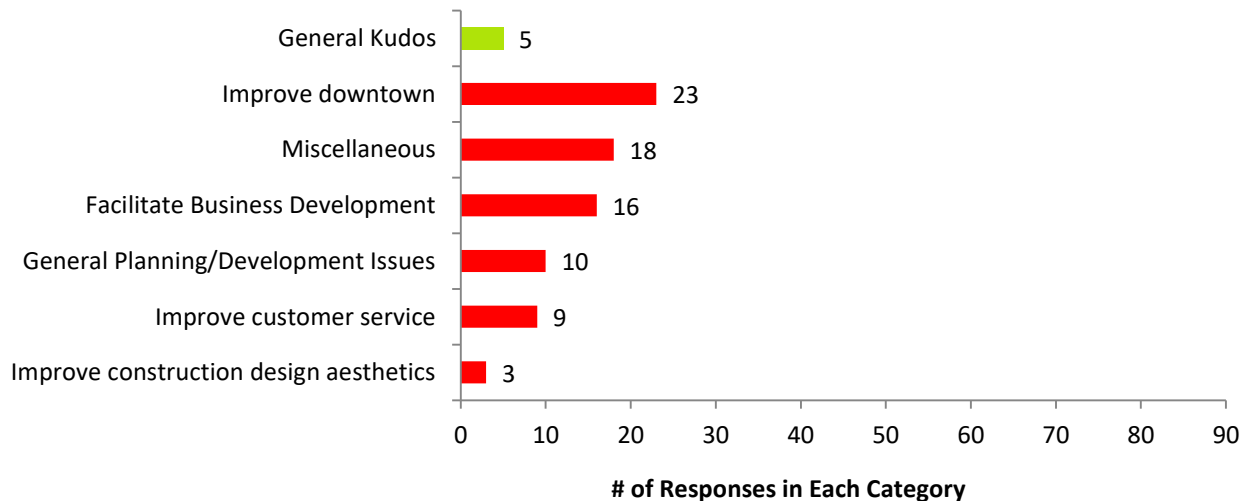
Business and Development (2.21)



A total of 671 people answered this question, with 93 providing comments. Respondent satisfaction with business and development services ranked seventh out of the nine categories. Positive comments typically focused on the city's work to improve the downtown core.

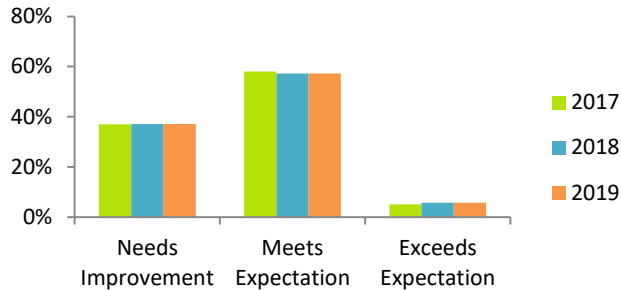
At 33 comments, the most often cited area for improvement related to the desire to see more and faster improvement to the downtown core. Second was the desire for more retail and shopping options throughout the city.

The addition of this category was new for 2019, and it is evident from the overlap of responses from this question with things like city cleanliness and attractiveness means that additional clarification around the definition of this service is required.



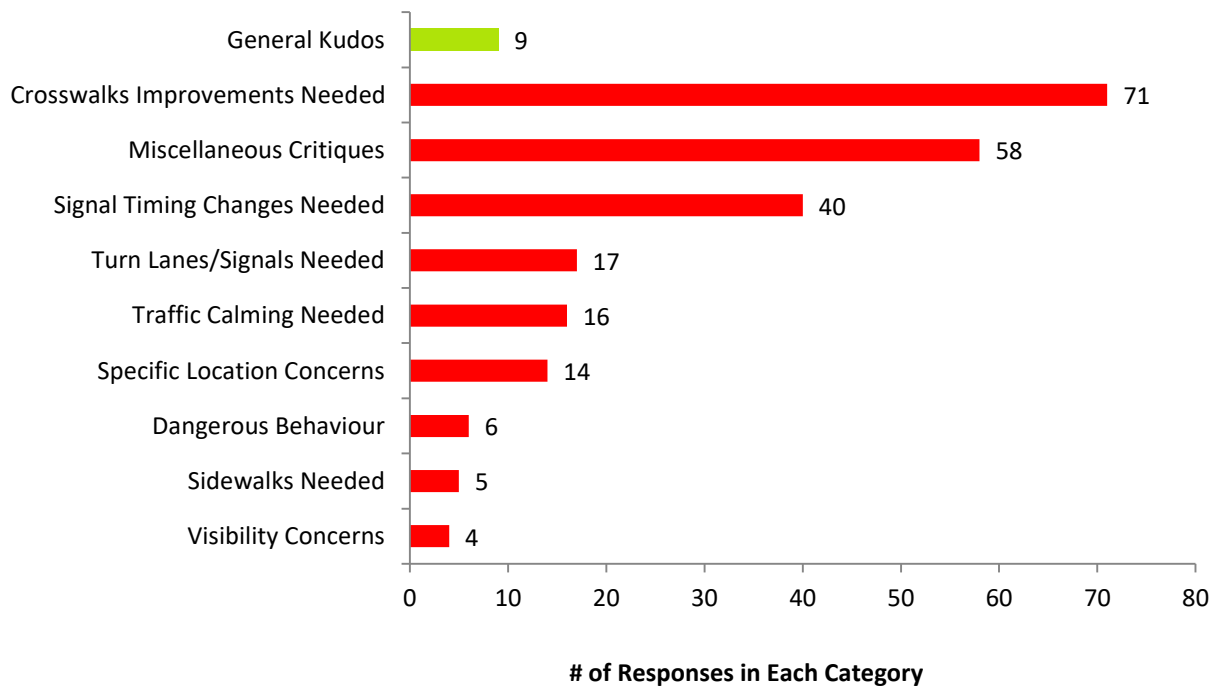
Traffic Control

Traffic Control (2.33)



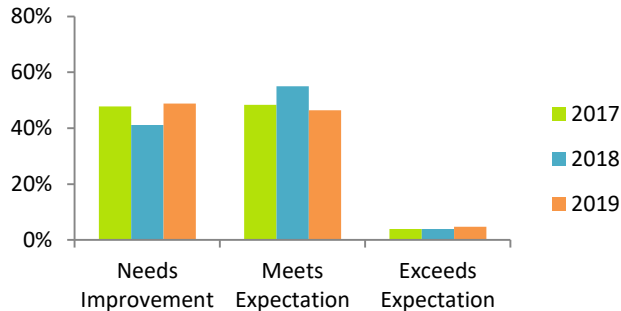
A total of 685 people answered this question, with 242 providing comments. Respondent satisfaction with traffic control ranked second worst out of the eight categories. Positive comments related to recognition of some of the city's recent pedestrian safety improvements.

At 71 comments, the most often cited area for improvement related to insufficient pedestrian crossings and the need for lit pedestrian-controlled crossings. The second most specific category mentioned was timing of traffic signals at 40 comments.



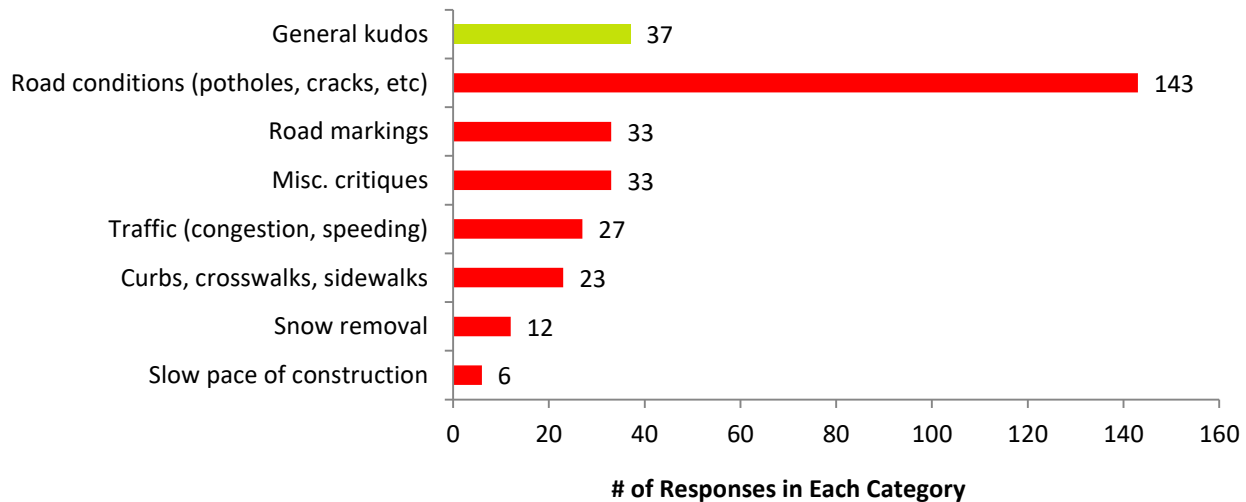
Road Conditions

Road Conditions (2.44)



A total of 694 people answered this question, with 279 providing comments. Positive comments generally expressed appreciation for snow clearing efforts over the winter.

At 143 comments, poor road conditions was the most cited area for improvement. At 33 comments, the second most cited area for improvement related to the desire to see improved street lighting and lane markings.



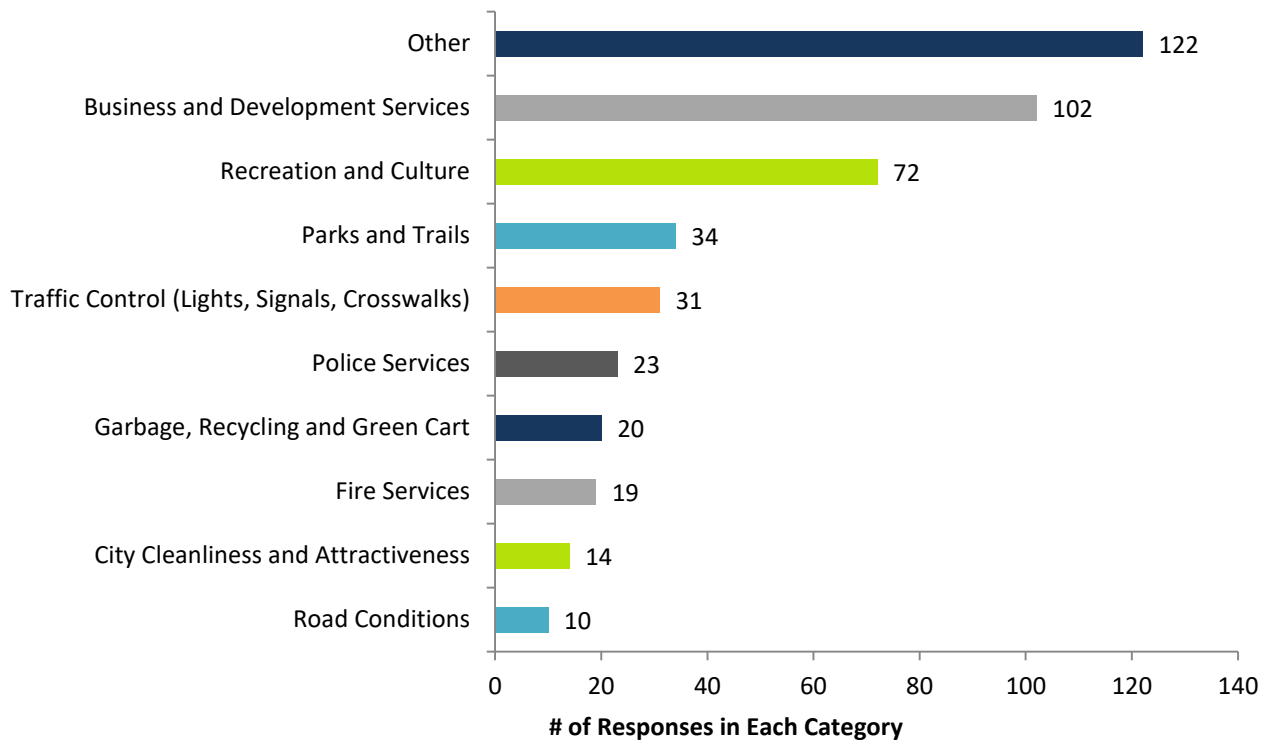
7. What Service Would Respondents Trade for Lower Taxes?

Residents were asked about their interest in decreasing one of the nine services listed above if it would result in lower taxes/rates. They were also given the option of selecting "other".

This question format was new to 2019 whereas, in past surveys, this question was open ended which meant less connection to the questions about satisfaction with service levels mentioned previously (i.e. harder to infer whether satisfaction with services corresponded to a willingness to continue paying for those services).

447 respondents answered the question.

2019 Draft Budget Public Input



Of the 122 that marked “Other”, 59 provided comments with 35 stating they are comfortable with the level of taxation for the services provided, 13 did not want to reduce any services but instead wanted the City to reduce wages or find efficiencies, the remaining 11 provided a broad range of suggestions or did not know what to cut.

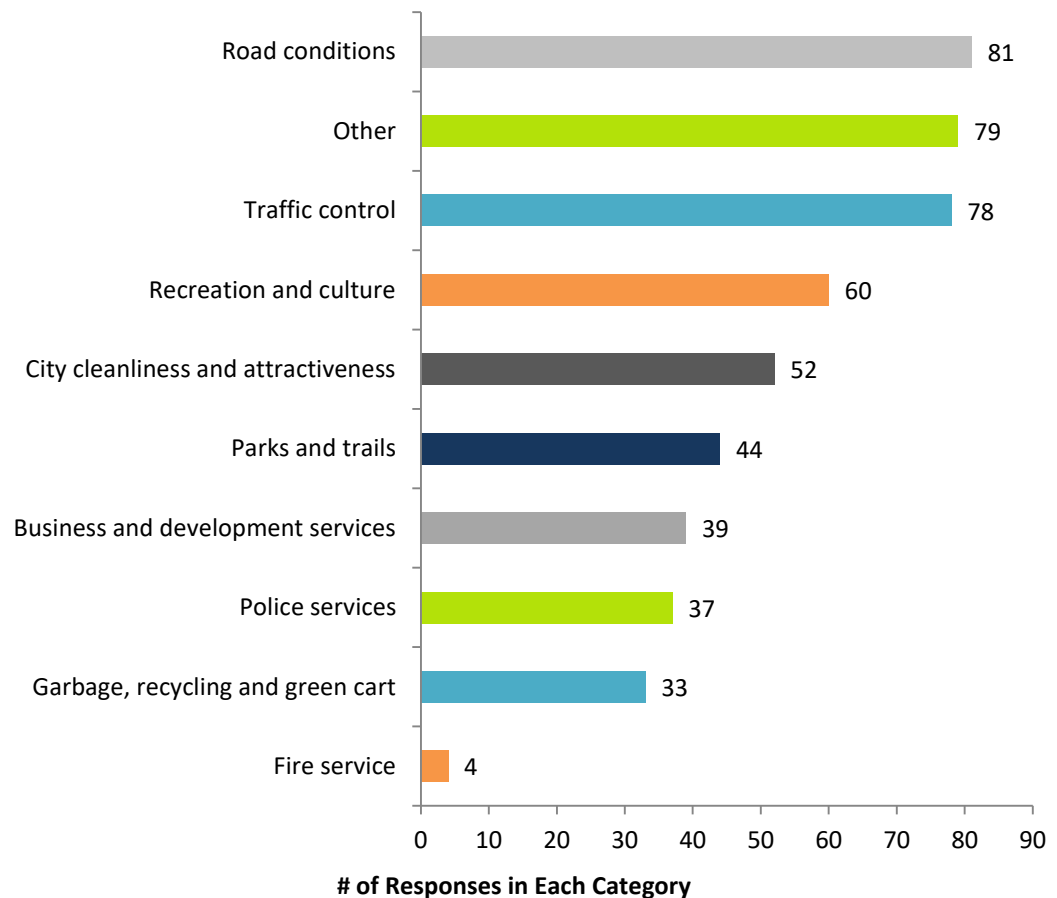
102 respondents selected “Business and Development Services” but of those, 56 answered “have not used” when previously asked about their level of satisfaction with the service. It is evident that additional clarification of this service is required in future surveys in order to obtain better feedback from respondents.

8. What Service Would Respondents Pay to Improve?

Residents were asked about their interest in increasing or improving a service even if it may result in higher taxes. 507 respondents answered the question

Consistent with comments seen in the section covering satisfaction with city services, the areas residents would be most comfortable spending money to enhance correspond to the areas most frequently cited as needing improvement (road conditions and traffic control).

Of the 79 that marked "Other", 17 provided comments indicating they do not want an increase with the remainder providing an assortment of suggestions or did not know what to cut.



Analysis of Input

The combination of quantitative and qualitative data from the survey reveal the following themes:

Positive themes:

- 57% of respondents believe they are getting good value for their tax dollars
- 66% of respondents are pleased with the level and type of budget information provided to them
- Respondents are most satisfied with the city's Fire, and Parks & Trails services

Areas for improvement:

- Condition of city roads: The 2019 survey included a number of positive comments about the impact of the neighbourhood rehabilitation program. However, overall road conditions continue to be a concern for residents.
- Pedestrian safety: While residents have started to notice the impact of the pedestrian safety program, there is still a strong desire to see more done in this area.

The areas for improvement are relatively consistent with prior year feedback, and Council has taken steps in previous budgets to address these areas, including:

- Generally, the comments relating to pothole patching is due to the fact that many of the roads have deteriorated beyond a condition in which pothole patching is sufficient, requiring more comprehensive rehabilitation. It is not recommended that further service level changes be made to pothole patching at this time.
- An additional \$120,000 in one time funding in 2018 to address backlogs, and \$25,000 in ongoing funding to increase the service level for paint markings to the following:
 - Use of thermoplastic road markings in high conflict areas such as crosswalks, stop bars, bike stencils and directional arrows; Major Road Network (MRN) roads, and centerlines on arterial roads.
 - Use of painted road markings for all other lane and edge markings, and curbs.
 - Use of raised pavement markers on MRN roads to enhance visibility and safety for motorists.

Painted road markings are refreshed every year and thermoplastic markings every eight years. This work is typically completed in the summer based on contractor availability. In 2018, utilizing Council's one time funding allotment, the City completed 120,000 meters of road markings, however, the full scope of the work could not be completed in time and the remainder of the works were carried forward to 2019 (which will refresh a further 5,000 meters of intersection markings at 435 locations across the City). This work started at the beginning of April.

- An additional \$100,000 in one time funding in 2018 to address backlogs, and \$25,000 in ongoing funding to increase the service level for crack sealing: The City's annual crack sealing program is conducted each summer. In 2018 the City completed 100,000 meters of crack sealing, but like line painting, was unable to complete all the works in 2018 due to weather. An additional 60,000 meters of crack sealing is planned for 2019 to complete the back log, at which point the ongoing funding will be sufficient to keep up with annual needs.
- \$725k, \$397k, \$367k in 2018, 2019, and 2020 has been dedicated to pedestrian safety improvements and sidewalk construction. These funds are designated to reduce pedestrian network sidewalk gaps and improve road crossing safety and overall accessibility. In addition, our traffic calming and active transportation projects similarly work to improve pedestrian safety. Staff anticipate the budget requirements of the pedestrian safety program will increase to approximately \$500k in 2021 given the number of requests received.

The general negative comments relating to road conditions are not an easy fix, and closing the infrastructure funding gap through the neighbourhood rehabilitation program is key to improving this area and reducing long term maintenance costs. Techniques to reduce water ingress to the base gravel supporting the road and reduces the deterioration of the road structure.

Conclusion


The public input is presented to the Committee for consideration in finalizing the 2019-2023 Financial Plan Bylaw and to help guide the work of the Committee in establishing infrastructure policies and capital program priorities. Specific comments will be relayed to the impacted departments for further action. The public input will also be considered as part of 2020's financial planning process. Should the Committee choose to make amendments to the 2019 draft budget in response to public feedback, these amendments may require further analysis to determine impact to budgets and/or workplans. A follow-up budget meeting is tentatively scheduled for April 30 if required.

FINANCIAL IMPLICATIONS

The draft operating budget results in a tax increase of 2.99% for the average single family home. Adjustments to the 2019 budget could have an impact to taxes/levies, surplus or reserves depending on the source of funding applied. As the water and sewer bills have been issued for 2019, any changes to those areas would need to be funded from accumulated surplus or reserve.

2019 Draft Budget Public Input

OPTIONS

#	Description
1 	Proceed with current budget and workplans.
2	Adjust and approve an amended budget and/or workplans based on public feedback.
3	Direct staff to bring forward additional information.

ATTACHMENTS

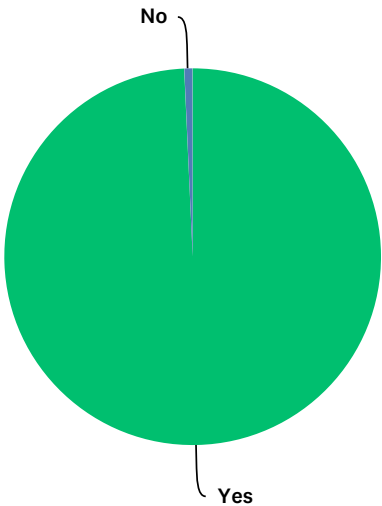
Attachment #1: Budget survey comments

Attachment #2: Emailed budget feedback

Lead author(s): Farouk Zaba

Q1 Are you a Port Coquitlam resident or taxpayer?

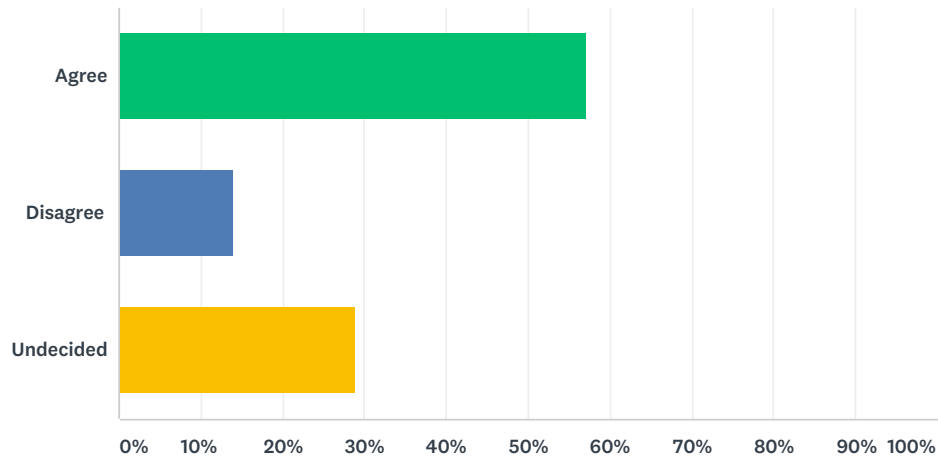
Answered: 701 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	99.29%	696
No	0.71%	5
TOTAL		701

Q2 I feel I get good value for my tax dollar in Port Coquitlam.

Answered: 694 Skipped: 12



ANSWER CHOICES	RESPONSES
Agree	57.20% 397
Disagree	13.98% 97
Undecided	28.82% 200
TOTAL	694

#	PLEASE EXPLAIN WHY:	DATE
1	+Misc Traffic For the most part the city is well run, from firefighting to events. Parks are spectacular and streets are tidy. There has been an increase in speeding cars, would like to see more done to prevent someone being hurt	3/25/2019 9:33 PM
2	Litter Parks are full of dog poops	3/25/2019 9:21 PM
3	Traffic The people we voted in did not keep their promise to make traffic safety a priority. There are many parts in the north that regularly see speeders at all hours of the day and night. I have yet to see any police officer stop anyone on coast. Sometimes you even see the cops speed down only to go to 7/11	3/25/2019 8:35 PM
4	+Misc Misc While City does a good job, some areas of infrastructure are lacking.	3/25/2019 7:33 PM
5	Roads Road works our street, concrete or nice fencing on main streets instead of greenery requiring maintenance by city workers.	3/25/2019 1:50 PM
6	Expensive I don't agree that taxes should incessantly increase every year. Where is the fiscal responsibility that Major Brad West ran on? Why should there be an increase when your tax base has been increasing?	3/25/2019 1:46 PM
7	Traffic Traffic is so heavy	3/25/2019 1:28 PM
8	N/A As a renter, that's not what I assess. I was pleased at the central area's, small town feel and it's excellent gardens.	3/25/2019 1:19 PM
9	+Parks/Trails Lions park & the trails, Christmas lights	3/25/2019 1:05 PM
10	New I just moved here last year and am getting a feel for the community. I have my first impressions of course, but need to learn more about how the city is running.	3/25/2019 11:43 AM
11	Misc the upkeep on school grounds could be greatly improved. The schools up Citadel Heights need painting & water drainage improvements. The green space in the middle of the culdassacs need better landscaping maintenance.	3/25/2019 11:38 AM
12	N/A Honestly never thought about it that way	3/25/2019 11:25 AM
13	Expensive Taxes are too high and tax dollars are wasted on too many unnecessary projects.	3/25/2019 11:09 AM

Budget 2019

14	+Serv choice/quality	Great service in the last 30 years-	3/25/2019 10:43 AM
15	Misc	we were not in favour of the new rec centre expenditure	3/25/2019 10:39 AM
16	Roads	i pay over \$4000 monthly and have asked repeatedly for a focus on helping the marginalized in our community; primarily people who are homeless and providing more sources for hungry families, they should not have to transport to port moody and trinity church is simply not enough. i was denied a seat on the community board to advocate for this as well. very disappointing. as well i continue to drive over the same pot holes for 2 years. and having to take things to the dump/recycling depot; take all at the curb.	3/25/2019 10:36 AM
17	Not informed	Need more details	3/25/2019 10:14 AM
18	Roads	Our laneway is a mess. Constant repaving pot holes. Please repave as it has never been done since original paving. Western Drive.	3/25/2019 9:18 AM
19	+CommunityCentre	Like the sports complex being built	3/24/2019 11:34 PM
20	+Affordable +Parks/Trails	Relatively low property taxes. We live in a nicely kept up neighbourhood. We enjoy several of the parks poco maintains.	3/24/2019 10:02 PM
21	Recreation	I feel I would like to see more put into recreation	3/24/2019 9:55 PM
22	+Infrastructure Improve	I would've said 'disagree' in the past however our streets are finally get redone which will be great once finished.	3/24/2019 7:43 PM
23	+Snow +SolidWaste	happy with garbage pick up, snow removal	3/24/2019 7:25 PM
24	Infrastructure	spend more on infrastructure, less on staff/programs	3/24/2019 7:23 PM
25	+Misc	the budget priorities and overall spends are shared via various channels and are clearly communicated	3/24/2019 6:28 PM
26	Misc	At times I feel public services fall short. i.e. Parks maintenance, lack of by-law execution	3/24/2019 5:07 PM
27	+Serv choice/quality	Many services provided	3/24/2019 4:29 PM
28	Misc	not enough information to answer this question, definitely too much spent on landscaping	3/24/2019 3:21 PM
29	Misc	for the most part, still areas of concern	3/24/2019 2:57 PM
30	Roads Sidewalks	Sidewalks lacking, traffic design at Pitt River and Mary Hill needs a left turn lane heading north.	3/24/2019 2:46 PM
31	Expensive	taxes too high because lack of infrastructure development to off set costs	3/24/2019 1:55 PM
32	Expensive	Would be nice to see 0 increase or even a decrease.	3/24/2019 1:19 PM
33	Misc	Some unnecessary funding. For example, POCO Event Society, marketing of City Recreation, directional & parking signs.	3/24/2019 12:49 PM
34	Roads Sidewalks	We pay low taxes in Port Coquitlam; however I don't believe this always something to be celebrated. Infrastructure upgrades are few and far between with non existent sidewalks and roads that haven't been repaved since they were put in. The budget indicates this will change and we'll wait and see.	3/24/2019 12:46 PM
35	+Misc	Agree with most of the expenditure plans and staffing	3/24/2019 11:48 AM
36	Misc	I do and I don't ... we live in an area of Port Coq with old growth trees. The green waste for us is a year round endeavor. I would wish that bylaw could significantly impact those individuals that consistently leave garbage unlocked as well. In addition, there are currently 4 un-insured vehicles sitting on our street. It's a shame that there are not eyes on road for folks that do not know that rules apply to them. I would love to know the wages that we paid for the individuals to make the foolish decision to make Nicola & Hawkins only a two-way stop, and now revert it back to a safer four-way, that's an embarrassment. The situation with Burns road, and the almost 1 million dollars to upgrade it to a two lane highway where people insist on walking on the non-pedestrian side of the road, here horses are still allowed to roam, and still ...yet to leave Prairie east of Fremont as a viscous accident waiting to happen. I wonder again, these are wages that people are costing the tax payers for these decisions.	3/24/2019 11:18 AM
37	Roads	Work which was slated for my street three years ago was started (cut into pavement and sidewalks) but never completed.	3/24/2019 11:03 AM

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38	Misc Roads Roads are terrible (not painted, uneven, not signed). Trains are a big problem in my neighbourhood. Their loud. Cause vibrations. Shaking windows and the buildings. Running all night long Screeching from the tracks and horns going off at 12am or 3am!! Recycling is a big problem here. Why aren't all recyclables picked up? Glass, cans, bottles and so on. Why make it so residents have to take half to a depo? This causes more confusing than it's worth. Expansion of the recycling system is necessary. Consumers are being held responsible for the packaging. When in truth manufactures should responsible for making 100% biodegradable and recyclable packages. Since they're not, better recycling programs need to be in place. Construction is a huge problem too! Too many sites going up at once. Construction going on 6 days a week from 7am - 8pm. Two site are being erected on Kelly Ave and Atkins Ave at the same time. In the summer diesel engines running all day during the hot summer. Fumes building up in the courtyard where children play and across the street in Gates park. Pollution in the form of noise and toxins 6 days a week for over a year now! More trees in the downtown area would be an improvement! Especially for the summer time. Shade, cleaning the air and encouraging nature in general. I've found since moving here, the quality of air is lacking. Air pollution is high because of the trains and high construction development. Fine particles are a big problem. On a positive note, I do believe PoCo could be a fine place to live. But, only with a major overhaul of what is being done to clean this fine growing city.	3/24/2019 10:38 AM
39	+CommunityCentre +Infrastructure Improve +Parks/Trails I see improvements and maintenance ongoing. Not only in roads parks recreational areas. Wilson Center.	3/24/2019 10:19 AM
40	Recreation gnerally care is taken to discuss issues with council. However more should be spent in setting up soccer clubhouses and tennis clubhouses to develop astronger athletic community .Millions have been spent on Ice sports .	3/24/2019 8:57 AM
41	Misc Rcmp are a waste of money, we need to look at municipal policing. Rcmp do not enforce bylaws that they have been instruct to do after hours. Extend bylaw hours of operation.	3/24/2019 8:56 AM
42	Roads See overall yes but see a lot of roads requiring repair	3/24/2019 8:43 AM
43	New We bought in the community 2 years ago and have not decided at this time.	3/23/2019 5:19 PM
44	Misc I have concerns with some proposals in this budget	3/23/2019 2:38 PM
45	+CommunityCentre +Misc The budget is transparent and I know where it's spent. Also, I like the things we spend it on like the coast meridian overpass and the new rec centre.	3/23/2019 8:36 AM
46	Infrastructure Misc Roads 1. Many road are in bad condition. 2.Hyde Creek Rec. Centre has been in poor condition for year despite annual maintenance. Men's change room needs one more bench there rusty bolts are stiking out from the wall. More trees to be planted	3/23/2019 7:37 AM
47	Misc Traffic 1. A lot of dog owner's don't pick up their pet's pooh. 2. Some drivers don't stop on stop signs.	3/22/2019 7:02 PM
48	New Just moved to Poco less than a year ago	3/22/2019 5:10 PM
49	+Affordable one of the lowest in the lower mainland	3/22/2019 4:14 PM
50	N/A na	3/22/2019 2:37 PM
51	Development High density has ruined my neighbourhood	3/22/2019 2:12 PM
52	Misc Why was this newsletter not mailed with the utility bill. Costing us tens of thousands more!	3/22/2019 1:59 PM
53	Roads not a lot of services like road maintenance being regularly done. Decrease in seniors services	3/22/2019 1:52 PM
54	+Misc +Snow +SolidWaste Reasonable road services, garbage, snow, city decorations & city hall information	3/22/2019 1:37 PM
55	Development Misc taxpayers do not get a vote on decisions ie. high density who though that disaster?	3/22/2019 1:29 PM
56	+Parks/Trails +Rec, Arts, Culture Good transit (transportation system), school activities for kids, library & leisure parks are ok	3/22/2019 1:25 PM
57	Roads Road need much improvement	3/22/2019 1:23 PM
58	+Misc A Clst responsible & well run council. Everywhere I look I can see our tax dollars at work	3/22/2019 1:16 PM
59	+Misc I love poco. This is where I choose to live, now that I get to choose!	3/22/2019 1:07 PM
60	Misc Waiting on improvements by new council & mayor	3/22/2019 12:17 PM
61	Roads taxes keep going up but road repairs are sometimes not done	3/22/2019 12:04 PM
62	Misc lots of derilick houses (squatters). Rec centre seems to be taking longer time than said	3/22/2019 12:00 PM

Budget 2019

63	Roads because its taken too long for Kellarney st road construction. There should be a time limit when they start a large project	3/22/2019 11:56 AM
64	Expensive High taxes, low services, ugly industrial parks	3/22/2019 11:52 AM
65	+Affordable +Serv choice/quality the service provided has always been good and annual increases reasonable	3/22/2019 11:46 AM
66	Misc Too many recycling bins - should have 1-2 main stations - clutters up the streets & looks dirty	3/22/2019 11:40 AM
67	+Affordable Comparing to Burnaby and Vancouver, Port Coquitlam is much more affordable	3/22/2019 11:39 AM
68	+Affordable +Parks/Trails +Rec, Arts, Culture Good because of tax bar. Recreation/leisure services are very good. Parks/trails are excellent	3/22/2019 11:36 AM
69	+CommunityCentre Updated infrastructure new rec. center	3/22/2019 11:34 AM
70	+Clean +Misc the city is kept clean (Streets and parks) the gardens are attractive - the hanging baskets, lights, decorational seasonal all good!	3/22/2019 11:32 AM
71	+CommunityCentre +Parks/Trails Rec centre being built, Lions Park improvements, Coast Meridian overpass, flowers/parks maintained	3/22/2019 11:26 AM
72	Roads some roads are terrible - especially (west side) of Westwood after road work	3/22/2019 11:18 AM
73	+Misc can see the work being done!	3/22/2019 11:04 AM
74	Misc most things for the young, not pensioners	3/22/2019 11:01 AM
75	Misc Roads parks and trails are badly undermaintained. Potholes, especially on Pitt River Rd are not repaired!	3/22/2019 10:58 AM
76	Sidewalks not happy with your choice of where you put new sidewalks	3/22/2019 10:54 AM
77	+Misc Expenditures seem reasonable and thought out	3/22/2019 10:51 AM
78	Misc some spending is good value, some is not	3/22/2019 10:50 AM
79	+Misc I can see how my tax dollars are being used effectively, since the area I live in has no problems. Community wise, I see road services going on, the community if it occurs problems, it gets resolved easily. Services, sewers, solid waste, water are excellent	3/22/2019 10:39 AM
80	Misc Sidewalks Traffic uneven sidewalks everywhere! Encroachment of bushes and tree branches everywhere you walk, poor traffic planning etc. etc.	3/22/2019 10:33 AM
81	+Infrastructure Improve Misc I like the neighbourhood improvements. This city needs some upgrades & curb appeal. Keep bringing south side Poco downtown into 2019	3/22/2019 10:22 AM
82	N/A However I do feel school trustees are overpaid	3/22/2019 10:16 AM
83	N/A Market is going down	3/22/2019 10:12 AM
84	N/A Market is very down	3/22/2019 10:10 AM
85	Roads Two main roads to my property Cedar & Victoria have experienced substantial growth in volume with little or any road improvements!	3/22/2019 10:07 AM
86	Roads Road work badly needed in Mary Hill area	3/22/2019 10:04 AM
87	Expensive Too much administration costs	3/22/2019 9:55 AM
88	Roads Generally agree but would suggest repaving streets rather than patch work job as does not reach level of existing road	3/22/2019 9:50 AM
89	+Misc Roads Generally agree but would suggest repaving streets rather than patch work job as does not reach level of existing road	3/22/2019 9:47 AM
90	Traffic Waste money in traffic lights, it is unnecessary replace!	3/22/2019 9:40 AM
91	Expensive The cost for water & sewer for a condo is far to high	3/22/2019 9:32 AM
92	+Misc Walkable community :)	3/22/2019 9:24 AM
93	Misc Roads I have made request to get my alley repair (1 year ago) totally ignored, as well as many bylaw enforcements (1900 Grant Ave)	3/22/2019 9:19 AM
94	+Misc Could be some improvements noted below but overall good	3/22/2019 9:05 AM

Budget 2019

95	+Misc +Parks/Trails	Fiscally responsible government that is focused on resident. Good snow removal, focus on small business growth, city center revival, focus on kids sports needs, parks and trails.	3/22/2019 9:04 AM
96	Misc	I prefer to ride my bike. The bike paths are disconnected and disappear often. The Broadway bike route disappears at Mary Hill	3/22/2019 8:55 AM
97	+Parks/Trails +Rec, Arts, Culture	Gardens, parks, car show - good bus service ++	3/22/2019 8:48 AM
98	Sidewalks	We have lived in the same house/address since 1960- 59 years still no curbs, no sidewalks, 2400 Kitchener Avenue	3/22/2019 8:45 AM
99	Expensive	Everything is expensive, time to move/ too many foreign buyers have put a negative impact on our community, and do not contribute.	3/21/2019 10:02 PM
100	Expensive	I think the utility bill is high and this was something new to me when I moved here (Pitt Meadows doesn't have this)	3/21/2019 8:55 PM
101	Litter	Because there is more discarded furniture in the streets than at IKEA and if I had a nickel for every sidewalk in this town I'd be in debt. Not to mention that on any given block the ratio of litter to resident is 4 to 1.	3/21/2019 7:23 PM
102	+Misc Misc	generally y es but there should be more facilites in the fremont area	3/21/2019 6:52 PM
103	Expensive	Everything is stupid expensive, it would be nice to see costs brought down through such high taxes.	3/21/2019 6:02 PM
104	+Infrastructure Improve	I have seen the improvements in the infractures	3/21/2019 5:38 PM
105	+Misc	I'm happy with this back to basics plan.	3/21/2019 4:11 PM
106	+CommunityCentre +Snow +SolidWaste	Parks are beautiful and carefully maintained. Great recreation centres and I'm sure the new one will be even better. Roads are kept clean and repaired, including snow removal. Best garbage system going, I think in the world? Love that the City supports Non-Profit Charities. Wouldn't want to live in any other City, at this time.	3/21/2019 2:25 PM
107	+Misc +Parks/Trails	Lots of parks and trails which are well maintained. Great infrastructure.	3/21/2019 2:15 PM
108	Misc	Too much of our tax dollars subsidize Coquitlam residents accessing Port Coquitlam resources and schools; also, waste disposal pick up is inadequate.	3/21/2019 2:03 PM
109	+Clean +Parks/Trails	tidy city, utilities run smoothly, parks are beautifully kept	3/21/2019 1:42 PM
110	New	Recently moved into the area	3/21/2019 12:19 PM
111	+Serv choice/quality	services good reasonable value for money	3/21/2019 12:15 PM
112	+Infrastructure Improve +Rec, Arts, Culture	We are seeing many improvements in our neighbourhood. Recreation (obvious) to various road safety initiatives.	3/20/2019 10:43 PM
113	+Affordable +CommunityCentre +Parks/Trails	I don't feel like my taxes have gone up that much in the 5 years I've lived here and I'm happy to see the community focused growth (new rec centre & Blackburn Lagoons) that has been happening.	3/20/2019 10:36 PM
114	New	Living here less than 12 months so far.	3/20/2019 7:09 PM
115	+Rec, Arts, Culture +Snow	Poco better than other cities, events, sports, snowplowing & salting, music,	3/20/2019 6:18 PM
116	Misc	New Mayor and Council. Let's see what changes they make and how they spend	3/20/2019 4:47 PM
117	+Affordable	There isn't huge increases and I see my tax dollars at work.	3/20/2019 4:33 PM
118	+Misc Misc	Mostly well spent but more could be done to make PoCo more bike friendly	3/20/2019 4:25 PM
119	Not informed	I would have to compare to other municipalities.	3/20/2019 2:18 PM
120	Misc	Senior citizens seem to have taken a backseat for all the upgrades being done in Port Coquitlam. e.g. Wilson Centre disappearing into oblivion even though we were the ones that have paid all the tax dollars to have some of these projects.	3/20/2019 1:53 PM
121	Misc	The river should have access for persons with disabilities	3/20/2019 1:00 PM
122	+CommunityCentre +Misc +Parks/Trails	streets are clean and maintained, new rec complex, lots of parks and green space	3/20/2019 11:13 AM
123	Snow Removal	salting trucks are not fast enough. should be more preventive than reactive	3/19/2019 9:02 PM
124	Misc	I feel the residents are used then ignored. Candidates go door to door with promises then don't follow through and ignore our emails and	3/19/2019 8:40 PM

Budget 2019

125	+Clean +Serv choice/quality	Happy with the city, its services, safety, and cleanliness.	3/19/2019 5:02 PM
126	Expensive	The taxes are too high when coupled with the already excessive cost for utility services. It seems that every year costs go higher and higher yet little if any attention is paid to improved efficiencies.	3/19/2019 2:59 PM
127	Not informed	don't know all the projects for present and future	3/19/2019 9:59 AM
128	Expensive	Streamlining the bureaucracy in the government structure for costs saving	3/19/2019 12:06 AM
129	+Misc	Poco is growing and the City is making a good attempt at dealing with this	3/18/2019 9:21 PM
130	Misc	While I feel the value is fairly good in general, I do feel the North side of Poco is somewhat ignored and could use more funds towards amenities and upgrades on this side.	3/18/2019 6:40 PM
131	+Serv choice/quality	Services are more consistent and reliable than in some municipalities	3/18/2019 5:10 PM
132	+Rec, Arts, Culture +Serv choice/quality	good services, good recreation	3/18/2019 2:41 PM
133	+Infrastructure Improve +Misc	Police presence, roads have been improved	3/18/2019 2:30 PM
134	+Misc	Responsible Fiscal management, no debt.	3/18/2019 11:48 AM
135	+Affordable	Cost of services is Ok for us, meaning that it is affordable for us now.	3/18/2019 10:20 AM
136	Not informed	Not completely aware of all that is being done. Have not read everything.	3/17/2019 9:13 PM
137	+Parks/Trails	I enjoy gates park, coquitlam river walk and other parks and services	3/17/2019 8:18 PM
138	Expensive	Municipal costs far exceed the cost of living, especial with respect to salaries.	3/17/2019 6:00 PM
139	Misc	multiple water problems in citadel	3/17/2019 5:24 PM
140	+Safe	PoCo gives me the feeling that I am safe and that I belong.	3/17/2019 4:08 PM
141	+Misc	The City provides its citizens with a complete menu choice! You can stay in the City and enjoy top notch sports facilities, seniors facilities, restaurants close by etc.	3/17/2019 3:46 PM
142	Not informed	Not fully clear how it's being utilized	3/17/2019 12:35 PM
143	Roads Staffing / Wages	Roads are in bad condition. All public servants are overpaid.	3/17/2019 10:48 AM
144	Misc	Wh I bought my house 15 years ago the council was part time several years later Greg Moore decided we needed full time council which costs us a lot then raised their salaries to match west Vancouver. No one was happy and tax's went up. What do all the council members do all day long?	3/17/2019 9:46 AM
145	+Misc	I have seen positive change and growth in the past 15 years of living in Poco.	3/16/2019 7:19 PM
146	Roads	While sports and recreation are well looked after, and police and fire also seem to be in place, the road systems in PoCo are now starting to crumble. Lots of roads that are wearing out and need to be restored.	3/16/2019 4:15 PM
147	Misc	I question the city's decision on some services in the municipality.	3/16/2019 3:55 PM
148	+Infrastructure Improve	Money well spend on road upgrades	3/16/2019 12:43 PM
149	Misc	I think some infrastructure could be better addressed	3/16/2019 11:24 AM
150	New	Recent resident	3/16/2019 9:17 AM
151	+Clean +Misc	The community is kept clean. Bylaws are enforced. It's a nice, orderly society.	3/15/2019 7:46 PM
152	Misc	I dont go out much but when I do things are always ok	3/15/2019 5:50 PM
153	+Affordable	Our elected officials keep annual tax increases at a reasonable level.	3/15/2019 4:49 PM
154	+CommunityCentre +Misc	I agree with the priorities and like how the new rec facility is to be paid for.	3/15/2019 4:08 PM
155	+Affordable	For the last number of years, there has been a concerted effort on cost containment without decreasing services.	3/15/2019 4:05 PM
156	Misc	With strong exception of abuse: notably the workers stealing. Also, all of the benefits freely doled out to city staff.	3/15/2019 3:41 PM
157	Development	Have experienced lengthy and costly waits working with the Engineering and development departments.	3/15/2019 3:11 PM
158	+Misc	Certainly Port Coquitlam seems to generally keep up with maintenance well	3/15/2019 3:05 PM

Budget 2019

159	Roads Sidewalks	We need to improve our roads. We need to build more sidewalks and expand our intersections.	3/15/2019 3:01 PM
160	Expensive Misc	(1) administration cost is excessive for a city this size. Either reduce it or merge with Coquitlam and Port Moody. (2) There was no referendum on the new recreation project and I object to the costs. Further, the seniors' centre has been reduced in size and no longer will be designated. It was a haven for lonely and isolated seniors and many people have been leaving and continue to do so.	3/15/2019 2:57 PM
161	Misc Roads	I'd rather pay more for better services...parks & roads	3/15/2019 1:56 PM
162	Misc	the new swimming pool is a waste of money	3/15/2019 1:38 PM
163	+Misc +Serv choice/quality	Services are good and new facilities are being built	3/15/2019 9:48 AM
164	New	first time home owner	3/15/2019 8:43 AM
165	+CommunityCentre +Serv choice/quality	Although I think taxes are high, I appreciate the services we have in Port Coquitlam- including building the new rec centre.	3/14/2019 11:36 PM
166	Not informed	ignorance	3/14/2019 7:28 PM
167	+CommunityCentre +Rec, Arts, Culture	Upgrades to existing infrastructure such as new community centre, and offers many events	3/14/2019 6:33 PM
168	+Infrastructure Improve	Please to see the infrastructure work being done	3/14/2019 4:24 PM
169	Roads	My street pavement is very damaged	3/14/2019 2:26 PM
170	Misc	We see buildings go up and trees come down. I would like to see a portion of my tax dollars supporting green infrastructure. THAT would be good value!	3/14/2019 1:07 PM
171	+Affordable +Serv choice/quality	Tax increases well managed, great services provided	3/14/2019 12:39 PM
172	N/A	.	3/14/2019 12:34 PM
173	Misc	too many of the necessary things are ignored, money spent on unnecessary things, too many decisions made to increase tax base without providing infrastructure to support them	3/14/2019 12:24 PM
174	+Misc	Overall civic services are being met	3/14/2019 12:13 PM
175	+Misc	Poco roads are in good shape and kept clean and salted	3/14/2019 10:50 AM
176	Roads	Transit service is unreliable and inconsistent. Roads are in terrible shape. Schools are over-crowded and services in schools is next to non-existent.	3/14/2019 10:44 AM
177	+Misc	For the most part. My only possible disagreement would be the value for money in building more skating ice which may or may not be economically viable.	3/14/2019 10:39 AM
178	N/A	There is not enough bus services	3/14/2019 9:28 AM
179	Roads Traffic	I have been regularly complaining about the adjacent back road to 3725 Ulster and only temporary repairs have been made. The potholes are a danger to children or elderly canfall or trip. Prices for homes have remained stagnant so the property tax increase does not seem pertinent. Trust there will be a correction in 2020. Suggest installation of CCTV cameras at Lincoln-Coast meridian road junction due to the near misses on pedestrians crossing. The Minnehada school road is in a terrible condition	3/14/2019 8:49 AM
180	+Serv choice/quality	Good services for and maintenance of the community	3/14/2019 7:39 AM
181	Litter	My street is on pitt river road is filthy, and neighbor having construction which is causing a BIG mess no one deals with it.	3/14/2019 7:35 AM
182	+Misc	responsiveness, roads and parks maintenance	3/14/2019 7:17 AM
183	+Misc	No parking meters!	3/14/2019 6:55 AM
184	Misc	I don't feel City Council is addressing community concerns anymore. Council seems to be content to dictate to citizens, rather than be open to new ideas.	3/13/2019 10:15 PM
185	Staffing / Wages	Too many staff for such a small community	3/13/2019 10:03 PM
186	+Misc +Parks/Trails	It's a great place to live. Good parks, trails, events.	3/13/2019 8:43 PM
187	+Misc +Snow	snow removal is done very well as compared to other cities, i feel safe, the roads are repaired in a timely manner	3/13/2019 8:30 PM
188	Misc	Poor decisions made regarding dog issues, Cedar drive sidewalk and the USELESS pathway sticking into a road that is already too narrow. Some really dunderhead decisions being made.	3/13/2019 6:32 PM

Budget 2019

189	+Parks/Trails +Rec, Arts, Culture good recycling program, great remembrance day & canada day celebrations, good rec center programs, great parks & trails, festive lights on the streets and christmas and the flower pots during summer, promoting the farmers market, heritage society and the blockparty with the firetruck.	3/13/2019 5:57 PM
190	+Misc generally	3/13/2019 5:46 PM
191	Not informed I feel like we are missing some key points	3/13/2019 5:13 PM
192	+Affordable +Infrastructure Improve +Parks/Trails excellent affordable amenities, abundance of trails, park/green space, continuous investment in safer roads, upgrades, improvements, bear safety, green spaces etc.	3/13/2019 5:01 PM
193	+Misc things suits us so far	3/13/2019 4:39 PM
194	+Misc Have to pay for services	3/13/2019 4:29 PM
195	N/A Too general a Question.	3/13/2019 4:27 PM
196	Staffing / Wages I watch out my window as some crews actually work very little. A job that should only take one or two visits at the most turns into a 7 or 8 man visit to complete the work.	3/13/2019 4:16 PM
197	Expensive Taxes continue to rise in excess of inflation. With the addition of so much industrial space there should be a reduction in local taxes.	3/13/2019 4:15 PM
198	+Misc My money is spent wisely and not used to pad pockets	3/13/2019 4:09 PM
199	+Misc Services offered	3/13/2019 4:04 PM
200	+Infrastructure Improve +Parks/Trails I have seen updates done to roads, facilities and parks through the year which were really needed.	3/13/2019 4:03 PM
201	+Misc The council keeps us informed about their priorities and they are focused on the things that matter	3/13/2019 3:22 PM
202	Development Misc Unbelievable amount of power outages, too many industrial buildings and rude police officers.	3/13/2019 3:15 PM
203	Misc I know that we pay slightly lower taxes in PoCo - therefore we get fewer services. So some of my complaints / concerns there simply isn't budget for, and that's the trade-off.	3/13/2019 3:13 PM
204	Not informed I need to read the full budget report to give a true informed answer. I would read it in its entirety if I was not currently pressed for time.	3/13/2019 1:24 PM
205	+Misc i can see the improvements going on.	3/13/2019 1:19 PM
206	Not informed i do not have enough information.	3/13/2019 12:44 PM
207	Misc In some respects, yes but not in all	3/13/2019 11:04 AM
208	Misc Roads roads lines are not kept up, garbage pick up is not frequent enough	3/13/2019 10:58 AM
209	Expensive I am trying to understand why spending must increase each year. Why can't the budget stay the same instead of trying to spend money. Once the rec centre is finished I better see a \$122 dollar decrease on my taxes.	3/13/2019 9:45 AM
210	Expensive Taxes keep increasing	3/13/2019 8:56 AM
211	Sidewalks As a person who drives and likes to walk a lot I find the roads in north poco very pedestrian unfriendly .One example would be Lincoln avenue between oxford and Coast Meridian . There is no sidewalk from oxford to Wellington and an unsafe painted line on the road to separate a section of road for walking .This is one of many unsafe walking areas in north poco. As for the roads it has been many years since the lines and markings have been painted, some roads have had no visible lines on them for years.	3/12/2019 11:23 PM
212	Misc on some issues, I feel the value is good; not on all	3/12/2019 8:31 PM
213	Traffic Traffic are very bad	3/12/2019 8:31 PM
214	+Misc I feel the city has done a good job appropriating resources	3/12/2019 7:45 PM
215	+Misc Not a lot of "fluff" and focus on essentials.	3/12/2019 7:37 PM
216	+Misc the amount of services that are available for the residents	3/12/2019 7:15 PM
217	+Misc I feel that council works cooperatively to provide the best value for my tax dollars	3/12/2019 5:56 PM
218	Misc There was an article in the paper awhile back about town managers making north of six figures. Seems excessive compensation for non-professionals.	3/12/2019 4:52 PM

Budget 2019

219	Misc Roads 30% is for public safety and at the same time still many people park illegally and which is safety concern. At the other hand 23% are for capital projects and i can see how the roads are fixed only temporary and after the first rain all the holes are open again. This is waist of money for me	3/12/2019 4:52 PM
220	+Misc I have no complaints	3/12/2019 3:37 PM
221	Misc I don't think that the new Community Centre caters for people of my age .	3/12/2019 3:34 PM
222	+Misc I love our city and hope it does not grow too large	3/12/2019 3:02 PM
223	+Parks/Trails +Snow +SolidWaste Waste removal, green space, and snow removal are always well handled.	3/12/2019 2:42 PM
224	N/A I agree for now.	3/12/2019 2:12 PM
225	Expensive Could be a bit lower	3/12/2019 1:50 PM
226	+Misc I am satisfied with most all the services provided even though we went a little on garbage separation.	3/12/2019 9:45 AM
227	Not informed Don't know if money is being spent efficiently	3/12/2019 8:44 AM
228	Misc The city does not care about the whole of neighbourhood and reduces parking hurting the mobility everyone based on bad decisions and deals with a few developments. Even in the face of common sense it is almost impossible for the city reverse dumb decisions. Common sense is lacking at City hall. The city really does not care about how it hurts the common citizen.	3/12/2019 7:00 AM
229	Sidewalks Street lighting on Oughton Drive where we live is very poor. Street sign on Oughton Drive and Western is NOT visible at all driving south on Western. The sign is completely obscured by overhanging tree. City workers do not bother to prune the tree on an annual basis.	3/12/2019 5:33 AM
230	+Affordable I feel that council doesn't spend frivolously, and that expenditures are well considered and tempered.	3/11/2019 11:48 PM
231	Expensive the price is a bit high for what we get	3/11/2019 9:03 PM
232	+Safe Safe, clean place to live	3/11/2019 8:25 PM
233	+Safe We have a safe, family friendly community.	3/11/2019 7:30 PM
234	Expensive The 2018 tax increase was only .5%. So now 6 times higher?	3/11/2019 6:18 PM
235	+SolidWaste Misc satisfied with garbage service, would like to see more white street lights not the dim yellow street lights	3/11/2019 5:19 PM
236	Roads I feel that roads could use more repair and upkeep	3/11/2019 5:00 PM
237	Staffing / Wages Given our small population of approximately 60,000 I don't agree with the compensation package for many of municipal workers.	3/11/2019 2:22 PM
238	Roads Streets & roads are a bit of an issue in my estimation	3/11/2019 2:16 PM
239	+Affordable Costs appear to be under control	3/11/2019 2:09 PM
240	+Misc I think the city is well run and council do a great job.	3/11/2019 1:12 PM
241	+Misc Good service for my business in Port Coq.	3/11/2019 12:27 PM
242	Development Poor city planning	3/11/2019 12:21 PM
243	Expensive I am 74 yrs old. I live alone in a townhome. I pay the same for water , sewer, and other taxes which is very unfair. People with 5 and 6 in their home pay the same as I do..Flat tax is NOT FAIR. and saying that I get a discount if I pay income tax for only 25 thousand is ridiculous. People on welfare get more than that and have better medical etc. than I do. I have to try to pay what I can in order to get it.... They even get full payment for attending Hyde Creek centre and a taxi to and from. I have to pay close to 5 dollars a visit in order to got to water aerobics. Better off being on welfare!!!!	3/11/2019 11:13 AM
244	Misc the programs offered in recreation centres are very limited in hours and activities, im hoping with the new facility opening up you will offer more services	3/11/2019 9:09 AM
245	Misc No specific reason, but feel more can be done to reduce red tape.	3/11/2019 7:46 AM
246	+CommunityCentre The new rec centre in particular	3/11/2019 7:07 AM
247	+Parks/Trails +Rec, Arts, Culture +Snow we have excellent snow removal on our roads for snow and ice; great park land and walking trails; good community centres	3/11/2019 6:37 AM
248	+Misc services seem to be delivered efficiently	3/10/2019 9:50 PM

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249	Not informed I don't have a break down of where every dollar goes	3/10/2019 9:38 PM
250	Misc hasn't seen what I want to see	3/10/2019 8:14 PM
251	N/A pedestrians who jay walk dangerously needs to be warned as it's very hard for drivers to see them at night	3/10/2019 6:25 PM
252	Staffing / Wages I find the assessments for housing ridiculous. Real Estate is affecting these prices, and our taxes are reflecting accordingly. We as seniors can't comply with the every increasing tax increase. However it seems that the Mayor/Council has never any problem by seeing it fit to give them self an increase in wage.	3/10/2019 5:41 PM
253	Expensive Increases are more than people's wages	3/10/2019 5:13 PM
254	+Misc On the whole I agree but there are somethings I am not satisfied with see below.	3/10/2019 3:56 PM
255	+Misc Most services and quality of responses are very good. I would like to understand more details as to why we need more RCMP and Firefighters.	3/10/2019 3:31 PM
256	Misc I still have concerns about expenditures associated with the fire service and the inability to change the way they do buisness.	3/10/2019 1:14 PM
257	New Recently moved to Port Coquitlam earlier this year	3/10/2019 12:19 PM
258	Roads Traffic we need more snow shovels in winter; need sufficient traffic arrangement at westcoast rail station	3/10/2019 12:10 PM
259	+Misc Just do	3/10/2019 11:11 AM
260	Misc handicap parking is not enough, we also need accessible washrooms	3/10/2019 10:38 AM
261	Misc Waiting to see affects of new mayor and council.	3/9/2019 11:51 PM
262	Misc Recreation While we appreciate the investments made in new recreational facilities, we have noticed the operational hours at Routley Pool have been cut back during the weekdays. I'd like to see the pool open longer during the weekdays so my kids can swim after school. More importantly, I'd like to see a larger focus on investing in environmental initiatives. Climate change impacts will get worse and we need to commit to new initiatives that reduce green house gas production.	3/9/2019 9:44 PM
263	Expensive Taxes are as high as larger cities but we get fewer services (e.g. curbside large item pickup)	3/9/2019 9:35 PM
264	+Misc resonable	3/9/2019 8:40 PM
265	+Misc This is a well serviced community.	3/9/2019 5:18 PM
266	Traffic Our street has complained to the city over last few years about the increased traffic on apel. Nothing has been done. Sure, the candidates listened and promised changes during door knocking before elections, now they ignore our emails. Please do something about Burke residences speeding through north poco! Specifically Apel dr.	3/9/2019 5:00 PM
267	+Infrastructure Improve Road work is extensive and being done.	3/9/2019 4:20 PM
268	+Snow +SolidWaste I like how well the snow gets cleared off the streets and takes the garbage well.	3/9/2019 3:28 PM
269	+Misc the city listens to it people and does a good job with the budget	3/9/2019 2:50 PM
270	+CommunityCentre +Infrastructure Improve Infrastructure spending led lights, sidewalks, curbs, rec centre, etc.	3/9/2019 12:56 PM
271	Expensive Cost of services (budget) is rising above level of inflation on average	3/9/2019 12:34 PM
272	Expensive ...taxes consistently increasing every year... I don't feel that much effect / change from this annual increases... city's pretty much maintained as it was 5yrs ago..	3/9/2019 12:21 PM
273	Roads Staffing / Wages Too much paid for elected officials and lack of proper road maintenance	3/9/2019 11:59 AM
274	+Misc All except Bylaw Enforcement	3/9/2019 11:17 AM
275	Misc We are happy with the Recreation Centre Redevelopment project even though the city has contributed only some of the monies that support it. We believe the city has been very slow in reacting to some of the changes we are experiencing with the grow in population and the construction of new homes. We perceive there is poor strategic planning re the city present and future. Time moves fast! and we need a more strategic and proactive approach to planning and delivering!	3/9/2019 11:04 AM

Budget 2019

276	+Clean +Infrastructure Improve +Misc	Seems to be lots of road upgrades, the city has a clean look and feel to it. The rec centres are available and busy. Good job!	3/9/2019 10:58 AM
277	Expensive	Projects may be worth while but the value received from the dollars spent is low in my opinion. There should be an effort to reduce taxes please.	3/9/2019 9:32 AM
278	+Clean +Parks/Trails	city is clean, green areas are kept well, it feels safe	3/9/2019 9:28 AM
279	+Misc	Seems like the proposed increases are with in reason.	3/9/2019 9:27 AM
280	+Misc	City improvements and development in progress	3/9/2019 9:05 AM
281	Recreation	I am 55+ and do not work within the city. I find that activities offered for my age group are all during the day. And water activities such as being able to swim laps at the local pool are only available at very inconvenient times. The city focuses is on lesson instead. During the week I am forced to give my money to the city of Coquitlam in order to be able to swim laps at a decent hour	3/9/2019 8:16 AM
282	+Infrastructure Improve	I can actually SEE improvements in infrastructure, etc	3/9/2019 5:56 AM
283	Expensive	My property value is dropping, but my property tax and water tax are not!	3/9/2019 12:23 AM
284	Roads	roads not in great shape; street rarely gets plowed when needed	3/8/2019 11:04 PM
285	+Misc	Since starting our family 2 years ago we love the community feel and activities	3/8/2019 10:04 PM
286	New	Moved here 31 December 2018	3/8/2019 8:52 PM
287	Misc	City response to requests are often not adequate.	3/8/2019 8:43 PM
288	Misc	I'm not sure what "value" here means.	3/8/2019 6:17 PM
289	Roads	I live townhouse . There is only two lanes to couple of complexes. The back lanes are filled with potholes. Please fix these potholes	3/8/2019 6:03 PM
290	+Misc	we're generally happy with the services provided	3/8/2019 5:24 PM
291	+Misc Misc Traffic	Great overall; improvements needed in Garbage collection and traffic control	3/8/2019 4:57 PM
292	+Misc	No goofy ideas, like removing statues which was done withouy consultation.	3/8/2019 3:48 PM
293	+Affordable	nothing is free any more	3/8/2019 2:59 PM
294	Roads	roads / line-painting neglected for rec centre	3/8/2019 2:55 PM
295	Not informed	I will need to see more around the community to decide whether the tax dollars are well spent	3/8/2019 2:52 PM
296	Expensive	It is not fair to pay so much water Levy for a single person living in an apartment. There should be a base amount plus how many people in one household. if only one person living in an apartment pay over \$600 for utility bill and there maybe more than 3 or even more people living together in an apartment pay the same amount as you. Is it reasonable?	3/8/2019 2:49 PM
297	Sidewalks	We don't have enough side walks for pedestrians	3/8/2019 2:42 PM
298	+Affordable	taxes are reasonable.	3/8/2019 2:34 PM
299	+Parks/Trails	Love the improvement to the city and green area	3/8/2019 2:25 PM
300	Misc	not sure about some of the spending in some areas	3/8/2019 11:19 AM
301	+Misc	I feel that I am well informed and kept up to date on a regular basis.	3/8/2019 11:14 AM
302	Misc	There has been a lot of attention on the new Port Coquitlam Rec centre. I am disappointed with how small the pool will be in compared to the total size of the rec centre. 20m is very small. They should have expanded the pool larger. Hyde creek is too small and the only pool available at the moment	3/8/2019 11:06 AM
303	New	I just moved to Poco in Sept	3/8/2019 11:01 AM
304	N/A	Property values unrealistically too high	3/8/2019 9:44 AM
305	+Affordable	Increase only 1% over inflation.	3/8/2019 9:07 AM
306	+Clean	It is a very nice and clean to live in.	3/8/2019 8:21 AM
307	+CommunityCentre +SolidWaste	Primarily due to the new recreation centre works and waste pick up system	3/7/2019 11:55 PM

Budget 2019

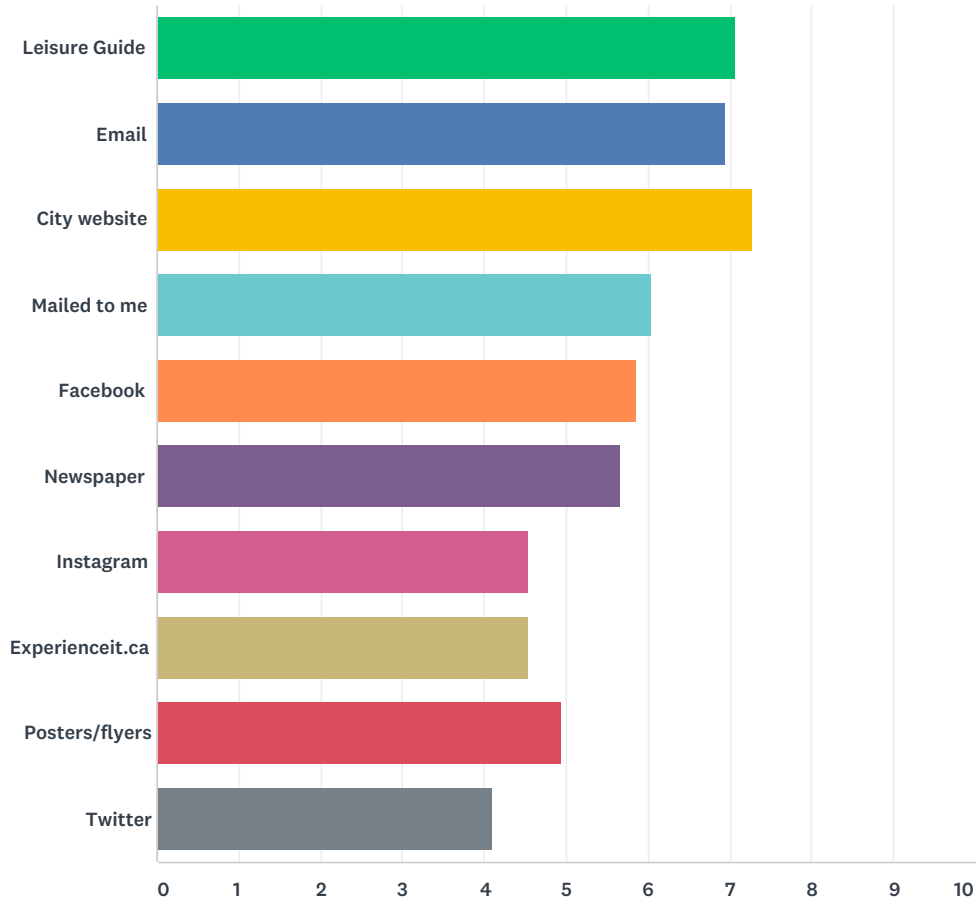
308	Misc Roads Traffic	How about the narrow roads within downtown PoCo , How about multiple railway crossing causing lots of delays throughout the day, How about, How about hundreds of homeless crowds that brings a lot of crime to the lot of area of PoCo they live and deal.	3/7/2019 11:34 PM
309	+Safe	Based on the newsletter, most tax dollar goes to public safety.	3/7/2019 11:19 PM
310	Misc	i'm not sure	3/7/2019 11:15 PM
311	Misc	Really hoping to the roads in the Lincoln Park area improved along with more street lights. It is really dark at night	3/7/2019 9:42 PM
312	+Parks/Trails	access to trails and nature	3/7/2019 9:35 PM
313	Misc	Port Coquitlam seems to be behind all the other municipalities with regard to developing desirable living communities	3/7/2019 9:31 PM
314	+Misc	No serious deficiencies in service with reasonable	3/7/2019 9:08 PM
315	Not informed	As I have only being paying city/property tax in PoCo for the past two years, and I have never had to pay them anywhere else (1st time homebuyers) I cannot say for certain this is a good value	3/7/2019 9:01 PM
316	N/A	I dont use facilities and shopping is limited	3/7/2019 8:55 PM
317	Infrastructure	I don't see much improvement in my city. Please invest more in infrastructure.	3/7/2019 8:30 PM
318	N/A	Not possible when taxation is tied to assessment instead of to services provided.	3/7/2019 8:20 PM
319	Roads	back alley problems	3/7/2019 8:07 PM
320	Sidewalks	why are there no sidewalks in Port Coquitlam? Why are there so many open culverts?	3/7/2019 8:06 PM
321	Development	theres too much new multi family dwellings being built	3/7/2019 7:47 PM
322	Misc	compare to other city, I feel less benefit especially for recreational things(Programs,price and benefits etc). I feel that we pay more tax but benefits are same or less level.	3/7/2019 7:35 PM
323	+Serv choice/quality	overall i think port coquitlam provides good services for how small it is.	3/7/2019 7:29 PM
324	+Misc +Snow +SolidWaste	We are comparable to surrounding municipalities. The civic amenities we enjoy, such as pools, libraries, parks, etc me me needs. Our waste pick up is reasonable and the streets in my neighbourhood get cleared of snow in a timely fashion.	3/7/2019 5:42 PM
325	Not informed	Without a reference point as to what is being paid in other parts of Vancouver I am unsure if the value is good or poor. Providing an apples to apples comparison would be useful.	3/7/2019 4:47 PM
326	+Affordable	I think that the tax dollar is fair but allocation of the taxes at times doesn't go where we need it at the time.	3/7/2019 4:30 PM
327	Expensive	as a single occupant of a single family home Im paying the same for utilities and garbage as a household with 6 occupants! thats just ridiculaus, many citys pay for water by usage, this is what we need in Poco to make it more fair for residents like myself	3/7/2019 4:22 PM
328	Litter Roads	I see roads that need repair, road lines not painted, parks that could use better maintenance, trash piling up on the roads, homeless people sleeping in Lions Park and a downtown core if revitalized would look amazing. The downtown core looks run down.	3/7/2019 3:59 PM
329	Development	I don't see development in the areas that I feel our city needs it	3/7/2019 3:39 PM
330	+Misc	Generally, yes I agree. I love the community feel of the area, the events you put on, and how the city is being planned and growing. However, I really feel that more could be done more efficiently.	3/7/2019 2:55 PM
331	Sidewalks	Money is spent on feel good politically correct projects instead of pedestrian safety	3/7/2019 10:46 AM
332	Roads	Some of the roads are in a terrible state of repair	3/7/2019 7:12 AM
333	+Parks/Trails +Rec, Arts, Culture	I spend time at City facilities and enjoy city events, and appreciate care of natural areas in our city.	3/6/2019 8:24 PM
334	Misc	I notice that in your picture of a livable community you have posted a picture where there are almost no cars parked on the street. I have phoned a couple of times about bylaw enforcement. I regularly have a car parked between my driveway and the driveway next door. This is only a 4ft parking spot. Pretty sure it's not a legal spot. I have asked a few times that visitors not park there but the neighbour is a renter so just gives me a dirty look and walks away. Coming out on Vincent street travelling south early in the morning making a left turn is treacherous. You can't see who is coming west from Coast Meridian because cars are parked too close to the corner. I have called this in a few times to but no change	3/5/2019 2:05 PM

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335	Roads	Roads north side Poco in bad shape	3/4/2019 8:45 PM
336	+Serv choice/quality	City is well maintained and provides good services.	3/4/2019 3:19 PM

Q3 On a scale from 1-10, rank how you prefer to get info about recreation, arts and culture programs, events and festivals: 1 being your top choice.

Answered: 685 Skipped: 21



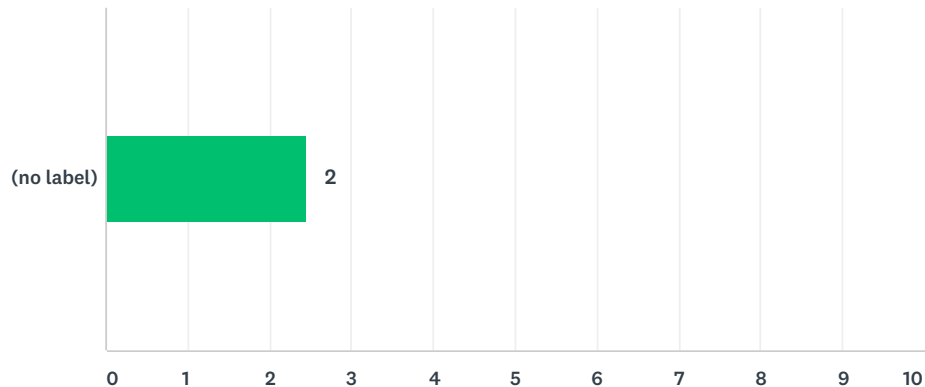
	1	2	3	4	5	6	7	8	9	10	TOTAL	SCORE
Leisure Guide	24.68% 135	15.72% 86	14.81% 81	8.96% 49	8.41% 46	7.13% 39	5.30% 29	5.48% 30	4.20% 23	5.30% 29	547	7.1
Email	24.05% 126	15.84% 83	11.64% 61	8.97% 47	8.78% 46	9.92% 52	5.73% 30	5.53% 29	4.96% 26	4.58% 24	524	6.1
City website	18.42% 98	21.43% 114	16.35% 87	12.22% 65	10.34% 55	7.14% 38	3.57% 19	4.89% 26	1.50% 8	4.14% 22	532	7.1
Mailed to me	17.07% 92	11.32% 61	9.65% 52	10.95% 59	10.02% 54	6.31% 34	10.76% 58	7.61% 41	5.19% 28	11.13% 60	539	6.1
Facebook	12.55% 59	11.70% 55	11.28% 53	11.06% 52	9.36% 44	8.72% 41	7.87% 37	10.43% 49	7.45% 35	9.57% 45	470	5.1
Newspaper	8.30% 43	8.49% 44	11.39% 59	10.81% 56	11.78% 61	13.71% 71	10.81% 56	12.36% 64	9.27% 48	3.09% 16	518	5.1
Instagram	6.11% 27	7.69% 34	8.14% 36	4.98% 22	8.82% 39	7.92% 35	10.18% 45	13.35% 59	18.33% 81	14.48% 64	442	4.1
Experienceit.ca	4.36% 20	5.23% 24	8.50% 39	8.28% 38	10.68% 49	9.15% 42	13.51% 62	8.50% 39	14.81% 68	16.99% 78	459	4.1

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Posters/flyers	3.71% 19	6.64% 34	8.79% 45	11.52% 59	11.13% 57	14.65% 75	12.89% 66	6.84% 35	9.96% 51	13.87% 71	512	4.
Twitter	3.53% 15	6.82% 29	4.24% 18	8.47% 36	7.29% 31	5.65% 24	10.12% 43	18.35% 78	17.88% 76	17.65% 75	425	4.

Q4 How do you feel about the service you get in Road Conditions?

Answered: 694 Skipped: 12



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	4.76% 33	46.25% 321	48.56% 337	0.43% 3	694	2.45

#	ADDITIONAL COMMENTS	DATE
1	Positive Truly tested in recent years snow falls	3/25/2019 9:36 PM
2	Ped (curb,cross,side) Lack of sidewalks, dangerous to walk.	3/25/2019 9:33 PM
3	Traffic (spd, congest) We live close to a Coast Meridian, and it's such a high traffic area and for commuters passing through to Coquitlam, specially the construction trucks and all the wear n tear it causes our roads. So they r able to build monstrosity of houses in land that should be protected.	3/25/2019 8:47 PM
4	Positive Good job this year with the late snow	3/25/2019 8:37 PM
5	Misc Condition Many roads need attention but am unclear about the decision making process to identify priorities.	3/25/2019 7:36 PM
6	Snow Removal more salt/sand when snowy & icy.	3/25/2019 3:46 PM
7	Potholes/Cracks Our street has many pot holes	3/25/2019 1:53 PM
8	Positive Thanks to road services for plowing/salt sanding over snow/icy season.	3/25/2019 1:40 PM
9	Potholes/Cracks I see pot holes in places.	3/25/2019 1:33 PM
10	Traffic (spd, congest) heavy traffic.	3/25/2019 1:30 PM
11	Misc Condition Western Drive is in awful dispare.	3/25/2019 1:24 PM
12	Traffic (spd, congest) getting around trains is a challenge.	3/25/2019 1:20 PM
13	Other Wheelchair accessibility needs improvement.	3/25/2019 1:10 PM
14	Snow Removal leaving our homes must be safe, small street must be ploughed and salted as well as parking lots where people walk. Certain areas noted as 'high vulnerable' like hospitals, seniors homes, medical centers, day cares, schools, must have top priority for upkeep)	3/25/2019 12:16 PM
15	Potholes/Cracks There are a few potholes in our neighbourhood (citaldel) but nothing outrageous.	3/25/2019 11:49 AM
16	Potholes/Cracks i have driven over the same pot holes running alongside Riverside School on Pitt River for 2 years!!!!!! i wrote the previous Mayor who assured they would be fixed over year ago.	3/25/2019 10:43 AM
17	Traffic (spd, congest) Bad drivers need to be stopped. Too many traffic violations.	3/25/2019 9:49 AM
18	Misc Condition Our laneway requires repaving. Western Drive.	3/25/2019 9:19 AM

Budget 2019

19	Misc Condition	Ulster and Laurier inexcusable!	3/25/2019 9:07 AM
20	Ped (curb,cross,side) Potholes/Cracks	A lot of damaged roads or shoulderless roads throughout the city would like to see this area looked at. Also redo marpole ave for parking for the brewery as 12pm closing nights residents will loose parking.	3/24/2019 11:37 PM
21	Traffic (spd, congest)	- traffic is starting to build up and get bottlenecked through loughheed/shaunnessy and through downtown. Often too many road projects going on at once causing delays en route to work. Too many lights/signs. Need more overpasses like the one to coast meridian. Please don't implement pay parking like coquitlam did.	3/24/2019 10:07 PM
22	Positive	because my neighbourhood is finally getting new streets, I have changed my opinion to meets expectations.	3/24/2019 7:46 PM
23	Snow Removal	Cleaning of side roads after snow.	3/24/2019 7:33 PM
24	Lane Markings/Light Potholes/Cracks	Pot holes, line painting & signage inclement weather need improvement.	3/24/2019 5:10 PM
25	Ped (curb,cross,side)	Port Coquitlam is a non-accessible city. The sidewalks have major problems. There are too steep grades on driveways crossing the sidewalk, the curb cuts are not graded properly, construction sites are allowed to block the sidewalk without a way for a person in a wheelchair to get past (walkers can go onto the road), too many roads without sidewalks making it dangerous for wheelchairs that have to go down the road.	3/24/2019 3:26 PM
26	Lane Markings/Light	northside PoCo east from Coast Meridian needs line repainting and a big concern, better lighting. In the winter in the rain and dark it is hard to see street signs and the road lines....too bad they can't be yellow, they show clearer.	3/24/2019 3:05 PM
27	N/A	See previous comments	3/24/2019 2:47 PM
28	Misc Condition	Roads not fixed in timely manner	3/24/2019 2:15 PM
29	Potholes/Cracks	minnekhada construction pot holes directly outside ofmy complex have been filled but two car lengths in either direction on ulster st. do not	3/24/2019 1:58 PM
30	Lane Markings/Light Misc Condition	Walmart area roads very poor for how new area is. Lines hard to see or not there. Uneven road with large intersections on back road.	3/24/2019 1:11 PM
31	Ped (curb,cross,side) Potholes/Cracks	Neighbourhood side streets have lots of pot holes and lack of sidewalks for pedestrians. Safety issue, as people have no choice but to walk in the way of vehicle traffic.	3/24/2019 1:04 PM
32	Potholes/Cracks	my street is full of potholes	3/24/2019 12:36 PM
33	Misc Condition	maintenance and new service road trenching needs better compaction before repairs and better resurfacing. Too many bad bumps once settled.	3/24/2019 11:52 AM
34	Ped (curb,cross,side) Positive	As far as our recent snowfall, the City (for where I traveled) did an exceptional job. I have asked the city in the past about the section from Burns Road from Fremont, and the comment was that perhaps I should join the Road Committee. Common sense would dictate that a road with a sidewalk would be needed, where a road with a sidewalk just was. The foot traffic along this tiny section is high, along with vehicle traffic. I do not need to join a committee to try and make this happen.	3/24/2019 11:35 AM
35	Lane Markings/Light	More focusing on the main roads, more reflect panels	3/24/2019 11:24 AM
36	Lane Markings/Light Potholes/Cracks	Roads are not painted with lines. Uneven, bumpy and pot holes. I live in down town PoCo. It's not pretty. Kelly Ave. (where I live) is ok. But, the next few streets over are in horrible conditions. Throughout my travels to and from Save On Foods or Walmart I've seen roads that have faded lines. Streets started and left unfinished for weeks to months. During the winter, Pitt River Rd. by the red bridge, not plowed. People not able to drive safely. It's a major road. With all this said, some people don't know how to drive period. The road should have been cleared by 4pm. It had been snowing all day and it is a busy road where accidents happen on a good day. On bad day's get to right away! I have seen improvements, Pitt River Rd and Mary Hill Rd area. New pavement with bike lanes and painted lines.	3/24/2019 11:11 AM
37	Lane Markings/Light	More focus on main rood, include sign with reflectpanel	3/24/2019 11:06 AM
38	Positive	It takes time. I see work being done.	3/24/2019 10:32 AM
39	Traffic (spd, congest)	Speeding in residential Maryhill	3/24/2019 9:53 AM
40	Positive	pretty good people working ... approachable and tolerant .	3/24/2019 9:43 AM
41	Lane Markings/Light	Street lighting and marking is horrid in the cedar subdivision	3/24/2019 9:41 AM
42	Potholes/Cracks	Shit ton of potholes	3/24/2019 9:41 AM

Budget 2019

43	Other We have ditches ! Really? Liability is high for taxpayers as this is city property. Fill the ditches and stop waiting for developers to pay for it. Divider on Lougheed between shaunassy and oxford had been damaged for years and people crawl through this hole and risk being hit.	3/24/2019 9:02 AM
44	Ped (curb,cross,side) Traffic (spd, congest) Traffic calming roundabouts are needed in the Coast Meridian Prairie sidestreets desperately,with additional lighting at crosswalks	3/23/2019 5:24 PM
45	Traffic (spd, congest) Coast meridian is a nightmare	3/23/2019 2:21 PM
46	Misc Condition Potholes/Cracks Our street (Kitchener) is a mess. Our alley is not graded often enough so it develops large potholes	3/23/2019 10:34 AM
47	Misc Condition the north end of sefton st .needs major service .we have been promised about 3 years ago that our street would be fixed,but nothing.we lived here for about 27 years ,and nothing has been done to our end of the street .	3/23/2019 8:36 AM
48	Misc Condition Cedar dr area, prairie / very bumpy	3/23/2019 8:23 AM
49	Misc Condition Pitt River Rd near Sleeve ave has been in poor condition FOR YEARS!	3/23/2019 7:42 AM
50	Positive Potholes/Cracks Most of the roads are in great shape, and even with winter conditions, the roads crew has done well. So many people travel the Laurier to go to Minnehaha and Hyde Creek. I wonder if there isn't something that can be done to fill the potholes? I think a full road restructuring will need to wait until the new school is built...but the road as it stands is in such bad shape.	3/23/2019 7:28 AM
51	Other Positive Great job on the snow removal! Don't love what was done on Shaughnessy st that lane narrowing/bus stop is weird and a waste of money	3/23/2019 5:55 AM
52	Potholes/Cracks Pot holes never get filled.	3/22/2019 10:41 PM
53	Misc Condition pavement on western ave in poor condition	3/22/2019 4:18 PM
54	Misc Condition Not always the city's fault . Roads continually dug up & badly patched	3/22/2019 2:40 PM
55	Other Man hole covers @ 2495 Wilson noise made when cars go over!	3/22/2019 2:00 PM
56	Misc Condition Prairie & cedar needs repairs	3/22/2019 1:58 PM
57	Misc Condition My street continues to have water pooling	3/22/2019 1:52 PM
58	Positive Thank you for snow and ice removal	3/22/2019 1:34 PM
59	Potholes/Cracks big pot holes end of winter ie. Salisbury by Coast Meridian	3/22/2019 1:29 PM
60	Misc Condition Northside residential needs replacing	3/22/2019 1:23 PM
61	Other except for right hand bike lanes. Do motorists turn from through lanes, across bike lanes? Signage for this should be installed.	3/22/2019 1:20 PM
62	Ped (curb,cross,side) Needs to be a safe pedestrian sidewalk all the way from Coq. Centre to Fremont.	3/22/2019 12:24 PM
63	Other Liquidator is not good traction for motorcycles	3/22/2019 12:05 PM
64	Misc Condition Killarney st repair has been taken too long, all summer, winter and is going into summer again "not acceptable"	3/22/2019 11:58 AM
65	Lane Markings/Light Street lines are faded & have made roads dangerous during wet conditions	3/22/2019 11:49 AM
66	Potholes/Cracks Paving after snow falls	3/22/2019 11:42 AM
67	Potholes/Cracks pot holes, rough roads	3/22/2019 11:27 AM
68	Other Victoria drive - so much construction by City of Coquitlam	3/22/2019 11:12 AM
69	Misc Condition road surfaces in poor condition	3/22/2019 11:08 AM
70	Positive city working on it, thanks!	3/22/2019 11:05 AM
71	Potholes/Cracks Fix pot holes	3/22/2019 10:59 AM
72	Potholes/Cracks lots of pot holes	3/22/2019 10:57 AM
73	Potholes/Cracks pot holes need to be filled quicker	3/22/2019 10:55 AM
74	Positive snow clearance was good this year	3/22/2019 10:51 AM
75	Lane Markings/Light Ped (curb,cross,side) Potholes/Cracks Pot holes, uneven roads, sidewalks that end no where to walk, poor visible traffic lines. Poor wheelchair ramps to narrow some to steep	3/22/2019 10:35 AM

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76	Other	On Shaughnessy, before Pitt River Road a lane turn left, it is easy to cut that lane when driving to Pitt River Road	3/22/2019 10:30 AM
77	Misc Condition	Western Drive is in need	3/22/2019 10:17 AM
78	Misc Condition	some roadways, some are good	3/22/2019 10:01 AM
79	Misc Condition	Shaughnessy & Kelly need paving	3/22/2019 9:58 AM
80	Potholes/Cracks	Pot holes	3/22/2019 9:56 AM
81	Other	Would like more bus stops for areas around Mary Hill Bypass	3/22/2019 9:54 AM
82	Misc Condition	As above require better job as not satisfactory as is	3/22/2019 9:52 AM
83	Misc Condition	On Prairie ave: between Cedar Drive & Coast Meridian	3/22/2019 9:30 AM
84	Ped (curb,cross,side)	Sidewalks - older sidewalks need to be regularly maintained, many tripping hazards & hard for people with mobility challenges to get around	3/22/2019 9:07 AM
85	Lane Markings/Light	Misc Condition Potholes/Cracks Fix potholes, fix Shaughnessy Street s curve by colony farms, build better on-ramp from Shaughnessy to the #7 hwy, need to paint lines	3/22/2019 9:05 AM
86	Other Potholes/Cracks	My lane is full of pot holes. Vagrants do midnight dumping in my lane often, leaving mounds of garbage	3/22/2019 8:58 AM
87	Ped (curb,cross,side) Potholes/Cracks	Safer for handicapped eg. curbs & pot holes	3/22/2019 8:49 AM
88	Positive	Okay	3/22/2019 8:45 AM
89	Other	The roads crews certainly don't work everyday	3/21/2019 10:03 PM
90	Potholes/Cracks	There are a lot of roads that need repairing. Last winter the pot holes took far too long to be repaired	3/21/2019 8:57 PM
91	Traffic (spd, congest)	Constantly growing and dense area needs more infrastructure. widen main roads to allow for increasing traffic	3/21/2019 7:11 PM
92	Traffic (spd, congest)	we need more traffic lights in the fremont area	3/21/2019 6:53 PM
93	Other	Improve on stop signs , Some are hidden behind shrubs and it is very hard to notice them	3/21/2019 5:43 PM
94	Positive	Very pleased with the ice and snow removal this year. Better than any other municipality in my opinion	3/21/2019 4:18 PM
95	Positive	Snow removal was excellent, compared to other cities around. They even made it to my little cul-de-sac! Potholes don't stick around for long.	3/21/2019 2:52 PM
96	Lane Markings/Light Potholes/Cracks	Road markings needed to be applied more regularly. Some areas have no markings at all where the crosswalk lines used to be. Also, improved pot-hole filling. I realize this is hard to do in winter but some pot holes were left untouched from last winter.	3/21/2019 2:23 PM
97	Lane Markings/Light Positive	Generally good, Langan improvements appreciated. More street lights on Cameron?	3/21/2019 1:45 PM
98	Misc Condition Positive	New sections good, patching bad	3/21/2019 12:16 PM
99	Other	The width of Shaughnessy St. parallel with Mary Hill Ln is too narrow. It needs to be widened for safety sake.	3/21/2019 10:32 AM
100	Other	This is an area that has been neglected - I do feel it is improving now though.	3/20/2019 10:45 PM
101	Ped (curb,cross,side) Positive	Broken curbs, street sweeping too frequent, snow services are brilliant	3/20/2019 6:27 PM
102	Lane Markings/Light	Took a long time to get lines painted at Lougheed and Shaughnessy	3/20/2019 4:49 PM
103	Positive	Snow plot operators were great	3/20/2019 4:43 PM
104	Traffic (spd, congest)	The McLean/Kingsway intersection needs improvement.	3/20/2019 4:35 PM
105	Traffic (spd, congest)	Marry hill bypass needs improvements. Signaling light change both ways for every light and better merge lanes	3/20/2019 10:19 AM
106	Potholes/Cracks	many cavities after snow	3/19/2019 9:06 PM
107	Positive	The work crews do great job of clearing streets of snow and fallen debris from trees	3/19/2019 8:45 PM
108	Positive	Roads are maintained well and were plowed when we had snow, no complaints.	3/19/2019 5:06 PM

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109	Lane Markings/Light	The condition of roads are dismal at best. I drive throughout the city only to find uneven pavement, potholes, patched surfaces, and missing road curbs and shoulders. Add on the incomplete and faded painted traffic lines and it's a disgrace.	3/19/2019 3:07 PM
110	Misc Condition	Laurier Ave was left in extremely poor state for weeks this winter. It is a busy road leading to community center.	3/19/2019 11:59 AM
111	Misc Condition	really need work done on them. Some in very poor condition	3/19/2019 11:42 AM
112	Other	Some areas of the city need to be address	3/19/2019 10:00 AM
113	Traffic (spd, congest)	Some areas, such as North Shaughnessy, need fixing. Also, we need some kind of traffic calming on Coast Meridian.	3/18/2019 9:27 PM
114	Misc Condition Positive	Very happy that some roads on the North side are being paid attention to however there are still many roads in disrepair, lincoln between oxford and wellington especially.	3/18/2019 6:47 PM
115	Misc Condition	Requires more street rehab in the Maryhill area.	3/18/2019 11:50 AM
116	Ped (curb,cross,side)	Not enough sidewalks. Not wide enough lanes for cycling.	3/17/2019 9:19 PM
117	Misc Condition	Harsher winters and a lot of construction seems to be taking a toll on the roads. Also more traffic means more wear.	3/17/2019 8:23 PM
118	Potholes/Cracks	too much spent on big projects...need holes filled, cracks repaired and the like	3/17/2019 6:03 PM
119	Misc Condition	lots of rough roads that aren't well maintained	3/17/2019 5:26 PM
120	Lane Markings/Light	Too many large potholes and the lines need painting.	3/17/2019 3:46 PM
121	Misc Condition Slow progress	Slow, low quality, paid from my family budget road works is a very bad aspect of living in PoCo.	3/17/2019 10:51 AM
122	Ped (curb,cross,side)	there are some areas like Mary Hills and Shaughnessy, couple of the sides should have a full side walk corner, before walking to the lights. Driving down Shaughnessy some areas need sidewalks and lights, in the area where it covers.	3/16/2019 7:24 PM
123	Misc Condition	Seems that the construction in Burke Mountain is taking its toll with Heavy Dump trucks with trailers traveling around PoCo streets. Lots of worn out roads...	3/16/2019 4:22 PM
124	Traffic (spd, congest)	speed bumps would be welcome in some areas	3/16/2019 3:57 PM
125	Misc Condition	some of the more rural routes need more attention	3/16/2019 11:27 AM
126	Ped (curb,cross,side)	Pedestrians and cyclists ignored re: safety, debris/slush removal	3/16/2019 9:20 AM
127	Snow Removal	Better attention to weather reports would alleviate icy roads conditions. I will say that after the 2nd snowfall this year, an increase in salting was noticed and welcomed	3/16/2019 9:14 AM
128	Misc Condition	Some roads need a lot of improvement.	3/15/2019 10:48 PM
129	Other	The bike lanes that have been added along McLean / Pitt River Middle School were much needed. Other areas of PoCo could benefit from similar upgrades.	3/15/2019 10:18 PM
130	Misc Condition Potholes/Cracks	potholes, drains and lift on Dominion need to be improved	3/15/2019 8:02 PM
131	Positive Potholes/Cracks	few potholes seem to take some time to be noticed and rectified. Two years in a row, snow plow clogged our cul-de-sac drainage... but this year prompt fix after a complaint.	3/15/2019 7:48 PM
132	Ped (curb,cross,side)	Coquitlam Avenue needs better pedestrian crossing alerts for drivers. People drive too fast on the street like they were on the freeway.	3/15/2019 6:53 PM
133	Other	A visible effort to fix 'local' road conditions would be seen as proactive and good value by residents.	3/15/2019 4:11 PM
134	Positive	We do much better in snow plowing than other cities	3/15/2019 4:09 PM
135	Misc Condition	With the exception of the poor patching in way of construction sites	3/15/2019 3:44 PM
136	Other	Our roads are not meant for this amount of population.	3/15/2019 3:02 PM
137	Lane Markings/Light Potholes/Cracks	The train underpass is filthy, the traffic medians look like they haven't been touched in 100 years, road lines need re-painting, pot holes filled and road resurfaced. Do you have any type of work plan or time line of when things will be fixed.....it's embarrassing and we are looking like the lowest class City out of the Tri-Cities!	3/15/2019 2:07 PM
138	Misc Condition Potholes/Cracks	Roads are a mess full of holes and dug up spots that have never been properly finished	3/15/2019 10:06 AM

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139	Misc Condition	while it's nice to have side streets having work done on them, the main roads are in need of repair too, i.e. Westwood St.	3/15/2019 9:08 AM
140	Lane Markings/Light	Road lines are poor	3/15/2019 7:59 AM
141	Positive	Very happy especially with city clearing snow on side streets right away. THANK YOU!	3/14/2019 6:37 PM
142	Traffic (spd, congst)	due to the traffic volume on Prairie between Fremont and Burns road it has become quite hazardous for people walking and ridding bikes. The road should be widened before some gets hurt	3/14/2019 4:40 PM
143	Potholes/Cracks	A lot of paddles holes	3/14/2019 2:28 PM
144	Other	Ok for cars, but could be more bike-friendly...	3/14/2019 1:13 PM
145	Potholes/Cracks	Thank you for prompt service when potholes are reported	3/14/2019 12:41 PM
146	Misc Condition	too many roads are in disrepair and when crews do work on roads it takes way too long	3/14/2019 12:25 PM
147	Lane Markings/Light	Paint the lines!	3/14/2019 12:22 PM
148	Traffic (spd, congst)	Train still problem	3/14/2019 12:21 PM
149	Other	Always room for improvements	3/14/2019 12:15 PM
150	Other	No info on daily conditions & where work is happening	3/14/2019 12:06 PM
151	Positive	Kept plowed and salted during snow storms. Overall condition of most roads are good.	3/14/2019 10:52 AM
152	Snow Removal	Our street never gets plowed	3/14/2019 10:47 AM
153	Positive	snow removal is really good	3/14/2019 9:50 AM
154	N/A	I have commented earlier	3/14/2019 8:51 AM
155	Misc Condition	Side streets culture de sacs need more replacing	3/14/2019 7:54 AM
156	Positive	While there are a few areas that need a little work (true of any municipality) the roads are generally in good condition. Plus the snow / ice removal service is exceptional.	3/14/2019 7:42 AM
157	Misc Condition	Recenr repairs (2-3 years ago) are falling apart already. Can we trust the City to hire reliable contractors?	3/13/2019 10:19 PM
158	Potholes/Cracks	Terrible potholes along Pitt River between Shaughnessy and Lougheed Hwy.	3/13/2019 8:47 PM
159	Potholes/Cracks	There are a pot hole on side street, winter time the city takes so long to clear or sand roads	3/13/2019 6:53 PM
160	Misc Condition	Cedar drive is a bloody mess, the Fremont Village area is a disgrace I could go on and on	3/13/2019 6:34 PM
161	Ped (curb,cross,side)	Positive Shaughnessy between Prairie and Lincoln is horrible, Lighting is needed as well as a side walk going up Oxford hill, many people walk up this hill and it is dangerous. As per snow removal, it is very good.	3/13/2019 6:06 PM
162	Misc Condition	Coquitlam Ave. for one and there are a few others heading north off of coast meridian	3/13/2019 5:51 PM
163	Other	just concerned how the continued growth on Burke Mountain will impact PoCo's road infrastructure, volume and safety for PoCo residence	3/13/2019 5:10 PM
164	Potholes/Cracks	I often see the same pot hole repair being done numerous times.	3/13/2019 4:37 PM
165	Other	woodland subdivision	3/13/2019 4:30 PM
166	Lane Markings/Light	Potholes/Cracks So many pot holes and utlity covers to avoid. Line painting poor on many roads	3/13/2019 4:18 PM
167	Slow progress	slowly getting on it	3/13/2019 4:11 PM
168	Other	More information on where road work is and when it will be finished would be helpful	3/13/2019 3:25 PM
169	Lane Markings/Light	Misc Condition The roads are uneven and unpainted where it is not clear where a lane is around dominion and hawkins st and nicola ave.	3/13/2019 3:20 PM
170	Misc Condition	Potholes/Cracks The roads are TERRIBLE in PoCo, and I'm glad to see some capital spending in this area. I have asked about the potholes on my street ("Not a priority road") and even emailed the Mayor directly (no response). But this is something that desperately needs to be addressed throughout the community.	3/13/2019 3:18 PM

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171	Misc Condition	Potholes/Cracks	Snow Removal	Some roads need repairs; some work seems to take a long time resulting in a negative impact on traffic for extended months/years; * snow removal in neighbourhoods is poor (feedback from homeowners regarding this specific problem would be a good thing).	3/13/2019 1:33 PM
172		Potholes/Cracks		Pot holes. Need bigger roads to accomodate traffic volume.	3/13/2019 1:32 PM
173	Misc Condition			Terrible.	3/13/2019 11:45 AM
174	Misc Condition			Cedar Drive has been so bad for a few years now, very displeased	3/13/2019 11:07 AM
175	Lane Markings/Light			the only issue I have are the lines on the road fad fast	3/13/2019 11:03 AM
176	Lane Markings/Light			the pavement is dreadful, no pavement lines	3/13/2019 10:26 AM
177	Traffic (spd, congst)			The signal programming at Argue/Shaugnessy & Mary Hill needs improvement. Lengthy waits for all traffic except left turns from Mary Hill onto Shaughnessy. Even one car in that direction will trigger the light chance & make other vehicles wait multiple light cycles for just one car.	3/13/2019 9:14 AM
178	Ped (curb,cross,side)			Crosswalks May need lights added to them. Cars seem to think pedestrians are a nuisance but we should have priority EVERY time we cross!	3/13/2019 9:01 AM
179	Positive			Except Snow removal which is great	3/12/2019 11:26 PM
180	Potholes/Cracks			Road often have pot hols and major cracks on the side streets	3/12/2019 9:43 PM
181	Traffic (spd, congst)			the traffic on Pitt River and Lougheed Hwy need improvement	3/12/2019 8:32 PM
182	Slow progress			Progress is really slow.	3/12/2019 7:38 PM
183	Traffic (spd, congst)			Need more traffic calming on Larch Way	3/12/2019 6:57 PM
184	Potholes/Cracks			Poor service. For example the west end of Willson Ave was patched more than 3-4 times and in rainy weather all the compounds were washed away. Those holes were deep and dangerous. All the labour for parching the holes was waist of money	3/12/2019 5:04 PM
185	Lane Markings/Light			More concerned about road safety than quality of pavement. Reflectors on major roadways or dark streets would aid in safety.	3/12/2019 4:54 PM
186	Other			I will be able to answer better when the construction is finished around the new centre. At the moment the parking situation is nonsense.	3/12/2019 3:42 PM
187	Lane Markings/Light			paint new lines where needed	3/12/2019 3:39 PM
188	Misc Condition			The repaving on Westwood is like driving on washboard. Terrible job and should be redone	3/12/2019 3:18 PM
189	Misc Condition			Western Drive needs work badly	3/12/2019 3:03 PM
190	Positive			Snow removal is always awesome - great job!	3/12/2019 2:44 PM
191	Potholes/Cracks			Roads around Mary Hill and Kelly avenue are a mess. Potholes everyone because the construction trucks working on the new leisure centre are destroying the roads.	3/12/2019 2:12 PM
192	Lane Markings/Light			use reflective paint for lines; too many delapidated roads	3/12/2019 1:41 PM
193	Misc Condition			Having gone through pipe replacement last year and still going through it right now the patchwork on the roads is out of control. It would be better to redo the road instead of patchworks.	3/12/2019 11:29 AM
194	Misc Condition			It seem sometimes prioties are misplaced and road are not properly maintained.	3/12/2019 9:48 AM
195	N/A			More dedicated spaces for seniors in the new recreation centre. From what I can see, seniors will need to share spaces with other age groups. This poses problems for seniors who often have mobility issues; vision problems or hearing problems. Many seniors who will be the users of the new rec centre have been long time residents of PoCo and have paid thousands of dollars in property taxes over the years. They should have priority and the consideration of the planning department in the design and use of space in the rec centre.	3/12/2019 6:02 AM
196	Misc Condition			Sometimes it seems that the city is slow to repair roads, especially on the main routes.	3/11/2019 11:53 PM
197	Misc Condition			deep and far away from downtown, the roads are not really good	3/11/2019 9:06 PM
198	Slow progress			Some projects go unfinished once started - on Mary Hill Road there were curbs left "in progress" for over a month.	3/11/2019 8:25 PM
199	Lane Markings/Light			Even before the sow came, road devider lines are very bad of non existent in many streets.	3/11/2019 7:12 PM

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200	Positive	FANTASTIC job on plowing the roads	3/11/2019 7:11 PM
201	Lane Markings/Light	would like to see brighter white street lights since I have a vision problem	3/11/2019 5:19 PM
202	Other	and no reaction from city.	3/11/2019 4:10 PM
203	Misc Condition	Lincoln - Wellington to Oxford - getting worse, heavily used	3/11/2019 3:33 PM
204	Misc Condition	Prairie & Cedar are not very smooth roads	3/11/2019 2:19 PM
205	Misc Condition	Parts of major routes (i.e. Shaughnessey) are a disaster	3/11/2019 2:10 PM
206	Misc Condition	Roads are not even after repaving or improvement	3/11/2019 1:49 PM
207	Lane Markings/Light	Please paint lines with lasting product that one can see!	3/11/2019 1:13 PM
208	Misc Condition	Burns Rd is not well maintained for drivers and unsafe for pedestrians	3/11/2019 12:29 PM
209	Ped (curb,cross,side)	Prairie Rd. east of Fremont needs sidewalks and updating.	3/11/2019 11:34 AM
210	Misc Condition	Our road was dug up for the new park (Blakeburn) to put water serers in. It is in bits and pieces now, and is also one of the main roads because of closures around our area. Fremont street needs to be re-paved badly!!	3/11/2019 11:16 AM
211	Misc Condition	Routley Street needs repaving	3/11/2019 9:09 AM
212	Potholes/Cracks	Due to recent weather I've noticed more small potholes on Shaughnessy. Other than this I have no complaints	3/11/2019 7:49 AM
213	Misc Condition	many side roads are in need of repairs due to past patched repairs	3/10/2019 10:57 PM
214	Traffic (spd, congst)	1 lane traffic on Shaugnessy is bad	3/10/2019 8:15 PM
215	Lane Markings/Light	some parts of the Mary Hill bypass before Citedal land is so dark at night, it is very dangerous. Some lights or more reflective items on the islands would be lovely	3/10/2019 6:32 PM
216	Potholes/Cracks	However there are still lots of potholes.	3/10/2019 5:45 PM
217	Potholes/Cracks	Pot holes need addressing	3/10/2019 5:14 PM
218	Positive	Love that my roads are clean when it snows and I can leave the house.	3/10/2019 4:26 PM
219	Misc Condition	We have lived in PoCo for over 50 years and the roads are in the worse condition. Western Drive has never been as bad as it is today.	3/10/2019 4:01 PM
220	Positive	Snow plowing is excellent - and critical service.	3/10/2019 11:45 AM
221	Other	The new roads around, new construction is way to long. No stop signs . Rods rough. Half finished . Roads not used To full potential I.e parking . Left turn lanes roads wide but no street parking . I.e Dominion is just a mess. Unused road and no parking, had no stop signs for the longaes time. THE ROAD IS LOWER THEN THE SIDE CURB MAKING PARKING DIFFICULT, AND LITERALLY DESTROYING TIERS. I see lots has been done for traffic flow still more is needed. As the city is growing faster then we can keep up. We named more follow up with them to make sure road structures are done at faster time. Thank you.	3/10/2019 11:37 AM
222	Potholes/Cracks	Many driveways unpaved. Holes everywhere.	3/10/2019 10:39 AM
223	Other	Would have preferred this before new rec centre.	3/9/2019 11:53 PM
224	Lane Markings/Light	Many roads have faded lane markings which presents a hazard.	3/9/2019 6:12 PM
225	Other	Prairie to Burns Rd needs a cycling lane/shoulder	3/9/2019 4:23 PM
226	Slow progress	We live on Inverness Street. While we appreciate the improvements being made, the work plan has been taking so long. Road work began in spring/summer of 2018 and is still not done! Road work could have been better planned so that areas were complete before others started	3/9/2019 3:59 PM
227	Ped (curb,cross,side)	fix coquitlam ave sidewalks they are below grade of the street and are covered in water and ice most of the year.you have to walk on the street to keep your feet dry and not to slip	3/9/2019 3:05 PM
228	Misc Condition	many badly repaired streets	3/9/2019 2:48 PM
229	Positive	I've requested a few improvements here & there the past couple of years. Fortunately they've been met, timeline may not be followed all the time but understable, what's important is that action was taken.	3/9/2019 12:23 PM
230	Ped (curb,cross,side)	On Rhine Crescent we have no sidewalks so must walk through uncleared roads to mail and bus	3/9/2019 12:05 PM

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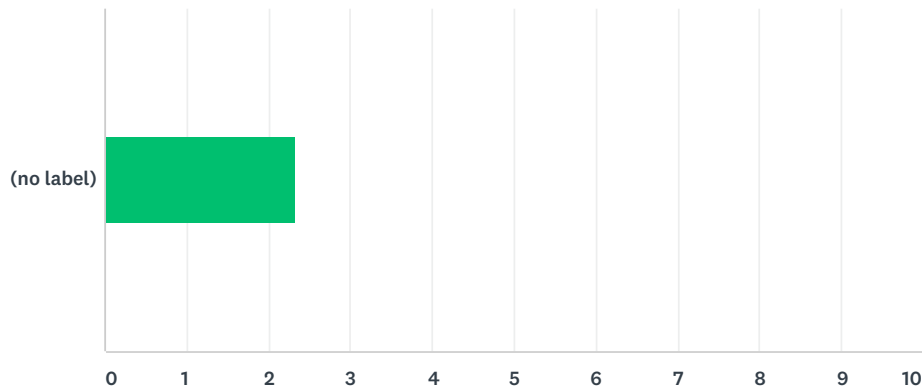
231	Misc Condition	Kingsway needs a lot of work!	3/9/2019 11:22 AM
232	Misc Condition	Snow Removal Road repair is not up to date. Road cleaning in extreme conditions, as the one we had recently, is very poor as well.	3/9/2019 11:08 AM
233	Positive	I believe it is very rare to have bad road conditions in Poco & I'd rather deal with bad road conditions rather than pouring thousands into the service.	3/9/2019 9:33 AM
234	Slow progress	Projects seem to start and then stall for long periods	3/9/2019 9:06 AM
235	Snow Removal	Snow plow drivers seem to be trying to be more careful when plotting near shoveled sidewalks. Thank you. I don't have to shovel a second time once they've gone by.	3/9/2019 5:59 AM
236	Misc Condition	Ped (curb,cross,side) Potholes/Cracks 1. A lot of potholes. 2. Stroller unfriendly sidewalks and crosswalks. 3. Pavement needed on entire Ticehurst Lane.	3/9/2019 1:56 AM
237	Misc Condition	some roads need surface improvement	3/8/2019 11:31 PM
238	Snow Removal	my street, Thames Cres is always the worst street I need to navigate after snowfall	3/8/2019 11:05 PM
239	Traffic (spd, congest)	What is meant by 'road conditions'? The congestion on the north side of the city continues to grow. COast Meridian is a major thoroughfare.	3/8/2019 8:48 PM
240	Potholes/Cracks	Back lanes parallel prairie Ave 2100 to 2200 need fixing potholes	3/8/2019 6:06 PM
241	Misc Condition	some of the roads such as Western Drive are due for repair/repaving	3/8/2019 5:34 PM
242	Misc Condition	cedar north of Prairie is horrible, parking shouldn't be allowed	3/8/2019 5:30 PM
243	Misc Condition	roads in Birchland area need improving	3/8/2019 3:43 PM
244	Traffic (spd, congest)	Need traffic circles at 4 way stop signs	3/8/2019 3:13 PM
245	Traffic (spd, congest)	far to much traffic on Coast Meridian	3/8/2019 3:01 PM
246	Potholes/Cracks	I still see pot holes and would like to see pedestrian side walk on all the streets	3/8/2019 2:53 PM
247	Misc Condition	More new apartments condos now but the road is too narrow, even the road condition need new pavement	3/8/2019 2:51 PM
248	Misc Condition	the road by Nicola and hawkins has been off kilter for too long	3/8/2019 2:48 PM
249	Potholes/Cracks	there are several small potholes that have been around for a long time and never seem to be taken care of.	3/8/2019 2:39 PM
250	Potholes/Cracks	I live on Fraser street and shaughnessy, when it rains its full of pot holes...	3/8/2019 2:28 PM
251	Lane Markings/Light	Lacks reflective lane lines and flective markers to aid drivers at night and low visibility conditions	3/8/2019 1:03 PM
252	Potholes/Cracks	the road needs fixing on kingsway by bridge bad pothole	3/8/2019 11:23 AM
253	Other	Potholes/Cracks pot holes on Pitt River and Dewdney Trunk. Traffic barricades on Loughheed highway from Pitt River to Colony Farm	3/8/2019 11:08 AM
254	Misc Condition	Ped (curb,cross,side) Many roads need improvement plus sidewalks	3/8/2019 9:46 AM
255	Snow Removal	More environmentally safe salt substitutes.	3/8/2019 9:13 AM
256	Snow Removal	Traffic (spd, congest) I am talking snow. Also connecting Prairie to the south part of the city as Prairie is becoming dangerous when approaching Freemont, traffic is very fast.	3/8/2019 8:23 AM
257	Misc Condition	The Lincoln Park area needs major up-grades on Inverness and the areas surround Sun Valley Park.	3/7/2019 9:44 PM
258	Snow Removal	Clear snow closer edge of road in cul de sac	3/7/2019 9:12 PM
259	Misc Condition	side roads need work as does Pitt River	3/7/2019 9:02 PM
260	Traffic (spd, congest)	Look at Mary hill bypass speed signs	3/7/2019 8:59 PM
261	Misc Condition	Construction and infrastructure work have inadequate patching. Are contractors and city personnel not held responsible?	3/7/2019 8:27 PM
262	Traffic (spd, congest)	the new left turn arrow at Oxford & Loughheed works only on weekdays?? Really?? weekends at that intersection are horrendous!!	3/7/2019 8:12 PM
263	Other	shaughnessy st widening	3/7/2019 8:08 PM
264	Misc Condition	On fletcher way, there are so many cracked/ damaged road.	3/7/2019 7:38 PM

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265	Potholes/Cracks	Potholes on Pitt River Rd are atrocious.	3/7/2019 6:50 PM
266	Misc Condition	you see the same spots damaged over and over again even after repair. Even after a long duration of closure.	3/7/2019 6:35 PM
267	Traffic (spd, congest)	Linking park Neighbourhood roads need traffic calming measures	3/7/2019 5:31 PM
268	Misc Condition	lots of areas breaking up due to age & previous road work trenching sinking	3/7/2019 5:26 PM
269	Lane Markings/Light	use better quality paint, and fix Fremont area - it's terrible	3/7/2019 5:20 PM
270	Misc Condition	many road conditions are terrible in Poco	3/7/2019 5:14 PM
271	Positive	Snow removal is awesome, pot holes get filled pretty fast. Understand there is a ton of roads to service.	3/7/2019 4:33 PM
272	Lane Markings/Light	Like to lines painted and roads better maintained	3/7/2019 4:01 PM
273	Potholes/Cracks	There are potholes everywhere. You guys repave some roads here and there but The downtown shaugnessy core up to pitt river road and all the side streets need VAST improvement. They are a disaster.	3/7/2019 2:57 PM
274	Other	Very unsafe in our area	3/7/2019 1:33 PM
275	Ped (curb,cross,side)	No interest in improving pedestrian safety	3/7/2019 10:47 AM
276	Misc Condition	The quality of work is often poor. Bad seams between new and old asphalt not smoothed over. New work seems to deteriorate. Need more oversight on quality of work being done.	3/7/2019 8:35 AM
277	Potholes/Cracks	Knappen outside the school is FULL of potholes, snow removal was fair	3/7/2019 7:14 AM
278	Misc Condition	More care needs to occur when existing roads are replaced after work has been done underneath.	3/6/2019 8:34 PM
279	Other	Major issues with road contractors safety. Huge safety infractions at a number of project sites	3/4/2019 10:09 PM

Q5 How do you feel about the service you get in Traffic Control (lights, signals, crosswalks)?

Answered: 685 Skipped: 21



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	5.40%	56.35%	38.10%	0.15%	685	2.33
	37	386	261	1		

#	ADDITIONAL COMMENTS	DATE
1	Traffic calming We should be putting speed humps in single lane streets that have become speed ways for people in hurry cutting through our neighbourhoods	3/25/2019 9:36 PM
2	Crosswalk Improvements Need crosswalks signal at Oxford and Westminster	3/25/2019 9:33 PM
3	Traffic calming We are by far the worst in a growing city. We have no speed bumps, besides two new ones on cedar. No roundabouts. Barely any powered pedestrian cross signals. We need to start calming traffic like city of Pomo and even coquitlam such as noons creek.	3/25/2019 8:37 PM
4	Misc Need clarity about priorities for upgrades, repairs, installs, etc.	3/25/2019 7:36 PM
5	Traffic calming I have requested traffic calming in my neighbourhood with no results. Traffic calming needs to be a priority.	3/25/2019 6:37 PM
6	Crosswalk Improvements Crosswalk by Europe Bakery is scary to cross, cars don't stop.	3/25/2019 3:46 PM
7	Crosswalk Improvements Pedestrian crosswalks should all be the same.	3/25/2019 1:53 PM
8	Misc heavy traffic.	3/25/2019 1:30 PM
9	Traffic calming The costco area is a nightmare, someone is going to die with the road opening between Home Depot/Costco. Cars are going quite fast the 4 exists from Home Depot to Costco going right; left you take your life in your hands. Should be a 4 way stop!	3/25/2019 1:16 PM
10	Misc Wheelchair acessability needs improvement.	3/25/2019 1:10 PM
11	NA I have not notice any major issues.	3/25/2019 11:49 AM
12	Crosswalk Improvements Better light warning in crosswalks(downtown)	3/25/2019 10:47 AM
13	Signal timing most lights in my experience in poco are poorly timed or are poor at sensing cars. eg. waiting over 5 minutes at 8am sunday mornings at loughheed & coast. and the light at coast & salisbury. even as a pedestrian pushing the button i have waited 5 minutes in very non-busy times	3/25/2019 10:43 AM
14	Traffic calming Irresponsible drivers breaking basic safety laws.	3/25/2019 9:49 AM
15	Signal timing coordinate Coast Meridian traffic lights to create a "green wave", Victoria Dr at Victoria Dr Coq. needs traffic control	3/25/2019 9:07 AM
16	Misc - see above. Too much of all this cause increased traffic congestion.	3/24/2019 10:07 PM
17	Crosswalk Improvements could use some more clearer marked cross walk zones across Cedar Dr.	3/24/2019 7:46 PM

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18	Crosswalk Improvements	need more lights at crosswalks	3/24/2019 7:38 PM
19	NA	N/A	3/24/2019 7:33 PM
20	Traffic calming	Needs traffic control on Coast Meridian - cars, trucks are constantly speeding	3/24/2019 4:34 PM
21	Misc	curb cuts not graded properly. Very confusing traffic signals where you have to walk on a red light.	3/24/2019 3:26 PM
22	Crosswalk Improvements	we have several new crosswalks on Prairie Avenue which are more than welcome sights. However, they need to be more visible...yellow to attract attention....and the sign marking the crosswalk needs to not be so close to the crosswalk so that you are on it as soon as you see the sign....even if temporary. Also noticed, and welcome back, the school speed zones....please do some kind of blitz to the public as the only reason I knew it was coming was a small article somewhere, so small I cannot remember the source. I finally saw it today being blocked by a large truck parked at the curb at the one near us.	3/24/2019 3:05 PM
23	Misc	Light at bus stop on Shaughnessy and Citadel has been out for weeks	3/24/2019 2:15 PM
24	Crosswalk Improvements	I think school crosswalks should have a stop line. Often see cars too close to crosswalk or keep slowly moving forward when kids in crosswalk. Rindall & Tyner crosswalk we can see from our window	3/24/2019 1:11 PM
25	Signal timing	Short cycling traffic lights (Coast Meridian/Prairie, Lougheed/Shaugnessy St etc)	3/24/2019 1:04 PM
26	Crosswalk Improvements	Town crosswalks need flashing overhead lights same as Maple Ridge does.	3/24/2019 11:52 AM
27	Signal timing	Coordinate the traffic lights, let the traffic flow, less left turn	3/24/2019 11:24 AM
28	Signal timing	The lights need to be synchronized with each other to allow for smoother traffic.	3/24/2019 11:16 AM
29	Crosswalk Improvements	Signs should be put up for drives to tell them to stop AT the WHITE line BEFORE the crosswalk!! Just a suggestion. As someone who walks around downtown PoCo a lot. People don't seem to understand that white line is there for you stop at FIRST then roll forward. I've been nearly hit several times in the past year. Other than that, everything is as expected. Perhaps a few more painted crosswalks in key areas??	3/24/2019 11:11 AM
30	Misc	Could always use more, eg. corner of Prairie and Shaughnessy St. - if you ride a bike west to east you have to get off go to the north side of the intersection press the walk button and either go back and ride west to east or walk across on the walk sign on the north side and then press the walk sign to get back to the south side. A bike control for the light would be the solution.	3/24/2019 11:10 AM
31	Signal timing	Coordinated traffic light systems em, less left turn	3/24/2019 11:06 AM
32	Traffic calming	Cedar Road cars go quite fast. It is difficult to see people crossing. Our park Evergreen is used a lot by families, children, and dog walkers. I very concern with speed and ability to see people. I think we need effective signals.	3/24/2019 10:32 AM
33	Misc	More in residential Maryhill	3/24/2019 9:53 AM
34	Crosswalk Improvements	the traffic calming at some locations slows traffic with negative consequences... Crosswalks needs the flashing amber lights	3/24/2019 9:43 AM
35	Sidewalk	Prairie from Fremont to the dyke needs a sidewalk before a pedestrian gets killed.	3/24/2019 9:41 AM
36	Signal timing	Need to extend length of lights during rush hour	3/24/2019 9:02 AM
37	Crosswalk Improvements	Many crosswalks crossing Prairie are dark and require flashing pedestrian lighting at zebra stripe crossings.	3/23/2019 5:24 PM
38	Crosswalk Improvements	More lighted crosswalks	3/23/2019 2:21 PM
39	Crosswalk Improvements	the newly installed crosswalk on coast meridian rd. and greenmount should have been a traffic control light.	3/23/2019 8:36 AM
40	Specific Location	Lincoln cedar intersection is very unsafe and busy - needs 4 stops/ traffic light , real hazard during busy morning and afternoon times	3/23/2019 8:23 AM
41	Crosswalk Improvements	Uncontrolled crosswalks no ones stops at and or speeding so they can't stop	3/23/2019 7:52 AM
42	Misc	New crosswalks which take one lane away create traffic jam. It will be a lot better to leave both lanes and install activated traffic light instead. Last example - Prarie and Vincent new crosswalk there traffic jam on west bound happens all the time after new crosswalk was made. It is a really poor design for crosswalk.	3/23/2019 7:42 AM

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43	Crosswalk Improvements	I live in downtown PoCo. I love this area so much. I am VERY concerned about the Wilson/Shaugnessy intersection. With the increased number of retired/elderly housing in the area, I often notice the crosswalk time is not sufficient for them to cross. Fortunately, most people are patient and give the extra time...but I just really feel we need to find a way to help this part of our population to be well cared for. There really needs to be a way to make this intersection safer...painted crosswalks, longer crossing time...not sure the best solution. Our city also really needs to look at the sidewalks to ensure there are not buckles. Those are so scary for people with mobility issues. (disclaimer: my mom is 84 and dealing with mobility issues in another community, so this is high on my awareness list). It is essential we demonstrate our care for this growing population.	3/23/2019 7:28 AM
44	Crosswalk Improvements	There are many crosswalks that need repainting/better lighting	3/23/2019 5:55 AM
45	Need light	Needs traffic control signal at Fremont & Seaborne and better control at Fremont & Dominion	3/22/2019 11:56 PM
46	Crosswalk Improvements Traffic calming	Crazy/ excessive speeders on Fremont Connector. More crosswalk lights necessary	3/22/2019 10:41 PM
47	Sidewalk	we need more sidewalks and nice city lights	3/22/2019 7:32 PM
48	Dangerous behaviour	Drivers don't stop on stop signs.	3/22/2019 7:04 PM
49	Misc	As a pedestrian, it seems that pushing the button for the light to change doesn't really work - the lights still seem to wait for the quota of cars / minutes to pass before changing.	3/22/2019 5:06 PM
50	Crosswalk Improvements	crosswalk at Shaughnessy and Whyte ave very dangerous needs traffic control	3/22/2019 4:18 PM
51	Signal timing	Light are definitely not synchronized still!	3/22/2019 2:13 PM
52	Crosswalk Improvements Sidewalk	Sidewalks have a lot of room for improvement. Signalized crosswalks in downtown should automatically go - shouldn't need to push button	3/22/2019 2:08 PM
53	Signal timing	Something needs to be done about the timing of MH bypass and Shaughnessy traffic pass lights in am commute times!	3/22/2019 2:05 PM
54	Signal timing	Traffic lights Coast Meridian needs synchronising. Round-a-bouts, not traffic lights	3/22/2019 1:58 PM
55	Crosswalk Improvements	Shaughnessy St, Southside need some flashing pedestrian lights. Especially at Elgin!	3/22/2019 1:46 PM
56	Misc	Council seems to respond so well to necessary traffic controls such as lights in the summer right turns may be tricky when cars cross bike lanes	3/22/2019 1:20 PM
57	Crosswalk Improvements	not enough time allowed to cross. Crosswalks at Coast & Prairie need to be assessed. Also Oxford and Lougheed. Drivers appear impatient when pedestrians cross when crossing signal is no longer there.	3/22/2019 1:14 PM
58	Misc	As an avid cyclist - I do not like street narrowing which throws me into traffic!	3/22/2019 1:08 PM
59	Dangerous behaviour	Dangerous drivers with tunnel vision or who deliberately ignore pedestrians.	3/22/2019 12:24 PM
60	Turn Lanes/Signals	Turning lanes needed	3/22/2019 11:52 AM
61	Crosswalk Improvements	Better lighting at main crosswalks	3/22/2019 11:37 AM
62	Crosswalk Improvements	Find crosswalks even with light controls dangerous because drivers are too impatient.	3/22/2019 11:22 AM
63	Traffic calming	perhaps traffic calming on Victoria opposite Leigh Hall	3/22/2019 11:12 AM
64	Turn Lanes/Signals	downtown Shaughnessy St needs complete redesign - no left turn and left turn lanes	3/22/2019 11:08 AM
65	Sidewalk	Black top sidewalks, are you kidding	3/22/2019 11:02 AM
66	Misc	tired of writing about Hasting and Lougheed	3/22/2019 10:55 AM
67	Crosswalk Improvements	some crosswalks need more lighting	3/22/2019 10:51 AM
68	Crosswalk Improvements	I would like to get rid of speed reminders & add school crossing lights (Eastern)	3/22/2019 10:17 AM
69	Sidewalk	Mary Hill Bypass can greatly benefit from safer pedestrian sidewalks for those who ride public transit	3/22/2019 9:54 AM
70	Positive	Appreciate putting in new traffic control Coast Meridian & Greenmont	3/22/2019 9:52 AM

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71	Crosswalk Improvements	Pedestrian light at Shaughnessy & Whyte ave	3/22/2019 9:32 AM
72	Need light	Traffic lights - more lights at intersections on Shaughnessy South. At least one light needed between Citadel and Pitt River on Shaughnessy	3/22/2019 9:07 AM
73	Street Lights	Shaughnessy Street lights	3/22/2019 8:49 AM
74	Crosswalk Improvements	Need more pedestrian controlled cross walks and less wait times at the newly implemented lights	3/21/2019 10:03 PM
75	NA	see last comment	3/21/2019 6:53 PM
76	Signal timing	Some Left turns are too short make them a 10 sends longer for the slower person like the seniors etc.	3/21/2019 5:43 PM
77	Turn Lanes/Signals	The messy intersection at broadway and Kingsway needs to be redone. We need to be able to turn left from Maclean onto Kingsway. Coming off the overpass south to get to the left turn lane onto Maclean is impossible and creates road rage situations	3/21/2019 4:18 PM
78	Crosswalk Improvements	Better crosswalks!!	3/21/2019 3:44 PM
79	Crosswalk Improvements	Finley/Norfolk and prairie need a crosswalk at bus stop	3/21/2019 2:54 PM
80	Positive	Thank you for putting up lights, where the crosswalks may/have been dangerous. I can only speak to the Northside. Coast Meridian is becoming a bottleneck. I'm not sure what the city can do about this though, aside from diverting traffic and that wouldn't make for a nice neighbour! With Burke Mountain opening up even more, this Street will become worse. .	3/21/2019 2:52 PM
81	Crosswalk Improvements	Crosswalk Signals need to be maintained better	3/21/2019 2:36 PM
82	Signal timing	The left turn signals at Oxford and Lougheed need to be activated 24 hrs. per day not just during rush hour. Also, the signal at Coast Meridien and Laurier is exceptionally long for anyone trying to turn out of Laurier. The wait is too much. This applies for pedestrians as well, I wait at that signal for what seems like several minutes, and no traffic coming on Coast at all in either direction.	3/21/2019 2:23 PM
83	Crosswalk Improvements	Traffic calming More traffic control is needed in Fremont area, population and popularity of the neighbourhood and its services and amenities has exceeded existing traffic control infrastructure, for example, a crosswalk with flashing lights is needed at Fremont and Sherling.	3/21/2019 1:52 PM
84	Signal timing	Keep the longer traffic light delay for seniors especially in vicinity of condo's and retirement living spaces	3/21/2019 1:45 PM
85	Crosswalk Improvements	Crosswalk on seaborne x Fremont connector needs major improvement	3/21/2019 12:45 PM
86	Dangerous behaviour	I have lived in a few cities and have never encountered so many people not stopping at stop signs/4 way stops. It's really scary as we have young children. I have almost been hit twice while walking with my baby in her stroller at Ottawa and Riverside Drive 4 way stop.	3/21/2019 11:59 AM
87	NA	Last year was the first year I saw city staff washing lights at intersections. Do lights get that dirty?	3/21/2019 9:02 AM
88	Specific Location	I think more needs to be done to protect pedestrians in the downtown.	3/20/2019 11:44 PM
89	Signal timing	Lights at Coast/Lougheed & Tim Hortons light are poorly timed. And the light at Ottawa and Dominion isn't triggered when a car is waiting to turn left, going North. Very frustrating!!	3/20/2019 10:38 PM
90	Signal timing	Lights need improvement along coast at rush hour	3/20/2019 4:49 PM
91	Turn Lanes/Signals	Need left turning lights at Bypass& Broadway , Mary Hill Rd and Pitt River intersection needs improvement- very difficult if you live in Mary Hill to get downtown, need traffic survey at Eastern & Shaughnessy	3/20/2019 4:43 PM
92	Signal timing	Turn Lanes/Signals Accident waiting to happen. Need left signal to Lions Park from Shaughnessy NW. Also need to increase time to allow more cars to turn left W from Shaughnessy to Lougheed Hwy. Congestion on weekend up to Lions Way.	3/20/2019 3:47 PM
93	Positive	appreciate the work done for pedestrian crosswalk safety	3/20/2019 11:14 AM
94	Signal timing	intersection red light waited tooo long	3/19/2019 9:06 PM
95	Misc	In north Port Coquitlam we have noticed a significant amount of speeders. We suspect the are not Port Coquitlam residents but from Burke mountain. This is only going to get worse with the amount of construction going on above north east Port Coquitlam	3/19/2019 8:45 PM

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96	Specific Location	Could use improvements on merging lane from Shaughnessy to Mary Hill Bypass.	3/19/2019 5:06 PM
97	Crosswalk Improvements	Sadly lacking in so many places. Far too often I see intersections and crosswalks missing properly painted, unlighted, and paved areas.	3/19/2019 3:07 PM
98	Crosswalk Improvements	In Fremont Village we have been asking for more pedestrian signs to be able to cross streets. Also they need to have some kind of control on the Fremont Connector, cars run like crazy here	3/19/2019 2:28 PM
99	Dangerous behaviour	Drivers need to pay more attention towards pedestrians and be less aggressive when pedestrians are crossing.	3/19/2019 11:59 AM
100	Dangerous behaviour	I think the public should be taught how to cross a road without texting at the same time.	3/18/2019 9:27 PM
101	Visibility	need better visibility in front of schools/ parks	3/18/2019 6:47 PM
102	Crosswalk Improvements	More pedes controlled crosswalks on main streets needed, instead of no light crossings	3/18/2019 2:50 PM
103	Specific Location	Oxford is too busy now and needs improvement.	3/18/2019 11:03 AM
104	Crosswalk Improvements	Need signals at dyke: where Vitoria and Cedar meet. Need additional crosswalk to access both dykes.	3/17/2019 9:19 PM
105	Street Lights	A lot of streets near gates are missing pathways. Need more cycle lanes. Lighting could be improved around walk paths for evening	3/17/2019 8:23 PM
106	Misc	it seems the answer to any traffic problem is traffic lights. This only slows the movement of traffic	3/17/2019 6:03 PM
107	Traffic calming	Reduce speed and traffic at Shaughnessy Street from Lougheed to Pitt River	3/17/2019 4:10 PM
108	Crosswalk Improvements	Over in Tswawassen, the pedestrian crosswalks are illuminated on the street level. In Port Moody, there are flashing lights at eye level for pedestrian cross-walks. It is extremely difficult to pick out pedestrians during the months of October to March in the evening hours. Crosswalks need more re-enforcements than simply lines on the road. Pedestrians often are wearing dark clothing, too.	3/16/2019 4:22 PM
109	Crosswalk Improvements	pedestrian controlled crossings needed in many high incident locations	3/16/2019 11:37 AM
110	Misc	I have written a emailed a letter, twice, expressing concerns with traffic control on Fremont & Prairie/Riverside. Still no response	3/16/2019 11:27 AM
111	Misc	Lack of police presence to stop/ticket speeders, drivers who run red lights, stop signs	3/16/2019 9:20 AM
112	Turn Lanes/Signals	At the intersection on Fraser & Shaughnessy an advanced left signal would greatly improve traffic congestion during peak periods (am & pm rush hours)	3/15/2019 10:48 PM
113	Positive	Safer, outcropping crosswalks are nice additions.	3/15/2019 10:18 PM
114	Traffic calming	See above. More traffic calming, enforcement on Coquitlam ave.	3/15/2019 6:53 PM
115	Traffic calming	Traffic calming is needed on Riverside Drive. Many people take this route to Costco and Walmart.	3/15/2019 6:49 PM
116	Crosswalk Improvements	Mostly due to crosswalks on dark streets at night. Need some better lighting on crosswalks in dark areas. Or cats-eyes on both leading and trailing edges of the crosswalk strips to focus drivers attention.	3/15/2019 4:11 PM
117	Signal timing	Need pedestrian overpass to cross Mary Hill Bypass at Shaughnessy street, as it is very rare that the traffic signal for pedestrian changes to green, so it takes very long time before able to cross, and it is very dangerous as some people cross the bypass when signal is green only for vehicles.	3/15/2019 1:54 PM
118	Visibility	Prairie and Cedar sight lines are dangerous, large trucks making dangerous turns onto cedar from prairie westbound	3/15/2019 9:49 AM
119	Misc	No right turn on red needs to utilized. I walk many kilometres around this city, there have actually been more then one occasion I have personally grabbed someone from being hit by a car turning right on red without looking for pedestrians!	3/15/2019 9:08 AM
120	Turn Lanes/Signals	Left turn signal at Mary Hill Bypass and Shaughnessy for east bound traffic turning north onto Shaughnessy need better regulation or an added left turn lane.	3/14/2019 9:26 PM
121	Signal timing	Shaughnessy and Mary Hill Bypass light -left turn onto Shaughnessy could be better regulated according to time of day and traffic volume.	3/14/2019 9:21 PM

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122	Misc The congestion on Pitt River Road at Mary Hill between 3pm & 6pm is crazy! The sidewalk bump out doesn't calm traffic AT ALL, now it's dangerous. Get rid of the bump out or maybe have no left turn at peak times	3/14/2019 7:30 PM
123	Signal timing Lights especially at Mary Hill and Pitt River has changed to be taking way too long to change changes too soon. Should go back to before.	3/14/2019 6:37 PM
124	Specific Location The light at the intersection of Prairie and cedar is becoming quit congested on Cedar. The road should be widened to two lanes handle the extra traffic on Cedar	3/14/2019 4:40 PM
125	Misc Increasingly difficult to turn left (heading west) onto Prairie due to increased traffic from Burke Mtn. Need a way to calm/slow down traffic along Prairie.	3/14/2019 1:13 PM
126	Positive Thank you for the new pedestrian crossings and sidewalks	3/14/2019 12:41 PM
127	Misc Many are in dangerous positions	3/14/2019 12:06 PM
128	Specific Location shaughnessy between whyte and marpole is a jwalk nightmare	3/14/2019 9:50 AM
129	Misc CCTV cameras are required at certain junctions e.g. Lincoln - Coast meredian	3/14/2019 8:51 AM
130	Crosswalk Improvements With the population growing steadily near downtown Poco , the car traffic is increasing steadily and at certain hours is becoming impossible. Also I have been nearly hit by a car several times when I use the crosswalks in downtown Poco. maybe a pedestrian crosswalk button could be used.	3/14/2019 8:44 AM
131	Traffic calming Many crosswalks in the downtown core need to be turned into speed bumps to reduce the speed of traffic. The crosswalk at white and Shaughnessy near the dollar store should be a speed bump. At Elgin and Shaughnessy just before the underpass should be a speed bump. The intersection at Marpole and Shaughnessy should have painted hatch mark not to stop in intersection while waiting for the Wilson light. Makes it impossible to get off Marpole Ave. speed bumps should be at the cross walk of Marpole and Maple to slow traffic and a left turn arrow heading northbound from McAllister onto Shaughnessy	3/14/2019 8:38 AM
132	Positive Don't really think about this too much, which must mean you're doing a good job.	3/14/2019 7:42 AM
133	Crosswalk Improvements Glad to see some improvements have been made and are planned. Would love to see more crosswalks, and some like they have in Maple Ridge with flashing amber lights overhead and voiced reminders to pedestrians to be careful when crossing as well.	3/13/2019 8:47 PM
134	Misc the traffic calming bulb-outs are out of control ... way too many ... impedes traffic flow	3/13/2019 8:32 PM
135	Misc Whats with the speed bumps on the crossings on ... yes ... Cedar drive agin??? Better do it for ALL crossings. WHY are we being targeted ??	3/13/2019 6:34 PM
136	Signal timing Less lights on loughheed or synchronize them so traffic moves quicker	3/13/2019 6:25 PM
137	Crosswalk Improvements Crosswalks in school zones should be pedestrian controlled	3/13/2019 5:14 PM
138	Misc as above, Burke Mountain impact on traffic control/speed etc., would like to see some further improvements to intersection at Cedar Dr. and Prairie Ave., there is an increased traffic, increased speed and in such close proximity to trail system and elementary school and school zone etc. perhaps a designated right turn lane onto Cedar, heading west on Prairie. Adjust traffic lights/traffic flow similar to intersection at Apel and Victoria drive	3/13/2019 5:10 PM
139	Specific Location School zones need much more attention	3/13/2019 4:37 PM
140	Misc WAY too many people. We keep building, but no new infrastructure to support them. The intersection at dominion/ottawa/nicola IS A MESS!!!!!!	3/13/2019 4:29 PM
141	Signal timing Many traffic lights change when no traffic is apperant	3/13/2019 4:18 PM
142	Misc New street light hasn't worked for a year since installation	3/13/2019 4:17 PM
143	Signal timing For seniors there is not enough time to cross before the signals either blink stop or the light turns. People who have walkers and canes need more time.	3/13/2019 3:25 PM
144	Crosswalk Improvements The crosswalks at the intersection of Hawkins st and Nicola Ave are a death trap. Pedestrians cannot cross safely. It's too busy there for motorists to see them effectively.	3/13/2019 3:20 PM
145	Misc Mostly it is good but there are areas that have increased population and increased traffic that should be reassessed. This is particularly true near schools.	3/13/2019 1:33 PM
146	Signal timing Lights and sequencing issues on Ottawa.	3/13/2019 11:07 AM
147	Crosswalk Improvements crosswalks are not lite up and need crossing signals. Traffic lights are not in sink and some left turn lights one in particular at Prairie and Coast are too short only 3 cars get through. I travel this everyday.	3/13/2019 11:03 AM

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148	Crosswalk Improvements	This is the third time that I have asked for sidewalk along the west side of Shaughnessy adjacent to Colony Farm and also for a crosswalk signal from Shaughnessy to the entrance to the park where the traffic narrows. It is extremely dangerous to cross here on foot, yet there is not flashing lights or pedestrian crosswalk. Cars fly through this area and the visibility is not great.	3/13/2019 10:29 AM
149	Crosswalk Improvements	need more painted crosswalks	3/13/2019 10:26 AM
150	Turn Lanes/Signals	There must be more intersections where one can turn left! Especially on 2 Major Rd. routes.	3/13/2019 10:18 AM
151	Crosswalk Improvements	Was hit in a marked crosswalk in November	3/13/2019 10:01 AM
152	NA	See above.	3/13/2019 9:14 AM
153	Signal timing	Lights should change faster when pedx wants to cross, always waiting a long time to cross.	3/13/2019 9:01 AM
154	Signal timing	During peak hours, traffic lights timing needed to adjust between major blocks, such as Oxford & Lougheed, Shaughnessy & Lougheed, Coast Meridian and Lougheed	3/12/2019 9:46 PM
155	Misc	would like to see more street signs lit	3/12/2019 8:33 PM
156	Misc	would be nice to have roundabouts instead of always putting in a traffic light or stop sign	3/12/2019 8:28 PM
157	Misc	Some of the traffic pedestrian lights are beeping/Activating during the night and that is too noisy for the people living around. The lights should work only after button is being pressed. It seems like the cycle programmed into them needs adjustments.	3/12/2019 5:04 PM
158	Need light	Although a traffic light is urgently needed at the junction of Shaughnessy and Eastern before there is a fatality.	3/12/2019 3:42 PM
159	Positive	Improvements made are appreciated	3/12/2019 3:39 PM
160	Need light	Downtown at Shaughnessy and McAllister needs some sort of light or signal; when it's dark and raining it's hard to spot pedestrians.	3/12/2019 2:44 PM
161	Misc	More yield signs, less stop signs.	3/12/2019 2:14 PM
162	Crosswalk Improvements	pedestrian flashing crosswalk signs thruout city needed!!!	3/12/2019 1:41 PM
163	Crosswalk Improvements	downtown poco crosswalk by Dairy Queen unsafe	3/12/2019 12:38 PM
164	Signal timing	Some walk signs do not give enough time to cross i.e. crossing Lougheed at Oxford, the walk light changes as you reach the middle of the intersection. I have been yelled at by cars turning when I did have the right of way but the light changed as I was in the middle.	3/12/2019 11:29 AM
165	Misc	Traffic lights, new sidewalk construction and cement abutements at Pitt River Road and Maryhill Road is an absolute nightmare of poor design. All traffic coming east along Pitt River Road and turning right at Maryhill has to funnel into one lane, then somehow navigate around a cement corner abutment jutting out into the street. Having turned right onto Maryhill, the congestion continues with parking allowed on both sides of Maryhill as one proceeds up the hill. It boggles the mind as to how this "improvement" could fix the ongoing issues of this dangerous intersection. It seems instead to have created yet more problems. The other issue is the placement of a new pedestrian crosswalk half a block up from Pitt River Road on Maryhill. What rationale was there in the placement of the crosswalk in this particular spot? For one thing, there is very little pedestrian traffic at this location. But the more serious issue is that all traffic travelling south and accelerating up the hill have to suddenly brake or slow down within seconds of beginning their ascent up the hill. What should have been a "fix" for this problem corner which has already claimed the life of a young girl a few years ago, has simply added more safety issues for the future. PoCo needs to fix this.	3/12/2019 6:02 AM
166	NA	I don't feel that we are lacking in this area. Traffic moves appropriately based on volumes.	3/11/2019 11:53 PM
167	Misc	could you use some more in dangerous corners	3/11/2019 9:06 PM
168	Signal timing	Except the light st Shaughnessy and the Mary Hill Bypass, which has far too long a wait while the traffic turns left onto Shaughnessy!	3/11/2019 8:26 PM
169	Misc	Need merge lanes or two right turn lanes at Shaughnessy onto the Mary Hill Bypass or make the light longer to give traffic a chance to clear from Shaughnessy; try to find a way over or under the train tracks at Westwood and Kingsway or implement some sort of sign that shows estimated time the train will be blocking the intersection to see if it's worth turning around and going another route	3/11/2019 8:25 PM
170	Crosswalk Improvements	We could use more stop signs and cross walks on Dorset St and Flint Street near Khwaykwitlam Middle School	3/11/2019 7:33 PM

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171	Signal timing	Some left turn lights should be a bit longer.	3/11/2019 7:12 PM
172	Misc	There absolutely needs to be more traffic signs on the Mary Hill Bypass, specifically "congestion ahead" flashing signs for Eastbound traffic on the turn between Shaughnessy and Pitt River Road, and on the Eastbound corner between Pitt River Road and Broadway. I see numerous crashes here all the time, and see people slamming on their brakes while coming around the corner. "Congestion Ahead" flashers have worked for Coquitlam heading Eastbound on Lougheed and Pitt River road, so something like that would be a huge improvement. Traffic lights and flashing turn signs on the corners on the Bypass would also help with road safety as well.	3/11/2019 7:11 PM
173	Street Lights	would like to see bright white street lights	3/11/2019 5:19 PM
174	Positive	Apel at Coast Meridian is great!!!	3/11/2019 3:33 PM
175	Crosswalk Improvements	Pedestrian warning lights at new X-walks especially at the 'blind corner' on Cedar	3/11/2019 2:19 PM
176	Turn Lanes/Signals	more designated left turn lanes at busy intersections such as Pitt River Rd. and Mary Hill Rd.	3/11/2019 1:46 PM
177	Misc	Burns Rd is a highly used road by both vehicles and pedestrians including cyclists. However there the shoulder for which pedestrians and cyclists use is very narrow and unsafe. It is odd given its proximity to high use trails and community races in the summer, that a safe walk way or wide shoulder isnt available. Cars frequently drive > 20 kmph over the limit, but speed of the vehicles even at 50 kmPH would not provide the safety a larger designated path would. Given that the City was willing to waste so much money on Patricia last year and only stopped at the insistence of residents who understood the cost and use of the path was unreasonable. Where as Burns would definitely benefit from a path. If the reasoning behind the delay is concern that the area needs to be removed from ALR before safety can be addressed, is a poor argument. Furthermore, this area is not likely to be removed from the ALR given how limited this resource is.	3/11/2019 12:29 PM
178	Signal timing	The light at Mary Hill - Shaughnessy intersection needs work.	3/11/2019 9:32 AM
179	Turn Lanes/Signals	There should be NO left turns on Shaughnessy st until Wilson	3/11/2019 9:09 AM
180	Crosswalk Improvements	Pedestrian control signal (flashing yellow when initiated by pedestrian) is needed at Kelly & Shaughnessy	3/11/2019 7:49 AM
181	Crosswalk Improvements	cars are parked too close to crosswalks, especially in the mornings when children are walking to school	3/10/2019 10:57 PM
182	Specific Location	There needs to be more control around school zones, particularly schools on busy streets/ intersections	3/10/2019 9:57 PM
183	Misc	Shaughnessy needs to be 4 lanes, north to south	3/10/2019 5:14 PM
184	Turn Lanes/Signals	Traffic light on Shaunnessy & Mary Hill Bypass needs a right hand turn light. Backed up past Citadel workday mornings. Traffic light on Oxford and Lougheed needs a left hand turn light. Extended Sidewalks on Mary Hill & Pitt River has made traffic back up as lots of people there turn left and other cannot get around to go straight or turn right.	3/10/2019 4:26 PM
185	Signal timing	Some lights on Coast Meridian Road take a long time to change	3/10/2019 4:11 PM
186	Turn Lanes/Signals	We need to have more intersections with left turn lights and I like the approach that has just been done in the centre of PoCo so that pedestrians can cross safely.	3/10/2019 4:01 PM
187	Specific Location	Especially around school intersections	3/10/2019 3:48 PM
188	Specific Location	We live near Pitt River Rd and Mary Hill Bypass and the traffic speed and failure to respond to pedestrians needing to cross the street is troublesome. Given that two schools are close we need a lot of improvements for safety.	3/10/2019 1:17 PM
189	Misc	especially the traffic control outside westcoast express line station	3/10/2019 12:13 PM
190	Misc	No stop signs. Traffic light not used properly they need to be updated , as we get more cars on the road , i.e light taking too long on one side of stret. . No traffic flow. Stop signs where now lights need to be cus of more cars.	3/10/2019 11:37 AM
191	Specific Location	shaughnessy street/Whyte Ave/Leigh Square, lasked the city about 4 years ago when there would be something done there and was told there was a study being done at that time. So far nothing, is the city waiting for someone to be very seriously injured or killed in the crosswalks before something is done?	3/10/2019 10:21 AM
192	Signal timing	The traffic light sequence (particularly westbound) at the corner of Victoria and Apel is not efficient	3/10/2019 7:28 AM

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193	Misc I would suggest that the intersection between Shaughnessy & Lougheed should have warning lights before the red light.	3/9/2019 6:12 PM
194	Traffic calming There is no traffic control in Port Coquitlam. There are no speed bumps besides the new one at Victoria and cedar. We need more speed bumps for traffic calming	3/9/2019 5:02 PM
195	Need light Prairie & Fremont /Cedar Drive & Lincoln need traffic lights	3/9/2019 4:23 PM
196	Misc It is great that traffic flow modifications have been made on cedar, but also think that lights could be added - especially at the cedar and Lincoln crossing. It is very busy due to the bus stops and school. When approaching cedar from the east side of Lincoln, the slight hill makes it very hard to see traffic flow, visibility could be improved. Lastly many families and children walk to sun valley park. A sidewalk should be built along Lincoln from cedar extending from the corner curb sidewalk, as the cars cannot see as they turn off of cedar onto Lincoln (towards sun valley park) due to y'all cedar hedges which block view. Is very dangerous for those walking with children and pets ...a side walk would be amazing and a much needed improvement!	3/9/2019 3:59 PM
197	Signal timing coquitlam ave at coast meridian rd it is easier to jaywalk than to wait for the lights to change.they need to be shorter .	3/9/2019 3:05 PM
198	Turn Lanes/Signals pedestrian control on McAllister/Shaugnessy always goes wacky during heavy rain and snow and continues to beep, sometimes for days. Need better signage at Shaughnessy/Elgin regarding restrictions. Left turn signal at Shaughnessy/McAllister.	3/9/2019 2:48 PM
199	Visibility Some traffic signs are not immediately visable and speed limits are sometime unreasonably lower than they should be	3/9/2019 12:05 PM
200	Crosswalk Improvements Some unsafe crosswalks (i.e. 3 way stop near Blakeburn, constantly see cars drive through and have witnessed several near misses.	3/9/2019 11:23 AM
201	Crosswalk Improvements Crosswalks on Shaugnessy dangerous. Needs light activations.	3/9/2019 11:22 AM
202	Misc More maintenance and improvement considering the increase in traffic due to growth in city's own population and the ones that go through it.	3/9/2019 11:08 AM
203	Signal timing left turn light at mary hill bypass and shaugnessy should be longer on weekends	3/9/2019 10:05 AM
204	Misc Intersections at peak times need monitoring	3/9/2019 9:37 AM
205	NA No comment	3/9/2019 9:33 AM
206	Misc road arrows and lines need to be repainted where they have faded, better enforcement of school zones	3/9/2019 9:30 AM
207	Misc There needs to be monitoring of autumated signals. Main roads have far too long where as the ride street is very short.	3/9/2019 8:20 AM
208	Specific Location We live along Coast Meridian in the Birchland area and it can be quite unsafe at times.	3/8/2019 10:05 PM
209	Signal timing Oxford and Lougheed Hwy. left turn signal heading south on Oxford is not long enough.	3/8/2019 8:48 PM
210	Crosswalk Improvements More signal controlled pedestrian crossings	3/8/2019 8:33 PM
211	Specific Location There should be a straight through lane or green arrow at Mary Hill and Pitt River going south. There should also be a merge lane to go west onto the Mary Hill Bypass at Shaughnessy. Traffic gets too backed up. It's only a matter of time before there is a serious accident.	3/8/2019 6:20 PM
212	Misc Traffic violations enforcement required in the Shaughnessy and Mary Hill Bypass area; especially when right turn vehicles on Shaughnessy fail to comply with the traffic instruction and use the designated right turn lane. Vehicles turning right onto Mary hill by pass in the morning often occupy the straight ahead only lane for right turn purposes and prevent vehicles from turning left onto Mary Mill Bypass. Such behavior is extremely dangerous and might lead to fatal accidents which should be discouraged by the appreciate department.	3/8/2019 4:59 PM
213	Misc merging lanes onto Mary hill bypass	3/8/2019 4:45 PM
214	Misc Coast Meridian is a mess. Getting onto Prairie from a side street is super difficult during rush hours	3/8/2019 4:33 PM
215	Signal timing Takes too long for the lights to turn green when coming out of the Birchland area	3/8/2019 3:43 PM

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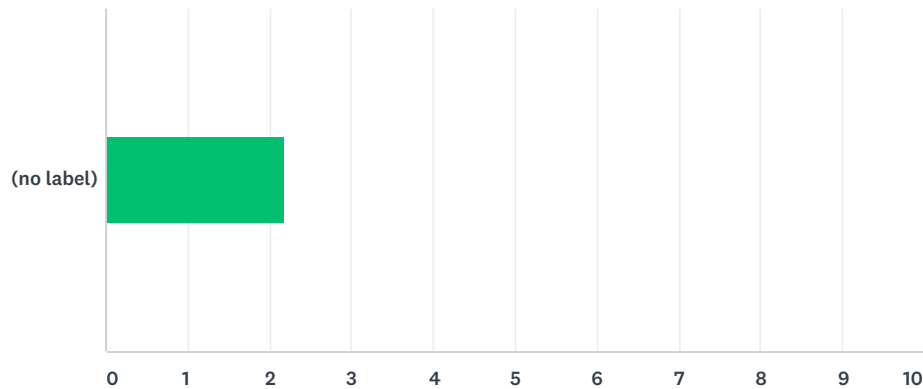
216	Crosswalk Improvements Signal timing Street Lights	With increased housing in Coquitlam above Northside Poco, we are seeing a lot more traffic, both on Coast Meridian & Cedar Drive. Speed enforcement needs to be stepped up significantly. Additionally, there needs to be more lighting on Cedar Drive, particularly at the bend where the pump-house is. I have nearly been hit several times in that particular crosswalk by people driving 30-40km per hour faster than the limit. There should be a button and lights there. Also the crosswalks from Cedar&Prairie north to Lincoln all need better lighting. Finally, the entrance onto the Mary Hill Bypass from Shaughnessy should have two right hand turn lanes, synched with the light, which would reduce a major traffic congestion point during the morning commute.	3/8/2019 3:22 PM
217	NA	See above	3/8/2019 3:13 PM
218	Misc	yellow curb paint in Citadel dr	3/8/2019 2:56 PM
219	Turn Lanes/Signals	Is there anything that can be done about the North/South traffic at the intersection of Prairie and Oxford? With no left turn lane or light it takes ages to get through around school times. The change East/West at Prairie and Shaughnessy is fantastic, something like that at Prairie & Oxford would be great.	3/8/2019 2:39 PM
220	Signal timing	The turn light at Shaughnessy and Lougheed, only allow 3 car to go! it takes forever to cross the intersection	3/8/2019 2:28 PM
221	Misc	Specifically in the area of Wilson & Bury. Due to the amount of traffic, both vehicle and pedestrians, there needs to be a 3 way stop. Cars turn onto Bury at a high rate of speed and there have been a number of close calls already. If a 3 way stop sign was installed, it would certainly make that area much safer all the way around both for the pedestrian trying to cross the streets and for us drivers that need to slow down in order to either park out front or enter the underground parkades. Bury is used to enter Maple Street which is a direct route to Kingsway. You also need to post speed signs along Maple Street. There is only one 30mph sign which has been installed on the other side of McAllister. What good is way down there? As you know there are a number of apartments near there and people are constantly walking either to the river or dog park. Lets make this area safer for us all.	3/8/2019 11:01 AM
222	Crosswalk Improvements	Crosswalks require flashing lights	3/8/2019 9:46 AM
223	Dangerous behaviour	Pedestrians often activate walk signal and cross before the light changes.	3/8/2019 9:13 AM
224	Misc	I have placed several complaints regarding specific traffic lights, and despite my continuous follow up, I have not received a response in over 3 months	3/7/2019 11:58 PM
225	Crosswalk Improvements Turn Lanes/Signals	advanced or delayed turn signals, bright (LED) amber pedestrian controlled flashing light for every single of crosswalks, installing traffic signals in high traffic area rather than 4 way stop sign.	3/7/2019 11:39 PM
226	NA		3/7/2019 11:16 PM
227	Crosswalk Improvements	more lights at crosswalks by gates park	3/7/2019 9:02 PM
228	Crosswalk Improvements	Lines not updated especially across from courts and inappropriate crosswalk where person was killed in citadel	3/7/2019 8:59 PM
229	Crosswalk Improvements	Crosswalks in city centre need lit crossing signals.	3/7/2019 8:37 PM
230	Crosswalk Improvements	There are still too many dangerous crosswalks in place.	3/7/2019 8:27 PM
231	Misc	Whats with the Tim Hortons Left turn light?? Who was the donkey that agreed to that?	3/7/2019 8:12 PM
232	Specific Location	On Eastern and Shaughnessy, I saw many of accident. Need something to prevent accidents.	3/7/2019 7:38 PM
233	Crosswalk Improvements	the new turning signal at oxford and lougheed does not work properly! also the crosswalk at oxford and westminster was poorly placed, should have been on the other side of westminster where it was initially marked! you cannot see pedestrians preparing to cross since it is poorly lit and blocked by roadside parked cars.	3/7/2019 7:33 PM
234	Signal timing	traffic lights need to be timed better, unequal traffic flow and waiting times	3/7/2019 6:35 PM
235	Misc	Here in the north part of the City, we are feeling more pressure from Coquitlam's Burke Mountain. I wish Coquitlam would do more for their people rather than relying on PoCo's infrastructure.	3/7/2019 5:44 PM
236	Crosswalk Improvements	Crosswalks on cedar drive need to be better marked on the road. The intersection of cedar drive and prairie needs to be better marked with line paint and safer for kids.	3/7/2019 5:31 PM
237	Misc	update the sign on Westminster Ave to be SCHOOL not PARK and also Birchland Ave should be NO PARKING on the south side	3/7/2019 5:20 PM

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238	Signal timing Birchland Ave red light is WAY too long	3/7/2019 5:14 PM
239	Turn Lanes/Signals Mary Hill Bypass and Shaughnessey need to have an under/overpass or at least longer turn lanes. High risk for accidents currently.	3/7/2019 4:51 PM
240	Crosswalk Improvements Traffic calming Crosswalks are dark and almost all of them need painting. Downtown Poco is a traffic nightmare. Maple Street is getting as bad as Shaughnessey. People speeding and going through stop signs. Only time I see RCMP is when they're nabbing people for phone usage while driving on Shaughnessey.	3/7/2019 4:33 PM
241	Turn Lanes/Signals More left turn singles installed	3/7/2019 4:01 PM
242	Crosswalk Improvements Some crosswalks on Shaughnessey could use extra lightning as it's hard to see pedestrians. Also on crosswalks on Cost Meridian that are not protected by a red light could use a ped-controlled warning flashing lights.	3/7/2019 3:57 PM
243	Crosswalk Improvements Lack of signals and crosswalks, especially in high traffic areas.	3/7/2019 3:27 PM
244	Visibility There are some areas that really need to be addressed for blind spots and potential signals or roundabouts. Bury/Wilson is a nightmare.	3/7/2019 2:57 PM
245	Misc Not safe	3/7/2019 1:33 PM
246	Crosswalk Improvements Crosswalks are too dark	3/7/2019 10:37 AM
247	Crosswalk Improvements I'd like to see more signage/Yellow reflective pieces around the white crosswalk signs. White is a terrible way to notify drivers of pedestrians, adding more yellow would make it safer IMO.	3/7/2019 8:35 AM
248	Positive Love the new left lights that are spreading. Should be prioritized to areas along natural spaces, roads without sidewalks.	3/6/2019 8:34 PM
249	Misc Two things: 1 - The City overdid it with too many crosswalk hips. 2 - red reflective strips added to stop signs are a waste of money. Both of these are safety issue I realize but at the end of the day neither will prevent too many accidents.	3/5/2019 1:33 PM
250	Misc People need to shovel their snow off the sidewalks and salt when icy.	3/4/2019 7:08 PM
251	Need light lights needed @ Walmart area for west exit of parking lot	3/4/2019 7:07 PM

Q6 How do you feel about the service you get in City Cleanliness and Attractiveness?

Answered: 685 Skipped: 21



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	9.78% 67	63.21% 433	26.72% 183	0.29% 2	685	2.18

#	ADDITIONAL COMMENTS	DATE
1	Positive Good job city crews!	3/25/2019 9:36 PM
2	Dog Waste Dog owners are not picking up dogs poop, poops are easily found at imperial park, warning signs or disposal facilities are needed.	3/25/2019 9:33 PM
3	Downtown Downtown Poco needs sprucing up, and same for the North Poco area around Prairie and Coast.	3/25/2019 8:47 PM
4	Litter/Cleanliness My neighborhood is littered with cigarette butts, drug paraphernalia, and other garbage.	3/25/2019 6:37 PM
5	Litter/Cleanliness Alleys in downtown need more monitoring and bylaws to keep clean.	3/25/2019 3:46 PM
6	Litter/Cleanliness Litter down some trails. Litter behind businesses. Paint blue bridge, remove debris under bridge.	3/25/2019 1:33 PM
7	Litter/Cleanliness Bus stops need garbage pole bins.	3/25/2019 1:30 PM
8	Litter/Cleanliness underpass on Shaughnessy needs more cleaning	3/25/2019 1:06 PM
9	Unattractive parks and public spaces could be nicer, more cultivated. They are clean, but not nice.	3/25/2019 12:16 PM
10	Unattractive The city is reasonably clean but if I may be honest I find the overall look of the city very unattractive compared to other municipalities I have lived in. There are a lot of unsightly industrial spaces that really bring down the "feel" of the community. The urban planning of neighbourhoods is puzzling... for example Fremont had potential for a nice walkable community/village vibe but instead is a confusing mixture of commercial buildings and isolated patches of townhomes. Truly a missed opportunity and is a great example of how PoCo is lagging behind other municipalities in terms of urban planning.	3/25/2019 11:49 AM
11	Unattractive Too many unsightly businesses(junk yards) & poor neighbourhood development (not enough mixed use village style communities). Lack of parks/attractions near the river/dykes.	3/25/2019 11:43 AM
12	Litter/Cleanliness Cigarette butts littering sidewalks, parks, trails.	3/25/2019 9:49 AM
13	Dog Waste Positive Parks relatively well kept. One issue is that since dog poo bags have been removed, one park by our house (Coutts) has more dog dump and garbage than it used to. Overall good, clean, well used parks.	3/24/2019 10:07 PM

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14	Litter/Cleanliness	We live close to the dykes, the city needs to do some clean up work on those back roads. They are in rough shape and consistently covered with garbage... Also should be handing out tickets to properties that just pile junk up outside their driveways and mark it as 'free'	3/24/2019 7:46 PM
15	Misc	stop wasting money on landscaping and install xeriscaping that is more environmental and cheaper	3/24/2019 3:26 PM
16	Misc Positive	Southside is lovely, Coast Meridian is really nice...however going east toward Pitt River needs improvement....and why are there two upper street signs on the same side of the road at the flashing light? the other street signs are hadly visible	3/24/2019 3:05 PM
17	Downtown	Around city hall can get rough looking.	3/24/2019 1:21 PM
18	Litter/Cleanliness	Signs along poco trail & shaghnassy could be thoroughly washed. Have phoned in requests before but notice looks like wiped instead of washed. Also city should be checked for streets that look like street cleaners have not been able to acces or miss. Streets al around new rec centre to areas around Happy Stans. Whole city could be checked once.	3/24/2019 1:11 PM
19	Misc	City is rampant with halfway and recovery houses, open hard drug use is not controlled by Coquitlams contracted police force and residential neighbourhoods south of Prairie are being knocked down and replaced with multi unit buildings that have no positive architectural appeal to the neighbourhoods that they are in.	3/24/2019 1:04 PM
20	Positive	Parks and Landscape Department does exceptional work.	3/24/2019 11:52 AM
21	Positive	I very much appreciate the quick response I have gotten from the city when I have put through a request, and then the cities response to that request.	3/24/2019 11:35 AM
22	Misc	More trees not bushes, flowers and other ridiculous seasonal planting. Waste of time and money! Plant more trees in key areas. Better quality of air and shade with a scenic look. Streets are clean. Not much litter. But, it's because most people drive. PoCo isn't well designed for people to walk to and from. To stretched out with things like the railway or highway in the way. Example, if I want to walk to No Frills from Kelly Ave I have the tracks and the highway. Pollution from all the cars and trains. Not really a nice walk. DT PoCo only offers a few selections. So, I drive to the area near Fairmont Connector. It's not like North Vancouver.	3/24/2019 11:11 AM
23	Positive	Just more art. Fun statures permanent or seasonal. I like the temporary park on Shaughnessy near Macalister. Cleanliness is great.	3/24/2019 10:32 AM
24	Misc	Rowland park should be reconfigured ,paradox beside new arena. Should be developed and relocate Lacrosse box covered to parking lot of Riverside school where the kids are not in the middle of town where homeless people can access a vacant area. Rats beside Lifelabs due to too many garbage cans in alleyway ..needs fixing... The city has enormous potential with a more people friendly "river that runs thru it" Too much nature needs manicuring ,needs a hatchery for interest center, more views of river ...	3/24/2019 9:43 AM
25	Property Maintenance	Lots of unsightly cedar hedges and yards that bylaw enforcement could deal with.	3/24/2019 8:55 AM
26	Litter/Cleanliness	The accumulation of garbage on side streets is deplorable, and lack of garbage receptacles only increases to the situation.	3/23/2019 5:24 PM
27	Homeless	Homeless and transients have become a huge issue	3/23/2019 5:11 PM
28	Litter/Cleanliness	There could be more litter pickup	3/23/2019 10:34 AM
29	Downtown Litter/Cleanliness	I live downtown and there is always garbage. I wonder if there could be more garbage/recycling/green waste receptacles around the downtown area? As a community, we need to encourage everyone to do their part.	3/23/2019 7:28 AM
30	Positive	When things are in bloom, downtown is beautiful....	3/23/2019 5:55 AM
31	Downtown	we have to rejuvenate downtown; more boutiques more sweet shops etc	3/22/2019 7:32 PM
32	Dog Waste	Some dog owners don't clean-up after their dogs.	3/22/2019 7:04 PM
33	Downtown	Shaughnessy coming along, but maybe more flowers and street furniture	3/22/2019 2:40 PM
34	Litter/Cleanliness Positive	Too much litter, hanging baskets beautiful	3/22/2019 2:13 PM
35	Litter/Cleanliness	Cedar creek - Victoria to Prairie covered with litter	3/22/2019 1:58 PM
36	Litter/Cleanliness Property Maintenance	Please tidy flower border & roots across beautiful City Hall. 1760 Western Drive, Mary Hill, what an eye sore! Cars, trailers, motorcycles not beautiful poco!	3/22/2019 1:34 PM

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37	Litter/Cleanliness	The vacant lot on the corner of Prairie and Coast needs to be cleaned up. With the weeds and trash thrown inside this corner is quite an eye sore. 3 properties on North side of Prairie the lawns, trees, shrubs are unkept. Between Prairie and Grant just adjacent to Coast the large blue and green garbage containers are continually overflowing and crows are there having a hay day, situation is a real health hazard	3/22/2019 1:14 PM
38	Misc	Horse poop on PoCo Trail - no longer a horse trail so old excuse doesn't apply today. Hundreds of people walking, jogging, biking who have to weave around numerous spread-out piles of horse poop.	3/22/2019 12:24 PM
39	Misc	from 1-10 this is a 2	3/22/2019 11:52 AM
40	Downtown	downtown litter problem, hire city workers or advertise to volunteer/adopt a block	3/22/2019 11:27 AM
41	Property Maintenance	Some people are allowed to have too many vehicles and assorted stuff in property	3/22/2019 11:22 AM
42	Misc	especially Mary Hill bypass	3/22/2019 11:18 AM
43	Positive	Love that you will be planting trees	3/22/2019 11:12 AM
44	Litter/Cleanliness	There is a lot of garbage on our streets! Around the schools & bus stop areas, need educational tools to bring this to public attention, it is not ok to toss waste on our streets!	3/22/2019 11:05 AM
45	Litter/Cleanliness	Cleanliness needs major improvement	3/22/2019 10:57 AM
46	Downtown	The underpass leading to downtown Poco needs to look more welcoming. Looks very dark & gloomy & not kept	3/22/2019 10:24 AM
47	Positive	Great improvement in our 20 years here	3/22/2019 9:37 AM
48	Positive	Great improvement in our 20 years here	3/22/2019 9:35 AM
49	Downtown	the downtown core is not very attractive	3/22/2019 9:24 AM
50	Litter/Cleanliness	A lot of litter everywhere	3/22/2019 9:13 AM
51	Downtown	I often head to Coquitlam or Pitt Meadows to shop, not enough selection in DT Poco, takes forever to rebuild or to re-occupy vacant businesses,	3/22/2019 8:58 AM
52	Litter/Cleanliness	We can do something about garbage around downtown	3/21/2019 5:43 PM
53	Downtown Positive	So proud of the lack of garbage, the beautiful gardens and hanging baskets. Maybe a few more garbage cans in downtown poco would be nice	3/21/2019 4:18 PM
54	Homeless	Homeless camps are not very clean or attractive.	3/21/2019 4:03 PM
55	Positive	Three river city is beautiful. City maintains and improves the parks beautifully. PoCo has always had a small town feel. Don't change that!!	3/21/2019 2:52 PM
56	Unattractive	The major entrances to the city could use some beautification. I'm speaking about coming east on Lougheed from Coquitlam. The area around the Coquitlam River bridge is always overgrown and looks like a mess. Same goes for approaching Poco from the Pitt River bridge. Is it possible to trim back the overgrowth and possibly beautify this (may be tricky for this area if the property isn't in control of the city)	3/21/2019 2:23 PM
57	Positive	Best city	3/21/2019 1:45 PM
58	Downtown Positive	The nice parts are so lovely like Blakeburn Lagoons, other parts desperately need some updates, particularly downtown.	3/21/2019 11:59 AM
59	Dog Waste	Dog waste in city parks is a big problem. This issue needs attention and enforcement. Bylaw resources should be directed in this area.	3/20/2019 10:45 PM
60	Litter/Cleanliness	Start a campaign on garbage. " U See It, Pick it Up, and Dispose Using City Receptacles ! "	3/20/2019 6:27 PM
61	Graffiti	More art and graffiti clean up	3/20/2019 4:49 PM
62	Downtown	Streets are dirty downtown - used to be someone that swept the sidewalks everyday and did general cleanup	3/20/2019 4:43 PM
63	Litter/Cleanliness	Get a little sidewalk sweeper to clean the PoCo trail at the underpass south of Lions Park. It stinks like urine.	3/20/2019 4:35 PM
64	Unattractive	City Clean Yes. Attractiveness No. There is no one particular spot where tourist could flock to. Eg Vancouver has Granville Is Market; Port Moody has the Quay; Coquitlam has Lafarge Lake. Port Coquitlam ??? Possibly Lions Park enhancement North of Children's Playground???	3/20/2019 3:47 PM

Budget 2019

65	Downtown Property Maintenance	An attractive city increases community pride and engagement, and protects property values. Ensuring that businesses and property owners maintain their properties and landscaping is a worthwhile investment. The main street in "downtown" is still rather shabby. Long term planning and zoning changes to improve the area would increase civic pride. I am also disappointed to see the monolithic light industrial buildings that are being built so close to the road along Dominion Avenue - right across from the golf course and residential areas. A good question for planners to ask might be, "would I want this to be built right across the street from my own home?"	3/20/2019 2:38 PM
66	Misc	There are FAR TOO MANY LIGHTS ON LOUGHEED. I try to avoid this stretch of roads like the plague.	3/20/2019 1:56 PM
67	Homeless Positive	I believe our parks are some of the best in the lower mainland and are undiscovered. They are well kept, al though the Coquitlam river could use major clean up from drug addicts and homeless.	3/19/2019 8:45 PM
68	Downtown	Downtown PoCo looks dated. The city sign on the Mary Hill Bypass when driving into PoCo is more of a street sign than a Welcome to Port Coquitlam message.	3/19/2019 5:06 PM
69	Litter/Cleanliness	Very poorly cleaned. Curbside garbage and unsightly uncut grass and weeds abound along a number of roadways..	3/19/2019 3:07 PM
70	Litter/Cleanliness	When you walk the Poco trail it needs to be clean better	3/19/2019 2:28 PM
71	Litter/Cleanliness	while it is definitely heading in the right direction, the citizens of poco as well as surrounding cities residents would spend more time and money here if we made our city a little more visually attractive (I still often see drug/cigarette/vaping/alcohol trash in the childrens park, not very welcoming)	3/18/2019 6:47 PM
72	Positive	I've noticed a lot of extra efforts with new signs, bus stops, sidewalks, curbs, etc. Makes the neighbourhoods look nicer	3/18/2019 2:42 PM
73	Misc	Should have mandatory bear and animal proof garbage bins. There are open grate cans or non save on foods, schools, shopping centres etc.	3/17/2019 9:19 PM
74	Downtown Positive	I think the city os making leaps and bounds but some of the buildings in downtown PoCo are lacking. Some have not been kept in good condition and are an eyesore.	3/17/2019 8:23 PM
75	Downtown	improvements could be done - mostly downtown	3/17/2019 5:26 PM
76	Downtown	lougheed and shaughnessy, where shops like Fruiticana are located, need an uplift. It seems too run down..	3/16/2019 7:24 PM
77	Misc	Recruiting local heros and champions have helped. I am curious, though, as to why on the poco trail by the Debough Slough that there isn't also signage for riders of horses to pick up the droppings? Dog owners pickup their droppings but horse owners often leave large organic waste... :)	3/16/2019 4:22 PM
78	Litter/Cleanliness	surveillance and much high penalties for illegal dumping	3/16/2019 11:37 AM
79	Litter/Cleanliness	Litter everywhere, no system in place to educate/reduce/eliminate litter mentality	3/16/2019 9:20 AM
80	Unattractive	More greenery and tree planting is needed. PoCo needs a more modern look and feel.	3/15/2019 10:18 PM
81	Positive	Flowers at some of the parks and around City Centre are nice and appreciated. I like the little sitting area created after building was torn down from arson. Grafitti is promptly removed.	3/15/2019 7:48 PM
82	Litter/Cleanliness	The amount of garbage on the streets, sidewalks and in garden beds is a disgrace! Clean Up the downtown core!!!!	3/15/2019 2:07 PM
83	Graffiti Litter/Cleanliness	Graffiti, garbage, smoking, especially in the downtown core. It's not a pleasant experience to walk downtown.	3/15/2019 9:08 AM
84	NA	Especially in the summer	3/14/2019 7:30 PM
85	Positive	Great work !!	3/14/2019 4:40 PM
86	Misc	Dogs are off leash all over the place.	3/14/2019 3:00 PM
87	Litter/Cleanliness	Can be wicked nasty at bus-stops close to fast food establishments. Engage fast food outlets in educating re recycling. Better yet ban single use plastics in PoCo! Also attractiveness could be enhanced by planting more trees, creating more green-spaces and walkways and bike paths (e.g. Donald Walkway - brilliant!)	3/14/2019 1:13 PM
88	Downtown	cleanliness is lacking, especially in the downtown poco area	3/14/2019 12:25 PM

Budget 2019

89	Misc Upkeep of doggy park, smoking debris	3/14/2019 12:21 PM
90	Litter/Cleanliness Always garbage overflowing from the cans by the bus stops and all down the side of Coast Meridian	3/14/2019 10:47 AM
91	Positive The city is very pretty in most areas, but there are probably a couple that could use a little more attention. I do like that the empty lot next to the Giggie Dam was given a facelift even if it's temporary as it makes it look a lot better.	3/14/2019 7:42 AM
92	Unattractive PoCo is clean, but it needs a lot more public art. Most of the town has no decoration and is filled with ugly billboards and advertisements.	3/13/2019 10:19 PM
93	Unattractive In comparison to Coquitlam and Port Moody, our city is no where near as attractive and often looks dumpy and old	3/13/2019 10:14 PM
94	Misc Better maintenance	3/13/2019 10:04 PM
95	Litter/Cleanliness Positive Very attractive - city garden beds are always lovely. Cleanliness could use some improvement - there are always going to be people who litter.	3/13/2019 8:47 PM
96	Litter/Cleanliness River mess	3/13/2019 6:41 PM
97	Misc Quit building and leave some REAL greenspace	3/13/2019 6:34 PM
98	Positive Like the downtown hanging flower baskets and lights and decorations at Christmas. When walking through downtown it is very clean.	3/13/2019 6:06 PM
99	Misc I'm sure there always can be better improvements	3/13/2019 5:51 PM
100	Misc Northside needs more attention	3/13/2019 5:25 PM
101	Misc some older areas of PoCo need some "revamping" but that is often not in the control of the City (ie. landlords improving commercial buildings etc.)	3/13/2019 5:10 PM
102	Positive I appreciate the flower beds being maintained, and also the new bus stop covers are very nice.	3/13/2019 4:37 PM
103	Homeless Homeless people leaving mess everywhere. Need housing.	3/13/2019 3:46 PM
104	Misc When you smell constant chicken shit and fishy smells from the streams and river, it doesn't scream cleanliness or give you that "home" feeling. It's disgusting and we're constantly covering our noses because the smell is unbearable.	3/13/2019 3:20 PM
105	Property Maintenance I'm saying needs improvement here because your likert scale doesn't provide a neutral option. Most of my complaints around cleanliness aren't necessarily the City's problem - Chafer beetle lawns, old homes not being kept up, etc.	3/13/2019 3:18 PM
106	Homeless People panhandling on lounge are making a mess.	3/13/2019 1:32 PM
107	Litter/Cleanliness POCO used to be a very clean city especially before 2010. Bus stops are always dirty, streets are clogged especially in winter and on rainy days, smoking goes on anywhere specially in bus stops and other public places.	3/13/2019 1:22 PM
108	Positive I enjoy the decorations and hanging baskets down Shaughnessy street	3/13/2019 9:46 AM
109	Litter/Cleanliness Much litter, community clean up groups should be organized! Businesses such as Chevron downtown should be forced to do lot checks in the vicinity.	3/13/2019 9:01 AM
110	Downtown I think we have areas, like the downtown, that could use a some tlc. It looks a little wore down core,	3/12/2019 9:40 PM
111	Dog Waste There used to be free dog poop bags on Traboulay trail at Maple and Whyte Street. Ever since those have been removed there has been an increase in dog poop in this area. Please return that dog waste bin back to that location.	3/12/2019 8:37 PM
112	Downtown downtown Shaughnessy Street badly in need of facelift	3/12/2019 8:33 PM
113	Misc sidewalks needed Larch Way	3/12/2019 6:57 PM
114	Misc some of the bushes on the Maple St. need to be removed so the drivers can get better visibility for for crossing pedestrians. The river bed along that street is also in poor condition and I believe this is something which also need to be taken care of	3/12/2019 5:04 PM
115	Unattractive The underpass is an eyesore as are some of the store fronts.	3/12/2019 3:42 PM
116	Positive I think the City does well	3/12/2019 2:44 PM
117	Unattractive Northside needs hanging baskets like downtown	3/12/2019 1:41 PM

Budget 2019

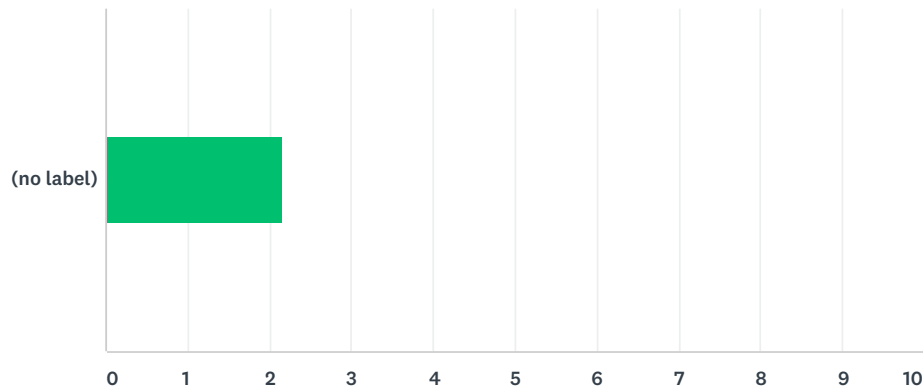
118	Unattractive	cleanliness looks good but attractiveness needs more work, I really like that pop up outdoor place the city built by waves coffee it is very inviting! great idea!	3/12/2019 8:47 AM
119	Litter/Cleanliness	We live in dump, looks better in the Eastend. Garbage everywhere.	3/12/2019 7:02 AM
120	Positive	Hanging flower baskets very attractive. Street cleaning and snow removal and salting excellent.	3/12/2019 6:02 AM
121	Positive	This is always a work in progress, but we are on the right track.	3/11/2019 11:53 PM
122	Downtown	Downtown Poco could use a revamp - some buildings are getting quite dated.	3/11/2019 7:11 PM
123	Misc	Back allies collect water and mosquitoes. Need proper surfacing.	3/11/2019 4:10 PM
124	Litter/Cleanliness	Lots of large garbage like tv's, furniture, wood left in alleys behind houses	3/11/2019 1:49 PM
125	Litter/Cleanliness	More street cleaning; better pick-up in parks, etc. after wind storms; derelict houses that should be pulled down	3/11/2019 1:46 PM
126	Litter/Cleanliness	The trails are often in poor condition with lots of trash and poorly maintained paths.	3/11/2019 12:29 PM
127	Positive	like the new park in downtown on shaughnessy	3/11/2019 9:46 AM
128	Downtown	our poco downtown core needs to be improved, the buildings are aging-looks run down and not upkeep	3/11/2019 9:11 AM
129	Downtown Positive	I find the city clean; city needs to do more to attract small business' to downtown. Make it a hub of PoCo. Potential is there to make it a Hastings St (North Burnaby). Is the will there?	3/11/2019 7:49 AM
130	Graffiti	Graffiti removal from public and private buildings/structures	3/10/2019 9:42 PM
131	Litter/Cleanliness	Still lots of garbage left next to the bins. Look at the bus stops, full of junk.	3/10/2019 5:45 PM
132	Positive	Parks are well maintained	3/10/2019 4:11 PM
133	Positive	I feel the Downtown area is well put together and attractive. I appreciate the signage that goes up for upcoming events. Elks Park is always well maintained. All of these things I believe contribute to a small town community feel which I enjoy.	3/10/2019 12:21 PM
134	Positive	Could always be a bit better - but overall PoCo is nice.	3/10/2019 11:45 AM
135	Downtown	Shuanassy has seen a lot of clean up. But needs more work to be a welcoming and attractive place for residence. And to attract people from other areas. This street really needs to be more idealized and clean up . I.e. Adult store really , a mess behind it and around the area, which can be used better.	3/10/2019 11:37 AM
136	Litter/Cleanliness	the sidewalks on shaughnessy are always littered with cigarette buttsspecially around the bus stops, worst in front of the Royal Bank	3/10/2019 10:21 AM
137	Property Maintenance	Travel trailers and RV'S parked on properties most of the time on city property of the lot	3/10/2019 9:19 AM
138	Positive	Beautiful in spring & summer	3/9/2019 4:23 PM
139	Litter/Cleanliness	they need to get people to walk around to pick up garbage that is on the streets and side walks	3/9/2019 3:05 PM
140	NA	Many manholes and other parts of roads are not even with the pavement causing possible veering when driving	3/9/2019 12:05 PM
141	Positive	City does any excellent job with city gardens, hanging baskets. Love Settler's Park plantings!	3/9/2019 11:23 AM
142	Property Maintenance	Kingsway is a disgrace with auto businesses using city property to store cars & most unlicensed. Entrance to City embarrassing.	3/9/2019 11:22 AM
143	Litter/Cleanliness	Enforcing penalties for littering	3/9/2019 11:08 AM
144	Litter/Cleanliness	Street cleaning, weeds in medians, clean up on city property	3/9/2019 9:58 AM
145	Litter/Cleanliness	Not enough trash bids	3/9/2019 9:37 AM
146	Misc	City tree maintainance is poor	3/9/2019 9:33 AM
147	Positive	Generally very nice.	3/9/2019 9:33 AM
148	Downtown	There needs to be some refurbishment to the downtown core	3/9/2019 8:20 AM

Budget 2019

149	Litter/Cleanliness	1. Dirty business sector areas (no snow removal, untidy sidewalks and areas around businesses). 2. Old constantly dirty entrance doors in Lion's Parks toilet and in Hyde Creek Recreational Centers toilet. 3. Area around stage near City Hall is attractive hidden place for suspicious people. 4. Veterans Park is full of smokers.	3/9/2019 1:56 AM
150	Litter/Cleanliness	some intersections need vacuuming - gravel and litter are getting really eyesore	3/8/2019 11:31 PM
151	Graffiti	too much graffiti; Shaughnessy street needs to be modernized	3/8/2019 11:05 PM
152	Litter/Cleanliness	Not that the City of Port Coquitlam needs to do more, but educate people of on littering and picking up after their dogs.	3/8/2019 8:54 PM
153	Positive	I love all the parks. Poco also has awesome trails. Great work.	3/8/2019 6:20 PM
154	Downtown	Some areas in Downtown PoCo are not appealing	3/8/2019 3:08 PM
155	Property Maintenance	Its getting much better, but my area is not the cuttest... not so much because of the city but some house are a dump, or a pot grow up	3/8/2019 2:28 PM
156	Litter/Cleanliness	needssome improvement some garbage on streets	3/8/2019 11:23 AM
157	Litter/Cleanliness	Only major routes are cleaned by the city	3/8/2019 9:46 AM
158	Litter/Cleanliness	Remind land owners to pick up litter on right of way.	3/8/2019 9:13 AM
159	Misc	some areas are great others need work, getting rid of the drug house on Apel really helped clean up the area.	3/8/2019 7:46 AM
160	Misc	More green space and support for the survival of old trees in neighbourhoods	3/7/2019 11:58 PM
161	Downtown Positive	City of Port Coquitlam is clean but not very attractive. Modernize the design of Port Coquitlam downtown may enhance the attractiveness of the city.	3/7/2019 11:39 PM
162	Litter/Cleanliness	Cleanliness in my neighbourhood needs improvement.	3/7/2019 10:00 PM
163	Unattractive	Overall we are still the ugly duckling of the Tri-Cities. Love to see the power lines brought under ground. More street lights, sidewalks and improved roads.	3/7/2019 9:44 PM
164	Downtown	Port Coquitlam is a tired looking city compared to Coquitlam and Port Moody; perhaps when the new community centre is done, it will look more attractive downtown	3/7/2019 9:33 PM
165	Litter/Cleanliness	Needles under bridge on mary hill bypass by industrial park	3/7/2019 8:59 PM
166	Unattractive	More public art from local artists. On street corners and along paths in gates park.	3/7/2019 8:37 PM
167	Litter/Cleanliness	Dirty cross walks in north poco.	3/7/2019 8:08 PM
168	Litter/Cleanliness	street sweeper often bypasses our house to cut corners	3/7/2019 5:14 PM
169	Graffiti	I have seen trash on side of roads, in parks and graffiti in the various areas of the city.	3/7/2019 4:01 PM
170	Litter/Cleanliness	A lot of garbage on street boulevards, also a lot of garbage dumped on side roads and alleys.	3/7/2019 3:27 PM
171	Litter/Cleanliness	It's generally good. I think there is a ton of residents who are littering (especially takeout garbage and cigarette butts). I'd love to see littering fines increased and some people made an example of.	3/7/2019 2:57 PM
172	Misc	Changerooms at Hyde Creek need more frequent cleaning and better signage. I swim there regularly and am quite disgusted by people spitting and shaving in the shower	3/5/2019 2:07 PM
173	Positive	Summer planters downtown are wonderful.	3/5/2019 1:33 PM

Q7 How do you feel about the service you get in Garbage, Recycling and Green Cart?

Answered: 693 Skipped: 13



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	20.06%	53.54%	18.18%	8.23%	693	2.15
	139	371	126	57		

#	ADDITIONAL COMMENTS	DATE
1	Positive Crews always on time rain or shine!	3/25/2019 9:36 PM
2	Positive Great program and use of our tax dollars, they come every week and it's a very organized service. Keep up the great work.	3/25/2019 8:47 PM
3	Frequency Starting Green Cart collection more often earlier in the year would be better	3/25/2019 8:26 PM
4	Positive Excellent system in place. Good education to support it.	3/25/2019 7:36 PM
5	Frequency alleys downtown have rats and it would be nice to have garbage collection on 2-3 days per week so the noise level would go down.	3/25/2019 3:46 PM
6	Item expansion what do seniors who do not drive do with items not acceptable re: glass and plastic	3/25/2019 1:53 PM
7	Item expansion recycling should be picked up not have all residents driving here there and everywhere, creating a bigger carbon footprint than one truck, once a week	3/25/2019 1:51 PM
8	Bigger bins Bins to hard to put large garbage in - holes.	3/25/2019 1:10 PM
9	Frequency There are many gardeners in Poco. It would be nice to have the green waste that's collected available to residents at a later date for compost. vanoucvr has a great gardening program. empoeing residents with their garden will make for a much more beautiful city.	3/25/2019 12:16 PM
10	Item expansion Positive I like the single stream recycling however we need glass pickup	3/25/2019 11:49 AM
11	Item expansion the amount of items i have to drive to depots is ridiculous. further i take these items to the maple ridge depots as they are MUCH more user friendly. happy stans wants to charge me to return batteries???	3/25/2019 10:43 AM
12	Other Cigarette butt recycling containers needed downtown, etc.	3/25/2019 9:49 AM
13	Frequency City needs to start the green waste pickup on a weekly basis earlier in the year as around March 1 as apposed to April	3/25/2019 7:08 AM
14	Positive Great, always one of the first streets to be picked up.	3/24/2019 7:46 PM
15	Other need to love to recyclebc model	3/24/2019 7:38 PM
16	Frequency Weekly green cart pick up starting in march	3/24/2019 7:33 PM
17	Item expansion overall good however would like to have glass recycle collection	3/24/2019 6:30 PM

Budget 2019

18	Frequency	Blue bin should be weekly, green bin is so huge make it bi-weekly as well as the grey (garbage)	3/24/2019 5:10 PM
19	Positive	I applaud the crews for continuing to attend areas in Lincoln Park near the green belt early before the bears come looking for breakfast. They are always here either just before 8 or just after on Hickory Street.	3/24/2019 3:05 PM
20	Item expansion	Plastics are ridiculous to sort for recycling whether hard or soft for bins or recycling centres.	3/24/2019 1:11 PM
21	Other Positive	Very happy with the collection system, sometimes gets missed.	3/24/2019 1:04 PM
22	Item expansion	i shouldnt have to get rid of my glass and plastic bags, thats what i pay high taxes for	3/24/2019 12:36 PM
23	Item expansion Positive	Current pick up service drivers very good. Would like some way to home recycle glass and foam etc.	3/24/2019 11:52 AM
24	Frequency Item expansion	We need to expand our ability to recycle many more items. We are a family of four, and I have to go every week to the recycle place on Kingsway to drop off the soft plastic wrap, styrofoam and glass. I actually do not know if there are plans into the future to have an improved recycling Centre for Port Coquitlam. I am thankful for the place, but it is hard to squeeze in and out of, and if it's not made simple, people will not go out of their way to utilize resources. I think a lot of waste is happening where it shouldn't be. The green cart for me, as mentioned earlier is not enough. We have old growth trees, which are a year round clean-up, so that our yard is maintained. Stopping the green waste for us during the low season just means that we are forever playing catch up trying to get rid of things. The city could make a lot of many in bylaw infractions for those people that insist on not locking their garbage cans, and consistently have their bins broken into by the bears. I have grown up in Port Coquitlam, and things have stay improved since I was a kid, but we need to think outside of the box to keep making our recycling/green waste/ garbage better.	3/24/2019 11:35 AM
25	Item expansion	It's terrible. Why aren't all recyclables picked up? Glass, cans, bottles and so on. Why make it so residents have to take half to a depo? This causes more confusing than it's worth. Expansion of the recycling system is necessary. Consumers are being held responsible for the packaging. When in truth manufactures should responsible for making 100% biodegradable and recyclable packages. Since they're not, better recycling programs need to be in place.	3/24/2019 11:11 AM
26	Complicated	A little complicated as far a plastic and glass go. I'm a dedicated recycler so I take the time to figure out but someone who isn't a dedicated recycler will just put these items in the trash.	3/24/2019 11:10 AM
27	Positive	people driving the trucks are personable. Timing is consistent.	3/24/2019 10:32 AM
28	Other	s behind downtown 711 .. saw a dead rat ground into pavement and lady at life labs says the situation with rats is too much	3/24/2019 9:43 AM
29	Complicated	Recycling too complicated	3/24/2019 9:39 AM
30	Item expansion	Surprised from moving from other municipalities that glass is not included in recycle pick ups.	3/23/2019 5:24 PM
31	Complicated	Would be nice if green buns were shook. Often we have green waste that's left at the bottom	3/23/2019 2:21 PM
32	Item expansion	Recycling could/should be expanded	3/23/2019 5:55 AM
33	Frequency	I think we should have green waste taken every 3 weeks during the winter	3/22/2019 7:32 PM
34	Item expansion	Biodegradable bags should be allowed on green bins.	3/22/2019 7:04 PM
35	Complicated	It is extremely confusing to get different kind of bins then come with the house when you purchase it	3/22/2019 5:11 PM
36	Item expansion	why not recycle styrofoam too?	3/22/2019 5:06 PM
37	Frequency Item expansion	Glass pick up would be helpful. Also green cart maybe once a week starting in April?	3/22/2019 2:40 PM
38	Positive	Thank you for garbage system. We are the best!	3/22/2019 1:34 PM
39	Frequency	green should be every week	3/22/2019 1:29 PM
40	Other	add on extra for green, say, compared to Vancouver	3/22/2019 1:20 PM
41	Other	Why do people litter when so many recycling bins and garbage cans available. Need those special recycling cans for cigarette butts - the biggest litter problem.	3/22/2019 12:24 PM

Budget 2019

42	N/A Strata contractor	3/22/2019 12:05 PM
43	Item expansion have a glass bin & maybe plastic bag bins	3/22/2019 12:01 PM
44	Item expansion Would like to have bags provided for green bins	3/22/2019 11:49 AM
45	Free/Bulk Item Need to have 1-2 free items picked up per year	3/22/2019 11:42 AM
46	Frequency I would like to see weekly pick up for garbage or recycling	3/22/2019 11:37 AM
47	Item expansion but, too much on home owners to recycle - need bins for odd items like you have for glass	3/22/2019 11:22 AM
48	Positive I love the waste-line app	3/22/2019 11:12 AM
49	Free/Bulk Item Item expansion For the cost of this service category would expect pick up of other recyclables; e.g. glass once per month; large item pick once annually (like Coquitlam)	3/22/2019 10:53 AM
50	Complicated what to recycle is still confusing	3/22/2019 10:51 AM
51	Item expansion Recycling, plastic bags	3/22/2019 10:01 AM
52	Frequency April weekly green waste	3/22/2019 9:54 AM
53	Item expansion Would you consider blue container for glass as per Coq.	3/22/2019 9:52 AM
54	Other Lane between Whyte ave and McAllister garbage bins could be tidier	3/22/2019 9:37 AM
55	Complicated Item expansion Need make recycling less complicated. Accept common items like plastic bags and glass.	3/22/2019 9:05 AM
56	Bigger bins Garbage bins on Shaughnessy not adequate - holes not big enough	3/22/2019 8:49 AM
57	Bigger bins Frequency All house holds should be given larger recycling containers free of charge or have weekly pu for all recycling. Reduce waste not recycling	3/21/2019 10:03 PM
58	Other I live in a condo. I put my garbage where it's supposed to go in our garbage room and now nothing about any other program/green bins	3/21/2019 8:57 PM
59	Frequency only have recycling pick up once per 2 weeks for condo, needs higher frequency.	3/21/2019 7:11 PM
60	Positive You do a great job.Thanks for keeping	3/21/2019 5:43 PM
61	Complicated We need to look at our recycling rules. Poco has unusually complicated rules and when I compare it to my friends in Coquitlam and surrey we are much more restricted. I want to be able to use biodegradable bags in my green waste also if possible. It's far too gross to throw food into the bin uncontained. Also need ability to put glass in some kind of bin to be picked up. They do in Surrey.	3/21/2019 4:18 PM
62	Other Are we not one of the best in the world? Was in England a couple years back & they have the same system. I think the City may be getting a little overzealous, paying staff to look through resident garbage or threatening court or telling residents they have no recourse. Staff need to be reminded, kindness, education and partnership creates a happier environment. We all work together.	3/21/2019 2:52 PM
63	Complicated Frequency Positive I actually think the City picking up our bins from our homes exceeds expectations except in one area which is that the green bins need to be picked up weekly earlier in the year. For other types of recycling it would be nice if the city could work out something with Recycle BC to make it easier and less confusing for us to recycle all those other items.	3/21/2019 2:23 PM
64	N/A Private collection	3/21/2019 1:52 PM
65	Positive Always come no matter the weather	3/21/2019 12:16 PM
66	Item expansion We need a glass pick up service!	3/21/2019 9:32 AM
67	N/A I live in an apartment and we use private collection.	3/20/2019 11:44 PM
68	Item expansion When will glass be collected curbside?	3/20/2019 10:38 PM
69	Other See above on Pick Up Grabage campaign.	3/20/2019 6:27 PM
70	Other I live in a complex and many of the people don't do proper recycling. I think they should be fined. If it affects their pocket books then then they pick up their socks.	3/20/2019 1:56 PM
71	Item expansion We have an amazing system in place in Port Coquitlam. We would like to see glass included in door to door pick up.	3/19/2019 8:45 PM
72	Item expansion The lack of glass recycling is a annoying issue, otherwise the cart service is excellent.	3/19/2019 5:06 PM

Budget 2019

73	N/A	have our own pickup in complex	3/19/2019 10:00 AM
74	Other	I live in a town house complex. The city provides Green Waste removal,. However, this only seems to happen when they feel like it!	3/18/2019 9:27 PM
75	Item expansion	would be nice if they picked up soft plastics and/or glass but overall the service is quite good	3/18/2019 6:47 PM
76	Other	Would like to see incentives for additional waste diversion and not setting out carts if not full	3/18/2019 9:21 AM
77	Other	During near season, garbage must be picked up early and fast. Other then that, great system.	3/17/2019 9:19 PM
78	Other	I think we are doing okay, maybe seperate cardboard and paper?	3/17/2019 8:23 PM
79	N/A	Have private through strata	3/17/2019 7:50 PM
80	Frequency	green car weekly should be moved sooner in the spring and later in the fall	3/17/2019 6:03 PM
81	Cost allocation	Too expensive for the services received	3/17/2019 9:49 AM
82	N/A	We have it collected privately but I feel the City should do all the areas so its consistent and better economies of scale.	3/16/2019 7:24 PM
83	Positive	Drivers are very accommodating during the pickup of their routes	3/16/2019 4:22 PM
84	Other	inconsistent pick up times	3/16/2019 3:57 PM
85	N/A	condo bldg	3/16/2019 9:20 AM
86	Frequency	Item expansion Cities want to eliminate recyclables in with garbage yet there are now far too many rules about what can and cant go in blue bin. I'm not driving all over the city to drop glass here, styrofoam there, etc. Consider smaller transfer stations for residents with city because sitting on long line ups at the transfer station isnt going to work. Also need to consider picking up recycling weekly, with the amount of stuff the city wants recycled	3/16/2019 9:14 AM
87	Item expansion	Other I want more information on just how much of Poco's recycling in actually recycled (i.e. how much is actually recovered and recycled). Where does our compost go? Can we get seperate bins for plastic bags, glass, and "other plastics" (such as foil-lined plastics e.g., coffee/chip bags)?	3/15/2019 10:18 PM
88	Item expansion	Glass collection required	3/15/2019 6:53 PM
89	Other	It would be nice if the pick-up routes were changed occasionally so that cart pick-ups occurred in the afternoon or evening.	3/15/2019 6:49 PM
90	Other	ALL Lower Mainland cities NEED to be UNIFORM in their approach to Garbage, Recycling and Green Waste. Else we are all just wasting YOUR time and MY money.	3/15/2019 4:11 PM
91	Positive	Quite good really, especially considering this past winter, can't stretch to "exceeds" though.	3/15/2019 3:44 PM
92	Frequency	Why green cart is picked up twice a week?	3/15/2019 3:02 PM
93	Cost allocation	free green waste containers would be nice	3/15/2019 2:07 PM
94	Item expansion	not accepting styrofoam is a VERY bad idea	3/15/2019 1:40 PM
95	Complicated	Way to difficult to deal with the recycling	3/15/2019 10:06 AM
96	Other	Wished residents would try harder in reducing garbage.	3/14/2019 6:37 PM
97	Item expansion	Strata lots should be able to recycle glass jars, etc. Many seniors don't have access to return depots.	3/14/2019 6:35 PM
98	Positive	No problems	3/14/2019 4:40 PM
99	Positive	Excellent	3/14/2019 2:28 PM
100	Item expansion	Positive All good. Except - where do you recycle coloured styrofoam?? I can only find Surrey and North Van....	3/14/2019 1:13 PM
101	Frequency	Could increase green pickup to once a week all year around	3/14/2019 12:41 PM
102	Other	Job gets done. Carts get damaged just from the clamps. Make sure update what to do with various items that can be recycles or put in appropriate locations.	3/14/2019 12:21 PM
103	Item expansion	Glass recycling needs to be included	3/14/2019 12:06 PM

Budget 2019

104	Frequency	Garbage pick up should be once a month instead of every 2 weeks. The amount of recycling available, makes this workable.	3/14/2019 10:52 AM
105	Item expansion	Allow more things in the blue boxes to make it easier and encourage recycling	3/14/2019 10:40 AM
106	Cost allocation	There should be a better system for how to calculate the fee. I pay the same amount as my neighbor who are 8 people in one house and it's only 2 of us in mine.	3/14/2019 9:30 AM
107	Positive	Good garbage service	3/14/2019 8:51 AM
108	N/A	I'm in a town house complex that has private pickup.	3/14/2019 7:42 AM
109	Frequency	Prefer weekly pickup	3/14/2019 7:37 AM
110	Other	sometimes the bin dumping and return is sloppy, leaving garbage around or bins in the middle of the road	3/14/2019 7:18 AM
111	Cost allocation	The service is acceptable but costly.	3/13/2019 10:19 PM
112	Other	not up to par with neighbouring communitis	3/13/2019 10:04 PM
113	N/A	use private company in complex	3/13/2019 8:47 PM
114	Frequency	Need more green waste pick up	3/13/2019 6:41 PM
115	Frequency	Very poor recycling needs to be done weekly as well as green waste that attracts the bears every year on our block	3/13/2019 6:25 PM
116	Free/Bulk Item Frequency	We need a spring clean up time, where you can throw away anything and it will be picked up - other municipalities do this. They also have "brown paper bags" that you can fill up with all the spring clean up for a week or two and have the green bucket pickup start earlier.	3/13/2019 6:06 PM
117	Item expansion	Would be nice to have curbside pickup gor some additional recyclables currently required to bring to depots.	3/13/2019 5:30 PM
118	N/A	Live in a strata	3/13/2019 5:14 PM
119	Item expansion	Glass collection would be great	3/13/2019 4:40 PM
120	Other	I often see the Bins have be picked up, but the fell over, and are left on the ground by city workers.	3/13/2019 4:37 PM
121	Other	NEVER had bears until we started locking garbage. Forces bears to go farther into the city	3/13/2019 4:29 PM
122	Frequency	Green Bin pickup could be extended to 12 months.	3/13/2019 4:25 PM
123	Frequency	Having the green cart picked up every two weeks in the winter and fall should be changed to pick up every week.	3/13/2019 3:25 PM
124	Item expansion	I have said this every year on this survey: when it was launched, PoCo's solid waste system was ahead of its time. It has now fallen WAAAY behind other municipalities. No curbside glass. No extra yard waste. Bi-weekly green waste collection for six months of the year. No extra recycling or yard trimmings drop off. It's time to re-evaluate this whole program and provide what people need. You complain about contamination rates, but do nothing to improve service to residents and make it easy.	3/13/2019 3:18 PM
125	Positive	Our waste management system is the best around. I love it.	3/13/2019 1:32 PM
126	Frequency Other	We live in wildlife territory we have bear locks but they still damage the cart and the city is very quick to replace the bin or lids but what would serve better is garbage pick up every week and green pick up every week. I do my diligence and recycle and green waste but the garbage for a household of 4 fills to fast and is an attraction to wildlife	3/13/2019 11:03 AM
127	N/A	live in condo/strata	3/13/2019 9:46 AM
128	N/A	I live in a strata complex and these services are our own responsibility.	3/13/2019 9:14 AM
129	Other	Still lots of garbage around, keep surveying where best placement of waste disposal should be.	3/13/2019 9:01 AM
130	Item expansion	It is not fair to tax payer to dump various category of disposables themselves in numerous depots while the City picks up very limited selection of disposable items.	3/12/2019 9:43 PM
131	N/A	residing in a condo -	3/12/2019 8:28 PM
132	Complicated	System is too complicated.	3/12/2019 7:38 PM
133	Frequency	the organics should be picked up weekly	3/12/2019 7:15 PM
134	Positive	Love the app and the information shared about sorting etc.	3/12/2019 2:44 PM

Budget 2019

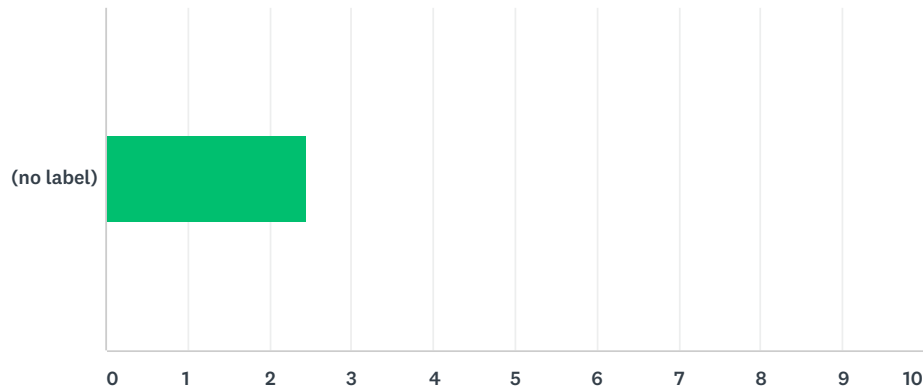
135	Complicated Item expansion	Very confusing guidelines about where the put recyclables. Given up trying to figure it out. Why isn't glass accepted?	3/12/2019 6:02 AM
136	Positive	I feel that our disposal program is a leader, especially compared to our city peers.	3/11/2019 11:53 PM
137	N/A	Live in a townhouse complex that uses another company	3/11/2019 8:25 PM
138	Positive	fully satisfied with garbage collection	3/11/2019 5:19 PM
139	Complicated	needs to be simplified for recycling.	3/11/2019 4:10 PM
140	Other	Our garbage is small, have small bin.	3/11/2019 3:33 PM
141	Item expansion	We used to be able to put plastic bags and wrap in recycle bins	3/11/2019 1:49 PM
142	Frequency	but could do with extra green waste pick-up after wind storms like we had this past year	3/11/2019 1:46 PM
143	Other	Spending money on hiring people only to administer fines suggests that the city is more interested in making money then educating the public.	3/11/2019 12:29 PM
144	N/A	We have to pay for our own private company	3/11/2019 11:16 AM
145	Complicated	seniors need more info in recycling and how to do it	3/11/2019 9:46 AM
146	Complicated	If it's not easy to recycle it then it often goes in the trash	3/10/2019 9:42 PM
147	Positive	Well done, extra pickups at Xmas were perfect	3/10/2019 5:14 PM
148	Frequency	It would be great if more recycle items (e.g. all plastics) could be accepted in the recycle bin. Also, it would be great to have a pick-up of oversized regular garbage and electronics once or twice a year	3/10/2019 4:11 PM
149	N/A	We live in a town house.	3/10/2019 11:37 AM
150	Frequency	I think weekly green waste pickup should continue until after the New Year, Our bins are just about overflowing and stink, lets face it, we all have more food waste at Christmas.	3/10/2019 10:21 AM
151	Frequency	For the most part the service is fine but we would prefer more frequent service for the recycling bin.	3/9/2019 9:48 PM
152	Other	should include complimentary recycling stickers to reduce waste	3/9/2019 9:36 PM
153	Frequency	garbage collection should be once per week in the summer months.	3/9/2019 8:42 PM
154	Positive	Way ahead of other communities	3/9/2019 4:23 PM
155	Item expansion	you should pick up ALL plastic in the recycling bins.we do not have a car so we can not take recycling on the bus to different recycling places. so we just through it in the garbage.	3/9/2019 3:05 PM
156	Item expansion	Expand the recycling pick up. I would pay more to make this dummy-proof.	3/9/2019 12:33 PM
157	Other	It's pretty good but sometimes there is garbage dumped on the road when emptying	3/9/2019 12:05 PM
158	Bigger bins Item expansion	Would like to have city pick up plastics (plastic wrap, plastic bags etc) We need to encourage recycling. Many people just throw it in the garbage rather than taking it to another recycling depot. Also feel we should not have to pay extra for large recycling containers, you want to encourage citizens to recycle, rather than to throw items in the garbage if they do not fit in the full blue container.	3/9/2019 11:23 AM
159	N/A	In condo	3/9/2019 11:22 AM
160	Item expansion	I have to drive to recycle the styrofoam, it's a waste of time and caused unnecessary pollution	3/9/2019 10:17 AM
161	Positive	Feel we're doing great in this section.	3/9/2019 9:33 AM
162	Frequency	in the summer garbage needs to be weekly. more convenient and more places for non blue box items, too much of a hassle to drive and deliver items, have a monthly pick up these items, there would likely be more compliance	3/9/2019 9:30 AM
163	Other	Our complex definitely needs to get additional green carts.	3/8/2019 8:54 PM
164	Item expansion	There needs to be glass recycling in the blue bin. I don't mind paying extra in taxes to do this.	3/8/2019 6:20 PM
165	N/A	Townhouse we have to pay our ways	3/8/2019 6:06 PM
166	Frequency	would prefer weekly rather than bi-weekly pickup of grey and green bins to mitigate attracting rodents	3/8/2019 5:34 PM

Budget 2019

167	Frequency	could use green more often	3/8/2019 5:30 PM
168	Frequency	would like to have compose collection on a weekly basis even in the winter	3/8/2019 4:59 PM
169	Frequency	Recycling needs to be every week. green and garbage can alternate every two weeks	3/8/2019 4:33 PM
170	Item expansion	I would like to see more glass recycling bins throughout town.	3/8/2019 3:22 PM
171	Frequency	Need Weekly collection, not biweekly	3/8/2019 3:08 PM
172	Item expansion	don't accept 'green' vegetable waste bags	3/8/2019 2:56 PM
173	Other	days shouldn't have to change due to a stat holiday	3/8/2019 2:48 PM
174	Frequency	Garbage should be picked up weekly	3/8/2019 12:54 PM
175	Other	Individual Organics pick-up from Townhouses is required. The odours from group bins makes them hard to place, inconvenient, messy and wildlife attractants.	3/8/2019 12:29 PM
176	Item expansion	i feel all soft plastic should be picked up by the city we should not have to collect it and take to bigger or throw everything in bin and have it sorted later im am very upset with our recycle program	3/8/2019 11:23 AM
177	Item expansion	Bagged soft plastics should be allowed in recycling bins.	3/8/2019 9:13 AM
178	Positive	Extremely satisfied	3/7/2019 11:58 PM
179	Item expansion	i can't recycle glass	3/7/2019 9:36 PM
180	N/A	Our housing has private services	3/7/2019 9:33 PM
181	Free/Bulk Item	Pick up large recycling items twice a year. le couch , yard furniture	3/7/2019 9:12 PM
182	Item expansion	need glass recycling	3/7/2019 9:02 PM
183	Positive	Good work	3/7/2019 8:59 PM
184	Free/Bulk Item	Would like to see an annual "dump anything" day.	3/7/2019 8:27 PM
185	Item expansion	Stricter enforcement of the green bin program is needed, my building does not even have a green bin. Also we should be able to place our glass and cans in the blue bin. People without a vehicle or with mobility issues cannot easily get to the depot to recycle their glass bottles/cans. If you want people to properly recycle these items it needs to be more available.	3/7/2019 7:33 PM
186	Frequency	should have organic waste weekly for sanitization.	3/7/2019 6:35 PM
187	Item expansion	plastic bags and glass jars should be blue cart items	3/7/2019 5:20 PM
188	Item expansion	recycling pickup needs to accept plastic bags	3/7/2019 5:14 PM
189	Cost allocation	should be a payment scale on how many people live in the home	3/7/2019 4:24 PM
190	Item expansion	Lots of driving involved if you want to recycle glass, styrofoam, batteries, cans. If too expensive to pick up at doorsteps, having stations every 300/500 meters (walkable) would be great.	3/7/2019 3:57 PM
191	Positive	It's good. I think we should really be doing more to go full green. What would it take to be a ZERO waste city? That should be the goal.	3/7/2019 2:57 PM
192	Item expansion	I think glass, styrofoam and plastic bags should be picked up curbside. These are daily recyclable items. A lot of people don't have anyplace to store these and it is very inconvenient to have to go all the way to transfer station to deal with it, so people don't bother. Also figure out how to RECYCLE spike, unusable clothing.	3/7/2019 8:35 AM
193	Cost allocation Other	This summer the driver of the truck was sorely negligent in due care and attention for the bins. I saw many placed back fallen and one of ours was damaged. Although repaired, it was not fixed to it's original quality (now a bear hazzard) and incurred cost to the city. Also, I resent that we pay the same in taxes as other households that are producing significantly more waste. We would be content with trash pickup of our small bin 1-2 times per month.	3/6/2019 8:34 PM
194	Frequency	Would prefer a larger green waste bin in exchange for a smaller garbage bin. Green waste should be picked up everyweek all year	3/5/2019 2:07 PM
195	Positive	Great job. Always on time and dependable. Inspectors should once in a while go to work early and fine the hell out of people who do not use wild life locks.	3/5/2019 1:33 PM

Q8 How do you feel about the service you get in Fire Services?

Answered: 687 Skipped: 19



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	17.61% 121	50.51% 347	0.87% 6	31.00% 213	687	2.45

#	ADDITIONAL COMMENTS	DATE
1	+ Outreach Have had firefighters come to my elementary school when I was younger, and have firefighters come to my highschool now to teach us about how to prevent accidents, when to dial 911, how to use an extinguisher, basic cooking tips and information	3/25/2019 8:39 PM
2	NA I hope to not need this services but want them to have the funding needed should I need them!	3/25/2019 11:59 AM
3	+Misc Expensive - already good. Commands a large portion of the budget already.	3/24/2019 10:15 PM
4	NA Haven't used but glad we have our own and not shared.	3/24/2019 5:17 PM
5	+Misc our crew Northside is amazing, I imagine Southside is as well	3/24/2019 3:14 PM
6	+Misc More resources Great service but City should have more than 2 Firehalls.	3/24/2019 1:53 PM
7	Resource Deployment It seems firemen should have more to do with how much time they have. They are paid to fight fires but it seems that is the least amount of their time spent. Yes, they do respond to 911 which they complain about waiting for paramedics, but they have the time and paramedics do not. We should be petitioning for more paramedics or some other answer. I hope if firemen get more medical related training they do not get pay increase.	3/24/2019 1:44 PM
8	More resources If we expect them to be first responders then train and equip and staff. BC Ambulance service is shirking their duties. Challenge them again to do what they are paid to do.	3/24/2019 11:57 AM
9	NA I assume it would be just fine! I have no fears in using this service or for paying for it.	3/24/2019 11:57 AM
10	NA I did call in once when I smelled smoke on the Hyde Creek trail. They took it seriously. Fortunately is was just a bylaw infraction.	3/24/2019 10:54 AM
11	NA Fortunately never had to use	3/24/2019 10:09 AM
12	Resource Deployment best to have food for firefighters ordered on line and deliveredfor firefighters .. cheaper for city to do so ... get woman to cook meals for them also .save time as they need to keep training not doing womens work but rather do men's work learning their trade ...collection of food and returning to firehall then prep and eating ..waste of their time	3/24/2019 9:49 AM
13	NA Proper fire hydrants on CP rail property! That explosion there was a nightmare - could have been way worse outcome! Had to run fire hose across Loughheed Hwy. Also they had to get FOAM from Abbotsford area. Should have our own with having a main rail yard terminal!	3/22/2019 1:50 PM
14	Expensive services expensive	3/22/2019 10:53 AM
15	NA Hopefully will not experience this	3/22/2019 10:29 AM

Budget 2019

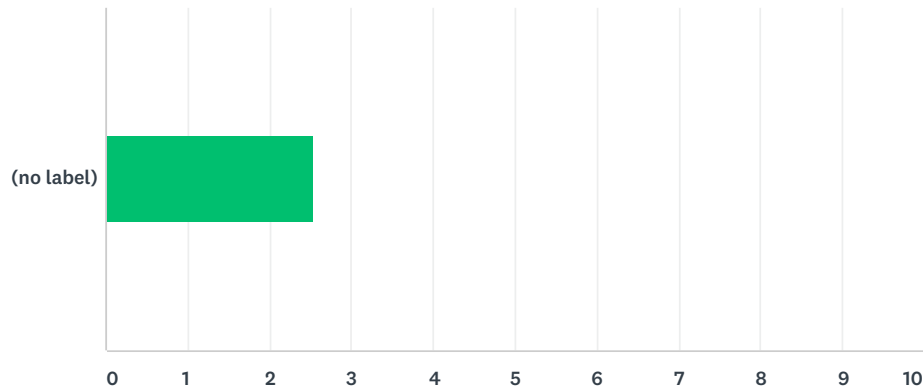
16	+Response	As per my experiences appreciate quick response	3/22/2019 9:55 AM
17	+Response	very quick response	3/22/2019 9:26 AM
18	+Misc	Good	3/22/2019 8:46 AM
19	More resources	We need A full engine, not the medic	3/21/2019 10:07 PM
20	+Misc	They do a great job within the budget constraints	3/21/2019 5:48 PM
21	+ Outreach	I live beside the fire hall and they are very busy and I appreciate the classes they offer on preparedness	3/21/2019 4:28 PM
22	+Misc	Great Staff. Love the new fire truck(s). First response vehicles are a good cost cutting measure. Thank you to the Fire Department for ensuring our buildings are safe.	3/21/2019 3:15 PM
23	Misc	More education needs to be somehow addressed to homeowners having backyard campfires. This is a disgusting habit that people think they are entitled to.	3/21/2019 2:27 PM
24	NA	Thankfully have not needed them. Did appreciate smoke alarm inspection service for seniors a while back.	3/21/2019 1:48 PM
25	+ Outreach	Liked the emergency preparedness course	3/20/2019 7:13 PM
26	NA	I am sure they do a great job. Most fire departments do so.	3/20/2019 2:16 PM
27	+Misc	no complaints.	3/18/2019 6:53 PM
28	NA	I assume fine.	3/16/2019 7:32 PM
29	NA	I know that they are there but thank goodness have not needed in an emergency. That said, a few times over the past year, the fire team has brought trucks out for neighbourhood events and they have been very well received.	3/16/2019 4:30 PM
30	+ Outreach	Fire fighters offered to visit my strata for safety lecture.	3/15/2019 8:04 PM
31	NA	Have not had to use but the response when I needed an ambulance was great - they were the first responders!	3/15/2019 4:13 PM
32	+Misc	Like the list kept of people who are disabled in strata situations and who need assistance in emergency situations	3/14/2019 6:47 PM
33	+Misc	We have plenty of firemen	3/14/2019 4:52 PM
34	NA	never needed it	3/14/2019 9:54 AM
35	NA	Fortunately I haven't had need of the service, but via word of mouth I've heard that it's good.	3/14/2019 7:49 AM
36	+Misc Misc	Response times are getting slower. I really love the new squad truck, though.	3/13/2019 10:34 PM
37	+ Outreach +Misc	Fantastic service the couple of times we have needed it. They are very professional, kind, and are always great with kids at community events. Thank you.	3/13/2019 8:56 PM
38	+ Outreach	They are great, when they come to the block party and answer all the questions both the children and adults have. Great PR	3/13/2019 6:14 PM
39	+Misc +Response	We have had occasion to have emergency services to our house and they were fast, efficient and nice.	3/13/2019 3:33 PM
40	NA	Fire Services are very expensive. I think the fire department needs to multi task and find a way to make it's very expensive work force contribute more to the community and not just with Christmas tree collection. Get those people working all the time not just when there is a fire.	3/13/2019 9:52 AM
41	More resources	Additional Fire Fighters can always help in medical or fire related incidents	3/12/2019 9:58 PM
42	+ Outreach	Nice touch when a Fire truck came out to our block party.	3/12/2019 5:18 PM
43	NA	Thankfully have not needed fire services - though the free emergency preparedness courses offered is great.	3/12/2019 2:47 PM
44	+Response	The fire department is consistently the first service to arrive on site of an emergency.	3/12/2019 12:03 AM
45	NA	used only to pick up the Christmas tree	3/11/2019 9:10 PM
46	+Misc	Fantastic!	3/11/2019 7:13 PM
47	Resource Deployment	too many firefighters used for medical calls	3/11/2019 6:31 PM
48	NA	Thankfully	3/11/2019 3:37 PM
49	NA	What factors are driving the need or in the past few budgets justified additional services?	3/10/2019 3:40 PM

Budget 2019

50	Resource Deployment We need to consider consolidation with other services to improve and eliminate the duplication that exists. Why are we still sending front line apparatus to medical calls?	3/10/2019 1:20 PM
51	NA none	3/9/2019 3:09 PM
52	+Misc Do a great job.	3/9/2019 11:29 AM
53	+Misc All good	3/9/2019 9:38 AM
54	+Misc Firefighters work really fast, smart and they excellently trained.	3/9/2019 2:15 AM
55	NA Thankfully I haven't been on fire.	3/8/2019 6:27 PM
56	NA Personally we haven't had to use the service, but from what we've seen and read it exceeds expectation	3/8/2019 2:42 PM
57	+Response Excellent, we had a few emergency in the building and they were right there	3/8/2019 2:36 PM
58	+Misc From what I have experienced they are great.	3/8/2019 11:10 AM
59	NA Fewer sirens during the night.	3/8/2019 9:19 AM
60	+Misc Always thankful	3/7/2019 9:04 PM
61	+Misc Great job. Our first responders are amazing.	3/7/2019 3:04 PM
62	+Response Their response time was very fast when we had a medical emergency for my husband and I was very relieved because I was also too ill to assist my husband with his medical condition. I'll be forever grateful to them and the EMTs that arrived after.	3/7/2019 8:49 AM
63	Misc Too many non-emergency vehicles. Fire Dept cars and pickup trucks sit at Broadway station too much of the time.	3/5/2019 1:37 PM

Q9 How do you feel about the service you get in Police Services?

Answered: 685 Skipped: 21



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	11.82%	48.61%	14.31%	25.26%	685	2.53
	81	333	98	173		

#	ADDITIONAL COMMENTS	DATE
1	Traffic enforcement I do not see any people pulled over for speeding in poco	3/25/2019 9:40 PM
2	Presence It seems they all hang out in Coquitlam.	3/25/2019 8:41 PM
3	Positive Murder happened on my street couple years ago I was about 12 at the time, RCMP were very nice to me, let me ask questions, gave me police tape. All other times I've encountered them have been good	3/25/2019 8:39 PM
4	Traffic enforcement Would like go see more traffic enforcement and areas of attention often seem to be in areas where road safety is not THE issue.	3/25/2019 7:40 PM
5	Presence higher police presence downtown would be good for the drug issues and homelessness	3/25/2019 3:48 PM
6	Misc The RCMP office can be closed. Greater need for assistance.	3/25/2019 1:23 PM
7	Misc being a victim of abuse, i was disgusted when i was judged by two male police asking me why i keep taking him back without knowing any of my history or story. i now hesitate to call and so do many many woman because of this!! they are to protect, NOT JUDGE.	3/25/2019 10:53 AM
8	Traffic enforcement See above comments about dangerous drivers. Hope the new brew pub will not become a noise/nuisance issue.	3/25/2019 10:00 AM
9	\$\$\$ / don't need - already good. Not sure what new security issues have arisen that required even more dollars and resources to increase the police presence more. I feel safe. Police already command a huge portion of taxes.	3/24/2019 10:15 PM
10	Presence I actually don't really ever see police in our area, could be nice to have a bit more of a presence for community safety.	3/24/2019 7:50 PM
11	Presence understand we share with coquitlam and regions would be helpful to know how many officers dedicated on regular schedule to poco	3/24/2019 6:35 PM
12	More resources Need more officers dedicated to PoCo. Response time suffers when we have to share with Coq. We Re growing fast!	3/24/2019 5:17 PM
13	Presence would like to see a positive police presence to build community	3/24/2019 3:31 PM
14	Positive these men and women are also wonderful, and of course we can always use more!	3/24/2019 3:14 PM
15	Municipal force Port Coquitlam requires it's own Police Force that can patrol and mitigate the very heavy drug, theft/break and enter problems that plague Port Coquitlam. A Police Force that is responsible to the City foremost.	3/24/2019 1:53 PM

Budget 2019

16	Misc They do ned to get better pr training for whoever answers phones.,when reporting suspicious people or activites. Have heard 'no call too small' but often made to feel like call is not important...even irrelevant..as if you've bothered them.	3/24/2019 1:44 PM
17	Misc Interestingly my daughter has been pulled over 3 times. Once because she had a large stuffed bear seat belted into the back of her car, of which the officer said it was too big. I would really wonder if a FAT person was seat belted into the back of her car, if that would have been the same. She was also followed and pulled over on our street because the officer thought she had a cover on her license plate. ANYONE with a set of eyes can tell who has a cover on their car, she drive a little 1997 Corolla. My son was followed home from Prairie, (where the officers turned around, then started following him), and then onto our dead end street, where he proceeded to pull into our driveway and get out of his car, where he started walking up our driveway, as the police then stopped at the end of our driveway, so the son paused, and then asked if he could help them, they said no, and the son carried on walking up the driveway. So, although these officers may have been doing some sort of diligence, none of these stops have ended in infractions, with one officer taking to my daughter that she had done nothing wrong. C'mon officers, be better at your jobs.	3/24/2019 12:19 PM
18	Positive Recent additional staff was good decision.	3/24/2019 11:57 AM
19	Positive Once again, I assume it's all good. I have no reservations in using or paying for this service.	3/24/2019 11:57 AM
20	Positive Thank goodness	3/24/2019 10:54 AM
21	Misc courthouse brings in lots of police and sherriffs etc to area ... safer... also pretrial has police activity ... safer community..	3/24/2019 9:49 AM
22	\$\$\$ / don't need Again a waste of \$ we have to deal with slow response times and Port Coquitlam has to endure courthouse cost	3/24/2019 9:09 AM
23	Presence Would like to see a higher visibility of police in the neighbourhood	3/23/2019 5:26 PM
24	Drug / property crime I'm tired of hearing about petty theft in Poco. I wager that the police know who the culprits are. This riff raff needs to go and we should authorize the police to do what needs to be done to catch them so it doesn't keep happening. Everyone shouldn't have to be paranoid because of a few bad apples..	3/23/2019 8:43 AM
25	Drug / property crime The petty theft and drug related activities are so ridiculous....a kid can't even run into a store without getting their bicycle stolen in broad daylight! Too many social issues and not enough resources	3/23/2019 6:03 AM
26	Drug / property crime Presence So many break ins within our area are reported and still police have no presence	3/22/2019 10:44 PM
27	\$\$\$ / don't need we do not need so many of them	3/22/2019 7:42 PM
28	Traffic enforcement more surveillance on speeding on Coast & Prairie	3/22/2019 1:15 PM
29	Presence I have seen any police in central PoCo.	3/22/2019 12:30 PM
30	\$\$\$ / don't need Too many police	3/22/2019 11:54 AM
31	Municipal force I think the Tri Cities should look at having their own unified police force dedicated to the Tri City region	3/22/2019 11:53 AM
32	Positive Proud of our police, would not want to be without them	3/22/2019 11:07 AM
33	Municipal force Need regional force/tri-cities force.	3/22/2019 11:01 AM
34	Traffic enforcement Need speed control zones at schools	3/22/2019 10:45 AM
35	Traffic enforcement More radar Mary hill bypass	3/22/2019 9:57 AM
36	\$\$\$ / don't need Reduce police	3/22/2019 9:43 AM
37	Traffic enforcement Speeding on Shaughnessy between Elgin & Wilson	3/22/2019 9:34 AM
38	Traffic enforcement Police- speed enforcement on Shaughnessy - south of Pitt River and Pitt river west of Shaughnessy. Speed enforcement on MH bypass	3/22/2019 9:09 AM
39	Presence There is not enough police presence, and they are not friendly	3/21/2019 10:07 PM
40	Drug / property crime A lot of break ins in our area, nothing seemingly being done	3/21/2019 8:58 PM
41	Drug / property crime Too many car break ins at Fremont Village. check out this facebook page: Fremont Community - Port Coquitlam, BC	3/21/2019 6:56 PM
42	Misc I guess I do not notice.	3/21/2019 5:48 PM

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43	Misc We have seen much higher crime and transient activity thanks in part to the horrible liquor store down the street that the police were against putting there, but the police do come quickly when called and do a great job regardless	3/21/2019 4:28 PM
44	Positive Glad we have the Community Police Stations. I think it's beneficial when they tour community groups and/or students through the station, explaining the process(es), issues the City is having and how the policing is provided in PoCo.	3/21/2019 3:15 PM
45	Presence We are not getting enough attention in Port Coquitlam.	3/21/2019 2:47 PM
46	Traffic enforcement I only put needs improvement because there needs to be more presence in reducing speeding in our community ESPECIALLY on Coast Meridien.	3/21/2019 2:27 PM
47	Drug /property crime Petty property crime is becoming an issue in Fremont neighbourhood.	3/21/2019 1:56 PM
48	Presence I do get excited when I make a police car sighting - they are quite rare in the City. There really should be some visible presence as a deterrent.	3/21/2019 12:23 PM
49	Misc Positive RCMP do a good job - Unsure if we are seeing a balance in value for funds contributed.	3/20/2019 10:53 PM
50	Presence Noticing more & more motorbikes on Shaughnessy St with loud exhaust. Like to see more police presence to issue tickets for noise pollution.	3/20/2019 3:50 PM
51	Positive I feel confident that they are doing a good job. I reported something that looked suspicious regarding a young boy and they responded & checked it out and reported back to me. I liked that service. They also thanked me.	3/20/2019 2:16 PM
52	Traffic enforcement They need to stop spending time in Coquitlam and patrol our streets, especially north Port Coquitlam where traffic has become dangerous with speeders trying to race up to Burke.	3/19/2019 8:54 PM
53	Presence I see Police so rarely in Poco (occasionally checking for distracted drivers) that I forget what they look like!	3/18/2019 9:34 PM
54	Presence Traffic enforcement Would be very happy to see more police visabilty. Would be nice to see them doing more frequent speed enforcement especially around school zones.	3/18/2019 6:53 PM
55	Traffic enforcement I'd like to see more traps on coast meridian. Too many people going WAY too fast.	3/18/2019 2:46 PM
56	Presence Needs more police presence and more bylaw officers.	3/17/2019 9:28 PM
57	\$\$\$ /don't need No need to get extra 6 officers. We've got enough of police in PoCo already. I do not want to share more of my family budget with RCMP.	3/17/2019 10:56 AM
58	Municipal force RCMP need to go they were never meant to police municipalities	3/17/2019 9:53 AM
59	NA I assume fine.	3/16/2019 7:32 PM
60	NA All good. Have had no interaction, so that's great.	3/16/2019 4:30 PM
61	Traffic enforcement lack of police presence in south PoCo, esp. re: traffic safety on-going violations	3/16/2019 9:26 AM
62	More resources Port coquitlam could use more resources. I have required their services twice last year regarding a missing person and didnt feel as though the complaint was taken as serious as it was. I took to the streets myself and found her through speaking to homeless people.	3/16/2019 9:19 AM
63	Positive Love seeing foot patrols in the parks. Members always courteous when I deal with them.	3/15/2019 8:04 PM
64	NA Is that a good thing? I have been behaving.	3/15/2019 3:52 PM
65	Misc I'm tired of all the people smoking by City hall and 2627 Shaughnessy Street.	3/15/2019 2:20 PM
66	Traffic enforcement Better traffic control	3/15/2019 8:01 AM
67	Misc They have a thankless job, to bad the court system does not work as well	3/14/2019 4:52 PM
68	Presence Get officers out of their cars and do more foot patrols	3/14/2019 12:19 PM
69	Traffic enforcement Not enough traffic offence control	3/14/2019 12:09 PM
70	Traffic enforcement Citadel Dr. is like a speedway most days with little visible traffic enforcement. However, 2 days ago I was happy to see people pulled over. Shaughnessy St. from the bypass to where it narrows to 2 lanes needs work too, especially with the continuour turns on Shaughnessy at the intersection. They are responsive to calls but traffic needs improvement.	3/14/2019 10:49 AM
71	Positive Good service. I had a false alarm on my TELUS home security system and the police arrived quickly and did a good home search	3/14/2019 8:54 AM

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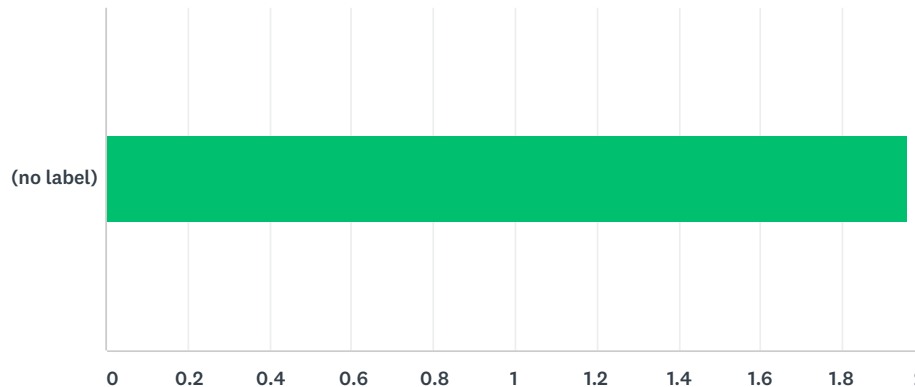
72	Municipal force	Would like to see municipal policing	3/14/2019 7:59 AM
73	NA	Again fortunately I haven't needed the service but I haven't ever heard anything negative.	3/14/2019 7:49 AM
74	Misc	I feel organized crime is increasing in PoCo	3/13/2019 10:34 PM
75	Drug /property crime	There seems to be a lot of property crime in the Mary Hill/Central area.	3/13/2019 8:56 PM
76	More resources	More officers needed	3/13/2019 6:36 PM
77	Positive	Since they are adding more officers to the force.	3/13/2019 6:14 PM
78	Traffic enforcement	Speed enforcement needed in school and park zones.	3/13/2019 5:16 PM
79	Misc	Some police officers are unsafe and pulling people over in a lane that completely backs up traffic or causes accidents around Mary Hill Bypass. There are too many homeless people staying around Fremont and walking along the intersection of Sherling Ave and Lougheed Hwy.	3/13/2019 3:37 PM
80	Misc	We currently have a mock up policeman pointing a radar gun near our home on Citadel Drive. Wast of money. Will work for the first time, but the mock up has been there for a week.	3/13/2019 3:33 PM
81	Misc	I would like to say though - it's misleading for your brochure to say that the budget is paying for PoCo's share of six new officers, without specifying a) what that amount is or b) just straight up saying it's two officers.	3/13/2019 3:22 PM
82	Misc	Pan handlers on medians should be moved/fined/helped.	3/13/2019 1:38 PM
83	More resources	we could always use more policing but I have not had any issues	3/13/2019 11:07 AM
84	Drug /property crime	There are way too many druggies in downtown poco and riding their bikes around the trails and the streets. more police presence is needed on the trails.	3/13/2019 9:52 AM
85	Presence	Want to see more police presence at parks/deterring vagrants/campers/camper vans.	3/13/2019 9:06 AM
86	Misc	Can we set up RCMP office for crime reports in PoCo area?	3/12/2019 9:52 PM
87	Positive	I have to say we're very happy with the level of response we got from the police department when we voiced a concern over speeding in our neighbourhood up on Eastern drive.	3/12/2019 9:48 PM
88	More resources	probable could use more officers with our continued growth	3/12/2019 8:34 PM
89	Traffic enforcement	More patrols for preventing speeding drivers and more officers to enforce the parking laws are needed. Maple St. is like a racing track.	3/12/2019 5:21 PM
90	Positive	Very happy to see as many members as there was last year when there was an incident that needed investigating in the woods concerning possible fireworks etc.	3/12/2019 5:18 PM
91	NA	Thankfully have not needed police services.	3/12/2019 2:47 PM
92	Presence	This is difficult to comment on, since police are rarely seen in public except for traffic accidents. Police should be much more visible as bike patrols, walkabouts, car patrols in the evening -- just a friendly presence in the community -- to deter petty crimes like breaking into cars, etc. Police personnel should be more visible, more approachable, more community minded than they are at the present.	3/12/2019 6:24 AM
93	Presence	No real complaints with the service, although sometimes it seems that, since we share the service, Poco takes a backseat to Coquitlam.	3/12/2019 12:03 AM
94	Misc	do statistics validate more police for more high school interaction?	3/11/2019 6:31 PM
95	Traffic enforcement	Traffic Law Enforcement would be a vast improvement	3/11/2019 2:11 PM
96	Drug /property crime	Lots of car break in's in my neighbourhood in the last 2 years.	3/10/2019 4:29 PM
97	Misc	What factors are driving the need or in past budgets justified the need for additional services?	3/10/2019 3:40 PM
98	Drug /property crime Presence	I have not seen one officer,since I can remember. Shuanessy area and townhouse complex need more attention since it is easy and abundant for thieves to steal from cars and garage areas. Homlesness needs to be addressed before it becomes a bigger problem . To many areas where there is for them to hide. And no patrolling in those areas.	3/10/2019 11:48 AM
99	More resources	obviously, we need more members here.	3/10/2019 10:24 AM
100	Misc	i reported my bicycle who is stolen in my garage more than year back and until today no response and action taken.	3/9/2019 10:20 PM
101	Traffic enforcement	Rarely do I see traffic enforcement on the Port Coquitlam streets. They are definately always enforcing on Coquitlam roads though!	3/9/2019 5:06 PM
102	NA	none	3/9/2019 3:09 PM

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103	Traffic enforcement	Needs more enforcement on speeders	3/9/2019 12:24 PM
104	Positive	Nice to see bike patrols along river & trails	3/9/2019 11:29 AM
105	Positive	All good	3/9/2019 9:38 AM
106	Traffic enforcement	There needs to be more monitoring of cars exceeding posted speed limits. Traffic using the meridian overpass travel at speed far exceeding the posted limit and I have yet to see any police presence	3/9/2019 8:25 AM
107	More resources	More officers are required as the city is growing rapidly	3/8/2019 8:37 PM
108	Traffic enforcement	Traffic violations enforcement required in the Shaughnessy and Mary Hill Bypass area; especially when right turn vehicles on Shaughnessy fail to comply with the traffic instruction and use the designated right turn lane. Vehicles turning right onto Mary hill by pass in the morning often occupy the straight ahead only lane for right turn purposes and prevent vehicles from turning left onto Mary Mill Bypass. Such behavior is extremely dangerous and might lead to fatal accidents which should be discouraged by the appreciate department.	3/8/2019 5:02 PM
109	Traffic enforcement	I think we need more police doing more traffic enforcement. My big concerns are excessive speeders & people on their phones.	3/8/2019 3:32 PM
110	NA	Again we haven't needed to use the service,	3/8/2019 2:42 PM
111	Positive	Very helpfull, not that I meet them very often	3/8/2019 2:36 PM
112	More resources	more police force members needed	3/8/2019 1:08 PM
113	Traffic enforcement	Fewer wide open exhausts and dangerous drivers.	3/8/2019 9:19 AM
114	Misc	Frequently find suspicious people wandering around my neighbourhood	3/7/2019 10:03 PM
115	Presence	I live on Argue Street and have never seen a patrol car on the street even though it's a park area and people drive dangerously with kids near the street. It should get some patrols at least in the summer	3/7/2019 9:37 PM
116	More resources	Continue to add more officers ASAP in addition to a he new 6	3/7/2019 9:21 PM
117	More resources	Need more please	3/7/2019 9:04 PM
118	Traffic enforcement	Speeding needs to be addressed.	3/7/2019 8:32 PM
119	More resources	Wish there was more funding for police!	3/7/2019 6:53 PM
120	Traffic enforcement	too many overspeed drivers on loughheed and maryhill bypass.. police nowhere to be seen.	3/7/2019 6:44 PM
121	Traffic enforcement	needs more crackdown on red light runners especially at Birchland & Coast Meridian	3/7/2019 5:32 PM
122	More resources	please hire more officers	3/7/2019 5:21 PM
123	More resources	Need more officers on each shift	3/7/2019 5:16 PM
124	Presence Traffic enforcement	Depending on the time of year, we need more RCMP walking downtown Poco. Summer, the river is crazy busy. As mentioned prior people drive through Poco crazy with no RCMP enforcement.	3/7/2019 4:37 PM
125	Misc	Pretty good. But I find a lot of stuff gets outsourced to Coq, and they are awful.	3/7/2019 3:04 PM
126	Positive	When a neighbour thought our car had been broken into (door left open) police actually came to our condo in middle of night to ensure everything was ok. It was thankfully but I was impressed and surprised they didn't just call us to check the car ourselves. I also have noticed more of a presence of police in PoCo and I like seeing that, makes our community feel safer.	3/7/2019 8:49 AM
127	Misc	RCMP need our support.	3/5/2019 1:37 PM

Q10 How do you feel about the service you get in Parks and Trails?

Answered: 676 Skipped: 30



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	24.85%	58.14%	13.02%	3.99%	676	1.96
	168	393	88	27		

#	ADDITIONAL COMMENTS	DATE
1	Positive Well kept trails	3/25/2019 9:40 PM
2	More parks/amenities Love Lions Park and but wish there could be more parks like that around Poco, like north we don't have any parks except Chelsea Gate Park but it's really small, also Sun Valley is well used in the summer they could use an update. As Poco grows with younger families more of these spaces are needed. We end up driving to Port Moody or Coquitlam for the "good parks".	3/25/2019 8:56 PM
3	Other There needs to be more signs regarding smoking and building fires. There should be a separated bike lane for the PoCo Trail. I have almost been run over several times.	3/25/2019 6:44 PM
4	More parks/amenities More benches or even a picnic table.	3/25/2019 1:36 PM
5	Other The mature Oak at Shaughnessy & Atkins should be given Heritage status. It produces food for wildlife, is unique in the tree & shade providing.	3/25/2019 1:32 PM
6	More parks/amenities More benches on trails.	3/25/2019 1:12 PM
7	Off-leash issues Brown Creek Trail should be off leash as many of us have walked there for years without any issues, it is close to where we live and many of us cannot travel or walk to other off leash areas.	3/25/2019 12:29 PM
8	Positive I like the felids at gates park. Lions park is a great place for kids to play. I am excited we are getting a water park up at Castle Park.	3/25/2019 11:59 AM
9	Trail closure Traboulay PoCo Trail: no safe crossing for the trail between Colony Farms & Cates Park at Pitt River Road. Very dangerous!	3/25/2019 11:49 AM
10	Other Dike trails not a horse pasture. Cyclists: "bell or yell" instead of cutting by walking people with no warning.	3/25/2019 10:00 AM
11	Dog waste Off-leash issues Bylaws need to work weekends to enforce dog waste & off leash along the dikes	3/25/2019 9:36 AM
12	Positive Love GatesPark. Money well spent.	3/25/2019 9:21 AM
13	Positive - some very enjoyable walks, trails and parks - including dog parks.	3/24/2019 10:15 PM
14	Positive We absolutely love the poco trails/dykes. There is room for improvement however. The two paths on either side of the dyke should have a connect bridge at the end need the boat launch/pitt river. Its frustrating to walk one way and have to turn around and walk the same way back when theres an opportunity to put a bridge across the dyke and allow people to walk both sides like a circuit.	3/24/2019 7:50 PM

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15	Positive we love the new Blackburn Lagoons a wonderul addition!	3/24/2019 6:35 PM
16	Dog waste On-leash park's are not monitored. Owners often let their dogs free and the don't clean up after them. When complaint was submitted I was told we don't have enough by-law officers to deal with it. That's a crappy answer to give to a tax payer.	3/24/2019 5:17 PM
17	More parks/amenities Positive parks are nice, would like to see more. Dog parks need to be made wheelchair accessible with an area accessible with shade and with chairs so the wheelchair area isn't segregated from other users.	3/24/2019 3:31 PM
18	Dog waste Off-leash issues Positive the crews do a good job emptying the dog litter bins near the trail esp at Juniper and Hickory Street, as well as at Evergreen Park. I don't go into the trail myself as I have balance issues at times. My concern is that most hikers go in there and unleash their dogs, not a safe place to do this. A neighbors dog who is always onleash and minding their own business has been harassed several times with unleashed dogs....and as a plea....please DO NOT turn Evergreen park into offleash....there is enough dog poop there already for all the teams that try to play their sports there	3/24/2019 3:14 PM
19	Park Maintenance Trails can be kept up better, in summer the Coquitlam river trail develops sand spots dangerous for cycling	3/24/2019 2:18 PM
20	Other Positive Parks and Trails are excellent; however McLean park is heavily used by Hope Lutheran Christian School as an extension of there facilities, recess, lunch, PE etc, and for some unknown reason, even after several complaints, the City allows this Private Institution to use a Public Park during School hours. It is then expected that the Tax Payer foots the bill to cover the added maintenance costs imposed by HLCS. Every other Organization, Baseball, Soccer etc, pays a fee to the City to use the grounds except for Hope Lutheran. A Private School does not have the right to the use of publicly funded and maintained areas outside there facility boundaries.	3/24/2019 1:53 PM
21	Positive Just wash signs thoroughly Wonderful grren spaces, parks, trails. Donald street walkway wonderful!	3/24/2019 1:44 PM
22	Positive Flowers and Landscape very well managed.	3/24/2019 11:57 AM
23	Other I've only used the areas closes to me. Gates park, Coquitlam River and dog park. Nothing exciting. Just dirt roads along the river. Overall, not bad.	3/24/2019 11:57 AM
24	Other Need more trees.	3/24/2019 11:12 AM
25	Positive I feel so fortunate have the trails will do. Also how quickly the staff respond to trees that have blown down. And that they are left to become habitats for the animals big and small. The trails are accessible for baby strollers. I am not sure about wheelchairs, I don't need one yet! I don't know if is possible to have a beach, it would be great, if we could.	3/24/2019 10:54 AM
26	Other need fencing around Gates park to keep dogs out . Could have kept the salmon stamp on trail beside rive but gone...why?... Do not plant cear trees in parks rather flowering and fruit bearing trees with max height of 30 feet.in maturity how about sand volleyball in Lions park? develop all of Lions park into grass area closeto Loughheed hwy rather than plant treesand dump log chippings as homeless and smokers gather...develop garden plots behing townhouses at top of Marhill adjacent to powerlines.. ... behind Citadel middle school ..	3/24/2019 9:49 AM
27	More parks/amenities Lagoons Park needs more development- wild flowers are better than starless trees around trail. How about fountain?	3/24/2019 12:15 AM
28	Other I'd really like to see some large km markers on the poco trail between minnekada and the pitt river bridge.	3/23/2019 8:43 AM
29	Off-leash issues but we feel the dogs on leach should have more signs,and should be better inforced.	3/23/2019 8:39 AM
30	More parks/amenities A bathroom at elks park would be amazing	3/23/2019 7:55 AM
31	Positive Living in the downtown core, I feel so fortunate to have the trail so close. Gates and Lions parks are very enjoyed by my children. The Lions rejuvenation has been fantastic! We look forward to the new rec centre outdoor amenities, too!!!	3/23/2019 7:32 AM
32	More parks/amenities Keep it coming! Green space is beautiful!	3/23/2019 6:03 AM
33	Positive I love how many parks are in the city and have a varied they are, and so many of them have splash parks and outdoor music stuff and are good for various ages.	3/22/2019 5:13 PM
34	Park Maintenance outdoor gyn needs to be serviced on a regular basis, being "let go"	3/22/2019 2:02 PM
35	Positive Our youngest daughter hasn't stopped complimenting the parks & trails since they moved out from Vancouver. THEY like how near at hand everything is. Favourite park is lions	3/22/2019 1:22 PM

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36	Other	The pedestrian underpass under the Kingsway bridge in south PoCo is dangerously narrow and should be widening like it is under the Lougheed.	3/22/2019 12:30 PM
37	Other	too many "all about me" people using trails eg. speeding cyclists	3/22/2019 12:02 PM
38	Positive	Excellent	3/22/2019 11:53 AM
39	Other	Too many	3/22/2019 11:44 AM
40	Positive	Lions park, public fitness equipment, Gates park all great improvements.	3/22/2019 11:30 AM
41	Park Maintenance	spend too much time blowing leafs off trails!	3/22/2019 11:23 AM
42	Positive	love Lagoons park, excellent job!	3/22/2019 11:15 AM
43	Park Maintenance	Very poor trail & grass maintenance	3/22/2019 11:01 AM
44	Dog park	We need more off leash areas for runs, not just socializing. Does nothing for me	3/22/2019 10:19 AM
45	Dog waste	You took away dog poop bags, need in all parks, receptacles	3/22/2019 10:03 AM
46	Trail closure	When will new "sheep paddock" open? Needed now since FN closed trail	3/22/2019 9:15 AM
47	NA	Speeding vehicles at school zone cross walks Tyner and central ave, my cat was killed there is broad day light. Desparate need for more	3/22/2019 9:03 AM
48	More parks/amenities	Benches move along trails	3/22/2019 8:53 AM
49	Other	Trebula Poco trail needs lighting. it's used of all hours of the day and is only lit partially from the glow of Gates park. Needs to be lit for atleast 5kms around the park.	3/21/2019 7:14 PM
50	Dog waste	could do with more poop stations but other than that they are fabulous!	3/21/2019 6:56 PM
51	More parks/amenities	Please put a few more garbage receptacles on the trail.	3/21/2019 5:48 PM
52	Positive	I love our park and trails! Well maintained and beautiful to walk in.	3/21/2019 4:28 PM
53	Positive	Clean, well groomed, love the poop bags on Traboulay Trail (sometimes mine have disintegrated). I always take out of town guests for a stroll, especially this time of year with the snow capped mountains.	3/21/2019 3:15 PM
54	Positive	I walk extensively around Poco and I love all the connecting trails and greenways, and the fact that there are so many waste bins in the city.	3/21/2019 2:27 PM
55	Off-leash issues	North East Port Coquitlam badly needs at least one large off-leash dog area, preferably more.	3/21/2019 1:56 PM
56	Garbage	Some trails need more garbages along the way.	3/21/2019 12:46 PM
57	Positive	Bushes trimmed, paths maintained, garbage picked up on the ones I use	3/21/2019 12:23 PM
58	Trail closure	The hill of KFN Business Park is too high. It obstructs people's view of scene from the area of McPherson Drive. Please don't pile any dirt again. And there is no trail to go up to KFN park from McPherson Drive area.	3/21/2019 10:52 AM
59	More parks/amenities	We do not have a cover picnic area at any park on the North Side of PoCo. Many people wanted this at the Blakeburn Lagoon Park... But still nope! South Side has it all.	3/21/2019 9:35 AM
60	Positive	I love the trails that Port Coquitlam offers and maintains. Thank you.	3/21/2019 9:08 AM
61	More parks/amenities	We have good facilities - but there is a demand for more. More turf/all weather fields. New baseball facility, softball needs safety improvements for other park users.	3/20/2019 10:53 PM
62	Positive	Could do more promotion about local trails but well maintained	3/20/2019 7:13 PM
63	Off-leash issues	More off leash dog area	3/20/2019 4:52 PM
64	More parks/amenities	Please install washrooms at Blakeburn Lagoons park.	3/20/2019 4:43 PM
65	Positive	I love what has been done in Blakeburn Lagoons and everyone I talk to always state that this is a great attraction for many birds/ducks. Yesterday, I was talking to an enthusiast and said that there have been 104 different species being spotted since the opening. Other parks and trail along Shaughnessy too are wonderful.	3/20/2019 2:16 PM
66	Off-leash issues	PoCo needs to do a better job of enforcing off-leash dogs, or offer more off-leash parks. Would also love to see dog owners get fined for letting their dogs take a crap in the lacrosse boxes, playing fields, etc. That's just inexcusable	3/20/2019 1:26 PM
67	Other	There is no access for mobility scooters to get down to the river off of the trails	3/20/2019 1:03 PM

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68	Positive	the parks are great, flowers beautiful - good work	3/20/2019 11:16 AM
69	Park Maintenance Positive	They are well kept! Some areas need improvement from drug paraphernalia left behind but this is more of a policing issue.	3/19/2019 8:54 PM
70	Other Positive	Lots of great parks, trails and dykes in PoCo - one of the main reasons we moved here. We would really love to see more trees throughout the city and parks. More evergreen trees at Citadel Park to provide shade for the homes in that area.	3/19/2019 5:12 PM
71	Park Maintenance	The parks areas are often left overgrown and untidy. A major facelift to enhance all city parks is required.	3/19/2019 3:16 PM
72	Dog waste	Dog owners need to do a better job of picking up after.	3/19/2019 12:01 PM
73	More parks/amenities	Why are there no water fountains in any of the parks. The only water fountain in Gates Park is in the womens's washroom at the far end of the park and it has not worked in the past 3 years.	3/19/2019 10:16 AM
74	Park Maintenance	the trails system is wonderful. The park cleanliness and safety could be worked on.	3/18/2019 6:53 PM
75	Garbage	Riverside trail has quite a lot of garbage along it and homeless people living in the bushes, other trails are great	3/18/2019 2:53 PM
76	Dog park	more spots for dogs and people/dog community	3/18/2019 2:52 PM
77	Positive	lots of garbages, trails are clean & cleared if needed	3/18/2019 2:46 PM
78	Other	Need more bike trails along roadways. Keep trails wild and unmanicured.	3/17/2019 9:28 PM
79	Other	More lighting and better paths for evening/night running	3/17/2019 8:28 PM
80	Off-leash issues	I still have a problem with dogs off leash and owners not picking up after their dogs.	3/17/2019 3:49 PM
81	Positive	lucky to be living in Poco.	3/16/2019 7:32 PM
82	Dog park Dog waste	needs to figure out dog parks, and dog waste	3/16/2019 4:00 PM
83	Off-leash issues	dogs off leash everywhere, with some owners negligent of or oblivious to controlling their dogs	3/16/2019 9:26 AM
84	Other	More native tree planting along the Poco trail. Lets get rid of ugly invasive blackberry patches and replace with native deciduous/coniferous trees. Keep riparian buffers along creeks and rivers large and healthy. They have been encroached upon enough already.	3/15/2019 10:28 PM
85	Positive	Clean and safe. Well groomed. Love the trail by the river.	3/15/2019 8:04 PM
86	Off-leash issues	Dog owners who allow their dogs off-leash when they are not supposed to should be fined more often.	3/15/2019 6:54 PM
87	Positive	Again, quite good but exceeds makes me think you'll cut back.	3/15/2019 3:52 PM
88	Dog park	Dog parks could really use some work as well. The Downtown off leash area needs potable water for the dogs and humans. It's hot in the sun seeing as there are no trees due to power lines; small trees planted in the park would be a fantastic addition. I'd like to request having dog agility equipment installed or some naturalize tree trunks. Anything would be better than an open empty space with zero interest besides the overhead power lines.	3/15/2019 2:20 PM
89	Other	Need pedestrian overpass to cross Mary Hill Bypass at Shaughnessy street , as this is the terrible bottle neck for the trail which is otherwise very beautiful and useful trail. The reason is , it is very rare that the traffic signal for pedestrian changes to green, so it takes very long time before able to cross, and it is very dangerous as some people cross the bypass when signal is green only for vehicles.	3/15/2019 1:59 PM
90	Garbage Other	Garbage, homeless making even more garbage. I do not feel safe walking into the trails that lead off the main trail of Traboulay Trail.	3/15/2019 9:16 AM
91	Off-leash issues	Bylaw enforcers for off lease dogs.	3/15/2019 8:01 AM
92	Positive	We are blessed with great trails and parks	3/14/2019 6:39 PM
93	Other	We could use speed bumps or signs posted telling people on bikes to slow down when they are approaching people walking on the Poco trail	3/14/2019 4:52 PM

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94	Off-leash issues I live by the trails near Victoria and Cedar drive, there are dogs off leash everyday and so many times I've been attacked by them in the ways dogs do not their fault but I've been bitten before and traumatized. No one is doing anything about it. After all the money I pay in taxes I deserve to be able to go for a walk without having fear. I am not impressed at all. City needs to do more to inforce the dog on leash bylaw as it pertains to safety so I do not feel safe going for a walk in my own city trails. I paid over \$6000 in taxes and yet I can't say I am able to enjoy the beauty of my city without feeling threatened everytime I go on a simple walk.	3/14/2019 3:11 PM
95	Positive LOVE the beautiful natural spaces in PoCo. We need to allocate more resources in this area to ensure maintenance and further enhancement. This is where PoCo could really shine!! :)	3/14/2019 1:21 PM
96	Other Please do something about the exposed irrigation pipes at Blakeburn Lagoons.	3/14/2019 12:27 PM
97	Off-leash issues Bylaw enforcement in and around the parks regarding dogs needs work. We have small dogs and often find ourselves faced with large off-leash dogs, most friendly but some not. I walk everyday and have never seen bylaw enforcement in Castle Park, it's basically an off-leash park now, never mind making it one officially.	3/14/2019 10:49 AM
98	Positive very good.	3/14/2019 8:54 AM
99	Positive I haven't used them as much as I hope to in the future but what I've seen has been pretty impressive. The walkway along the Coquitlam River and Lion's Park are spectacular.	3/14/2019 7:49 AM
100	Off-leash issues Positive One of the best things about living in PoCo. I don't know what happened with the off leash dog question, but I hope the trails remain on-leash area for everyone to feel safe and enjoy.	3/13/2019 8:56 PM
101	Garbage Too much garbage	3/13/2019 6:43 PM
102	Positive City involment in assisting invasive species clean up groups.	3/13/2019 6:14 PM
103	Positive It's great when there is no chicken shit smell.	3/13/2019 3:37 PM
104	More parks/amenities I wish there were more benches for resting and more washrooms on the Traboulay PoCo Trail	3/13/2019 3:33 PM
105	More parks/amenities Aside from maybe Lions Park which received significant upgrades, our playgrounds and parks are HORRIBLY outdated. I don't even take my kids to parks in PoCo anymore because the equipment isn't safe. We go to Coquitlam or Port Moody instead where they have invested in innovative and creative play structures.	3/13/2019 3:22 PM
106	Dog waste Off-leash issues Public education in the following areas would be beneficial: continue to impress upon owners the necessity of picking up their pet's waste; further education to owners of the importance of their dogs being on leash in parks, so that everyone can enjoy the shared space (I experienced a dog charging at me while the owner looked on with mirth); because some people do not pick up after their dogs, the grassy area around Terry Fox School is not walkable. Most times it is a bio-hazard. I love dogs, I have a dog. There is a need to help those people who do not grasp that being responsible to our four legged companions, extends to being respectful our neighbours.	3/13/2019 2:09 PM
107	Positive Our parks are great. Nothing I would change.	3/13/2019 1:38 PM
108	Dog waste You need to discuss horse excrement left on trails when dog owners have to pick their up (which is a lot smaller)	3/13/2019 12:57 PM
109	Positive all very well kept	3/13/2019 11:07 AM
110	Trail closure What is the city going to do about the Poco Trail closure between Colony Farm and Pitt River Road! It is a very popular trail and the alternative along Shaughnessy is not safe for cyclists or pedestrians. It is a shame that the Trabouley Trail has a major roadblock through the band land.	3/13/2019 10:35 AM
111	More parks/amenities need more turf fields	3/13/2019 10:29 AM
112	Positive Enjoy the trails - see above re policing. Great job at Lions Park !	3/13/2019 9:52 AM
113	Garbage So much garbage! From 3 years ago travulay was pretty pristine, now there are so many ppl living in gates park it is such a mess. Don't want to bring dog down trails for fear of what garbage he could find.	3/13/2019 9:06 AM
114	Dog waste Positive The parks and trails are great; however since you removed dog bags from most ublic places I feel like there's more poop on the ground and I'm always having to watchout for it when playing with my daughter. Please bring tgem back!!!	3/12/2019 9:48 PM

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115	Dog park Dog park on Maple Street needs water supply at the park. It is the only dog park without a spigot/fresh water access. That park is used frequently and this would make a lot of people (and their pups) happy!! As of now people are volunteering to bring jugs of water to the park which is an embarrassment.	3/12/2019 8:43 PM
116	Park Maintenance will Thompson Park ever be upgraded??	3/12/2019 8:36 PM
117	Garbage Need a few more garbage/recycling bins along the trails	3/12/2019 8:34 PM
118	Park Maintenance Birchwood park needs regular maintenance	3/12/2019 7:00 PM
119	Park Maintenance As i said earlier in the survey the river bed needs to be cleaned from bushes and broken trees so the area can become more attractive for visitors.	3/12/2019 5:21 PM
120	Positive Use DeBoughville Slough every day. Note that Poco side better maintained than Coquitlam side	3/12/2019 3:42 PM
121	Positive Love all the park space around and they are, usually, well maintained. Appreciate the snow removal on sidewalks as well.	3/12/2019 2:47 PM
122	Off-leash issues So many people take their dogs off leash in NON off leash areas. Especially at Elks Park	3/12/2019 2:13 PM
123	Park Maintenance Many trees on the trails are sloping over and should be trimmed or cut down, some trails get waterlogged and hard to walk.	3/12/2019 11:32 AM
124	Trail closure I bike ride the POCO trail on a regular basis and it seems indigenous groups close it a there will for as long they like. We need to make a point of keeping the POCO trail asscessible all year round.	3/12/2019 10:07 AM
125	Park Maintenance When are you going to fix Fox park, 2040?	3/12/2019 7:09 AM
126	Dog waste Positive great parks, well maintained. With one exception, why did the doggie waste bins get removed from Routley Park?	3/12/2019 6:24 AM
127	Positive This is always a work in progress, but we are on the right track. Parks and Trails are always a priority for council.	3/12/2019 12:03 AM
128	Trail closure The closing of the PoCo Trail section in Colony Farm has created s very dangerous situation for bikers and hikers! Being spit out onto Shaugnessy with no crosswalks , is very dangerous. The new trail appears to be in place, why does the signage say It is not opening until Dec. 2019. We need to encourage another loop trail connecting the Colony Farms Paths, along Shaugnessy, but down the hill, away from traffic and establish s path that leads up to the crosswalk at the Shaugnessy/ Citadel stop light.	3/11/2019 8:32 PM
129	Trail closure I wish there had been better coordination with the PoCo Trail closure last year - that still remains, by the way. The trail is being held hostage by the Kwikwetlem band it seems.	3/11/2019 8:32 PM
130	Positive Dog bags are wonderful	3/11/2019 7:13 PM
131	Positive any parks person I've ever meet they have been very pleasant, cheerful really decent	3/11/2019 5:20 PM
132	Positive Great variety kept in good condition	3/11/2019 3:37 PM
133	Garbage Park Maintenance The trails are often poorly maintained, there is lots of trash on the trails and areas of high use are not always maintained. Access to the parks and trials for exam Prairie Ave and Burns are high areas of pedestrian use, yet have no designated safe walking path	3/11/2019 12:33 PM
134	Off-leash issues need more ticketing regarding dogs off leash	3/11/2019 9:48 AM
135	Other needs more parking at lions park, without parking or transit service, we have limited access to it	3/11/2019 9:21 AM
136	NA I use the parks to walk, but not sure what "service" is being offered.	3/11/2019 7:52 AM
137	More parks/amenities Continue to add more parks and especially trails	3/11/2019 6:41 AM
138	Park Maintenance Parks look terrible after games, full of junk. School grounds full of leftovers. Some trails meet the expectations, some no bins. Conservations officers are far too eager with their guns, instead of relocation.	3/10/2019 6:04 PM
139	Dog waste Please put the poop bags back for the dogs. It want people to pick it up, you need to take the barrier away	3/10/2019 5:19 PM
140	Park Maintenance During the summer months I think that the grass could be cut on alternate weeks.	3/10/2019 4:14 PM
141	Positive Ver well done.	3/10/2019 4:12 PM

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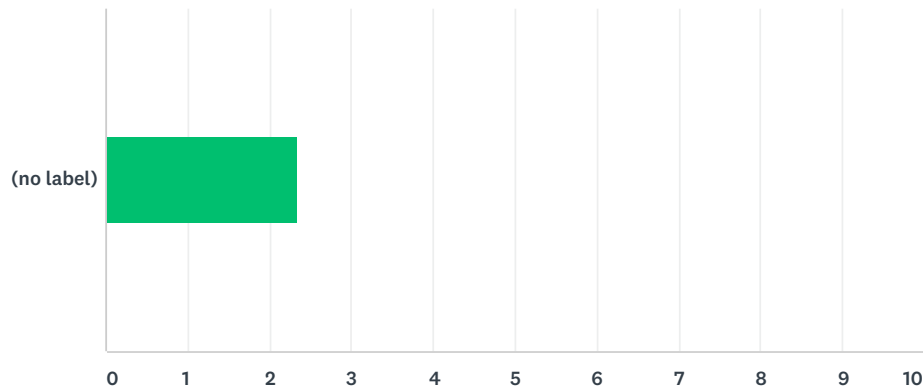
142	Park Maintenance Positive	Generally very good but Thompson Park has been a disaster in terms of getting creative ideas from staff to address this need. Too much power was given to Todd Gross who had zero interest in addressing baseball's needs.	3/10/2019 3:40 PM
143	Positive	Like stated previously, Elks Park nearby my home is very well maintained.	3/10/2019 12:28 PM
144	Positive	Lots of work has improvement has been done . And I see a lot more is getting done . Nice work to all counsel members . Thank you. I personally know friend that come to use our trails from other city's .	3/10/2019 11:48 AM
145	Positive	Excellent commuter trails	3/9/2019 4:24 PM
146	NA	none	3/9/2019 3:09 PM
147	NA	I do not use	3/9/2019 12:24 PM
148	Positive	Love our access to dykes, trails, parks	3/9/2019 11:31 AM
149	Garbage	More lighting on some of the parks (Terry Fox, for instance) and more garbage cans needed.	3/9/2019 11:15 AM
150	Positive	All good	3/9/2019 9:38 AM
151	Off-leash issues	please consider off leash times before and after a certain time ie 0700 to 0900, blakeburn, dyke, more info to bikers about their be safety conscious, they seem to think they have the right of way at all times, they are a danger on the dykes and road	3/9/2019 9:33 AM
152	Park Maintenance	Lion's Park playground need some repair.	3/9/2019 2:15 AM
153	Other	washrooms in gates park could be accessible by magnet lock, some weekends they are closed - not convenient for ladies. trail under rail and loughheed highway should be equipped with gate preventing flow thru bicycle traffic, some people don't reduce speed and my wife was hit several times, what is unacceptable. similar gates on pedestrian bridge thru coquitlam river work just fine, cyclists dismantle.	3/8/2019 11:48 PM
154	Park Maintenance	Gates Park beeds to be cleaned up. Too much loitering and illegal activity. i would never take my family there.	3/8/2019 11:08 PM
155	Positive	Absolutely love all of our parks and trails!	3/8/2019 10:10 PM
156	Other	Trees on some city property desperately need some attention in terms of pruning and weak limb removal.	3/8/2019 8:52 PM
157	Positive	Excellent job taking care of the parks and trails. Absolutely outstanding.	3/8/2019 6:27 PM
158	Off-leash issues	more on leash regulations for dog owners	3/8/2019 4:51 PM
159	Dog waste	Some bins for the disposal of dog poop along the trails.	3/8/2019 3:46 PM
160	Other	It would be nice if signs/trail maps could be posted, like they have at Minnekhada, at the entrances to the various trails..	3/8/2019 3:32 PM
161	More parks/amenities	Need portapottie at Pitt River & Prairie	3/8/2019 3:18 PM
162	More parks/amenities	some of the parks equipments can use an upgrade	3/8/2019 2:55 PM
163	Positive	Love this area for the green, parks improvement are great, the only complaint I have is the people smooking along the river, but I know the city do what they can	3/8/2019 2:36 PM
164	Positive	love it	3/8/2019 1:08 PM
165	Positive	Parks and trails are well kept and a major bonus to living in poco	3/8/2019 11:21 AM
166	Positive	We are fortunate to have the numerous walking trails within and around the city. Let's hope they don't succumb to development.	3/8/2019 11:05 AM
167	Park Maintenance	Snow removal and de-icing on paved trails.	3/8/2019 10:06 AM
168	Positive	Fewer full dog bags hanging from trees.	3/8/2019 9:19 AM
169	Other	Better Signage would be nice, Cougar in Area warnings and what to do if you encounter a cougar. Similar to the signs near hyde creek rec on the trail there for what to do if you see a bear. I also am extremely concerned by the increased number of cougar sighting in the area.	3/8/2019 8:03 AM
170	More parks/amenities	More toddler-friendly playgrounds would be great	3/8/2019 12:07 AM
171	Positive	Our parks are beautiful, Blakeburn Lagoons is a gem and we love the Treboulay Trail	3/7/2019 9:48 PM
172	More parks/amenities	need more ecosystem rehabilitation and protection	3/7/2019 9:48 PM
173	Off-leash issues	Monitor leash compliance with dogs on trails	3/7/2019 9:21 PM

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174	Other	too many homeless camps in the trails	3/7/2019 9:04 PM
175	Garbage	Needles in industrial area and too much garbage there by the dock otherwise very good	3/7/2019 9:04 PM
176	Other	Too many times sports are canceled because fields are closed.	3/7/2019 8:03 PM
177	Off-leash issues	I wish there was a way to get all dog owners to leach their pets.	3/7/2019 5:46 PM
178	Dog park Positive	Our trails and parks are treasures. They need to be protected and preserved. With how developed our city is becoming, we need MORE green spaces, not fewer. I would love to see the Dog Parks upgraded. The Wood Chip Dog Park is an absolute disgrace. It's in a prime location and is literally useless. Muddy 99% of the year. We need to revamp it.	3/7/2019 3:04 PM
179	Dog waste Positive	Love our parks and trails. Get rid of dog poop backs. They blow away and people leave them (full) on the trails.	3/5/2019 1:37 PM

Q11 How do you feel about the service you get in Recreation and Culture?

Answered: 676 Skipped: 30



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	11.24% 76	56.95% 385	18.79% 127	13.02% 88	676	2.34

#	ADDITIONAL COMMENTS	DATE
1	Positive Rec Programs Love all the festivities around the special holidays , I feel like Poco thrives on that culturally. But in terms of recreation services My kids sometimes end up missing sessions on swimming because there is not enough spaces or any other facilities to go, unless u go to Coquitlam.	3/25/2019 8:56 PM
2	NA .	3/25/2019 6:44 PM
3	Rec Programs Substitutes for children & youth.	3/25/2019 1:36 PM
4	Positive I look forward to my son getting to use the new rec centre. I am a bit concerned that we have more ice space than we need, however the new community centre will be a great boost to our downtown core.	3/25/2019 11:59 AM
5	Misc i have experienced bullying at hyde creek in playing sports. i went to the staff and manager of the centre who defended the bullies.	3/25/2019 10:53 AM
6	+ Community Centre New facility!	3/25/2019 10:00 AM
7	Misc Hyde Creek parking area is totally unsafe at night due to extremely poor lighting	3/25/2019 9:36 AM
8	Facilities More ture fields. Look at Pitt meadows	3/25/2019 7:30 AM
9	-Community Centre - have inquired about business in/around the new rec centre as a potential new business owner and no one ever returns my emails. Hopefully the huge cost of building a new rec centre doesn't detract from spending money on the finishing details. My advice is if you're going to spend a ton of dough on the building, make sure the finishing inside, equipment, services, overall experience is the best in the tri cities.	3/24/2019 10:15 PM
10	Art/Culture Programs Facilities our neighbours namely coquitlam far exceed what we have in Poco ie) turf fields 6 in coquitlam with plans for more!, ice arenas cultural event facilities ie)lafarge lake, evergreen	3/24/2019 10:09 PM
11	Rec Programs More early evening activities for under 5 so working parents can participate	3/24/2019 7:34 PM
12	Facilities more/better facilities	3/24/2019 7:28 PM
13	Positive lots of annual fun events, also like the local farmers market would love to see more, and like the craft breweries and distillery, and open to new local restaurants opening/less chains	3/24/2019 6:35 PM
14	+ Community Centre New arena should help with lack of ice and a new pool will be great! Long over due.	3/24/2019 5:17 PM

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15	Misc	would like to see free or cheaper activities for all ages	3/24/2019 3:31 PM
16	+ Community Centre	Looking forward to the new recreation centre	3/24/2019 2:51 PM
17	Facilities	Would like to see ping pong tables in Gates Park	3/24/2019 2:18 PM
18	Misc Positive	Recreation, yes. Unsure about Port Coquitlam's definition of Culture.	3/24/2019 1:53 PM
19	Positive Senior Services/Spc	Great programs but would be great if seniors had more interesting programs etc	3/24/2019 1:44 PM
20	+ Community Centre	Looking forward to using the under construction soon to be new facilities.	3/24/2019 11:57 AM
21	Art/Culture Programs Positive	Great recreation will only get better with Wilson Center improvements. More culture farmers market is great. Perhaps one that is focus on arts and crafts. Perhaps it could be a part of the market. Currently there is soap available, perhaps more crafts people can be added.	3/24/2019 10:54 AM
22	Positive	Children programs great	3/24/2019 10:09 AM
23	Facilities	need more recreation in downtown core ,build squash courts ,,4 ,, as retail in "high street" is not so strong... need people in city into night hours involved in activity.. need clubhouse for soccer and tennis at Gates park to keep people around city core area and get more organized activity ... modular clubhouses	3/24/2019 9:49 AM
24	Rec Programs	Could have done a better job planning aquatic services at the new rec centre and the renovation at Centennial Pool	3/24/2019 8:56 AM
25	+ Community Centre	Looking forward to the new rev center	3/24/2019 8:45 AM
26	Misc	Need more funding and qualified staff to deliver quality programming	3/23/2019 2:41 PM
27	Rec Programs	More yoga classes and kids afternoon activities at Hyde creek please!	3/23/2019 8:24 AM
28	Misc	In Hyde Creek pool there is no lane for public swimming at night. All lanes are busy with lessons. I bought a pass, but I go not service I paid for. I Hyde Creek Pool there is no respect from the staff for general public, and I feel this attitude comes from management. I complained many times directly to Mr. Delany, but nothing changes.	3/23/2019 7:50 AM
29	+ Community Centre	Can't wait for the new rec centre to open!!!!!!	3/23/2019 7:32 AM
30	+ Community Centre	Anxiously awaiting the opening of new rec center	3/23/2019 6:03 AM
31	Rec Programs	Would like more recreation activities in evenings to accommodate working people	3/23/2019 12:04 AM
32	Misc	Would love to see one pass across the whole city, right now I buy play mania passes for Hyde Creek and have to purchase separate for the downtown Poco rec center. Especially as the new rec centre is built, I can see myself going to both and it would be great if it was streamlined so that if I bought a 10 pass or a monthly pass I could have access to both.	3/22/2019 5:13 PM
33	-Community Centre	parking is a problem at Wilson Center	3/22/2019 4:22 PM
34	+ Community Centre	Glad to see the rec. centre overhaul	3/22/2019 2:44 PM
35	+ Community Centre	Can hardly wait for the pool to be open!	3/22/2019 1:36 PM
36	+ Community Centre	New Wilson Centre will be well used.	3/22/2019 12:30 PM
37	Art/Culture Programs Positive	Culture and rec are 2 very different things. Rec 10/10 and Culture 2/10	3/22/2019 11:54 AM
38	+ Community Centre	Looking forward to New Rec Center how we by the time it is completed I will qualify for a senior rate. Will PoCo residents/taxpayers get preferred rates on parking like Coquitlam offers their taxpayers?	3/22/2019 11:53 AM
39	-Community Centre	Parking should be free, health improvements should not come at a further price	3/22/2019 11:51 AM
40	Facilities	but more swimming pools	3/22/2019 11:34 AM
41	Positive	Downtown events and in Leigh Square all great	3/22/2019 11:30 AM
42	Misc	Hoping the room for yoga & new centre will be bigger than Hyde Creek	3/22/2019 11:15 AM
43	Facilities	increase area for pickleball, Put in more turf fields for soccer	3/22/2019 10:47 AM
44	Misc	Hopefully with new building	3/22/2019 10:45 AM
45	Misc	Get rid of the bums and drug dealers in parks	3/22/2019 10:36 AM
46	-Community Centre	undecided when finished, if you have parking enough	3/22/2019 10:03 AM

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47	Misc	Not available this tax service at Wilson Centre (why this year)	3/22/2019 9:55 AM
48	Facilities	Need more soccer fields. Gates park needs better drainage.	3/22/2019 9:07 AM
49	Facilities	Hyde creek is overflowing most days	3/22/2019 9:03 AM
50	Senior Services/Spc	Need a dedicated seniors centre	3/22/2019 8:46 AM
51	Misc	Needs more promotion through social media	3/21/2019 10:07 PM
52	+ Community Centre	Positive Great work in this department. I'm looking forward to the new complex	3/21/2019 5:48 PM
53	Positive	Port Coquitlam is great at offering summer things. I don't like the location of the farmers market however. It really makes it hard to visit the bank and stores when the little parking we have is taken up by farmers market for months. Otherwise I'm really happy with the car show, mayday, Remembrance Day etc.	3/21/2019 4:28 PM
54	Rec Programs	Other cities like Coquitlam and Port Moody have far better recreational services and programs. This is especially true for younger children. Trying to get swimming lessons is impossible without registering months in advance which is unacceptable	3/21/2019 3:59 PM
55	Positive	Exceptional. PoCo has a great youth group (was run by Chris). I vote for dollars spent on youth services. There are problems, but that is the minority, not majority.	3/21/2019 3:15 PM
56	Misc	Change the experience website. Hard to navigate. Need to advertise more	3/21/2019 2:47 PM
57	Facilities	I don't use recreation services. My daughter does length swimming, and it would be nice if more lanes were open for longer periods of time. That may be resolved when the new pool opens (hopefully)	3/21/2019 2:27 PM
58	Positive	Hyde Creek is a wonderful facility run by wonderful people, I expect the new leisure centre to be no less excellent. Have little exposure to local cultural events, and that is fine.	3/21/2019 1:56 PM
59	Facilities	Curling sheets needed	3/21/2019 1:36 PM
60	Misc	POCO Residents should be able to register their kids in activities a day or 2 before people from other Cities. Coq Burke Mountain take up so much of Hyde Creek resources.	3/21/2019 9:35 AM
61	Positive	The staff at Hyde Creek are the friendliest people.	3/21/2019 9:08 AM
62	+ Community Centre	growth in the size of the new rec centre is nice.	3/20/2019 10:41 PM
63	Misc	Once new rec ctr is complete we will see.	3/20/2019 6:36 PM
64	-Community Centre	The pool in the new community center is a complete waste of money!!!	3/20/2019 5:37 PM
65	Senior Services/Spc	I feel that Poco residents should be able to register for all programs several days ahead of residents of other cities; very disappointed that there is no dedicated senior centre in the new Rec centre	3/20/2019 4:46 PM
66	Facilities	We need a multi-sport complex, esp better baseball fields for PoCo minor baseball. Turn the farmland between Dominion and Riverside into a year round multi-sport complex. This will generate revenue for the city every time a tournament is held.	3/20/2019 4:43 PM
67	Senior Services/Spc	I moved to Poco in 2011 and have been an active member of Hyde Creek and Wilson Centre. I appreciate that a new complex is being built but I reiterate that I think you are forgetting about seniors. You forget that 40% of the population in Poco are seniors and what I understand, you "young" city council members think you will never go deaf or blind.....you want us to lunch yelling children with our voices disappearing in the din. I am not pleased that my tax dollars are being used for the young neglecting the elderly. Remember, it will soon be your time. I dislike sharing my locker space with at Hyde Creek with mothers with babies, strollers & bags after Aquafit classes. Whoever schedules seniors and babies to change at the same time are out of their minds.	3/20/2019 2:16 PM
68	Facilities	Would love to see the city spend more money on a covered Lacrosse Box. Would also like to see a Covered lacrosse box with lights. The cost to build and operate would easily be recouped through the demand for renting that facility. Look at Westhill in Port Moody or the Coquitlam Forum where Vancouver Warriors are renting it out.	3/20/2019 1:26 PM
69	Positive	will be fantastic when new centre opens	3/20/2019 11:16 AM
70	Rec Programs	More toddler classes should be in weekends. most are weekdays and a lot of parents work	3/20/2019 6:13 AM
71	Positive	Rec Programs I like all the services we get. What my family doesn't like is when programs are filled with Coquitlam residences and Port Coquitlam children get left behind	3/19/2019 8:54 PM
72	+ Community Centre	Will definitely visit the Rec Center when completed.	3/19/2019 5:12 PM

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73	Positive Rec Programs	wonderful programs, so happy about the new recreation centre, the swim programs fill up far too quickly and in my mind are likely filling with Burke mountain residents	3/18/2019 6:53 PM
74	+ Community Centre	Looking forward to new rec centre	3/18/2019 2:53 PM
75	Positive Rec Programs	not enough spaces for kids in programs. HOpefully the new rec center will alleviate that problem. Everyone I've ever dealt with in the programs is amazing though!!	3/18/2019 2:46 PM
76	Rec Programs	Need more programs that cater to working families - many time slots are pre 5pm	3/18/2019 1:10 PM
77	Art/Culture Programs	Nice to have a summer concernt. Classical/Opera, somethign different and fun we could build a festival with.	3/17/2019 8:28 PM
78	Rec Programs	Too much recreation and culture in PoCo. I still cannot find anything but Minor hockey for my kids and private piano teacher. You are wasting my tax dollars on something that has nothing to do with my family.	3/17/2019 10:56 AM
79	Misc	It would be really great if the new poco rec centre could be available before 2021 as we all go else where. I would rather the income from the services went back into Poco. So sooner it is open the better.	3/16/2019 7:32 PM
80	Positive	The ice rinks are the best in the tri-cities/burnaby area. They are doing a great job. Totally looking forward to the new recreation facilities.	3/16/2019 4:30 PM
81	Art/Culture Programs	I would like to see more diverse cultural events to better reflect a changing community	3/16/2019 11:31 AM
82	Positive	lots of options, opportunities for all ages	3/16/2019 9:26 AM
83	Positive Rec Programs	Very much looking forward to the new rec center. Much needed. I hope that the new rec center will offer drop in soccer and other drop in sports in the evenings.	3/15/2019 10:28 PM
84	Positive	I don't have much time to access this. But I LOVE movie night in the park during summer. Would be nice to see more of this... every other weekend in each park?	3/15/2019 8:04 PM
85	Senior Services/Spc	Hope ymore innovation is applied to seniors programming. Look at Coq's Pine GLEN SENIORS CENTRE.	3/15/2019 6:55 PM
86	Senior Services/Spc	The seniors' centre is a mess and what is left of it is impossible to access. Further, even when the new rec complex is finished, there will be no clear designated seniors' centre and the space will be far less than it was in Wilson Center. The city appears to have no concern for seniors.	3/15/2019 3:10 PM
87	Positive	Farmers market is great!	3/15/2019 2:20 PM
88	-Community Centre	the new swimming pool is not even 25m is a waste of money and short sight	3/15/2019 1:45 PM
89	Facilities	Should have had 4 sheets of ice built instead of 3.	3/14/2019 6:39 PM
90	Positive	They do a great job	3/14/2019 4:52 PM
91	-Community Centre Positive	Gooooood - still choked about needlessly losing the Sequoias and other mature trees though at the new Rec Centre site.... :/	3/14/2019 1:21 PM
92	Misc	too much money spent here when essential services are so badly needed. Deal with traffic congestion first!	3/14/2019 12:32 PM
93	Facilities	Most facilities are old, dated and dirty.	3/14/2019 10:50 AM
94	Facilities	Hope there will be some indoor tennis courts in the new rec centre	3/14/2019 8:54 AM
95	Facilities	More services for pool (new one should help ?) lacking in skirts complex on.m north side regarding soccer fields (turf with bamboo bit rubber pellets) too many games are being cancelled and fares park is not enough to accomadate	3/14/2019 7:59 AM
96	Art/Culture Programs	City Council is abysmal with regard to Arts and Culture in PoCo, and gets worse every year. The Kway/Kwitem band spends more in a month on culture than the City does in a year. I am embarrassed at how inept Council is regarding the Arts. We are slipping farther and farther behind in culture. PoCo has become a dead end for anything civilized.	3/13/2019 10:34 PM
97	+ Community Centre Positive	Hyde Creek programming is great. I also look forward to the new Rec Centre opening this year	3/13/2019 10:19 PM
98	Positive Rec Programs	The library staff is wonderful. We haven't used Hyde Creek rec centre often because the swimming lesson times never seem to work as well as Coquitlam's do for our schedule. Looking forward to the new pool.	3/13/2019 8:56 PM
99	Art/Culture Programs	Love to see more street festivals on Shaughnessy	3/13/2019 6:43 PM

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100	+ Community Centre	looking forward to the new Rec Center	3/13/2019 5:55 PM
101	Art/Culture Programs	The city needs more cultural events and needs to do better marketing. We have a beautiful theatre (Terry Fox) that sits empty, and should be filled with artistic events by and for the community.	3/13/2019 4:48 PM
102	Misc	I have two children that would have used the youth centre prior to the last month, has we been made more aware of it. Perhaps a not ice can go to the middle schools or their students to bring this to the attention of youth.	3/13/2019 4:40 PM
103	-Community Centre	Lack of foresight is tiring. The new rec centre is a great example. Tries to be average at everything, excellent at nothing	3/13/2019 4:33 PM
104	Facilities	We need more turf field for soccer and other sports	3/13/2019 4:06 PM
105	Rec Programs	For the most part, the programs we have signed up for have been great. Although, again, some have limited days or times forcing us to head to other municipalities with more options. As an example, parent and tot skating - no weekend options?!	3/13/2019 3:22 PM
106	Misc	It has needed improvement and as we are in the process of making it better, this would be a question that will have more meaning after the rec centre improvements have been completed.	3/13/2019 2:09 PM
107	+ Community Centre -Community Centre	We are happy the rec centre is still open because we go there regularly even with the construction ongoing. However, we are deprived of sidewalks and safe areas to get to the seniors/recreation Centre .Can you inform the construction manager that they have some arrogant traffic safety ladies who reprimand the old folks when they walk slowly while trying to get to the Seniors' Centre? thank you.	3/13/2019 1:29 PM
108	Misc	Waiting for the new rec centre to have facilities close by.	3/13/2019 11:46 AM
109	Positive Rec Programs	Culture is great with the Art Village and inclusiveness. Recreation is not very well done for older teens from 16 to 19. They really have forgotten about this age group	3/13/2019 11:07 AM
110	+ Community Centre	Waiting for the new recreation center to open. It will be great to have a new facility so close to home.	3/13/2019 10:35 AM
111	+ Community Centre Rec Programs	Looking forward to new rec centre. Spouse uses Hyde creek facilities. Would like to see some more fitness programs for the 55+ set	3/13/2019 9:52 AM
112	Misc	POCO is generally underdeveloped and has room for development	3/12/2019 9:58 PM
113	Facilities	More needed on North Side	3/12/2019 7:00 PM
114	Facilities	Gates park fields are not enough during the week days which is a bit disappointing	3/12/2019 5:21 PM
115	Rec Programs	The programs do not come close to those available at Dogwood or Glen Pine.	3/12/2019 3:50 PM
116	+ Community Centre	Looking forward to completed rec centre	3/12/2019 3:26 PM
117	+ Community Centre	Looking forward to new rec centre for closer activities for my family.	3/12/2019 2:47 PM
118	Facilities	covered lacrosse box; 3rd turf field; pickle ball lines in tennis courts need to be added; perhaps an covered tennis court; add a outdoor stage to Lion's Park...Leigh Square too small and lack of parking; make neighbourhood parks more enticing for youth/tweens	3/12/2019 1:45 PM
119	+ Community Centre	Looking forward to the new recreation centre.	3/12/2019 10:07 AM
120	Facilities	We need a community theatre in Port Coquitlam right on Shaughnessy Street to add some night life options for residents of PoCo. The Giggie Dam is the perfect location and should be replaced with a much more classy intimate theatre.	3/12/2019 6:24 AM
121	Rec Programs	Recreation facilities are (going to be) great, but many of them sit empty too much of the time. Where are all the quirky general interest courses that were once offered?	3/12/2019 12:03 AM
122	Misc	Would love to see more community gardens. I moved into a townhouse and really miss my veggie garden.	3/11/2019 8:32 PM
123	Art/Culture Programs	We live in a multicultural community. We could use more inclusiveness. Pop up music or food or dance in our downtown.	3/11/2019 7:37 PM
124	Senior Services/Spc	Worried about Seniors services in New Rec center	3/11/2019 3:37 PM
125	Misc Rec Programs	the experience it website is hard to follow, the filters arent working properly, once i filter the dates it doesnt filter the age group, classes offered are limited esp for swimming classes for kids offered only on weekday mornings, doesnt account to real life situations where both parents work and need more activities to be offered after 6pm and on weekends esp Sat and Sunday. Not just saturday mornings. Times have changed, people dont attend church and both sets of parents work, so we need more sunday classes	3/11/2019 9:21 AM

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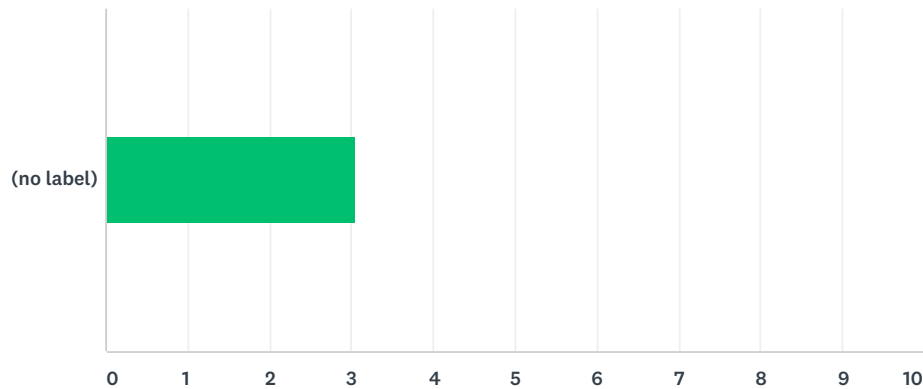
126	+ Community Centre	Currently use Coquitlam Recreation; will move over to Poco Recreation once new centre is opened (fitness centre). Will there be a trial run or an open house once opened?	3/11/2019 7:52 AM
127	+ Community Centre	Looking forward to opening of new Wilson Seniors Fitness Centre	3/10/2019 10:58 PM
128	Art/Culture Programs	More farmer's market or evening activities. My entire family work on weekdays and barely get back to Port Coquitlam until much after 7 pm	3/10/2019 6:49 PM
129	+ Community Centre Misc	Recreation Center will be a bonus, Culture should be offered by the groups them self not the City.	3/10/2019 6:04 PM
130	+ Community Centre	It will be nice when the new centre is open.	3/10/2019 4:29 PM
131	+ Community Centre	Looking forward to new recreation centre and library	3/10/2019 4:12 PM
132	+ Community Centre	Looking forward to the new rec centre! I currently do not utilize the existing centre as I believe it doesn't have enough facilities.	3/10/2019 12:28 PM
133	Facilities	we need better library facility	3/10/2019 12:19 PM
134	+ Community Centre	The new Rec center by Terry Fox library .	3/10/2019 11:48 AM
135	Facilities	It will improve once the new rec centre opens. The Hyde Creek facility's pool is small and aging.	3/9/2019 9:56 PM
136	+ Community Centre	can not wait till the new rec center is open	3/9/2019 3:09 PM
137	Facilities	Not enough turf fields for a city this size, more funding needed	3/9/2019 12:38 PM
138	Positive	..for now Hyde Creek will do... considering it's been there a long time, well-maintained thru all these years...	3/9/2019 12:26 PM
139	NA	I do not use	3/9/2019 12:24 PM
140	Misc	More free and variety in activities for the community	3/9/2019 11:15 AM
141	Rec Programs	Very good would like to see more pickle ball times.	3/9/2019 9:38 AM
142	-Community Centre	Parking is a huge issue with the current wilson center even with the work in progress as well as the near zero parking for the library. There will still be a long time before the problem appears to resolve itself.	3/9/2019 9:11 AM
143	NA	See above comments	3/9/2019 8:25 AM
144	+ Community Centre	But that will come with the completion of Wilson Centre	3/9/2019 6:03 AM
145	Rec Programs	Some 30 min. programs for children 0-5 years old needed in evenings and school breaks.	3/9/2019 2:15 AM
146	Rec Programs	not enough weekends programs and weekdays night programs	3/9/2019 12:48 AM
147	Art/Culture Programs	more venues with local bands and talents would be appreciated,	3/8/2019 11:48 PM
148	Positive	Rec center programs and drop ins have been fantastic with 2 little kids	3/8/2019 10:10 PM
149	Facilities	Hyde Creek is at over capacity, especially the exercise and weight room area and equipment.	3/8/2019 8:52 PM
150	+ Community Centre	It will exceed expectations when the new rec. centre is completed	3/8/2019 3:46 PM
151	Art/Culture Programs	Hiring a curator for the museum was a great step, but I feel the city should develop a full-scale archive of historic material relating to Port Coquitlam in conjunction with either the museum or the library.	3/8/2019 3:32 PM
152	+ Community Centre	Awaiting new rec Centre at Wilson	3/8/2019 3:18 PM
153	Facilities	Hyde creek pool is old and small. Too much chlorine in it. New POCO rec centre pool seems too small for the growing community. 50 m lanes needed	3/8/2019 11:11 AM
154	Senior Services/Spc	I don't agree with the integration of the seniors in the new recreation center. Some seniors may benefit from the facilities but many will not and I don't believe their social needs will be met.	3/8/2019 11:05 AM
155	Positive	The sport alliance has allowed my ringette team to have additional spaces to train throughout the season	3/8/2019 11:04 AM
156	Rec Programs	More classes for babies under 2	3/8/2019 10:06 AM
157	Positive	Great library.	3/8/2019 9:19 AM

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158	Rec Programs I have a 1 year old. I find myself registering for the Port Moody and Coquitlam programs over Port Coquitlam, I also tend to go to Pomo Rec Jungle Gym over Playmania, more padding and crawling around equipment would be better.	3/8/2019 8:03 AM
159	+ Community Centre Needs improvement currently - but looking forward to the new rec centre and swimming pool as Hyde Creek pool is no longer sufficient for the community (particularly lack of family room space)	3/8/2019 12:07 AM
160	Misc Residents should get discounts buying monthly / annually pass. Experience.ca website is not quite user friendly.	3/7/2019 11:45 PM
161	+ Community Centre Facilities Looking forward to the new community center, love to see a modernizing of Hyde Creek	3/7/2019 9:48 PM
162	+ Community Centre The new community centre will help	3/7/2019 9:37 PM
163	Facilities Hyde Creek Pool & Rec Ctre needs update ASAP	3/7/2019 9:21 PM
164	Facilities Misc Too much money for the gym and equipment is not up to date	3/7/2019 9:04 PM
165	Art/Culture Programs Not aware of many events that happen.	3/7/2019 8:42 PM
166	Misc Terry Fox theatre, what a waste of a great venue.	3/7/2019 8:32 PM
167	Misc Rec Programs Aquatic classes fill up too quickly, not enough scheduling choice. Spring and Summer camps fill too quickly. Responsiveness of booking to use rec facilities take too long.	3/7/2019 8:03 PM
168	Misc We are expecting a lot for the new Rec Centre.	3/7/2019 7:43 PM
169	Facilities most fields are overbooked, public users can't use the majority of it.	3/7/2019 6:44 PM
170	Art/Culture Programs Positive It really sucks that everything is all the way up at Hyde Creek, and how small Hyde Creek Community Centre is. That being said, there is the new CC being constructed. Really looking forward to that. I am generally disapointed however in the arts and culture of the city. We could be rivaling Port Moody and Granville Island, but we have VERY FEW opportunities for busking, street performances, and above all, LOCAL talent. I'm tired of seeing us outsource our talent for Farmer's Markets, summer concerts, etc. Our Arts and Culture Department really needs to do better.	3/7/2019 3:04 PM
171	Art/Culture Programs I'd love for us to have a food truck festival and an expanded farmers market with more produce from local farms.	3/7/2019 8:49 AM
172	-Community Centre Disappointed with the choices made for the new Aquatic facility. There is no planning for the future, I realize the rationalization for the current plan but there is no flexibility for the future if needs change. If the pool had been made 25 meters instead of 20 meters then it could have been adapted in the future.	3/5/2019 2:10 PM

Q12 How do you feel about the service you get in Business and Development Services?

Answered: 671 Skipped: 35



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	2.68% 18	36.66% 246	13.71% 92	46.94% 315	671	3.05

#	ADDITIONAL COMMENTS	DATE
1	Misc Would like to see a pot shop open up	3/25/2019 8:41 PM
2	Downtown Downtown Poco lacks focus and vision. Needs a business plan.	3/25/2019 7:40 PM
3	Misc Poco does not need more: Cannabis shops, payday loans, vape shops	3/25/2019 1:43 PM
4	Misc Housing development for low income.	3/25/2019 1:36 PM
5	Misc For a small city, it seems to work, but how many residents going to Coquitlam, New West & Port Moody?	3/25/2019 1:23 PM
6	Planning/Development Too many warehouses on Dominion, you need to put more green space. Two big box stores.	3/25/2019 1:17 PM
7	Business Development Need more businesses in Poco.	3/25/2019 1:12 PM
8	Downtown Need more businesses on Shaughnessy St.	3/25/2019 1:08 PM
9	Planning/Development The city needs to be doing whatever it takes to encourage quality development. I am really disappointed at PoCo's inability to attract development and densification. The development I am seeing so far lacks character and community feels I have experience in other areas. A good template for "village building" would be the recently constructed "Northwoods" in North Vancouver. It was built in largely commercial/industrial area, away from transit, but they were able to create a nice, mixed use plaza that is thriving and has character. The parking lot there is always full and the businesses seem busy.	3/25/2019 11:59 AM
10	NA please explain what services they provide	3/25/2019 9:36 AM
11	Downtown Need to develop the downtown core. If done right can be higher end feel like a new port village	3/24/2019 11:46 PM
12	Business Development - don't know much about this but have enquired about a business within the rec centre and have filled out some paperwork and have had no response back	3/24/2019 10:15 PM
13	Downtown I would great if downtown could be more inviting more interesting.	3/24/2019 10:54 AM
14	Business Development Need for a shopping mall	3/23/2019 2:09 PM
15	Downtown Sad that we keep losing businesses in the downtown core.	3/23/2019 6:03 AM
16	Downtown Downtown core needs a revamp	3/22/2019 10:44 PM
17	Misc Parking on business establishments should be free.	3/22/2019 7:07 PM

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18	Misc	Wish there was more public engagement	3/22/2019 2:11 PM
19	Positive	Congrats on the snowflake continuity along all Shaughnessy business this xmas	3/22/2019 1:36 PM
20	Positive	Nice that Shaughnessy St. downtown is being improved with cleaning up empty derelict lots.	3/22/2019 12:30 PM
21	Business Development	I'd like to see more businesses and variety in the ones we have	3/22/2019 11:34 AM
22	Downtown	Continue to develop Shaughnessy downtown w/ new stores, replace old/unused buildings w/ new ones	3/22/2019 11:30 AM
23	Misc	Any chance of senior living accomodation increasing?	3/22/2019 11:15 AM
24	Aesthetics	improve appearance of shop fronts	3/22/2019 11:09 AM
25	Downtown	too congested downtown to use, will travel farther	3/22/2019 10:03 AM
26	NA	No opinion	3/22/2019 10:02 AM
27	Business Development	need a shopping centre	3/22/2019 9:26 AM
28	Business Development	Not enough stores, vendors to keep me in Poco	3/22/2019 9:03 AM
29	Downtown	Need more business on Shaughnessy St	3/22/2019 8:53 AM
30	Misc	Every manager needs to be fired, they're not aligned with the newly appointed council and mayor... our with the old	3/21/2019 10:07 PM
31	Misc	Make them more visible	3/21/2019 5:48 PM
32	Downtown	Shaughnessy street has a lot of potential but is very boring to be honest. I wish there was a better variety of shops	3/21/2019 4:28 PM
33	Misc	Haven't had a lot of experience with these services. Will be applying for a new patio permit, so I'll report in next year.	3/21/2019 3:15 PM
34	Business Development	Commercial Development needs to begin!	3/21/2019 2:47 PM
35	NA	n/a	3/21/2019 1:56 PM
36	Customer service	City office workers lazy and bureaucratic	3/21/2019 12:23 PM
37	Downtown	Down town needs so much. More quaint restaurants and stores. Like lower lonsdale for an example	3/20/2019 4:52 PM
38	Planning/Development	Not sure if this is where I should put this comment but I understand that there is some talk that proposed towers are going up at Westwood & Lougheed where Pomme, Michaels, Hong Kong Bank, etc are located. I would be extremely unhappy if this is so and you "rubber stamp" this project. The traffic in this area is already terrible what with that new project where Safeway is located. You all must be out of your minds authorizing so much construction.	3/20/2019 2:16 PM
39	Misc	I hope the city can approve a government run marijuana shop soon, that would surely put Port Coquitlam on the map.	3/19/2019 8:54 PM
40	Business Development	The lack of quality business and retail development leaves me shopping outside the city. I have to go to Coquitlam and Burnaby to find satisfactory ways to make my retail purchases.	3/19/2019 3:16 PM
41	Business Development	We need a municipal plan to support small businesses re: lease rates.	3/18/2019 2:52 PM
42	NA	Not sure.	3/17/2019 9:28 PM
43	NA	I dont know what that is, so I can not comment.	3/16/2019 7:32 PM
44	Downtown	Avoid sprawling development. Lets give downtown core areas a face-lift and modernize them. Southside and northside cores should be densified and revamped.	3/15/2019 10:28 PM
45	NA	Did Pajos close in Gates Park? :(3/15/2019 8:04 PM
46	Downtown	More 'community energy' needed in Downtown Core. The BIA needs to lift it game - BIG TIME!	3/15/2019 4:17 PM
47	Customer service	Long waits, too many departments to deal with on single files. and onerous development requirements.	3/15/2019 3:23 PM
48	Downtown	downtown is getting shoddy and made worse by the empty spaces where buildings have burned down.	3/15/2019 3:10 PM
49	Downtown	Older buildings downtown require a major facelift!	3/15/2019 2:20 PM

Budget 2019

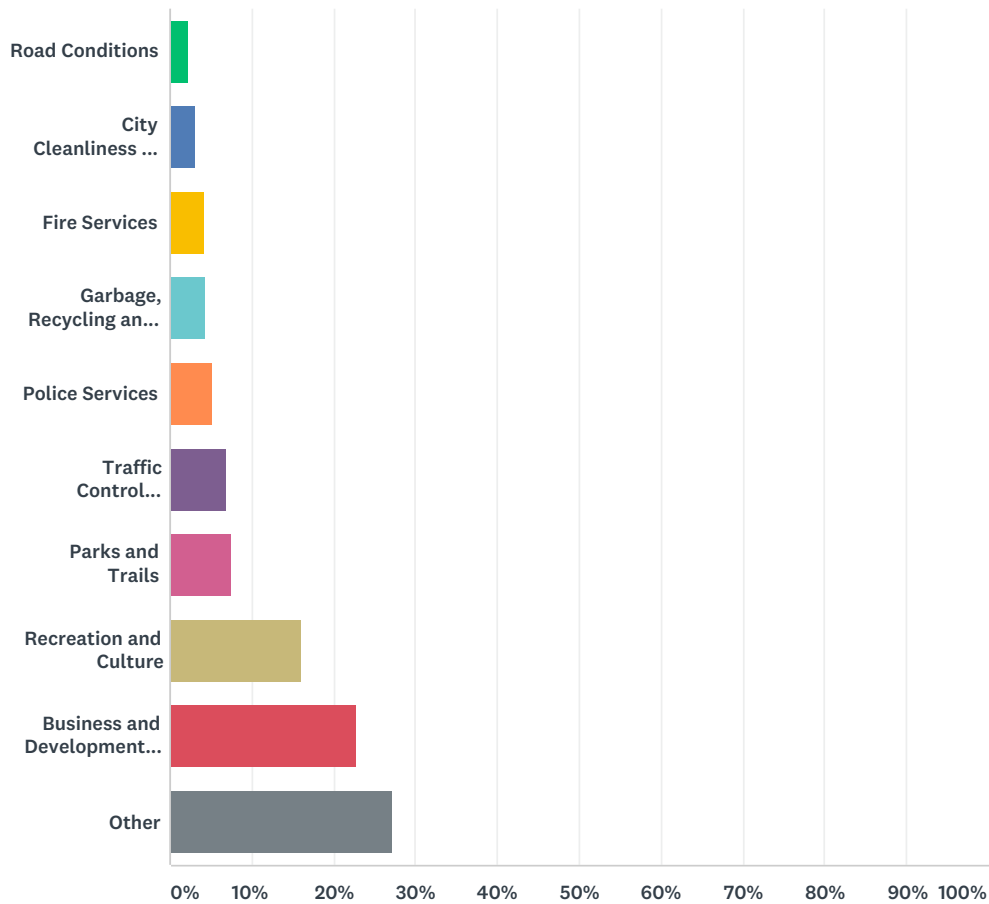
50	Downtown	downtown needs more improvement, not welcoming, needs constituency of its appearance.	3/14/2019 10:28 AM
51	Planning/Development	Stop building in every little nnok and cranny!!!	3/14/2019 8:47 AM
52	Customer service	There remains a lot of red tape, and costs are rising without any added benefit from City Hall.	3/13/2019 10:34 PM
53	NA	More police patrols	3/13/2019 10:06 PM
54	Business Development	Not suitable for entrepreneurs	3/13/2019 4:06 PM
55	Customer service	We need to link up with more communities for business licences and not just have the Tri-cities or one business licence for the whole lower mainland	3/13/2019 12:57 PM
56	Planning/Development	Questioning massive development of Freemont Village and Dominion, so much land and businesses, can't see they will all be occupied.	3/13/2019 11:12 AM
57	Planning/Development	POCO is generally underdeveloped and has room for development	3/12/2019 9:58 PM
58	Downtown	need to attract a better mix of retail to the downtown area; there is nothing to attract people - how many hairstylists and barbers do we need?	3/12/2019 8:36 PM
59	NA	It would be nice if the new recreation centre opens earlier than the expected time.	3/12/2019 5:21 PM
60	Downtown	Downtown very quiet during the day. Not as busy as one would expect.	3/12/2019 5:18 PM
61	Positive	Appreciate the City trying to bring more varied businesses downtown	3/12/2019 2:47 PM
62	NA	N/A	3/12/2019 10:07 AM
63	Misc	Coquitlam has a plan, do you guys have any plan?	3/12/2019 7:09 AM
64	NA	why does increased population and business not result in economies of scale?	3/11/2019 6:31 PM
65	Business Development	we need more shopping complex, coquitlam centre is busy beyond belief, small shops dont offer enough variety.	3/11/2019 9:21 AM
66	Downtown	poor downtown core	3/11/2019 6:41 AM
67	Misc	incentives for bringing film and events to come to Port Coquitlam. Cheaper parking or rental of city properties. Film would allow businesses to be rented out, additional revenue to businesses and home owners on weekdays. Events like concerts and "night market" would be visitors and thus money to shop owners.	3/10/2019 6:49 PM
68	Customer service	Business licensing and zoning were so painful to deal with I moved my 10 person business to Coquitlam rather than setup in my home town. Some people need to be let go, the zoning needs to be more floexible for modern businesses and someone neds to use common sense and some speed. Coquitlam has been great to deal with	3/10/2019 5:19 PM
69	Business Development	Hope to see more PoCo owned and operated businesses.	3/10/2019 12:28 PM
70	Planning/Development	we don't expect too much population increase cause the current city facilities is reach its full capacity. Please do not build too many new residential buildings.	3/10/2019 12:19 PM
71	Positive	Lots of new stores. We really like this as no need to leave our city to do household chores .	3/10/2019 11:48 AM
72	NA	none	3/9/2019 3:09 PM
73	Business Development	But not business friendly enough, unless you are the previous Mayor...	3/9/2019 12:38 PM
74	NA	I do not use	3/9/2019 12:24 PM
75	Planning/Development	Seems to me we really need to revitalize our city centre and amenities. I am horribly disappointed with the Fremont Development. It had so much potential and now is a very strange mix of warehouses, apartments, church?? Many storefronts have sat empty on the unsightly strip mall. I would have liked to see more diverse restaurants, coffee shops, bakery, produce store. Something like Newport or Main Street Vancouver. There is a need for more on the North side of Port Coquitlam. We have a sorry assortment of dining choices. Even though the "mall" on Prairie has been redeveloped it still doesn't have much character.	3/9/2019 11:31 AM
76	Positive	All good	3/9/2019 9:38 AM
77	Misc	Why I do you have such a low seating capacity at the breweries you have allowed to open.. 25 seems very inadequate	3/9/2019 8:25 AM
78	Downtown	Area close to downtown needs more daycares and family doctors.	3/9/2019 2:15 AM
79	Business Development	Need more retail spaces for business	3/9/2019 12:48 AM

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80	Business Development	More small business needed in the Fremont area not only big box stores	3/8/2019 8:37 PM
81	Planning/Development	I could not care less about businesses in Port Coquitlam. Save that for Coquitlam Centre. Port Coquitlam should focus only on residents and community parks and recreation.	3/8/2019 6:27 PM
82	Aesthetics	City is allowing new construction that is ugly rather than insisting of a beautiful BC look. This is especially true of warehouse and business park development	3/8/2019 5:34 PM
83	Misc	no parking in town center. close the 'motorway' (Shaughnessy) to through traffic and add multi-level parking on McAlister	3/8/2019 2:59 PM
84	Misc	Don't know too much about this area, but I do feel that more parking is needed somewhere in town	3/8/2019 11:10 AM
85	Planning/Development	Its not bad but could be better, it would be nice if the city had more charm, atmosphere, Port Moody sets a really great example.	3/8/2019 8:03 AM
86	Business Development	Would love to see more small local businesses in the community rather than large chain corporations	3/8/2019 12:07 AM
87	Customer service	From my experience, the staffs at Business and Development Services answered my questions, but they did not assist further to provide more information.	3/7/2019 11:45 PM
88	Misc	Was really hoping for more food venues being built within all of the industrial buildings around Dominion	3/7/2019 9:48 PM
89	Downtown	we need to revitalize the downtown core, it is dated and does not represent the growing population of 25-45 year olds	3/7/2019 9:04 PM
90	Misc	Please no pot shops	3/7/2019 9:04 PM
91	Aesthetics	Modernization and renovation of facilities is needed. Many of the buildings shops are in are dated, but not sure how the city can help with that.	3/7/2019 8:42 PM
92	Downtown	Downtown Poco can be so amazing if there was more focus on bringing new/vibrant restaurants and stores.	3/7/2019 4:37 PM
93	Downtown	Getting sick of Starbucks and A&W type placed being built. More local businesses, less of this chain nonsense. Shaughnessy Downtown core should be ONLY local business.	3/7/2019 3:04 PM

Q13 If you could reduce one of the above services or another City service in exchange for lower taxes, what would it be and why?

Answered: 447 Skipped: 259



ANSWER CHOICES		RESPONSES	
Road Conditions		2.24%	10
City Cleanliness and Attractiveness		3.13%	14
Fire Services		4.25%	19
Garbage, Recycling and Green Cart		4.47%	20
Police Services		5.15%	23
Traffic Control (lights, signals, crosswalks)		6.94%	31
Parks and Trails		7.61%	34
Recreation and Culture		16.11%	72
Business and Development Services		22.82%	102
Other		27.29%	122
TOTAL			447

#	PLEASE SPECIFY	DATE
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Budget 2019

1	None Hard to say, everything is super important	3/25/2019 10:51 PM
2	Do not want to lower taxes!	3/25/2019 10:22 PM
3	I feel we have enough fire fighters and two fire halls. It is enough for the city size. It is more policing of traffic we need.	3/25/2019 8:41 PM
4	In my experience things are fine now as they are, I don't know what it's like in all of poco however.	3/25/2019 8:39 PM
5	No comments	3/25/2019 3:11 PM
6	I would not want to see taxes reduced to cut services. As most people, I see government as a public service funded by taxes.	3/25/2019 2:58 PM
7	Eliminate greenery in middle of roads.	3/25/2019 1:54 PM
8	This is not a fair survey of questions. The questions should be how do you curtail the increase in costs of services in the city	3/25/2019 1:47 PM
9	Crosswalk safety modifications - seem to have done enough of those.	3/25/2019 1:43 PM
10	Business development. Just make life easy for those that want to do business in town.	3/25/2019 1:39 PM
11	None - do not cut down the above tree - I will sue you!	3/25/2019 1:32 PM
12	Recreation and culture. Don't use them.	3/25/2019 1:27 PM
13	Good luck with that :)	3/25/2019 1:25 PM
14	As long as we have good roads/electricity and parks/walk ways, this is an excellent place to live and to raise a family.	3/25/2019 1:23 PM
15	Ban Styrofoam & Single use plastics	3/25/2019 1:12 PM
16	Less gardening. Thank you for the dog waste bins. More benches on Trails.	3/25/2019 1:08 PM
17	Coquitlam has such a well established and organized business development. Port Coquitlam is a smaller, home-ier town where Artisans, Farmers, Gardeners, and little bakery's flourish. We should focus on them. I am glad the Events is getting more funding, hopefully this is beef up our wonderful little Farmer's markets and bring people from neighbouring tri-cities	3/25/2019 12:24 PM
18	It is simply not as important as road conditions, traffic control, police services, etc.	3/25/2019 11:11 AM
19	making money should NEVER come before human needs such as housing, food, etc. and the fact that i don't see any money going to these things for single youth and adults is embarrassing, but then again since some of these people engage in crime the Mayor has decided they are "deadbeats" which tells me he doesn't believe they deserve basic human needs which is so backwards in time.	3/25/2019 10:53 AM
20	I barely use them	3/25/2019 10:51 AM
21	Not sure	3/25/2019 10:15 AM
22	Staff / efficiencies Reduce the number of managers. Stop the practice of giving Council and Mayor the equivalent percentage raise that the union negotiates for their members.	3/25/2019 9:36 AM
23	No idea	3/25/2019 7:30 AM
24	Staff / efficiencies I wouldn't lower taxes but to spend the money effectively so there is less waist.	3/24/2019 11:46 PM
25	These are all quite important so I cannot comment	3/24/2019 10:47 PM
26	This service is already doing a good job. There will always be some crime, it will never be perfect. People need to stay vigilant regardless. I was disappointed to see even more tax dollars going to something that already commands such a large portion of the funds.	3/24/2019 10:15 PM
27	I believe they are all important and wouldn't take anything away to pay less.	3/24/2019 10:09 PM
28	I would not reduce any service.	3/24/2019 8:21 PM
29	Community/civic/neighbourhood groups could adopt an area to beautify and maintain on a volunteer basis.	3/24/2019 7:51 PM
30	I prefer to pay reasonable level of taxes to have all of these benefits!	3/24/2019 6:35 PM
31	None The above are all important.	3/24/2019 5:17 PM
32	No reduction	3/24/2019 3:41 PM
33	rather see taxes not lowered but going to worthwhile things. As above, less for landscaping	3/24/2019 3:31 PM

Budget 2019

34	None I would not reduce any of the above services. Taxes would never be low enough to sacrifice any of them. We don't use a lot of them through our own choices, but we are not selfish citizens and would not reduce anything in the interest of all citizens.	3/24/2019 3:14 PM
35	If Port Coquitlam's definition of Culture is in how it relates to special interest or apparently marginalized groups then this should be avoided and definitely not funded by the Tax Payer.	3/24/2019 1:53 PM
36	See comments in Fire Svcs	3/24/2019 1:44 PM
37	A bit from each department to achieve lower tax may work.	3/24/2019 1:25 PM
38	We need all these services, cutting one, just impacts another sector. Using common sense when applying logistics to how things are managed can go a long way. My example of the Hawkins & Nicola street intersection is an example of how good common sense was missing from the formula.	3/24/2019 12:19 PM
39	I am not looking to reduce services but to maintain or increase. Reasonable taxes are OK as long as the decrease in home values is properly updated on the next assessment.	3/24/2019 11:57 AM
40	None I would gladly pay more taxes. I recognize all these services are required. That paying reasonable taxes are good. To grow and prosper we need taxes to pay for all these services. As long as the funds are used properly and not fraudulently. Regulated and kept under check and balance.	3/24/2019 11:57 AM
41	Do not use lots of money to fix roads in small roads and cul-de-sacs which still in acceptable condition, do not build crosswalks what people not really need and use.	3/24/2019 11:25 AM
42	Stop renovating roads and cul-de-sacs that are in acceptable condition and stop building sidewalks in places that they are not used.	3/24/2019 11:23 AM
43	Stop repairing road that don't need repair, cul-de-sac, small community road and build sidewalks what nobody use	3/24/2019 11:06 AM
44	I would not lower taxes. I appreciate what we have. I may not use everything but what we have makes our town more liveable, enjoyable.	3/24/2019 10:54 AM
45	amalgamate fire departments with local municipalities to reduce emergency vehicle purpose bought purchases ... share vehicles... better back up coverage ...less overtime in times of large fires etc..	3/24/2019 9:49 AM
46	None These are all essential	3/24/2019 9:41 AM
47	I am glad to pay taxes for the services I get, although for bylaws could be enforced better.	3/24/2019 8:58 AM
48	Our level of fire response, services, and firefighter staffing is more than adequate for city size and fire response volume. For medical response, it should not be the city's responsibility to address provincial BCAS staffing and ambulance shortcomings. Paid on call firefighter fighters is an option too. Other larger municipalities in the area utilize this function to augment services.	3/23/2019 10:10 PM
49	I would not reduce any of the above	3/23/2019 10:53 AM
50	It's too hard to pick one	3/23/2019 10:35 AM
51	What do they even do nowadays? There are almost no fires - they only started to dispatch fire trucks to car accidents because there wasn't enough to do. Put the firemen dayshift + on-call like every other profession that has rare emergencies and pay for more paramedics and police to attend accidents instead of the fire department.	3/23/2019 8:43 AM
52	I could travel further and get the same services elsewhere	3/23/2019 12:04 AM
53	What is this actually?	3/22/2019 5:11 PM
54	Misc Bike lanes: rarely used, home owners denied parking on narrow sections. Bike routes: waste, do not need signs, cyclists go where ever they want!	3/22/2019 2:15 PM
55	Shocked to discover the city spends \$50,000/year on private security firm to move homeless along. I wish our city were proactive on housing, using city-owned lands. The homeless are our community members too.	3/22/2019 2:11 PM
56	Do park maintenance staff really need to work on stats and weekends?	3/22/2019 2:06 PM
57	No reductions	3/22/2019 2:03 PM
58	do not use	3/22/2019 2:02 PM
59	The new community centre does not/will not provide any services I can use. The construction has been a major inconvenience. Very Sad to see all the trees which were sacrificed.	3/22/2019 1:54 PM
60	None of the above at this time	3/22/2019 1:38 PM

Budget 2019

61	Keep up the good work Brad West & Council. Please check the flower borders as mentioned! We are beautiful Poco!	3/22/2019 1:36 PM
62	Recreation - already spent too much tax dollars on it now, new centre on Wilson	3/22/2019 1:31 PM
63	I guess I won't reduce any because they're all necessary to the community	3/22/2019 1:27 PM
64	I believe all the above are essential	3/22/2019 1:15 PM
65	I am concerned that no elected official seem aware or responsible for the thievery of some civic employees that went on for years!	3/22/2019 1:09 PM
66	because most people would not use them	3/22/2019 12:05 PM
67	Traffic control (lights, signals, crosswalks)	3/22/2019 12:02 PM
68	We need all of the above	3/22/2019 11:59 AM
69	Less police, less money towards sports & rec	3/22/2019 11:54 AM
70	I don't know what they do other than hang around our neighborhood pubs trying to nab drinking drivers. That seems to be their main focus. There's a lot more to police work. They could have bicycle police or police on foot that could patrol the downtown area or our main parks looking to clamp down or at least act as a deterrent to petty crime like car break ins or theft which costs us out of pocket even if we make an insurance claim	3/22/2019 11:53 AM
71	we need all of these services. Reducing any of them would decrease the quality of the city in itself	3/22/2019 11:51 AM
72	Parks & Trails - we have sufficient right now - too many people leave their dog droppings & garbage, no more parks or trails. Would also like to comment on the 2 Poco city workers with theft - in No way should us tax payers be paying for the short fall!	3/22/2019 11:44 AM
73	Business and development services. I'm not convinced of the value of there services. I'd like to see a review of the cost/benefit	3/22/2019 11:38 AM
74	I think our taxes are very fair	3/22/2019 11:34 AM
75	Do we need more police, not sure?	3/22/2019 11:30 AM
76	you have ambassadors that go around and check garbage - please lets have bylaws check on properties that just accumulate beyond reason	3/22/2019 11:23 AM
77	would not reduce any	3/22/2019 11:07 AM
78	Recreation and culture - parks & Trails	3/22/2019 11:03 AM
79	Culture	3/22/2019 11:01 AM
80	None	3/22/2019 10:56 AM
81	cut back on the development regulations to make the process quicker and cheaper	3/22/2019 10:53 AM
82	None- reduce top heavy management - add more front line staff and staff who maintain the city	3/22/2019 10:49 AM
83	I would say recreation and culture. We're still new here so we haven't gone to much to recreation centres & other related. It's not a pressing issue to be left out a bit compared to others mentioned above	3/22/2019 10:42 AM
84	Lots of room to reduce taxes without reducing services	3/22/2019 10:36 AM
85	Parks and trails. IT is because it has existed and no need to spend more money on it	3/22/2019 10:32 AM
86	Business and development services	3/22/2019 10:27 AM
87	none	3/22/2019 10:15 AM
88	Combine TriCity to one municipality. Don't need three City Hall in small area	3/22/2019 10:14 AM
89	Bring down employee in City, most of time they don't know what to do	3/22/2019 10:12 AM
90	Amaccamate Tri-cities	3/22/2019 10:05 AM
91	nothing, everything will always need more money	3/22/2019 10:03 AM
92	Business and development: no concern of mine	3/22/2019 10:02 AM
93	would not reduce services. Taxes are still reasonable.	3/22/2019 9:59 AM
94	Amalgamation with the city of Coquitlam	3/22/2019 9:57 AM
95	Road repair does not meet expectations as per taxes charges examples Shaughnessy to Lincoln (Very bumpy as per patch work done)	3/22/2019 9:55 AM

Budget 2019

96	Parks and trails	3/22/2019 9:45 AM
97	Traffic control! Old style are very good! Please don't waste my money!	3/22/2019 9:43 AM
98	Wouldn't want any changes	3/22/2019 9:38 AM
99	Business & Development	3/22/2019 9:34 AM
100	Parks & Trails	3/22/2019 9:28 AM
101	We need all of them.	3/22/2019 9:26 AM
102	Too much spent on flowers on Shaughnessy	3/22/2019 9:20 AM
103	Staff / efficiencies Implement a program of unification of the tri-cities - one council, one fire/public works unit.	3/22/2019 9:17 AM
104	Road conditions	3/22/2019 9:12 AM
105	None I would not reduce any of them, taxes, fees and cost of living are already high. Any reduction of taxes will be nice.	3/22/2019 9:03 AM
106	Better access to underpass - for seniors	3/22/2019 8:53 AM
107	None None	3/22/2019 8:42 AM
108	Our trails are pristine and we have enough people in the city who care about them to take care of any minor maintenance if need be. We really shouldnt pump so much money into it.	3/21/2019 6:04 PM
109	Misc By Laws.	3/21/2019 5:48 PM
110	Good thing I'm not in charge of the City Budget. I can't think of any service, I would want reduced?? Yeah, it's painful to pay the City Taxes, but we get a lot back in return. You can't reduce expenses (they'll always creep back up), but look for innovative sources of revenue instead.	3/21/2019 3:15 PM
111	None	3/21/2019 2:56 PM
112	No reduction in services	3/21/2019 2:47 PM
113	I'm stumped on this one.	3/21/2019 2:27 PM
114	Looking at subcontracting all city worker jobs to improve efficiency. City workers who steal are stealing from every one of us and should be jailed. Yes, jailed! A total breach of trust and abuse of priveledge.	3/21/2019 12:23 PM
115	I don't think we need to wash signal lights, though I may be missing something. Maybe these lights really do get dirty.	3/21/2019 9:08 AM
116	Selected police only because this is an area where I'm unsure we are getting an equitable share of resources.	3/20/2019 10:53 PM
117	None I think all of those services are important to be spending money on.	3/20/2019 7:14 PM
118	Misc No opinion	3/20/2019 7:13 PM
119	Start charging people outside of Poco more to use the community Centres. Port Coquitlam residents have been paying extra money on our property taxes to fund the new Centre, however it will be used highly by Coquitlam residents and Pitt Meadows - even Maple Ridge. The Pitt Meadows mayor even said in her news release when they voted no on their pool it was partially because Poco has a new Centre minutes away from them. At the very least Poco residents should get discounted rates for ALL admissions, passes and classes.	3/20/2019 5:37 PM
120	I feel that there is not a need for additional police. We would be better served by better bylaw enforcement.	3/20/2019 4:46 PM
121	don't know.	3/20/2019 4:43 PM
122	Staff / efficiencies Reduce City workers, ie 3 Workers; 2 Supervisors, to dig one hole.	3/20/2019 3:50 PM
123	I recognize that recreation facilities, in particular, contribute to the overall health and welfare of a community. However, it would be interesting to know what percentage of people use the facilities on a regular basis, and whether large centralized recreation complexes are the most effective and efficient way to deliver these services to the broadest possible cross section of the population.	3/20/2019 3:25 PM
124	I think Port Coquitlam had enough fire services, we are not much of a growing city, the programs and training they run meet our expectations.	3/19/2019 8:54 PM
125	I would lower the cost of city government. Cut back on wages and benefits. A city of some 60,000 people is over regulated and governed to the point of excessive taxes to its residents.	3/19/2019 3:16 PM

Budget 2019

126	While we host all kinds of activities on local fields, if I *had* to choose one area to focus less, I would suggest new field development and upgrading is less important than all the rest. If it's a choice between safe sidewalks and enforcement for drivers speeding through the NorthSide - I'm going with cutting back on new field initiatives this year.	3/19/2019 1:17 PM
127	Keep seervices the same	3/19/2019 11:43 AM
128	None I will pay taxes to support the above services	3/19/2019 10:03 AM
129	Staff / efficiencies Reduce the overwhelming civil service employee	3/19/2019 12:12 AM
130	Keep doing what you're doing. No, none of us like to pay taxes, but we all enjoy the benefits.	3/18/2019 9:34 PM
131	None Would not reduce taxes, we need work on all of these items. I would suggest increasing the density in housing to collect more taxes and put towards making this the amazing city that it has the potential to be	3/18/2019 6:53 PM
132	None Nothing, taxes are ok	3/18/2019 5:18 PM
133	No need to reduce taxes. The City needs to run, and there are reasonable costs attached to that. The bike sharing initiative is a good one but not noticed or used by many. Need more ideas for getting people walking and out of their cars and knowing where the bike shares are and how to use them can be part of this. Putting one in Fremont would be helpful.	3/18/2019 2:52 PM
134	NONE! I think our taxes are fair. Wouldn't want to loose anything that makes our city great!	3/18/2019 2:46 PM
135	n/a	3/18/2019 11:51 AM
136	Not really sure what this service does.	3/17/2019 9:28 PM
137	Have private sponsorship.	3/17/2019 8:28 PM
138	I am fine with how things are.	3/17/2019 3:49 PM
139	None I wouldn't reduce these services	3/17/2019 12:37 PM
140	Poco matters hence I would not want to see my taxes lowered in replace of important services such as the Police, Fire, Road conditions, recreation centre, parks and trails and garbage services. Nothing comes for free and we all need to contribute.	3/16/2019 7:32 PM
141	Misc I'd prefer to see a break-down of each service and what the dollars allocated are. In general, I don't think I'd want to reduce any service at a general level, but maybe there are activities within each service that are not so crucial - hard to know how to answer in general.	3/16/2019 4:30 PM
142	None I'm fine with the taxes I pay in exchange for the services received. Please continue to advocate for fiscal responsibility in Port Coquitlam. Happy to pay taxes if they are spent wisely and not wasted	3/16/2019 3:44 PM
143	I think all these services are essential.	3/16/2019 11:31 AM
144	Money would be better spent on the health and well being of people struggling with mental health issues. You may consider it a provincial problem but port coquitlam cant possibly sit back with eyes closed to the amount of homeless in the area, mostly struggling with addiction issues	3/16/2019 9:19 AM
145	Misc The development of Burke Mountain is atrocious. PoCo is taking all the traffic burden, and infrastructure pressures from Burke. The City of Coquitlam is developing unsustainably and without consideration to the City of Poco's needs, concerns, and limitations. The City of Coquitlam should be contributing to Poco's budget, but not such that they buy our silence/approval, but because of neccessity, given the fact that they appear to going ahead with their plans regardless.	3/15/2019 10:28 PM
146	I like everything and wouldn't want to cut services... but if you have to cut, you trim the fat. Get rid of "fun" and optional things, but keep the necessities as they are.	3/15/2019 8:04 PM
147	Freemont Village is sufficient for now	3/15/2019 8:03 PM
148	Although recreation and culture is important it is not essential to the city's well-being, especially with options being available in other nearby cities.	3/15/2019 6:54 PM
149	Not super important	3/15/2019 5:51 PM
150	Introduce round-a-bouts for traffic control AND decreased maintenance costs going forward - i.e. MY money.	3/15/2019 4:17 PM
151	Not sure what these services are - building permits????	3/15/2019 4:13 PM
152	Is this the bureaucracy in the city offices? I work hard and take risks to earn my money that then goes to pay taxes. Any time I have been in the city offices there is very little going on and what little is happening is at a glacial pace - I do not feel good about this nor the perk of guaranteed pensions and other benefits.	3/15/2019 3:52 PM

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153	Reduce "culture". Port Coquitlam culture is an oxymoron.	3/15/2019 3:10 PM
154	personally I don't really want to give anything up	3/15/2019 3:07 PM
155	cut the not up to standard service and unattractive events	3/15/2019 1:45 PM
156	none, I'm happy with our tax rate and services provided	3/15/2019 9:22 AM
157	As the population grows we need more services not less.	3/15/2019 9:16 AM
158	I would not reduce any of the services in exchange for lower taxes.	3/14/2019 9:29 PM
159	Print Spend less on 'marketing' of city, Marketing information can be on website, don't waste paper on infrastructure info as digital shouldn't cost as much as mailouts to update.	3/14/2019 6:47 PM
160	I would reduce my dollars being used towards parks and trails because I am not able to use the trails as nothing is being done to enforce the keep your dogs on a leash bylaw, therefore I should not be paying for something I'm not getting anything for.	3/14/2019 3:11 PM
161	What's the point of asking this?? I have no issue with paying tax as long as the funds are allocation to the public good.	3/14/2019 1:21 PM
162	too much money is spent on culture, and even recreation to the detriment of more essential issues. We need to stop filling up Poco with housing and businesses until traffic flows smoothly	3/14/2019 12:32 PM
163	None None	3/14/2019 12:27 PM
164	All services need to be addressed	3/14/2019 12:19 PM
165	Could charge a larger fee to use facilities (swim/skate etc)	3/14/2019 10:55 AM
166	I would not reduce any of them, they are all needed and fairly balanced. POCO has one of the lower tax rates I believe so why mess with it?	3/14/2019 10:49 AM
167	Print Reduction on property tax. Can the property tax include the sewage and water taxes on a single bill	3/14/2019 8:54 AM
168	None Honestly I wouldn't want to reduce any of them and I'm totally fine with the amount of taxes I pay.	3/14/2019 7:49 AM
169	We just don't need more. They already aren't great at prioritizing community services.	3/14/2019 7:19 AM
170	What if we made Downtown full-time pedestrian-only, like during the Car Show? And instead of a Car Show, what if PoCo tried to raise cultural awareness beyond a big block V-8? Many other cities have Car Free days, and PoCo instead has a program to increase the number of cars. It's a great show, yes, but climate change is forcing us to look towards the future legacy we need to leave for the next generation. PoCo needs to become a lot greener.	3/13/2019 10:34 PM
171	I don't use this service. Makes me wonder if I'm paying for it.	3/13/2019 8:56 PM
172	Staff / efficiencies travel by our elected officials to see what other cities do; instead, meet with something like zoom as we all need to cut down on the extraneous costs due to travel	3/13/2019 8:35 PM
173	Misc I honestly don't know	3/13/2019 6:49 PM
174	Wasting time with distracted driving on poor people stuck in traffic that's not moving	3/13/2019 6:29 PM
175	None I would not reduce any of these services to lower taxes.	3/13/2019 6:14 PM
176	None should be reduced for lower taxes.	3/13/2019 5:38 PM
177	If a business wants to be in business they should not receive any assistance from tax payers	3/13/2019 4:21 PM
178	Residential fires have been reduced in frequency yet we continue to add fire services employees.	3/13/2019 4:17 PM
179	Fine the way it is.	3/13/2019 4:12 PM
180	I need more information about how the recycling companies are doing their fair share of the work as efforts done on recycling could be wasted if the companies ended up sending the collected materials to other countries hence contributing to a global problem.	3/13/2019 4:09 PM
181	I would not reduce any service, I think we are getting fair value for our tax dollars, and reducing services, in the short term may be seen as prudent, in the long term it can cause harm.	3/13/2019 3:33 PM
182	None Again, your survey is flawed because it doesn't give me a "none" option. I'm happy to pay taxes for the services me and my family rely on. In fact, I would pay a little more for improved services in some of the areas mentioned above (parks, garbage & recycling).	3/13/2019 3:22 PM
183	All of the listed items are vital to have a healthy and vibrant community. I would not be willing to sacrifice/reduce any of the services. I do think that some items are always going to be a priority but trading off one for another is not the best way to maintain a stable and desirable community.	3/13/2019 2:09 PM

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184	All of the services are essential to keep the city moving and progressing. Maybe a little pencil pushing to reduce unnecessary expenses will help a lot.	3/13/2019 1:29 PM
185	leave as is..... looks like what we see the city is doing a pretty good job!	3/13/2019 12:28 PM
186	None None. Lower taxes means less services. Raise taxes. We're a small city, we don't have the growth of Surrey, small cities need to have higher taxes to get the same income at big cities with lower taxes.	3/13/2019 11:46 AM
187	None would not change	3/13/2019 11:12 AM
188	Reducing or eliminating is not an answer to lower taxes. The proper management of the above is an answer. Executing and finishing jobs properly with the focus on longevity rather than Band-Aid treatments is the key to Lowering taxes.	3/13/2019 10:38 AM
189	They are all important and I am not worried about paying taxes for services that are required or enhance the city. But I do want that crosswalk across Shaughnessy where it narrows at the entrance to the Colony Farm. We cross there at least once a week and so far have not been killed...	3/13/2019 10:35 AM
190	Print Eliminate printing and mail out of calendar and leisure guides.	3/13/2019 10:29 AM
191	As noted above, they need to contribute more given their salaries and their down time. Understanding that they have a dangerous job, but they are an expensive part of the community and need to find a way to use them for more cost effectiveness	3/13/2019 9:52 AM
192	Awaiting new Rex Center, no further investments after that. Need more adult only ice skating times!	3/13/2019 9:06 AM
193	With limited selection of garbage items picked up by the city, it is a waste of taxpayers money for this service. Taxpayer needs to receive value in terms of time saved or convenience earned for the services they pay for which is not received from this service. City needs to reevaluate this service by seeking new technologies to be used that could add value to services levied.	3/12/2019 9:58 PM
194	None.	3/12/2019 9:48 PM
195	None None of the above, they are all important	3/12/2019 8:43 PM
196	None Im not sure how to answer that question as all are important aspects of the City. If I really had to choose one, it would be to reduce Parks and Trails.	3/12/2019 8:34 PM
197	Less important than other items; many options and services already exist in Poco and elsewhere; plenty to do in the lower mainland.	3/12/2019 7:42 PM
198	I would am not interested in reducing services to reduce taxes.	3/12/2019 6:01 PM
199	I don't see them preventing speeding or parking violations so then better we all have lower taxes instead of paying for police services.	3/12/2019 5:21 PM
200	Staff / efficiencies As I stated earlier about the article in the paper quoting salaries of town managers very disturbing. These positions should be capped below six figures. Especially enlight of the fact these positions are not comparable to a professional. (ie Doctor Lawyers, Dentists)	3/12/2019 5:18 PM
201	Staff / efficiencies Pay and benefits for councillors, i.e. extended health benefits. Most councillors have other employment, and probably have extended health benefit coverage. Why are we, as taxpayers, also paying for this coverage for councillors? When this was being discussed by council, Laura Dupont stated that all employees should be treated fairly. Are councillors unionized, as I suspect "other employees" are?	3/12/2019 3:26 PM
202	I do not have enough expertise to comment	3/12/2019 3:08 PM
203	None I wouldn't reduce anything for lower taxes - I feel the City is balancing well with the taxes we are paying.	3/12/2019 2:47 PM
204	Staff / efficiencies Using our tax dollars efficiently.	3/12/2019 8:54 AM
205	Staff / efficiencies Reduce wages and benefits, base it on satisfaction and goal setting Have some real measurements, the city is coasting on just doing the littlest as possible to keep benefits.	3/12/2019 7:09 AM
206	Far too much of the budget is spent on sporting activities why do we need three ice rinks in the new rec center? We need many more services for seniors -- health and well being; cultural activities; attractive food service areas and meeting places, etc.	3/12/2019 6:24 AM
207	I don't think that we need so many crosswalks, signals and extended curbs.	3/12/2019 12:03 AM
208	We have to Fire Halls for a very small city. Nowadays the majority of the new buildings are equipped properly to deal with fire. They are also first respondents in case of emergencies but I feel we can manage everything with one Fire Hall	3/11/2019 9:10 PM

Budget 2019

209	I wouldn't. Gotta pay to get.	3/11/2019 7:13 PM
210	all new construction requires sprinklers which increases building costs which don't seem to be offset by lower firefighting costs	3/11/2019 6:31 PM
211	I feel taxes will always be increased, that is a reality check. Nothing is never lowered - postal,medical,food,hydro,phone, transit, gas, house - car insurance, Its normal everything always increases - thats the fact of life.	3/11/2019 5:20 PM
212	I don't feel that residential taxpayers should have to shoulder the burden for any business related costs incurred by business owners in the city.	3/11/2019 5:02 PM
213	Happy with current taxes.	3/11/2019 3:37 PM
214	Infrastructure should be a priority over recreation and culture.	3/11/2019 2:27 PM
215	No opinion	3/11/2019 2:21 PM
216	None Nothing	3/11/2019 1:15 PM
217	What was the game plan with placing light industrial ie warehouses next to housing near the Fremont connector and neighbouring areas. Its unattractive and poorly planned.	3/11/2019 12:33 PM
218	I think the current services are pretty balanced. No need to change anything to reduce the budget.	3/11/2019 12:31 PM
219	Not sure which I would reduce but we definitely need pickle ball courts outside and inside. Blakeburn school has an ideal spot outside, already fenced. It's the fastest growing sport in North America and we have very few facilities.	3/11/2019 11:38 AM
220	we can utilize developers who want to develop or build more apartments and townhouses to pay more for their associated road conditions	3/11/2019 9:21 AM
221	Would not reduce any service.	3/11/2019 9:10 AM
222	we have enough recreational center facilities and need to consider expense to population use	3/11/2019 6:41 AM
223	I wouldn't reduce any of the services.	3/10/2019 10:01 PM
224	When I say reduce, I mean those printed/reflective police officers put up in different areas around town. That's not tax well spent. We need reflective squares on the high speed Mary Hill by pass, not the smaller roads where you can actually see the entire road from afar. Those reflective police officers only scared us on late evening runs.	3/10/2019 6:49 PM
225	I feel at this moment that we are saturated with Business/Development Services,	3/10/2019 6:04 PM
226	I do not think I would eliminate or reduce any service but I would try and watch how the budgeted dollars are used if for instance its a long dry summer like last year then the lawns could miss being cut every week and the saving used in another area but do not chop the Parks back so that they cannot do there job. Its difficult to micro-manage but it can be done.	3/10/2019 4:14 PM
227	None I think our taxes are reasonable given the ammenities we receive. Excited about the new rec centre!	3/10/2019 3:50 PM
228	See comments above about understanding the rationale for more spending The City has justified on police and fire.	3/10/2019 3:40 PM
229	Consolidation of services would allow more manpower at real fires, reduce duplication and reduce waste.	3/10/2019 1:20 PM
230	None I don't feel the need to reduce any services in exchange for lower taxes at this time	3/10/2019 12:28 PM
231	I think we are well balanced.	3/10/2019 11:46 AM
232	I think we are good for now.	3/10/2019 10:41 AM
233	none.	3/10/2019 10:24 AM
234	NONE! Not building a new rec centre would have been a better option.	3/10/2019 12:04 AM
235	year over year increase in police numbers? Are we losing control of the situation?	3/9/2019 9:38 PM
236	I wouldn't reduce any of the services currently in Port Coquitlam.	3/9/2019 6:15 PM
237	We're part of a Strata so we're paying Strata fees for these services at the individual home level, in addition to paying taxes. However, we understand that these services also extend to public spaces and we appreciate the great job being done.	3/9/2019 5:39 PM
238	The two fire halls and its current members do a great job in responding to emergencies when we have them.	3/9/2019 5:06 PM
239	recreation and culture because other items seem more important.	3/9/2019 3:42 PM

Budget 2019

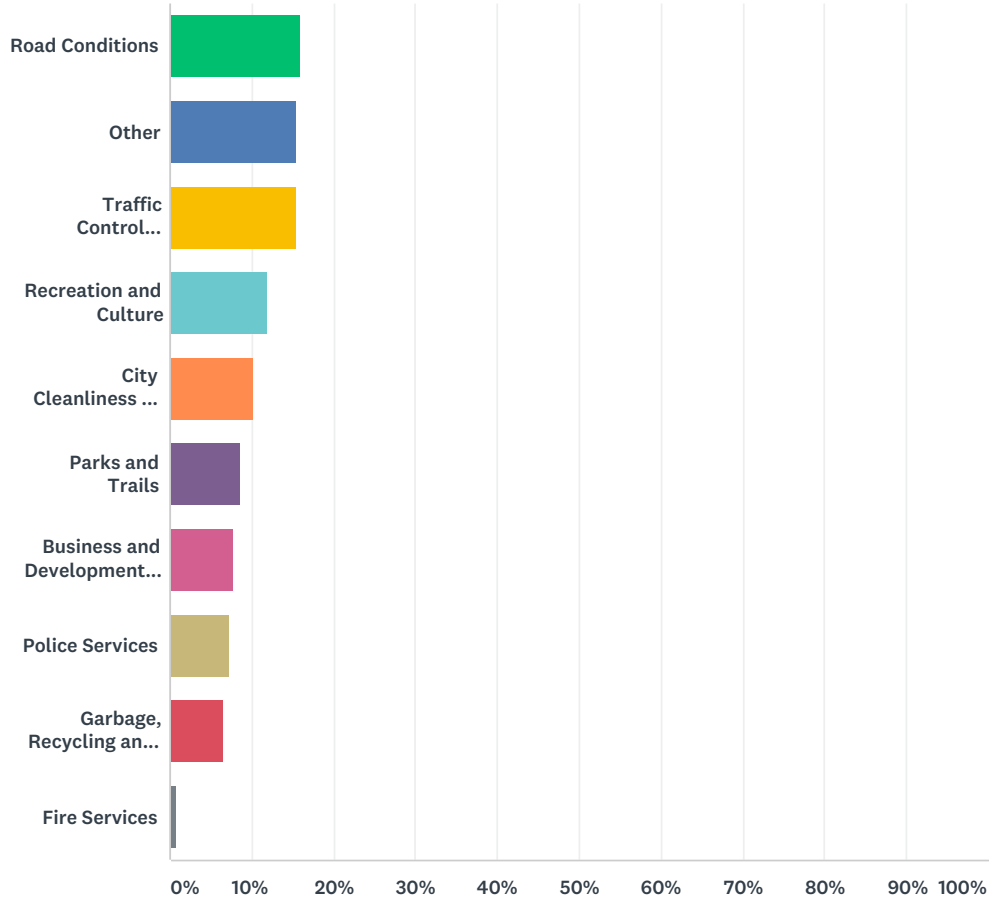
240	No comment	3/9/2019 12:24 PM
241	Staff / efficiencies None. All the city's services need improvement. We are happy to pay taxes if the city is creative and efficient at how to manage its budget. Maybe, the city should be looking at how expend its budget in hiring personnel that is not needed.	3/9/2019 11:15 AM
242	I see you are looking at putting a water park at Castle Park in Citadel Heights...this is unnecessary in my opinion, especially when most of the summer is under water restrictions. If kids want to cool off, the new pool will be available. Castle Park is a nice quiet area for picnics, etc...adding a water park will make this area more crazy busy than we want it to be. There is a retirement complex lining this park, having the entire summer humming with screaming children is not in keeping with their interests.	3/9/2019 10:14 AM
243	Everyone can participate in keeping neighbourhoods and business communities clean and attractive	3/9/2019 9:49 AM
244	Current status is good. Expenditure on Culture could be reduced to save taxes. No need to expand or spend more. Reduction on other things like festival-type events would be prudent. Surplus should not negatively impact a department in the next fiscal year. Bonuses should be based on saving budget money while maintaining performance PRIORITIES. Lowering taxes increases our standard of living. Times are not easy.	3/9/2019 9:38 AM
245	no reductions needed You can only get what you pay for. There is no such thing as free money	3/9/2019 9:11 AM
246	None...at this point	3/9/2019 6:03 AM
247	Road constructions need to be more logical, planned and structured, not chaotic like construction on Ulster St. and Laurier Ave (Minnehada Middle School project) where streets was repaired, ruined by constructors, digged, repaired and again ruined in the same places.	3/9/2019 2:15 AM
248	Please no more bike routes! only very few people are using them.	3/9/2019 12:48 AM
249	I feel like we have a great walkable city with access to lots of shops and business' as it is, along with lots of parks and rec spread throughout. I wouldn't neccessarily want to cut these services over others but it would be my least priority over safety and cleanliness.	3/8/2019 10:10 PM
250	Have not lived in the area long enough to have used any of the facilities to make that kind of decision.	3/8/2019 8:58 PM
251	None I wouldn't I trust the city to spend our taxes wisely and provide great services to my community	3/8/2019 8:37 PM
252	haven't utilized any of these services	3/8/2019 5:36 PM
253	Recreation. I think gyms, fitness classes, etc., should all be provided by private businesses and not by the city.	3/8/2019 3:32 PM
254	fine people for not recycling, the worst people are the ones with kids, not a very good message been sent to the future generations, be a good person and do your share your kids will thk you	3/8/2019 3:07 PM
255	That's a tough one, no comment at this time.	3/8/2019 2:42 PM
256	None, the taxes here are lower then many other part of the city around. I don't mind paying my share of taxes if I see improvement as long as they stay reasonable	3/8/2019 2:36 PM
257	none...all those services are needed without reduction	3/8/2019 1:08 PM
258	None At this time I would not reduce anything.	3/8/2019 11:21 AM
259	None I am okay with higher taxes if money properly allocated and funded in areas where necessary. Roads and Pools	3/8/2019 11:11 AM
260	Very difficult to answer as all these areas are important to our community, but you could probably cut down in MAJORITY of the areas (exception would be Fire and Police Services). That way the citizens of Port Coquitlam wouldn't notice that much and you would be able to reduce taxes especially for the Senior Citizens.	3/8/2019 11:10 AM
261	None I believe all of the services listed are essential and I do not want to see any of them diminished. If we want services we have to pay for them.	3/8/2019 11:05 AM
262	Get more litter - picker volunteers.	3/8/2019 9:19 AM
263	I would not. Lowering taxes when cost of everything else is increasing would mean a significant reduction in services and should not be considered.	3/8/2019 8:36 AM
264	None None	3/8/2019 8:25 AM
265	Traffic Control.	3/8/2019 8:03 AM

Budget 2019

266	I would not sacrifice the level of service for any of the above services for the sake of lower taxes - I value the services and feel tax is worth the quality of service provided	3/8/2019 12:07 AM
267	Nothing	3/7/2019 11:45 PM
268	None Keep up the good work	3/7/2019 10:04 PM
269	Increased Police Services should not be a remedy for an influx of poverty and mental health issues within the city. Poverty and mental health issues facing residents of Port Coquitlam should be remedied by increasing availability of services relevant to those issues. Police Services exist to protect and maintain peace, not to reduce poverty or provide support for people facing mental health crises.	3/7/2019 9:48 PM
270	I don't get that service in my complex anyhow.	3/7/2019 9:37 PM
271	None n/a	3/7/2019 9:04 PM
272	See #2. Tax for services provided, not for assessed value or potential use.	3/7/2019 8:32 PM
273	Staff / efficiencies please restructure the city staff. too many unnecessary department. eliminate some of management positions.	3/7/2019 8:10 PM
274	Misc Stop studying how to make private property owners and developers take on more trees.	3/7/2019 8:03 PM
275	I am not sure what the service does.	3/7/2019 7:57 PM
276	None I don't think that needing lower taxes. I think that is better to put more in recreational/Park facility.	3/7/2019 7:43 PM
277	None I would not reduce any services as I think our taxes are very fair!	3/7/2019 7:34 PM
278	the funding for the new recreation center is charged on everyone. Majority of people don't even use it. Not a fair decision.	3/7/2019 6:44 PM
279	Staff / efficiencies Lower salaries and benefits for city staff.	3/7/2019 6:26 PM
280	don't agree with some of the traffic calming curbs that interferes with right hand turning	3/7/2019 5:32 PM
281	I wouldn't take away a service for lower taxes.	3/7/2019 4:37 PM
282	I would rather pay slightly higher taxes and have better services than reduce services.	3/7/2019 4:04 PM
283	Charge Big Chains and don't punish the local businesses. If Earls and Safeway and big box stores like that want the privilege of being in our neighbourhood, tax them to subsidize small businesses and free up money for other services. Hell, give them a "community tax" that goes towards funding our stuff. Trickle Down Economics is not a thing. Make them pay us.	3/7/2019 3:04 PM
284	None I honestly would not reduce taxes. I think all are important to the betterment of the people who live in our community.	3/7/2019 8:49 AM
285	Maybe resources that benefit a greater % of the community is money better spent	3/7/2019 7:17 AM
286	Residents would be encouraged to be more mindful of waste produced if there was less pick up.	3/6/2019 8:39 PM
287	Misc Every Dept cut 3 -5% of budget.	3/5/2019 1:37 PM
288	None I wouldn't want a reduction in any of these services. I think picks tax rates are good.	3/4/2019 10:12 PM
289	Too many Managers working for the City Dept.	3/4/2019 8:49 PM

Q14 If you could improve one of the above City services or add another enhancement to the budget, recognizing that it could increase taxes, what would it be and why?

Answered: 507 Skipped: 199



ANSWER CHOICES		RESPONSES
Road Conditions		15.98% 81
Other		15.58% 79
Traffic Control (lights, signals, crosswalks)		15.38% 78
Recreation and Culture		11.83% 60
City Cleanliness and Attractiveness		10.26% 52
Parks and Trails		8.68% 44
Business and Development Services		7.69% 39
Police Services		7.30% 37
Garbage, Recycling and Green Cart		6.51% 33
Fire Services		0.79% 4
TOTAL		507

#	PLEASE SPECIFY	DATE
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Budget 2019

1	Some crosswalks are super dangerous, like the one at riverside and Yangtze. Cars park very close to the crosswalk, so it is almost impossible to cross it without running!	3/25/2019 10:51 PM
2	A safe community should be our top priority	3/25/2019 10:22 PM
3	Speed bumps speed bumps speed bumps! Especially in the north where all the fancy cars from Burke race past our children daily	3/25/2019 9:40 PM
4	We desperately need to ease traffic, improve safety for our residences and crack down on speeding assholes from Burke mountain.	3/25/2019 8:41 PM
5	Starting Green Cart collection sooner and informing more people about what goes where when it comes to items and bins	3/25/2019 8:39 PM
6	Service already at a high level. Some reduction in service so funds can be reallocated to priority areas would have less dramatic impact.	3/25/2019 7:40 PM
7	I would like to see Sundays as a quiet day, no garbage collection at any businesses allowing downtown residents peace and quiet for a change. Please make bylaws for them to keep parking lots and garbage area clean.	3/25/2019 3:48 PM
8	No comments	3/25/2019 3:11 PM
9	washrooms in parks	3/25/2019 1:53 PM
10	Not fair question as above. Statistics have inflation & increase in population combined!	3/25/2019 1:47 PM
11	try to get more reputable, well paying businesses to Poco (Like Saputo!); do not allow business licenses to Cannabis shops (massive one going in by Starbucks/A & W/Subway on Broadway & MH bypass. Payday loans, vape shops. Not businesses Poco should allow.	3/25/2019 1:43 PM
12	Police & Cleanliness	3/25/2019 1:39 PM
13	I prefer you not to increase taxes as it will cause more hardship for those on fixed incomes.	3/25/2019 1:36 PM
14	Traffic lights - signals.	3/25/2019 1:32 PM
15	Gravel paths at castle park need to be paved. Deep ruts occur during heavy rains.	3/25/2019 1:27 PM
16	I like Poco.	3/25/2019 1:23 PM
17	The amount of garbage everywhere is disgusting. People just dump there garbage were they want. Maybe make dumping a little cheaper.	3/25/2019 1:17 PM
18	Pedestrian underpass - unsafe.	3/25/2019 1:12 PM
19	Smaller class size in schools.	3/25/2019 1:08 PM
20	Encouragement for the mom & pop shops. home made goodies, local artisans of honey, jam, soap..etc. It would be nice to have more music and events. And a city that is leading in innovation for Environmental Initiatives. I see the people of Port Coquitlam those who enjoy large green spaces, gardening, nature, outdoor activities, wildlife . Port Moody has got the artists, Coquitlam has got the businesses, Port Coquitlam is a quaint little city and I think we should accentuate that. The place for country bumpkins, mom & pop shops, and beautiful green spaces.	3/25/2019 12:24 PM
21	Step #1 is attracting more quality development here. The money for everything else will follow.	3/25/2019 11:59 AM
22	Traffic calming in neighbourhoods	3/25/2019 11:30 AM
23	More police services and resources to deal with property crime as it relates to homelessness and drug addiction.	3/25/2019 11:11 AM
24	SOCIAL WORK SERVICES, HUMAN SERVICES: LIFT YOUR MARGINALIZED FROM THE MARGINS SO THAT EVERY CITIZEN (YES EVEN A NON-TAX PAYER IS A CITIZEN) THEIR BASIC NEEDS ARE MET SO THAT THEY GAIN STABILITY AND PROVIDE FOR THEMSELVES. JUST LEAVING THEM ON THE MARGINS IS NOT THE ANSWER FOR THEM OR THE REST OF THE COMMUNITY. DO YOUR RESEARCH!!! TAKING CARE OF YOUR MOST VULNERABLE IS PROVEN TO BE BENEFICIAL FOR THE WHOLE COMMUNITY. EDUCATE YOUR COMMUNITY TO HEAR THEIR STORIES RATHER THAN JUDGE THEM FOR THEIR LIFESTYLE CHOICES. TRI -CITIES ALREADY HAS A NAME FOR BEING DENIAL AMONG TOP ADVOCATES. PLEASE DON'T TURN INTO A MAPLE RIDGE. COMMUNITIES NEED TO ACCEPT ALL MEMBERS, PEOPLE WILL NOT WANT TO CHANGE IF THEY DON'T FEEL ACCEPTED. IT'S VERY SIMPLE REALLY.	3/25/2019 10:53 AM
25	flashing lights in ground and above crosswalks downtown only	3/25/2019 10:51 AM
26	Tree protection	3/25/2019 10:43 AM

Budget 2019

27	Unknown	3/25/2019 10:15 AM
28	Over a million students globally are striking bc of their elders' complacency with climate change destruction. Are you going to tell your children and grandchildren that you, when the power was yours, could have done more but didn't bother?	3/25/2019 10:00 AM
29	As a "one time enhancement" use surplus or reserve accounts to replace downtown street lighting along Elgin and McAllister (between Shaughnessy and Mary Hill). Those areas are too dark and spooky at night. It does not feel safe for walking - which is neither business nor customer friendly! Can this reserve money also be applied to the unsafe lighting at Hyde Creek?	3/25/2019 9:36 AM
30	Snow removal of main road sidewalks.	3/25/2019 9:21 AM
31	Things for teens to do so they are not bored and destructive	3/25/2019 7:30 AM
32	earlier start to weekly green waste pickup	3/25/2019 7:10 AM
33	have the downtown core redeveloped for high density/retail on the street level. Could have new streets an updated tunnel. Have the developers foot majority of the bill. But leaving these old plots of land empty instead of building a small tower with shops especially with the new rec center close to finishing business can thrive with the increasing traffic.	3/24/2019 11:46 PM
34	Traffic line ups are often caused by traffic lights that take too long to change.	3/24/2019 11:16 PM
35	We need to maintain our street safety. It is incredibly dangerous at Reeve and Pitt River Rd with little regard to the pedestrian controlled crosswalk. School children especially need to cross here and some seniors cannot due to the duration of the light as well as people running the red lights On a constant basis. I personally witnessed someone run a red light while ER Services attended an accident 1/2 a block away	3/24/2019 10:47 PM
36	- more and more people/condos/townhomes will be built in poco and I hope that roads and infrastructure will be put in place to handle this. Lets learn from St.Johns street in port moody during rush hour and make sure that doesn't happen to us!	3/24/2019 10:15 PM
37	More artificial turf fields in the city. We have one that is playable year long. We have another that was so poorly constructed that it is often closed. A lot of money was wasted on that field. We are missing the boat on this as a city in the lower mainland. We have residents that leave and play sports in other cities because our facilities are so poor in comparison. I think that is a shame because we want our children to play sports in our city, representing Port Coquitlam!	3/24/2019 10:09 PM
38	Roads are always congested, we need more lanes to avoid this.	3/24/2019 8:21 PM
39	Programming staff and services to maximize the potential of the new rec centre	3/24/2019 7:51 PM
40	more facilities - recreation facilities is one of the few items that is not feasible for private or not-for-profit sector to provide	3/24/2019 7:28 PM
41	possibly additional by-law officer to have more comprehensive coverage/hours available	3/24/2019 6:35 PM
42	Bring more events to PoCo. That will bring more business to local businesses. Love the craft beer establishments. Get more stuff like this.	3/24/2019 5:17 PM
43	Storm sewer,	3/24/2019 3:41 PM
44	none	3/24/2019 3:40 PM
45	all areas should be accessible--it should not be a matter of money.	3/24/2019 3:31 PM
46	I would like to see more enforcement of the bylaws with respect to offleash dogs, the use of unlicensed motor bikes, even those pocket motorbikes, on the city streets. The people/children using them are behaving recklessly on them and the day will come where they are hit by a car on one of our blind corners. Also would like to see something done to have citizens who have homes on corner lots, keep their hedges and shrubs trimmed bad so as not to impede the ability of drivers to see if cars are coming while waiting to turn....i.e. Finley and Lombardy, corner house on the left. To see if the intersection is clear on the left, you have to venture more than halfway on to Lombardy to see if a car is coming....this is not the only home like that, just an example.	3/24/2019 3:14 PM
47	Not sure, would require more fiscal detail and feedback on public usage.	3/24/2019 2:51 PM
48	Port Coquitlam requires it's own Police Force that can patrol and mitigate the very heavy drug, theft/break and enter problems that plague Port Coquitlam. A Police Force that is responsible to the City foremost.	3/24/2019 1:53 PM
49	No increase Nothing that would increase taxes	3/24/2019 1:44 PM
50	Not interested in increasing tax, would prefer to see a debt reduction.	3/24/2019 1:25 PM

Budget 2019

51	As stated previously, an improvement to the recycling services. As well, just curious how Blakeburn did not get a bathroom station with all the funding that it received to build the lagoons? I realize this further expands the Rec budget for people to clean, lock & unlock doors. I am just not sure how you build a beautiful park, welcome the city, but not provide a bathroom.	3/24/2019 12:19 PM
52	As said before flashing lights at the in town and at school and park zone cross walks.	3/24/2019 11:57 AM
53	Hamburg is the cleanest and one of the most environmentally friendly cities in the world. we should aspire to do the same. Implementing clean technology. Ambitious zero emissions by 2050. There are more than 2 million square feet of rooftop gardens and a well-developed network of public transport that help reduce pollution. Invest heavily in maintaining water quality and reducing air and water pollution. The abundance of green spaces will make us more attractive to tourist. Creating revenue for the city and government services. Beautification and maintenance of public spaces should be a high priority for the government. Creating an energy efficient system of heating that helps it cut down on electricity consumption. creating an effective garbage disposal system where most of the waste generated by this city is recycled, thus reducing pollution levels. Curitiba, to ensure recycling of waste, waste can be exchanged for coupons of food or public transport which incentivizes people to sort their waste enabling better recycling. Strict laws equally applicable to citizens and foreigners to ensure cleanliness. This includes heavy fines for littering, a ban on chewing gum and a ban on cutting trees from protected areas. Calgary has been consistently ranked as one of the cleanest cities in the world because the municipal authorities have imbibed the five basic principles of cleanliness into their citizens. Sewage System Quality, Water Drinkability and Availability, Waste Removal and Recycling, Traffic Congestion, and Air Pollution are the five main tenets used by the city to minimize pollution and keep it clean. Kobe is one of the large cities in Japan, but despite a large population of 1.5 million, there is no public littering. This city also has one of the most effective waste disposal systems in the world and recycles most of the waste it generates. Brisbane is a large city in Australia that has a population of 2.3 million (Coquitlam Population 2018 –143,258. (estimated) but is spotlessly clean. There is also an abundance of recreational spaces, parks and botanical gardens which make the city pollution free and the air crisp and clean. We could take places like these and learn from them. Creating a safer and sustainable city for all. Encouraging everyone to do better for the community.	3/24/2019 11:57 AM
54	Syncrinized traffic lights let the traffic flow less bed gas (be green in actions). Do not let left turn into every single steet slower the traffic terribly. We do not have more roads but way more cars on the roads it needs improvement to make this city livable and enjoyable..put more reflect panels on the roads for better visibility but sunken so they will stay there after the snow removal too.Thanks for the good start!	3/24/2019 11:25 AM
55	Traffic lights need to be synchronized. Lane markers need to be renewed more often, in places it is hard to tell where the road is specifically. sunken reflector panels need to be added to the roads, again to better indicate where they are.	3/24/2019 11:23 AM
56	Synchronize traffic lights system,lets the trafic flow,less time on the rood less pollution-more green-. Everywhere sunken reflector pane on the road so that the snowplows don't remove them ,for better visibility dark rainy days, less accidents!	3/24/2019 11:06 AM
57	I would like to see more affordable housing. Including for those who need housing that currently live on the street. With support to help the people adjust and maintain their housing. It should not be a crime to be poor. There will be costs to the city. But aren't we all just a paycheque or two from possibly losing our home. this is something is I am willing to put time into. I feel grateful for what I have, and yes I have worked most of life to be where I am.	3/24/2019 10:54 AM
58	more recreation near dominion triangle ... with more housing the city should have more parks ..etc.. school dist 43 is selling off lands tto housing and this will impact the city more than it knows in the future when increased population has demands not met by wisdom now .	3/24/2019 9:49 AM
59	These are all essential	3/24/2019 9:41 AM
60	With community policing, we will attract officers that live here in Port Coquitlam and work in other municipalities as police officers. Officers will be involved in our community and will not be transferred unlike Rcmp members, they would get a feel for their communities and get to know local issues.	3/24/2019 9:09 AM
61	I would like to see more effort put into flowers to beautify our city. Our previous head gardener, Bill Herbst, did a better job of the various flower beds around the city. This beauty goes a long way to make me feel proud to live here.	3/24/2019 8:58 AM
62	Our city needs more dedicated officers to patrol our neighbourhoods and provide proactive community policing. It seems as a satellite detachment of Coquitlam, our officers end up assisting calls in that community.	3/23/2019 10:10 PM
63	Side street garbage is growing	3/23/2019 5:26 PM

Budget 2019

64	Citadel area needs traffic control desperately. Especially Shaughnessy st between citadel and the forest	3/23/2019 5:13 PM
65	More social and recreational services are needed.	3/23/2019 2:41 PM
66	Coast meridian traffic calming or roundabouts	3/23/2019 2:23 PM
67	We are satisfied with the service that we use. But you could add more reasonable priced senior residence	3/23/2019 10:53 AM
68	Again, too hard to choose	3/23/2019 10:35 AM
69	I hope there's lots of new programs at the new rec centre for all ages.	3/23/2019 8:43 AM
70	Add a bathroom to elks park	3/23/2019 7:55 AM
71	The Youth activity center in Hyde Creek has to be shut down or moved to City Hall so the city staff will see how young people use it: smoking, drinking, and throw garbage into creek. Police is there quite often. In my opinion, this facility is not acceptable in the Rec.Centre.	3/23/2019 7:50 AM
72	Replace all the trees that are being cut down and add more green space	3/23/2019 6:03 AM
73	I think it would be good to have additional community activities to bring residents together and recreational activities so that these things can bring more enjoyment personally and in being a citizen of this community.	3/23/2019 12:04 AM
74	We have easy access o it would be nice if the trails were clean	3/22/2019 10:44 PM
75	beautification of the downtown and solving the traffic problem in the city center. Maybe new bridge over the train's track? Maybe tunnel? Some kind of solution because soon the roads would be completely plugged.	3/22/2019 7:42 PM
76	No increase None of those	3/22/2019 7:17 PM
77	Fires can be prevented by implementing safety in the communities.	3/22/2019 7:07 PM
78	Make the city more walkable - improve walkability score, not just of the downtown area, but all throughout port coquitlam. Increase the "neighbourhood" feel with areas of residential mixed with small stores, small markets etc so that it doesn't matter where you live, you can walk to restaurants and stores (similar to some Vancouver neighbourhoods). We don't have a huge population, but if we have a nice city, more people will come. Also what can we do about the speeding traffic on Coast Meridian?	3/22/2019 5:11 PM
79	Glass pick up & additional green cart pick up in spring.	3/22/2019 2:44 PM
80	If sky train were to get into poco	3/22/2019 2:32 PM
81	Invest in street improvements like sidewalks, and better bike infrastructures. Our flat city has so much potential for cycling, but currently conditions are unsafe. Please won't ride until it's safe.	3/22/2019 2:11 PM
82	The new swimming pool - is it Olympic sized? Will it support swim meets for our youth?	3/22/2019 2:06 PM
83	Police services	3/22/2019 2:03 PM
84	We don't need to increase taxes, don't you people realize people can't afford to pay higher taxes!! But they just keep going up and up!!	3/22/2019 2:02 PM
85	Too much densification happening. Better garbage & recycling containers - too heavy for me to move myself. Need curbside glass recycling.	3/22/2019 1:54 PM
86	How about more support and services for the mentally ill and homeless, getting bad!	3/22/2019 1:50 PM
87	It looks reasonable	3/22/2019 1:38 PM
88	Green waste pick up should be every week - too long to wait for every week after winter	3/22/2019 1:31 PM
89	Track down some areas that are rampant in using drugs, marijuana smells in the neighbourhood, protect our children	3/22/2019 1:27 PM
90	Most need repaving	3/22/2019 1:24 PM
91	on Prairie, north side off Coast & leading to Vincent	3/22/2019 1:15 PM
92	no tax increase	3/22/2019 1:09 PM
93	What to do about dogs off leash everywhere? Some owners are great but many are not. Let their dogs run at you, poop everywhere.	3/22/2019 12:30 PM
94	so it would be safe for motorcycles	3/22/2019 12:05 PM

Budget 2019

95	Have glass only recycling: we have recycling but still need to "drive" to the "return it" for certain things re: gas fumes/traffic??	3/22/2019 12:02 PM
96	Poco could have a Casino to help pay for taxes and support homelessness and other charities. That would help lower the cost for homeowners	3/22/2019 11:59 AM
97	More arts & culture program especially in summer	3/22/2019 11:54 AM
98	More seniors are moving into downtown PoCo with high density and it makes it more difficult to see people during winter months with rain etc. we need to review and possibly improve the lighting at main crosswalks in high traffic areas downtown along Shaughnessy St. and Mary Hill	3/22/2019 11:53 AM
99	Stop increasing our taxes!! the changes, if any, have been unnoticeable	3/22/2019 11:51 AM
100	Policing in Poco is almost non existant. Speed limits, stop lights & stop signs are ignored. Seldom see police cruisers	3/22/2019 11:47 AM
101	As stated above - 1-2 free pick up items per year at curbside. Ex. heavy furniture items	3/22/2019 11:44 AM
102	More focus on traffic & pedestrians safety. Too many drivers run red lights & stop signs, speed through school zones & playgrounds	3/22/2019 11:38 AM
103	Swimming pools	3/22/2019 11:34 AM
104	Continue renovating Downtown core (Shaughnessy area), many buildings are old/burning down. Losing businesses to other areas w/ new building/development	3/22/2019 11:30 AM
105	Senior centre. New Building does not accommodate adequately	3/22/2019 11:19 AM
106	Add a rubber indoor oval to the new complex so that it can be used all year round	3/22/2019 11:17 AM
107	Roads on Mary Hill subdivision would like to see our street get curb & ditch filled in as was promised over 40 years ago by the city!	3/22/2019 11:07 AM
108	less taxes, no adding	3/22/2019 11:03 AM
109	Purchase of Carnoustie Golf Course, community golf course, first tee for kids, community centre, café/pub, link to Blakeburn lagoons, Senior centre	3/22/2019 11:01 AM
110	Our roads need necessary and ongoing, and expensive, maintenance. We all use and need the roads whether we drive private vehicles, use transit, cycle or walk.	3/22/2019 10:56 AM
111	Budget - each year to build up a fund to partly pay for the extension of skytrain to Port Coquitlam	3/22/2019 10:53 AM
112	Recreation and culture	3/22/2019 10:49 AM
113	Traffic control (lights, signals & Crosswalks)	3/22/2019 10:45 AM
114	Water and sewer. They have damaging impact towards floods, insurance, damage costs, health issues, wildlife & environment	3/22/2019 10:42 AM
115	You can do both without increases	3/22/2019 10:36 AM
116	Road conditions: that improve is just on the line marking problem, is not the road construction.	3/22/2019 10:32 AM
117	adding the collection of glass to garbage services - Coquitlam has this service - so it is possible!	3/22/2019 10:29 AM
118	Add a stop light to Citadel Drive in front of middle school - very busy same as sidewalks	3/22/2019 10:27 AM
119	Glass (recycling) pick up	3/22/2019 10:24 AM
120	More off leash trails or parks. The proposed ones/skylark/far to close to major roads, unless a chain link fence was put in.	3/22/2019 10:19 AM
121	services are all good	3/22/2019 10:15 AM
122	One City Hall enough this three city	3/22/2019 10:14 AM
123	And one Mayor, I believe TriCity should have only city hall	3/22/2019 10:12 AM
124	More teen age programs to keep them occupied for teens in lower income households	3/22/2019 10:05 AM
125	too late, everything is geared for walking distance	3/22/2019 10:03 AM
126	People with messy junky premises. Make them clean it up!!!	3/22/2019 10:02 AM
127	Cleanliness & Business development	3/22/2019 9:59 AM
128	As per above we should get a decrease in taxes based on the finished work done on our roads	3/22/2019 9:55 AM
129	We spend too much money on recreation	3/22/2019 9:45 AM
130	No increase If you want to increase taxes, you must increase our income	3/22/2019 9:43 AM

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131	No additions we can think of	3/22/2019 9:38 AM
132	Pedestrian crosswalk at uncontrolled intersections eg. Shaughnessy & Whyte	3/22/2019 9:34 AM
133	Road Conditions	3/22/2019 9:28 AM
134	Sidewalks - for pedestrians safety. On side streets where there are none (IE. Hawthorne)	3/22/2019 9:26 AM
135	Parks - green spaces keep us & the planet healthier.	3/22/2019 9:22 AM
136	Roads! Potholes	3/22/2019 9:20 AM
137	Cleanliness	3/22/2019 9:15 AM
138	None	3/22/2019 9:12 AM
139	See above issues for roads, lanes etc. No higher taxes or fees. Keep parking free it increases commerce.	3/22/2019 9:03 AM
140	Better garbage services, happy about dog waste bins! Shaughnessy St lights and crosswalks	3/22/2019 8:53 AM
141	No increase I wouldn't want to increase taxes, cost of living is already too high.	3/22/2019 8:43 AM
142	Road Conditions	3/22/2019 8:42 AM
143	Lower activity fees	3/21/2019 10:18 PM
144	Poco trail needs lights. It's used at all hours of the day but is difficult to use at night.	3/21/2019 7:14 PM
145	I would love to see some money put towards the aquatics budget for paying their employees. I feel as though the 20 ish dollars they are paid is often not enough for what they need to do.	3/21/2019 6:04 PM
146	Sky train to Port Coquitlam	3/21/2019 4:31 PM
147	Every year I easily pick a service but this year I feel so positive about all the amazing services in Port Coquitlam I can't pick one! I'm happy that we are getting the Rec center and I've seen so many improvements like sidewalks and lines painted. Most of all I feel like the city is really engaged and listening to me and I feel my taxes will be used very well from now on. I wasn't always this happy, believe me lol	3/21/2019 4:28 PM
148	We need to have eronomic specialists, to ensure City changes and expansions are planned, protecting parks, trails...ensuring engineering/building designs are safe and forward thinking. Maybe more education to the residents of PoCo.	3/21/2019 3:15 PM
149	Specifically for speed control in the city.	3/21/2019 2:27 PM
150	Adding curling sheets	3/21/2019 1:36 PM
151	Aging population - more programs especially with the new facilities coming on line.	3/21/2019 12:23 PM
152	PoCo is a growing city so more intelligent traffic infrastructure needs to be implemented. The intersections of Ottawa and Dominion for example isn't working. Too many cars use that intersection to make it safe. The huge lineups for the Costco gas is problematic. Trying to even get out of the parking lot where the BC Liquor store is brutal. With people coming across from Costco and oncoming traffic, it's enough to prevent people from even shopping in that area. There are a number of busy intersections like that and then an extremely long crosswalk is dropped closeby which is just dangerous and I must admit intimidating as well. I think the Trans Canada trail needs to be advertised more because the idea of somewhere replicating Brewers Row in Port Moody would be a huge asset in PoCo. It's a beautiful space but not so much drinking beside industrial buildings.	3/21/2019 12:10 PM
153	Sidewalks in more neighbourhoods. A traffic survey on through roads such as the north end of Fremont Street and all of Kitchener and Clayton Streets would tell you if sidewalks would benefit residents - especially pedestrians.	3/21/2019 9:08 AM
154	The youth are are future. They need outdoor facilities that are suitable to provide a desirable activity. In addition, leading facilities will attract provincial and national level events that will further draw attention to sports and recreation. Wether it be soccer, football, swimming, or lacrosse - we need to further support our youth sports clubs. Coquitlam has the luxury of casino money to support these organizations - as a result own kids leave our city to play. We need to stop this trend - and we can only do that with public funding and support.	3/20/2019 10:53 PM
155	I would really like to see the Patricia corridor looked at again. Connecting the Poco Trail at Patricia with Hyde Creek would be nice to see, especially since the crosswalk at Oxford can be tough at times.	3/20/2019 10:41 PM
156	No opinion	3/20/2019 7:13 PM
157	Again we see once the rec ctr. is complete.	3/20/2019 6:36 PM

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158	Makes the streets safer for pedestrians and drivers	3/20/2019 5:37 PM
159	Willing to pay for the services. Just use the money wisely	3/20/2019 4:52 PM
160	Safer crosswalks	3/20/2019 4:46 PM
161	A multi-sport, year-round field that includes baseball diamonds and lacrosse boxes. This could be a huge income generator for the city, especially if it's situated in the eastern section of PoCo at the Loughheed Hwy. Could also include a hotel for tournament attendees. PoCo needs better baseball diamonds for minor baseball and the Thompson Park fields aren't good for the long term.	3/20/2019 4:43 PM
162	Downtown core shop fronts are outdated. Very poor Xmas lighting in December, no wow factor. Insufficient services ie, medical, shopping, restaurant, to accommodate the increase in population and density in the area.	3/20/2019 3:50 PM
163	People want to live in a well-planned, clean and attractive city. Green spaces, parks, and trails are assets only if they are well maintained and people feel safe using them. Strict enforcement of property bylaws has a positive, far reaching effect - one derelict area, storefront, or property impacts an entire neighbourhood. Weedy sidewalks, litter, and dying trees are just not a good look. Bandaid approaches (e.g. unattractive banners on the Coast Meridian Overpass) are insufficient. Wouldn't it be great for Port Coquitlam to build a reputation for being a beautiful place to live?	3/20/2019 3:25 PM
164	Parking Utilize your parking attends to monitor the parking of workers vehicles in the Port Coquitlam recreation area so the people who sign up to take classes can find a place to park.	3/20/2019 2:16 PM
165	I'd love to see the city spend more money and invest on a COVERED Lacrosse Box with LIGHTS so that it could be used year-round. The cost to build and operate would easily be recouped through the demand for renting out a facility like that. Look at Westhill in Port Moody or the Coquitlam Forum where Vancouver Warriors are renting it out.	3/20/2019 1:26 PM
166	red lights are too long	3/19/2019 9:11 PM
167	Traffic calming. I know my whole neighbourhood in north east is fed up with speeders, vehicles with total disregard for pedestrians, red light/stop sign runners, and lack of respect for our neighbourhood. It is unsettling to see Burke putting in traffic calming measures such as speed bumps and round-a-bouts but Port Coquitlam has only put in two measly speed humps on Victoria and cedar. We need to step it up in traffic calming in a major way.	3/19/2019 8:54 PM
168	Downtown Port Coquitlam looks dated and could use a refresh of shops. I also don't believe a city can ever be too clean or attractive - simply things like the City of Port Coquitlam sign on Mary Hill Bypass could be improved to provide a better welcoming to the city when driving in.	3/19/2019 5:12 PM
169	No tax increases are necessary if the city is run efficiently and with the goal of keeping taxes low. It's called getting the maximum return for the investment. Mediocrity and yearly tax increases are the work of a lazy city council.	3/19/2019 3:16 PM
170	general disrepair, potholes bumps etc	3/19/2019 1:27 PM
171	a Northside ambulance station?	3/19/2019 1:17 PM
172	Help the homeless and it would in turn clean up the parks.	3/19/2019 10:16 AM
173	increase bus routes so it is less time to get to where you want to go	3/19/2019 10:03 AM
174	I personally think we should have water meters. I think people are too wasteful and paying for what they actually use might encourage them to be less wasteful. And yes, I do realize this would involve installing water meters.	3/18/2019 9:34 PM
175	I want to be proud of the city I live in. Mainly cleanliness in the cleaning up of drug/alcohol garbage from our kids parks.	3/18/2019 6:53 PM
176	Continue to upgrade and maintain our excellent parks. They bring a lot of value and quality of life.	3/18/2019 5:21 PM
177	We need a local initiative around reuse and repair as well composting opportunities on city lands.	3/18/2019 2:52 PM
178	just to make sure our city stays safe...either with homelessness or crime prevention as well as speeding.	3/18/2019 2:46 PM
179	n/a	3/18/2019 11:51 AM
180	should reduce the expense on large screen and speakers	3/18/2019 11:19 AM
181	I would like to see more recycle bins in my area(walking distance) for plastics, books, clothing, etc.	3/18/2019 11:05 AM
182	Incentives for further reducing waste and not setting out carts if not full. In only set out my carts about once per month when carts are full in order to save the city time, energy, and costs of collection	3/18/2019 9:23 AM

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183	I would prefer roundabouts versus more lights.	3/17/2019 9:28 PM
184	This can be done through the private organizations themselves. The city can respond to any initiatives they can propose, but not devote full time staff to do the research and reports.	3/17/2019 6:06 PM
185	An added investment in our youth.	3/17/2019 3:49 PM
186	No increase I do not want any increase in taxes. Use my tax dollars more efficiently. Reduce your remuneration. You are overpaid in the City Council.	3/17/2019 10:56 AM
187	Go back to part time council	3/17/2019 9:53 AM
188	Providing more services and at subsidized prices like spin classes, yoga, aerobic classes, swimming pools, indoor walking facility, gym facilities can encourage people to exercise (hence help reduce health care costs) and also bring in income to the city of Poco. Really looking forward to the new rec center.	3/16/2019 7:32 PM
189	Activities for seniors and youth, as well as early childhood services would be very beneficial.	3/16/2019 4:30 PM
190	I'd like to see more businesses opened in Port Coquitlam. As we gain more employers we'll be able to attract residents and have a more livable city instead of everyone commuting to Vancouver for work	3/16/2019 3:44 PM
191	The appearance of the city affects residents and visitors both on a psychological level. If you want to attract people to come to Port Coquitlam then make sure the city looks like a place they would want to come to.	3/16/2019 1:36 PM
192	complete the planned pathway along Patricia Ave to connect the existing new paths as increased monster homes have left very unsafe cycling, walking, wheelchair access all being forced to travel down the single lane in the middle of parked cars	3/16/2019 11:42 AM
193	Here is the letter I have submitted twice to the city: Re: Crosswalk/Traffic Issues at intersections Fremont & Riverside and Fremont & Prairie To Whom It May Concern: I am writing this letter to your department regarding two particular intersections in my neighbourhood. I have lived at 2927 Fremont Street for the past 19 years and I have witnessed an increased amount of traffic coming through the neighbourhood. This is itself is an issue, however my main concern is that most of the drivers coming through the Fremont and Riverside intersection and the Prairie and Fremont intersection consider the stop signs as mere suggestions to pause (or in many cases drivers do not to bother yielding at all). I have witnessed a neighbour crossing with his dog and nearly being hit by a driver simply turning into the crosswalk without stopping, a woman from a local daycare stepping out into the crosswalk with a 4-child stroller and a driver racing through in front of her, a pedestrian waiting to safely cross the crosswalk to no avail, etc. I am an avid runner and I routinely have had incidents at Prairie and Fremont where drivers haven't even noticed that I am half way across the cross walk (walking not running) until I shout at them or throw my arms in the air. Today a driver coming down Prairie paused at the stop sign then raced across Fremont and the sidewalk in which I was entering. Another driver failed to even slow down at the stop sign and followed the first driver through when I was half way across the sidewalk. I threw my arms up in the air so that he would notice me. He then went around the block and stopped and confronted me as I continued down Fremont and accused me of being in the wrong. I can tell you, that as a woman, I do not appreciate being confronted and yelled at by people (in particular a large, angry male) who are clearly in the wrong. For some time now, I have resorted to stopping and walking very slowly across Prairie holding my hand up to drivers to suggest they slow down and stop and trying to look them in the eye (which is futile if they are distracted). However, even this is, at times, useless. I also run in bright, reflective clothing no matter the time of day and am cautious about crossing streets so there is no issue of not being seen by those who are paying attention. For every horrible encounter I have had at the Fremont and Prairie intersection I would be spending an inordinate amount of time reporting to the municipal police. It seems that a more prudent solution would be to install a traffic light at this now very busy intersection so that local residents can feel confident stepping out on to the marked crosswalk without fear. On another note, the shoulder on the north side of Prairie has eroded so radically that pedestrians need to almost move out on to the street to pass around steep embankments that nearly meet the pavement. I have seen city workers patching pavement in the area, but no one has thought to address the poor state of the road shoulders that provide access for those on foot or bicycles.	3/16/2019 11:31 AM
194	Roads are for movement, not just for motorized vehicles but for everyone, including pedestrians/cyclists/skateboarders, caregivers pushing strollers, people in wheelchairs. Roads are maintained and cleaned, but the same attention to infrastructure and maintenance is very lacking for those not ensconced in motorized vehicles.	3/16/2019 9:26 AM
195	Answered previously	3/16/2019 9:19 AM
196	Making Poco greener. More green space protection and enhancement (planting). Bike lanes are nice and needed. In general more green business, and green development and infrastructure.	3/15/2019 10:28 PM

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197	Something needs to be done about the homeless issue. They hang around Safeway and Superstore all day long. I sometimes see bonfires burning in the woods near Gates Park. They either need more day programs, accessible shelters...or more policing needs to be done. Perhaps a combination. I'm happy to see the addition of 6 more police officers.	3/15/2019 8:04 PM
198	Increase in police presence for security and safety	3/15/2019 8:03 PM
199	Expanded recycling options in the blue cart (e.g., soft plastic such as shopping bags) would increase the likelihood of people recycling.	3/15/2019 6:54 PM
200	We have to save the environment.	3/15/2019 5:51 PM
201	Increase the number of 'illuminated' crosswalks. And ironically, if round-a-bouts are utilised going forward (see previous question), the savings in ongoing maintenance will probably cover the cost of the crosswalk enhancements!!	3/15/2019 4:17 PM
202	Give the children and especially teenagers more things to do - keep them busy!	3/15/2019 4:13 PM
203	As the population densifies we need to ensure there is sufficient outlets to allow people some space away from others. Also, we are trending towards a more healthy lifestyle which this choice reflects.	3/15/2019 3:52 PM
204	Reducing wait times for permits, clearer paths to development, while giving continuous feedback on where the permit/ application is in the process would reduce costs and improve clarity for developers/ builders. Simply by speeding up permit approvals by adding more staff would reduce development costs and ultimately costs to build in Port Coquitlam resulting in more development, rental housing, etc and more tax revenue.	3/15/2019 3:23 PM
205	Since the new "all ages" portion of the new recreation center is a joke, we should develop a proper seniors' center by either adapting an existing facility such as the Terry Fox Library building or build a new one to replace Wilson Center (perhaps by partnering with a developer along the lines that were done for Glen Pines in Coquitlam)	3/15/2019 3:10 PM
206	I prefer the balanced approach	3/15/2019 3:07 PM
207	Dog parks could be so much better!	3/15/2019 2:20 PM
208	Need pedestrian overpass to cross Mary Hill Bypass at Shaughnessy street , as this is the terrible bottle neck for the trail which is otherwise very beautiful and useful trail. The reason is , it is very rare that the traffic signal for pedestrian changes to green, so it takes very long time before able to cross, and it is very dangerous as some people cross the bypass when signal is green only for vehicles.	3/15/2019 1:59 PM
209	accepting styrofoam for recycling	3/15/2019 1:45 PM
210	The whole recycling thing is a total mess and way to hard to deal with	3/15/2019 10:08 AM
211	we need more fire halls and firefighters, the density has increased significantly in recent years, and has spread out more.	3/15/2019 9:22 AM
212	We all want to get people out of their cars. We want a healthier population. We have to be able to walk safely. Cars need to be slowed down on many streets within the city.	3/15/2019 9:16 AM
213	With density of people happening add to park space and green space whenever possible.	3/14/2019 9:29 PM
214	Increase number of postal boxes especially in areas with condos, as many do not have own transportation and in the Oxford area, there are very few boxes where I can mail items without going into a store of some type. Or add an intake box at these addresses for those who do use Royal Mail. I'm a senior and there seems to be mostly absent in the area. I also cannot walk very far due to foot surgeries.	3/14/2019 6:47 PM
215	Not sure yet.	3/14/2019 6:39 PM
216	Lot of areas need work	3/14/2019 4:52 PM
217	We need more trees, more green-spaces and greater walkability and bike-ability. Trees are community assets - good for mental, physical well-being and the environment!! Great value :)	3/14/2019 1:21 PM
218	Additional facilities in the city - downtown badly needs a theatre space, museum and archives could expand	3/14/2019 12:43 PM
219	more or better routes to get traffic flowing through poco and from poco out to the areas people need to get to	3/14/2019 12:32 PM
220	Paint the lines and repair potholes.	3/14/2019 12:27 PM
221	More interaction with the public	3/14/2019 12:19 PM

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222	Driving behaviour is shocking & dangerous. Not enough police presence to stop this current behaviour.	3/14/2019 12:09 PM
223	Need more businesses to draw younger, millennials into the city to make more vibrant.	3/14/2019 11:44 AM
224	There are places In the city that could use pedestrian controlled lights of some sort or other. Increase the safety for pedestrians.	3/14/2019 10:55 AM
225	Makes us look like a third class city when we can't keep our outside spaces free of garbage and clutter. And there is no enforcement of bylaws when businesses in the area just store and aor dump items outside with no regard for how it devalues area they are in. Have signing regulations so that strip malls don't look so ratty and haphazard.	3/14/2019 10:50 AM
226	I have said why above, we need more police on the roads controlling the idiots out there. While you are at it feel the powers that be that the freeway needs more patrols too, it's crazy how some people drive and I am not a slow driver myself.	3/14/2019 10:49 AM
227	Lacking in knowing what this has enhanced , so yes part of this,	3/14/2019 7:59 AM
228	Not that I think there needs to be a ton of work done, just that there is almost always somewhere that could use a little sprucing up.	3/14/2019 7:49 AM
229	Imagine a city population that was enlightened enough to elect Councillors who valued Arts and Culture. You'd all be out of jobs, but the rest of the City would be much better off for it.	3/13/2019 10:34 PM
230	I think increasing the attractiveness of the city will bring life to the community and also attract residents, businesses, and younger families. Port Moody is a great example of how vibrant the community has become and people often talk about its livability there, services/businesses/innovations that attract people there, as well as overall appeal and how the municipality has invested to plan for an attractive community to live in	3/13/2019 10:19 PM
231	City is almost fully developed. No need for such a large staff component.	3/13/2019 10:06 PM
232	I see this as a huge area of concern. As a resident/homeowner here for the last seven years, I'm shocked at how often I see accidents and near misses, and have seen pedestrians get hit at busy intersections. Pedestrian corridors and school walking routes must be improved. I'd love to see some creative ideas about how to slow down speeders on roads like Pitt River between Lougheed and Mary Hill who are often going 30-40km above the speed limit, or along Coast Meridian. It's scary walking on the sidewalk on these routes, especially with kids in tow. Maybe a fake cutout of a police officer doing radar, or a speed clock, or some increased signage etc.	3/13/2019 8:56 PM
233	set the lights to sync during busy hours (i.e. Coast Meridian...)	3/13/2019 8:35 PM
234	Lets pay some real attention to the greenspace areas. Make them REAL	3/13/2019 6:36 PM
235	Get traffic moving on lougheed Hwy very weekend same thing 20 minutes Togo from sterling to Hastings a 5 min drive normally	3/13/2019 6:29 PM
236	sorry don't have enough information to answer that question. I would need more info on whats required	3/13/2019 5:55 PM
237	For downtown revitalisation but as a time-limited levy (single or multi-year) rather than overall tax increase.	3/13/2019 5:38 PM
238	I'd be prepared to put this on hold in exchange for lower taxes.	3/13/2019 5:27 PM
239	No increase There no reason taxes need to be raised. You keep adding more people to the city, yet more taxes? Math doesn't add up. More people should equal lower taxes per person... especially as services haven't dramatically increased. Too much waste	3/13/2019 4:33 PM
240	I do not want ANY increase in taxes but if I need to choose one !	3/13/2019 4:21 PM
241	and traffic control :) more people are moving out here, we need the infrastructure and roads to support them.	3/13/2019 4:16 PM
242	none	3/13/2019 4:12 PM
243	No increase prefer that money is spent wisely to avoid tax increases	3/13/2019 4:09 PM
244	Housing and treatment for homeless people who need it.	3/13/2019 3:48 PM
245	The city core should be better looking, but also there are definite hubs on the North Side and on the South Side that could be enhanced and made more user-friendly.	3/13/2019 3:33 PM
246	In the course of answering previous questions I have commented in the "Additional Comments" sections. Those comments address the topic of question #14. My comments also address why I see the need for the recommended improvement.	3/13/2019 2:09 PM

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247	Not specific to Parks and Trails. I am happy to pay taxes and I believe it is the best way to benefit the most people. But I don't know if spending 'more' is always the answer. I think spending smarter in all areas would be best.	3/13/2019 1:38 PM
248	So far so good.	3/13/2019 1:29 PM
249	none	3/13/2019 12:28 PM
250	Road conditions - I'm embarrassed to say PoCo is as bad as New West	3/13/2019 11:12 AM
251	Citizens of Port Coquitlam pay more than enough tax to sustain a viable and beautiful city. If it does not seem so, then it is because the management of the tax is not true.	3/13/2019 10:38 AM
252	Parking I would look to revenue generation and I would improve bylaw and parking enforcement.	3/13/2019 10:29 AM
253	After being struck by a car in November and have a near miss just the other day at the same intersection I feel that something needs to be done to make sure pedestrians have a safer way to cross the road without worrying about being run down.	3/13/2019 10:03 AM
254	No increase Nothing - stop trying to spend all our money	3/13/2019 9:52 AM
255	No increase Do not add more taxes to taxpayers!	3/13/2019 9:06 AM
256	More sidewalks, so I can stop walking on the streets and paint the road lines	3/12/2019 11:30 PM
257	With scarce ambulance service in the city and enforcement of triage on medical incident, adding fire fighters would help alleviate the pressure on the medical system and increase response time for overall medical emergencies.	3/12/2019 9:58 PM
258	it takes more than half an hour driving time from Riverside area to Coquitlam malls, when comparing to 10 years ago, it only took 10 minutes. Improvements needed to be set up tidal flow traffic light timing.	3/12/2019 9:52 PM
259	I think it would be fantastic to invest more here to spur growth and rejuvenate the city. More shops, breweries, restaurants, pubs, housing, recreation activities etc.	3/12/2019 9:48 PM
260	More development in the downtown Port Coquitlam area eg. businesses, restaurants, shops with residential units on top.	3/12/2019 8:43 PM
261	Port Coquitlam needs a reason for business to locate here; the new craft breweries are a great start, but we need more.	3/12/2019 8:36 PM
262	Getting people out to enjoy the city in all it has to offer is a great way to make a wonderful community. It has to appeal to all ages, and a wide variety of offerings.	3/12/2019 8:34 PM
263	Roads. Work started over a year ago in my area, Lincoln Park/Sun Valley but it is taking forever and seems to taking place on a part-time basis.	3/12/2019 7:42 PM
264	However RCMP could be more efficient with following through with services	3/12/2019 7:34 PM
265	Traffic calming and sidewalks to make neighborhood more safe for kids and more friendly.	3/12/2019 7:00 PM
266	Programming for youth and seniors	3/12/2019 6:01 PM
267	Definitely if the river is clean and put in order that place could be pretty attractive as a summer beach and even just for better appearance of the city. Many people would prefer to live in Port Coquitlam just because of that.	3/12/2019 5:21 PM
268	Traffic efficiency could be improved on Coast Meridian during rush hour to lane reversal headed north with one of the southbound lanes dedicated to a left turn lane. (Between Robertson Ave/Riverwood Gate to Prairie Ave.) A Skytrain route down Prairie Ave to Fremont Village. A parking structure could be erected on the south west corner of Prairie and Coast Meridian. Lot is empty at the moment. Plus Church parking lots can be utilized during the week. The key being charging a nominal fee to encourage Skytrain usage. This small fee (around five dollars a day) could be used to recover costs to erect a parking structure. The fee can also be proportioned to the Church's for use of their parking lots.	3/12/2019 5:18 PM
269	I would not spend so much money or use so much space on ice sheets. I fear that these will stay unused most of the time.	3/12/2019 3:50 PM
270	More bylaw enforcement for parking, unleashed dogs in sensitive environmental areas, waste management and noise infractions	3/12/2019 3:42 PM
271	Affordable rental housing. There is not sufficient to rent in this category! \$2400 a month on Fremont Street does not come close to what people on the low end of the wage spectrum can pay. The city does not appear to be adding to housing at the lower end of the scale.	3/12/2019 3:08 PM
272	Know there are improvements coming but still would like to see more lighted or signalling crosswalks in heavy traffic areas in downtown and Citadel.	3/12/2019 2:47 PM

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273	Speed limits are too low on the Mary Hill bypass highway. They need to be raised to 80 Kms. minimum. 60 and 70 are just too low. It was 80 at one time. Plus, I see them as radar traps only. Travelling at 80 kms. along this stretch of road cannot be seen as being too fast an excessive speed for the area in my opinion. Also the traffic lights heading west at Shaughnessy and Mary Hill are red for too long especially at rush hour times. Traffic gets backed up quite a ways back. The left hand green turn light heading north onto Shaughnessy should be changed to where that light turns green at the same time as the green light comes on for the east bound traffic. The west bound traffic lights should have the same amount of time on as the east bound traffic has.	3/12/2019 2:34 PM
274	consideration to glass recycling should be explored....perhaps monthly? Reality is that a large portion of glass is put in the garbage. Other cities such as Vancouver and Delta provide glass recycling	3/12/2019 1:45 PM
275	Most neighborhoods need more lighting, I already mentioned the patchwork roads.	3/12/2019 11:32 AM
276	Arts, music and culture is in my opinion one of the most important parts of a community.	3/12/2019 8:54 AM
277	You guys are missing the point. Clueless. The modern world people are stressed out and working hard. Making the city a functioning place to live and friction-less as possible. Reduce the hassles of living a rat race of place it is becoming. Do not make claims it is a great place to live when there so many daily problems you have the power to change but are to myopic to change.	3/12/2019 7:09 AM
278	More services for different categories of seniors -- and meeting spaces for seniors to gather -- and outreach to seniors who are isolated in their homes. So much more could be done for this multi-layer demographic to enhance their lifestyle choices and general satisfaction with life.	3/12/2019 6:24 AM
279	Again, too often our city facilities and schools sit empty when they could be hosting events, activities, classes and courses. Port Moody seems to have relinquished the title of City of the Arts - why doesn't Poco take over the mantle?	3/12/2019 12:03 AM
280	Public Safety is key. This and Fire Service.	3/11/2019 7:13 PM
281	We should require higher standards of aesthetics on new construction and increased setbacks from roadways which could reduce density and therefore lower potential DCCs ,requiring increased property taxes to cover the shortfall. I don't want Poco to become a haven for unappealing businesses or their clientele.	3/11/2019 6:31 PM
282	Would really like to see brighter white street lights, plus sidewalks that are even - no difficulty when walking on them. When the sun goes down it can be a problem walking to the local store when a person has vision & mobility problems. You can't always go to the shops when its high noon.	3/11/2019 5:20 PM
283	N/A	3/11/2019 5:02 PM
284	Several roads between Shaughnessy and Coast Meridian getting very bumpy.	3/11/2019 3:37 PM
285	I would take a look at what Coquitlam is doing with respect to streamlining and lowering "development" fees for the ultimate goal of increasing density and creating more affordable housing options. This endeavour would lower our taxes as more taxpayers would be contributing to the city coffers.	3/11/2019 2:27 PM
286	Rehabilitation of Cedar & Prairie	3/11/2019 2:21 PM
287	Fix the roads!	3/11/2019 2:11 PM
288	Green cart with food in it needs to be picked up weekly earlier in the year as the bears are out a month before it starts to get picked up.	3/11/2019 1:52 PM
289	Bylaw enforcement for excessively loud, noisy vehicles and people abusing the curbside parking	3/11/2019 1:42 PM
290	Better road markings.	3/11/2019 1:15 PM
291	No increase NONE. The city has been caught multiple times giving cut backs and unwarranted raises. The city owes the residents and apology and reconsider any increase in taxes and consider auditing their practices and looking where money is being wasted rather then entitling them residents hard earned money.	3/11/2019 12:33 PM
292	As I said above, city has done good job in the past 12 years that we've been doing business here.	3/11/2019 12:31 PM
293	As a senior I appear biased, but cant seem to get ahead. IFat rates are ok when 2 people in a home are working. But as a retired person living alone on government pensions, there is not enough to go around... Maybe if our politicians took a bit of a pay cut..... then seniors would be able to keep their homes. I have had to re mortgage my home I have saved for all my life in order to just live here..	3/11/2019 11:22 AM

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294	as more people are moving into the suburbs for cheaper housing we could use more recreational facilities locally since we don't want to go back to Vancouver for activities on weekends. More classes offered for both sat and sunday will be nice. Remember times have changed, both parents work Monday to Friday so we wouldn't be home till 6pm so having classes that start at 6pm instead of 3:30pm will be ideal, and have activities for both sat and sunday, not just sat mornings will be a nice option as well.	3/11/2019 9:21 AM
295	No comment	3/11/2019 9:10 AM
296	More sidewalks! Particularly around and between schools	3/11/2019 7:09 AM
297	We do not wish to have a tax increase	3/11/2019 6:41 AM
298	I would change the pick-up schedule for recycling and make it a weekly pick-up. So much can go in the recycling bin now that it is often full each week (and there is little in the garbage can). Also, it would be great it be able to recycle glass and soft plastics at the curbside.	3/10/2019 10:01 PM
299	No increase No, stop taking my money	3/10/2019 9:48 PM
300	make shaughnessy street as 2 lanes each way, need more overpass or roads to connect north and south poco here	3/10/2019 8:17 PM
301	No increase property tax already increased, really don't need more increase.	3/10/2019 6:49 PM
302	I feel that at this moment we are saturated with Business/Development Services, just take in consideration the Freemont area. This is a huge complex just related to Business etc... we could and should have enough for years to come.	3/10/2019 6:04 PM
303	Widen Shaughnessy street to 4 lanes from North to South, eventually do the down town as well and wide the tunnel. The traffic bottlenecks are painful. I find myself now avoiding shopping locally, I go to Guildford or down the bypass to Walmart. It is hurting local merchants.	3/10/2019 5:19 PM
304	Parking More ticketing officers. To many people are parking in non parking areas and not getting ticketed. It's getting worse as people know they can get away with it.	3/10/2019 4:29 PM
305	Please do something about the condition of the road surface's throughout the city. The city centre streets I have complained about before but now our street Western Avenue is a mess. I believe that blacktop is supposed to last 15-20 years, but now with the daily traffic on Western its about time it was re-surfaced full length NOT in patch like it has been in the last few years. And next year I will start and vote out any one on council that does NOT listen about ROADS!	3/10/2019 4:14 PM
306	Side roads are extremely dark and bike lanes are missing throughout.	3/10/2019 4:12 PM
307	I think it's likely time to take care of some of the basic street lights, sidewalks, pedestrian crossings, etc - there's more people and traffic now and on rainy dark evenings the roads can be unsafe for pedestrians sometimes.	3/10/2019 3:50 PM
308	Address Thompson Park or spend money to modify existing under used parks to accommodate the youth playing at this park March - October every year.	3/10/2019 3:40 PM
309	Crosswalks on Pitt River need improvement for safety.	3/10/2019 1:20 PM
310	I think a bit of a facelift is needed for some of the buildings in the Downtown area- but I understand these may not be on City land. I also would like to see more PoCo businesses flourishing.	3/10/2019 12:28 PM
311	i am worry about the refugees moving to our city. We need a safe and sound living environment, and safety is our priority concern.	3/10/2019 12:19 PM
312	I think we are well balanced.	3/10/2019 11:46 AM
313	Again, driveways in really poor conditions. Not enough handicap parking and for some reason, the city thinks is ok to pileup snow in handicap parkings.	3/10/2019 10:41 AM
314	as I stated earlier, green waste pick up every week until after News Year	3/10/2019 10:24 AM
315	Parking Street parking is hard to find in my neighbourhood because people are adding suites to their houses. No one seems to park in their garages or driveways. Parking permits to park on the street would bring in extra revenue. Hopefully it would help by making people park in their driveways at least. It's hard to park in our own driveway because people are parking so close to the opening.	3/10/2019 12:04 AM
316	We need to invest and utilize environmentally sustainable technology and initiatives.	3/9/2019 9:56 PM
317	garbage collection should be weekly in the summer months.	3/9/2019 8:43 PM
318	Lane markings in many areas need to be repainted.	3/9/2019 6:15 PM

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319	Honestly can't identify a dire need for anything that warrants more funding. We're very happy with how the city is managed; it's a lovely, open community. There is a growing diversity in the population that we think is welcoming of all cultures.	3/9/2019 5:39 PM
320	Because it is out of hand. The lack of respect on the north side by people rushing to the mountain is absurd. On our road alone there have been many damaged vehicles by speeders and people nearly clipped at sidewalk. It is now out of hand and needs to be rectified by permanent speed reduction solutions such as speed bumps, roundabouts, and more traffic lights.	3/9/2019 5:06 PM
321	no suggestion	3/9/2019 3:42 PM
322	pick up all recycling so there is no need to drive all over the place to drop it off.some of us do not have cars to do this.so it goes right in to the garbage.	3/9/2019 3:09 PM
323	Excessive traffic speed on Oxfrord St. North of Lincoln (learner's and road tests use this curbed area). Traffic calming measures and boulevard trees are required.	3/9/2019 1:03 PM
324	Increased funding for an additional turf field. Maple Ridge by example is going to have 5 of them soon and unlike Coquitlam and the casino \$, Maple Ridge is finding a way to make it happen.	3/9/2019 12:38 PM
325	Improve Side Walks - Specifically, add one along Thompson Park on Morgan and Taylor. This is a very dangerous area that is poorly lit, and no one respects the speed limits along these streets.	3/9/2019 12:35 PM
326	I'm not sure what's the effect on the budget of that "trail" they are building on Pitt River Rd that would connect to an existing trail apparently... PoCo is good enough with parks & trails... what we have right now is comparable to other bigger municipalities so let's be content with what we have & just maintain it & keep it up to date..	3/9/2019 12:26 PM
327	The road design in this community leaves much to be desired. For example, Users of the commercial area in the Dominion triangle i.e. Costco, Walmart etc. use Nicola, Ottawa, Riverside Dr., & Riverwood Gate to access Coast Meridian.This makes it sometimes very difficult to exit Rhine Crescent because of the steady stream of traffic both coming to and going from that area. When Terry Fox school lets out the intersection is always blocked. We sometimes have to use the lane, which has large pools of water on, to get to the Terry Fox four way stop. A dangerous procedure! There are many other examples.	3/9/2019 12:24 PM
328	Would like to see more of an effort to revitalize our city with a more modern feel, pedestrian friendly shopping, with planters, benches etc. Get some more BrewPubs, ethnic restaurants, (not chain restaurants!). Would have loved to see a Langley Farm Market and a restaurant like Browns or something with a bit of character on the North Side. Instead we got a Boston Pizza!	3/9/2019 11:31 AM
329	City is really lacking in Bylaw enforcement. Illegal cars parked. Business selling vehicles, car parts etc illegally. Corner of Kingsway & Dixon a big disaster to look at. Other businesses really try hard but several taking advantage of city property. Would think this would be a liability for the City.	3/9/2019 11:29 AM
330	More free services for disadvantage and vulnerable residents.	3/9/2019 11:15 AM
331	Citizens have to drive to recycle the styrofoam, bottles, etc. It's a waste of time and caused unnecessary pollution. Or, people simply put them as garbage and forget about the purpose of recycling.	3/9/2019 10:21 AM
332	I live along Citadel Dr, we always maintain the median area in front of our house, which is city property. What we've noticed, most people are letting them deteriorate, which really makes the area look unkempt. As a matter of fact, a lot of people are letting their homes deteriorate...disappointing! I do notice that the city property in front of the new homes towards Pitt River road receive city maintenance, why is that when we don't. Also, the oak trees that line Citadel Drive would be beautiful if the city would take care when trimming. It appears when they trim, it is pretty much a hack job just to get it done. In addition, we clean up all those leaves as residents with no where to put them all as green waste bins are so small. Thank You!	3/9/2019 10:14 AM
333	More lighting, improvement needed to prevent illegal turns during peak hours and more visual presents with the RCMP. More speed traps and more frequent, crosswalks with flashing lights to slow drivers down ahead of time.	3/9/2019 9:49 AM
334	None - taxes are too high. We need our money to live day-to-day. Please kindly take this seriously. Thank you !!!	3/9/2019 9:38 AM
335	I think it is worth having just main roads plowed in order to save some dollars.	3/9/2019 9:38 AM
336	none all these contribute to a safe, liveable society.	3/9/2019 9:33 AM
337	bylaws increase in staffing	3/9/2019 9:11 AM
338	None at this time	3/9/2019 6:03 AM
339	Creating more programs for children 0-5 years old in Port Coquitlam Recreational Complex and Hyde Creek Recreational Complex in afternoon, evening time, and school breaks.	3/9/2019 2:15 AM

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340	We need security cameras to be installed near public parks, major roads and schools for the safety of the children and women.	3/9/2019 12:48 AM
341	roads could be cleaner, owners of development land also could be forced to clean their lots up, what I would and , guess, many others, really appreciate is asphalt paving of northbound trail of coquitlam river from riverbend ave to gately ave, it's a popular trail and better surface will favor those on mobile strollers and moms with baby strollers as now road is a muddy mess and I am living on Burleigh ave feel personally somewhat in remote from dt core of poco despite it is 10 min walk.	3/8/2019 11:48 PM
342	Congestion from Ottawa to Westwood getting worse and worse	3/8/2019 11:08 PM
343	Just with having 2 kids under 3 we are starting to be more involved with the community/rec centers and events put on by the city. We love that there is lots for us to do with our kids, and especially free events that enrich our lives when we don't have to work extra to pay for them (indirectly of course if our taxes were to be increased).	3/8/2019 10:10 PM
344	No increase No you are killing us with taxes have mercy we are living in below povrty levels. all you think is more pay hikes for yourselfs and more taxes	3/8/2019 9:42 PM
345	The downtown does need upgrading. Perhaps enhance/upgrade the look of the shopfronts.	3/8/2019 8:58 PM
346	More small business outside of the Downtown Port Coquitlam area.	3/8/2019 8:37 PM
347	Overall, I don't mind paying higher taxes. - Glass recycling should be included in the blue cart pickup. - Park land should be increased to add to the already great green space of Poco. - I never want to see another residential high rise built in the city. - Billboards and advertising should be removed throughout the city. - Commercial and industrial zones should be left to the size they are currently. In summary, I don't want Poco to grow except in park land. Keep everything as it is. More taxes (I'm talking even 50% more) are not a problem to keep Poco green, small, and free from corporate influence. Growth is not sustainable and I want to see the city take care of its citizens through parks and recreation rather than lower taxes and business income.	3/8/2019 6:27 PM
348	would like to see roads repaired when required on a more consistent basis.	3/8/2019 5:36 PM
349	I'm happy to pay more in taxes in exchange for a superior city	3/8/2019 5:34 PM
350	need pedestrian sidewalk from Kingsway to Broadway on the Mary hill Bypass As well as proper merge lanes along that route.	3/8/2019 4:51 PM
351	There was talk a few years back about an Environmental Plan that would encourage and allow residents to create food gardens, keep backyard chickens, etc. This appears to have disappeared in favour of the previous mayor's focus on developing business. With all the agriculture disappearing or being cordoned off down Burns Road 'bog', it's time the yard farms were supported. Only 10 yrs behind the rest of the lower mainland.	3/8/2019 3:50 PM
352	I'd hire more police, and create our own force (like Port Moody).	3/8/2019 3:32 PM
353	As citizens are already volunteering to keep certain areas clean, could we increase that and cut back on this service a bit?	3/8/2019 3:18 PM
354	start by putting a toll booth on Coast at Victoria just for the cost of keeping our roads in better condition	3/8/2019 3:07 PM
355	no parking in town center. close the 'motorway' (Shaughnessy) to through traffic and add multi-level parking on McAlister	3/8/2019 2:59 PM
356	the downtown core business seems to be stagnant and we havent create shops that would attract people to come to poco	3/8/2019 2:55 PM
357	I belive we need traffic policeing due to too many drivers/ cyclests thinking they can make there own rules for the road.	3/8/2019 2:52 PM
358	no comment at this time, can't think of anything right now.	3/8/2019 2:42 PM
359	It is rather "plain" and "old" around my area. some homes are not maintain, people are using city road as personal parking lot. Sidewalk, trees would add value to our property and make the are more "safe" and attractive. (Shaughnessy / Fraser area)	3/8/2019 2:36 PM
360	some roads lack (or have faded) reflective lane lines and or reflective markers. in my opinion these make a huge difference in making roads safer at night. sections of 7 and 7b are very dark and some other streets would benefit greatly.	3/8/2019 1:08 PM
361	Services for seniors could get much higher priority (Note: rapidly increasing demographic) and more subsidization. Cafeteria services could be greatly improved in all aspects. Hours, choices, quality of food & furnishings. Particularly at Wilson Centre.	3/8/2019 12:36 PM

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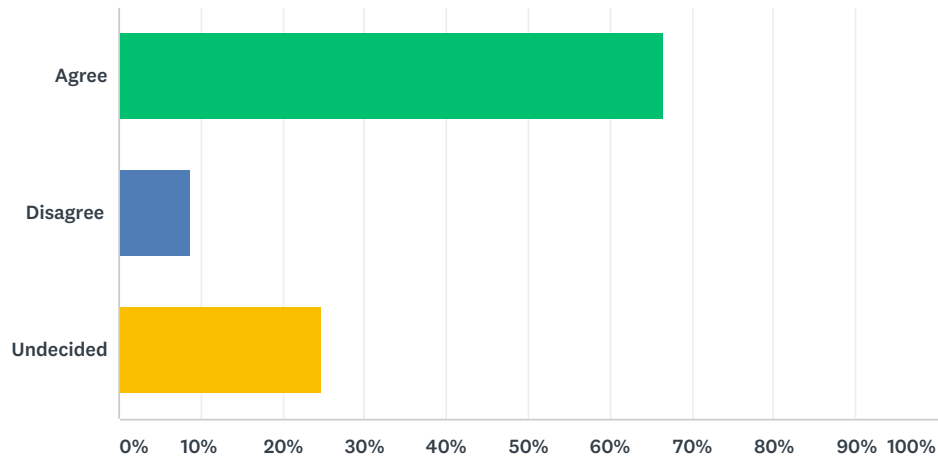
362	Traffic calming. There are many apartment buildings being constructed and I DO NOT want to see residential roads become major throughways.	3/8/2019 11:21 AM
363	Larger Pool!	3/8/2019 11:11 AM
364	I believe seniors should have a facility of their own for many reasons, the main one being socialization. For some it is home and family to them.	3/8/2019 11:05 AM
365	No increase None	3/8/2019 11:04 AM
366	More raised crosswalks for children safety	3/8/2019 10:06 AM
367	Only the main road are kept clean while nobody seems to care about the side roads. Many suburb roads north of Lougheed don't have sidewalks walks which makes it very dangerous for pedestrians	3/8/2019 9:51 AM
368	More off leash dog areas.	3/8/2019 9:19 AM
369	Programs for teens and pre-teens. We need to keep them focused on school, sports, activities, volunteering - otherwise we'll have problems with drugs, gangs, drop-outs, lack of purpose. The cost of prevention is smaller. Please invest in programs for teens and pre-teens. I'm ok with increased taxes for this.	3/8/2019 8:36 AM
370	No increase None	3/8/2019 8:25 AM
371	There are some regulars that hang around save on foods/starbucks/the arms/that coast & prairie area that are a bit concerning. I worry for mine and my family's safety. ie. needles in the park, desperate for drugs, drunks, they have wandered down our alley and been lurking around backyards, broke into my car, stole out of my neighbours yard, I've watched them doing drugs (tin foil/lighters) & needles behind my house, not something i want by family exposed too.	3/8/2019 8:03 AM
372	Increased green spaces and programs for families and children for nature education and recreation, more toddler-friendly play grounds, more efforts in environmental/green events/awareness/education/practices. (and better client service from the Traffic engineer staff! - the traffic lights timing are terrible in our City and this is a daily nuisance for the impacted community)	3/8/2019 12:07 AM
373	Extend the skytrain service from New Westminster (Braid Station) or Coquitlam Center Station to Port Coquitlam Downtown. This will provide convenience for residents, help promoting the city and enhance the modernization of the city.	3/7/2019 11:45 PM
374	Road condition needs improvement in my neighbourhood.	3/7/2019 10:03 PM
375	Years of neglect of our roads and sidewalks have become an unfortunate burden for our current Government. We are confident that Brad West is the leader who will be able to clean up our city, fix our streets and we love the term "fix the basics." Road and sidewalk improvements, along with more street lights and hope to have the power lines brought underground would make us the gem of the Tri-Cities. Please show some love to Lincoln Park, it feels like we are the forgotten borough.	3/7/2019 9:48 PM
376	Improving social services available for residents to help combat poverty, improve mental health and wellbeing, and provide harm reduction services.	3/7/2019 9:48 PM
377	The downtown area looks like it's still the 60's; it needs to be updated.	3/7/2019 9:37 PM
378	Update Hyde Creek Pool and keep it open long term!!	3/7/2019 9:21 PM
379	see question s12	3/7/2019 9:04 PM
380	No increase Stop increasing taxes. Glad Brad West is in	3/7/2019 9:04 PM
381	More public art!	3/7/2019 8:42 PM
382	See #2 . But if taxing by assessment is to continue, then provide improvement(s) with the increased taxes.	3/7/2019 8:32 PM
383	Conditions of road congestion are so bad in Poco. Dominion Triangle roads in or out are a joke. Any minor improvement takes forever to materialize. Shifting the Loughheed instead moving the lamp post in front of White Spot! How many engineers did it take to make that happen? Cars are not going anywhere soon, lets be smarter how we can better move people around Poco safely and efficiently. Recognize bottle necks and formulate an action plan!	3/7/2019 8:29 PM
384	Make the intersection at Broadway and Mary Hill safer for westbound turns (onto MHB from Broadway).	3/7/2019 8:03 PM
385	I'd like the downtown area updated and developed with more businesses.	3/7/2019 7:57 PM
386	Actually that I don't agree to increase tax as same all others but I agree that Rec/Culture, Park and leisure are important.	3/7/2019 7:43 PM

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387	Definitely improved recycling program. I have lived in 4 other cities in the lower mainland and none of them have as inconvenient a recycling program as Poco.	3/7/2019 7:34 PM
388	Offer more proactive solutions for the homeless population that occupies the City Hall area. It is beginning to look like Pigeon Park 2.0 in the summertime, which needs to be addressed appropriately.	3/7/2019 6:53 PM
389	not necessarily increase budget, just allocate more police on catching dangerous drivers who drive like maniacs.	3/7/2019 6:44 PM
390	A lot of crappy roads in Poco. Need a better program to resurface roads.	3/7/2019 6:26 PM
391	Cedar drive needs to have additional traffic calming solutions as people that live on Burke mountain are using it and speeding.	3/7/2019 5:33 PM
392	Port Coquitlam desperately need an RV dump station. I would like to see one by the fire station on Broadway.	3/7/2019 5:32 PM
393	Fix the Mary Hill Bypass - it's not if, but when there will be another bad accident. Bad congestion due to multiple traffic lights and left turn lanes/lights that are too short. Always a bottleneck at rush hour.	3/7/2019 4:54 PM
394	More lighting above crosswalks, paint the lines again. Enforcement of traffic laws.	3/7/2019 4:37 PM
395	I've given explanations re:crosswalks in the above answer, let me add that the lack of walkways is a problem for our kids walking to school. The often end up sharing the road with traffic.	3/7/2019 3:59 PM
396	I was very much local forward to a brewery opening up in Freemont, I heard stories of the City giving this local family a hard time to get it up and running. Apparently now, the former Mayor - who was one of the people making it hard for this local family to open their brewery, is now opening his own brewery up. I absolutely will NOT support him and will ensure it is known that he is a crook, who had his own self-interest at heart when others were trying to pursue their dreams. We do not need filth and greed like this in our community. With that being said, Port Coquitlam absolutely needs far more establishments in it's downtown core to accommodate the growing residents within the ages of 20 - 40 years old. I only recently moved here and rarely ever spend time here, because it does not have the culture that it could. If Port Coquitlam, took the design of Granville Island and the "happening" feel of Main street ; which it very well could, then I'd be more willing to spend my money and time in my own backyard.	3/7/2019 3:45 PM
397	Everything else is meaningless without this. We need to really look at how people intersect in this community and provide Ample opportunity for them to do cultural, artistic, and athletic events and programs both indoors and outdoors (especially outdoors). This should be a number 1 priority. If we want citizens to engage in democracy municipally, they have to get out of their homes and be involved in their community.	3/7/2019 3:04 PM
398	more sidewalks	3/7/2019 2:06 PM
399	PoCo has streets where pedestrians rely on little or no sidewalk room to walk along. Prairie from Fremont to Burn Road for example. There appears no interest in doing anything to manage this problem	3/7/2019 10:51 AM
400	So many parking infractions, crime downtown, etc	3/7/2019 10:40 AM
401	Shaughnessy is getting really rough, and the potholes are often really massive on Pitt River Road. Investing in better materials over long term and a more robust maintenance program I think would be ideal. Also more sidewalks. I'd also like to see more bylaws enforcing parking issues beyond city core. Example ROWLAND street off Pitt River regularly has 3-4 cars parked illegally making it unsafe for people exiting parkades, and turning in and out of the street. I've seen a ticket on a vehicle only one time in the 4 years we've been here. No one respects it because they know they can get away with it and I worry all the time about head on collision because of the parking issues. I can't call bylaws when this happens because I am driving.	3/7/2019 8:49 AM
402	We are in desperate need of re-doing our crosswalks, maybe adding some fluorescent lights or paint so we can see, people today wear dark clothing and are very hard to see at some crosswalks	3/7/2019 8:15 AM
403	Arts and culture. It has so many secondary benefits, and I am disappointed that it isn't even thought about enough by our city to have it as one of the choices in this survey.	3/6/2019 8:39 PM
404	Better aquatic facilities	3/5/2019 2:10 PM
405	No increase None! Quit raising taxes every year!	3/5/2019 1:37 PM
406	More downtown options.	3/4/2019 7:09 PM
407	For example, Shaughnessy St from Pitt River towards Mary Hill Bypass is awful.	3/4/2019 7:09 PM

Q15 I am satisfied with the budget information available to me this year.

Answered: 682 Skipped: 24



ANSWER CHOICES	RESPONSES	
Agree	66.57%	454
Disagree	8.80%	60
Undecided	24.63%	168
TOTAL		682

#	PLEASE EXPLAIN WHY:	DATE
1	+Information Basic information is there and if you need more you can dig through city website	3/25/2019 9:41 PM
2	NA There is considerable information related to the budget and the survey provides the opportunity to influence how the money is spent. However, what is missing is the opportunity to provide input on the assessment process which is the basis of taxation. The affect of the provincial measures to control or address the inflammation of the cost of housing is now just being recognized and many housing values are no longer enjoying the stated 6.45% increase in value as stated. Basing taxes on this value can be considered as unfair.	3/25/2019 9:35 PM
3	+Information High level but easy to understand.	3/25/2019 7:44 PM
4	Have not looked It is because I am not living there.	3/25/2019 3:12 PM
5	-More information Your tax breakdown info should show figures. Comparing with the past 3 years.	3/25/2019 1:48 PM
6	-Budget A little more for dev. plans.	3/25/2019 1:23 PM
7	+Misc I think Poco is doing great!	3/25/2019 1:18 PM
8	-More information I would like to know what Port Coquitlam is doing about Emergency Planning. and what is in the budget for Emergency Management.	3/25/2019 12:25 PM
9	+Information I appreciate the effort being put in to transparency.	3/25/2019 11:59 AM
10	-More information The information is far to general and needs more specific details included.	3/25/2019 11:12 AM
11	-More information I needed more details re Planning and Development Services. 1% of my taxes seems very low.	3/25/2019 9:41 AM
12	-More information - would like even more detail (e.g.: new RCMP officers to focus on emerging issues - ? what emerging issues?)	3/24/2019 10:16 PM

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13	-Budget -More information \$120,000 for an events society? I am more than satisfied with the events already offered by the city. There isn't even an explanation of what this society will do, how it will be monitored or evaluated, or held accountable for how this money will be spent. In the meantime, the heritage society only receives a fraction of that amount and have a facility as well as a calendar of events.	3/24/2019 7:51 PM
14	-More information summary info is easily available, . but drill down details should be available online, or if they are, easier to find	3/24/2019 7:36 PM
15	-More information I like more details but this is a good start.	3/24/2019 5:18 PM
16	-More information just giving infographics with percentages with no way to go deeper into the information, or discussing areas of the budget but without links (such as the amounts given to various groups) doesn't provide enough info.	3/24/2019 3:32 PM
17	-Budget I don't know if this is the right place, but I am surprised at how much money was spent on the downtown recreation center when so many other items to me seem more urgent	3/24/2019 3:16 PM
18	Have not looked Needed to review more closely prior to this survey.	3/24/2019 2:53 PM
19	+Layout Appears to be well laid out and accessible.	3/24/2019 1:54 PM
20	Have not looked I need to pay attention to budget prep	3/24/2019 1:45 PM
21	+Information -Budget I am satisfied with what is in the paperwork provided. Do I agree with the allocation or uses of funds? Not entirely. 30% for Public Safety, why is this so high? Should we be looking at better solutions of making things safer?? Sometimes we need to modernize or update the entire system to make it work better for us. Not accept that this is what has always been the system and we are doing our best. Projects like infrastructure such as railways, roads, and public transportation need improvement. Allocation of funds needs examination or rethought. Too many buildings, construction grants, and permits. 10% Recreation & Culture, 8% Engineering, Public Works & Parks, 4% Waste Collection, 18% Water & Sewer and 1% Planning & Development should be higher than they are. Waste Collection 10%, Water & Sewer 20%, Recreation & Culture 12%, Engineering, Public Works & Parks 12%, Planning & Development 3%, General Government 4%, Debt Servicing 2%, Public Safety 21%, Capital Projects 16%.	3/24/2019 12:32 PM
22	-Easier To Understand more "plain english needs to be used in explaining surveys ... less fancy words that people have to get their head around ... less compression of ideas into one word ,, take time and spell it out	3/24/2019 9:53 AM
23	-More information I feel the information provided is lacking in detail.	3/23/2019 5:27 PM
24	-Budget I disagree with giving \$120,000 to a festival society. City recreation departments deliver quality festivals and this funding should be maintained by the City to ensure accountability and quality programming is delivered. Much harder to ensure quality is maintained when a small non profit is operating and no other City non profits get funding. This use of City funds is excessive and inappropriate! The PoCo foundation only is getting \$20,000 and should also get more so they can address community needs.	3/23/2019 2:48 PM
25	+Misc I love the flyer - everyone should be doing this - especially the provincial and federal govts.	3/23/2019 8:43 AM
26	-More information The info are not fully explained, i.e as per Item 6 Enhancements	3/22/2019 7:09 PM
27	+Misc It came to my door and I didn't have to go search for it	3/22/2019 5:14 PM
28	+Layout I like the "Where do my Taxes and Levies Go" infographic showing the percentage distribution.	3/22/2019 5:12 PM
29	+Information Seems to cover most of the financial outlays	3/22/2019 2:44 PM
30	Survey should allow more room for feedback on specifics	3/22/2019 2:12 PM
31	-Budget with budget in general	3/22/2019 2:02 PM
32	-Budget Presented to only show & not for debate	3/22/2019 1:55 PM
33	+Misc It looks reasonable	3/22/2019 1:38 PM
34	-Budget utility taxes & property taxes so high	3/22/2019 1:27 PM
35	Ask Next Year Will see how things improve.	3/22/2019 12:30 PM
36	-Budget Residents not given choices on where to spend the money	3/22/2019 12:06 PM
37	-Budget because even if our assessments drop, our taxes increase	3/22/2019 12:03 PM
38	+Misc because we need all of them	3/22/2019 11:59 AM

Budget 2019

39	-More information	Extremely limited information	3/22/2019 11:55 AM
40	Have not looked	Info is well rec'd via newspapers - have to take the time to read it all	3/22/2019 11:45 AM
41	+Information	You did explain satisfactorily. I'll be very glad when the new rec centre opens	3/22/2019 11:34 AM
42	+Information +Layout	simple, easy to read, detailed breakdown	3/22/2019 11:30 AM
43	-Budget	I don't see anything for Freemont Connector!	3/22/2019 11:24 AM
44	-More information	not enough detail ie. how is the rec centre going? what's happening with what appears to be major industrial development on Kingsway	3/22/2019 11:10 AM
45	+Layout	info is clearly presented	3/22/2019 11:07 AM
46	+Information	Tells me the basics and provides the opportunity to receive additional information if I require it.	3/22/2019 10:57 AM
47	-More information	Could do with more detail on each city department	3/22/2019 10:54 AM
48	New to Poco	we're still unfamiliar with how things generate	3/22/2019 10:43 AM
49	-More information	Not enough information on this	3/22/2019 10:36 AM
50	-Budget	I wonder Planning & Development 1% in budget! too low for it!	3/22/2019 10:32 AM
51	-Budget	I can't change or adjust it	3/22/2019 10:03 AM
52	+Misc	Mr. Brad West you are doing a good job, keep it up	3/22/2019 9:45 AM
53	-Budget	If you own a good ability, please reduce our taxes!	3/22/2019 9:43 AM
54	+Misc	Seems fair	3/22/2019 9:26 AM
55	+Information	easy to understand, accessible.	3/22/2019 9:23 AM
56	+Misc	Standard	3/22/2019 9:12 AM
57	-Budget	Regardless of explanation utility bill keeps growing and poorly timed.	3/22/2019 9:04 AM
58	NA	Could we stop single use plastic bags	3/22/2019 8:54 AM
59	+Input	Thanks for asking for my input!	3/21/2019 6:57 PM
60	-Misc	Havent seen where (In dollar value) the money is going.	3/21/2019 6:04 PM
61	+Misc	It is within my budget too.	3/21/2019 5:49 PM
62	+Misc	Thanks for bringing budget highlights to Social Media, news papers, etc. Well thought out.	3/21/2019 3:16 PM
63	Have not looked	I haven't had a moment to review it, but generally most years I make time for this.	3/21/2019 2:28 PM
64	+Input	It's budget stuff....it's online...i'm filling out a survey about it. Surveys are the best!	3/21/2019 1:58 PM
65	-More information	Basic mistrust - the feeling there is a catch in there somewhere or some untold and undeserved pat of the back bonus for city workers (oxymoron?)	3/21/2019 12:25 PM
66	-More information	Would have preferred a more detailed breakdown without having to dig to far. This should be front and centre on the website.	3/20/2019 10:53 PM
67	Ask Next Year	We will see what happens	3/20/2019 6:36 PM
68	-Budget	Still very unhappy with the extra money I pay for the community Centre. Especially one with a 20 meter pool that will not relieve the lane usage or lessons at Hyde Creek. The new pool can't even have lessons over Swim Kids 3 or 4.... incredibly disappointed with it and mad that I'm paying my taxes into such a waste of money. If it had been a proper pool I would have no problem paying extra on my taxes.	3/20/2019 5:39 PM
69	-Misc	For me it is hard to see where any of these dollars are being used. We pay separately for garbage pickup so that is not included. I don't ever see anyone doing street clean up around the Terry Fox Secondary School or else where in the neighbourhood. As the matter of fact, two of our complex tax payers go out regularly and pick up garbage for the city in our area. I even pick up paper, etc around our area. I see sewage/water lines being replaced but it seems that there are always MORE CHIEFS STANDING AROUND WATCHING THE 1 SLAVE DIG A HOLE. And, to my observations, their progress seems to me very slow plus you have far too many "road gals directing traffic" that are paid far too much. I don't like what is happening at the new Poco Rec Centre for Seniors. So I am undecided if my tax dollars are being utilized for my benefit.	3/20/2019 2:26 PM

Budget 2019

70	-Budget	The budget reflects a malaise of ever increasing costs and inefficiencies. Given the excessively high costs of labour by the city it could do a great deal better for the hard working tax payers.	3/19/2019 3:19 PM
71	+Input	Excellent work on the pamphlet, very informative. And love that you let us voice our opinions in the survey. Wonderful job.	3/18/2019 6:54 PM
72	Have not looked	Have not looked yet.	3/17/2019 9:29 PM
73	-More information	need more detail with respect to the breakdown of the costs. For example, I would like to see the breakdown of the "Gov't Services", which I assume is salaries and administration costs, so that I could see what the salary grades are for the respective positions. I would also like to see the breakdown of each capital project so that one could decide which ones can be delayed to lower the tax increase it year. It seems that projects are approved, then the tax increase is applied to pay for them. I think this is backwards.	3/17/2019 6:11 PM
74	-Budget	I want numbers. I want public servants remuneration to be equal to what private sector employees get. I want social justice.	3/17/2019 10:57 AM
75	+Information	thank you for the detailed breakdown.	3/16/2019 7:33 PM
76	+Layout -More information	I haven't search the website to see if detailed, granular information is available. The flyer in the mail is helpful but very coarse grained.	3/16/2019 4:32 PM
77	-Easier To Understand	I've found that other years the mailout was more clear.	3/16/2019 3:45 PM
78	+Information +Layout	I very much appreciate the transparency this year. It's very clear where my money is going and the graphics make it easy to understand at a glance.	3/15/2019 8:05 PM
79	+Information	Comprehensive but concise.....	3/15/2019 4:18 PM
80	+Information +Layout	There was enough information for me and it was well presented - understandable and comprehensive.	3/15/2019 4:14 PM
81	-More information	1. It does not disclose how much has been taken from Reserves to put toward the cost of the new recreation center. 2. There is no report on whether or not the foregoing project is "on budget". We do not want to see another fiasco like the final costs of the Coast Meridian Overpass.	3/15/2019 3:18 PM
82	+Misc	Seems ok	3/14/2019 4:53 PM
83	+Information -Budget	I'm satisfied with the info I got but most definitely not with the budget	3/14/2019 12:33 PM
84	-More information	Detailed breakdown of council salaries & how increases are calculated.	3/14/2019 12:11 PM
85	-Budget	The value increase is just a number not a actual money in our pocket. You increase your taxes based on those and just make people to go in more debt.	3/14/2019 9:36 AM
86	+Layout	You've done a good job at presenting the information in an easy to read and consume format.	3/14/2019 7:51 AM
87	-Easier To Understand	It seems harder to dig into the numbers this year. Last year (2018) had the best presentation for the budget. This year, it seems like the City is trying to hide the budget. I understand there's been some turnover in staff, and John Leeburn is very much missed. The City simply must try harder. Council is complacent, and I am afraid that one large shock to they system will prove how unprepared the City really is to handle and emergent situation.	3/13/2019 10:37 PM
88	Have not looked	haven't looked yet too closely	3/13/2019 4:50 PM
89	+Information +Layout	Easy to read, can see where our money will spent. Everything looks above board.	3/13/2019 4:14 PM
90	-Budget	Too much money is going towards to the police and fire department.	3/13/2019 3:38 PM
91	-More information Have not looked	I might have actually liked to look through the draft budget but, if it's publicly available, it's not on your budget 2019 page. So, I'm not going to go digging through Council information to try to find it. I would also have liked to have seen some information about how much of the budget - both operating and capital - comes from property taxes versus other sources of funding. I strongly believe the City needs to be looking at leveraging other opportunities (grants, sponsorships, DCCs) but I have no idea how much of that is already happening.	3/13/2019 3:24 PM
92	+Input Have not looked	I have not yet looked at the full report. As an additional note: I like that we are given an opportunity, as individuals, to participate in the well-being of our community. I very much appreciate that the community's input is sought after and considered in the process of governance.	3/13/2019 2:16 PM

Budget 2019

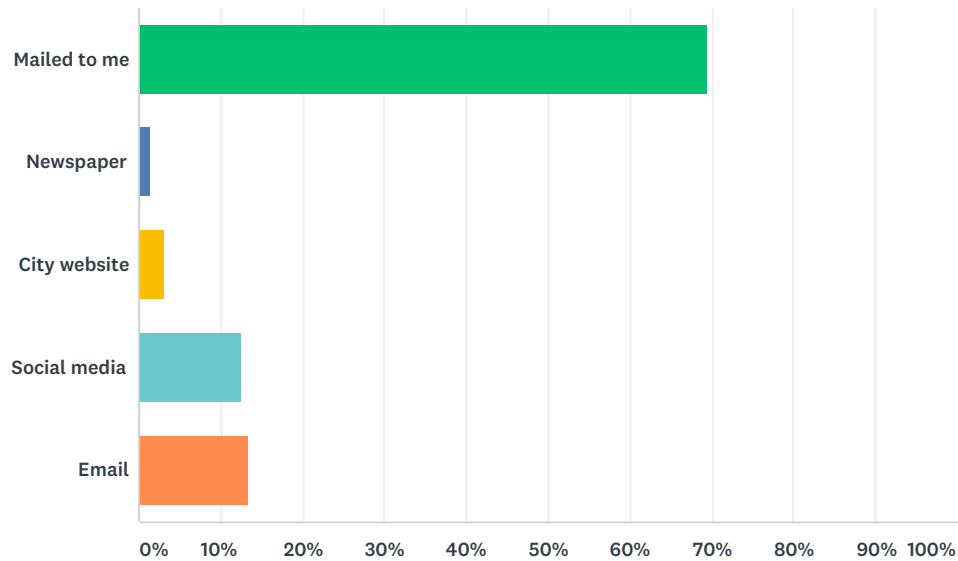
93	-Budget utility costs are way out of line, bring in meters so those of us who don't abuse don't pay for those who do	3/13/2019 11:13 AM
94	-More information Not enough information about the capital projects, not detailed enough	3/13/2019 10:29 AM
95	-More information It's pretty general. Make sure that money comes off my taxes once the rec centre is built.	3/13/2019 9:54 AM
96	-Budget I am afraid I do not trust that the cities's and in general the public sector's immediate response to any budget planning would be to find operational efficiency and they instead rely heavily on increasing the taxes. Private sector does not operate that way as they would need to find operational efficiency to say competitive. It is unfortunate that since public sector is a monopoly, taxes go up every year with no prospect of tax freeze or cut.	3/12/2019 10:03 PM
97	+Information +Layout The 2019 Budget at Glance document is one of the best I have ever seen. Congratulations to the person/persons responsible for its design. Simple. Clear. Easy to follow and understand. Contains as much financial information as needed. Excellent explanation and graphic demonstrating how and why taxes may change for individual home owners.	3/12/2019 6:12 PM
98	-More information Seems like a high level overview. Looks more like a community budget in a suburb.	3/12/2019 5:20 PM
99	-More information Not sure of the functions of the PoCo Event Society or the PoCo Community Foundation	3/12/2019 3:43 PM
100	+Misc Other than affordable rental housing all other subjects appear to hVe been covered	3/12/2019 3:09 PM
101	+Information It's a good general overview and explanation of the plans for this year.	3/12/2019 2:48 PM
102	-Budget We pay more each year but you delivery less services. In private business you would loss market share or go out of business.	3/12/2019 7:10 AM
103	+Misc Between the flyer mailed with the utility bills, and the website, Poco does a great job of making the budget information available and TRANSPARENT. Anybody who complains that they don't know what is going on has no one to blame but themselves.	3/12/2019 12:05 AM
104	-More information I'd like to see the detailed financial budget and can't seem to find it on this section of the website.	3/11/2019 6:32 PM
105	-Budget According to the list of "ongoing proposed enhancements", 2 of the items mentioned include spending \$35,000.00 on Heritage & Cultural Society, and \$10,000.00 on Video & Sound Equipment for Remembrance Day ceremonies. I feel that both of these amounts are exorbitant and the funds could be better used elsewhere, such as maintaining roadways and public schools.	3/11/2019 5:05 PM
106	+Misc Well done.	3/11/2019 3:38 PM
107	+Information seems to be a reasonable explanation of plans and expected costs	3/11/2019 1:51 PM
108	NA More handyart vehicles are needed so that seniors can get to their Dr. and physio appointments, stc, Or maybe a volunteer program would help. The volunteers would get paid for the gas they use???	3/11/2019 11:25 AM
109	+Information comprehensive, well-explained	3/11/2019 6:42 AM
110	-Budget I feel government employees are often a large waste of tax money and that they do little to deserve their salaries and benefits. I would like to know how much of my tax money pays for people holding positions that I don't think should exist. Or prove to me that they truly earn/deserve their pay :)	3/10/2019 9:52 PM
111	-More information not enough info	3/10/2019 8:18 PM
112	-Budget There is a lot of ideas and information that I don't agree on, Like the Proposed figures 2019. On line. #1,#2,#4,#5,##6.	3/10/2019 6:13 PM
113	-Budget The costs are rising faster than peoples wages. Affordability needs to be top of mind.	3/10/2019 5:19 PM
114	+Input Appreciate the opportunity to give feedback.	3/10/2019 3:51 PM
115	-More information Greater rationale t explain the proposed increases.	3/10/2019 3:41 PM
116	-More information What are the emerging issues prompting the hire of 6 additional RCMP officers? what does the funding for the new Poco Event society actually do? Does it just provide overhead money and provide refreshments and meals during meetings?? These represent 40% of the tax increase - they deserve more than the single lines given.	3/9/2019 9:40 PM
117	+Information Thanks for the simple and clear info about where dollars go and what's to be expected for the year.	3/9/2019 5:40 PM
118	-Easier To Understand I wish it was easier to understand	3/9/2019 3:48 PM

Budget 2019

119	+Layout clear and easy to read	3/9/2019 3:09 PM
120	-More information Not enough information showing the long term trends of the Budget costs. These should be diligently shared and compared with CPI, average wage increases in the region, etc. to show whether or not the city is doing a good, bad or average job of managing spending. Most municipalities in this region are living off growth to fund their about CPI spending trends, which is not sustainable in the long term.	3/9/2019 12:40 PM
121	Ask Next Year ask me again next year.... :)	3/9/2019 12:28 PM
122	-More information Almost a quarter of the budget is for capital projects. No explanation provided. Basically there is no explanation of any of the "one time" expenditures.	3/9/2019 12:27 PM
123	+Information Budget at a Glance is helpful to explain where money is being allocated.	3/9/2019 11:31 AM
124	+Misc Think Council is working hard.	3/9/2019 11:30 AM
125	-More information Categories are too broad to understand where the budgeted amounts come for. We cannot answer the question if we are paying too much or too little. Are we getting reasonable value for the money ? Please consider this.	3/9/2019 9:40 AM
126	+Misc Looks fine.	3/9/2019 9:39 AM
127	-More information I would have liked to see more things explained in your flyer that was delivered rather than simply go online to see more as I find your website not to be all that user friendly	3/9/2019 8:29 AM
128	New to Poco I live in the city less than 1 year and saw only part of the iceberg.	3/9/2019 2:17 AM
129	-Budget No budget to protect the property value of Port Coquitlam.	3/9/2019 1:03 AM
130	New to Poco Have not lived in the area long enough to appreciate the services provided.	3/8/2019 9:02 PM
131	-More information One time enhancements. What are the purposes of providing funding to the Port Coquitlam Community Foundation and the Watershed Roundtable? How are the funds to be used?	3/8/2019 8:58 PM
132	+Information I find the newsletter very informative and gives a very transparent feeling to the local government. I would like to see it continue.	3/8/2019 8:38 PM
133	Have not looked I haven't looked into it.	3/8/2019 6:28 PM
134	-More information The breakdown is pretty vague for the most part. Honestly, I'd like to see a breakdown of spending that is far more in depth. Are there too many employees for the city? Is there too much spending in a particular department? It's impossible to tell from the mail-out.	3/8/2019 3:35 PM
135	-More information The proposed budget is too general, need more detail about what kind of project under each category	3/8/2019 2:53 PM
136	+Misc Your doing a great job and I love living here	3/8/2019 2:37 PM
137	+Information It is comprehensive and understandable.	3/8/2019 11:10 AM
138	+Information Simple to understand	3/8/2019 8:25 AM
139	NA Road condition still needs improvement in my neighbourhood.	3/7/2019 10:04 PM
140	-More information Exactly how much is the rec centre and when is it finished?	3/7/2019 9:05 PM
141	+Information Explained clearly and concisely.	3/7/2019 6:54 PM
142	-More information Much of the information is of little relevance when there is no reference point to other cities or at very least averages.	3/7/2019 4:55 PM
143	-More information It was too vague. I want actual dollar amounts, and information pertaining to specifics in each category in terms of expenditure.	3/7/2019 3:46 PM
144	+Layout -More information I like the summary and survey. Part of me wants more details, but I also realize 99% of people will just gloss over it as it can be unapproachable to stare at a document full of numbers. I'd love infographics and easy to follow information.	3/7/2019 3:05 PM

Q16 What is the main way you learned about this survey?

Answered: 681 Skipped: 25



ANSWER CHOICES	RESPONSES	
Mailed to me	69.46%	473
Newspaper	1.47%	10
City website	3.23%	22
Social media	12.48%	85
Email	13.36%	91
TOTAL		681

From: [REDACTED]
To: [PF Budget](#)
Subject: Very poor showing...
Date: Saturday, March 23, 2019 8:34:52 AM

I moved to Port Coquitlam about a year ago, and one of the big draws that's touted for Port Coquitlam is the Trabouly trail.

Recently I tried to bike, and it's a total travesty that the whole bottom part of the path leading to Colony Farm is blocked off. There is a half-finished path down near the highway which is too treacherous to ride on. The only other option to get there is to go up Shaughnessy which again is a total travesty and dangerous to cyclist because of the traffic and the very steep hill.

I would urge the city as part of their plan to improve recreational facilities and promote tourism to complete these the path, or reopen the existing one.

It is totally inappropriate to still portray that this Trail is a major draw and benefit to the citizens and visitors of Port Coquitlam, when the better half of it is virtually inaccessible.

Regards

[REDACTED]

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Tuesday, March 05, 2019 4:53:41 PM

Name

Phone
Number

Email
Address

What
additional
services
would
you like
to see
added for
2017?

I don't know where this would be classified other than Public Works capital works?? I guess but it very much needs to be drawn to your attention. We are referring to OXFORD STREET FROM LINCOLN TO GALER. Specifically that hill... someone is going to be hurt or killed walking up/down it. It is heavily used and besides having to walk on the side of the road the light on the left half way up has been burnt out ..can't tell you how long. All the new houses at the bottom and top of the hill have sidewalks.why not sidewalk the rest of the hill. My daughter, when she was 9 months pregnant had to walk up that hill everyday, no bus goes up there, now that was scary for her and her family, and more so when it was dark... I would ask that you seriously consider this request.... I hope this isn't going to just read and be put aside , it is a valid concern... if not this year, next year FOR SURE. IN THE MEAN TIME DO YOU THINK WE COULD GET SOME LIGHT ON THE SUBJECT, WOULD MAKE IT A TOUCH BIT SAFER... THANK YOU... FYI we are not the only residents in the neighbourhood who feel this way...

If you are
not
willing to
give up
any
services,
are you
willing to
accept a
tax
increase
to cover
the
additional
costs?

Yes

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Thursday, March 07, 2019 11:19:31 PM

Name

[REDACTED]

Email
Address

[REDACTED]

Other
comments

I wanted to comment on the 2019 budget one-time expenditures. I absolutely do not support \$10,000 spending on a screen and speakers for Remembrance Day ceremony, nor \$120,000 for the Port Coquitlam Event Society. There is not an equal value in my opinion for those services for such a large amount of tax payer's money to go to. I would prefer to see such large amounts of funds go towards recreation centers and increased programs for children, as well as infrastructures and green spaces.

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Wednesday, March 13, 2019 5:35:38 PM

Name

[REDACTED]

Phone
Number

[REDACTED]

Email
Address

[REDACTED]

Other
comments

This is not a comment specific to the 2019 budget, but myself and my husband wish to express our concern about residential zoning/development in the north-east corner of Port Coquitlam. Knowing that this area contains many small, older houses on very large, flat, lane access lots and understanding the desire to create more affordable and higher density housing, what we are seeing and are becoming concerned about, is the City allowing excessively large single family homes with multiple suites in addition to allowing a laneway house to be built (which is 2-3 revenue generating units per household). There are some that are basically mini-hotels and quite frankly unsightly (3809 Inverness St., is a prime example). I was born and raised in PoCo and love living here, but if this type of residential development continues in our neighbourhood, we may choose to live elsewhere as this type of development does not encourage a sense of community and tends to lead to transient neighbourhoods.

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Friday, March 15, 2019 2:48:26 PM

Name	██████████
Phone Number	██████████
Email Address	████████████████████
What additional services would you like to see added for 2017?	see comments below.
Other comments	We received two mail outs from the city within a week (Utility Bill and Budget at a Glance). It is a waste of money to do them separately. Save postage and people costs by sending in the same envelope please.

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Saturday, March 16, 2019 9:23:04 AM

Name

[REDACTED]

Phone Number

[REDACTED]

Email Address

[REDACTED]

What additional services would you like to see added for 2017?

Is this year to be updated to 2019?
We desperately need a camera at the intersection of Shaughnessy and Mary Hill. Every morning the traffic turning right off Shaughnessy on to the Mary Hill is an accident waiting to happen. There is a right lane and to bypass it drivers go straight to the light as though they are going over to the waterfront and take a hard right. We have brought this up previously and were told that it costs \$200,000 to put in a camera and that is not a priority. How many accidents do we need to justify the light?

To cover the cost of these services, what services would you be willing to give up?

Any other service

If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?

No

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Thursday, March 07, 2019 1:30:38 PM

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for 2017?	read the comment below
To cover the cost of these services, what services would you be willing to give up?	Nothing. What do you think that Port Coquitlam are rich people. Are you trying to put everybody out of their houses and live in the street. The rent itself is already expensive so are the food, medication and gas etc. Do with what you have got.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	What are you doing for the traffic control on Cedar Drive? So far nothing has been done or very little. I live on that street for many years and the traffic is fast and heavy. Please lower the speed limit. divert the traffic. Put our tax money where it is needed. De not wait for an accident to happen. It is a subject that matter greatly to many people living in that area. Coquitlam is building so many houses on Victoria and around that area so Coquitlam and Port Coquitlam should be able to to share the cost of building a road that will facilitate the flow of traffic. STOP TALKING ABOUT IT AND WAISTING TIME AND MONEY AND START BUILDING.

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Wednesday, March 13, 2019 10:54:04 AM

Name

[REDACTED]

Phone Number

[REDACTED]

Email Address

[REDACTED]

What additional services would you like to see added for 2017?

Having the trail between Pooley Ave and Harbour street designated with off leash time. Some of the people in the neighbourhood have been walking their dogs off leash on this trail for 40 years. It is a very friendly place with well mannered dogs. To start ticketing people on this trail with out consultation or warning shows a real lack of consideration for this neighbourhood on the part of the city.

To cover the cost of these services, what services would you be willing to give up?

Funding for the New Port Coquitlam Event society.

If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?

No

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Thursday, March 14, 2019 10:05:03 AM

Name

[REDACTED]

Phone
Number

[REDACTED]

Email
Address

[REDACTED]

Other
comments

I would like to see right turn only barricades on elgin onto Shaughnessy. better yet, a
barricade in the middle of Shaughnessy so cars couldn't turn left off elgin or kept off
Shaughnessy onto elgin. cars turning onto elgin causes congestion in the underpass. if there
was left turn light at mcallister at the same time it might help
Thank you

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Friday, March 15, 2019 7:05:30 PM

Name

[REDACTED]

Phone
Number

[REDACTED]

Email Address

[REDACTED]

What
additional
services would
you like to see
added for
2017?

I would like to see more environmental awareness, in the way of protection of the salmon eggs hatching in the Coquitlam River. I see the new signage in various areas along the poco trail regarding environmentally sensitive area. I don't think this is enough information to the general public. People and dogs are waiting into the water in the spring disturbing the eggs which are in the silt and gravel of the river. There should be more signage alerting people to keep their dogs out of the river also there should be more signage with dog waste left by the public on the Poco Trail.

To cover the
cost of these
services, what
services would
you be willing
to give up?

This is a minimal amount of signage work and and published awareness for the public. It really doesn't take much to raise peoples understanding of the sensitivity and value of salmon in the Coquitlam river.

If you are not
willing to give
up any
services, are
you willing to
accept a tax
increase to
cover the
additional
costs?

No

From: no-reply@portcoquitlam.ca on behalf of [Poco Web Admins](#)
To: [PF Budget](#)
Subject: Budget Suggestion Box Form submitted on City of Port Coquitlam
Date: Thursday, March 21, 2019 5:58:44 PM

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for 2017?	Road repair would be nice
To cover the cost of these services, what services would you be willing to give up?	I think we put too much money into city-wide cleaning, the city is always super clean because few people (That ive seen) litter.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	I would love to see some money put towards the aquatics budget for paying their employees. I feel as though the 20 ish dollars they are paid is often not enough for what they need to do.

LATE ITEMS

These items were added to the agenda after it was published.

Please see the additional information attached for the following:

- Item 4.1 Committee of Council, Cannabis Retail Applications

RECOMMENDATIONS:

That Committee of Council:

1. Give further consideration to rezoning applications for the following locations:
 - a. 24-2755 Lougheed Highway
 - b. 970 Dominion Avenue
 - c. 1502 Broadway Street
2. Select one of the following locations in the Oxford/Lougheed area for further consideration of the rezoning application and defer making a decision on the others pending 3rd reading of rezoning for the selected site:
 - a. 102-1940 Oxford Connector
 - b. 201- 2020 Oxford Connector
 - c. 1971 Lougheed Highway
3. Defer making a decision on rezoning applications for the following locations in the Downtown Core pending a recommendation arising from the Downtown Action Plan process :
 - a. 2338 Marpole Avenue
 - b. 2342 Elgin Avenue
 - c. A-2541 Shaughnessy Street
4. Refuse the rezoning applications for the following locations:
 - a. 2748 Lougheed Highway
 - b. 302B-2649 Lougheed Highway
 - c. 2617 Kingsway Avenue
 - d. 2648 Kingsway Avenue
 - e. 2132- 2850 Shaughnessy Street
 - f. 815 Village Drive (Fremont Village Unit A)
 - g. 815 Village Drive (Fremont Village Unit B)
 - h. 815 Village Drive (Fremont Village Unit C)
 - i. 1760 Kingsway Avenue

PREVIOUS COUNCIL/COMMITTEE ACTION

Council adopted Cannabis Establishment Policy 5.06 on January 18th, 2019.

REPORT SUMMARY

This report brings forward the 18 rezoning applications for cannabis retail sales outlets that were submitted during the period established by the City for an initial intake. It provides an evaluation of how each of the applications complies with the Cannabis Establishment Policy and recommends further consideration be given to those applications which best meet the policy criteria. It also requests that Committee provide direction for one area where three applications equally meet the criteria. The applications being recommended for further consideration are for sites distributed

Evaluation of Applications for Retail Cannabis Outlets

throughout the community and the information included in these applications indicates how the proposed developments would meet community expectations for premises offering a cannabis retail sales use. The report concludes with an identification of next steps to be taken by applicants with those sites selected by Committee to move forward through the rezoning process.

BACKGROUND

In 2018, the City held a comprehensive review process that included consultation with cannabis industry representatives, local businesses and the broader community to determine the appropriate regulations and policies to be applied to land use decisions related to the production and retail sale of cannabis in Port Coquitlam. Following the completion of this review, Council adopted an approach that would allow for its consideration of cannabis retail outlets on a site-specific basis and approved the attached Cannabis Establishment Policy to guide this consideration through the rezoning process. Anticipating multiple applications, Council further directed that it would provide a 30-day window during which applications would be received in order to provide for their concurrent evaluation.

A total of 18 rezoning applications for cannabis retail outlets were received for locations spread across the City. As there were multiple applications for some commercial areas, the evaluation presented in this report groups applications together by geographic area.

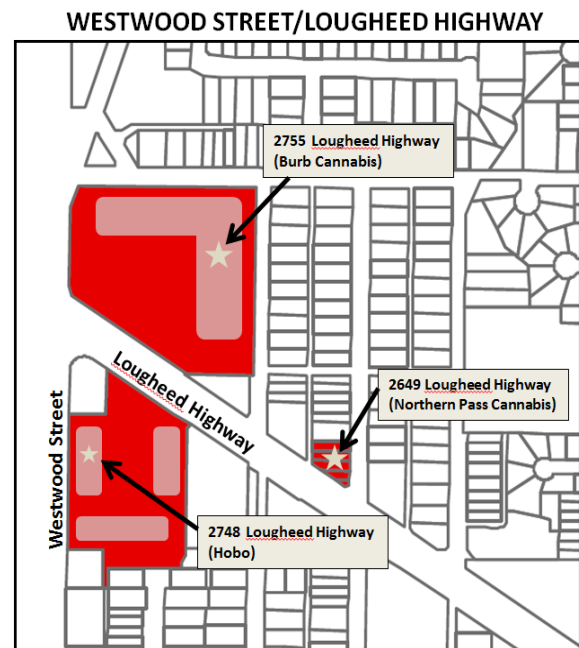
In summary, the Cannabis Establishment Policy includes the following provisions to guide the evaluation of each application:

- Located within an area designated for commercial or district commercial uses by the Official Community Plan and zoned accordingly for commercial use
- Minimum separation between outlets of one kilometre
- At least 250m away from uses such as schools and playgrounds and consideration of proximity to sensitive uses such as daycares, gathering spaces and shelters.
- Discreet name and signage; visually appealing design of storefronts and windows
- Evidence of support (or no opposition) from immediate neighbours
- Provision of community benefit.

THE SUBMISSIONS

A. WESTWOOD STREET/ LOUGHEED HIGHWAY / KINGSWAY AREA

- (1) **Unit 24-2755 Lougheed Highway (“Burb Cannabis”)**: This proposed outlet is within a commercial complex, PoCo Place Mall, which is designated Highway Commercial in the Official Community Plan and zoned Comprehensive Development CD2 to permit the commercial and office uses. The location is more than 250m away from a school, playground, community center or sports field and there are no known sensitive uses, such as a childcare or recovery home within close proximity to the site.



The proposed unit size is 69 m². The proposal indicates discreet signage and a storefront design that is sensitive to the surrounding context, visually appealing and intended to meet both provincial and municipal objectives with a combination of opaque and translucent coverings. The commercial complex has sufficient parking to meet bylaw requirements and access includes a bike path along Lougheed Highway in addition to bus stops along Westwood Street and Lougheed Highway.

Consideration of both odour and security measures were provided within the proposal. Its hours of operation would be from 9am-11pm seven days a week with an estimated 10 staff. The applicant has proposed a community benefit that includes social initiatives, financial support of the Port Coquitlam Community Foundation and PoCo Sports Alliance and an annual \$2,500 scholarship for post-secondary education for either a Riverside or Terry Fox Secondary student. A living wage would be provided to employees.

The applicant advises there has been consultation with the adjacent business owners and residents and has provided several letters of support.

- (2) **2748 Lougheed Highway (“hobo”)**: This proposed outlet is within a commercial complex, Westwood Place Center, which is designated Neighbourhood Commercial in the Official Community Plan and zoned Community Commercial. It is located approximately 200m away from a playground in Fox Park and is in close proximity to two childcare centers in commercial complexes along Westwood Street; the site is also close to the emergency and transitional shelter at 3030 Gordon Street. Residents and businesses in this section of

Westwood Street area have noted concerns with issues related to security, drug use and camps set up by homeless individuals.

The proposed unit size is 84 m². The proposal indicates discreet signage; however, the store's name, "hobo", has negative associations. The storefront design shows windows which are opaque with custom glazing graphics designed to meet provincial guideline objectives. The commercial complex has sufficient parking to meet bylaw requirements and a bike path is located along Lougheed Highway in addition to bus stops along Westwood Street and Lougheed Highway.

Consideration of both odour and security measures was provided. Hours of operation would be from 9am-11pm seven days a week employing an estimated 15 staff. The applicants note their intent to positively engage with the business and resident community as a community benefit.

The applicants advise they have consulted with the adjacent business owners through handouts and in-person introductions. Letters of concern or support have not been received.

- (3) 302B-2649 Lougheed Highway ("Northern Pass Cannabis Supply"):** The proposed outlet is part of a Husky gas station site that is designated Highway Commercial in the Official Community Plan and zoned District Commercial. The site abuts an established single residential neighbourhood along Raleigh Street. It is more than 250m away from a school, playground, community center or sports field and there are no known sensitive uses, such as a childcare or recovery home within close proximity to the site.

The proposed unit is attached to a convenience store at the gas station and would be 78 m² in size. The proposal indicates discreet signage and a storefront design sensitive to the surrounding context that is visually appealing with opaque glazing designed to meet provincial design objectives. The proposed plan indicates compliance with parking requirements. Vehicular access within the area is constrained; bus stops and a bike path are located along Lougheed Highway.

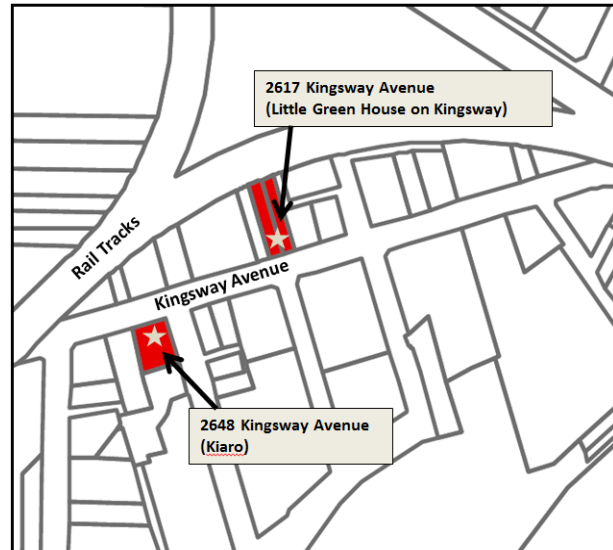
Consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-10pm (Sun-Thurs) and 9am-11pm (Fri-Sat) with an estimated 8 staff. The applicant has proposed a community benefit that would contribute 3% of its net profits to programs within the local community.

The applicant advised they consulted with adjacent businesses and residences by hand delivering information about the proposal along with an invitation to an open house. The application included letters and signatures of support. The City has received correspondence from two residents adjacent to the site who have significant concerns with the proposal.

(4) 2617 Kingsway Avenue (“The Little Green House on Kingsway”):

The proposed outlet is to be located in an older residential home with a detached garage backing onto Maple Creek; the site is designated Highway Commercial in the Official Community Plan and zoned General Industrial. The surrounding neighbourhood context is a mix of industrial, institutional, commercial and multi-family residential uses. It is more than 250m away from a school, playground, community center or sports field but it is within close proximity to the Islamic Cultural Center, the Spirit of the Children Society and the Evangelical Chinese Bible Church, which also contains a childcare facility. Historically, residents and businesses in this section of Kingsway Avenue have noted concerns with issues related to security, drug use and establishment of homeless camps along Coquitlam River.

KINGSWAY AVENUE (EAST OF WESTWOOD STREET)



The proposed concept is to convert a 105 m² residential building into a commercial building with building and servicing upgrades necessary for a commercial use. The proposal indicates discreet signage and a storefront design that aims to retain the character of the existing building. The windows are designed to be opaque to meet provincial design objectives. The proposed site plan indicates a deficiency in required parking and further review would be required to determine how access, parking and circulation could be managed. Bus stops are located along Kingsway Avenue and there are no bike paths in the immediate area.

Consideration of both odour and security measures were provided within the application. Hours of operation would be from 10am-9pm seven days a week with an estimated 8 staff. The applicant has proposed a community benefit that would include daily trash pickup and a weekly collections team.

The applicant advised they have consulted with the surrounding neighbourhood and has provided letters of support from community members, including neighbouring businesses and residents.

(5) 2648 Kingsway Avenue (“Kiaro”): The proposed outlet is within a smaller, mixed-use building designated Neighbourhood Commercial in the Official Community Plan and zoned Community Commercial. The surrounding neighbourhood context is a mix of industrial, institutional, commercial and multi-family residential uses. It is more than 250m away from a

Evaluation of Applications for Retail Cannabis Outlets

school, playground, community center or sports field but it within close proximity to the Islamic Cultural Center, the Spirit of the Children Society and the Evangelical Chinese Bible Church, which also contains a childcare facility. Historically residents and businesses in this section of Kingsway Avenue have noted concerns with issues related to security, drug use and establishment of homeless camps along Coquitlam River.

The proposed unit is 82 m² with discreet signage. A description of the proposed storefront design notes that will be sensitive to the surrounding neighbourhood, include modern finishes with translucent window glazing that aims to meet both provincial and municipal design objectives. The site does not meet municipal parking requirements. Bus stops are located along Kingsway Avenue and no bike paths are in the immediate area.

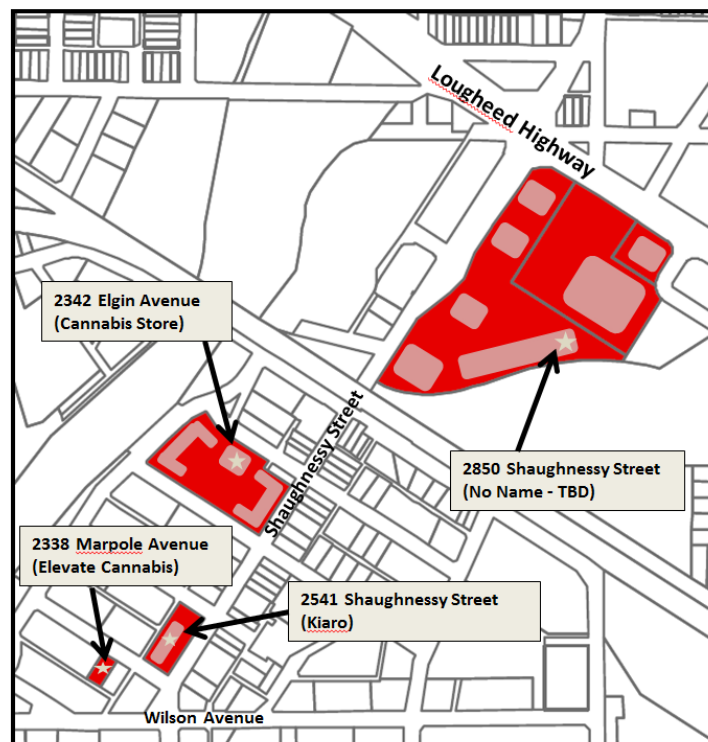
Consideration of both odour and security measures were provided within the application. Hours of operation would be from 10am-8pm seven days a week with an estimated 18 staff. The applicants note their intent to positively engage with the business community and provide educational resources as a community benefit.

The applicants provided a summary of the consultation undertaken including engagement with adjacent business owners and residential properties within the area through direct handouts about the proposal. Several letters of support were provided, including one from the Evangelical Chinese Bible Church.

B. DOWNTOWN CORE AREA & SHAUGHNESSY STATION

- (6) **2338 Marpole Avenue (“Elevate Cannabis”)**: The proposed outlet is within a small mixed-use commercial and residential building designated Downtown Commercial in the Official Community Plan, zoned Community Commercial and within the Downtown Core as defined by the Downtown Action Plan. The surrounding neighbourhood context is also a mix of residential and commercial buildings. The location is more than 250m away from a school, playground, community center or sports field but within close proximity to a childcare facility and community gathering spaces including Leigh Square, PoCo

DOWNTOWN CORE AREA & SHAUGHNESSY STATION



Traboulay Trail, Veterans Park and the Donald Parkway.

The proposed unit is 73 m². The proposal provides for discreet signage and a storefront design that is sensitive to the surrounding context and aims meet provincial objectives with opaque window glazing. The mixed-use development has sufficient parking to meet bylaw requirements and the applicant has proposed to install a bike rack. Bus stops are located along Shaughnessy Street and Wilson Avenue with a bike path along Shaughnessy Street.

Consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-9pm (Mon-Thurs), 9am-11pm (Fri-Sat), and 9am-8pm (Sun) with an estimated 8 staff. The applicant has proposed a community benefit that would include social initiatives, relationships with charitable organizations and a donation of 2.5%-5% of store profits to a charitable cause on a quarterly basis.

The applicants advise they have consulted with adjacent business owners and building residents and hosted an open house at the proposed location. They have provided several letters of support and signatures from residents in the building and neighbourhood. The City has received correspondence from an adjacent resident who has concerns with the proposal.

- (7) 2342 Elgin Avenue (“Cannabis Store”):** The proposed outlet is within the Villagio mixed-use commercial and residential development; it is designated Downtown Commercial in the Official Community Plan and zoned CD 26 (Comprehensive Development 26) to permit commercial, residential, neighbourhood pub and liquor sales uses; it is also within the Downtown Core as defined by the Downtown Action Plan. The location is more than 250m away from a school, community center or sports field. The proposed outlet is within 250m of Lions Park but separated by the CP rail tracks. The location is within close proximity to a childcare facility and community gathering spaces including Leigh Square, PoCo Traboulay Trail, Veterans Park and Donald Parkway.

The proposed 93 m² unit would be accommodated by renovating the liquor outlet to create a separate unit for the cannabis retails sales. It would have discreet signage and a storefront that would be in keeping with overall design concept for the site. Window glazing is both opaque and translucent to meet provincial and municipal design objectives. The existing mixed-use complex has sufficient parking to meet bylaw requirements. Bus stops are located along Shaughnessy Street and Maple Street with pedestrian and bike access from the Traboulay Trail.

Consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-11pm seven days a week with an estimated 20 staff. The applicant has proposed a community benefit that would include social and charitable initiatives and a donation of \$100,000 over the first ten years the cannabis store is in operation and then 5% of profits annually to PoCo Sports Alliance.

Evaluation of Applications for Retail Cannabis Outlets

The applicant provided a letter from the residential Villagio Strata Council supporting the applicants as a business and strata owner. The applicants live in the residential unit above the proposed outlet.

- (8) A-2541 Shaughnessy Street (“Kiaro”):** The proposed outlet is within a commercial complex designated Downtown Commercial in the Official Community Plan and zoned Community Commercial; it is also within the Downtown Core as defined by the Downtown Action Plan. The surrounding neighbourhood context is a mix of residential and commercial buildings. The location is more than 250m away from a school, playground, community center or sports field but within close proximity to a childcare facility and community gathering spaces including Leigh Square, PoCo Traboulay Trail, Veterans Park and the Donald Parkway.

The proposed unit size is 125 m². The proposal includes discreet signage and storefront design that is sensitive to the surrounding context. The window design proposes a mix of frosted glass that aims to meet provincial and municipal design objectives. The existing commercial complex was development with sufficient parking to meet bylaw requirements. Bus stops are located along Shaughnessy Street and Wilson Avenue with a bike path along Shaughnessy Street.

The consideration of both odour and security measures were provided within the application. Hours of operation would be from 10am-8pm seven days a week with an estimated 18 staff. The applicants note intent to positively engage with the business community and provide educational resources as a community benefit.

The applicant provided a summary of the consultation undertaken including engagement with adjacent business owners and residential properties within the area through direct handouts about the proposal. Letters of support have been provided from residents, largely living outside of proximity to the proposed retail outlet.

- (9) 2132-2850 Shaughnessy Street (Name to be determined):** This proposed outlet is within a large commercial complex, “Shaughnessy Station” that is designated Downtown Commercial in the Official Community Plan and zoned CD 10 (Comprehensive Development 10). This site is not part of the Downtown Core as defined by the Downtown Action Plan. The location is more than 250m away from a school but Lions Park and the City’s skate park are across Shaughnessy Street while Aggie Park and Centennial Pool are across Lougheed Highway. The unit could be in close proximity to a proposed large childcare facility within the same commercial complex and two childcare facilities are located in adjacent commercial developments but separated from the site by major roads.

The proposed unit size is 125 m². The proposal indicates discreet signage and a storefront design that includes opaque coverings to meet provincial design objectives. The existing commercial complex was been developed with sufficient parking to meet bylaw

requirements. Bus stops and bike paths are located along Shaughnessy Street and Lougheed Highway.

Consideration of both odour and security measures were provided within the application. Hours of operation would be from 10am-9pm (Mon-Sat) and 10am-7pm (Sun) with an estimated 6 staff. The applicant has proposed public education and funding to support youth awareness as a community benefit.

The application did not include a summary of the consultation that was undertaken but letters of support from several commercial tenants within the complex were provided.

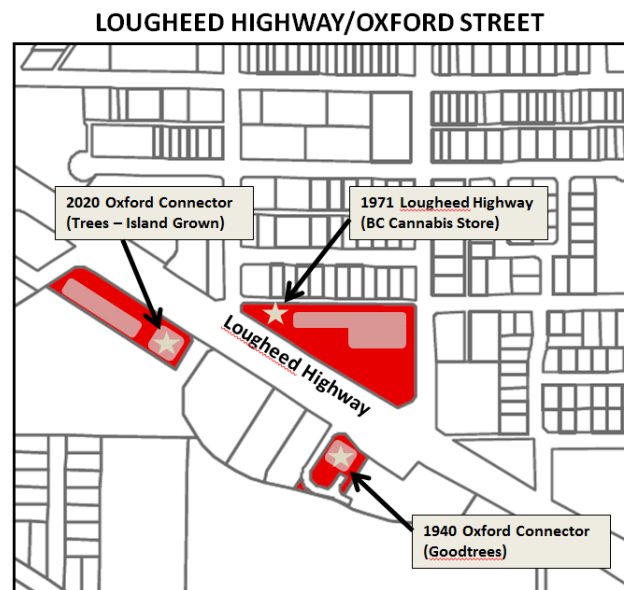
C. LOUGHEED HIGHWAY/OXFORD STREET AREA

(10) 1971 Lougheed Highway (“BC Cannabis Store”):

The proposed outlet is within a commercial complex designated Highway Commercial in the Official Community Plan and zoned District Commercial. The surrounding context includes residential properties to the north. The location is more than 250m away from a school, playground, community center or sports field and there are no known sensitive uses such as a childcare or recovery home within close proximity to the site.

The proposed unit size would be 328 m² and located within a new purpose-built building which would be constructed if the application proceeds. The proposed design provides for discreet signage, and would be in keeping with a development permit which guides overall design of the site. The proponent notes the window treatment would be designed to meet provincial and municipal objectives. The complex has been developed with sufficient parking to meet bylaw requirements. Bus stops and bike paths are along Lougheed Highway and Oxford Street.

Consideration of both odour and security measures were provided within the application. Hours of operation would be from 10am-10pm seven days a week with up to an estimated 16 staff. The applicant has proposed a community benefit that includes education and fundraising for dry grad events and local charities. The applicant also notes that, as a government store, all revenue would be directed back to the Province to support public services and employment will be unionized.



The applicant has provided a consultation summary which included provision of information to adjacent business owners in the complex and residences to the north. A letter of support from one of the businesses was provided. A letter of support was also provided from the property owner of the first BC Cannabis Store to be in operation located in Kamloops, BC.

- (11) 102-1940 Oxford Connector (“Goodtrees”):** The proposed outlet is within an existing commercial complex designated Highway Commercial in the Official Community Plan and zoned CD 18 (Comprehensive Development 18) to permit specified commercial uses, including retail sales and the ICBC facility. The location is more than 250m away from a school, playground, community center or sports field and there are no known sensitive uses such as a childcare or recovery home within close proximity to the site.

The proposed unit size is 111 m². The proposal includes discreet signage and storefront design that is sensitive to the surrounding context, visually appealing and includes glazing that meets provincial and municipal design objectives. The existing commercial complex was developed with sufficient parking to meet bylaw requirements. Transit stops are located along Oxford Connector and Lougheed Highway and a bike path along Lougheed Highway.

The consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-11pm seven days a week with an estimated 12 staff. The applicant has proposed a community benefit that includes a dedicated position to liaise with the community and an annual contribution of \$10,000 to the PoCo Community Foundation. They would provide a living wage to employees.

The applicant has provided a summary of public consultation with adjacent business owners. A parking concern from one business was noted.

- (12) 201- 2020 Oxford Connector (“Trees – Island Grown”):** The proposed outlet is within a large commercial complex designated Highway Commercial in the Official Community Plan and zoned CD 16 (Comprehensive Development 16). The location is more than 250m away from a school, playground, community center or sports field and there are no known sensitive uses such as a childcare or recovery home within close proximity to the site.

The proposed unit size is 281 m² with discreet signage and a storefront design that is sensitive to the surrounding context, is visually appealing and includes a mix of glazing to meet provincial and municipal design objectives. The existing commercial complex has been developed with sufficient parking to meet bylaw requirements. Bus stops and bike paths are located along Oxford Connector and Lougheed Highway.

Consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-11pm seven days a week with an estimated 20 staff. The applicant proposed a recycling program and a subsidy for lower income earners in need of products for medical reasons as a community benefit. They would provide a living wage to employees.

Evaluation of Applications for Retail Cannabis Outlets

The applicant provided a summary of consultation with adjacent business owners indicating positive feedback. Letters of concern or support have not been received.

D. DOMINION TRIANGLE AREA

(13) 970 Dominion Avenue (“BC Cannabis Store”):

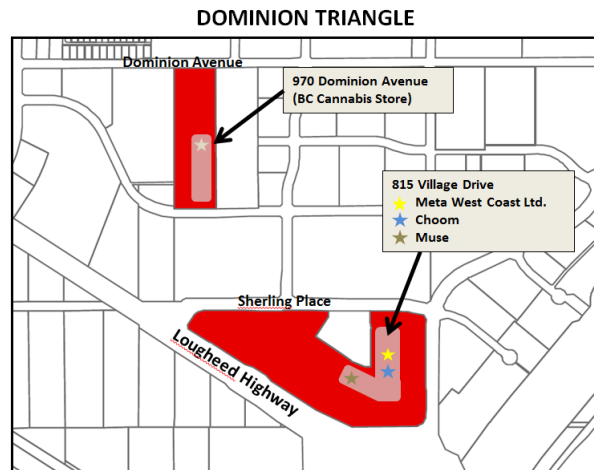
The proposed outlet is to be located within a vacant unit within a strip commercial development east of Home Depot in the Dominion Triangle. It is designated Highway Commercial in the Official Community Plan and zoned District Commercial and located more than 250m away from school, playground, community center or sports field uses. Access to the strip development is from Nicola Avenue via the Home Depot parking lot and the property meets parking requirements. A

bus stop and bike path are along Dominion Avenue to the north. Nicola Avenue, to the south of the property, is being developed as a collector route linking the Fremont Connector with Ottawa Street but the road has not been constructed to meet City standards where adjacent to the subject property. There may be potential to complete this road as a condition of approval for a land use change at this property.

The proposed unit size is relatively large, 618 m², and the cannabis retail sales outlet would be designed to include discreet signage that is sensitive to the surrounding context. The proponent notes the window treatment would be designed to meet provincial and municipal objectives.

The consideration of both odour and security measures that include security shutters were provided within the application. Hours of operation would be from 10am-10pm seven days a week with an estimated 19 staff. The applicants proposed community benefit includes fundraising for dry grad events, and raising money for local charities. The applicant also notes that, as a government store, all revenue would be directed back to the Province to support public services and employment will be unionized.

The applicant provided a consultation summary of the information that was sent out to adjacent business owners in the complex. No concerns have been noted at this time. A letter of support has been provided from the property owner of the first BC Cannabis Store in operation in Kamloops, BC.



- (14) 6-815 Village Drive (“Meta Cannabis Supply”)** (Fremont Village Unit A): The proposed outlet is within the Fremont Village mixed commercial and residential complex. It is designated Highway Commercial in the Official Community Plan and zoned CD 31 (Comprehensive Development 31) for specified commercial and residential uses. It is more than 250m away from a school, playground, community center or sports field but the zoning of Fremont Village allows for a child care facility. The owner of Fremont Village, which is still being developed and is not fully tenanted, has applied to amend the Official Community Plan to change the land use designation of the site to Transit Corridor Commercial, expand permitted uses to allow all community commercial uses and increase the residential capacity.

The proposed unit size is 74 m² and provides for discreet signage and storefront design that has completely opaque window glazing, is sensitive to the surrounding context and aims to meet provincial design objectives. The site has been developed with sufficient parking to meet bylaw requirements with pedestrian access, bike paths along Lougheed Highway and Dominion and proximity to bus stops along Sherling Avenue.

The consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-9pm (Mon-Fri), 10am-10pm (Sun), and 10am-8pm (Sun) with an estimated 15 staff. The applicants did not specify a community benefit, but noted an intent to educate customer and build trust with the community.

The applicants advise they have consulted with several adjacent businesses by providing informational handouts. The City has received correspondence from a neighbouring business owner who has concerns with the proposal.

- (15) 135-815 Village Drive (“Choom”)** (Fremont Village Unit B): The proposed outlet is within the Fremont Village mixed commercial and residential complex. It is designated Highway Commercial in the Official Community Plan and zoned CD 31 (Comprehensive Development 31) for specified commercial and residential uses. It is more than 250m away from a school, playground, community center or sports field but the zoning of Fremont Village allows for a child care facility. The owner of Fremont Village, which is still being developed and is not fully tenanted, has applied to amend the Official Community Plan to change the land use designation of the site to Transit Corridor Commercial, expand permitted uses to allow all community commercial uses and increase the residential capacity.

The proposed unit size is 161 m² and provides for discreet signage and a storefront design that includes frosted vinyl film and aims to meet provincial design objectives. The site has been developed with sufficient parking to meet bylaw requirements with pedestrian access, bike paths along Lougheed Highway and Dominion and proximity to bus stops along Sherling Avenue.

The consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-8pm seven days a week with an

Evaluation of Applications for Retail Cannabis Outlets

estimated 10 staff. The applicants propose the provision of legal cannabis in a regulated setting as a community benefit,

The applicants advise they have consulted with adjacent businesses by delivering an introduction letter and held an open house. The City has received correspondence from a neighbouring business owner who has concerns with the proposal.

- (16) 815 Village Drive (“Muse”)** (Fremont Village Unit C): The proposed outlet is within the Fremont Village mixed commercial and residential complex. It is designated Highway Commercial in the Official Community Plan and zoned CD 31 (Comprehensive Development 31) for specified commercial and residential uses. It is more than 250m away from a school, playground, community center or sports field but the zoning of Fremont Village allows for a child care facility. The owner of Fremont Village, which is still being developed and is not fully tenanted, has applied to amend the Official Community Plan to change the land use designation of the site to Transit Corridor Commercial, expand permitted uses to allow all community commercial uses and increase the residential capacity.

The proposed unit size is 279 m² and provides for discreet signage and a description of the proposed storefront design that will avoid fully opaque window coverings but will also aim to meet provincial design objectives. The site has been developed with sufficient parking to meet bylaw requirements with pedestrian access, bike paths along Lougheed Highway and Dominion and proximity to bus stops along Sherling Avenue.

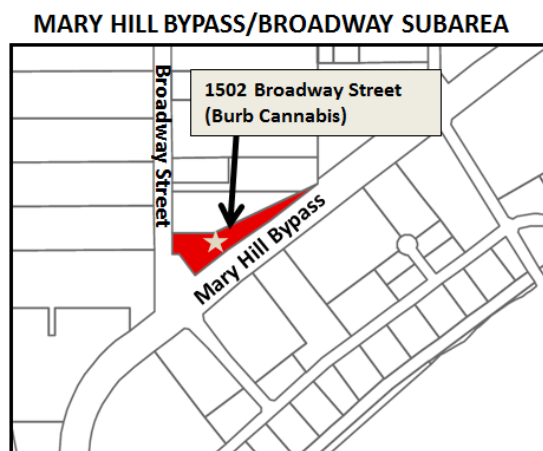
The consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-11pm seven days a week with an estimated 10-15 staff. The applicant notes their intent to support community events a community benefit.

The applicant has provided email correspondence showing support from an employee within the commercial complex but has not included any type of summary of the public owner consultation that was undertaken. The City has received correspondence from a neighbouring business owner who has concerns with the proposal.

E. MARY HILL BYPASS/BROADWAY SUBAREA

- (17) 1502 Broadway Street (Burb Cannabis):**

The proposed unit is within a commercial complex designated Highway Commercial in the Official Community Plan and zoned District Commercial. The location is more than 250m away from a school, playground, community center or sports field. The surrounding neighbourhood context is one of primarily



Evaluation of Applications for Retail Cannabis Outlets

industrial uses and there are no known sensitive uses such as a childcare or recovery home within close proximity to the site.

The proposed unit size is 344 m² and provides for discreet signage and storefront design that is sensitive to the surrounding context, is visually appealing and aims to meet provincial and municipal guideline objectives with a mix of glazing. The existing development was developed with sufficient parking to meet bylaw requirements. There is a bike path along Mary Hill and Broadway and a bus stop located at Mary Hill and Broadway

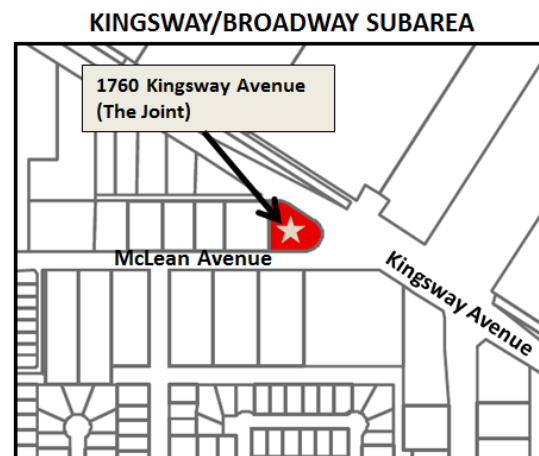
The consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-11pm seven days a week with an estimated 15 staff. The applicant has proposed a community benefit that includes social initiatives, financial support of the Port Coquitlam Community Foundation and PoCo Sports Alliance and an annual \$2,500 scholarship for post-secondary education for either a Riverside or Terry Fox Secondary student. They would provide a living wage to employees.

The application includes details of the public consultation with adjacent businesses and provided several letters of support.

F. KINGSWAY/BROADWAY SUBAREA

(18) 1760 Kingsway Avenue (“The Joint”):

The proposed outlet is with a building containing an industrial unit and a liquor store. The site is not designated for commercial uses in the Official Community Plan; it has a General Industrial designation. It is zoned CD 28 (Comprehensive Development 28) to permit industrial uses plus the retail sale of packaged liquor. The location is more than 250m away from a school, playground, community center or sports field and there are no known sensitive uses such as a childcare or recovery home within close proximity to the site.



The proposed unit size is 91 m². The proposed name and signage is not discreet, including signage that displays a marijuana leaf and the “joint” reference. This proposal includes minor storefront design changes to the existing façade, including roll down security shutters that would not be in accordance with the City’s guidelines. The site has been developed with sufficient parking to meet bylaw requirements. A bus stop and bike path are located on McLean Avenue adjoining the property.

Evaluation of Applications for Retail Cannabis Outlets

The consideration of both odour and security measures were provided within the application. Hours of operation would be from 9am-11pm seven days a week employing up to an estimated 25 staff. The applicant has proposed a community benefit to support local charities, events and community groups through their Cat Cares society.

The applicant noted they consulted with community members and provided letters of support from community members.

DISCUSSION

Overall, staff were pleased with the quality of the submissions and appreciate that many applicants took the time to carefully consider the City's policy and how their proposed cannabis retail sales outlet would meet the community's objectives. The sites being recommended for further consideration are being proposed after a careful assessment of each application based on its conformance with the policy, as summarized in the summary of applications and illustrated by the summary sheets included in Appendix 2.

The staff analysis also considers provincial requirements, and recognizes that the Province will set applicable requirements for odour management and security measures. Also, the guidelines set by the Province for window treatments differ from the guidelines set by the City and staff would work with applicants to develop treatments that would be mutually acceptable as noted in this report.

In summary, three applications are being recommended to Committee for further consideration, including a site in the Westwood/Lougheed area to the west, a site in the Dominion Triangle area to the east, and a site adjoining the Mary Hill Bypass at Oxford Street to the south. These applications closely align with the established criteria and are located at least 1 kilometre apart from each other.

Consideration of a fourth, centrally-located site in the Lougheed/Oxford area is also recommended but it was difficult for staff to determine which of the three applications should be recommended for further consideration as they all generally meet the established criteria and propose a notable community benefit. For this reason, Committee is being asked to make a decision on which site it wishes to further consider for this area.

Four applications were submitted for sites in the City's downtown. One of these, the proposal for 2132-2850 Shaughnessy Street, does not comply with the established criteria primarily due to its proximity to a proposed large child care facility within the same commercial centre along with its proximity to parks and youth focused recreation facilities. It is recommended that this application be refused. The remaining three applications are for sites within the Downtown Core. The City is currently engaged in developing a Downtown Action Plan and it would be premature to consider allowing for a cannabis retail sales use anywhere within the Downtown until this work is complete. While the timing for completion of this Plan has not been set, it is unlikely that direction on the appropriateness of this use would be determined for at least a year. The recommendation to defer a decision (rather than refuse the applications) means that the applications would be put on hold until staff would be in a position to bring forward further consideration, which could be to

recommend further consideration of one or more sites or to refuse one or more of the applications. This recommendation would allow for the applicants to make an informed decision with respect to any carrying costs associated with their applications, as well as withdraw their application if they wish to do so.

It is recommended that nine applications be refused. Seven of these applications are located within an area where a superior application is being recommended, i.e., the Westwood/Lougheed area and the Dominion Triangle area. The application at 1760 Kingsway Avenue is recommended for refusal because this site does not have a commercial land use designation as stipulated by Council's policy, and an amendment to the Official Community Plan would be required for it to comply with the policy. This proposal also does not comply with the signage and design criteria specified in the policy. The application for a site within Shaughnessy Station Shopping Centre is recommended for refusal for reasons previously noted.

Staff's rationale for selecting the recommended applications is further described in the following section.

Recommended Site 1: Westwood / Lougheed / Kingsway area

The site at 24-2755 Lougheed Highway (Burb Cannabis) best meets the City's policy for location and other factors associated with a retail cannabis outlet and provides a superior community benefit including financial assistance to local charities, social initiatives by employees, scholarships to students and employment at a living wage. It would serve the west part of Port Coquitlam and is recommended for further consideration.

The four other sites within the Westwood / Lougheed / Kingsway area are located to the south of Lougheed Highway, i.e. 2748 Lougheed Highway, 302B-2649 Lougheed Highway, 2617 Kingsway Avenue and 2648 Kingsway Avenue. These sites do not meet Council's Cannabis Establishment Policy as they are close to child care uses and a playground as well as challenged with issues related to security, drug use and establishment of homeless camps. The site at 2649 Lougheed Highway has issues associated with limited vehicular accessibility as well as an indication that residents in the vicinity are not in support of the use at this location.

Recommended Site 2: Dominion Triangle Area

The site at 970 Dominion Avenue (BC Cannabis Store) best meets the City's policy for location and other factors associated with a retail cannabis outlet and provides a superior community benefit including fundraising for local charities, profits directed to public services and employment of public servants. It would serve the east part of Port Coquitlam and is recommended for further consideration; the further review would include a determination of how improvements to Nicola Avenue could be achieved through the proposed land use amendment.

The three applications within the Fremont Village development at 815 Village Drive were submitted for separate units within the same building complex. These applications are not

Evaluation of Applications for Retail Cannabis Outlets

recommended for further consideration as the complex is under consideration for an Official Community Plan and rezoning amendment to allow for community commercial and residential uses. Further, these applications provided minimal consideration of community benefit.

Recommended Site 3: Mary Hill Bypass/Broadway Area

Only one application was submitted for the south part of Port Coquitlam. The proposal meets the established locational criteria and other factors associated with a cannabis retail outlet as well as provides a notable community benefit including financial assistance to local charities, social initiatives by employees, scholarships to students and employment at a living wage. Further consideration is recommended.

Recommended Site 4: Oxford/Lougheed Area

The three applications for the Oxford/Lougheed Area all meet the established criteria for a cannabis retail outlet and staff are requesting direction from Committee as to its preferred application. Two of these proposals are for smaller private outlets accessed from the Oxford Connector, one between ICBC and a fast food restaurant and the other next to the Golds Gym, while the third would be a larger provincial outlet on the north side of Lougheed Highway at 1971 Lougheed Highway (in a vacant pad next to the No Frills grocery store). Each of the proposals also provides for a notable community benefit including a dedicated community liaison position, annual charitable contribution of \$10,000 and living wage (Goodtrees); a recycling program, a subsidy for lower income earners in need of products for medical reasons and living wage (Trees – Island Grown) and fundraising for local charities, profits directed to public services and employment of public servants (BC Cannabis).

The next steps in consideration of those applications selected by Committee for further consideration would include:


- Advising the applicants to post a sign on the proposed location for the cannabis retail sales to inform the public of the rezoning application
- Completion of staff's review of the applications, including a determination of any rezoning conditions to be recommended or further information to be obtained
- Review how the city would implement proposed community benefits (probable legal agreements)
- Submission of a report to Committee for each individual application recommending that the application proceed to Council for 1st and 2nd Reading.
- A Public Hearing would be held to consider the application.

FINANCIAL IMPLICATIONS

None

Evaluation of Applications for Retail Cannabis Outlets

OPTIONS

#	Description
1 	Proceed with further consideration of the recommended applications, including selection of a preferred application for the Lougheed/Oxford area.
2	Defer making a decision on one or more of the recommended applications pending receipt of additional information.
3	Determine that it does not wish to indicate further consider any of the applications and recommend to Council that the applications be refused.

ATTACHMENTS

Attachment #1: Cannabis Establishment Policy 5.06

Attachment #2: Application Summary

Lead author(s): Graeme Muir, Jennifer Little



POLICY

Subject Area: Planning			Policy # 5.06
Policy Title: Cannabis Establishment Policy			
Authority:	Legislative	X	Effective Date: 2019-01-08
	Administrative		Review Date: 2024-01-08
Issued By:	Laura Lee Richard, Director of Development Services		Issue Date: 2019-01-18
			Manner Issued: E-mail to Department Heads

Purpose:

The Cannabis Establishment Policy provides a framework for consideration of applications to amend the Zoning Bylaw to permit a cannabis use, including new cannabis retail outlets, cannabis manufacturing, and cannabis distribution facilities.

The policy also informs the City's response to a request for comment on an application for a cannabis retail outlet licence from the Liquor & Cannabis Regulation Branch (LCRB).

Associated Regulations and Policy Documents:

This policy is to be applied in conjunction with:

- Policies and land use designations of the Official Community Plan.
- Regulations of the Development Procedures Bylaw.
- Regulations of the Business Bylaw.
- Regulations of the Smoking Bylaw.
- Regulations of the Sign Bylaw.
- Any other relevant bylaws or policies as may be adopted by Council from time to time.

Policy:

1. Site specific rezoning to permit a cannabis retail outlet use

- a) A site proposed for a cannabis retail outlet should be:

- i. Designated as Downtown Commercial, Neighbourhood Commercial, Highway Commercial or Transit Corridor Commercial by the land use designations map of the Official Community Plan;
 - ii. Located at least 1 kilometre from a property zoned to permit a cannabis retail sales use. For clarity, this distance criterion applies to private cannabis retail outlets and outlets owned or operated by a government agency. It also applies if a site is zoned to permit a cannabis retail sales use but does not include a cannabis retail sales business; and,
 - iii. Located at least 250 metres from a school, playground, community centre or sports field.
- b) In addition to the siting criteria defined in section 1(a), the following factors will be considered in evaluation of a rezoning application for a cannabis retail sales use:
 - i. Distance to other uses, such as child care facilities, community gathering spaces, recovery homes and emergency shelters;
 - ii. Potential impacts to residents, if the proposed use is to be located in a building with a mix of commercial and residential uses;
 - iii. Access for vehicles, including potential traffic impacts and parking availability;
 - iv. Access for pedestrians and cyclists, including proximity to public transit;
 - v. The proposed size of the outlet is appropriate to the site's context;
 - vi. The proposed interior layout does not include space that could accommodate product sampling;
 - vii. The proposed exterior design is sensitive to the design and character of surrounding land uses, location and design of signage is discreet and the overall design character is visually appealing; and
 - viii. Storefronts do not include opaque window coverings, bars on windows, metal shutters or signage in windows.
- c) In evaluating the distance criteria of section 1(a), consideration will be given to potential impacts of geographical and physical barriers such as rail corridors, bridges, rivers and highways.

2. Site specific rezoning to permit a cannabis manufacturing or distribution facility use

- a) A site proposed for a cannabis manufacturing or distribution facility use should be:
 - i. Designated as Heavy Industrial or General Industrial by the land use designations map of the Official Community Plan; and,
 - ii. Located at least 250 metres from a school, playground, community center or sports field, if the proposal includes a manufacturing or processing function. For clarity, this requirement does not apply to a distribution facility.
- b) In addition to the siting criteria defined in section 2(a), the following factors will be considered in the evaluation of a rezoning application for a cannabis manufacturing or distribution facility use:
 - i. Distance to other uses, such as child care facilities, community gathering spaces, recovery homes, emergency shelters and residential uses;
 - ii. Potential impacts to the community, including residents and businesses adjacent to the proposed location;

- iii. Access for vehicles, including potential traffic impacts and parking and loading availability; and
 - iv. The proposed size and scale of the manufacturing or processing uses.
- c) In evaluating the distance criteria of section 2(a), consideration will be given to potential impacts of geographical and physical barriers such as rail corridors, bridges, rivers and highways.

3. Licence Amendments

- a) The siting criteria and factors applicable to evaluation of a rezoning application will also be applied in the evaluation of an application to amend a non-medical cannabis retail licence.

4. Public Consultation

- a) An application for rezoning to permit a cannabis use must include documentation of input gathered from surrounding residents and businesses.
- b) Council or Committee may direct that an applicant hold an advertised public information meeting in its consideration of a rezoning application or request for comment on a cannabis licence.

5. Conditions of Rezoning

- a) Council may require that one or more of the following conditions must be met prior to the adoption of a rezoning bylaw:
- i. The posting of a minimum of two signs within the interior of the building and a minimum of one sign on the exterior of the building, with all signs having dimensions of at least 12" x 18". The signage shall provide the public with information on the Smoking Bylaw;
 - ii. The installation of a filtration system designed to eliminate odor impacts on surrounding lands and a requirement to maintain this system;
 - iii. Funding for off-site improvements (e.g., sidewalks, crosswalks, street lighting, street trees, road works);
 - iv. Specified hours of operation;
 - v. Implementation of measures to create a community benefit; and
 - vi. Any other conditions as may be required by Council.

Responsibility:

The Director of Development Services

END OF POLICY

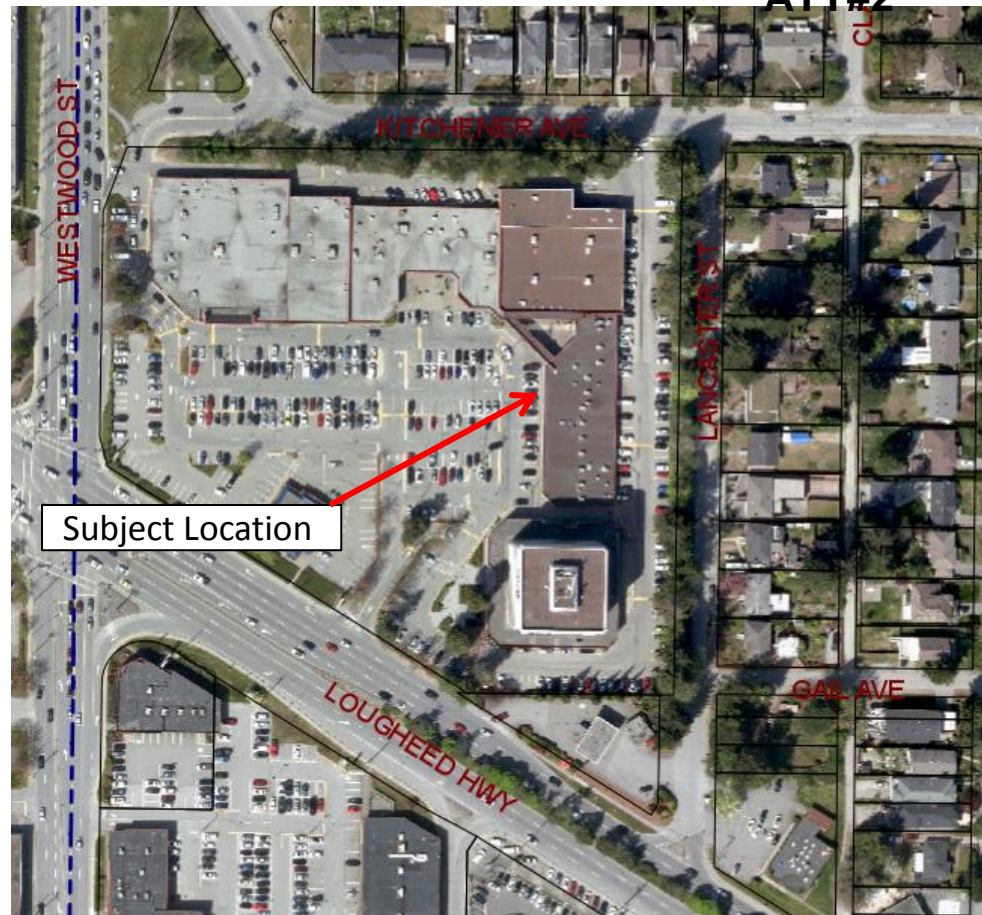
Record of Amendments:

Policy	Issue date	Reviewed	Replaced	Re-issue Date
5.06	2019-01-18			

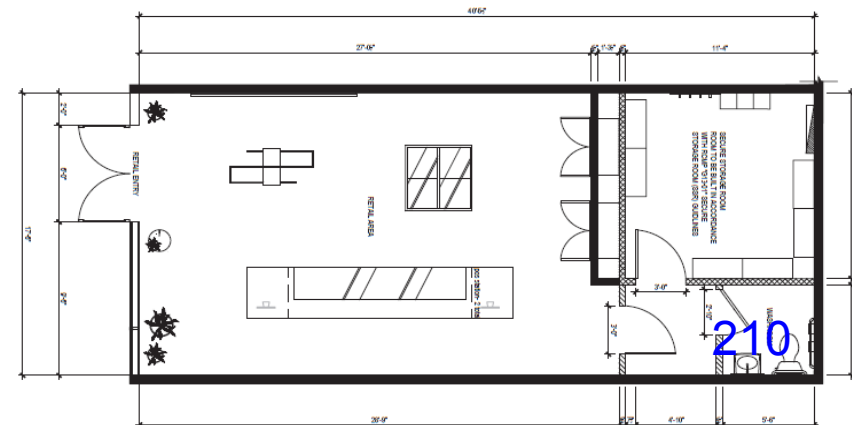
2755 Lougheed Highway

“Burb Cannabis”

- Size of outlet is 69 m²
- Community benefit: social initiatives, relationships with charitable organizations and an annual \$2,500 scholarship for post-secondary education for either a Riverside or Terry Fox Secondary student



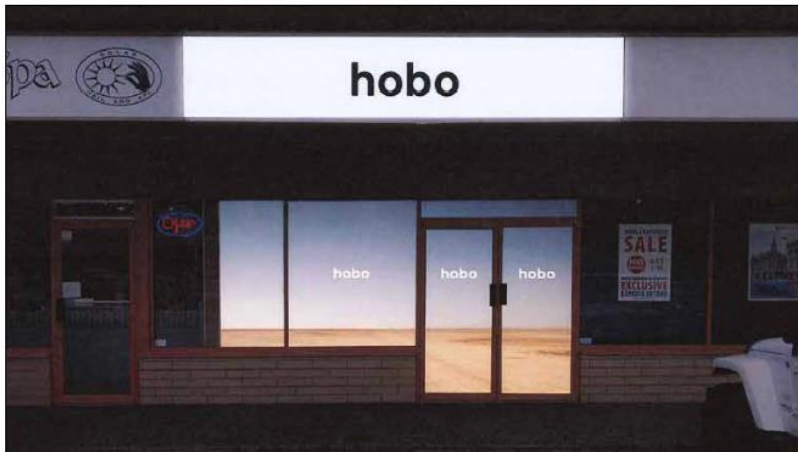
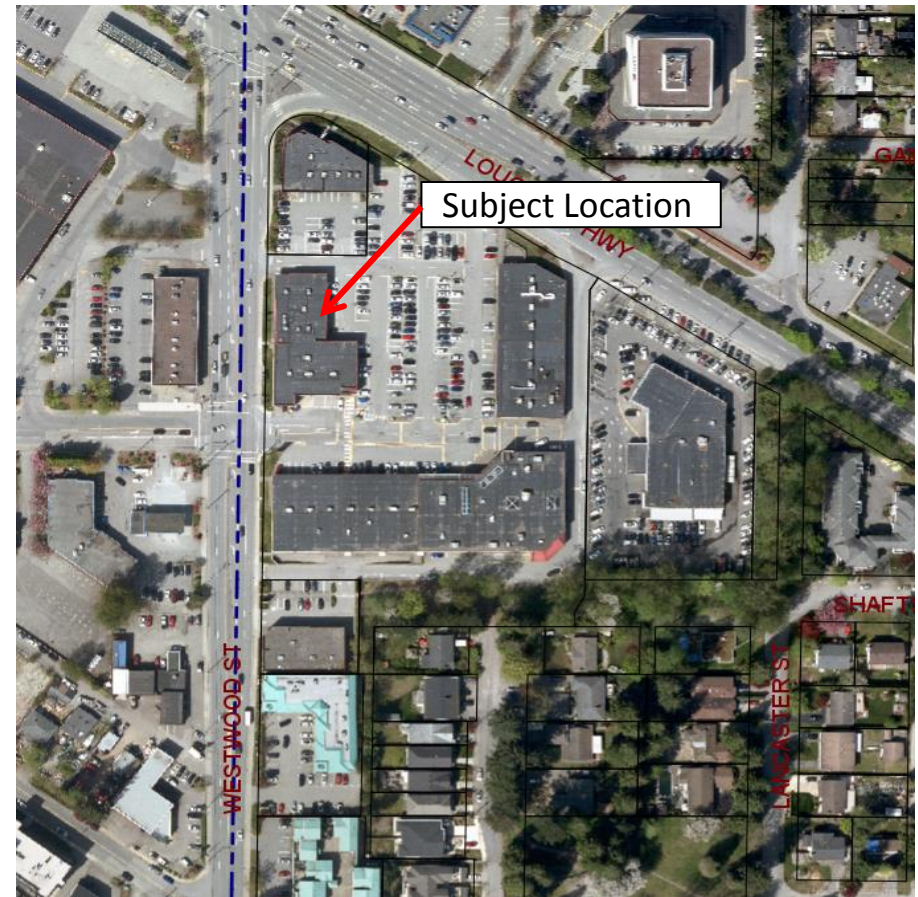
Subject Location



2748 Lougheed Highway

“hobo”

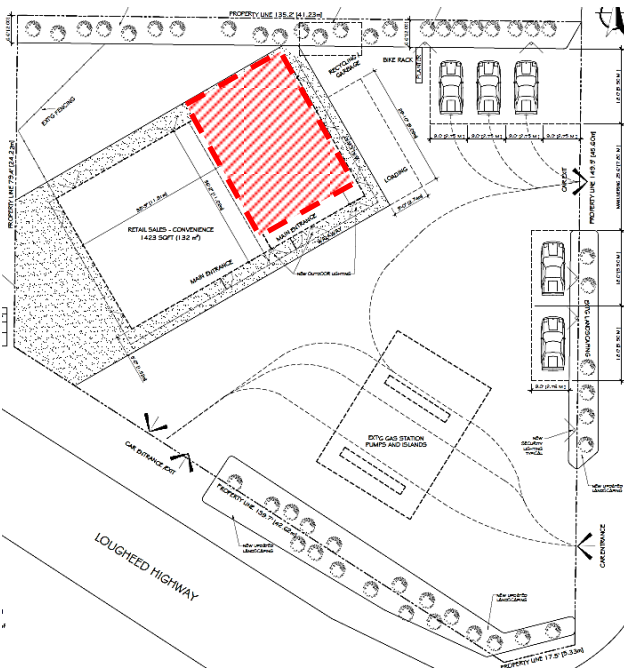
- Size of outlet is 84 m²
- Community benefit: intent to positively engage with the business and resident community
- Concerns with policy compliance:
 - Close proximity to childcare facilities along Westwood Street, Fox Park and to the shelter at 3030 Gordon
 - Non-discreet name



2649 Lougheed Hwy

“Northern Pass Cannabis Supply”

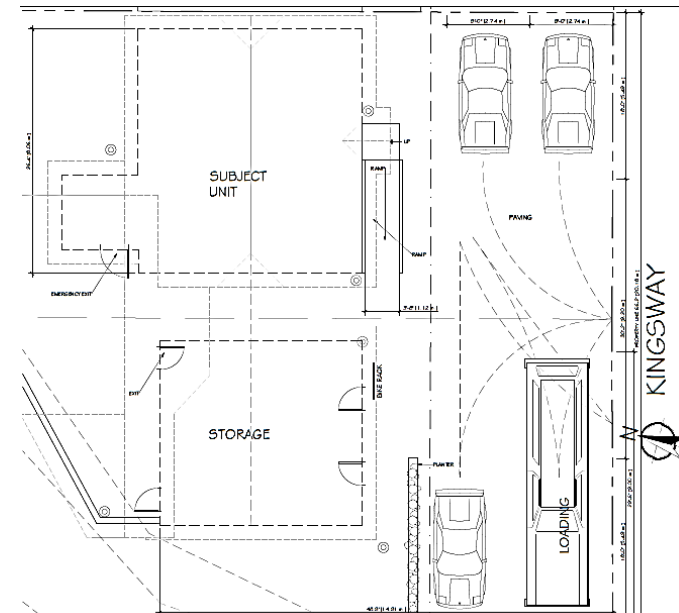
- Size of outlet is 78 m²
- Community benefit: contribute 3% of net profits to programs within local community
- Concerns with policy compliance:
 - Letters from adjacent residents with concerns
 - Site access issues



2617 Kingsway Ave

“Little Green House on Kingsway”

- Size of outlet is 105 m²
- Community benefit: Daily trash pick up and collections team
- Concerns with policy compliance:
 - Proximity to the Islamic Cultural Center, the Spirit of the Children Society and the Evangelical Chinese Bible Church, which also contains a childcare facility
 - Further review would be required to determine how access, parking and circulation could be managed



2648 Kingsway Ave

“Kiaro”

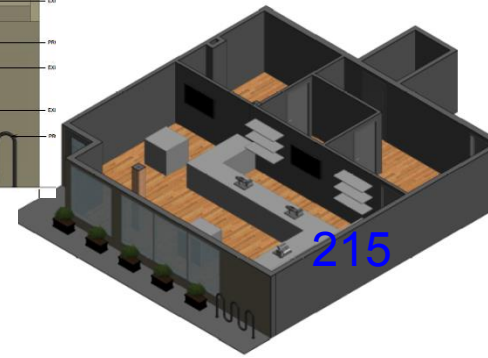
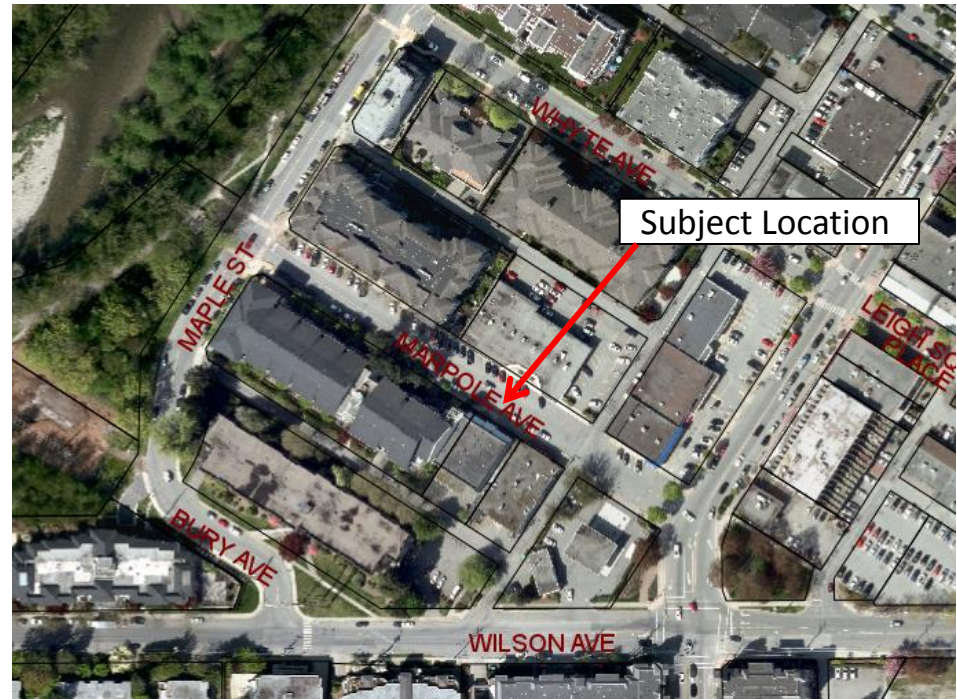
- Size of outlet is 82 m²
- Community benefit: intent to positively engage with the business community and provide educational resources
- Concerns with policy compliance:
 - Proximity to the Islamic Cultural Center, the Spirit of the Children Society and the Evangelical Chinese Bible Church, which also contains a childcare facility
 - The site does not meet municipal parking requirements



2338 Marpole Ave

“Elevate Cannabis”

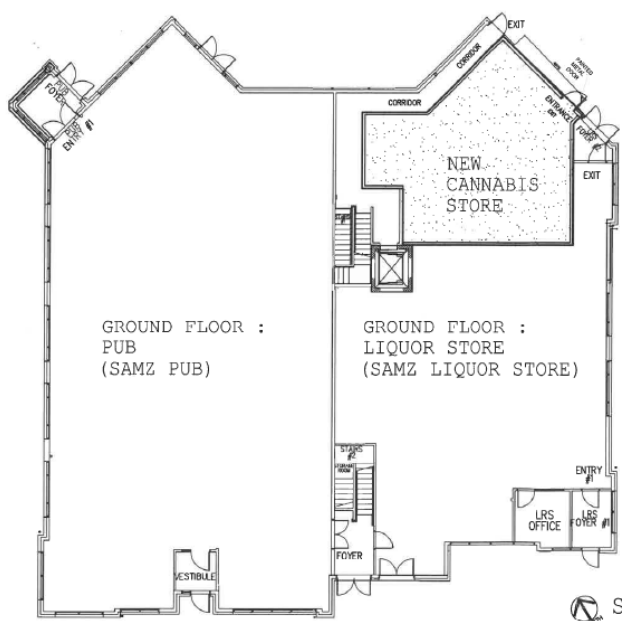
- Size of outlet is 73 m²
- Community benefit: social initiatives, relationships with charitable organizations and a donation of 2.5%-5% of store profits to a charitable cause on a quarterly basis
- Concerns with policy compliance:
 - Proximity to a childcare facility and community gathering spaces including Leigh Square, PoCo Traboulay Trail, Veterans Park and the Donald Parkway
 - Correspondence from an adjacent resident who has concerns with the proposal



2342 Elgin Ave

“Cannabis Store”

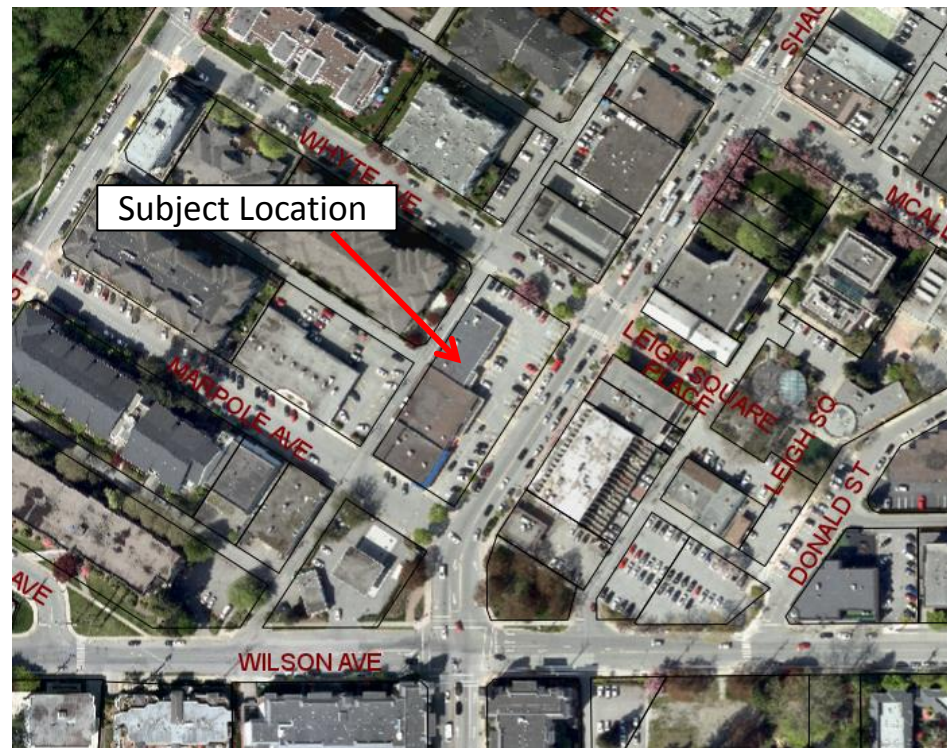
- Size of outlet is 93 m²
- Community benefit: social and charitable initiatives and a donation of \$100,000 over the first ten years the cannabis store is in operation and then 5% of profits annually to PoCo Sports Alliance
- Concerns with policy compliance
 - Proximity to a childcare facility and community gathering spaces including Leigh Square, PoCo Traboulay Trail, Veterans Park and Donald Parkway.



2541 Shaughnessy Street

“Kiaro”

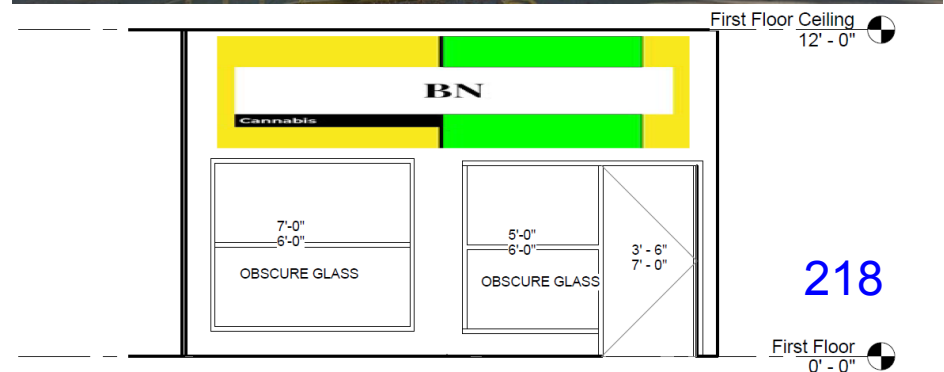
- Size of outlet is 125 m²
- Community benefit: intent to positively engage with the business community and provide educational resources
- Concerns with policy compliance:
 - Proximity to a childcare facility and community gathering spaces including Leigh Square, PoCo Traboulay Trail, Veterans Park and the Donald Parkway.



2850 Shaughnessy St

Name to be determined

- Size of outlet is 125 m²
- Community benefit: intent to positively engage with the business community and provide educational resources
- Concerns with policy compliance:
 - Lions Park and Skate park across Shaughnessy Street; Aggie Park and Centennial Pool across Lougheed Highway
 - Proximity to a proposed large childcare facility within the same complex; two childcare facilities located in adjacent commercial developments but separated from the site by major roads

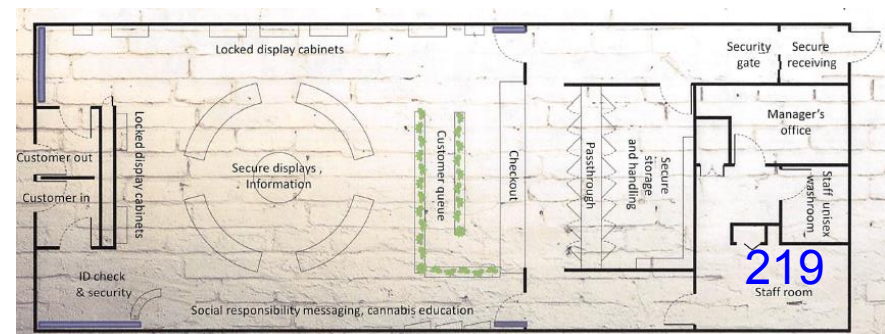


218

1971 Lougheed Hwy

“BC Cannabis Store”

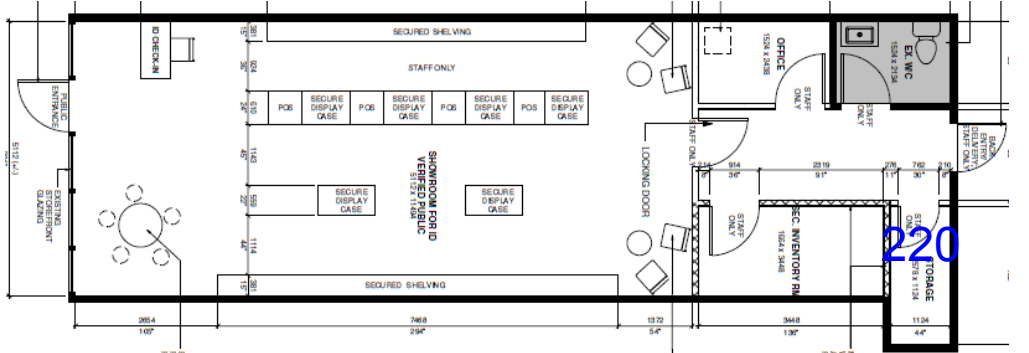
- Size of outlet is 328 m²
- Community benefit: education and fundraising for dry grad events and local charities



1940 Oxford Connector

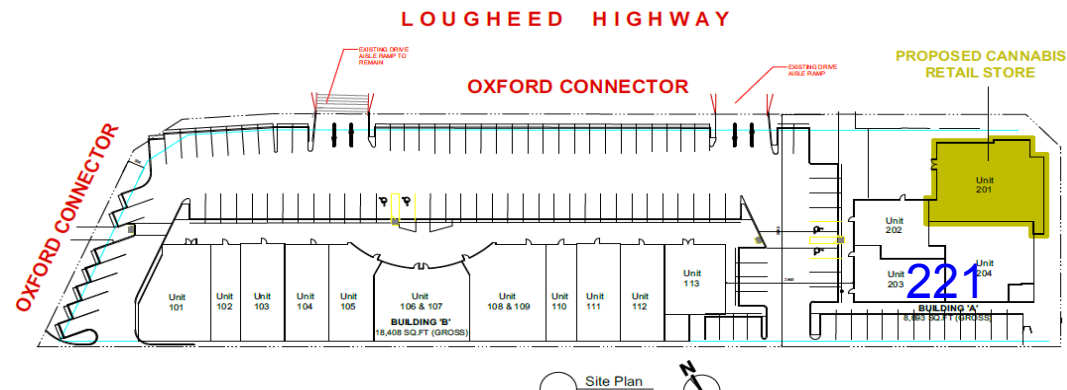
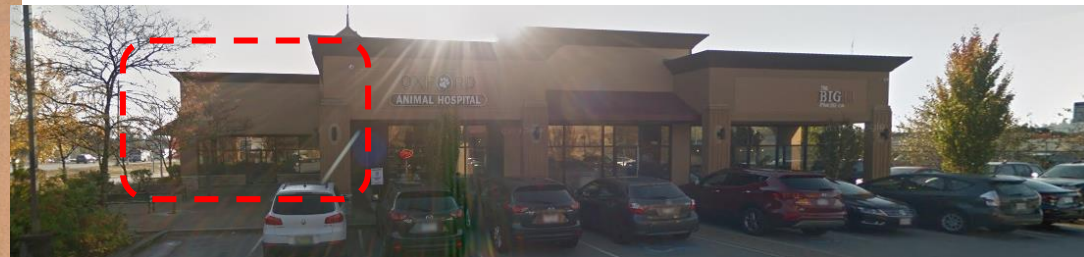
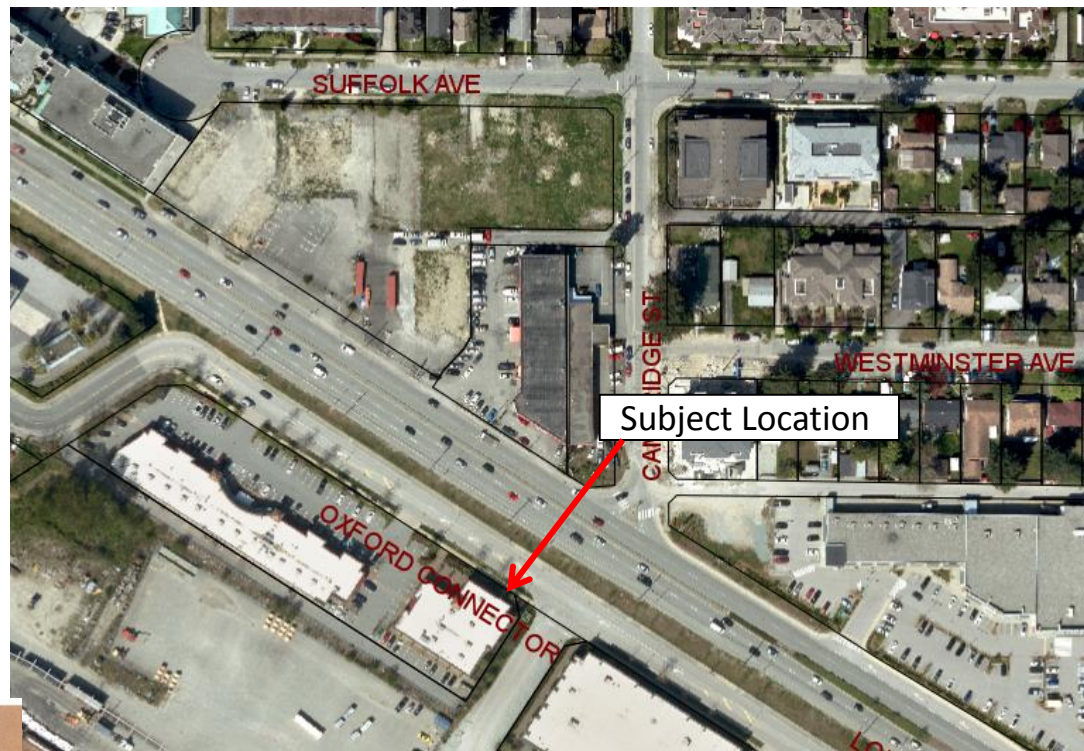
“goodtrees”

- Size of outlet is 111 m²
- Community benefit: dedicated position to liaise with the community and an annual contribution of \$10,000 to the PoCo Community Foundation.



2020 Oxford Connector “TREES Island Grown”

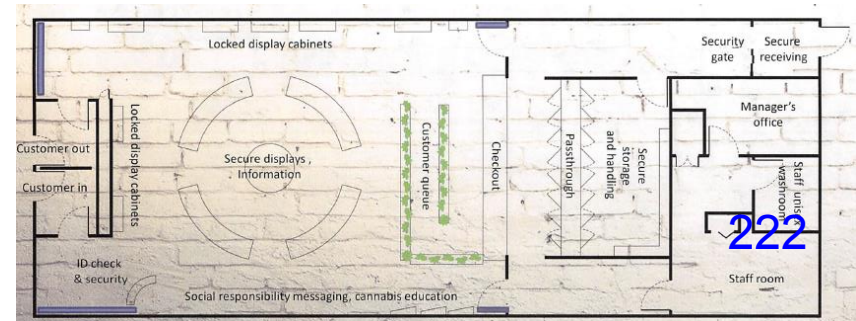
- Size of outlet is 281 m²
- Community benefit: The applicant proposed a recycling program and a subsidy for lower income earners in need of products for medical reasons



970 Dominion Ave

“BC Cannabis Store”

- Size of outlet is 618 m²
- Community benefits: education and fundraising for dry grad events and local charities
- Rezoning application allows for the opportunity to upgrade Nicola Avenue



815 Village Drive

“Meta Cannabis Supply Co”

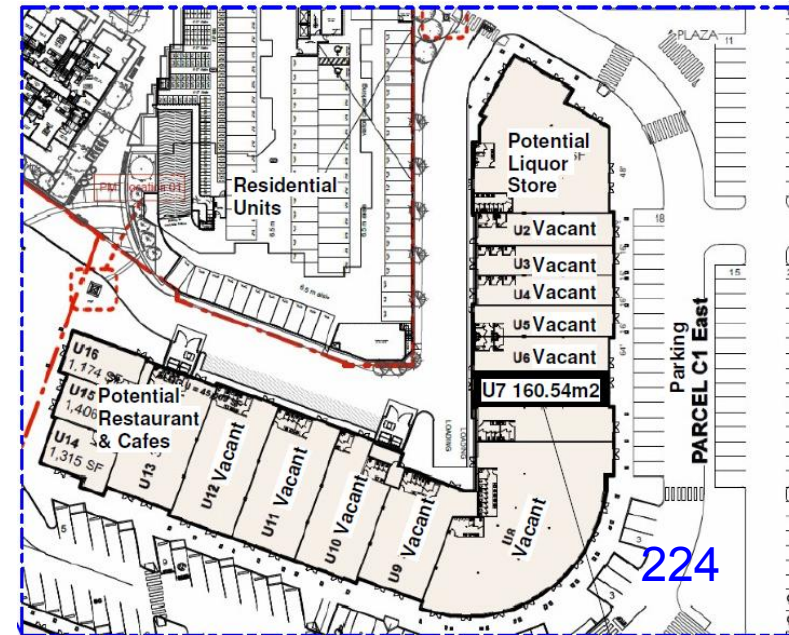
- Size of outlet is 74 m²
- Community benefit: educate community
- Concerns with policy compliance:
 - Rezoning and OCP Amendment pending for Fremont Village



815 Village Drive

“Choom”

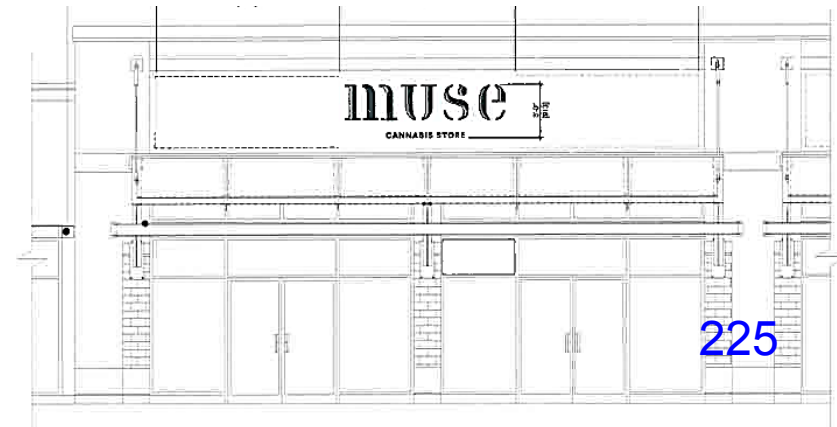
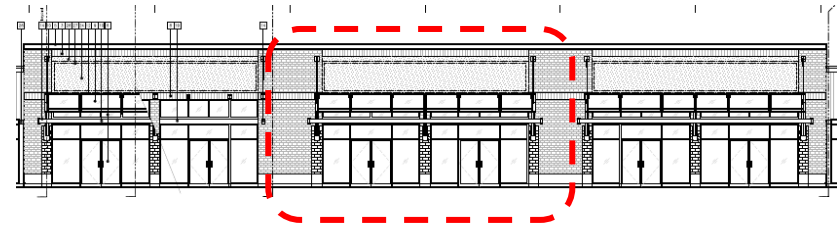
- Size of outlet is 161 m²
- Community benefit: provision of legal cannabis in a regulated setting
- Concerns with policy compliance
 - Rezoning and OCP Amendment pending for Fremont Village



815 Village Drive

“muse”

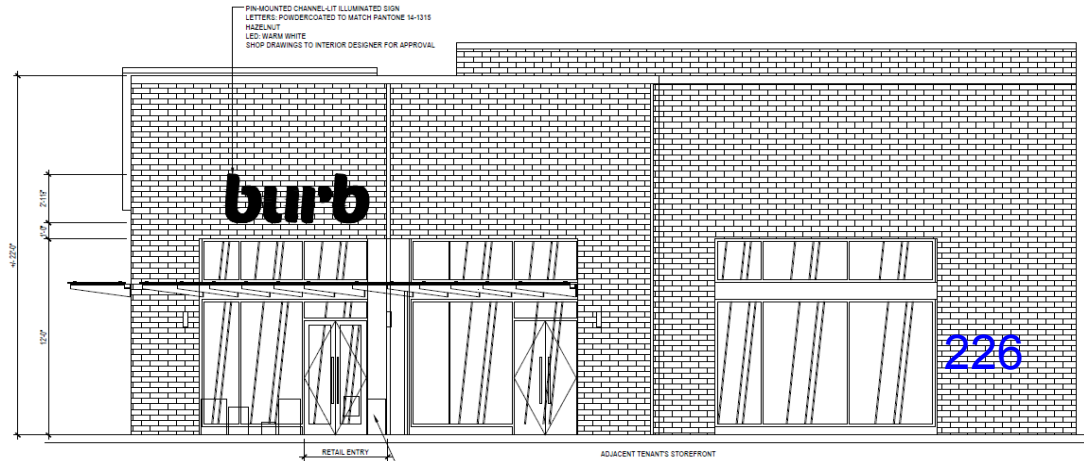
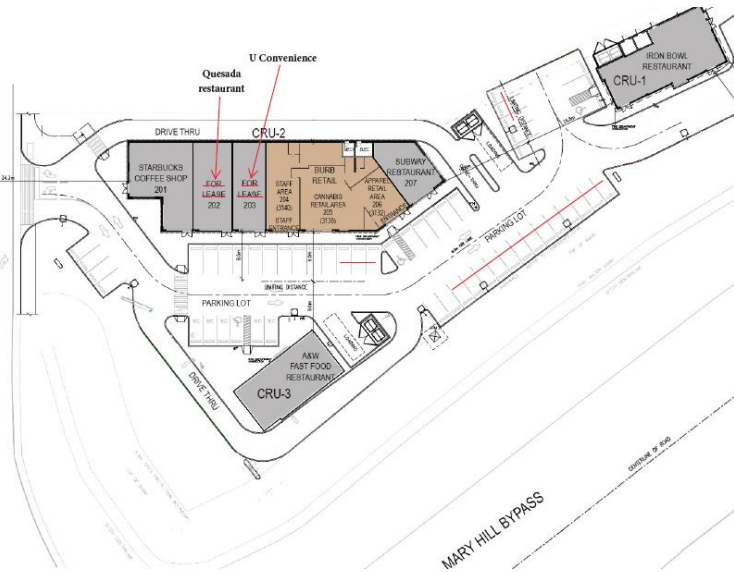
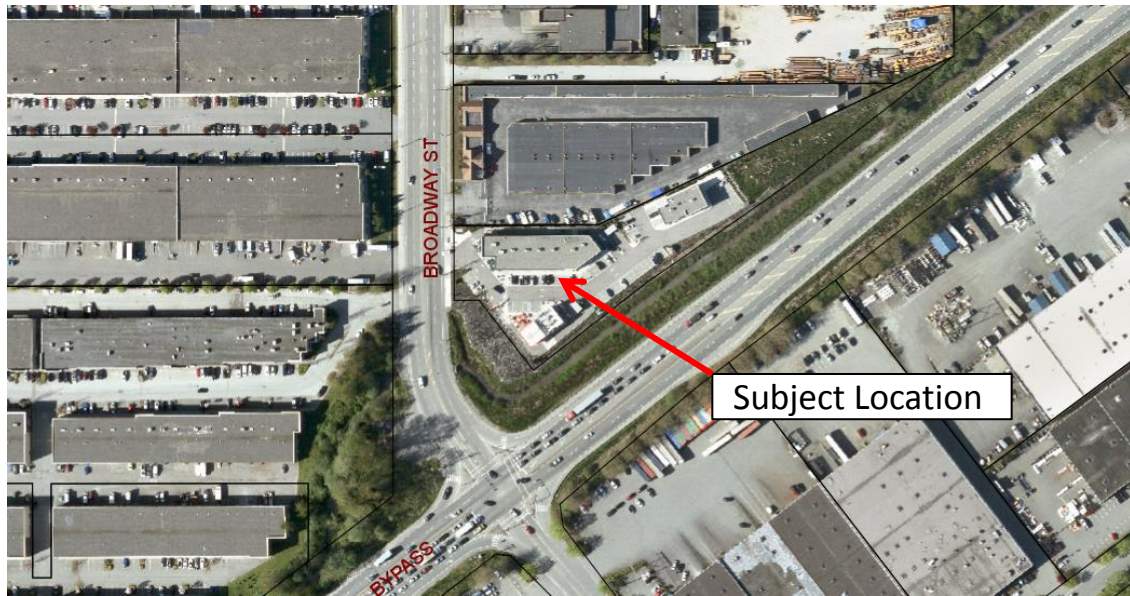
- Size of outlet is 279 m²
- Community benefit: intent to support community events
- Concerns with policy compliance
 - Rezoning and OCP Amendment pending for Fremont Village



1502 Broadway Street

"Burb Cannabis"

- Size of outlet is 344 m²
- Community benefit: social initiatives, relationships with charitable organizations and an annual \$2,500 scholarship for post-secondary education for either a Riverside or Terry Fox Secondary student



1760 Kingsway Ave

“The Joint”

- Size of outlet is 91 m²
- Community benefit: support local charities, events and community groups through their Cat Cares society
- Concerns with policy compliance:
 - Would require an OCP amendment (not in commercial area)
 - Signage and name of business is not discreet

