

Committee of Council Agenda - Revised

Tuesday, April 7, 2020

2:10 p.m.

Council Chambers

3rd Floor City Hall, 2580 Shaughnessy Street, Port Coquitlam, BC

Pages

1. CALL TO ORDER

2. ADOPTION OF THE AGENDA

2.1 Adoption of the Agenda

Recommendation:

**That the Tuesday, April 7, 2020, Committee of Council Meeting Agenda be adopted with the following changes:*

- *Addition of Attachment 1 to Item 4.9; and*
- *Addition of subsections of Section 90 of the Community Charter:*
Item 5.6

e) the acquisition, disposition, or expropriation of land or improvements, if the council considers that disclosure could reasonably be expected to harm the interests of the municipality;

k) negotiations and related discussions respecting the proposed provision of a municipal service that are at their preliminary stages and that, in the view of council, could reasonably be expected to harm the interests of the municipality if they were held in public.

3. CONFIRMATION OF MINUTES

3.1 Minutes of Committee of Council

1

Recommendation:

That the minutes of the following Committee of Council Meetings be adopted:

- *March 17, 2020*
- *March 24, 2020.*

4. REPORTS

4.1 Accessory Automobile Sales in General Industrial Zone 8

Recommendation:

That Committee of Council recommend to Council that the Zoning Bylaw be amended to permit the accessory retail sales of rebuilt automobiles and light trucks in the M1 General Industrial zone.

4.2 Request for Extension - 3346 Finley Street 12

Recommendation:

That Committee of Council extend the date of expiry for adoption of Zoning Amendment Bylaw No. 4125 to May 28, 2021.

4.3 UBCM Housing Needs Report Program 16

Recommendation:

That Committee of Council recommends that Council authorize staff to apply to the 2020 UBCM Housing Needs Report intake program for funding to develop housing needs report.

4.4 Liquor Establishment Policy Amendment 36

Recommendation:

That Committee of Council recommend Council approve an amendment to the Liquor Establishment Policy to provide for later closing times for liquor manufacturing establishments with a lounge endorsement area.

4.5 Coach House Development Permit Application – 3766 Somerset Street 43

Recommendation:

That Committee of Council approve Development Permit DP000408 to regulate a coach house development at 3766 Somerset Street.

4.6 Coach House Development Permit Application – 3176 Kilmer Street 58

Recommendation:

That Committee of Council approve Development Permit DP000391 to regulate a coach house development at 3176 Kilmer Street.

4.7 February 2020 Community Centre Update 69

Recommendation:

None.

4.8 Prairie Avenue – Design Recommendations Update 109

Recommendation:

That Committee of Council approve the Prairie Avenue road design option as presented in the April 7, 2020 staff report, "Prairie Avenue - Design Recommendations Update" and direct staff to proceed with detailed design.

4.9 2020 Draft Budget - Public Input

134

Recommendation:

None.

5. COUNCILLOR'S UPDATE

6. MAYOR'S UPDATE

7. CAO UPDATE

8. RESOLUTION TO CLOSE

8.1 Resolution to Close

Recommendation:

That the Committee of Council Meeting of Tuesday, April 7, 2020, be closed to the public pursuant to the following subsections(s) of Section 90(1) of the Community Charter:

Item 5.1

k. negotiations and related discussions respecting the proposed provision of a municipal service that are at their preliminary stages and that, in the view of the council, could reasonably be expected to harm the interests of the municipality if they were held in public;

Item 5.2

l. discussions with municipal officers and employees respecting municipal objectives, measures and progress reports for the purposes of preparing an annual report under section 98 [annual municipal report];

Item 5.3

l. discussions with municipal officers and employees respecting municipal objectives, measures and progress reports for the purposes of preparing an annual report under section 98 [annual municipal report];

Item 5.4

e. the acquisition, disposition or expropriation of land or improvements, if the council considers that disclosure could reasonably be expected to harm the interests of the municipality;

Item 5.5

i. the receipt of advice that is subject to solicitor-client privilege, including

communications necessary for that purpose;

Item 5.6

e. the acquisition, disposition, or expropriation of land or improvements, if the council considers that disclosure could reasonably be expected to harm the interests of the municipality;

k. negotiations and related discussions respecting the proposed provision of a municipal service that are at their preliminary stages and that, in the view of council, could reasonably be expected to harm the interests of the municipality if they were held in public.

9. ADJOURNMENT

9.1 Adjournment of the Meeting

Recommendation:

That the Tuesday, April 7, 2020, Committee of Council Meeting be adjourned.

10. MEETING NOTES



Committee of Council Minutes

Tuesday, March 17, 2020

Council Chambers

3rd Floor City Hall, 2580 Shaughnessy Street, Port Coquitlam, BC

Present: Chair - Mayor West
Councillor Darling
Councillor Dupont
Councillor McCurrach
Councillor Penner
Councillor Pollock
Councillor Washington

1. CALL TO ORDER

The meeting was called to order at 2:00 p.m.

2. ADOPTION OF THE AGENDA

2.1 Adoption of the Agenda

Moved-Seconded:

That the Tuesday, March 17, 2020, Committee of Council Meeting Agenda be adopted as circulated.

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

3. CONFIRMATION OF MINUTES

3.1 Minutes of Committee of Council

Moved-Seconded:

That the minutes of the following Committee of Council Meetings be adopted:

- *December 17, 2019*
- *March 3, 2020.*

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

4. REPORTS

4.1 Tyner Street/Kingsway Avenue Intersection Review

Moved-Seconded:

That Committee of Council direct staff to remove the intersection improvements at Tyner Street/Kingsway Avenue from the scope of work for the PCCC off-site works, and include the work as part of the Kingsway Avenue corridor improvements.

In Favour (6): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, and Councillor Pollock

Opposed (1): Councillor Washington

Carried

4.2 Q4 2019 Workplan Updates

Staff provided an update and answered questions from Council.

4.3 Parks Bylaw Signage - Follow Up

Moved-Seconded:

That Committee of Council direct staff to proceed with parks bylaw sign installation as per the template included within the March 17, 2020 report with the following change:

- *Update wording on signs from "FINES MAY APPLY" to "FINES WILL APPLY".*

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

5. COUNCILLORS' UPDATE

Council provided updates on City business.

6. MAYOR'S UPDATE

Mayor West provided an update on City business and the steps the City has taken, and will continue to take to deal with the COVID-19 pandemic.

7. CAO UPDATE

CAO provided an update on City business and the City's response to COVID-19 related issues.

The Corporate Officer provided an update regarding legislative requirements for upcoming Committee of Council and Council meetings. During the period that City Hall

is closed to the public, alternate methods of communication for the public to maintain access to Council for public input and questions will be available. Detailed information will be posted on the website in the next few days. All Committee of Council and Council meetings will be webcast and any related questions can be directed to the Corporate Office.

Moved-Seconded:

That Committee of Council direct staff to waive late payment fees normally collected as of March 31st on outstanding utility balances per Schedule A, Section E of Sewer Regulation Bylaw No. 3936 and Section 12 of Waterworks Regulation Bylaw No. 3935.

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

8. RESOLUTION TO CLOSE

8.1 Resolution to Close

Moved-Seconded:

That the Committee of Council Meeting of Tuesday, March 17, 2020, be closed to the public pursuant to the following subsections(s) of Section 90(1) of the Community Charter:

Item 5.1

c. labour relations or other employee relations.

Item 5.2

e. the acquisition, disposition or expropriation of land or improvements, if the council considers that disclosure could reasonably be expected to harm the interests of the municipality.

Item 5.3

l. discussions with municipal officers and employees respecting municipal objectives, measures and progress reports for the purposes of preparing an annual report under section 98 [annual municipal report].

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

9. ADJOURNMENT

9.1 Adjournment of the Meeting

Moved-Seconded:

That the Tuesday, March 17, 2020, Committee of Council Meeting be adjourned at 3:45 p.m.

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

10. MEETING NOTES

None.

Mayor

Corporate Officer



Committee of Council Minutes

Tuesday, March 24, 2020

Council Chambers

3rd Floor City Hall, 2580 Shaughnessy Street, Port Coquitlam, BC

Present: Chair - Mayor West
Councillor Darling
Councillor Dupont
Councillor McCurrach
Councillor Penner
Councillor Pollock
Councillor Washington

1. CALL TO ORDER

The meeting was called to order at 5:30 p.m.

2. ADOPTION OF THE AGENDA

2.1 Adoption of the Agenda

Moved-Seconded:

That the Tuesday, March 24, 2020, Committee of Council Meeting Agenda be adopted with the following changes:

- *Deletion of Item 4.1 - RCMP 2019 Year in Review.*

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

3. CONFIRMATION OF MINUTES

3.1 Minutes of Committee of Council

Moved-Seconded:

That the minutes of the following Committee of Council Meetings be adopted:

- *March 10 , 2020.*

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

4. REPORTS

4.1 RCMP 2019 Year in Review

This item was deleted from the agenda.

4.2 Development Permit Application - 577 Nicola Avenue

Moved-Seconded:

That Committee of Council approve Development Permit DP000405 to regulate an industrial development at 577 Nicola Avenue.

In Favour (6): Mayor West, Councillor Darling, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Opposed (1): Councillor Dupont

Carried

4.3 Animal Control Bylaw Amendment - Emotional Support Animals

Moved-Seconded:

That Committee of Council recommend that Council:

1. Adopt Bylaw No. 4168 to allow for the provision of emotional support animals; and

2. Adopt amendments to Bylaw Notice Enforcement Bylaw No. 3814 and Ticket Information Bylaw No. 2743 to add ticketing provisions for:

- *S 10 (12) Aggressive Dog no muzzle - \$500.00*
- *S 11 (9) Dangerous Dog no muzzle - \$500.00; and*

That Committee of Council direct staff to provide a report on criteria to be considered for an emotional support animal application.

In Favour (6): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, and Councillor Pollock

Opposed (1): Councillor Washington

Carried

5. COUNCILLORS' UPDATE

None.

6. MAYOR'S UPDATE

None.

7. CAO UPDATE

None.

8. ADJOURNMENT

8.1 Adjournment of the Meeting

Moved-Seconded:

That the Tuesday, March 24, 2020, Committee of Council Meeting be adjourned at 6:59 p.m.

In Favour (7): Mayor West, Councillor Darling, Councillor Dupont, Councillor McCurrach, Councillor Penner, Councillor Pollock, and Councillor Washington

Carried

9. MEETING NOTES

The meeting recessed at 5:59 p.m. and reconvened at 6:29 p.m.

Mayor

Corporate Officer

Accessory Automobile Sales in General Industrial Zone

RECOMMENDATION:

That Committee of Council recommend to Council that the Zoning Bylaw be amended to permit the accessory retail sales of rebuilt automobiles and light trucks in the M1 General Industrial zone.

REPORT SUMMARY

This report recommends the Zoning Bylaw be amended to include the retail sale of rebuilt automobiles as an accessory use to an automobile repair, salvage or servicing use in the M1 General Industrial zone.

BACKGROUND

The City has received a number of requests over the last few years from automobile-related businesses to allow accessory retail sales of passenger automobile and light trucks in the M1 (General Industrial) zone. These requests generally came from three types of automobile-related businesses:

1. **Automobile salvage and parts sales:** These businesses generally purchase salvage vehicles from the Insurance Corporation of British Columbia (ICBC) for disassembly and part sales through a Salvage Buyers licence from ICBC. The Salvage Buyer licence includes several categories that enable varied ability to buy vehicles from ICBC; businesses wishing to purchase better quality wrecks from ICBC businesses must qualify as a “rebuilder/dealer”, which requires confirmation from the municipality the business has a valid business licence which permits both sale and general repairs of vehicles.
2. **Automobile service and repair:** These businesses provide general automobile repair and service to private customers and wish to purchase, repair and resell automobiles on an occasional basis to supplement income.
3. **Specialty automobile restoration/repair:** These businesses generally specialize in the repair and restoration of classic or high performance automobiles. This can include work for private individuals, but also include purchase, restoration, modification and sale of automobiles to individuals, car dealerships or brokers.

Zoning Bylaw: The Industrial zones accommodate a wide range of primary industrial uses and some limited accessory commercial uses, where those uses complement the industrial function. These include a variety of automobile-related service, repair, and salvage uses within the M1 (General Industrial) zone. Vehicle sales in the M1 zone are limited to sale of trucks, machinery and equipment for commercial or industrial purposes. The retail sales of passenger automobiles such as cars and light trucks are considered a commercial use and, in accordance with the policies of the Official Community Plan, are currently restricted to the City’s commercial zones.

Accessory Automobile Sales in General Industrial Zone

Official Community Plan (OCP): OCP policies for industrial lands encourage retention of industrial lands for industrial purposes and discourage commercial retail uses in all industrial areas. OCP policies however also encourage support of local businesses and a balanced local economy including a mix of uses to provide employment and contribute to the municipal tax base. These policies are consistent with the direction of Metro Vancouver's Regional Growth Strategy, which allows for complimentary accessory commercial uses in industrial zones where appropriate.

Proposal: In order to meet the evolving needs of the automobile-related service, repair, and salvage businesses, staff propose the Zoning Bylaw be amended to include the retail sale of automobiles and light trucks in the M1 General Industrial zone as an accessory use and subject to the following limitations:

- retail sales must be accessory to an automobile and light truck repair, servicing or salvage use
- vehicles for sale must be rebuilt on site
- vehicles must be stored indoors and are not to be kept in an accessory display area

These restrictions are intended to ensure the intent of the retail sales as being ancillary to repair, servicing or salvage is adhered to, discourage the appearance of a car dealership and associated showrooms and ensure required parking spaces are not used for vehicle storage or display.

DISCUSSION

The inclusion of accessory retail sales of automobiles and light trucks in the General Industrial zone will allow automobile related businesses to acquire better quality wrecks from ICBC and provide flexibility to auto-related service, repair and salvage businesses as they evolve. The proposed additional accessory use is seen to support the primary uses in keeping with the intent of the industrial nature of the site and is expected to have little impact to neighbouring businesses under the proposed limitations.

Staff recommend that the Zoning Bylaw be amended to permit the sale of automobiles and light trucks as an additional accessory use in the M1 General Industrial zone.


FINANCIAL IMPLICATIONS

None.

Accessory Automobile Sales in General Industrial Zone

OPTIONS

(Check = Staff Recommendation)

#	Description
1 	Recommend that Council amend the Zoning Bylaw to allow accessory automobile and light truck sales in the General Industrial M-1zone.
2	Request additional information or amendments to the requested amendments prior to their consideration.
3	Determine that no changes will be made to existing regulations at this time.

ATTACHMENTS

Att#1: Draft bylaw amendment to the Zoning Bylaw

Lead author(s): Natalie Coburn. Bryan Sherrell

Zoning Bylaw Amendment for Accessory Car Sales in M1 Zones

That “Zoning Bylaw, 2008, No. 3630” be amended in Table 4.3: Industrial Zones Permitted Uses, by adding the following new accessory use in alphabetical order:

Use	Zone		
	M1	M2	M3
Accessory retail sales of automobiles and light trucks	■ Note 25		

Note 25. Automobile and light truck sales use in the M1 zone is only permitted where accessory to an automobile and light truck repair, servicing or salvage use and is limited to automobiles and light trucks which have been rebuilt or modified on site. Automobile and light trucks must be stored indoors and may not be located in an accessory display area.

3346 Finley Street – Request for Extension

RECOMMENDATION:

That Committee of Council extend the date of expiry for adoption of Zoning Amendment Bylaw No. 4125 to May 28, 2021.

PREVIOUS COUNCIL/COMMITTEE ACTION

At the Council meeting on May 28, 2019, the following motion was passed:

- 1) That Council give Zoning Amendment Bylaw No. 4125 for 3346 Finley Street third reading.

At the Committee of Council meeting April 23, 2019 the Committee recommended to Council that:

- 1) The zoning of 3346 Finley Street be amended from RS1 (Residential Single Dwelling 1) to RS2 (Residential Single Dwelling 2); and
- 2) Prior to adoption of the amending bylaw, the following conditions be met to the satisfaction of the Director of Development Services:
 - a) Demolition of existing structures;
 - b) Completion of design and submission of fees and securities for off-site works and services;
 - c) Submission of a \$2000 security for tree replanting;
 - d) Registration of a legal agreement to implement design objectives and confirm number of units within a dwelling.

REPORT SUMMARY

This report describes a request to extend the expiry date of Zoning Amendment Bylaw No. 4125. There are no issues identified in the report with respect to extending the one year deadline for bylaw adoption and approval is recommended.

BACKGROUND

On May 28, 2019 Council gave 3rd reading to a zoning bylaw amendment to rezone the property at 3346 Finley Street from RS1 (Residential Single Dwelling 1) to RS2 (Single Residential Dwelling 2) to facilitate subdivision into two lots.

The Development Procedures Bylaw requires adoption of an amending bylaw within one year; the Delegation of Authority Bylaw provides the Committee of Council with authority to issue time extensions for Council consideration of adoption of a Zoning Bylaw amendment for a period of up to one year from the initial one-year period. The applicant is unable to complete the required conditions of bylaw adoption by May 28, 2020 and has requested a one-year extension.


DISCUSSION

The applicant advises an unexpected personal matter has impacted their ability to meet the required conditions prior to the May 28, 2020 expiry. To date, they have submitted the legal agreement to implement design objectives, but have been unable to progress on the other conditions. The site remains occupied and well-kept as it awaits redevelopment. There have been no changes in policy or regulations that would impact the site and staff recommend approval of the requested extension.

FINANCIAL IMPLICATIONS

None.

OPTIONS (✓ = Staff Recommendation)

	#	Description
	1	Approve the requested time extension.
	2	Not approve the extension. If this decision is made, then the applicant may request that Council consider the requested extension.

Lead author(s): Bryan Sherrell

CITY OF PORT COQUITLAM
ZONING AMENDMENT BYLAW, 2019

Bylaw No. 4125

The Council of the Corporation of the City of Port Coquitlam enacts as follows:

1. CITATION

This Bylaw may be cited as "Zoning Bylaw, 2008, No. 3630, Amendment Bylaw, 2019, No. 4125".

2. ADMINISTRATION

2.1 The Zoning Map of the "Zoning Bylaw, 2008, No. 3630" be amended to reflect the following rezoning:

Civic: 3346 Finley Street

Legal: Lot 11, Section 6, Township 40, New West District, Plan NWP21492

From: RS1 (Residential Dwelling Zone 1)

To: RS2 (Residential Dwelling Zone 2)

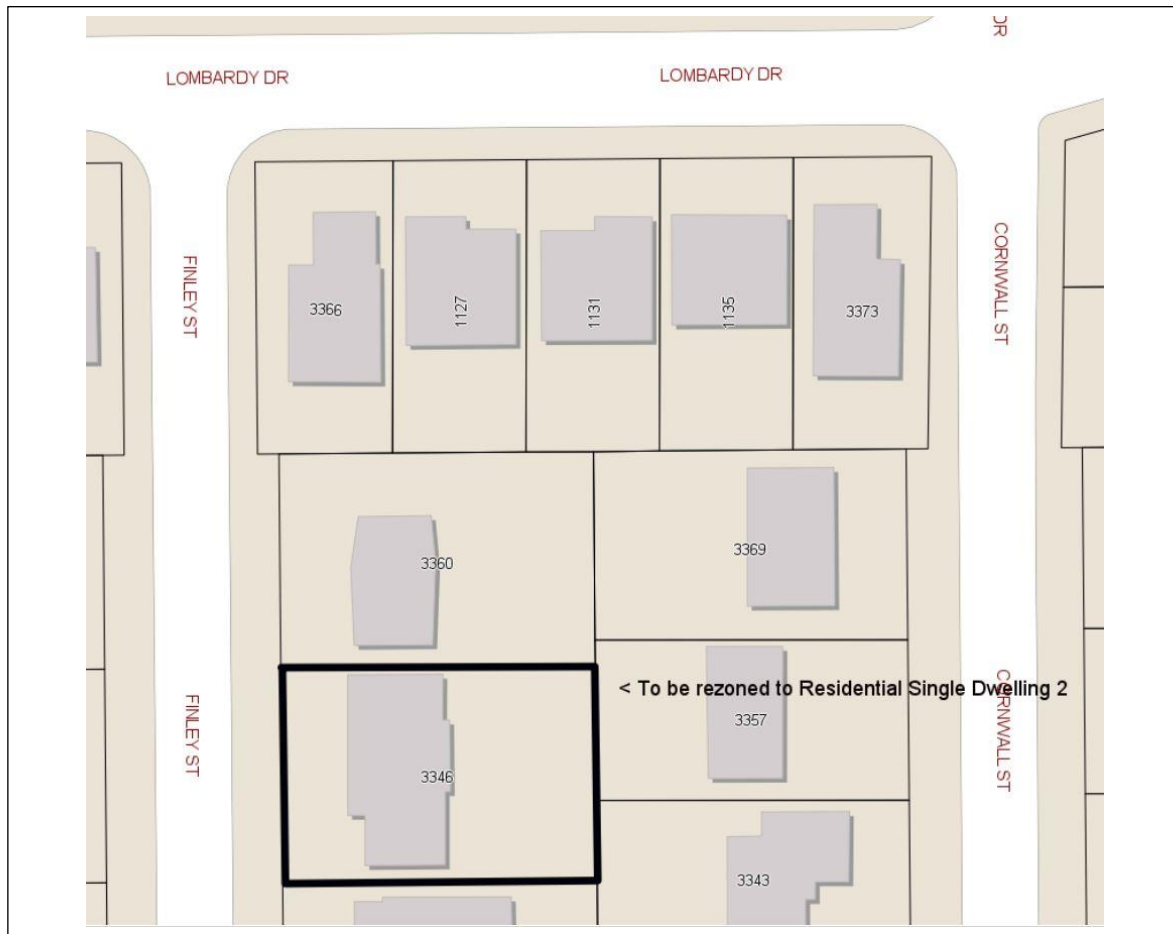
as shown on Schedule 1 attached to and forming part of this Bylaw.

READ A FIRST TIME this	14 th day of	May, 2019
READ A SECOND TIME this	14 th day of	May, 2019
PUBLIC HEARING HELD this	28 th day of	May, 2019
READ A THIRD TIME this	28 th day of	May, 2019
ADOPTED this		

Mayor

Corporate Officer

SCHEDULE 1



UBCM Housing Needs Report Program

RECOMMENDATION:

That Committee of Council recommends that Council authorize staff to apply to the 2020 UBCM Housing Needs Report intake program for funding to develop housing needs report.

REPORT SUMMARY

This report recommends that staff be directed to apply to the Union of British Columbia Municipalities (UBCM) for funding to prepare a housing needs report. Development of a housing needs report is mandated by the Province and is intended to help municipalities determine current and future housing needs, and to identify housing policies, regulations and programs to address these needs.

BACKGROUND

The Province of BC has passed the *Local Government Statutes (Housing Needs Reports) Amendment Act, 2018*, S.B.C. 2018, c. 20 which requires local governments to collect data, analyze trends and present a comprehensive report that details current and future housing needs for each respective municipality. In accordance with this legislation, municipalities and regional districts in B.C. are required to complete housing needs reports by April 2022 and every five years thereafter.

The Province has allocated \$5 million dollars in funding to help municipalities produce their first housing needs reports. The Union of BC Municipalities (UBCM) has been tasked with administering the funding and has structured a Housing Needs Report intake program with funding scaled on the net population of the planning area; for municipalities with populations of 50,000 to 99,999 (which includes Port Coquitlam) the maximum funding that may be provided is \$50,000.

The UBCM program intake deadline for 2020 is May 1st, 2020. Staff is requesting Council's authorization to apply for this program in order to complete the assessment.

SCOPE OF WORK

The Province expects the reports to strengthen the ability of local governments to understand what kinds of housing are most needed in their communities, and to help inform local plans, policies, and development decisions. Work to complete the report is expected to include two phases:

1) Data Collection: Municipalities are required to collect statistical information on current and projected population, household income, significant economic sectors, current available housing units and anticipated housing units and housing typology. Approximately, 50 distinct kinds of data is anticipated to provide the basis for determining current and projected housing needs – some of this information is available through the Ministry of Municipal Affairs or through Metro Vancouver.

UBCM Housing Needs Report Program

This phase is also expected to include community engagement, including collaboration with neighboring local and regional governments, partner organizations, community surveys, and engagement activities.

Assessment and Action Plan: This phase will include a comprehensive analysis of the data collected in the first phase, including the number of housing units required for each type of housing to meet current and anticipated housing needs for at least the next 5 years. The intent is to provide more refined information on housing trends within the city that is updated more frequently than the OCP. Key areas include affordable housing, rental housing, special needs housing, seniors housing and shelters for individuals experiencing homelessness.

Under the UBCM Housing Needs Reports program, eligible costs and activities must be cost-effective and can include data collection, research, assessment, community engagement, drafting and publication of the report, and presentation of the findings. Eligible expenses also include project management and coordination staff costs, consultant costs and capacity building for staff to undertake subsequent updates to the housing needs report.

All applications will be assessed and scored based on criteria that include:

- Demonstrated need for an updated housing assessment;
- Adherence to the data collection, assessment and reporting expectations for the report;
- Broad community consultation with stakeholders and sectors;
- Strategies to building capacity for municipal staff to undertake future assessments; and,
- Cost-effective and provision of in-kind or monetary contributions.

DISCUSSION

The City's Official Community Plan policies and objectives support the provision of housing within the community that meets a wide variety of needs, including form, location, tenure and price. The 2015 Housing Action Plan described the City's current housing conditions and proposed six broad directions to address gaps and meet future needs. The Affordable and Family Friendly Housing policy, adopted in 2018, is intended to boost the City's supply of affordable and family-oriented housing.

Creation of a housing needs assessment will provide an opportunity for the City to carefully analyze existing housing stock and supply, understand the potential gaps, over and undersupply, and identify clear actions to address housing needs for the community. The UBCM funding program is unique in that it allows the City to utilize a portion of the funding to train staff on the data model and how to undertake the assessment, so the capacity for future assessments can be retained in-house. Staff expect that the project would be managed and administered by staff, but also include external consultants to provide technical expertise and training on statistical modelling and population forecasting, and to provide report graphics and

UBCM Housing Needs Report Program

formatting, communication, and engagement services. If the City is not successful in receiving the UBCM Grant funds, we will bring forward a budget request to complete the work in 2021.


FINANCIAL IMPLICATIONS

All monetary costs are proposed to be funded through the UBCM grant program. Staff expect a budget of \$50,000 would be adequate to undertake this assessment and could off-set both consultant costs, staff training and project management costs. Staff recommend the housing needs report application include the provision of in-kind costs including administration, use of software and mapping programs. If UBCM approves the \$50,000 grant, an amendment to the financial plan would be required.

CONSULTATION

Consultation with the community and stakeholders including non-profits, development community, health authorities, vulnerable populations and First Nations is required in order to meet the UBCM criteria. Staffs anticipate the need to work closely with Metro Vancouver to ensure report consistency with municipalities in the region and will collaborate with surrounding municipalities, particularly Coquitlam, Port Moody, Pitt Meadows and Maple Ridge.

OPTIONS

	#	Description
	1	Recommend to Council that staff be directed to apply to the 2020 UBCM Housing Needs Report program for fund the development of a housing needs report.
	2	Request additional information prior to making a decision on the recommendation of this report
	3	Determine that consideration not be given to using provincial funding to facilitate the development of a housing needs report.

Attachments: Housing Needs Report Program

Housing Needs Reports Program

2020 Program & Application Guide

1. Introduction

Since April 2019, local governments have been required to develop housing needs reports on a regular basis. The reports are intended to strengthen the ability of local governments to understand what kinds of housing are most needed in their communities, and help inform local plans, policies, and development decisions.

Housing Needs Reports Program

The Housing Needs Reports program supports local governments in undertaking housing needs reports in order to meet the provincial requirements. The Ministry of Municipal Affairs & Housing (MMAH) has provided \$5 million for this program. Prospective applicants should be advised that based on available funding, this will likely be the final intake of this funding program.

The program is structured to reflect the planning areas for which local governments are required to complete housing needs reports: municipalities, electoral areas, and local trust areas (within the Islands Trust). Funding is scaled based on the net population of each planning area.

Refer to Section 6 and Appendix 1 for eligible funding amounts.

2. Eligible Applicants

All local governments in BC (municipalities, regional districts, and the Islands Trust) are eligible to apply. Local Trust Committees must apply through the Islands Trust.

Each planning area (municipality, electoral area, and local trust area) can only be funded once over the full span of the program.

Funding permitting, the Islands Trust and regional districts can submit one application per intake to undertake separate housing needs reports for different trust areas/electoral areas, including regional applications and participation as a partnering applicant in a regional application.

Planning areas that were funded in the previous intakes are not eligible for subsequent intakes. Refer to Appendix 1 for eligible planning areas.

3. Eligible Projects

To qualify for funding, a project must:

- Be a new project or an update to an existing, eligible housing needs report. Retroactive funding is not available.

- Result in a housing needs report for at least one entire planning area: municipality, electoral area, or local trust area.
- Be capable of completion by the applicant within one year from the date of funding approval.

Regional Projects

Funding requests for a combination of planning areas (municipalities, electoral areas, and/or local trust areas) may be submitted as a single application for eligible, collaborative projects. In this case, the maximum funding available would be based on the number of eligible planning areas included in the application and the funding maximums for each as identified in Appendix 1. It is expected that regional projects will demonstrate cost-efficiencies in the total grant request.

The primary applicant submitting the application for a regional project is required to submit a Council, Board, or Local Trust Committee resolution as outlined in Section 7 of this guide. If the additional planning areas are outside of the primary applicant's jurisdiction, each partnering local government is required to submit a Council, Board, or Local Trust Committee resolution that clearly states their approval for the primary applicant to apply for, receive, and manage the funding on their behalf.

The total funding request for regional projects cannot exceed \$150,000.

4. Requirements for Funding

To qualify for funding, housing needs reports must:

- Meet the requirements of the *Local Government Act* (or *Vancouver Charter*) in relation to the development of a new or updated housing needs report;
- Result in a housing needs report for at least one entire planning area: municipality, electoral area, or local trust area;
- Be received by the local government Council, Board, or Local Trust Committee in a meeting open to the public. In the case of regional projects, the report must be received by the Council, Board, or Local Trust Committee responsible for each planning area that is included in the project; and
- Be published online for free public access.

5. Eligible & Ineligible Costs & Activities

Eligible Costs & Activities

Eligible costs are direct costs that are approved by the Evaluation Committee, properly and reasonably incurred, and paid by the applicant to carry out eligible activities. Eligible costs can only be incurred from the date of application submission until the final report is submitted (unless specified below).

Under the Housing Needs Reports program, eligible costs and activities must be cost-effective and include:

- Development of new or updated housing needs reports (as required by the *Local Government Act* and *Vancouver Charter*), including:

- Project management and coordination;
 - Data collection (from public agencies and/or other data sources), compilation and analysis, not including the collection and compilation of [data made available at no cost via the Ministry of Municipal Affairs & Housing](#) for the purpose of developing housing needs reports;
 - Research specific to the development of housing needs reports;
 - Community engagement, such as collaboration with neighbouring local governments and partner organizations, community surveys, and engagement activities.
- Publication of housing needs reports including editing, proofing, graphic design, etc.
 - Presentation of housing needs reports to Council, Board, or Local Trust Committee.

The following expenditures are also eligible, provided they relate directly to the eligible activities identified above:

- Consultant costs;
- Incremental staff and administration costs;
- Public information costs;
- Training and capacity building for local government staff specific to developing housing needs reports.

Ineligible Costs & Activities

Any activity that is not outlined above or is not directly connected to activities approved in the application by the Evaluation Committee is not eligible for funding. This includes:

- Collection of data similar to that made available at no cost [via the Ministry of Municipal Affairs & Housing](#) for the purpose of housing needs reports;
- Routine or ongoing operating and/or planning costs or activities (e.g. tracking and reporting of development and building permits);
- Capital costs (including computer hardware);
- Purchase of software, software licences, service subscriptions, or membership fees;
- Preparation of maps and spatial data.

6. Grant Maximum

Funding maximums are based on the population of the planning area (using the 2016 Census data).

The Program can contribute a maximum of 100% of the cost of eligible activities – to a maximum of the amounts identified in Table 1. For certainty, Appendix 1 outlines the net population and eligible funding for each planning area (municipality, electoral area, and local trust area) in BC.

Table 1: Funding Maximums

Population	Funding Maximum
Under 5,000	\$15,000
5,000 to 14,999	\$20,000
15,000 to 49,999	\$30,000
50,000 to 99,999	\$50,000
100,000 or greater	\$70,000

As noted in Section 3, the funding maximum for all regional projects is \$150,000.

In order to ensure transparency and accountability in the expenditure of public funds, all other contributions for eligible portions of the project must be declared and, depending on the total value, may decrease the value of the funding.

7. Application Requirements & Process

Application Deadline

Applicants will be advised of the status of their application within 60 days of the following application deadline: May 1, 2020.

Prospective applicants should be advised that based on available funding, this will likely be the final intake of this funding program.

Required Application Contents

- Completed Application Form;
- Detailed project budget;
- Council, Board, or Local Trust Committee resolution, indicating support for the current proposed activities and willingness to provide overall grant management;
- For regional projects only: Each partnering local government must submit a Council, Board, or Local Trust Committee resolution indicating support for the primary applicant to apply for, receive, and manage the grant funding on their behalf;

Resolutions from partnering applicants must include the language above.

- Optional: Up to five letters of support as evidence of partnership or collaboration with community organizations and/or other local stakeholders.

Submission of Applications

Applications should be submitted as Word or PDF files. If you choose to submit your application by e-mail, hard copies do not need to follow.

All applications should be submitted to:

Local Government Program Services, Union of BC Municipalities

E-mail: lgps@ubcm.ca

Mail: 525 Government Street, Victoria, BC, V8V 0A8

Review of Applications

UBCM will perform a preliminary review of applications to ensure the required application contents have been submitted and to ensure that eligibility criteria have been met. Only complete application packages will be reviewed.

Following this, all eligible applications will be reviewed and scored by the Evaluation Committee. Higher application review scores will be given to projects that:

- Are for planning areas that are required under the *Local Government Statutes (Housing Needs Reports) Amendment Act* to complete a housing needs report;
- Are from communities that do not currently have a housing needs report, or have a report that is more than five (5) years old;
- Demonstrate community consultation and public engagement, including:
 - Neighbouring local governments
 - First Nations and local Indigenous organizations
 - Non-profit service providers, health authorities, and/or post-secondary institutions
 - Non-profit and for-profit development sector
 - Vulnerable populations (e.g. individuals experiencing homelessness, those at risk of experiencing homelessness, youth, seniors, new immigrants or refugees, etc.)
- Include strategies for training and capacity building for local government staff to undertake housing needs reports and subsequent updates;
- Are cost-effective;
- Include in-kind or cash contributions to the project from the eligible applicant, regional partners, or other grant funding.

Point values and weighting have been established within each of these scoring criteria. Only those applications that meet a minimum threshold point value will be considered for funding.

The Evaluation Committee will consider the population and provincial, regional, and urban/rural distribution of proposed projects. Funding decisions will be made on a provincial priority basis.

8. Grant Management & Applicant Responsibilities

The applicant is responsible for completion of the project as approved and for meeting reporting requirements.

Applicants are also responsible for proper fiscal management, including maintaining acceptable accounting records for the project. UBCM reserves the right to audit these records.

Notice of Funding Decision

All applicants will receive written notice of funding decisions. Approved applicants will receive an Approval Agreement, which will include the terms and conditions of any grant that is awarded, and that is required to be signed and returned to UBCM.

Grants under the Housing Needs Report program will be awarded in two payments: 50% at the approval of the project and when the signed Approval Agreement has been returned to UBCM and 50% when the project is complete and the final reporting requirements have been met.

Please note that in cases where revisions are required to an application, or an application has been approved in principle only, the applicant has 30 days from the date of the written notice of the status of the application to complete the application requirements. Applications that are not completed within 30 days may be closed.

Progress Payments

In exceptional circumstances, to request a progress payment, approved applicants are required to submit:

- Written rationale for receiving a progress payment;
- Description of activities completed to date; and
- Description of funds expended to date.

Changes to Approved Projects

Approved funds are specific to the project as identified in the application, and not transferable to other projects. Approval from the Evaluation Committee will be required for any significant variation from the approved project.

To propose changes to an approved project, approved applicants are required to submit:

- Revised application package, including updated, signed application form, revised budget, and updated Council, Board, or Local Trust Committee resolution(s); and
- Written rationale for proposed changes to activities and/or expenditures.

The revised application package will then be reviewed by the Evaluation Committee.

Applicants are responsible for any costs above the approved funds unless a revised application is submitted and approved prior to work being undertaken.

Extensions to Project End Date

All approved activities are required to be completed within one year of approval and all extensions beyond this date must be requested in writing and be approved by UBCM. Extensions will not exceed one year.

9. Final Report Requirements & Process

Applicants are required to submit an electronic copy of the complete final report, including the following:

- Completed Final Report Form;
- Financial summary;
- Completed Housing Needs Report(s).

Submission of Final Reports

All final reports should be submitted to:

Local Government Program Services, Union of BC Municipalities

E-mail: lqps@ubcm.ca

Mail: 525 Government Street, Victoria, BC, V8V 0A8

All final reports will be shared with the Province of BC

10. Additional Information

For enquiries about the application process or program, please contact:

Union of BC Municipalities
525 Government Street
Victoria, BC, V8V 0A8

Email: lqps@ubcm.ca
Phone: (250) 952-9177

For more on the Housing Needs Reports requirements, supporting data, and guidance, please visit the Ministry of Municipal Affairs & Housing [website](#).

Appendix 1: Funding Maximums by Planning Areas

As outlined in Section 6, funding maximums are based on net population of the planning area (using the 2016 Census data).

The following tables outline the net population and eligible funding for each municipality, electoral area, and Local Trust Area in BC, and is organized by Regional District and Islands Trust.

Please note that, where applicable, the populations of Local Trust Areas have been removed from the electoral area in which the island(s) are located. In these cases, funding maximums for the electoral areas are based on net populations.

Alberni-Clayoquot Regional District

Planning Area	Net Population	Funding Maximum
Alberni-Clayoquot A	243	Funded
Alberni-Clayoquot B	443	Funded
Alberni-Clayoquot C	677	Funded
Alberni-Clayoquot D	1,616	Funded
Alberni-Clayoquot E	2,754	Funded
Alberni-Clayoquot F	1,935	Funded
Port Alberni, City of	17,678	Funded
Tofino, District of	1,932	\$15,000
Ucluelet, District of	1,717	\$15,000

Regional District of Bulkley-Nechako

Planning Area	Net Population	Funding Maximum
Bulkley-Nechako A	5,256	\$20,000
Bulkley-Nechako B	1,938	\$15,000
Bulkley-Nechako C	1,415	\$15,000
Bulkley-Nechako D	1,472	\$15,000
Bulkley-Nechako E	1,593	\$15,000
Bulkley-Nechako F	3,665	\$15,000
Bulkley-Nechako G	903	\$15,000
Burns Lake, Village of	1,779	\$15,000
Fort St. James, District of	1,598	\$15,000
Fraser Lake, Village of	988	\$15,000
Granisle, Village of	303	Funded
Houston, District of	2,993	\$15,000
Smithers, Town of	5,401	Funded
Telkwa, Village of	1,327	Funded
Vanderhoof, District of	4,439	\$15,000

Capital Regional District

Planning Area	Net Population	Funding Maximum
Juan de Fuca EA	4,860	Funded

Salt Spring Island EA	0	\$0
Southern Gulf Islands EA	0	\$0
Central Saanich, District of	16,814	Funded
Colwood, City of	16,859	Funded
Esquimalt, Township of	17,655	Funded
Highlands, District of	2,225	Funded
Langford, City of	35,342	Funded
Metchosin, District of	4,708	Funded
North Saanich, District of	11,249	Funded
Oak Bay, District of	18,094	Funded
Saanich, District of	114,148	Funded
Sidney, Town of	11,672	Funded
Sooke, District of	13,001	Funded
Victoria, City of	85,792	Funded
View Royal, Town of	10,408	Funded

Cariboo Regional District

Planning Area	Net Population	Funding Maximum
Cariboo A	6,265	\$20,000
Cariboo B	3,842	\$15,000
Cariboo C	1,225	\$15,000
Cariboo D	2,929	\$15,000
Cariboo E	4,064	\$15,000
Cariboo F	4,554	\$15,000
Cariboo G	5,156	\$20,000
Cariboo H	1,784	\$15,000
Cariboo I	1,440	\$15,000
Cariboo J	642	\$15,000
Cariboo K	398	\$15,000
Cariboo L	4,204	\$15,000
100 Mile House, District of	1,980	\$15,000
Quesnel, City of	9,879	\$20,000
Wells, District of	217	\$15,000
Williams Lake, City of	10,753	\$20,000

Central Coast Regional District

Planning Area	Net Population	Funding Maximum
Central Coast A	203	Funded
Central Coast C	653	Funded
Central Coast D	399	Funded
Central Coast E	148	Funded

Regional District of Central Kootenay

Planning Area	Net Population	Funding Maximum
Central Kootenay A	1,930	Funded
Central Kootenay B	4,657	Funded
Central Kootenay C	1,482	Funded
Central Kootenay D	1,343	Funded
Central Kootenay E	3,772	Funded
Central Kootenay F	3,963	Funded
Central Kootenay G	1,623	Funded
Central Kootenay H	4,667	Funded
Central Kootenay I	2,534	Funded
Central Kootenay J	3,137	Funded
Central Kootenay K	1,681	Funded
Castlegar, City of	8,039	\$20,000
Creston, Town of	5,351	Funded
Kaslo, Village of	968	Funded
Nakusp, Village of	1,605	Funded
Nelson, City of	10,572	Funded
New Denver, Village of	473	Funded
Salmo, Village of	1,141	Funded
Silverton, Village	195	Funded
Slocan, Village of	272	Funded

Regional District of Central Okanagan

Planning Area	Net Population	Funding Maximum
Central Okanagan	3,824	\$15,000
Central Okanagan J	1,981	\$15,000
Kelowna, City of	127,380	\$70,000
Lake Country, District of	12,922	\$20,000
Peachland, District of	5,428	\$20,000
West Kelowna, City of	32,655	\$30,000

Columbia Shuswap Regional District

Planning Area	Net Population	Funding Maximum
Columbia-Shuswap A	3,148	\$15,000
Columbia-Shuswap B	598	\$15,000
Columbia-Shuswap C	7,921	Funded
Columbia-Shuswap D	4,044	\$15,000
Columbia-Shuswap E	1,185	Funded
Columbia-Shuswap F	2,454	\$15,000
Golden, Town of	3,708	Funded
Revelstoke, City of	7,547	\$20,000
Salmon Arm, City of	17,706	\$30,000

Sicamous, District of	2,429	\$15,000
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Comox Valley Regional District

Planning Area	Net Population	Funding Maximum
Comox Valley A	5,032	Funded
Comox Valley B	7,095	Funded
Comox Valley C	8,617	Funded
Comox, Town of	14,028	Funded
Courtenay, City of	25,599	Funded
Cumberland, Village of	3,753	Funded

Cowichan Valley Regional District

Planning Area	Net Population	Funding Maximum
Cowichan Valley A	4,733	Funded
Cowichan Valley B	8,558	Funded
Cowichan Valley C	5,019	Funded
Cowichan Valley D	3,243	Funded
Cowichan Valley E	4,121	Funded
Cowichan Valley F	1,629	Funded
Cowichan Valley G	1,936	Funded
Cowichan Valley H	2,446	Funded
Cowichan Valley I	1,206	Funded
Duncan, City of	4,944	Funded
Ladysmith, Town of	8,537	Funded
Lake Cowichan, Town of	3,226	Funded
North Cowichan, District of	29,676	Funded

Regional District of East Kootenay

Planning Area	Net Population	Funding Maximum
East Kootenay A	1,943	\$15,000
East Kootenay B	1,976	\$15,000
East Kootenay C	6,036	\$20,000
East Kootenay E	1,753	\$15,000
East Kootenay F	2,726	\$15,000
East Kootenay G	1,462	\$15,000
Canal Flats, Village of	668	Funded
Cranbrook, City of	20,047	Funded
Elkford, District	2,499	Funded
Fernie, City of	5,249	Funded
Invermere, District	3,391	Funded
Jumbo Glacier Mtn Resort Municipality	0	\$0
Kimberley, City of	7,425	Funded
Radium Hot Springs, Village of	776	\$15,000
Sparwood, District of	3,784	Funded

Fraser Valley Regional District

Planning Area	Net Population	Funding Maximum
Fraser Valley A	405	Funded
Fraser Valley B	915	Funded
Fraser Valley C	1,023	Funded
Fraser Valley D	1,529	Funded
Fraser Valley E	1,540	Funded
Fraser Valley F	1,293	Funded
Fraser Valley G	1,776	Funded
Fraser Valley H	1,847	Funded
Abbotsford, City of	141,397	Funded
Chilliwack, City of	83,788	Funded
Harrison Hot Springs, Village of	1,468	Funded
Hope, District of	6,181	Funded
Kent, District of	6,067	Funded
Mission, District of	38,883	Funded

Regional District of Fraser-Fort George

Planning Area	Net Population	Funding Maximum
Fraser-Fort George A	3,463	\$15,000
Fraser-Fort George C	3,527	\$15,000
Fraser-Fort George D	4,278	\$15,000
Fraser-Fort George E	526	\$15,000
Fraser-Fort George F	1,246	\$15,000
Fraser-Fort George G	334	\$15,000
Fraser-Fort George H	1,586	\$15,000
Mackenzie, District of	3,714	Funded
McBride, Village of	616	\$15,000
Prince George, City of	74,003	\$50,000
Valemount, Village of	1,021	\$15,000

Greater Vancouver Regional District (Metro)

Planning Area	Net Population	Funding Maximum
Greater Vancouver A	16,133	\$30,000
Anmore, Village of	2,210	\$15,000
Belcarra, Village of	643	\$15,000
Bowen Island Municipality	3,680	Funded
Burnaby, City of	232,755	Funded
Coquitlam, City of	139,284	\$70,000
Delta, City of	102,238	Funded
Langley, City of	25,888	Funded
Langley, Township of	117,285	Funded
Lions Bay, Village of	1,334	\$15,000

Maple Ridge, City of	82,256	Funded
New Westminster, City of	70,996	Funded
North Vancouver, City of	52,898	\$50,000
North Vancouver, District of	85,935	\$50,000
Pitt Meadows, City of	18,573	\$30,000
Port Coquitlam, City of	58,612	\$50,000
Port Moody, City of	33,551	Funded
Richmond, City of	198,309	\$70,000
Surrey, City of	517,887	Funded
Vancouver, City of	631,486	\$70,000
West Vancouver, District of	42,473	Funded
White Rock, City of	19,952	\$30,000

Regional District of Kitimat-Stikine

Planning Area	Net Population	Funding Maximum
Kitimat-Stikine A	20	\$0
Kitimat-Stikine B	1,473	Funded
Kitimat-Stikine C	2,839	Funded
Kitimat-Stikine D	99	\$0
Kitimat-Stikine E	3,993	Funded
Kitimat-Stikine F	360	\$15,000
Hazelton, Village of	313	Funded
Kitimat, District of	8,131	\$20,000
New Hazelton, District of	580	Funded
Stewart, District of	401	Funded
Terrace, City of	11,643	Funded

Regional District of Kootenay Boundary

Planning Area	Net Population	Funding Maximum
Kootenay Boundary A	1,891	Funded
Kootenay Boundary B	1,442	Funded
Kootenay Boundary C	1,337	Funded
Kootenay Boundary D	3,225	Funded
Kootenay Boundary E	2,155	Funded
Fruitvale, Village of	1,920	Funded
Grand Forks, City of	4,049	Funded
Greenwood, City of	665	Funded
Midway, Village of	649	Funded
Montrose, Village of	996	Funded
Rossland, City of	3,729	Funded
Trail, City of	7,709	Funded
Warfield, Village of	1,680	Funded

Regional District of Mount Waddington

Planning Area	Net Population	Funding Maximum
Mount Waddington A	885	Funded
Mount Waddington B	60	Funded
Mount Waddington C	750	Funded
Mount Waddington D	228	Funded
Alert Bay, Village of	489	Funded
Port Alice, Village of	664	Funded
Port Hardy, District of	4,132	Funded
Port McNeill, Town of	2,337	Funded

Regional District of Nanaimo

Planning Area	Net Population	Funding Maximum
Nanaimo A	7,058	\$20,000
Nanaimo B	0	\$0
Nanaimo C	2,808	\$15,000
Nanaimo E	6,125	\$20,000
Nanaimo F	7,724	\$20,000
Nanaimo G	7,465	\$20,000
Nanaimo H	3,884	\$15,000
Nanaimo, City of	90,504	\$50,000
Lantzville, District of	3,605	\$15,000
Parksville, City of	12,514	\$20,000
Qualicum Beach, Town of	8,943	\$20,000

North Coast Regional District

Planning Area	Net Population	Funding Maximum
North Coast A	41	\$0
North Coast C	68	\$0
North Coast D	539	\$15,000
North Coast E	340	\$15,000
Masset, Village of	793	Funded
Port Clements, Village of	282	Funded
Port Edward, District of	467	\$15,000
Prince Rupert, City of	12,220	\$20,000
Queen Charlotte, Village of	852	\$15,000

Regional District of North Okanagan

Planning Area	Net Population	Funding Maximum
North Okanagan B	3,203	Funded
North Okanagan C	3,870	Funded
North Okanagan D	2,672	Funded
North Okanagan E	1,010	Funded

North Okanagan F	4,000	Funded
Armstrong, City of	5,114	Funded
Coldstream, District of	10,648	Funded
Enderby, City of	2,964	Funded
Lumby, Village of	1,833	Funded
Spallumcheen, Township of	5,106	Funded
Vernon, City of	40,116	Funded

Northern Rockies Regional Municipality

Northern Rockies Regional Municipality	4,831	\$15,000
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Regional District of Okanagan-Similkameen

Planning Area	Net Population	Funding Maximum
Okanagan-Similkameen A	1,858	Funded
Okanagan-Similkameen B	1,047	Funded
Okanagan-Similkameen C	3,557	Funded
Okanagan-Similkameen D	2660	Funded
Okanagan-Similkameen E	1,903	Funded
Okanagan-Similkameen F	2,014	Funded
Okanagan-Similkameen G	2,236	Funded
Okanagan-Similkameen H	1,953	Funded
Okanagan-Similkameen I	3329	Funded
Keremeos, Village of	1,502	Funded
Oliver, Town of	4,928	\$15,000
Osoyoos, Town of	5,085	\$20,000
Penticton, City of	33,761	Funded
Princeton, Town of	2,828	Funded
Summerland, District of	11,615	Funded

Peace River Regional District

Planning Area	Net Population	Funding Maximum
Peace River B	5,628	Funded
Peace River C	6,772	Funded
Peace River D	5,920	Funded
Peace River E	2,949	Funded
Chetwynd, District of	2,503	Funded
Dawson Creek, City of	12,178	Funded
Fort St. John, City of	20,155	\$30,000
Hudson's Hope, District of	1,015	Funded
Pouce Coupe, Village of	792	Funded
Taylor, District of	1,469	Funded
Tumbler Ridge, District of	1,987	\$15,000

qathet Regional District

Planning Area	Net Population	Funding Maximum
qathet A	1,105	Funded
qathet B	1,541	Funded
qathet C	2,064	Funded
qathet D	1,076	Funded
qathet E	0	\$0
Powell River, City of	13,157	Funded

Squamish-Lillooet Regional District

Planning Area	Net Population	Funding Maximum
Squamish-Lillooet A	187	\$15,000
Squamish-Lillooet B	363	\$15,000
Squamish-Lillooet C	1,663	\$15,000
Squamish-Lillooet D	1,057	\$15,000
Lillooet, District of	2,275	\$15,000
Pemberton, Village of	2,574	\$15,000
Squamish, District of	19,512	\$30,000
Whistler, Resort Municipality of	11,854	\$20,000

Strathcona Regional District

Planning Area	Net Population	Funding Maximum
Strathcona A	764	\$15,000
Strathcona B	1,035	\$15,000
Strathcona C	2,431	\$15,000
Strathcona D	4,396	\$15,000
Campbell River, City of	32,588	Funded
Gold River, Village of	1,212	\$15,000
Sayward, Village of	311	\$15,000
Tahsis, Village of	248	Funded
Zeballos, Village of	107	Funded

Sunshine Coast Regional District

Planning Area	Net Population	Funding Maximum
Sunshine Coast A	2,624	Funded
Sunshine Coast B	2,726	Funded
Sunshine Coast D	3,421	Funded
Sunshine Coast E	3,664	Funded
Sunshine Coast F	1,796	Funded
Gibsons, Town of	4,605	Funded
Sechelt, District of	10,216	Funded
Sechelt Indian Government District	692	\$15,000

Thompson Nicola Regional District

Planning Area	Net Population	Funding Maximum
Thompson-Nicola A	1,493	Funded
Thompson-Nicola B	233	Funded
Thompson-Nicola E	1,094	Funded
Thompson-Nicola I	1,262	Funded
Thompson-Nicola J	1,580	Funded
Thompson-Nicola L	2,955	Funded
Thompson-Nicola M	1,598	Funded
Thompson-Nicola N	762	Funded
Thompson-Nicola O	1,323	Funded
Thompson-Nicola P	3,672	Funded
Ashcroft, Village of	1,558	Funded
Barriere, District of	1,713	Funded
Cache Creek, Village of	963	Funded
Chase, Village of	2,286	Funded
Clearwater, District of	2,324	Funded
Clinton, Village of	641	Funded
Kamloops, City of	90,280	Funded
Logan Lake, District of	1,993	Funded
Lytton, Village of	249	\$15,000
Merritt, City of	7,139	Funded
Sun Peaks Mountain Resort Municipality	616	Funded

Islands Trust

Denman Island Local Trust Area	1,165	\$15,000
Gabriola Island Local Trust Area	4,033	\$15,000
Galiano Island Local Trust Area	1,044	\$15,000
Gambier Island Local Trust Area	247	\$15,000
Hornby Island Local Trust Area	1,016	\$15,000
Lasqueti Island Local Trust Area	399	\$15,000
Mayne Island Local Trust Area	949	\$15,000
North Pender Island Local Trust Area	2,067	\$15,000
Salt Spring Island Local Trust Area	10,640	Funded
Saturna Island Local Trust Area	354	\$15,000
South Pender Island Local Trust Area	235	\$15,000
Thetis Island Local Trust Area	389	\$15,000

Liquor Establishment Policy Amendment – Extension of Hours for Liquor Manufacturing Establishments with Lounge Endorsement Areas

RECOMMENDATION:

That Committee of Council recommend Council approve an amendment to the Liquor Establishment Policy to provide for later closing times for liquor manufacturing establishments with a lounge endorsement area.

REPORT SUMMARY

This report recommends that the City's Liquor Establishment Policy be amended to extend the hours of operation for craft liquor manufacturers with lounges to be no later than 11:00pm Monday-Thursday, 12:00am Friday & Saturday, and 10:00pm on Sunday.

BACKGROUND

In 2016, the City amended its regulations to allow for the establishment of liquor manufacturing businesses with accessory lounge endorsement areas and accessory liquor sales in the M1 General Industrial and M3 Light Industrial zones. The City's Liquor Establishment Policy provides a framework for factors to be considered when providing comment to the Liquor Control and Cannabis Regulation Branch (LCRB) on provincial liquor applications. The policy was amended to establish closing hours for lounge endorsement areas to be not later than 9:00pm Monday to Thursday, 10:00pm Friday and Saturday, and 8:00pm on Sunday.

In 2018, the City further amended its regulations and policies to provide for an increase to the seating capacity of lounge endorsement areas attached to liquor manufacturing businesses; and to provide guidance for variance requests to reduce parking stall requirements of the Parking and Development Management for these establishments.

There is now five craft liquor manufacturers in operation in the City of Port Coquitlam, with an additional two expected to open this year. Business owners are reporting that there is a demand for more flexible hours by their customers and has requested the City consider amending the Liquor Establishment Policy to allow for their establishments to have later closing times.

The requested times would provide for lounge endorsement areas to be open until 11:00pm Monday to Thursday, 12:00am Friday and Saturday, and 10:00pm on Sunday. The business owners note they expect actual hours to fluctuate depending on season and demand, and they are unlikely to be open to the maximum permitted hours on a consistent basis.

DISCUSSION

An updated survey of liquor manufacturers with lounge endorsement areas in neighboring municipalities revealed there is a wide range of closing times; from Monday to Thursday,

Liquor Establishment Policy Amendment – Extension of Hours for Liquor Manufacturing Establishments with Lounge Endorsement Areas

businesses are often open until 10:00 or 11:00pm, although some currently close as early as 8:00pm. Friday and Saturday also varied, with the majority open until 11:00pm or later and Sunday closing was typically between 9:00pm to 10:00pm. Several establishments advised that they are currently on “winter hours” and will stay open later during the summer season, holidays and for special events. A summary of this data has been provided in the table attachment to this report


The OCP objectives and guidelines promote a diverse local economy by supporting a range of industrial business and employment opportunities. Craft liquor manufacturers in Port Coquitlam have been very well received and supported by the community and are an important economic and employment generator.

Staff note the requested change does not appear to be inconsistent with operating hours of liquor manufacturers around the TriCities and Lower Mainland and would meet customer demand and provide support to local business. The City has not been apprised of any negative impacts associated with the existing liquor manufacturers and lounge endorsement areas and do not anticipate this would change with the amended hours. Support for the requested amendment to the hours of operation for lounge endorsement areas in the Liquor Establishment Policy is recommended.

FINANCIAL IMPLICATIONS

None

OPTIONS (✓ = Staff Recommendation)

	#	Description
	1	Recommend Council amend the Liquor Establishment Policy to allow liquor manufacturing establishments with a lounge endorsement area to close two hours later than currently permitted.
	2	Request that staff bring forward additional information or a Policy amendment that would allow for different closing hours
	3	Determine that an amendment to the Liquor Establishment Policy should not proceed at this time.

ATTACHMENTS

Attachment 1: Summary of closing hours for neighboring craft liquor manufacturers

Attachment 2: Letter from Liquor Manufacturing Establishments

Attachment 3: Amended Liquor Establishment Policy

Lead author(s): Jennifer Little and Graeme Muir

Attachment 1

Brewery	Mon-Thurs¹	Friday & Saturday¹	Sunday¹
Brassneck Brewing (Vancouver)	2pm-11pm	12pm-11pm	2pm-11pm
Bridge Brewing Company (North Vancouver)	11am-11pm	11am-11pm	11am-11pm
Moody Ales Brewery (Port Moody)	1pm-10pm	11am/12pm-11pm	12pm-9pm
Twin Sails Brewing (Port Moody)	12am-8pm	11am-9pm	11am-7pm
Mariner Brewing (Coquitlam)	2pm-10; Thurs: 2pm-11pm	12pm-11pm	12pm-9pm
Steel & Oak Brewing (New Westminster)	12pm-8pm; Thurs: 12pm-10pm	12pm-10pm	12pm-8pm
Dead Frog Brewery (Langley)	11am-10pm	11am-12am	12pm-8pm
Foamers' Folly Brewing (Pitt Meadows)	11am-11pm	11am-12:30am	11am-11pm
Ridge Brewing Company (Maple Ridge)	2pm-7pm/8pm	11:30am/12pm-10pm	12pm-6pm

¹ Brewery hours may vary by season (summer hours vs. winter hours). The hours of operation provided above are from March 2020.

Dear Jennifer Little,

Following up on our initial conversation in October, I would like to explore the opportunity of increasing the operating hours for Provincial Spirits and our fellow breweries. The support we have received from the City has been fantastic and I can speak for us all when I say we are proud to have our respective establishments located in Port Coquitlam.

We have experienced tremendous support over the past year from the community. Their continued patronage and positive feedback have been incredible, exceeding all of our expectations. Many of our fellow neighbours have welcomed us into the community and are some of our biggest supporters. Public safety is always a top priority. I am proud to say that there has been no issues or complaints received from our establishments. We hope to build on what was a successful 2019 as we lead into the new year.

In light of this, it is our collective request to seek a 2-hour increase of our current operating hours. The purpose of the extension wouldn't be to increase hours on all days. Rather, it would be to have the flexibility of increasing hours when situations deem it necessary and beneficial (such as group bookings or special events).

If there is any additional information you require, please do not hesitate to reach out to myself or anyone below.

Thank you for your support and consideration,

Chris Skelly, Provincial Spirits
chris@provincialspirits.co

CSkelly

Geordie Anderson, Taylight Brewing
geordie@taylightbrewing.com

Geordie Anderson

Courtney Brown, Northpaw Brew Co.
courtney@northpawbrewco.com

Courtney Brown

Andrea MacIntosh, Tinhouse Brewing Co.
amac@tinhousebrewing.ca

Andrea MacIntosh

Twin Sails Brewing
2821 Murray Street, Port Moody
Contact: Clay Allmin

The past 4.5 years, Twin Sails has been a prominent brewery in Port Moody. The bylaws have allowed them to be open until 12am, however, they made the decision to close at 11pm (similar to our plan). When speaking with Clay Allmin (Owner), he found that there is a gradual exit of patrons starting at 10:15pm and by 10:45pm the vast majority of customers have left on their own accord, knowing that the Tasting Room is closed at 11pm. In the 4.5 years of being open, Twin Sails has not had 1 police-related incident. Their fellow neighbours speak highly of Twin Sails and have welcomed them into the community. Their tasting room capacity consists of 50 seats inside and 30 seats on their patio.

Foamers Folly
19221 122a Ave, Pitt Meadows
Contact: Samantha Luniw

Foamers Folly has been Pitt Meadows' first and only brewery since opening up 4 years ago. They were initially allocated 60 seats which has since grown to 100. As years passed and seating capacity increased, Foamers has had no police incidents and have a very positive relationship with both the commercial and residential neighbours that surround them. They are currently licensed to stay open until 1am on Friday and Saturday and 11pm on all other days. They close the tasting room at 1230am as they found no financial benefit between 1230am-1am. They find that between 9pm-11pm draws a terrific crowd that begins to filter out slowly from 11:30pm-12:30am



POLICY

Subject Area:	Community Planning	Policy #5.04
Policy Title:	Liquor Establishment Policy	
Authority:	Legislative X Administrative	Effective Date: 2020-10-25 Review Date: 2021-10
Issued By:	Laura Lee Richard Director of Development Services	Issue Date: 2020-04-14 Distributed by: Department Heads

Purpose

To provide a framework for the factors Port Coquitlam will consider when reviewing a liquor establishment application as referred to the City for review and comment by the BC Liquor Licensing and Control Branch (LCLB) and applications to amend the Zoning Bylaw to permit new establishments that will be subject to liquor licences. The policy will be used to evaluate merits of an application in conjunction with application of the City's Development Procedures Bylaw, Parking and Development Management Bylaw and any other relevant bylaws or policies. This policy is intended to provide information upfront to prospective applicants about the City's procedures in processing their applications for reasons of clarity and consistency. It applies to those who are applying for, or hold, licences for liquor primary establishments, food primary establishments, liquor retailers, and liquor manufacturers with endorsements.

Policy

1. Analysis of Applications

1.1 **New liquor primary licence applications** including applications for neighbourhood pubs and licensed manufacturing establishments seeking a lounge endorsement area; and amendments to liquor primary licences, food primary licences, and manufacturing licences with endorsements – included but not limited to, increasing or changing hours of operation during which liquor is served, increasing patron capacity, expanding an outside patio, adding a lounge or allowing patron participation entertainment.

The following factors will be considered in evaluation of an application:

- a. The location(s) of other establishments with liquor licences
- b. The distance to schools and any other uses that may be relevant to a specific application

- c. Traffic and parking impacts
- d. Access for pedestrians and cyclists and to public transit
- e. Impacts to residents or businesses
- f. Comments by the RCMP and Manager, Bylaw Services Division with respect to any public safety, security or business licence concerns

1.2 New and relocation of liquor retail stores – includes private liquor stores, BC liquor stores, private wine stores (VQA), stores within grocery stores, and wine on shelves in grocery stores.

In addition to the factors identified in Section 1.1, the following factors will be considered in evaluating an application:

- a. Confirmation that the proposed location is a minimum of 1 km from other liquor retail establishments, including liquor stores in a grocery store, wine on shelves in a grocery store, wine stores, and liquor retail stores. For clarification, this provision does not apply to a farmers market.

2. Opening Times

The City will evaluate the appropriate opening time for a liquor primary licence establishment application on a case-by-case basis.

3. Closing Times

The City's closing times for liquor manufacturing establishments with a lounge endorsement area will be no later than 119 pm Monday to Thursday, no later than 120 ~~ap~~ pm Friday to Saturday, and no later than 108 pm on Sunday.

All operating and liquor service hours are subject to LCLB licensing regulations and approval, as appropriate.

4. Public Consultation

- Application for new and relocated liquor retail stores and endorsements to manufacturing licences should include documented input gathered from neighbouring residents and businesses.
- For a liquor establishment application that does not require a rezoning process, Committee or Council may determine that a Public Hearing be held in accordance with the procedures identified in the Development Procedures Bylaw where concerns about a proposed location are identified during the review and early consultation process.

Responsibility:

Director of Development Services

END OF POLICY

Coach House Development Permit Application – 3766 Somerset Street

RECOMMENDATION:

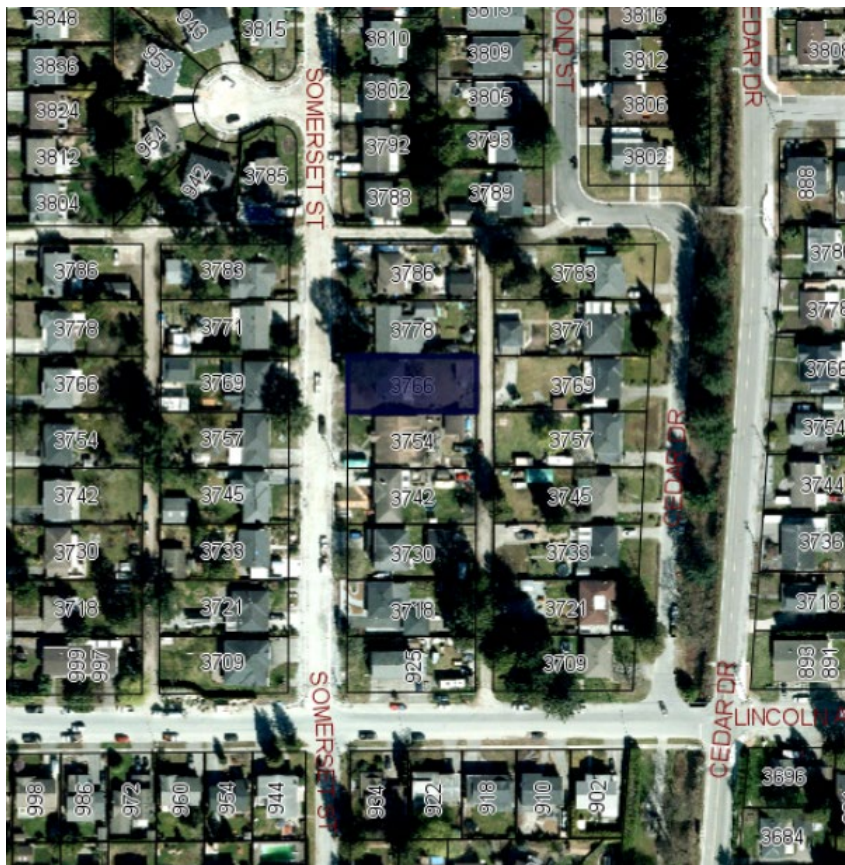
That Committee of Council approve Development Permit DP000408 to regulate a coach house development at 3766 Somerset Street.

REPORT SUMMARY

This report describes a proposed coach house to be located at 3766 Somerset Street. The application complies with the City's guidelines and regulations and is recommended for approval.

BACKGROUND

A two-bedroom two-storey, coach house is proposed to be developed on a large lot with an existing single residential house in a predominately single residential neighbourhood. The coach house is located at the rear of the lot and is accessed via the rear lane. Parking for the principal dwelling will be provided within the two car garage on the first floor of the building, while the coach house parking will be provided within an attached carport.



The attached summary sheet describes and illustrates how the application conforms to Zoning Bylaw regulations and Official Community Plan design landscaping, and environmental conservation guidelines.

DISCUSSION

The floor area of the second floor is integrated within a sloping roof and articulated with a shed-style dormer. Also incorporated into the upper roof is a recessed balcony which is oriented to overlook onto the lane, and is designed to maximize the visual privacy between the principal residence, the adjacent neighbours and the suite itself. This also promotes more natural light to the living areas within the coach house.

The existing principal dwelling is a 1970's basement entry, 2-storey home and the coach house design is a more modern architectural style. To ensure compatibility between the two dwellings, the applicants will be coordinating building colours as well as siding orientation and shingle colour and style.

Proposed landscaping includes two planters containing various shrubs/plants that will serve to buffer the neighbouring property from the coach house and outdoor area; two existing trees will be retained and two additional trees will be planted on site between the house and the coach house. The coach house is further separated from the adjacent property to the north by a 6' high cedar fence.


The proposal conforms to Zoning Bylaw regulations and meets Development Permit guidelines; staff recommend approval.

PUBLIC CONSULTATION

A development sign was posted on site at the time of application, and the owners/residents of adjoining properties have been notified of their opportunity to comment on the application at the Committee of Council meeting.

The applicants advise that, prior to applying for the Development Permit, they consulted with their immediate neighbours and no concerns were raised regarding their proposed coach house development. To date, staff have not received any feedback from surrounding residents.

OPTIONS

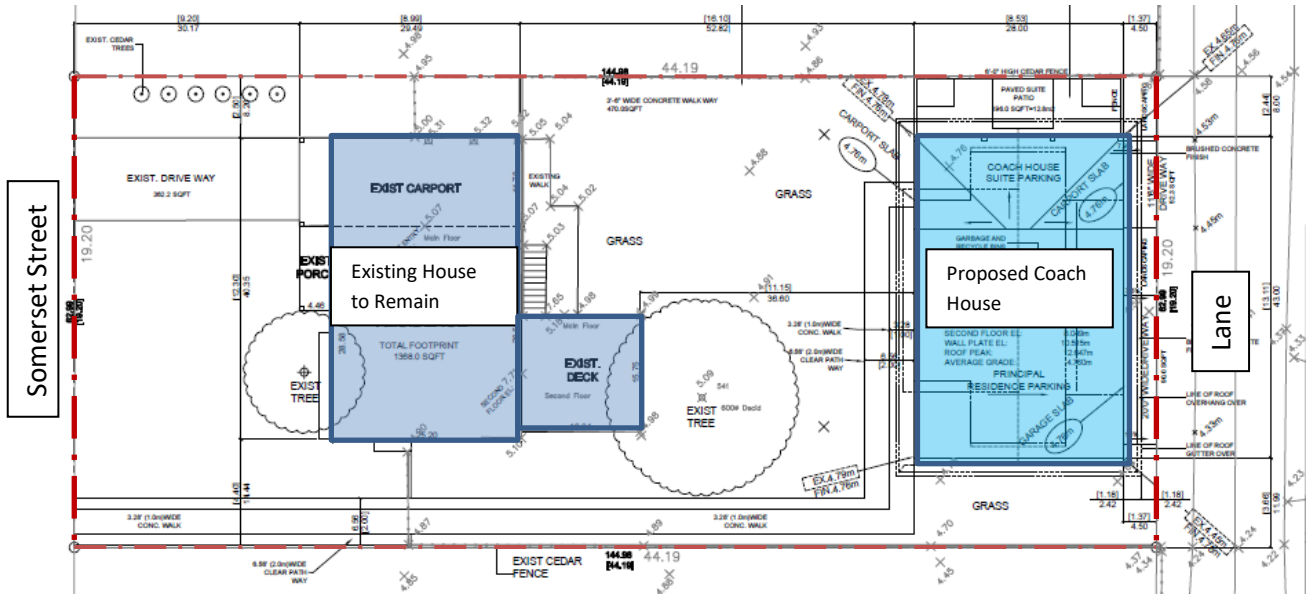
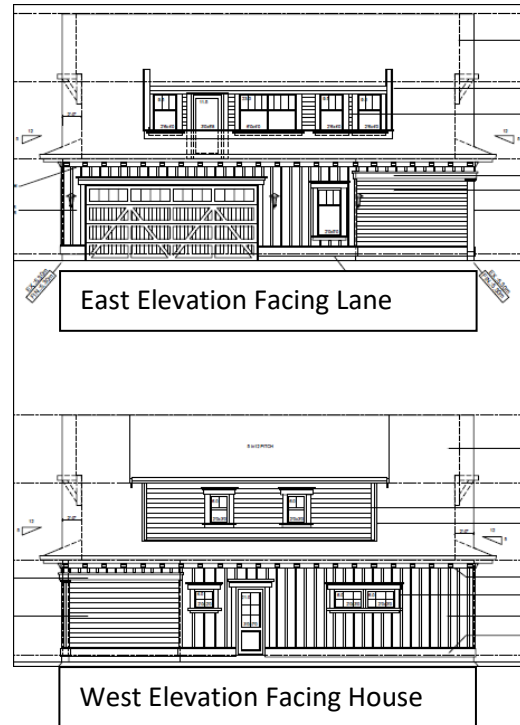
#	Description
1 	Approve issuance of Development Permit DP000408
2	Request amendments to the application or additional information prior to a decision
3	Refuse to approve Development Permit DP000408, if Committee is of the opinion that the proposal does not comply with the OCP objectives and design guidelines. Pursuant to the Delegation Bylaw, the applicant may appeal the decision to Council

ATTACHMENTS

Attachment #1: Coach House Summary Sheet

Attachment #2: Draft Development Permit with Drawings Appended and Schedule A

Coach House Summary Sheet – 3766 Somerset Street



Summary of Compliance with OCP Objectives & Guidelines

Guideline ¹	Evaluation
Scale secondary or accessory to principal dwelling	The smaller design makes the building accessory and the appearance of the coach house unit is minimised by incorporating the dwelling unit into the slope of the roof.
Design compatibility with principal dwelling	The existing house is a 2 level 70's design while the coach house is designed in the west coast craftsman style. The existing house will be revised to match the colours of the new coach house, thereby updating the exterior of the existing house.
Design promotes natural lighting and visual privacy between adjoining properties	Overlook is minimized through orientation of windows to face the lane and into the subject property.
Landscaped path to connect to street	Path connects from the coach house to the street
There are at least two trees on the lot	There are two existing trees on the site as well as cedar shrubs and trees between this property and the property to the north. An additional two trees will be planted in the rear yard between the coach house and the existing house. Two additional landscape planters and a 6' high cedar fence are being provided between the coach house car port/patio area and the adjacent property to the north.
Garbage/recycling space is provided	Enclosed within the garage
Environmental conservation components	High efficiency appliances, low-flow toilets, Energy Star rated windows, and drought tolerant landscaping

Summary of Compliance with Zoning Bylaw Regulations

	Regulation ²	Proposed ³	Comments/Variations
Maximum coach house size	70 m ² (753.5ft ²)	70 m ² (753ft ²)	The lot is sufficiently large to allow for a conforming coach house.
Minimum lot size for secondary suite and coach house	740 m ² (7965.3 ft ²)	848.4m ² (9132 ft ²)	
Building height	Up to 8.5 m	7.91 m (25.9ft)	
Coach house siting:			
Distance between coach house and principal dwelling	6 m	11.15 m	
Setback from rear	1.2 m	1.37 m	
Setback from interior property line (south)	1.8 m	3.66 m	
Setback from interior property line (north)	1.8 m	2.44 m	
Private open space area	15 m ²	18.2 m ² (196ft ²)	Patio provided outside of main entry to coach house
Lot coverage	40%	40%	
Impervious surface area	65%	42%	
On-site parking	1 space	1 space in single car carport	Parking is provided within a single car carport. The garage under the coach house provides 2 parking stalls for the main house.

¹ Please refer to the Official Community Plan for complete objectives and guidelines applicable to coach houses.

² Please refer to the Zoning Bylaw for complete regulations applicable to a coach house in the RS1 Zone.

³ Information provided by the applicant; this information would be confirmed in issuance of a building permit.

THE CORPORATION OF THE CITY OF PORT COQUITLAM

"DEVELOPMENT PROCEDURES BYLAW, 2013, NO. 3849"

DEVELOPMENT PERMIT

NO. DP000408

Issued to: Michael Forsberg and Michelle Forsberg
(Owner as defined in the Local Government Act,
hereinafter referred to as the Permittee)

Address: 19860 114B Avenue Pitt Meadows BC V3Y 1N6

1. This Development Permit is issued subject to compliance with all of the Bylaws of the Municipality applicable thereto, except as specifically varied by this Permit.
2. This Development Permit applies to and only to those lands within the Municipality described below, and any and all buildings, structures and other development thereon:

Address: 3766 Somerset Street, Port Coquitlam, BC

Legal
Description: LOT 4, SECTION 7, TOWNSHIP 40, NEW WEST
DISTRICT, PLAN 20776

P.I.D.: 009-528-024

3. The above property has been designated as a Development Permit Area under Section 9.0 – Development Permit Area in the "Official Community Plan Bylaw, 2013, No. 3838".
4. "Port Coquitlam Zoning Bylaw, 2008, No. 3630" is varied or supplemented as follows:
 - a. The form and character of the coach house building, including the siting, height and general design, and landscaping shall be as shown on drawings numbered DP000408(1) to DP000408(7) which are attached hereto and form part of this permit.
 - b. The building and landscaping shall provide the energy conservation, water conservation and GHG emission reduction elements as shown on Schedule A to the drawings which are attached hereto and form part of this permit.
5. The following standards for landscaping are imposed:

- (a) All landscaping works and planting materials shall be provided in accordance with the landscaping plan and specifications thereon, which forms part of this permit and is attached hereto as Drawing Number DP000408(7).

6. Landscape Security

- (a) As a condition of the issuance of this permit, the security set out below is held by the Municipality prior to the issuance of a building permit to ensure satisfactory provision of landscaping in accordance with the terms and conditions as set forth in Clause 5 above. There is filed accordingly an irrevocable Letter of Credit or cash security in the amount \$2,500.00 for the purpose of landscaping.
- (b) Should any interest be earned upon the security, it shall accrue to the Permittee and be paid to the Permittee if the security is returned. A condition of the posing of the security is that should the Permittee fail to carry out the works or services as hereinabove stated, according to the terms and conditions of this permit within the time provided, the Municipality may use the security to complete these works or services by its servants, agents or contractors, and any surplus shall be paid over to the Permittee.
- (c) The Permittee shall complete the landscaping works required by this permit within six months of the final inspection for the coach house. Within the six month period, the required landscaping must be installed by the Permittee, and inspected and approved by the Municipality.

If the landscaping is not approved within the six month period, the Municipality has the option of continuing to hold the security until the required landscaping is completed or has the option of drawing the security and using the funds to complete the required landscaping. In such a case, the Municipality or its agents have the irrevocable right to enter into the property to undertake the required landscaping for which the security was submitted.

- (d) Should the Permittee carry out the works and services permitted by this permit within the time set out above, the security shall be returned to the Permittee. Should the Permittee fail to remedy any aspect of the landscaping not in accordance with the approved plan, the Municipality may deduct the cost of remedying the defect from the said deposit and recoup additional costs from the Permittee if necessary.

- 7. The land described herein shall be developed strictly in accordance with the terms and conditions and provisions of this permit and any plans and specifications attached to this permit, which shall form a part hereof.
- 8. This permit shall lapse if the Permittee does not substantially commence the construction permitted by this permit within two years of the (issuance) date of this permit.

9. The terms of this permit or any amendment to it, are binding on all persons who acquire an interest in the land affected by this permit.
10. This permit is not a building permit.

ISSUED BY THE COMMITTEE OF COUNCIL THE ____ DAY OF _____, 2020.

SIGNED THIS ____ DAY _____, 2020.

Mayor

Corporate Officer

I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE TERMS AND
CONDITIONS UPON WHICH THIS PERMIT IS ISSUED.

Applicant (or Authorized Agent or
Representative of Applicant)

[illegible]



- NOTE:
- a) ELECTRICAL VEHICLE CHARGE- IN BOX FOR ONE PARKING SPACE PER UNIT. SEE LOCATION OF COACH HOUSE ELITE PARKING ON FIRST FLOOR PLAN
 - a) INDEPENDENT BREAKER
 - b) WITHIN 3m OF ASSOCIATED PARKING SPACE
 - c) SITE PLAN FOR LOCATION OF OUTLET
 - d) SPRINKLER SYSTEM TO BE DESIGNED, CONSTRUCTED, INSTALLED AND TESTED IN CONFORMANCE WITH NFPA 1310 INSTALLATION OF SPRINKLER SYSTEM FOR RESIDENTIAL OCCUPANCIES
 - e) PROVIDE 50/6FT LIGHTING TO THE FASCIAE FACING THE LAKE ONLY

ENTRY AREA:	37.4 SQFT
GARAGE AREA:	601.4 SQFT
CARPORT AREA:	208.0 SQFT
RECYCLING GARAGE AREA:	49.3 SQFT
TOTAL FOOTPRINT AREA:	1204.0 SQFT

NOTE:
OUTSIDE DIMENSIONS REFER TO
OUTSIDE FACE OF STUDIE INTERIE
DIMENSIONS REFER TO INTERIE
FACE OF STUDIE

LEGEND:

EXTRACT FAN/SLIGHT CONTINUOUS OR INTERMITTENT
(NOT HUMIDISTATS)

SAGGE ALARM CO DETECTORS BY BATTERY SAGGE
HARD WIRED AND INTERFERED CODED ALARMS TO
BACH BEDROOM

ALL LUMINER TO BE DOUGLAS FIR NO OR BETTER
VENEER EITHER WHITE OR BAKKAM WOODGRAIN
CONTAIN 1" BY 1" BARS HOTTED ON PLAN VIEWS

CONTRACTOR WILL MAKE SURE THAT ROOM OPENINGS
SIZES MUST PREPARED WITH ROUGH AND DOOR SIZES

GYPSUM WALL BOARD SHALL BE WATERPROOF
REARCE BY 1/4" HIPS ABOVE SPINDLES AND TUNES

SEE STRUCTURAL INFORMATION ON STRUCTURAL PLANS

MINIMUM ENERGY REQUIREMENTS:
MAXIMUM THERMAL TRANSMITTANCE
FLOOR: 0.15
CEILING: 0.15
OUTDOOR: 0.30
FLOOR: 0.15
CEILING: 0.15



oscar woodman design
1782 view street, port moody.
british columbia . V3H3Y2
604-937-7640

project title
RESIDENCE-
FORSBERG
Proposed Coach House

3766 SOMERSET AVE
PORT COQUITLAM, B.C.

sheet title

First/Second Floor Plan

First Floor Area: 1204.00 SQ'
Garage Area: 801.40 SQFT

Date: 17 Jun 2019 issue-revision:

job no.

drawn: Tamas chkd.

scale $1/4" = 1'-0"$

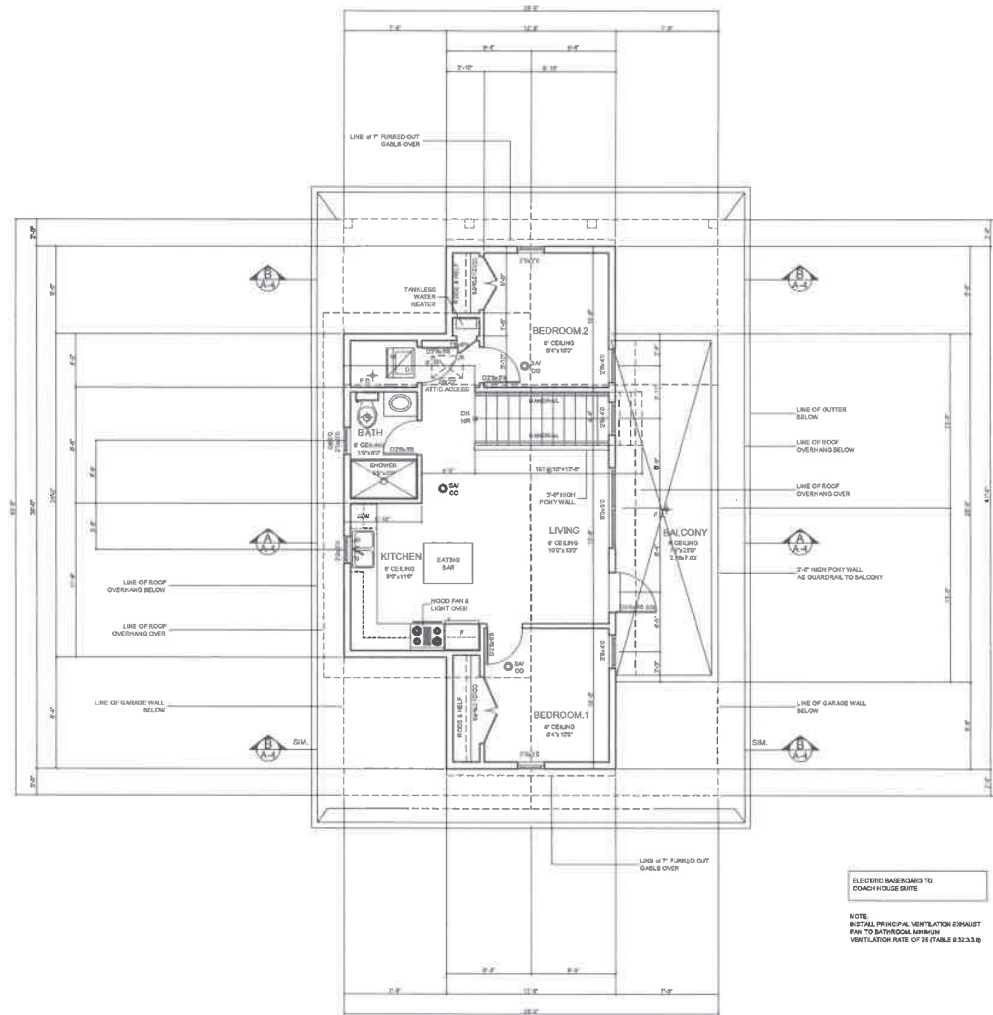
sheet no. 10

A2



of 7

D000408(2)



SECOND FLOOR PLAN
AREA: 669.0 SQFT



oscar woodman design
1782 view street, port moody.
british columbia . V3H3Y2
604-937-7640

project title
**RESIDENCE-
FORSBERG**
Proposed Coach House
3766 SOMERSET AVE,
PORT COQUITLAM, B.C.
sheet title

Second Floor Plan
Second floor Area: 667.0 SQFT

Date: 17 Jun 2019 issue-revision:
job no.
drawn: Tamas chkd.
scale 1/4" = 1'-0"
sheet no.



A3

of 7

DP000408(3)

NOTES:
ALL DIMENSIONS PERFORMED
AND APPROVED BY THE ARCHITECT

① ROOF: NORMAL SHINGLES

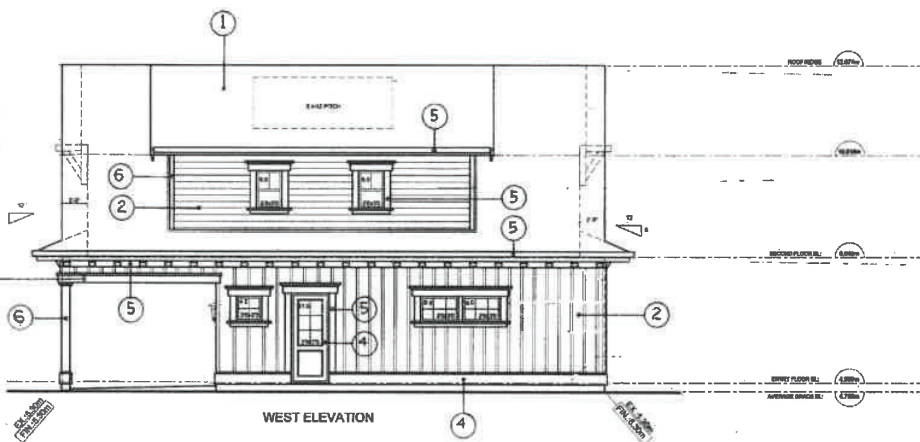
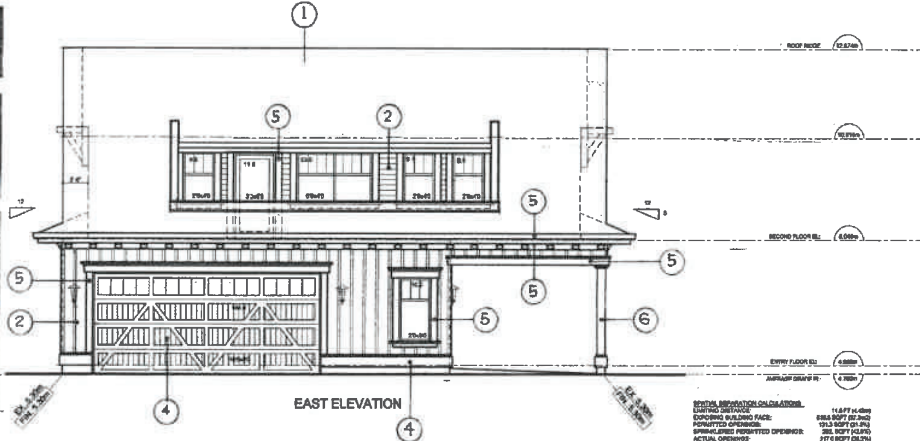
② HARDIE WALL SIDING
HORIZONTAL & VERTICAL

③ HARDIE WALL SHINGLE

④ GARAGE DOOR
EXTERIOR SHINGLE DOORS
BASE TRIM TO EXTERIOR WALLS

⑤ WINDOWS,
WINDOW TRIM
DOOR TRIM
SOFFIT DENTIL CROWN
PASCIA BOARDS
GUTTER

⑥ CORNER TRIM
POSTS.



SPRINKLER SEPARATION CALCULATIONS
EXISTING DISTANCE: 11.87 FT (3.61M)
EXISTING BUILDING SPACE: 658.5 SQ FT (61.2M²)
PROPOSED OPENINGS: 133.3 SQ FT (12.4M²)
APPROXIMATE PROPOSED OPENINGS: 88.7 SQ FT (8.2M²)
ACTUAL OPENINGS: 77.6 SQ FT (7.2M²)

SPRINKLER SEPARATION CALCULATIONS
EXISTING DISTANCE: 11.87 FT (3.61M)
EXISTING BUILDING SPACE: 658.5 SQ FT (61.2M²)
PROPOSED OPENINGS: 133.3 SQ FT (12.4M²)
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ACTUAL OPENINGS: 77.6 SQ FT (7.2M²)

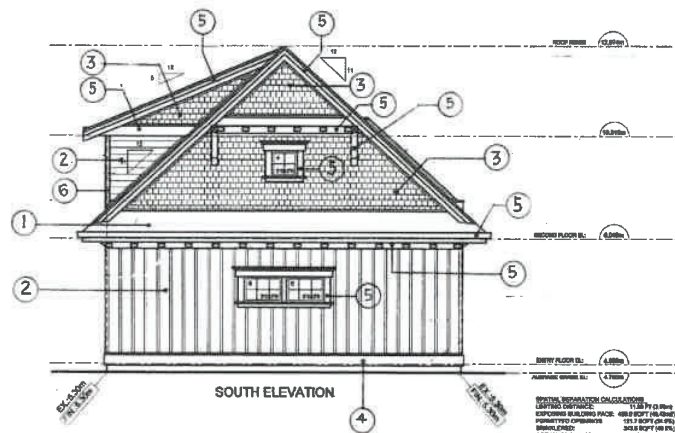
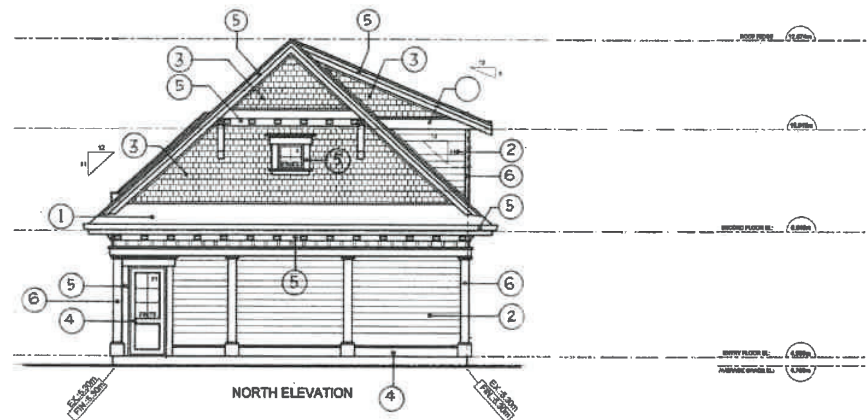


oscar woodman design
1782 view street, port moody.
british columbia . V3H5Y2
604-637-7840

project title
**RESIDENCE-
FORSBERG**
Proposed Coach House
3708 SOMERSET AVE
PORT COQUITLAM, B.C.
sheet title
Elevations
North Elevation
South Elevation

Date: 17 Jun 2019 issue-revision:
job no.
drawn: Tarnas chkd.
scale 1/4" = 1'-0"
sheet no. **A5**

D000408(4)



oscar woodman design
1782 view street, port moody,
british columbia . V3H3Y2
604-937-7840

project title
**RESIDENCE-
FORSBERG**
Proposed Coach House
3780 SOMERSET AVE
PORT COQUITLAM, B.C.
sheet title
Elevations
East Elevation
West Elevation

Date: 17 Jun 2019 issue-revision:
job no.
drawn: Tamas chkd.
scale 1/4" = 1'-0"
sheet no.

A6

of 7

DP000408(5)

① ROOF: ASPHALT SHINGLES
EXISTING.



② CEDAR WALL SIDING.
STUCCO.



④ EXTERIOR SINGLE DOORS.
WINDOW SHUTTERS.



⑤ EXISTING WINDOWS,
EXISTING GUTTER/FASCIA.
EXISTING POSTS.



oscar woodman design
1762 view street, port moody.
british columbia . V3H3Y2
604-937-7840

project title
**RESIDENCE-
FORSBERG**
Proposed Coach House

3786 SOMERSET AVE
PORT COQUITLAM, B.C.

sheet title
FRONT VIEW OF EXISTING
PRINCIPAL RESIDENCE.

Date:	issue-revision:
job no.	
drawn:	chtd.
scale	
sheet no.	

of 7

DP000403(6)

PLANTER BOXS (1-2)
 V - Roseg low
 R - Rhododendron

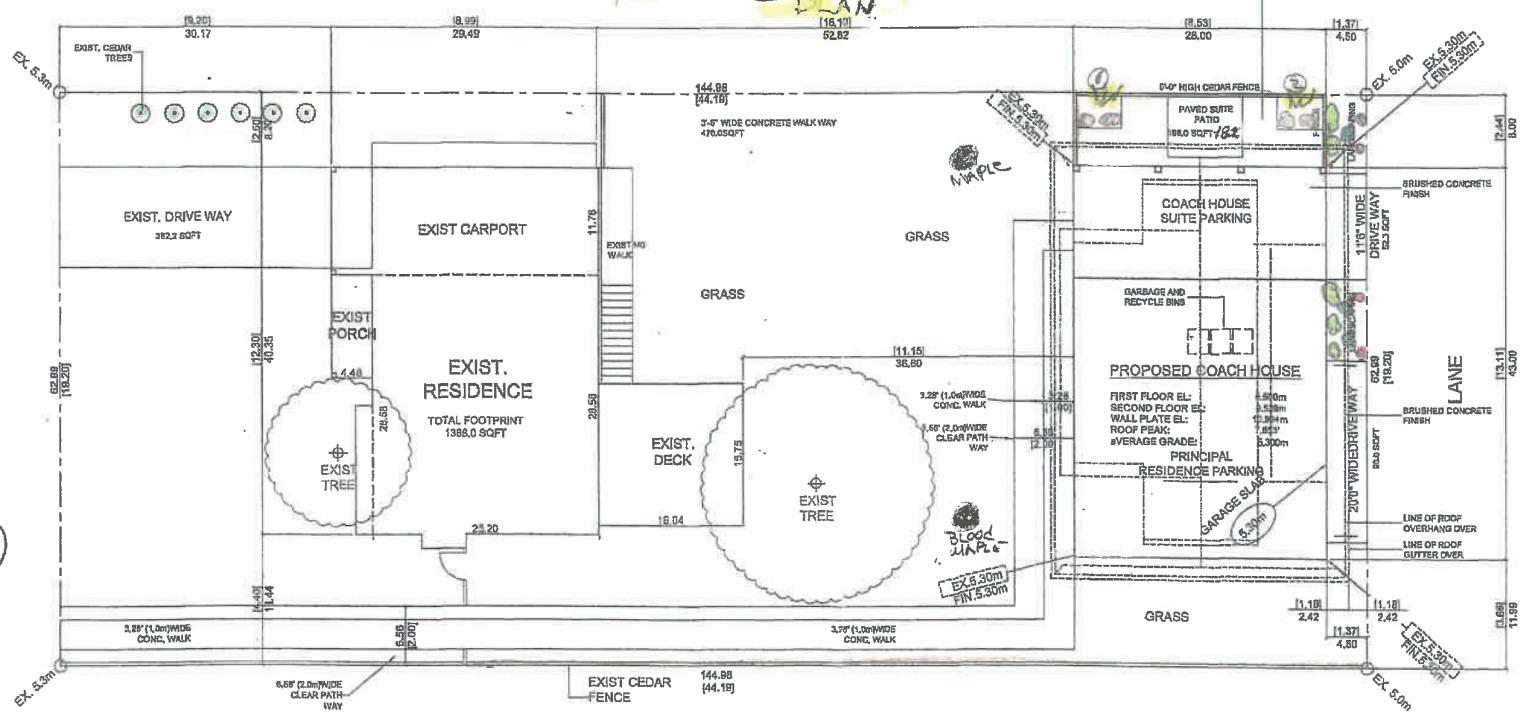
- ✿ - AZALEZ
- ✿ - Concord
- ✿ - Midgit Cedar
- ✿ - NEW TREES X2

— FENCE

- LEGEND**
- 188.885m EXIST. GRADE EL.
 - FIN GRADE EL.
 - TOP OF CONC. SLAB
 - TOP OF CONC. FOUNDATION WALL EL.
 - TOP OF FLOOR EL.
 - DIRECTION OF DRAINAGE

NEW PROPOSED LANDSCAPING PLAN

NOTE:
 - ADDRESS OF THE COACH HOUSE TO BE DISPLAYED FROM THE LANE AND THE STREET
 - PROVIDE ROOF LIGHTING TO THE PARADE FACING THE LANE ONLY



Schedule A

Energy Conservation:

Conservation Measure	Verification Method
Energy Star rated windows	BP stage; written confirmation by applicant along with staff review of BP submission
LED Light Fixtures	BP stage; written confirmation by applicant along with staff review of BP submission

Water conservation:

Conservation Measure	Verification Method
Low flow toilets	BP stage; written confirmation by consultant along with staff review of BP submission

GHG Reduction:

Conservation Measure	Verification Method
Accessible storage space for garbage, recycling and organic waste will be provided	DP and BP stage; staff review of building plans

per OCP Sec. 9.11 Environmental Conservation DPA designation

Coach House Development Permit Application – 3176 Kilmer Street

RECOMMENDATION:

That Committee of Council approve Development Permit DP000391 to regulate a coach house development at 3176 Kilmer Street.

REPORT SUMMARY

This report describes a proposed coach house to be located mid-block at 3176 Kilmer Street. The application complies with the City's guidelines and regulations and is recommended for approval.

BACKGROUND

A two-bedroom single-storey coach house is proposed to be developed at the rear of a large lot with an existing single residential house that contains a secondary suite. Parking will be provided through a single car garage attached to the coach house. The main dwelling will continue to provide three parking stalls: an attached single car carport with two spaces in front on the driveway.



Location Map

The attached summary sheet describes and illustrates how the application conforms to Zoning Bylaw regulations and Official Community Plan design landscaping, and environmental conservation guidelines.

DISCUSSION

The design of the coach house is consistent with the west coast architectural style and colour of the existing principal residence and its scale is secondary to the residence. Potential overlook on neighbouring properties is addressed through the building's single-storey design and landscaping.

Coach House Development Permit Application – 3176 Kilmer Street


The façade facing the lane is articulated and has two large windows and a door leading to a verandah which provides a high quality design. The coach house is to be clad with Hardie board siding and shingles and both the coach house and principal dwelling will be painted to match. Proposed landscaping includes the planting of two species of maple trees on the southeast side of the property in addition to various hedges and shrubs that provide screening around the coach house and its patio.

The proposal conforms to Zoning Bylaw regulations and meets Development Permit guidelines; staff recommend approval.

PUBLIC CONSULTATION

A development sign has been posted on the property fronting Kilmer Street. Owners/residents of adjoining properties have also been notified of their opportunity to comment on the application at the Committee of Council meeting. To date, staff have not received any feedback from surrounding residents.

OPTIONS

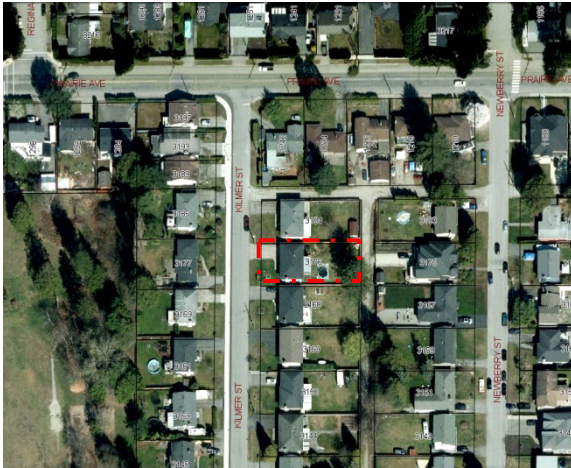
#	Description
1 	Approve issuance of Development Permit DP000391
2	Request amendments to the application or additional information prior to making a decision
3	Refuse to approve Development Permit DP000391, if Committee is of the opinion that the proposal does not comply with the OCP objectives and design guidelines. Pursuant to the Delegation Bylaw, the applicant may appeal the decision to Council

ATTACHMENTS

Att#1: Coach House Summary Sheet

Att#2: Draft Development Permit with Drawings Appended and Schedule A

Coach House Summary Sheet – 3176 Kilmer Street



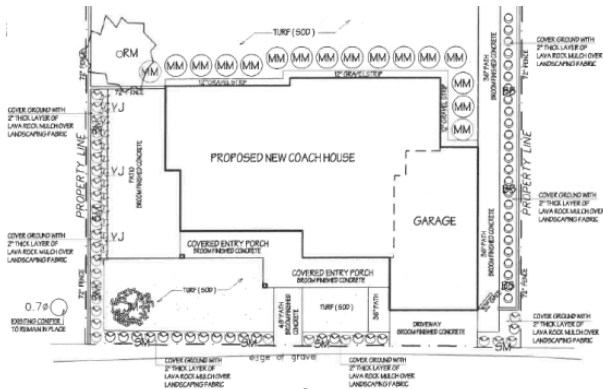
Aerial view of development site



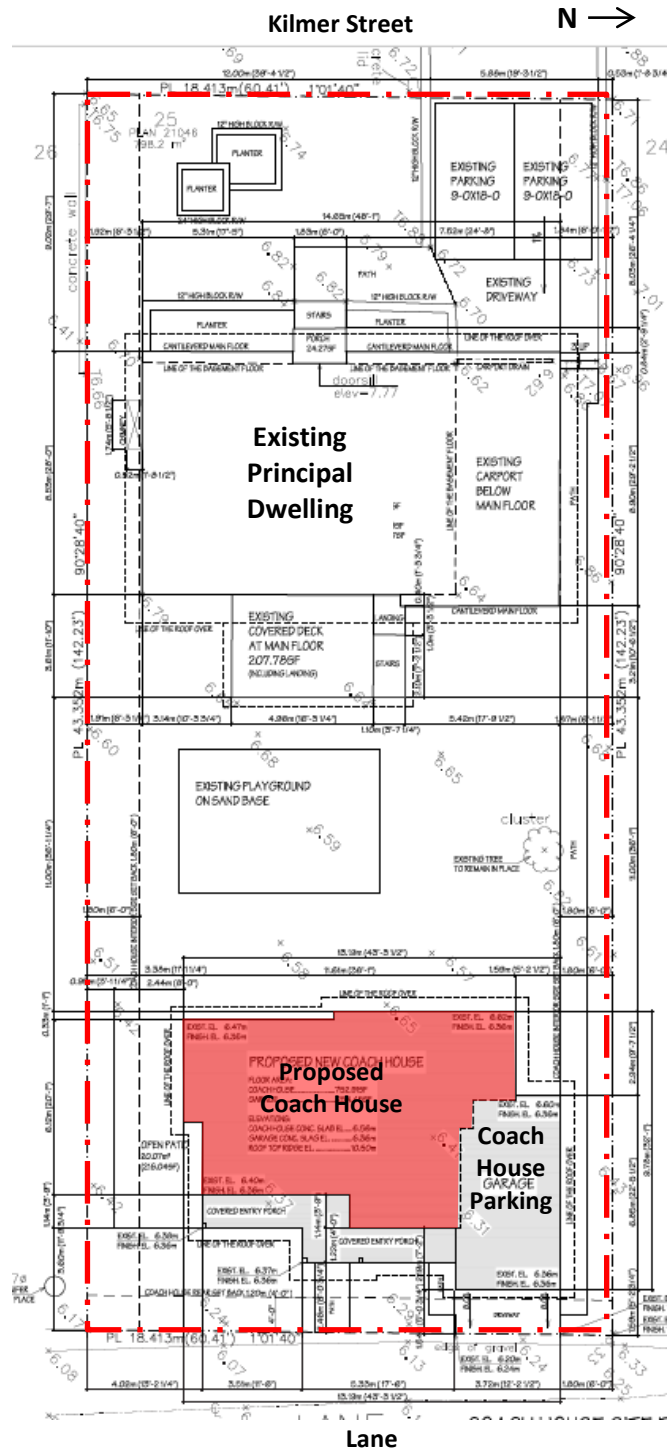
View of proposed coach house looking west (lane)



View of proposed coach house looking north



Proposed landscaping plan



Official Community Plan Land Use Designation: Residential (R)**Zoning: Residential Single Dwelling 1 (RS1)****Summary of Compliance with OCP Objectives & Guidelines**

Guideline¹	Evaluation
Scale secondary or accessory to principal dwelling	The single storey design ensures the coach house scale appears accessory
Design compatibility with principal dwelling	Coach house has similar west coast design and materials as the principal dwelling. Both buildings will be painted to match.
Design promotes natural lighting and visual privacy between adjoining properties	Overlook is minimized by the building's single storey design
Landscaped path to connect to street	Path connects from the coach house to Kilmer Street
There are at least two trees on the lot	Two trees are to be planted near the coach house in addition to an existing tree in rear yard
Garbage/recycling space is provided	Enclosed within the garage
Environmental conservation components	High efficiency appliances, low-flow toilets, Low E2 windows, LED lighting, rain barrel, accessible garbage storage, and drought tolerant landscaping

Summary of Compliance with Zoning Bylaw Regulations

	Regulation²	Proposed³	Comments
Maximum coach house size	70 m ² (753.5 ft ²)	69.9 m ² (752.9 ft ²)	The lot is sufficiently large to allow for a conforming coach house and a potential new house with a combined floor area of up to 399 m ² (4,295 ft ²).
Minimum lot size for secondary suite and coach house	740 m ² (7965.3 ft ²)	798 m ² (8590 ft ²)	
Building height	Up to 8.5 m	4.14 m (13.6 ft)	
Coach house siting:			
Distance between coach house and principal dwelling exterior walls	6 m	14.2 m	
Setback from rear	1.2 m	1.59 m	
Setback from interior property line (north)	1.8 m	1.8 m	
Setback from interior property line (south)	1.8 m	3.38 m	
Private open space area	15 m ²	20 m ² (216 ft ²)	Patio provided on the south side and accessed by the secondary entry to coach house.
Lot coverage	40%	30%	
Impervious surface area	65%	53.2%	
On-site parking	1 space	1 space	Garage attached to coach house with no internal access. Existing parking for the principal dwelling remains the same.

¹ Please refer to the Official Community Plan for complete objectives and guidelines applicable to coach houses.

² Please refer to the Zoning Bylaw for complete regulations applicable to a coach house in the RS1 Zone.

³ Information provided by the applicant; this information would be confirmed in issuance of a building permit.

THE CORPORATION OF THE CITY OF PORT COQUITLAM

“DEVELOPMENT PROCEDURES BYLAW, 2013, NO. 3849”

DEVELOPMENT PERMIT

NO. DP000391

Issued to: KAYLA BABYACZUK and GUSTAVO BABYACZUK
(Owner as defined in the Local Government Act,
hereinafter referred to as the Permittee)

Address: 3176 Kilmer Street, Port Coquitlam, BC V3B 3K1

1. This Development Permit is issued subject to compliance with all of the Bylaws of the Municipality applicable thereto, except as specifically varied by this Permit.
2. This Development Permit applies to and only to those lands within the Municipality described below, and any and all buildings, structures and other development thereon:

Address: 3176 Kilmer Street

Legal Description: LOT 25 SECTION 6 TOWNSHIP 40 NEW WESTMINSTER
DISTRICT PLAN 21046

P.I.D.: 002-823-675

3. The above property has been designated as a Development Permit Area under Section 9.0 – Development Permit Area in the “Official Community Plan Bylaw, 2013, No. 3838”.
4. “Port Coquitlam Zoning Bylaw, 2008, No. 3630” and “Parking and Development Management Bylaw, 2018, No.4078” are varied, supplemented or both in accordance with the following:
 - a. The form and character of the building, including the siting, height and general design, shall be as shown on drawings numbered DP000391 (1) to DP000391 (3) which are attached hereto and form part of this permit.
 - b. The form and character of on-site landscaping shall be as shown on drawings numbered DP000391 (3) and the following standards for landscaping are imposed:
 - (i) All landscaping works and planting materials shall be provided in accordance with the landscaping plan and specifications thereon, which form part of this permit and is attached hereto.
 - (ii) All planting materials shall be able to survive for a period of one year from the date of the site landscape approval by the Municipality.
 - c. The building and landscaping shall provide the energy conservation, water conservation and GHG emission reduction elements as shown on Schedule A to the drawings which are attached hereto and form part of this permit.

5. **Landscape Security**

- (a) As a condition of the issuance of this permit, the security set out below will be held by the Municipality prior to the issuance of a building permit to ensure satisfactory provision of landscaping in accordance with the terms and conditions as set forth in Clause 4 above. There is filed accordingly an irrevocable Letter of Credit or cash security in the amount **\$2,500** for the purpose of landscaping.
- (b) Should any interest be earned upon the security, it shall accrue to the Permittee and be paid to the Permittee if the security is returned. A condition of the posting of the security is that should the Permittee fail to carry out the works or services as hereinabove stated, according to the terms and conditions of this permit within the time provided, the Municipality may use the security to complete these works or services by its servants, agents or contractors, and any surplus shall be paid over to the Permittee.
- (c) The Permittee shall complete the landscaping works required by this permit within six months of the final inspection for the final phase of the development. Within the six month period, the required landscaping must be installed by the Permittee, and inspected and approved by the Municipality.

If the landscaping is not approved within the six month period, the Municipality has the option of continuing to hold the security until the required landscaping is completed or has the option of drawing the security and using the funds to complete the required landscaping, and recoup additional costs from the Permittee if necessary. In such a case, the Municipality or its agents have the irrevocable right to enter into the property to undertake the required landscaping for which the security was submitted.

- (d) Should the Permittee carry out the works and services permitted by this permit within the time set out above, the security shall be returned to the Permittee.
6. The land described herein shall be developed strictly in accordance with the terms and conditions and provisions of this permit and any plans and specifications attached to this permit, which shall form a part hereof.
7. This permit shall lapse if the Permittee does not substantially commence the construction permitted by this permit within two years of the (issuance) date of this permit.
8. The terms of this permit or any amendment to it, are binding on all persons who acquire an interest in the land affected by this permit.
9. This permit is not a building permit.

APPROVED BY THE COMMITTEE OF COUNCIL THE
[CLICK **HERE** - ENTER THE DAY (IE 12TH)] DAY OF
[CLICK **HERE** - ENTER THE MONTH, YEAR].

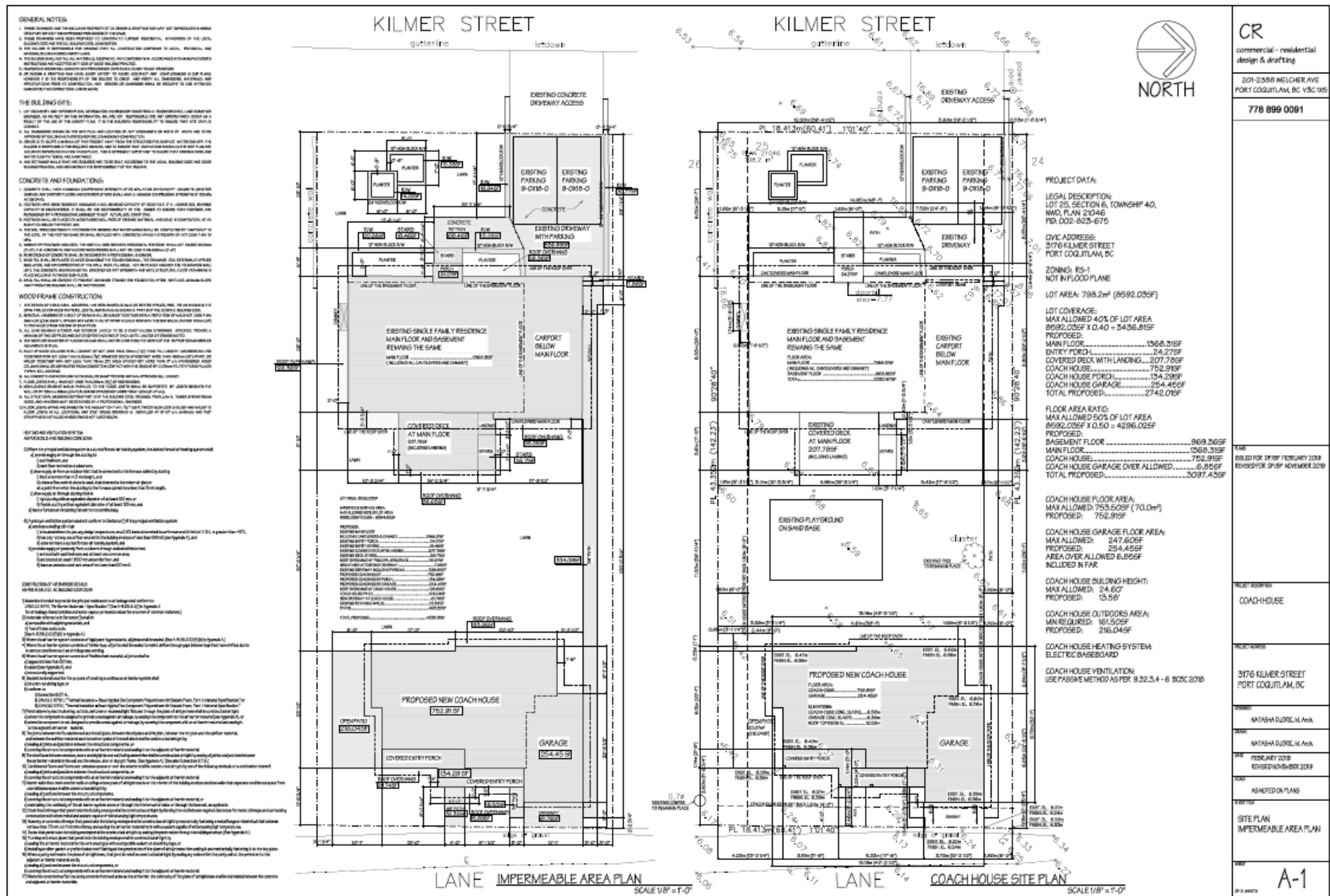
SIGNED THIS [CLICK **HERE** - ENTER THE DAY (IE 12TH)] DAY OF
[CLICK **HERE** - ENTER THE MONTH, YEAR].

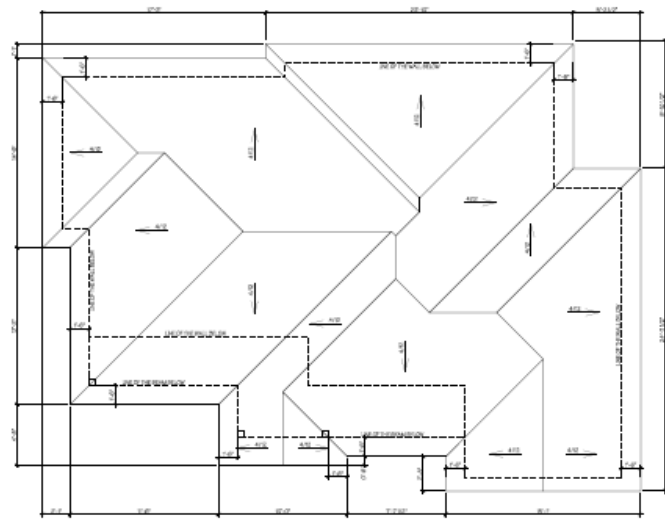
Mayor

Corporate Officer

I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE TERMS AND
CONDITIONS UPON WHICH THIS PERMIT IS ISSUED.

Applicant (or Authorized Agent or
Representative of Applicant)

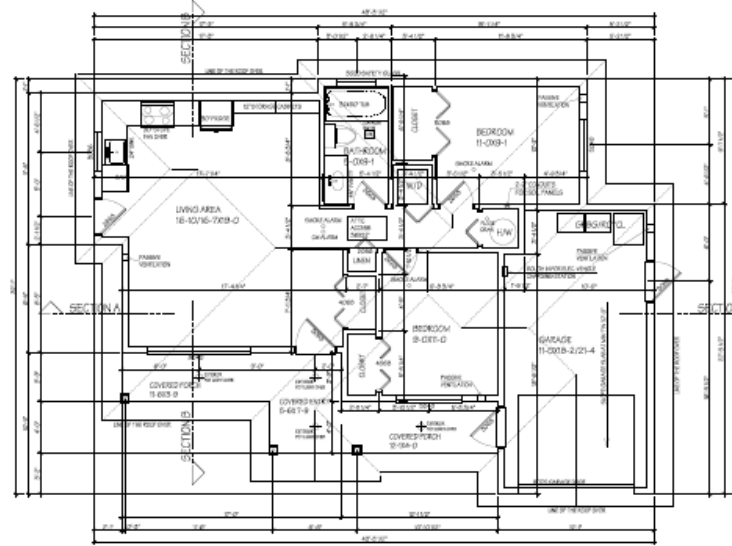




COACH HOUSE ROOF LAYOUT
SCALE 1/4" = 1'-0"



NOTES:
1. ALL LIGHT FIXTURES TO BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.
2. ALL LIGHT FIXTURES TO BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.
3. ALL LIGHT FIXTURES TO BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.



COACH HOUSE FLOOR PLAN 752.91SF
SCALE 1/4" = 1'-0"



NOTES:
1. ALL LIGHT FIXTURES TO BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.
2. ALL LIGHT FIXTURES TO BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.
3. ALL LIGHT FIXTURES TO BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.



COACH HOUSE SOUTH (LEFT SIDE) ELEVATION
SCALE 1/4" = 1'-0"



COACH HOUSE EAST (FRONT) ELEVATION
SCALE 1/4" = 1'-0"



COACH HOUSE NORTH (RIGHT SIDE) ELEVATION
SCALE 1/4" = 1'-0"



COACH HOUSE WEST (REAR) ELEVATION
SCALE 1/4" = 1'-0"

CR commercial - residential design & drafting	201-2555 MELCHER AVE PORT COQUITLAM, BC V5C 1Y5
778 899 0091	

Schedule A

Energy Conservation:

Conservation Measure	Verification Method
Energy Star rated appliances to be used	BP stage; written confirmation by applicant along with staff review of BP submission
Installation of Energy Star rated windows and doors	BP stage; written confirmation by applicant along with staff review of BP submission
LED lighting to be used	BP stage; written confirmation by applicant along with staff review of BP submission
Location and size of windows will increase natural ventilation and natural daylight	DP and BP stage; staff review of BP submission
Light Charcoal Grey roof membrane to be used to reduce heat absorption and build-up	DP and BP stage; staff review of BP submission

Water conservation:

Conservation Measure	Verification Method
Low flow plumbing fixtures	BP stage; written confirmation by applicant along with staff review of BP submission
Drought-tolerate shrub species to be planted	BP stage; written confirmation by applicant
All plants to have sufficient soil depth to promote water retention	BP stage; written confirmation by applicant

GHG Reduction:

Conservation Measure	Verification Method
Locally sourced products and materials with low organic compounds and VOC materials to be used	BP stage; written confirmation by applicant along with staff review of BP submission
Waste materials to be separated and recycled, including separation of wood and concrete	BP stage; written confirmation by applicant

per OCP Sec. 9.11 Environmental Conservation DPA designation

RECOMMENDATION:

None.

REPORT SUMMARY

Reports are provided from the Community Centre Project Team to ensure Committee is updated regularly on the status of the construction project. This report will cover the project status up to the end of February 2020.

BACKGROUND

For this period, the following reports are attached:

Owner's Representative Progress Report #35 – Tango, February 2020.

DISCUSSION

In February 2020 a variety of co-ordination, procurement, design and construction activities took place. Phase 2 groundworks and commencement of pile driving.

The status of work can be summarized as follows:

- Phase 1A: Arena 2: Minor deficiencies and warranty administration is ongoing.
- Phase 1B: Arena 3 and Library: Minor deficiencies and warranty administration is ongoing.
- Phase 1C Aquatic and Fitness Centre, All Ages and Admin Areas: Minor deficiencies and staff training are ongoing.
- Phase 2ABC: Bulk excavation, piling, pile caps and slab-on-grade are ongoing.

Ventana provided an updated schedule dated March 12, 2020. This schedule forecasts that Rink 1 will be available late summer / early fall 2021; the large multipurpose room, gymnasium and playrooms will be available early fall 2021, followed by the parkade and external sports courts in late fall 2021. The critical path activity runs through the foundations, piling and parkade structure, followed by hard and soft landscaping activities, and Phase 2ABC Occupancy.

Ventana previously reported a one (1) month delay to the start of the piling, caused by geotechnical issues encountered during bulk excavation. The piling is now forecasted to be complete one month earlier than previously scheduled; as a result, the Spectator Arena (Arena 1), Large Multipurpose Room Gymnasium and Children's areas could be completed 11 days earlier

than previously scheduled. Tango continues to monitor the schedule very closely, focusing on the critical path activities and any associated risks that may impact substantial performance.

During March 2020, the following key construction activities are scheduled:

- Phase 1ABC – Rinks 2&3, Library, Admin and All Ages
 - Close out construction deficiencies.
- Phase 1C – Aquatics and Fitness Area
 - Close out construction deficiencies.
- Phase 2
 - Complete piling;
 - Continue pile caps;
 - Continue parkade slab-on-grade; and
 - Commence parkade vertical concrete and suspended slabs.

With the spread of COVID19, safe work procedures have been introduced to ensure government mandated protocols are in place for continued operation of construction sites including social distancing and proper hygiene practices. As the work currently being done is very spread out and in an open air environment, Ventana is intending to continue working unless a revised mandate is issued from the Health Authorities requiring closure or modified operations. Some fluctuation in the number of workers attending the site has been noted. Ventana is redirecting workers from other sites not operating currently. At this point there have been no interruptions in the provision of site supplies. Monthly Owner's meetings with Ventana, City and Tango representatives are being conducted remotely.

The updated project dashboard is included as Appendix 5 in Tango's December report (Attachment #1). Based on the information contained in the Monthly Progress Report #35 and during this reporting period, Tango believes the Project can be completed by the Substantial Performance Date of October 31, 2021 for the Project Budget of \$132,100,000, provided the current critical path milestone dates can be achieved. As mentioned above, the impact of COVID19 is unpredictable at this time and will continue to be monitored closely.

FINANCIAL IMPLICATIONS

A summary of the total project costs expensed as of February 2020 is as follows:

Item	Total Expenses to Date	Original Budget	Revised Budget
Ventana Pre-Contract Work	\$983,000	\$983,000	\$983,000
Ventana Design-Build Contract*	\$79,213,545	\$116,717,000	\$122,673,336
Project Management and Legal	\$1,441,949	\$1,500,000	\$2,222,620
Furniture, Fixtures and Equipment	\$1,844,016	\$3,900,000	\$3,770,140
Off-Site Improvements	\$348,348	\$3,000,000	\$2,245,904
Onsite works (service fees, etc.)	\$85,327	Incl. in other	\$150,000
Communications/Signage	\$50,249	Incl. in other	\$55,000
Total Project	\$83,966,434	\$132,100,000	\$132,100,000

*Prepayment amount of \$5M has been paid as per the contract and is not included in above totals.

ATTACHMENT

Attachment #1: Owner's Representative Progress Report #35 – Tango, February 2020.



PORT COQUITLAM COMMUNITY CENTRE

Owner's Representative Progress Report #35

February 2020

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APPENDICES

Appendix 1 – Port Coquitlam Community Recreation Centre Complex – Owner's Schedule: March 12th 2020 - Update

Appendix 2 – Progress Photographs: February 2020

Appendix 3 - Site Inspection Reports: February 2020

Appendix 4 – Certificate of Payment No.38: March 10, 2020

Appendix 5 – Project Dashboard: February 29, 2020

Appendix 6 – Architecture 49 Letter of Construction Conformance – March 9, 2020

Appendix 7 – Owners Meeting Minutes #25

1.0 INTRODUCTION

Tango Management ("Tango") has been engaged by the City of Port Coquitlam ("Owner") to provide Owner's Representative Services for the design and construction of a new Community Centre in Port Coquitlam, BC ("Project").

Tango is pleased to submit its Monthly Progress Report #35 to the Owner. This report represents a summary of key project activities and issues that occurred up to February 29, 2020.

This report is for the sole and confidential use and reliance of the Owner. Tango, its directors, staff, sub-consultants or agents do not make any representation or warranty as to the factual accuracy of the information provided to us on behalf of the Owner, their Contractors, their sub-contractors or agents, upon which this report is based. This report shall not be reproduced or distributed to any party other than the recipients outlined above, without the express permission of Tango. Any use of this report which a third party makes, or any reliance on or decisions made based on it, are the responsibility of such third parties. Tango accepts no responsibility for damages, if any, suffered by any third party as a result of decisions made or actions based on this report.

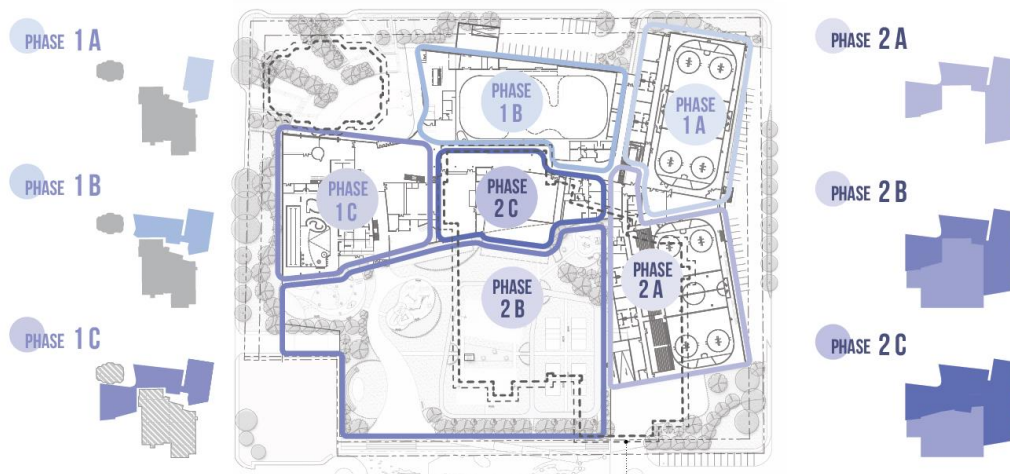
Any advice, opinions or recommendations within this report should be read and relied upon only in the context of this report as a whole. The contents of this report do not provide legal, insurance or tax advice or opinion.

2.0 EXECUTIVE SUMMARY

During February 2020 numerous meetings, co-ordination, procurement, design and construction activities have taken place. Phase 2 bulk excavation, piling and parkade structure is ongoing. Based on the information contained in this Monthly Progress Report #35 and during this reporting period, Tango believes the Project can be completed by the Substantial Performance Date of October 31, 2021 for the Project Budget of \$132,100,000, provided the current critical path milestone dates can be achieved as per schedule.

3.0 PROJECT SCOPE

The project scope involves a phased replacement and addition to the Port Coquitlam Recreation Complex, Wilson Centre and Terry Fox Library. This scope will provide a vibrant community hub with three sheets of ice, an indoor leisure pool, new fitness facilities, a new library, a spacious outdoor plaza, and underground parking. The size of the new facility will be 205,000 SQF.

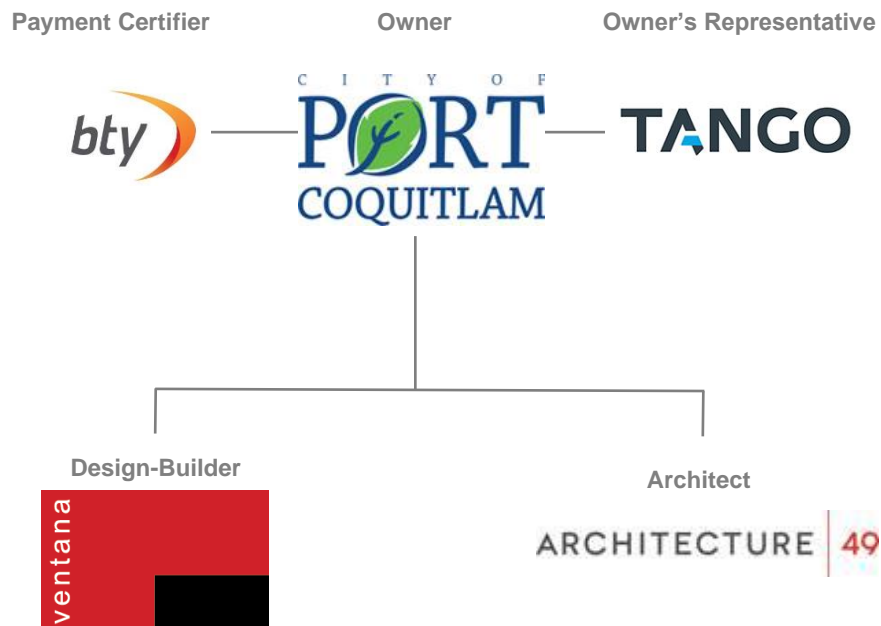


4.0 PROJECT TEAM

The following team members have been appointed to the Project:

Owner	City of Port Coquitlam
Owner's Representative	Tango Management
Design-Builder	Ventana Construction (POCO) Corp
Architect	Architecture 49
Civil Engineer	Hub Engineering
Structural Engineer	BMZ
Mechanical Engineer	WSP Canada
Electrical Engineer	Smith & Anderson
Payment Certifier	BTY Group

City of Port Coquitlam Community Recreation Complex Project Team



5.0 DESIGN AND APPROVALS STATUS

Conceptual Design

Conceptual design is complete. Please refer to our Pre-Construction Due Diligence Report (v1.2), dated October 24, 2016 for comments on the Conceptual Design.

Schematic Design

Schematic design is complete. Please refer to our Pre-Construction Due Diligence Report (v1.2), dated October 24, 2016 for comments on the Schematic Design.

Design Development & Working Drawings and Construction Documents

The Design-Builder is developing design packages in phases. These include design packages for Building Permits, Tendering and Issued for Construction.

Below is an updated summary of the key design milestone submissions, as per the revised project schedule - updated March 12, 2020:

Drawing Package	Planned Date	Actual Date	Status	Comments
Ground Works / Piling (1ABC)				
BP Submission	24-Feb-17	13-Apr-17	Complete	Construction Ongoing
IFT Drawings	24-Feb-17	6-Apr-17	Complete	Construction Ongoing
IFC Drawings	10-Apr-17	18-Aug-17	Complete	Construction Ongoing
Phase 1ABC - Structure				
IFT Drawings (F/R/C)	31-Aug-17	6-Oct-17	Complete	Construction Ongoing
IFC Drawings (F/R/C)	26-Oct-17	12-Dec-17	Complete	Construction Ongoing
IFT Drawings (S/Steel)	19-Oct-17	19-Dec-17	Complete	Construction Ongoing
IFC Drawings (S/Steel)	30-Nov-17	10-Jan-18	Complete	Construction Ongoing
Phase 1ABC Balance of Design				
BP Submission	14-Jul-17	28-Sep-17	Complete	Construction Ongoing
IFT Drawings	5-Oct-17	3-Oct-17	Complete	Construction Ongoing
IFC Drawings	16-Nov-17	31-Jan-18	Complete	Construction Ongoing
Phase 2ABC - Design				
BP Submission	19-Jan-18	1-Jul-19	Complete	Construction Ongoing
IFT Drawings	18-Mar-18	23-Sep-19	Complete	Construction Ongoing
IFC Drawings	12-Jul-18	19-Sep-19	Complete	Construction Ongoing

5.0 Design and Approval Status (continued)

Permits / Regulatory Approvals

The following Building Permits have been issued for the construction works:

Regulatory Approval	Planned Date	Award Date	Status	Comments
Conservation Permit	1-Mar-17		Awarded	
Phase 1ABC Ground Works	24-Feb-17	19-Apr-17	Awarded	BP011873
Phase 1ABC Full BP	28-Sep-17	11-Oct-17	Awarded	BP011897
Phase 2ABC Full BP	18-Mar-18	11-Oct-17	Awarded	BP011897

A Development Permit was issued on August 18, 2017.

An Environmental Conservation Development Permit was scheduled to be issued to the Design-Builder on March 1, 2017. We understand this has now been issued.

A Building Permit (BP011822) was issued to the Design-Builder on October 17, 2017. This Building Permit covers all phases of the Project. The Design-Builder will continue to submit design submissions in phases to the Owner, as per the design schedule.

The following permits were issued to the Owner during the Occupancy process for Phase 1AB:

- Health Permit: Concessions and Lounge Food Services;
- Refrigeration Plant Permit;
- Electrical Permit; and
- Elevator Permits.

An Interim Occupancy Permit was issued by the City's Building Department on August 19, 2019 for the first phase of the Project.

An Interim Occupancy Permit was issued by the City's Building Department on October 16, 2019 for Phase 1C (excluding the Aquatic Centre).

An Interim Occupancy Permit was issued by the City's Building Department on January 30, 2020 for the Phase 1C Aquatic Centre.

6.0 PROCUREMENT & CONTRACT ADMINISTRATION

Procurement Summary

We understand that procurement and tendering is ongoing. The Design-Builder has confirmed that we will not be receiving a detailed procurement schedule, as part of their monthly reporting. The Design-Builder has included a summary of the trades awarded to date in their monthly progress report, dated March 11, 2020:

Phase 2:

Bulk Ex and Excavation;
Concrete Reinforcing;
Concrete Polishing;
Waterproofing;
Roof Anchors; and

Formwork;
Structural Steel;
Metal Deck;
Sprayed Thermal Insulation;
Glulams.

Please refer to our monthly progress report #33 and earlier for confirmation of the Phase 1 trade awards.

Furniture, Fixtures and Equipment (FF&E) Procurement

A Master Procurement Schedule has been developed that identifies all items with vendors, lead-in times, delivery and installation details. We are coordinating with the Design-Builder to ensure all enabling works and infrastructure requirements get incorporated into the design. An FF&E Coordination follow up meeting was held on August 10, 2017, that finalized the draft list. We submitted a revised FF&E list to the Design-Builder on October 18, 2017 for review and coordination. Final feedback was received on October 12, 2018.

Final points of clarification have been worked through and coordinated in-line with the Design-Builder's schedule.

We are finalizing the procurement of the FFE packages with the Owner. The following packages have been awarded:

- AV Systems – PJS Systems Inc.
- Video Wall System – Sapphire Sound Inc.
- Library Shelving & Furniture – Jonathan Morgan and Company Ltd.
- Furniture – Staples Business Advantage.
- Fitness Equipment – Life Fitness, Fitness Town Commercial & Johnson Health Tech. Canada.

FFE installation has commenced and is ongoing in line with the Project Schedule and Budget.

Project Coordination / Meeting

The Owner's Meeting #25 was held on February 18, 2020.

Please refer to Appendix 7 of this Monthly Progress Report for a copy of the Owner's Meeting Minutes #25.

6.0 Procurement & Contract Administration (continued)

Owner Request for Information (RFI)

- Number of RFI's issued – 170
- Number of RFI's Closed – 165
- Number of RFI's Open – 5

7.0 PROJECT BUDGET

Project Budget Summary

The Project Budget is summarized below:

Design and Construction	Dollar Value
Design-Builder Pre Contract Costs	\$983,000
Design-Builder Contract Price	\$116,717,000
Approved Changes	\$9,371,944
Current (Revised) Contract Price	\$126,088,944
Work Certified as Completed (Base Contract)	\$87,634,079
Current Cost to Complete (Base Contract)	\$38,454,865
Lien Holdback (Base Contract)	\$8,263,408
Lien Holdback Released	-\$5,259,719
Non-Contract Costs	\$8,448,951
Total Project Budget	\$135,520,895
Capital Utility Budget	\$3,420,895
Total Project Budget (Revised)	\$132,100,000

The Design and Construction Budget was prepared by the Design-Builder and forms part of their CCDC14 Design - Build Stipulated Price Contract (2013).

Payment Certification

BTY Group, the Payment Certifier has issued Certificate of Payment No. 38 dated March 10, 2020, which certifies the current payment due to the Design-Builder, under the terms of the Design-Build Contract ("DBC") for the period ending February 29, 2020.

In summary, the current payment liabilities of the Owner are:

Item	Dollar Value
Current Net	\$1,005,284
Current GST (5.0%)	\$50,264
Total Current Payable to the Design-Builder	\$1,055,548
Total Current Builders Lien Holdback	\$3,003,689

Please refer to Appendix 4 of this report for a copy of Certificate of Payment No. 38.

7.0 Project Budget (continued)

Change Order Management

A summary of the approved Change Orders relative to the Project Budget between the Owner and the Design-Builder up to February 29, 2020 is as follows:

CO#	Description	Dollar Value	Contingency Allocation
1	Bonding Requirements	\$1,800,000	Project Contingency
2	Temporary Power to Site	\$34,751	Project Contingency
3	Floor Area Changes	\$1,003,236	Project Contingency
5	Additional Back-Up Power	\$90,713	Project Contingency
7	Card Readers and Key Pads	\$16,698	Project Contingency
8	Library User Group Changes	\$86,287	Project Contingency
9	Accessible Washroom Emergency Alert	\$28,204	Project Contingency
10	Auto Door Openers	\$55,440	Project Contingency
11	Daycare - Card Readers & Alarms	\$9,834	Project Contingency
12	Additional CCTV	\$24,024	Project Contingency
14	Added Door Security	\$88,364	Project Contingency
17	Terry Fox Display Cases	\$4,950	Project Contingency
20	Exterior Building Signage	\$57,618	Project Contingency
21	Phase 1 Millwork Re-Design Services	\$7,975	Project Contingency
24	RCMP Panic Buttons	\$8,375	Project Contingency
25	Splash Park Recirc Design	\$13,640	Project Contingency
32	Temporary Referee Change Rooms	\$15,525	Project Contingency
33	Roof Screens South Elevation	\$76,347	Project Contingency
34	Wilson Centre Add Abatement	\$101,446	Project Contingency
36	TRX Steel Supports	\$13,532	Project Contingency
37	Additional WAP	\$11,283	Project Contingency
38	Rink 2 Video Wall Structure	\$21,182	Project Contingency
39	Splash Park Recirculation System	\$301,532	Project Contingency
SUB-TOTAL		\$3,870,956	
15	Scoreboard Credit	-\$42,760	FF&E
SUB-TOTAL		-\$42,760	
4	Off Site Design Services	\$269,998	Off Sites / Capital Utility Budget
6	Additional Off Site Design Services	\$55,875	Off Sites / Capital Utility Budget
13	Offsite Scope of Work (Phase 1A)	\$1,698,500	Off Sites / Capital Utility Budget
16	Offsite Isolation Valves	\$37,711	Off Sites / Capital Utility Budget
18	Offsite Scope of Work (Phase 1B)	\$2,900,900	Off Sites / Capital Utility Budget
19	Hydro conduit relation at Kingsway	\$110,674	Off Sites / Capital Utility Budget
22	Offsite Storm Change @ Kingsway and Kelly	\$49,500	Off Sites / Capital Utility Budget
23	Bonding and Insurance Scope for Offsite Awarded	\$161,936	Off Sites / Capital Utility Budget
26	Offsite Telus and Shaw Redline IFCs	\$53,162	Off Sites / Capital Utility Budget
27	Manhole Extension	\$73,801	Off Sites / Capital Utility Budget
28	Kelly Sanitary	\$26,985	Off Sites / Capital Utility Budget
29	Kingsway Sanitary Conflict	\$60,745	Off Sites / Capital Utility Budget
30	Watermain Kelly and Mary Hill	\$17,954	Off Sites / Capital Utility Budget
31	Kelly Watermain extension	\$11,249	Off Sites / Capital Utility Budget
35	Offsite Extra Service Box	\$14,758	Off Sites / Capital Utility Budget
SUB-TOTAL		\$5,543,748	
TOTAL CHANGE ORDERS		\$9,371,944	

7.0 *Project Budget (continued)*

Project Contingency

Design and Construction Contingency – The design and construction contingency is being managed by the Design-Builder and forms part of the DBC. Any changes to the Design and Construction Budget will have been a result of an Owner originated Change Order.

Claims Management

There were no formal claims that we are aware of during this reporting period.

8.0 **PROJECT SCHEDULE**

Construction Progress (February End 2020)

We conducted detailed site inspections on February 3, 11, 18 & 25, 2020. At the time of the inspections the status of work can be summarized as follows:

- **Phase 1A: Participant Ice:** Minor deficiencies and warranty administration is ongoing.
- **Phase 1B: Leisure Ice and Library:** Minor deficiencies and warranty administration is ongoing.
- **Phase 1C Aquatic and Fitness Centre, All Age and Admin Areas:** Minor deficiencies and staff training are ongoing.
- **Phase 2ABC:** Bulk excavation, piling, pile caps and parkade slab-on-grade is ongoing.

We received a copy of the Design-Builder's updated schedule – ***“Port Coquitlam Community Recreation Complex – Owner's Schedule: March 12th2020 - Update”***.

The critical path activity runs through the foundations, piling and parkade structure, followed by hard and soft landscaping activities, and Phase 2ABC Occupancy.

This schedule forecasts that Rink 1 will be available late summer / early fall 2021; the large multipurpose room, gymnasium and daycare will be available early fall 2021, followed by the parkade and external sports courts in late fall 2021.

The Design-Builder previously reported a one (1) month delay to the start of the piling, caused by geotechnical issues encountered during bulk excavation. The piling is now scheduled to be complete one (1) month earlier than previously scheduled. The Design-Builder is now forecasting the Spectator Rink, Large Multi-Purpose Room, Gymnasium and Daycare could be completed eleven (11) days earlier than previously scheduled.

We will continue to monitor the schedule very closely, focusing on the critical path activities and any associated risks that may impact Substantial Performance.

The Design-Builder is reporting that there has been no change to the critical path activities during this reporting period.

Please refer to Appendix 2 of this report for progress photographs recording construction activities during February 2020.

8.0 Project Schedule (continued)

Monthly Look Ahead

During March 2020, the following key construction activities are scheduled (based on ***“Port Coquitlam Community Recreation Complex – Owner’s Schedule: March 12th2020 - Update”***).

- **Phase 1ABC – Rinks 2&3, Library and Div 9**
 - Close out construction deficiencies.
- **Phase 1C – Aquatics and Fitness Area**
 - Close out construction deficiencies.
- **Phase 2**
 - Complete piling;
 - Continue pile caps;
 - Continue with parkade slab-on-grade; and
 - Commence parkade vertical concrete and suspended slabs.

9.0 QUALITY ASSURANCE & QUALITY CONTROL

Construction Inspection & Monitoring

The Design-Builder is implementing a Quality Assurance and Quality Control (QAQC) program through the design and construction of the project. We are working closely with the Design-Builder and provide random audits of that program, review and opine on independent testing, physically review the quality of the construction activities, identify key inspections and tests that are completed, witness critical construction activities and collaborate with the Design-Builder to ensure optimum quality is achieved and maintained at all stages of the project.

We received a copy of Architecture 49’s Letter of Construction Conformance, dated March 9, 2020. The Lead Consultant has confirmed that the works on site are progressing generally in accordance with the IFC drawings, specifications and building permits issued to date. A copy of the Letter of Assurance is included in Appendix 6 of this report.

We did not receive any copies of Architecture 49’s Site Reports during this reporting period from the Design-Builder.

We received copies of BMZ’s Construction Review Memos, dated February 13, 19, 20, 21, 24, 26, 27 & 28, 2020. Items have been identified for the Design-Builder to review and action. We understand the Design-Builder is addressing these in a timely manner.

We did not receive a copy of Smith and Anderson’s Job Report during this reporting period from the Design-Builder.

We received numerous copies of WSP’s Mechanical Memos during this reporting period from the Design-Builder. Items have been identified for the Design-Builder to review and action. We understand the Design-Builder is addressing these in a timely manner.

9.0 *Quality Assurance & Quality Control (continued)*

We received numerous copies of Thurber Engineering's Field Review Reports, during this reporting period from the Design-Builder. The Geotechnical Engineer has identified actions to be remedied by the Design-Builder. We understand the Design-Builder is addressing these items in a timely manner.

We performed multiple site inspections during February 2020 to witness and monitor the progress of the works. Please refer to Appendix 3 of this report for copies of the Site Inspection Reports for this reporting period. Please refer to historic monthly progress reports for commentary on various QAQC inspection and monitoring activities, relative to specific reporting periods.

10.0 **SAFETY AND ENVIRONMENTAL**

No incidents were reported during this reporting period.

11.0 **AREAS OF CONCERN & OUTSTANDING ISSUES**

In general, all issues and actions raised within meetings and communications during February 2020 have been addressed or remain ongoing as part of the forthcoming design, procurement and construction phases.

The Design-Builder has re-scheduled the Phase 2 scope of work. The timely completion of the earthworks, foundations and package structure is critical in order for the Substantial Performance date of October 31, 2021 to be achieved.

APPENDIX 1

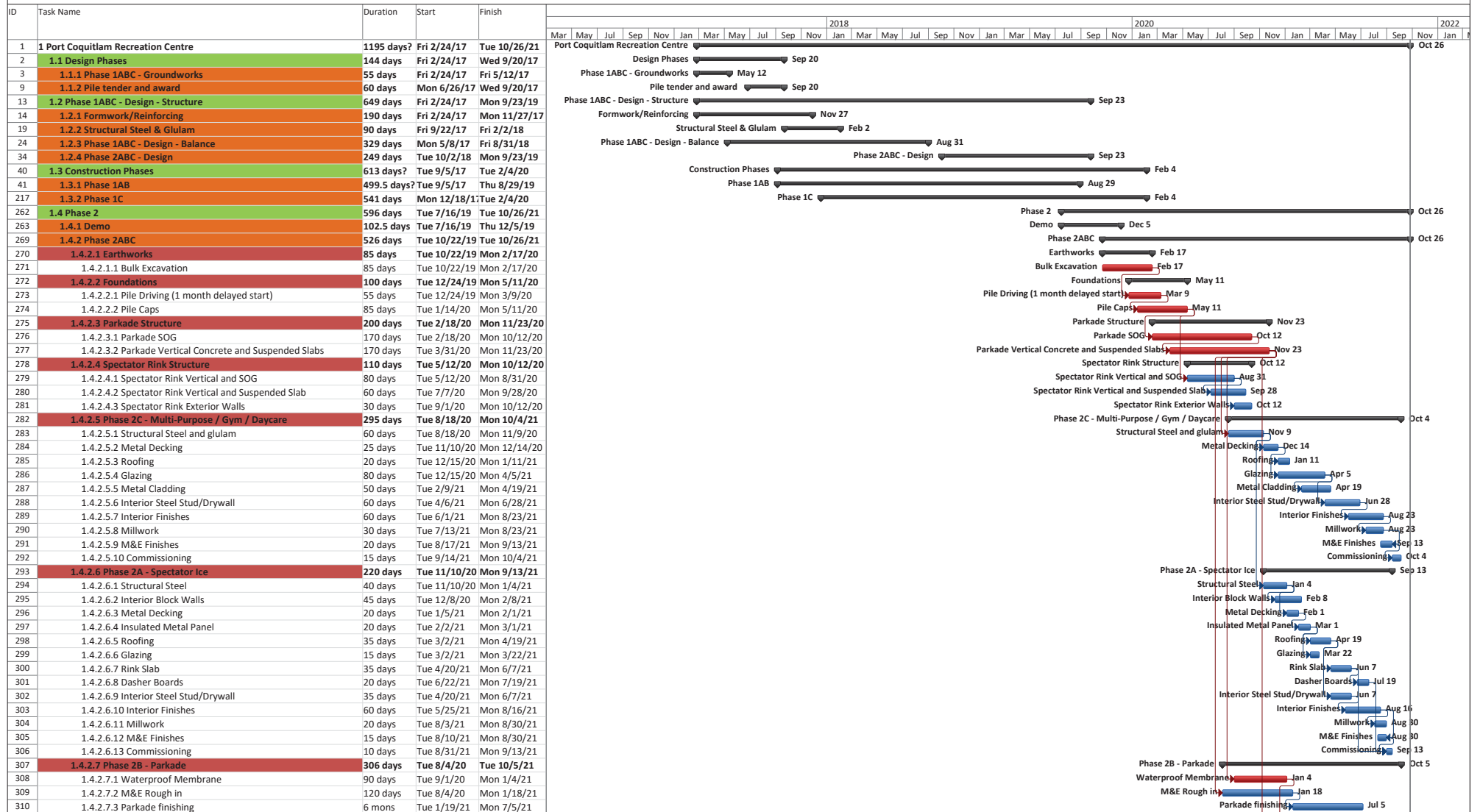
Port Coquitlam Community Recreation Centre Complex – Owner's Schedule: March 12th 2020 - Update



PORT COQUITLAM COMMUNITY RECREATION COMPLEX - OWNER'S SCHEDULE

March 12th 2020 - Update

Ventana Construction Corporation
3875 Henning Dr. || Burnaby, BC || V5C 6N5
Office 604.291.9000
Fax 604.291.9992
Web VentanaConstruction.com

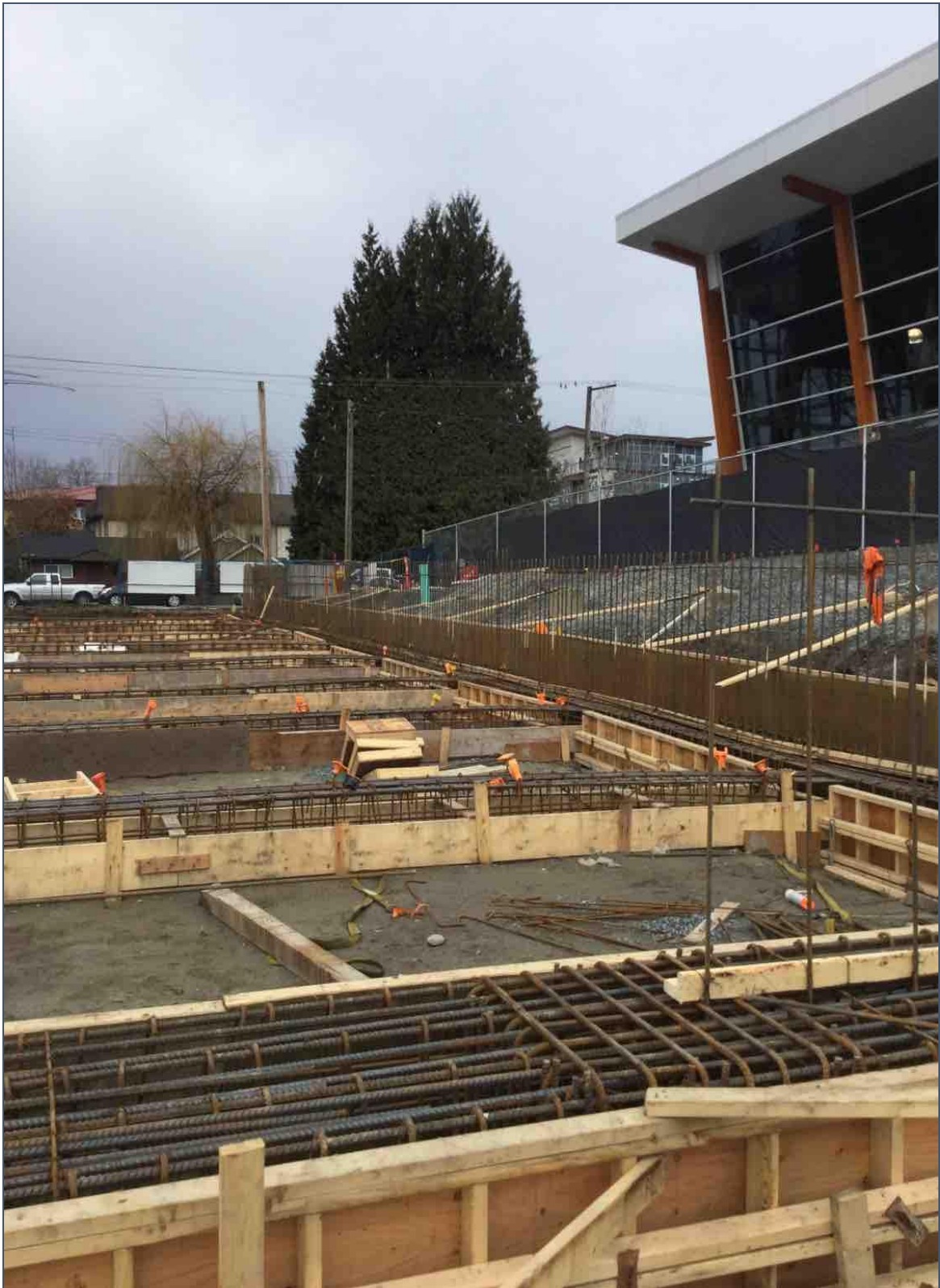


APPENDIX 2

Progress Photographs – February 2020



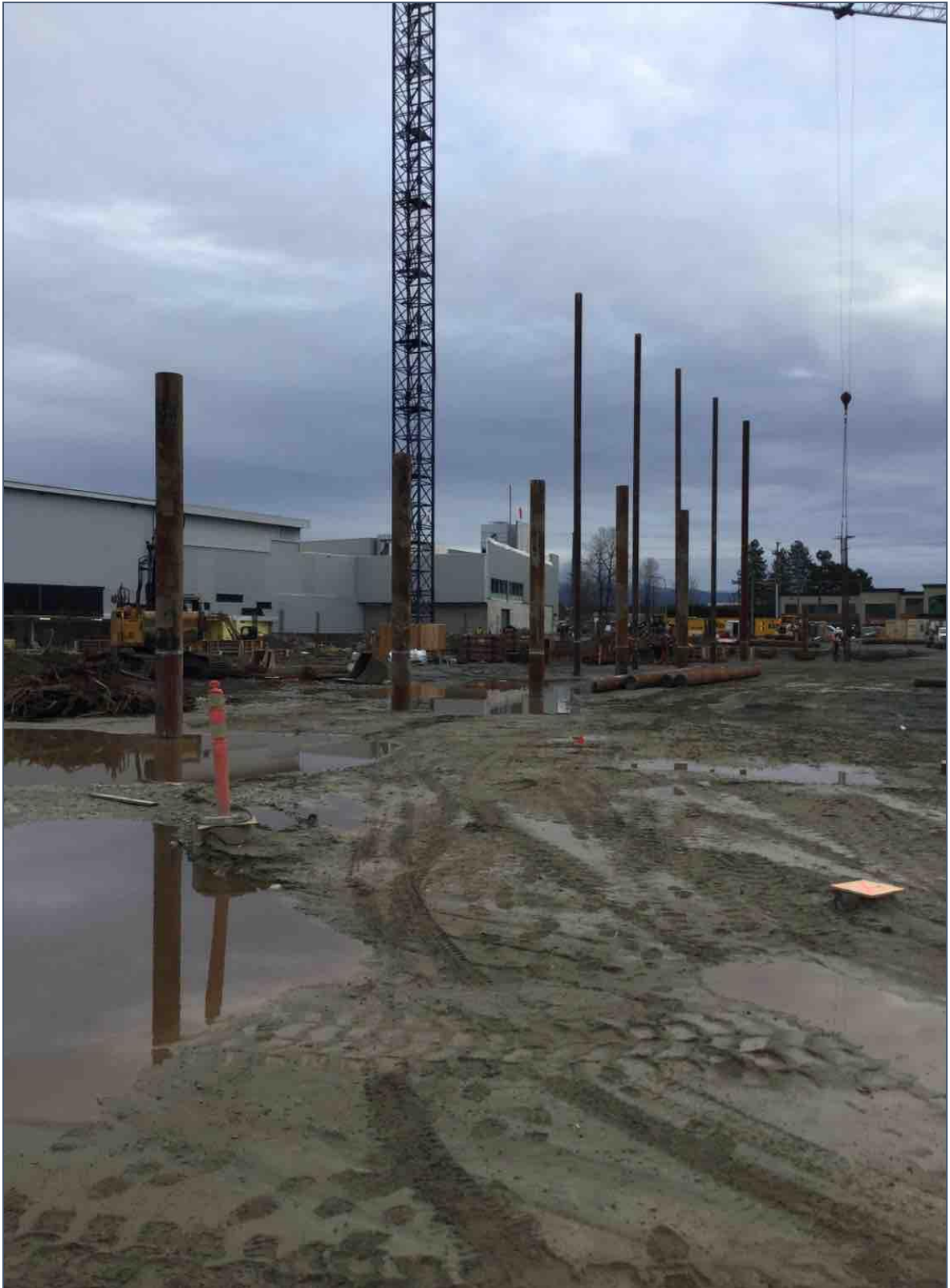
Phase 1C – Pool complete



Phase 2 – Parkade ramp formwork



Phase 2 – Under slab drainage



Phase 2 – Piling

APPENDIX 3

Site Inspection Reports: February 2020

Field Review Report



Project: PCCC
 Reporting Date: 2020-02-03
 Prepared By: Alun Lewis

Weather: Sunny: x Rain: _____ Wind: _____ Temperature: High of: 4
 Cloudy: x Snow: _____ Other: _____ Low of: 1

Trade Contractor's

Superintendents	1	Piling	15	Waterproofing		Painting	
Engineers		Site Work	9	Scaffolding		Misc. Specialties	
Office Staff		Landscaping		Spray Insul/Fire Proof		Cleaners	
CSO / First Aid		Paving		Caulking/Firestopping		Plumbing	2
Carpenters		Concrete Formwork	6	Roofing		Mechanical	
Labourers		Rink prep / conc		Doors & Hardware		Refrigeration	
Operators		Reinforcing Steel		Windows/Glazing		Sprinklers	
		Structural Steel		Exterior Cladding		Electrical	
		Metal Decking		SS/Drywall		Controls	
		Masonry		Drywall Taper		Pool Piping	
		Rough Carpentry		Resilient Tile			
		Finish Carpentry		Ceramic Tile		Tango's Subtotal	
		Millwork		Elevator		Trade's Subtotal	32
						SITE TOTAL	

JOB DELAYS OR POSSIBLE DELAYS:

Reporting against VCC Jan 20th Schedule

271 - Bulk Ex (2ABC) - Schedule was increased by 24 days from the Oct 17 sched end date was Jan 06, now Feb 07. May extend past this date, with over excavation works that are progressing along S elevation of parkade.

273 - Pile driving (2ABC) - Schdeule change from Oct 17 schedule of Nov 12 to March 02, to revised dates of Dec 16 to April 03. Note on schedule of 1 month delayed start (caused by overexcavation works and extended Bulk Ex schedule). At present appear on schedule without the additional rig

274 - Pice Caps (2ABC) - Commenced early

QAQC

As previously noted and discussed with Ventana

Thurber on site reiewing over excavation and backfill of parkade

Requested vibration monitoring logs, due to cracking of suspended slabs throughout phase 1ABC

GENERAL COMMENTS: (Job progress-schedule items started, not started etc.)

		Comments
Piling	15	2B - Grinding welds of pile splices. Welding caps to ends of piles
		2A - Piling to rink perimeters
Excavation	7	2C - Excavation for underground drainage
		2B - Grading ramp for formwork install. Over excavation works and pumping to along S elevation of parkade (GL 2B-7 to 2B-10)
	2	Plaza - Grading curb lurb lines to drive aisle
Formwork	6	2B - Placing and securing forms to parkade ramp
Plumbing	2	2C - Install undergorund plumbing

Field Review Report



Project: PCCC
Reporting Date: 2020-02-11
Prepared By: Alun Lewis

Weather: Sunny: x
Cloudy: x

Rain: x
Snow:

Wind:
Other:

Temperature: High of: 9
Low of: 5

Trade Contractor's

Superintendents	1	Piling	13	Waterproofing		Painting	
Engineers		Site Work	7	Scaffolding		Misc. Specialties	
Office Staff		Landscaping		Spray Insul/Fire Proof		Cleaners	
CSO / First Aid		Paving		Caulking/Firestopping		Plumbing	2
Carpenters		Concrete Formwork	6	Roofing		Mechanical	
Labourers		Rink prep / conc		Doors & Hardware		Refrigeration	
Operators		Reinforcing Steel	6	Windows/Glazing		Sprinklers	
		Structural Steel		Exterior Cladding		Electrical	
		Metal Decking		SS/Drywall		Controls	
		Masonry		Drywall Taper		Pool Piping	
		Rough Carpentry		Resilient Tile			
		Finish Carpentry		Ceramic Tile		Tango's Subtotal	
		Millwork		Elevator		Trade's Subtotal	34
						SITE TOTAL	

JOB DELAYS OR POSSIBLE DELAYS:

Reporting against VCC Jan 20th Schedule

271 - Bulk Ex (2ABC) - Schedule was increased by 24 days from the Oct 17 sched end date was Jan 06, now Feb 07. Over excavation and backfill ongoing to S/SE corner of parkade

273 - Pile driving (2ABC) - Schdeule change from Oct 17 schedule of Nov 12 to March 02, to revised dates of Dec 16 to April 03. Note on schedule of 1 month delayed start (caused by overexcavation works and extended Bulk Ex schedule). At present appear on schedule without the additional rig

274 - Pice Caps (2ABC) - Commenced last week

QAQC

As previously noted and discussed with Ventana

Thurber on site reiewing over excavation and backfill of parkade

GENERAL COMMENTS: (Job progress-schedule items started, not started etc.)

		Comments
Piling	13	2A - Piling to rink slab area. Welding pile splices
		2C - Cut down piles to final elevation
Excavation	7	2B - Fill & compaction of over excavation area to S/SE corner of parkade
		2C - Excavate for pilce caps
Formwork	6	2C - Place pile cap formwork
		2B - Place forms to exit corridor @ NE of parkade ramp
Rebar	6	2B - Place rebar to ramp pile caps and beams
Plumbing	2	1C - Working on jets to hot tub / bubbler / lazy river

Field Review Report



Project: PCCC
 Reporting Date: 2020-02-18
 Prepared By: Alun Lewis

Weather: Sunny: x Rain: _____ Wind: _____ Temperature: High of: 8
 Cloudy: _____ Snow: _____ Other: _____ Low of: 0

Trade Contractor's

Superintendents	1	Piling	13	Waterproofing		Painting	
Engineers		Site Work	5	Scaffolding		Misc. Specialties	
Office Staff		Landscaping		Spray Insul/Fire Proof		Cleaners	
CSO / First Aid		Paving		Caulking/Firestopping		Plumbing	2
Carpenters		Concrete Formwork	8	Roofing		Mechanical	
Labourers		Rink prep / conc		Doors & Hardware		Refrigeration	
Operators		Reinforcing Steel	7	Windows/Glazing		Sprinklers	
		Structural Steel		Exterior Cladding		Electrical	
		Metal Decking		SS/Drywall		Controls	
		Masonry		Drywall Taper		Pool Piping	
		Rough Carpentry		Resilient Tile			
		Finish Carpentry		Ceramic Tile		Tango's Subtotal	
		Millwork		Elevator		Trade's Subtotal	35
						SITE TOTAL	

JOB DELAYS OR POSSIBLE DELAYS:

Reporting against VCC Jan 20th Schedule

271 - Bulk Ex (2ABC) - Schedule was increased by 24 days from the Oct 17 sched end date was Jan 06, now Feb 07. Backfill ongoing to S/SE corner of parkade

273 - Pile driving (2ABC) - Schdeule change from Oct 17 schedule of Nov 12 to March 02, to revised dates of Dec 16 to April 03. Note on schedule of 1 month delayed start (caused by overexcavation works and extended Bulk Ex schedule). At present appear on schedule without the additional rig

QAQC

As previously noted and discussed with Ventana

Thurber on site reiewing over excavation and backfill of parkade

GENERAL COMMENTS: (Job progress-schedule items started, not started etc.)

		Comments
Piling	13	2A - Driving piles to set depth
		2B - Cutting piles to length. Splicing and welding piles to be set to depth
Excavation	5	2B - Backfill to SE corner of parkade
Formwork	8	2A - Excavate for pile caps to SE corner of this phase
		2C - Strip forms to NW corner of this phase. Layout for parkade columns from pile caps
Rebar	7	2B - Place rebar to grade beams of parkade ramp
Plumbing	2	1C - Trouble shoot bubblers. Shut down pool mechanical room, for another 24 hour pool test.

Field Review Report



Project: PCCC
 Reporting Date: 2020-02-25
 Prepared By: Alun Lewis

Weather: Sunny: _____ Rain: x Wind: _____ Temperature: High of: 6
 Cloudy: x Snow: _____ Other: _____ Low of: 4

Trade Contractor's

Superintendents	1	Piling	13	Waterproofing		Painting	
Engineers		Site Work	7	Scaffolding		Misc. Specialties	
Office Staff		Landscaping		Spray Insul/Fire Proof		Cleaners	
CSO / First Aid		Paving		Caulking/Firestopping		Plumbing	4
Carpenters		Concrete Formwork	15	Roofing		Mechanical	
Labourers		Rink prep / conc		Doors & Hardware		Refrigeration	
Operators		Reinforcing Steel	14	Windows/Glazing		Sprinklers	
		Structural Steel		Exterior Cladding		Electrical	
		Metal Decking		SS/Drywall		Controls	
		Masonry		Drywall Taper		Pool Piping	
		Rough Carpentry		Resilient Tile			
		Finish Carpentry		Ceramic Tile		Tango's Subtotal	
		Millwork		Elevator		Trade's Subtotal	53
						SITE TOTAL	

JOB DELAYS OR POSSIBLE DELAYS:

Reporting against VCC Feb 19th Schedule

273 - Pile driving (2ABC) - No change on scheduled dates, from Dec schedule. Pile progress should result in piling finishing ahead of schedule(current schedule end if April 03)

QAQC

As previously noted and discussed with Ventana
 Requested pile log info, provided by Keller to VCC

GENERAL COMMENTS: (Job progress-schedule items started, not started etc.)

		Comments
Piling	13	2B - Piling to SE corner of parkade
		2A - Cut down piles to grade
Excavation	7	2C - Backfill around pile caps that have been cast & stripped
		2B - Excavate and backfill underslab drainage
Formwork	15	2C - Place forms to pile caps & strip already poured pile caps
Rebar	14	2C - Place pile cap cages and pile cages ahead of today's scheduled concrete pour
		2B - Prefab pile cap cages
Plumbing	4	2B - Place underslab drainage pipe
		1C - Work on fitness room drink fountain to provide solid fix to wall

APPENDIX 4

Certificate of Payment No.38: March 10, 2020

CERTIFICATE OF PAYMENT : No. 38 (Progress Claim 39)





PROJECT:	City of Port Coquitlam Community Centre	FILE:	3 - 9308
LOCATION:	2150 Wilson Ave, Port Coquitlam, BC	INSPECTION DATE:	04-Mar-20
		CERTIFICATE DATE:	10-Mar-20

Owner	Design-Builder
The City of Port Coquitlam 2580 Shaughnessy St Port Coquitlam, BC V3C 3G3	Ventana Construction (Poco) Corp. 3875 Henning Dr. Burnaby, BC V5C 6N5
Attention: Ms. Kristen Dixon	Attention: Mr. Andrew Cameron

		Contract Price	Change orders	Revised Contract Price
Total Contract Amount		\$ 116,717,000	\$ 9,371,943	\$ 126,088,943

PAYMENT CALCULATION	Gross Amount to Date	Previous Period	Gross Amount This Period	Holdback	Net Payment This Period
Total Work Completed	\$ 87,634,079	\$ 86,517,097	\$ 1,116,982	\$ 111,698	\$ 1,005,284
Total Work Completed	\$ 87,634,079	\$ 86,517,097	\$ 1,116,982	\$ 111,698	\$ 1,005,284
Add: Holdback Released	\$ 5,259,719	(5,259,719)	\$ (0)	\$ 0	\$ (0)
Current Net Payable			\$ 1,116,982	\$ 111,698	\$ 1,005,284
Plus GST (5.0%) on Net Payable					\$ 50,264
Total Current Payable Amount					\$ 1,055,548
Holdback Retained to Date (incl. this Certificate)					\$ 3,003,689
Total GST Paid to Date (incl. this Certificate)					\$ 3,981,520
PROJECT COST TO COMPLETE					\$ 38,454,863

This is to Certify that, for the Port Coquitlam Community Centre, a payment of \$1,055,548 (incl. GST) will be due to the Design Builder after the City of Port Coquitlam's Representative has given approval for payment for work completed during the period ending February 29, 2020. As per the Builder's Lien Act, a 10% holdback has been deducted amounting to \$111,698. The total holdback retained to date is \$3,003,689 and the total GST paid to date is \$3,981,520 (not including the pre-payment costs). The Adjusted Project Cost to Complete is \$38,454,863 (Not incl. GST & holdback).

CERTIFIED BY:	REVIEWED BY:
	
Per: Neil Murray, MRICS Associate Director	Per: Rob Wilson, MRICS, PQS Director

APPENDIX 5

Project Dashboard – February 29, 2020

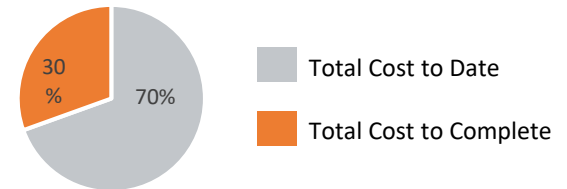
PROJECT DASH BOARD

Updated: 2020-2-29

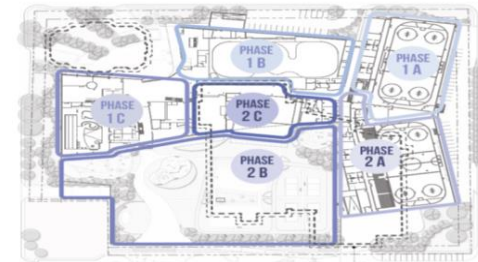
PROJECT SCHEDULE

Task / Activity	Start	Finish	2017	2018	2019	2020	2021
Design	Dec-16	Apr-19					
Permits	Feb-17	Jul-19					
Procurement	Feb-17	May-19					
Phase 1A - Participant Ice	Mar-17	Jul-19					
Phase 1B - Leisure Ice & Library	Apr-17	Jul-19					
Phase 1C - Aquatics, Fitness, All Age & Admin	Aug-17	Mar-20					
Phase 2A - Spectator Ice	Oct-19	Sep-21					
Phase 2B - Underground Parking	Oct-20	Oct-21					
Phase 2C - MP, Flex Hall & Child Care	Jan-20	Sep-21					

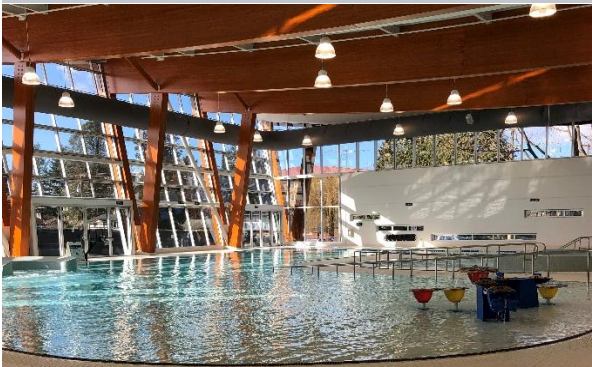
CONSTRUCTION BUDGET



PHASING PLAN



PHASE 1C - Overview



PHASE 2ABC - Overview



PHASE 2ABC - Overview



APPENDIX 6

Architecture 49 Letter of Construction Conformance: March 9, 2020

Architecture49 Inc.
270 - 1075 West Georgia
Vancouver BC
V6E 3C9
T 1.604.736.5329
architecture49.com

March 9, 2020

Tango Management Group
2288 Manitoba Street
Vancouver, BC V5Y 4B5

Attention: Lewis Reilly, Director
lreilly@tangomanagment.ca

Reference: Port Coquitlam Community Centre, Port Coquitlam, BC

To Whom It May Concern:

Site reviews were carried out during the month of February 2020. Via photographs, site visits, consultant site/field observation reports, contractor/sub-contractor inspection reports (if provided) and, ongoing correspondence with the site supervisor to date, to the best of our knowledge, the work is progressing generally in conformance with the project IFC drawings, specifications and building permits issued to date.

Attached are reports received to date:

- 2020-02-26 - A49_Site Report 63
- 2020-01-31 - 80058-01-BMZ Field Reviews
- 2020-02-20 - WSP Mechanical Field Report 26

Sincerely,
ARCHITECTURE49 INC.



Stella Nicolet, Architect AIBC, AAA, AIA, LEED AP BD+C, CCCA, CCA
Managing Principal



APPENDIX 7

Owner's Meeting Minutes #25

Date Issued	2020-02-21
Project	Port Coquitlam Community Recreation Complex, 2150 Wilson Ave, Port Coquitlam
Meeting	Owners Meeting Minutes #25
Meeting Held On	2020-02-18

Present:

Lewis Reilly	City of Port Coquitlam	POCO	604.927.5411	lreilly@tangomanagement.ca
Lori Bowie	City of Port Coquitlam	POCO	604.927.5411	bowiel@portcoquitlam.ca
Alun Lewis	Tango Managment	TM	604.734.6416	alewis@tangomanagement.ca
Jerry Brouwer	Ventana Construction (Poco) Corporation	VCC	604.291.9000	jbrouwer@ventanaconstruction.com
Joseph Lenz	Ventana Construction (Poco) Corporation	VCC	604.291.9000	jlenz@ventanaconstruction.com
Tallon O'Neill	Ventana Construction (Poco) Corporation	VCC	604.291.9000	TONeill@ventanaconstruction.com

Copies To:

Kristen Dixon	City of Port Coquitlam	POCO	604.927.5411	dixonk@portcoquitlam.ca
John Bowser	Tango Managment	TM	604.734.6416	bowser@tangomanagement.ca
Andrew Cameron	Ventana Construction (Poco) Corporation	VCC	604.291.9000	acameron@ventanaconstruction.com
Haley Hartley	Ventana Construction (Poco) Corporation	VCC	604.291.9000	hhartley@ventanaconstruction.com
Matt Fraser	Ventana Construction (Poco) Corporation	VCC	604.291.9000	mfraser@ventanaconstruction.com
Marco Bordignon	Ventana Construction Corporation	VCC	604.291.9000	mbordignon@ventanaconstruction.com

Old Business

	DESCRIPTION	ACTION BY	REQUIRED BY
1.01 SAFETY			
23.1	VCC received Worksafe reports and distributed to POCO. Meeting 24 - Tango/POCO will forward to City Counsel and advise if further action is required.	POCO, TM	-
25.1	There was a minor burn from welding splices to piles. Worker has been treated and returned to work.	Info	-

1.02 DESIGN

22.1	<p>Revised landscape, play structure, cross-fit, amphitheater, and community garden drawings were issued to POCO/Tango. POCO is still reviewing cross-fit. VCC to forward cross-fit court dimensions.</p> <p>Meeting 23 - Cross fit dimensions were provided by VCC. Parks has been reviewing the landscape drawings and have further comments. VCC to review these comments. The user group feedback response was provided by VCC. POCO/Tango to review and advise.</p> <p>Meeting 24 - Tango provided a response to usergroup feedback. VCC to action.</p> <p>Meeting 25 - Tango is meeting with POCO today. VCC to look into adding bottle fillers to phase 2 change rooms.</p>	VCC	2020-01-24
24.1	<p>VCC advised concrete IFC drawings were issued and Architectural IFC drawings are pending.</p> <p>Meeting 25 - VCC advised that a complete IFC package is expected in two weeks.</p>	Info	-
24.2	<p>POCO has requested a review of the Landscape drawings. VCC to respond.</p> <p>Meeting 25 - PMG is reviewing the requested revisions.</p>	Info	-
25.1	<p>Guardrail : VCC has forward the proposed guardrail addition to phase 1 corridor to Larry. VCC has requested a 3rd party review of phase 1 guardrails.</p>	Info	-

1.04 SCHEDULE

25.1	<p>P1C:</p> <ul style="list-style-type: none"> • Aquatics occupancy was achieved on January 28th. Pool is scheduled to open March 5/20. <p>P2:</p> <ul style="list-style-type: none"> • PDA testing is complete. • Piling is 70% complete • NW Plaza drive aisle is on hold pending latest City comments which is expected at the end of March. • Bulk Ex is complete and backfilled. • Pile caps underway. 	Info	-
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1.05 CITY/STAKE HOLDERS MEETING

24.1	<p>The next stake holder meeting will take place February 26, 2020 from 5pm to 7:30pm.</p> <p>Meeting 25 - A brief walkthrough of the pool will take place.</p>	Info	-
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1.07 OFFSITE WORK

- 22.1 Phase 2 off-sites design requires a meeting. VCC to coordinate. Info -

Meeting 23 - The meeting took place, POCO (Kristen) comments are pending.

Meeting 24 - Kristen has forwarded the final comments. Landscape design of offsite work and Terry Fox plaza has been requested by VCC. Estimated 2 weeks for offsite design.

Meeting 25- VCC advised mid April for Terry Fox Design development.

8.03 FT. DRESSING RM.

- 22.1 VCC to refine M&E rough-in cost; such that it is inclusive to slab elevation only. VCC noted CO cost would reduce in value. VCC -

Meeting 23 - VCC noted they may have an alternate Mechanical contractor provide slab rough-in as described above. A change order is to be issued inclusive of electrical rough in only.

Meeting 24 - No progress has been made on this. VCC to advise.

Meeting 25 - VCC to send updated pricing options.

10.02 TREE REMOVAL

- 23.1 It was noted that one tree left behind is obstructing construction design. VCC to RFI. Info -

Meeting 24 - Potential tree removal will be reviewed with HUB and PMG.

Meeting 25 - HUB and PMG to review and finalize.

21.01 DEFICIENCIES PHASE 1

- 25.1 Deficiency items were discuss: Info -

- Wallet lockers in P1A to be reviewed - Games room in progress.
- MP room and lounge; lino is bubbling and flooring is cracking. This item to be removed from Deficiency list and moved to warranty item.
- Blinds - VCC to advise after receipt of trade feedback (manual/warranty) and review user group comments.
- Lounge storage doors - Will be lockable, locks are onsite now.
- Concession slab discolouration; VCC to review this week.
- Lifeguard window opens in way of walking path, Aquatics deficiency items to be formalized on VCC owner inspection document. VCC to review and advise.

22.02 RECEPTION HEAT

24.1	WSP suggested radiant panels. Tango proposed re-direct duct from cash room. VCC to review.	VCC	-
	Meeting 25 - Solutions have been received by WSP. VCC to advise when they are in place.		
22.03 FACILITY FUNCTIONALITY			
22.1	Fitness Mirror doors to be reviewed.	VCC	-
	Meeting 23 - Mirrors were supplied, and fit-out is in progress.		
	Meeting 24 - Rana and Matt are scheduling this work.		
	Meeting 25 - VCC to advise when resolved.		
22.04 RINK 1 & 2 GLAZING			
23.1	VCC advised they can provide manual blinds, but fit-out of blinds on mullions would void warranty.	Closed	-
24.1	VCC (JL) to review POCO response and advise.	Closed	-
25.1	VCC will add blinds to rink 2.	Closed	-
24.01 OVER - EX CLAIM			
24.1	VCC to forward consultant comments regarding unsuitable material found below where expected. The issued claim is currently outstanding. Schedule impact is approximately 2 months lost due to over-ex backfill and compaction.	Info	-
	Meeting 25 - Comments have been forwarded by VCC.		
24.02 OUTSTANDING CLAIMS			
24.1	Removal of asbestos pipe has not yet been approved. VCC advised Tango that this claim is not related to the over - ex claim. Tango to review.	Closed	-
	Meeting 25 - PCN has been approved.		
25.1	Additional pipe has been found requiring removal, VCC to forward PCN.	VCC	-
24.03 OWNER RFI'S			
24.1	RFI 161 Phase 1 Service Point Temperatures : Under review by consultant team	Info	-
24.3	RFI 165 Gym and Multipurpose Curtain: POCO/Tango reviewing.	Carried	2020-02-04
24.4	RFI 166 Gymnasium Sprung Floor Specification : VCC to forward spec during contract award.	Closed	-

24.04 VIDEO WALL STRUC STEEL AND SUPPORT SYSTEM

- | | | | |
|------|---|--------|---|
| 24.1 | VCC (TO) to review the incorporation of the video wall structural steel and support system into steel drawings. | Closed | - |
|------|---|--------|---|

24.05 AQUATICS CHANGE ROOM SIGNAGE

- | | | | |
|------|--|--------|---|
| 24.1 | VCC is reviewing fit/finish and will advise. | Closed | - |
|------|--|--------|---|

Meeting 25 - VCC will provide signage per due diligence.

24.06 PILING SOUND LEVELS

- | | | | |
|------|--|-----|---|
| 24.1 | VCC to review current piling sound levels. | VCC | - |
|------|--|-----|---|

24.07 NEXT MEETING

- | | | | |
|------|--|--|------------|
| 24.1 | The next meeting will be held February 18,2020 at 10:00 am | | 2020-02-18 |
|------|--|--|------------|

New Business

DESCRIPTION

ACTION BY

REQUIRED BY

25.01 SOUTH EXIT PATH SLIPPING COMPLAINT

- | | | | |
|------|---|-----------|---|
| 25.1 | There has been a complaint with the south exit path slippage. VCC (JB) to meet with POCO and discuss. | VCC, POCO | - |
|------|---|-----------|---|

25.02 PUBLIC ADDRESS SYSTEM

- | | | | |
|------|---|-----|---|
| 25.1 | Speakers are not in rec admin or small multipurpose. VCC to review. | VCC | - |
|------|---|-----|---|

25.03 SPIN ROOM

- | | | | |
|------|--|-----|---|
| 25.1 | POCO noted that there are dents on the floor due to the stationary bikes. VCC to review. | VCC | - |
|------|--|-----|---|

25.04 NEXT MEETING

- | | | | |
|------|---|------|---|
| 25.1 | The next meeting will be held March 17,2020 at 10:00 am | Info | - |
|------|---|------|---|

These minutes are believed to be a true and accurate record of all items discussed. Any errors and/or omissions should be reported, in writing, to Ventana Construction (POCO) Corp. as soon as possible.

Recorded by:

Ventana Construction (POCO) Corp.

Joseph Lenz

Prairie Avenue – Design Recommendations Update

RECOMMENDATION:

That Committee of Council approve the Prairie Avenue road design option as presented in the April 7, 2020 staff report, “Prairie Avenue - Design Recommendations Update” and direct staff to proceed with detailed design.

PREVIOUS COUNCIL/COMMITTEE ACTION

At the June 11, 2019 Committee of Council meeting, the following motion was passed:

That Committee of Council approve the Prairie Avenue road design options as presented in the June 4, 2019 staff report, “Prairie Avenue Improvements – Public Consultation – Shaughnessy to Fremont” for public consultation to inform the detailed design.

At the November 19, 2019 Committee of Council meeting, staff presented a report detailing the feedback received from the community during the public consultation and further recommended an option to proceed with detailed design. Committee of Council requested updated concept drawings and passed the following motion:

That staff provide a report outlining high-level design options for the entire Prairie Avenue corridor.

REPORT SUMMARY

This report brings forward concept drawings which show the recommended improvements to the corridor, as recommended in the November 19, 2019 report, with the feedback provided by the public consultation. The report also provides additional information relating to roundabouts at intersections throughout the corridor. Furthermore, it provides an update on the proposed multiuse path (MUP) between Fremont Street and Burns Road.

BACKGROUND

The 2017-2018 draft capital plan included a proposed project to rehabilitate Prairie Avenue, from Coast Meridian Road (CMR) to Fremont Street. The decision to include Prairie Avenue in the plan was driven by the substandard and exacerbating condition of the existing asphalt. The project included rehabilitation within the existing roadway only and did not include replacement of any pedestrian facilities or site improvements such as sidewalk, curb and gutter, utility replacement or boulevard improvements. The Budget and Infrastructure Committee directed staff to prepare options for additional scope, which were presented at the May 1, 2017 committee meeting.

The first option proposed replacing the curb, gutter and sidewalk along the entire project limits, planting new grassed and treed boulevards where right-of-way was available, reviewing street

lighting, and introduction of bicycle lanes on both sides of the road, at a total estimated cost of \$4.3M. The second option proposed relocating only the curb, gutter and sidewalk between Toronto and Newberry (the hydro poles in this area are located in the travel lane and are a safety hazard), spot repairs to existing sidewalk panels which pose tripping hazards, and introduced bicycle lanes on both sides of the road at a total estimated cost of \$3M. Each of these options is accommodated by the existing asphalt width to align with the goal of the MTP to include marked bike lanes, which resulted in the loss of significant on-street parking.

Committee did not endorse either option, and instead approved \$50,000 in the 2018 budget to develop a strategy for the corridor, from Fremont to CMR, which would determine the appropriate cross section and a financially feasible approach to implementation. Staff are aware that this is a major corridor through the City that Council wishes to improve aesthetics and functionality, and that Council has specified by resolution that Prairie Avenue shall remain 2 lanes of traffic, requiring a minimum of 7.0m road surface for travelling vehicles.

At the May 1, 2018 Finance and Budget Committee meeting, two additional options were proposed, which included two travel lanes (one in each direction), dedicated parking on both sides (matching the existing parking available), a sidewalk on one side of the road and a multi-use path (MUP) on the other, and grass boulevards with street trees where possible. Option one achieved all of these elements with no impact to parking whereas option two included curb extensions which aid in delineation of parking and improved sight lines and pedestrian safety at intersections, however, have a minor impact on parking at the curb extension locations. Following discussion of the two proposed options, Committee confirmed their interest in a third cross section that would include vegetated median islands and directed staff to provide a subsequent report including this third option, prior to going to public consultation.

At the March 12, 2019 Committee of Council meeting staff presented 3 cross sections and optional roundabouts for Prairie Avenue east of Coast Meridian as per Committee's request. After further review, Committee of Council requested the scope of public consultation be expanded to include Prairie Avenue west of Coast Meridian as well, resulting in project extents of Shaughnessy St to the West and Fremont St to the east. Staff were directed to revise the concepts and provide a subsequent report prior to going to public consultation.

At the June 11, 2019 Committee of Council meeting staff presented the revised concepts from Shaughnessy St. to Fremont St. and were approved to initiate public consultation on the three options.

At the November 19, 2019 Committee of Council meeting, staff presented a report detailing the feedback received from the community during the public consultation and made a recommendation to proceed to detailed design. Committee of Council requested updated concept drawings which

Prairie Avenue – Design Recommendations Update

reflected the recommendations, including the public feedback, and directed staff to return with a report outlining these changes.

As per the November 19, 2019 Committee of Council report the recommended option (Option 4) was as follows:

Two Travel lanes	6.7m
Parking pockets (curb extensions) located strategically on both sides of the road in high pedestrian traffic areas and at crosswalk locations	4.8m
Rectangular rapid flashing beacon at Vincent crosswalk	
Boulevard on north side without trees	1.0m
Sidewalk on south side	1.8m
Boulevard on south side with trees	2.0m
Off Street MUP on north side	3.0m
Roundabouts at Newberry and Fremont Streets	
	19.3m

This cross section was developed utilizing individual elements of the public feedback, combined with staff's recommendations. This design, like others before it, utilizes the entire minimum corridor width. Should Committee of Council wish to see alternative design features incorporated, other design features would need to be forfeited.

Regarding the roundabouts, residents were asked to comment on the inclusion of roundabouts at various intersections throughout the corridor as part of the public consultation. The results were varied; however, the majority of the commentary alluded that due to lack of education and understanding on how to use roundabouts, their addition would result in increased congestion and delays along Prairie Avenue (which impacts traffic flow, residents' number one concern). The remainder of the commentary received suggested that roundabouts at busy intersections, such as Cedar Drive, would not be appropriate due to perception of reduced pedestrian safety, and volume/frequency of pedestrians. Taking this in to consideration, staff recommended proceeding with roundabouts at Newberry and Fremont Streets.

During the November 19, 2019 Committee of Council meeting, there was significant dialogue and debate regarding the inclusion of roundabouts as part of the design at multiple intersections throughout the corridor, not just the two (Newberry and Fremont Streets) being recommended as part of the detailed design. There was also discussion about how the design interacts with the north side business area and concerns with visualizing the multi-use path and street tree locations. This report brings forward revised concept drawings showing the recommended improvements, as well as additional information about the roundabout analysis for each location.

DISCUSSION

Concept refinement

As discussed in the November 19, 2019 report, the concept drawings have been revised to show the multi-use path on the north side of Prairie Ave and the street trees on the south.

Interaction with North Side Business Area

The road design provides a signature corridor from Shaughnessy Street to Fremont Street including a multi-use path, wider sidewalks, street trees and consistent street lighting throughout the corridor. As well, a planted median on the east leg of Prairie Avenue and Coast Meridian Road has been proposed. The only traffic maneuvers which have been restricted for safety reasons are at the intersection of Prairie Avenue and Ulster Street (including the left turn from the shopping center opposite Ulster St.). Accordingly, staff believes this design, while independent of development, will support the beautification and future re-development of the north side business area.

Roundabouts

Transportation analyses were performed at six intersections along the corridor to assess the impact of roundabouts on the level of service of the intersections. The intersections studied include: Shaughnessy Street, Oxford Street, Wellington Street, Newberry Street, Cedar Drive and Fremont Street.

Roundabouts reduce the frequency and severity of vehicle on vehicle collisions when compared to stop or signal controlled intersections for a variety of reasons:

- Travel speeds are reduced as vehicles approach to enter roundabouts;
- Travel is one way, reducing contact points with other vehicles;
- Flow of traffic is continuous and thus drivers are not encouraged to speed as they may at a stale green light; and
- When used along a busy corridor, they can act as “choke points” slowing the overall movement of vehicles along a corridor

However, roundabouts are not as friendly for pedestrians compared to signalized intersections, as they are yield controlled which results in lower compliance rates from motorists. At signalized intersections, vehicles are required to stop completely at red lights and can even be programmed to provide fully advanced phases for pedestrians, whereby vehicles are stopped completely and pedestrians can cross. Furthermore, crosswalks at roundabouts are usually set back, outside of the vehicle path, which can be unsettling to pedestrians, especially those who are visually impaired and not familiar with the unique geometry which differs from a typical intersection.

From an operational perspective, roundabouts will not have an adverse impact on traffic operations, and will continue to provide a high level of service; however, signalization for some of these locations will better serve our pedestrians. A summary of the analysis for each intersection is as follows (full assessments can be found in attachments 5 and 6):

- **Shaughnessy** – This intersection has high vehicle volumes and is already signalized, providing a higher level of service than a roundabout. Collision data does not indicate high crash frequencies. The current intersection accommodates approximately 25 pedestrian movements in the morning peak hour and 40 pedestrians in the afternoon peak hour. Given the higher level of service already provided, a roundabout is not recommended.
- **Oxford** – This intersection has high vehicle volumes and is already signalized, providing a higher level of service than a roundabout. Collision data does not indicate high crash frequencies. The current intersection accommodates approximately 57 pedestrian movements in the morning peak hour and 73 pedestrians in the afternoon peak hour. Given the higher level of service already provided, a roundabout is not recommended.
- **Newberry and York** – Are situated at the midpoint of each section of the corridors. These are opportune locations to choke the traffic mid-way along the corridor. Also, both intersections are currently stop controlled and therefore roundabouts would provide an improved level of control and safety. Furthermore, the inclusion of roundabouts would serve these neighborhoods by providing easier access in and out.

The current Newberry intersection accommodates approximately 39 pedestrian movements in the morning peak hour and 69 pedestrians in the afternoon peak hour. Pedestrian counts are not available for York, however are estimated to be similar. As they would provide a higher level of service, roundabouts are recommended at these intersections.

- **Cedar** – This intersection has high vehicle volumes, as well as pedestrian volumes. The intersection is already signalized, providing a higher level of service than a roundabout. A roundabout provides on demand pedestrian crossing opportunities. Infrequent pedestrian patterns such as school start/stop would directly conflict with motorists demands and would impact the level of service of the intersection during that period. The current intersection accommodates approximately 118 pedestrian movements in the morning peak hour and 114 pedestrians in the afternoon peak hour.
- **Wellington** – This intersection has high vehicle volumes, as well as pedestrian volumes. The intersection already has a pedestrian signal. Collision data does not indicate high crash frequencies. The current intersection accommodates approximately 58 pedestrian movements in the morning peak hour and 122 pedestrians in the afternoon peak hour. A roundabout is not recommended at this intersection.

- Fremont - A roundabout is recommended at this location, improving the current stop controlled intersection, reducing congestion and improving safety. East/west traffic flows are significantly higher than north/south movements, therefore, competing movements and capacity issues will not result, and the level of service will not be compromised. There are limited pedestrian movements at this intersection as well. The current intersection accommodates approximately 5 pedestrian movements in the morning peak hour and 16 pedestrians in the afternoon peak hour.

MUP – Fremont to Burns

In an effort to minimize environmental impact or conflict with potential routing for the future Fremont Connector, it was proposed to construct the MUP on the north side of Prairie Avenue, north of the existing open ditch (“AO” stream classification). Upon initial site reconnaissance and comparing property lines to the ditch bank from online mapping, it appeared there was adequate width to build a three meter path without impacting the stream. Upon further investigation with survey equipment, now that the approved design work has commenced, it was determined that a portion of the stream at the east end meanders towards the property lines and that the path cannot be constructed without culverting this portion. Therefore, the City’s consultant is in the process of securing the required permits through the Provincial Waster Sustainability Act and anticipates an approval process of approximately 7 to 12 months.

Furthermore, environmental compensation for impacts to the stream will be required as part of the application process which will increase the overall cost of the project. It should be noted that if this alignment is preferred for the future Fremont Connector, the stream will be impacted along that entire alignment and that this untimely exercise would need to be carried out again at that time for the remainder.


This limits the City’s ability to tender the work for construction in 2020. However if approvals are received within the anticipated timeframe, the work will be able to proceed with the Prairie Avenue road works project between CMR and Fremont Street in the 2021 construction year.

FINANCIAL IMPLICATIONS

The additional cost for environmental compensation in order to construct the MUP will be determined as the design is advanced and staff will bring forward during the 2021 budget deliberations should additional funding be required.

Prairie Avenue – Design Recommendations Update

OPTIONS (✓ = Staff Recommendation)

	#	Description
	1	Approve the design recommendations as presented in this report for detailed design, the cross section proposed in the November 19, 2019 report with an additional roundabout at York Street.
	2	Provide direction for an amended scope.

ATTACHMENTS

Att#1: Option 4 concept west of CMR
Att#2: Option 4 concept east of CMR
Att#3: Roundabout concepts west of CMR
Att#4: Roundabout concepts east of CMR
Att#5: Roundabout Analysis east of CMR
Att#6: Roundabout Analysis west of CMR

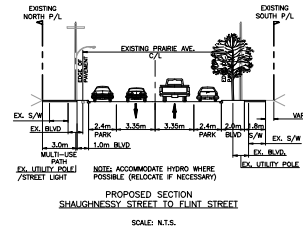
Lead author(s): Jason Daviduk

2020 CAPITAL WORKS - Option 4

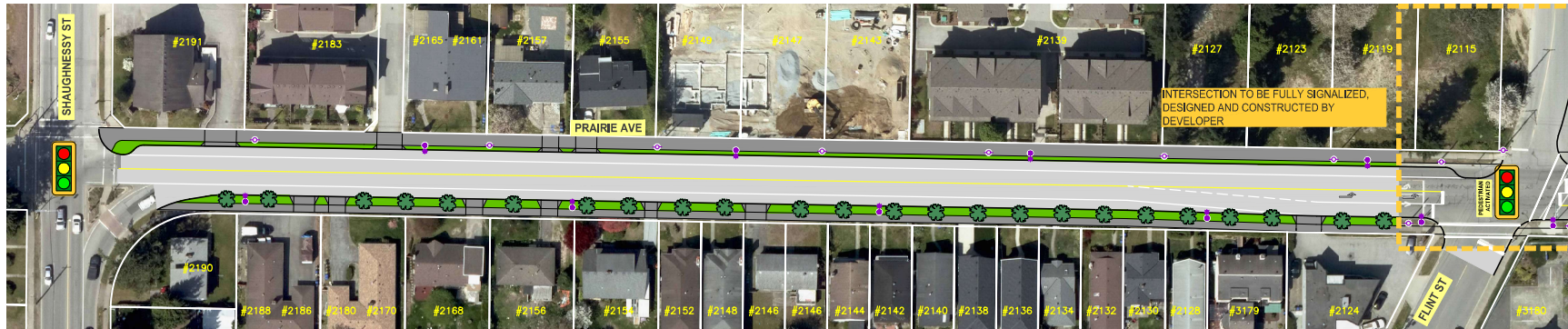


FOR CONTINUATION SEE NEXT DISPLAY BOARD

EXISTING



PROPOSED



FOR CONTINUATION SEE NEXT DISPLAY BOARD

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- PROPOSED CURB
- PROPOSED BOULEVARD

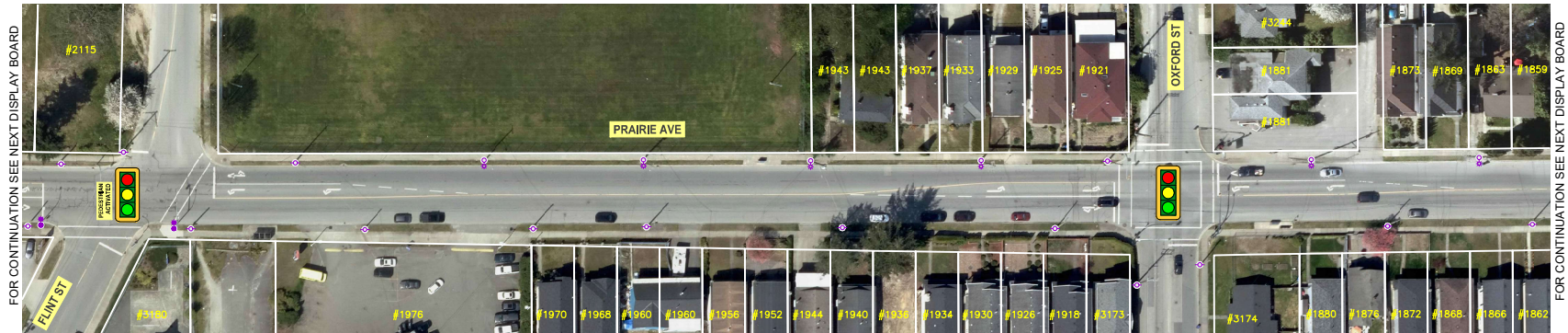
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- HARD MEDIAN
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- EXISTING BUS STOP

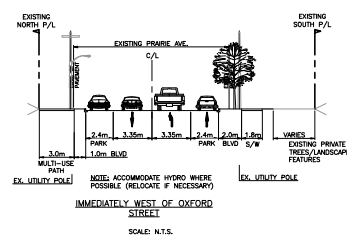
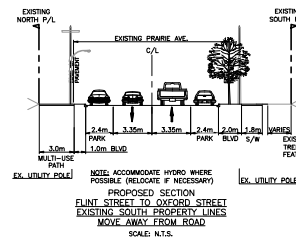
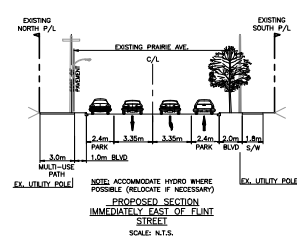
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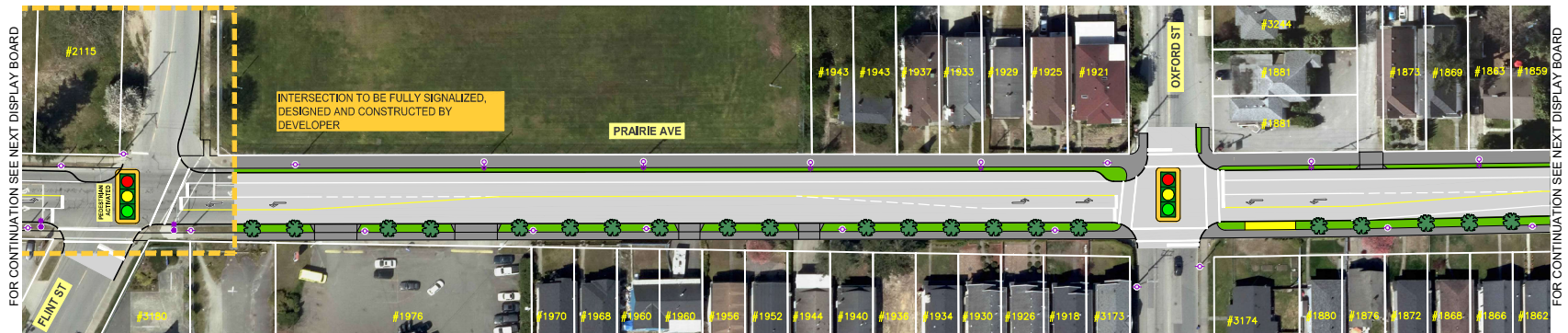
2020 CAPITAL WORKS - Option 4



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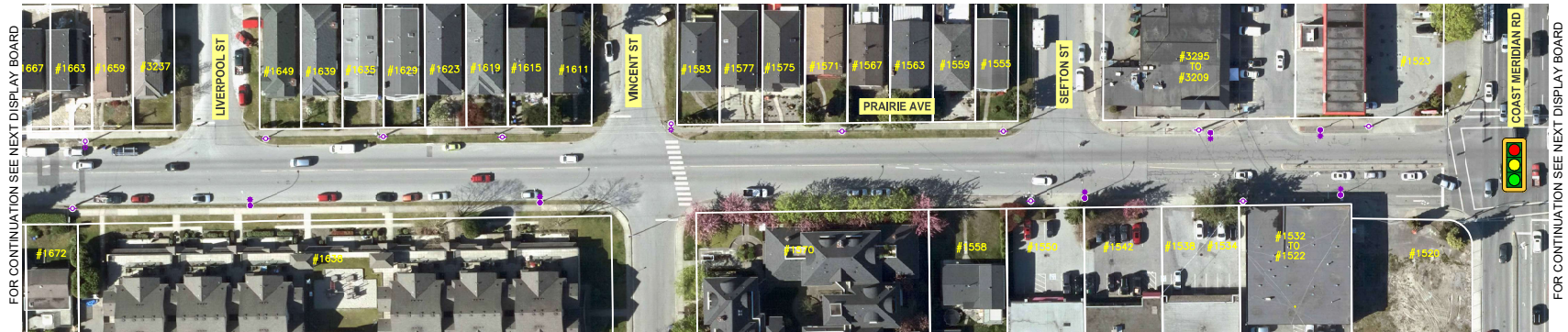
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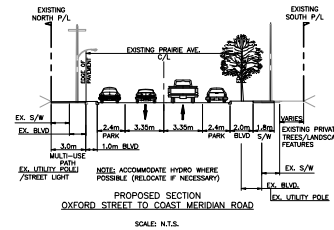
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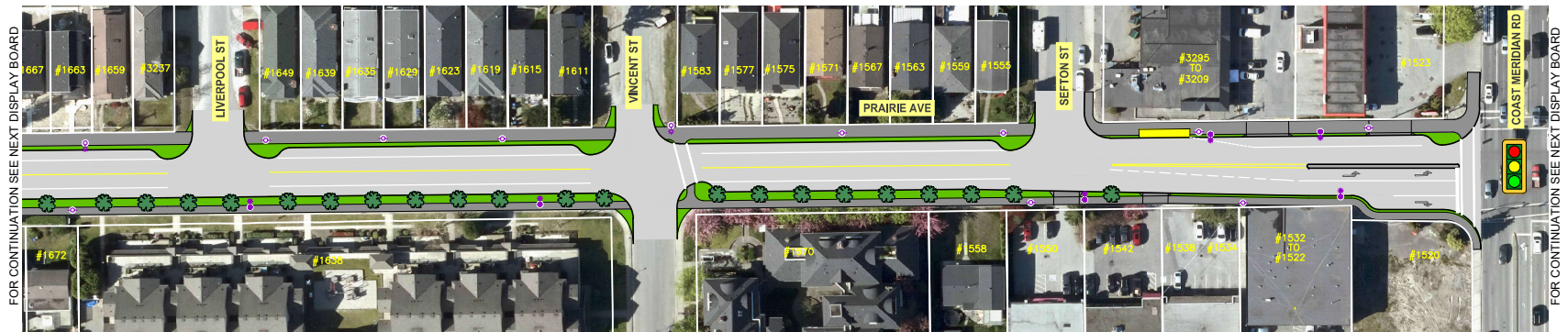
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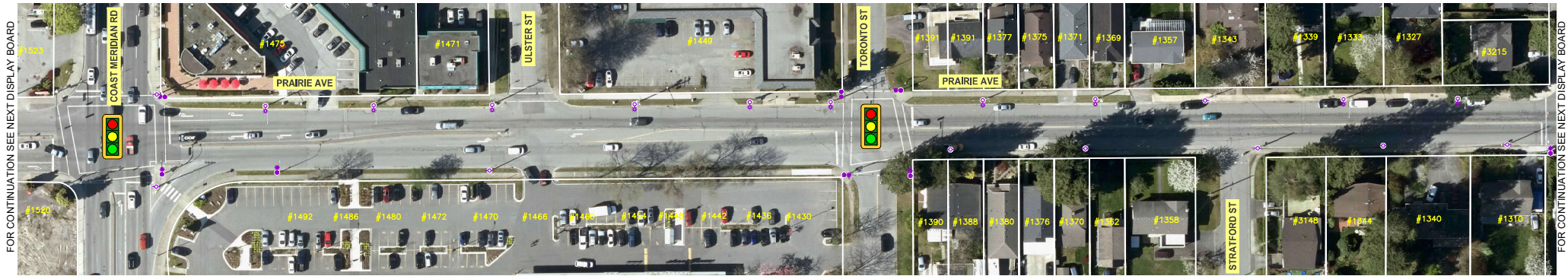
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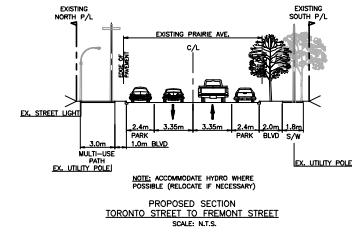
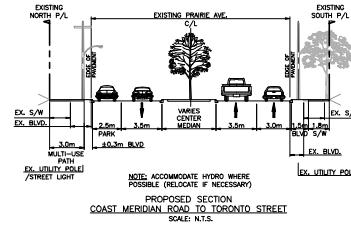
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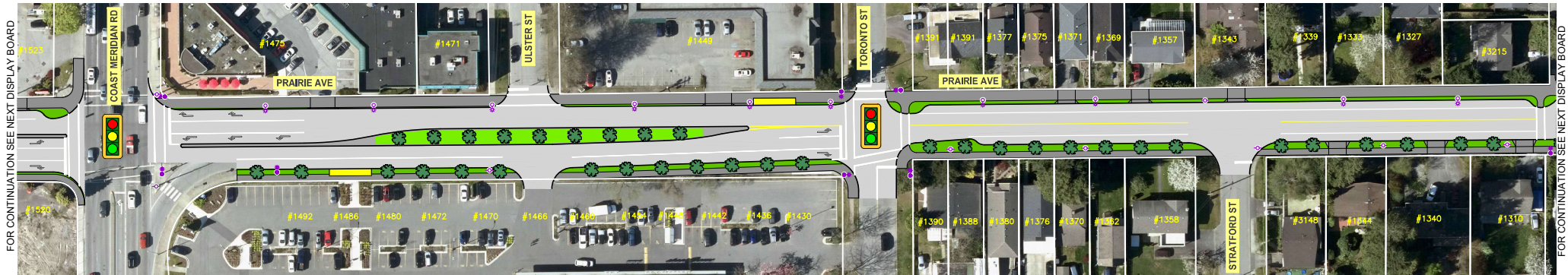
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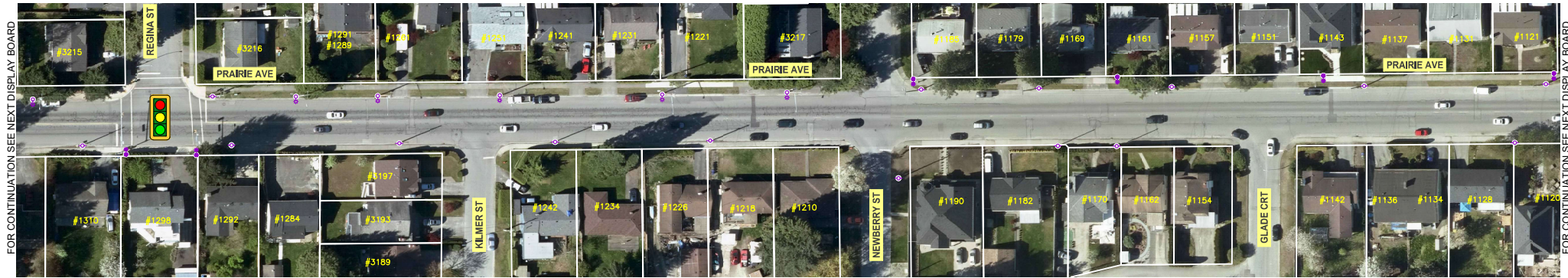
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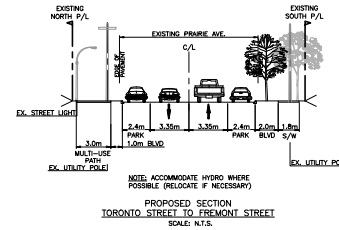
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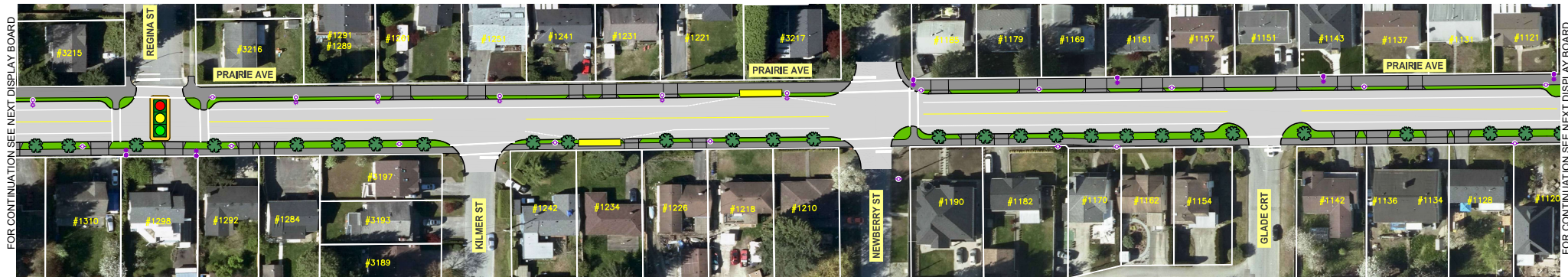
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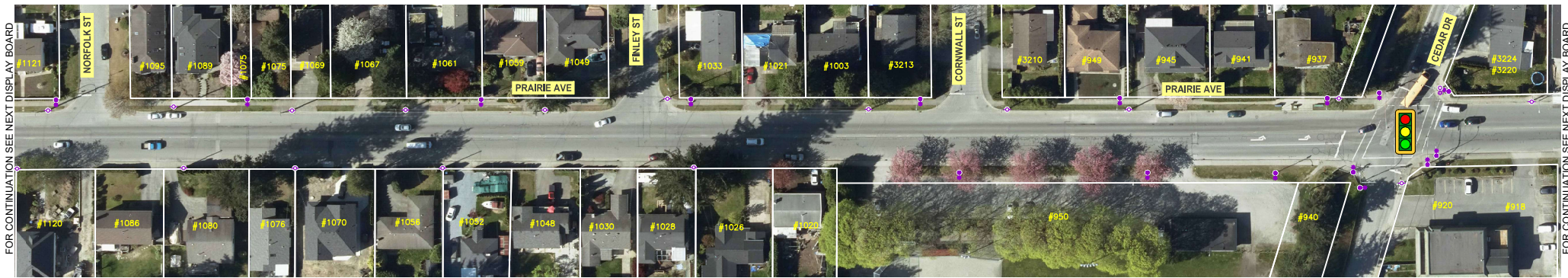


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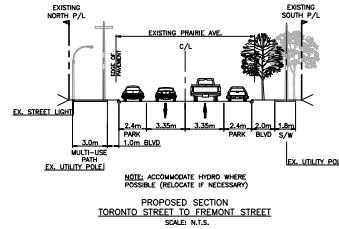
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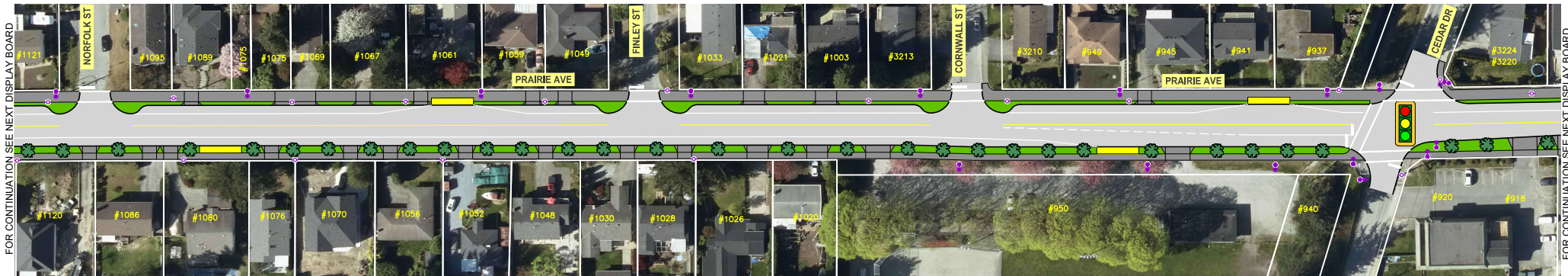
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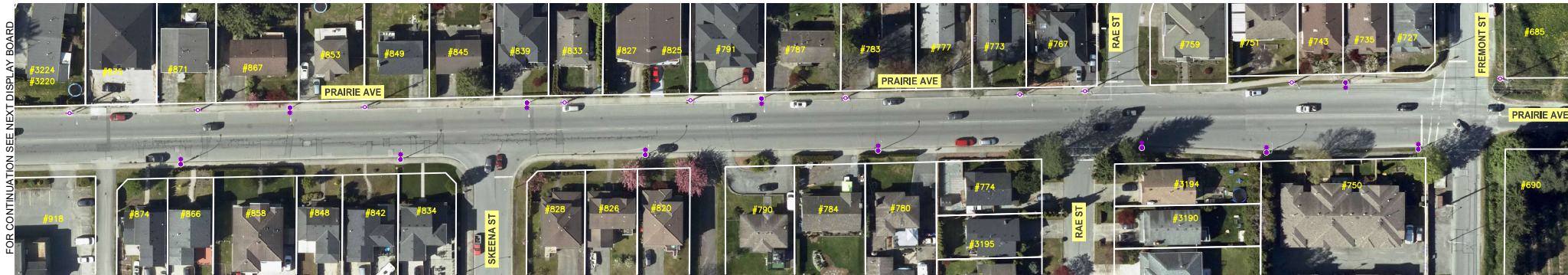
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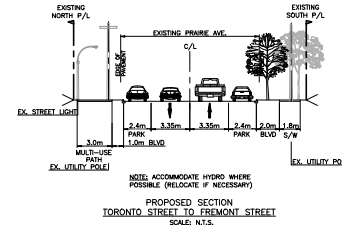
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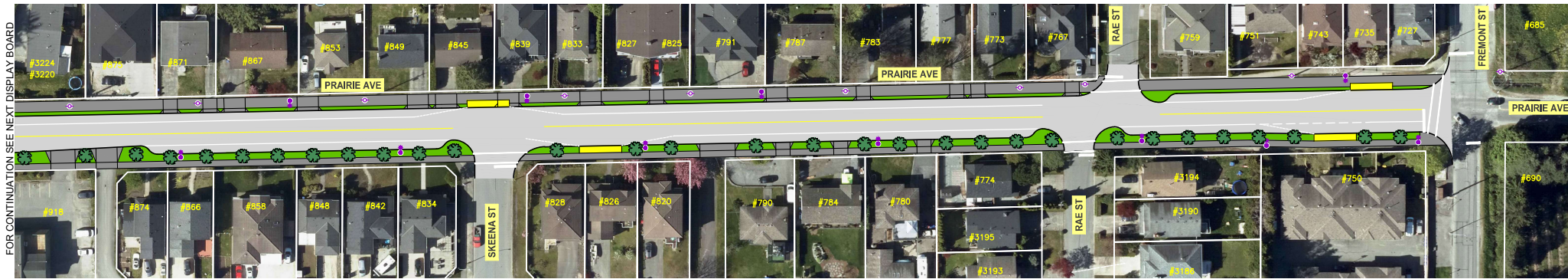
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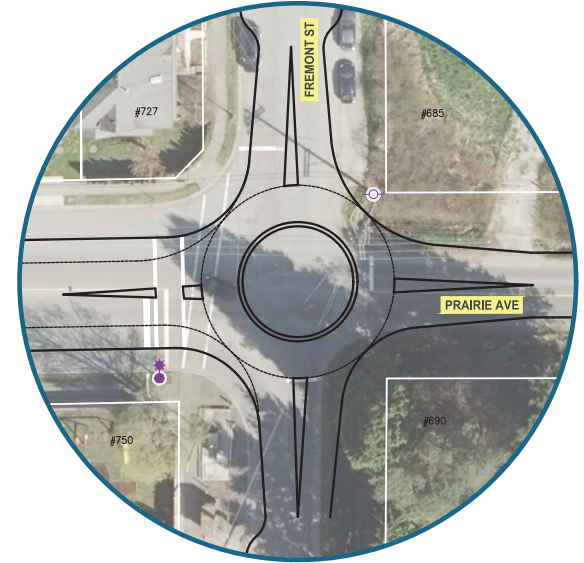
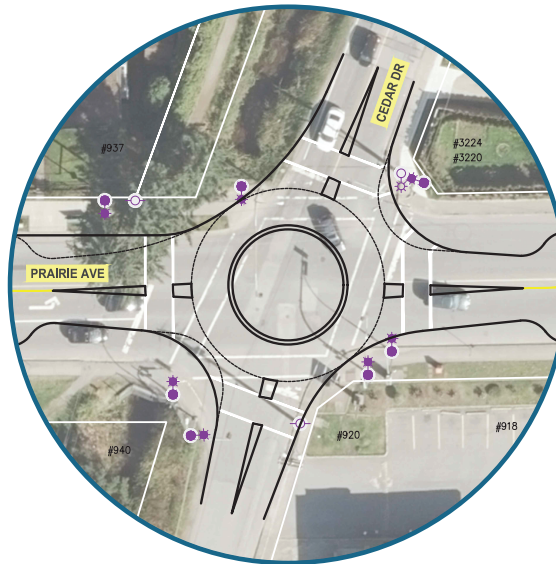
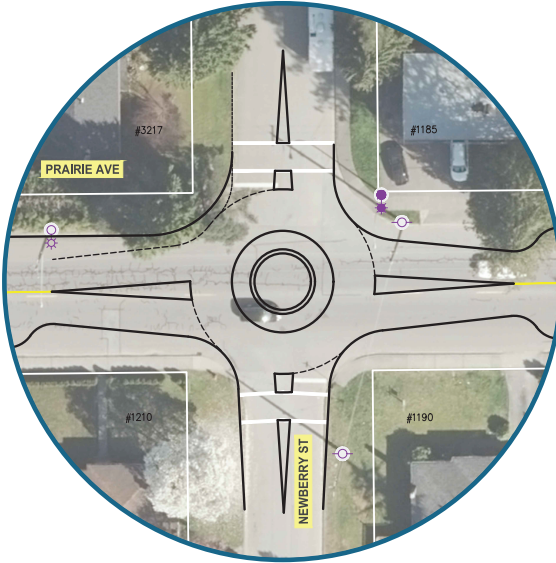
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- EXISTING LEASED STREET LIGHT
- EXISTING DAVIT STREET LIGHT
- EXISTING UTILITY POLE

- EXISTING TRAFFIC SIGNAL
- EXISTING BUS STOP

0 5 10 20 40m
SCALE 1:500



ALTERNATE INTERSECTION CONFIGURATIONS



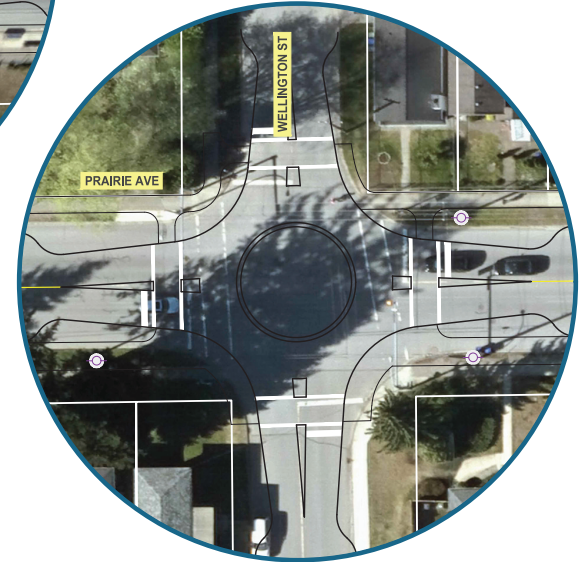
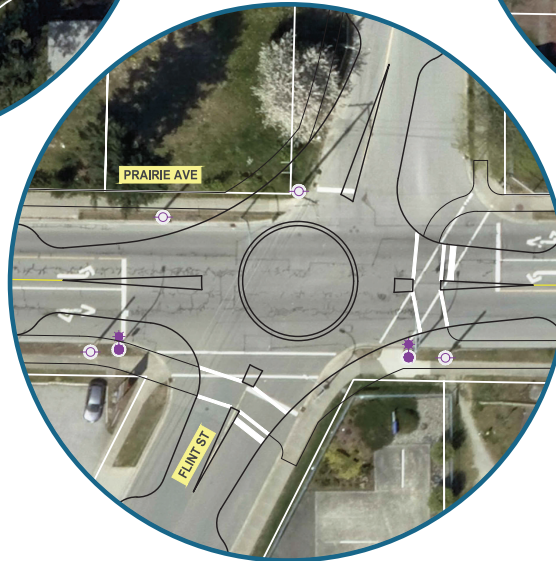
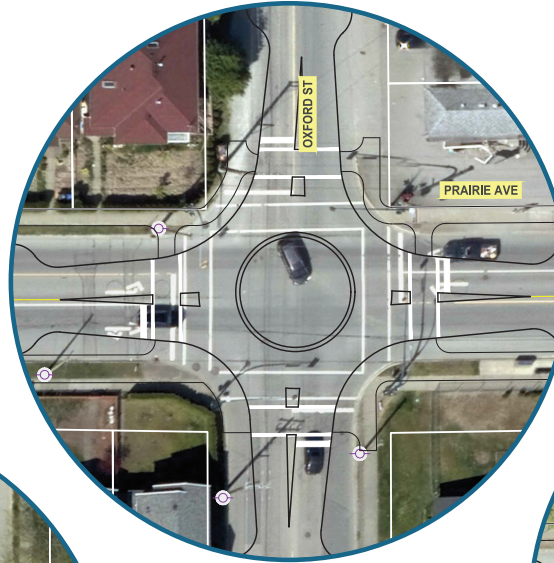
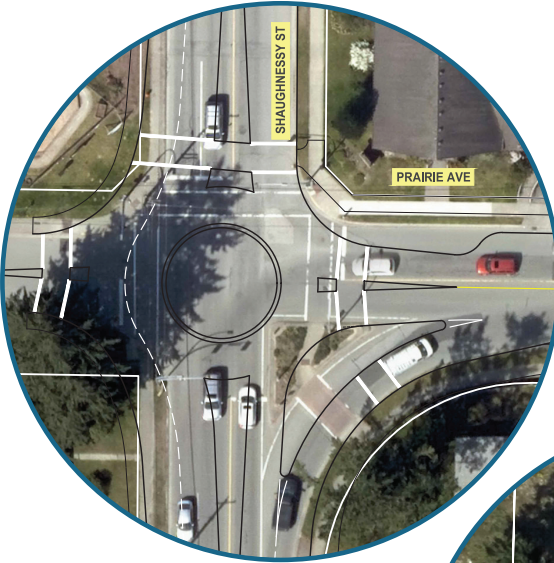
0 5 10 20m
SCALE 1:250



2019 CAPITAL WORKS



ALTERNATE INTERSECTION CONFIGURATIONS



0 5 10 20m
SCALE 1:250



To:	Brent Niehaus	From:	Ahmad Puri
	Stantec Consulting Ltd., Surrey		Stantec Consulting Ltd., Burnaby
File:		Date:	February 1, 2019

Reference: Traffic Analysis - Prairie Avenue Intersections at Newberry Street, Cedar Drive and Fremont Street, Port Coquitlam, BC

Background

The City of Port Coquitlam has retained Stantec Consulting Ltd to design roadway upgrades along Prairie Avenue between Coast Meridian Road and Fremont Street. Prairie Avenue is a local arterial east-west road linking Shaughnessy St to the Trans Canada Trail on the Pitt River dike. Traffic circles are proposed in the preferred Option (Option 3) as a traffic calming measure at three intersections, i.e., Prairie Avenue at Newberry Street, Cedar Drive and Fremont Street.

Prairie / Newberry is an unsignalized two-way intersection with free flow along Prairie Avenue. Prairie / Cedar is a signalized intersection. Cedar provides an alternate access to the Northeast Coquitlam area via Victoria Drive, as well as to Minnekhada Regional Park. Prairie / Fremont is an all way stop controlled intersection. Fremont is the border between urban and rural developments.

The proposed traffic circles would operate with a single entry and exit lane on all four approaches. A traffic analysis was performed by Stantec to evaluate the traffic performance of the three proposed traffic circles under existing AM, Mid-day and PM peak hour conditions. This memo summarizes the traffic analysis results.

Traffic Volumes

Turning movement counts at the three study intersections were provided by City of Port Coquitlam. As the counts were conducted in 2013/2014 a traffic growth factor was applied to bring them to 2019 level. The growth factor was derived from the city's transportation master plan 2013, which states that "the peak period traffic volumes in Port Coquitlam are expected to increase by anywhere from 20% to 50% on various corridors by 2031". This translates to a growth of between 1.11% to 2.78% per year. Hence an average 2% per year linear growth was assumed for this analysis.

Figure 1 shows the 2019 turning movement volumes at the three study intersections for the 2019 AM, MIDDAY and PM peak periods.

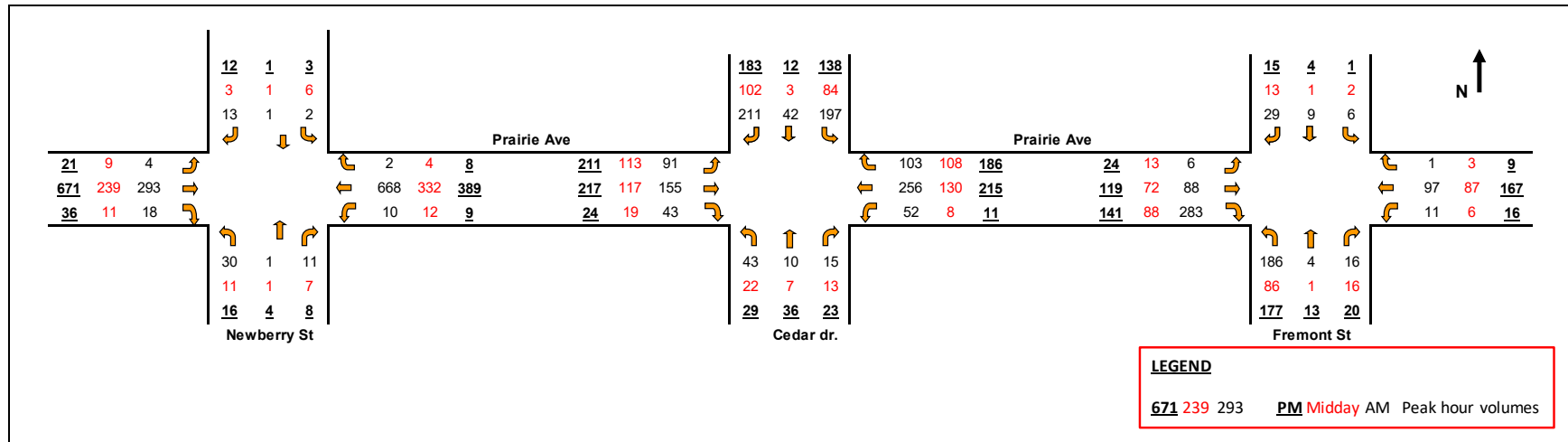
February 1, 2019

Brent Niehaus

Page 2 of 4

Reference: Traffic Analysis - Prairie Avenue Intersections at Newberry Street, Cedar Drive and Fremont Street, Port Coquitlam, BC

Figure 1: 2019 Peak Hour Turning Movement Counts



Reference: Traffic Analysis - Prairie Avenue Intersections at Newberry Street, Cedar Drive and Fremont Street, Port Coquitlam, BC

Traffic Analysis

The traffic performance of the study intersections was evaluated with a one entry and exit lanes on all approaches and a single circulatory lane. Sidra software which is based on Highway Capacity Manual (HCM) methodologies was used to model the intersections.

Traffic performance results in terms of Level of Service (LOS), average vehicular delay (seconds/vehicle), 95th percentile queue lengths (meters) and volume to capacity (v/c) ratios are summarized in Table 1.

Table 1: Peak Period Intersection Performance with Traffic Circle configuration

Scenario	Peak	MOE	EB	WB	NB	SB
Prairie Avenue at Newberry Street	AM	LOS	A	A	A	A
		Delay (s)	4.3	4.5	9.2	9.7
		v/c ratio	0.26	0.52	0.05	0.03
		95% Queue(m)	12	33	2	2
	Mid-day	LOS	A	A	A	A
		Delay (s)	4.5	4.4	8.2	9.1
		v/c ratio	0.20	0.27	0.03	0.03
		95% Queue(m)	9	12	1	1
	PM	LOS	A	A	B	A
		Delay (s)	4.4	4.6	11.0	7.1
		v/c ratio	0.51	0.32	0.06	0.04
		95% Queue(m)	31	15	3	2
Prairie Avenue at Cedar Drive	AM	LOS	A	A	A	B
		Delay (s)	8.0	6.4	9.8	12.5
		v/c ratio	0.40	0.44	0.19	0.66
		95% Queue(m)	21	22	9	51
	Mid-day	LOS	A	A	A	A
		Delay (s)	6.6	5.3	8.7	7.3
		v/c ratio	0.26	0.26	0.07	0.19
		95% Queue(m)	12	12	3	8
	PM	LOS	A	A	B	A
		Delay (s)	7.9	6.7	10.3	7.9
		v/c ratio	0.47	0.44	0.21	0.45
		95% Queue(m)	26	22	10	24
Prairie Avenue at Fremont Street	AM	LOS	A	A	A	A
		Delay (s)	4.3	6.4	8.8	6.9
		v/c ratio	0.37	0.15	0.26	0.07
		95% Queue(m)	19	6	11	3
	Mid-day	LOS	A	A	A	A
		Delay (s)	4.6	5.2	7.9	5.6
		v/c ratio	0.14	0.10	0.11	0.02
		95% Queue(m)	6	4	4	1
	PM	LOS	A	A	A	A

February 1, 2019

Brent Niehaus

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Reference: Traffic Analysis - Prairie Avenue Intersections at Newberry Street, Cedar Drive and Fremont Street, Port Coquitlam, BC

		Delay (s)	4.2	5.7	8.8	5.9
		v/c ratio	0.29	0.11	0.18	0.07
		95% Queue(m)	14	5	7	3

Sidra results show that all approaches at the study intersections are expected to operate at acceptable LOS A/B for all peak periods. There are no capacity issues for the traffic circle option. The traffic queues are expected to be minimal. The maximum 95th percentile queue of 51m is expected at Cedar Avenue SB approach in the AM peak hour which is about 6 cars. All other queues are expected to remain under 35m.

CLOSURE

We trust the information documented herein will help choose the right upgrade option. Please do not hesitate to contact the undersigned should you have any questions

Regards,

Ahmad Puri PEng., MEng.
Traffic Engineer

Phone: (604) 696 8416
ahmad.puri@stantec.com

To:	Brent Niehaus	From:	Ahmad Puri
	Stantec Consulting Ltd., Surrey		Stantec Consulting Ltd., Burnaby
File:	111700574	Date:	May 17, 2019

Reference: Traffic Analysis - Prairie Avenue Intersections at Shaughnessy Street, Flint Street, Oxford Street and Wellington Street, Port Coquitlam, BC

Background

The City of Port Coquitlam has retained Stantec Consulting Ltd to design roadway upgrades along Prairie Avenue. Prairie Avenue is a local arterial east-west road linking Shaughnessy St to the Trans Canada Trail on the Pitt River dike. Traffic circles are proposed as a traffic calming measure at four signalized intersections, (i.e. Prairie Avenue Intersections at Shaughnessy Street, Flint Street, Oxford Street and Wellington Street).

All four intersections are signalized; however, Prairie/ Flint and Prairie/ Wellington are pedestrian activated signals for crossings across Prairie Avenue.

The proposed traffic circles would operate with a single entry and exit lane on all four approaches. A traffic analysis was performed by Stantec to evaluate the traffic performance of the three proposed traffic circles under existing AM, Mid-day and PM peak hour conditions. This memo summarizes the traffic analysis results.

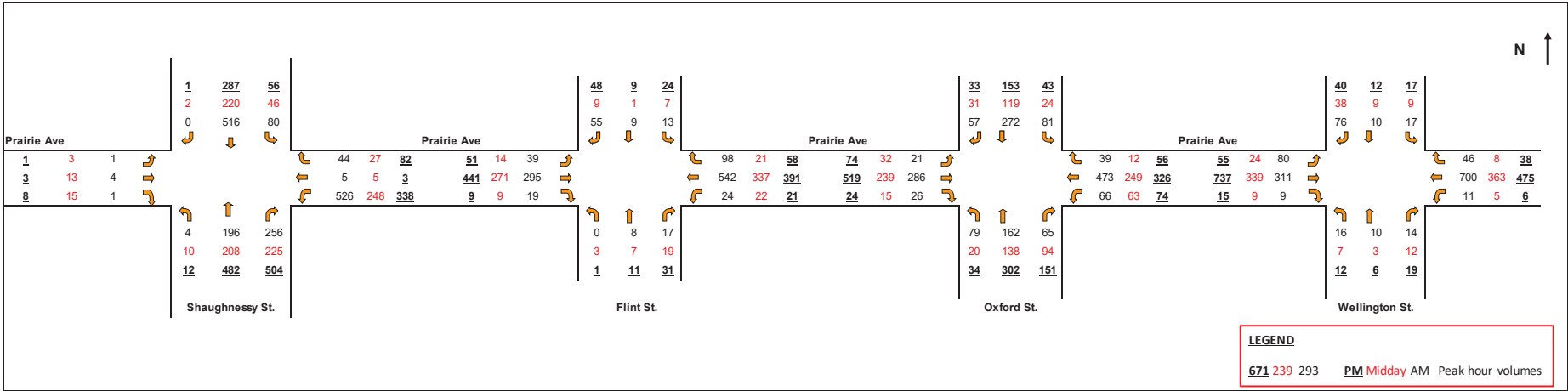
Traffic Volumes

Turning movement counts at the three study intersections were provided by City of Port Coquitlam. As the counts were conducted in the past (from 2007 to 2018) a traffic growth factor was applied to bring them to 2019 level. The growth factor was derived from the city's transportation master plan 2013, which states that "the peak period traffic volumes in Port Coquitlam are expected to increase by anywhere from 20% to 50% on various corridors by 2031". This translates to a growth of between 1.11% to 2.78% per year. Hence an average 2% per year linear growth was assumed for this analysis.

Figure 1 shows the 2019 turning movement volumes at the study intersections for the 2019 AM, Midday and PM peak periods.

Reference: Traffic Analysis - Prairie Avenue Intersections at Shaughnessy Street, Flint Street, Oxford Street and Wellington Street, Port Coquitlam, BC

Figure 1: 2019 Peak Hour Turning Movement Counts



Reference: Traffic Analysis - Prairie Avenue Intersections at Shaughnessy Street, Flint Street, Oxford Street and Wellington Street, Port Coquitlam, BC

Traffic Analysis

The traffic performance of the study intersections was evaluated with a one entry and exit lanes on all approaches and a single circulatory lane. Sidra software which is based on Highway Capacity Manual (HCM) methodologies was used to model the intersections.

Traffic performance results in terms of Level of Service (LOS), average vehicular delay (seconds/vehicle), 95th percentile queue lengths (meters) and volume to capacity (v/c) ratios are summarized in Table 1.

Table 1: Peak Period Intersection Performance with Traffic Circle configuration

Scenario	Peak	MOE	EB	WB	NB	SB
Prairie Avenue at Shaughnessy Street	AM	LOS	A	B	A	A
		Delay (s)	9.2	11.5	4.1	8.8
		v/c ratio	0.02	0.68	0.35	0.01
		95% Queue(m)	1	49	20	1
	Mid-day	LOS	A	A	A	A
		Delay (s)	7.4	9.6	4.4	6.0
		v/c ratio	0.07	0.27	0.34	0.40
		95% Queue(m)	3	12	18	20
	PM	LOS	A	B	A	A
		Delay (s)	9.2	14.0	5.0	7.6
		v/c ratio	0.03	0.58	0.75	0.42
		95% Queue(m)	2	40	76	22
Prairie Avenue at Flint Street	AM	LOS	A	A	A	B
		Delay (s)	5.2	5.0	6.3	8.4
		v/c ratio	0.35	0.56	0.04	0.16
		95% Queue(m)	17	35	2	7
	Mid-day	LOS	A	A	A	A
		Delay (s)	4.6	4.8	6.4	7.6
		v/c ratio	0.24	0.31	0.06	0.03
		95% Queue(m)	10	15	3	1
	PM	LOS	A	A	B	A
		Delay (s)	5.4	5.0	7.7	8.5
		v/c ratio	0.44	0.9	0.09	0.22
		95% Queue(m)	25	28	4	10
Prairie Avenue at Oxford Street	AM	LOS	A	A	A	B
		Delay (s)	9.3	7.7	8.8	18.7
		v/c ratio	0.50	0.60	0.45	0.75
		95% Queue(m)	31	41	24	71
	Mid-day	LOS	A	A	A	A
		Delay (s)	6.0	6.3	6.3	6.9
		v/c ratio	0.27	0.32	0.27	0.22
		95% Queue(m)	12	15	12	10

May 17, 2019

Brent Niehaus

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Reference: Traffic Analysis - Prairie Avenue Intersections at Shaughnessy Street, Flint Street, Oxford Street and Wellington Street, Port Coquitlam, BC

	PM	LOS	A	A	B	A
		Delay (s)	7.7	10.0	17.3	8.0
		v/c ratio	0.61	0.61	0.75	0.31
		95% Queue(m)	41	43	71	15
Prairie Avenue at Wellington Street	AM	LOS	A	A	A	B
		Delay (s)	5.5	5.8	8.5	12.0
		v/c ratio	0.37	0.72	0.07	0.27
		95% Queue(m)	20	57	3	14
	Mid-day	LOS	A	A	A	A
		Delay (s)	4.7	4.4	7.2	6.9
		v/c ratio	0.27	0.30	0.04	0.08
		95% Queue(m)	13	13	2	3
	PM	LOS	A	A	B	A
		Delay (s)	4.9	4.9	11.6	8.3
		v/c ratio	0.59	0.45	0.10	0.11
		95% Queue(m)	45	24	5	5

Sidra results show that all approaches at the study intersections are expected to operate at acceptable LOS A/B for all peak periods. There are no capacity issues for the traffic circle options. The traffic queues are expected to be minimal. The maximum 95th percentile queue of 76m is expected at Shaughnessy Street NB approach in the PM peak hour which is about 11 cars. During PM peak period this intersection carries heavy volumes of northbound to eastbound traffic, which are channelized through a dedicated right turn lane with a right turn island. Maintaining the channelization is recommended by implementing a slip lane to the proposed traffic circle at this intersection.

CLOSURE

We trust the information documented herein will help choose the right upgrade option. Please do not hesitate to contact the undersigned should you have any questions

Regards,

Ahmad Puri PEng., MEng.
Senior Transportation Engineer

Phone: (604) 696 8416
ahmad.puri@stantec.com

RECOMMENDATION:

None.

PREVIOUS COUNCIL/COMMITTEE ACTION

January 7, 2020 – Committee of Council

That Committee of Council:

1. *Approve the corporate workplans for 2020; and*
2. *Authorize staff to issue to draft operating budget for public consultation.*

REPORT SUMMARY

This report describes the community's response to the 2020 Budget at a Glance brochure, which was mailed to every home and business to obtain feedback on the draft budget. The general themes of the 971 responses received were consistent with the past few years with respondents most satisfied with fire services and parks and least satisfied with traffic control and road conditions.

A lot has changed in the environment since the end of the survey period on March 2, 2020. The emergence of the COVID-19 pandemic has resulted in emergent priorities that were not contemplated at the time the survey was prepared. As such, this report captures information historically and does not speak to the impact of the City's COVID-19 response. The public input is being presented to Committee for consideration, but staff are not recommending any changes to the draft budget flowing from the public survey.

BACKGROUND

In early February, the City mailed the 2020 Budget at a Glance brochure to every home and business to obtain feedback on the draft operating budget. The draft budget, which was approved on January 7, 2020 by Committee of Council, has the following impact for the average residential home.

2020 Draft Budget - Public Input

	2019	2020	\$ Change	% Change
Property Tax	\$1,932.43	\$1,941.76	\$9.33	0.48%
Parcel Tax	25.00	25	-	0.00%
Solid Waste	215.89	222.54	6.65	3.08%
Water	448.05	464.99	16.94	3.78%
Sewer	332.43	339.08	6.65	2.00%
Total	\$ 2,854.35	\$ 2,953.47	\$39.57	1.39%

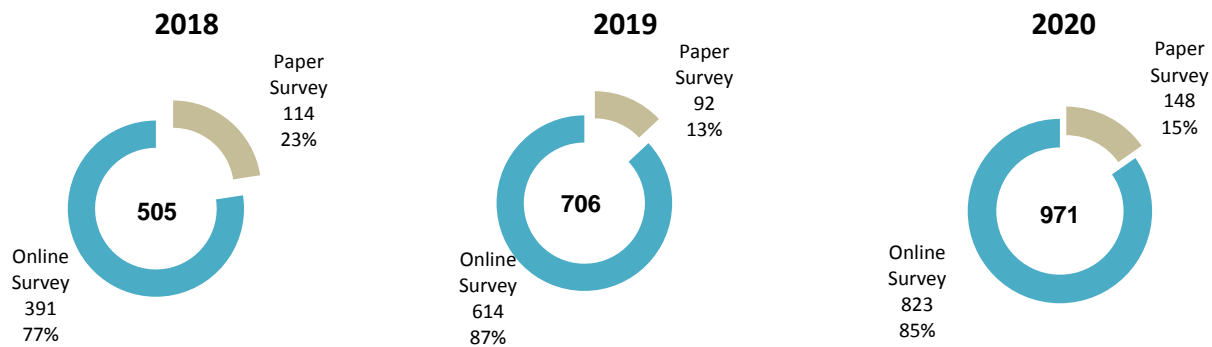
The budget public consultation period ended on March 2, 2020, with the City receiving 971 responses. Residents were asked for their input on a number of issues including:

- Satisfaction with service levels
- Service enhancements
- Service reductions
- Satisfaction with communication relating to the budget

Not everyone who responded answered each question or provided comments. However, all responses received have been provided to each department for further analysis and review.

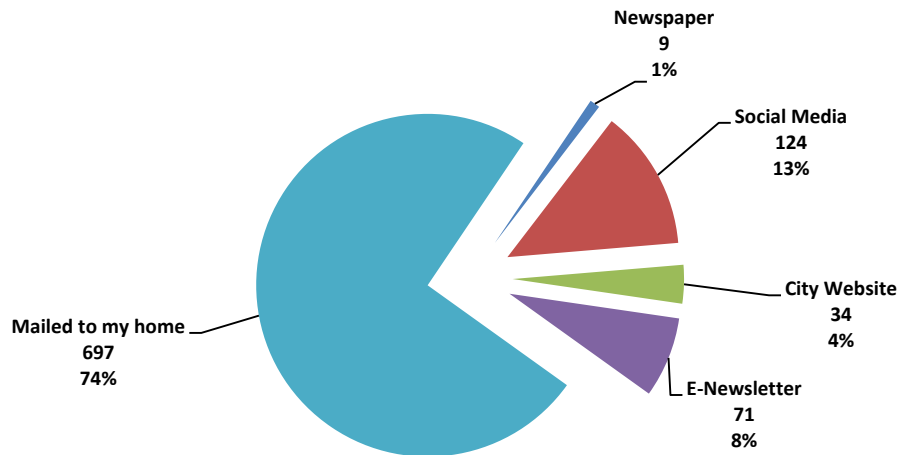
DISCUSSION

1. How Many Responses?



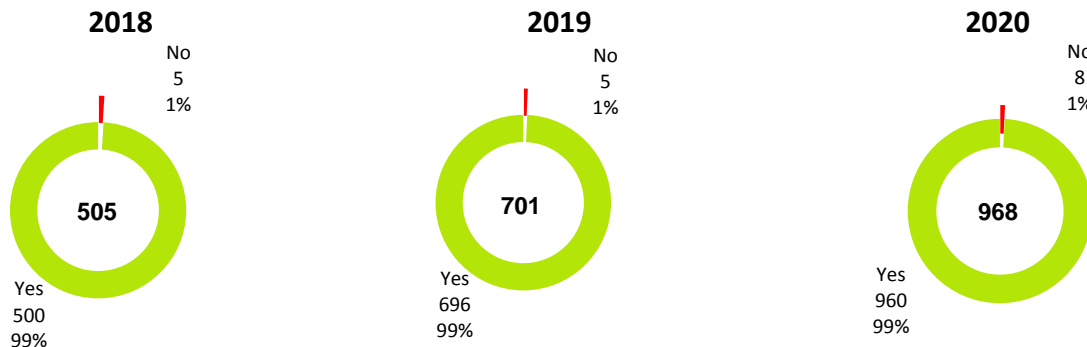
The City received 971 responses in 2020 out of 25,601 mailed out, up from the 2019 total of 706. Consistent with previous years, most respondents completed the survey electronically as opposed to the paper survey.

2. How Did Respondents Learn About The Survey?



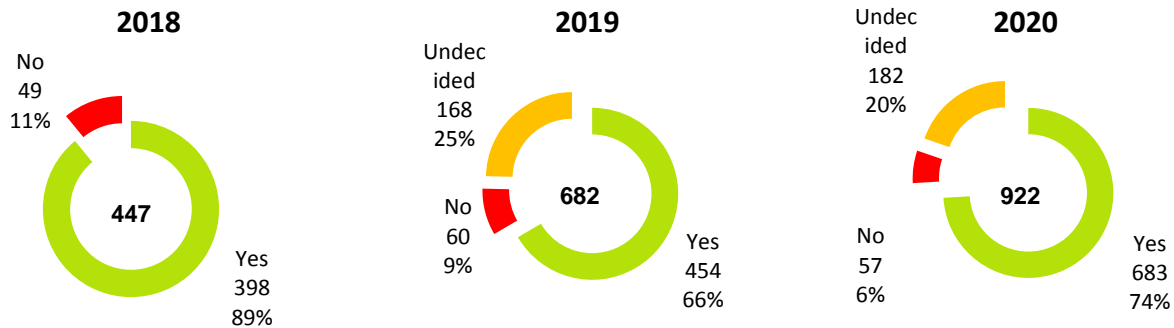
The City's practice of mailing the "Budget at a Glance" brochure to each home continues to be the primary channel by which respondents learned about the survey.

3. Are Respondents Port Coquitlam Tax Payers?



Consistent with prior years, nearly all feedback was received from Port Coquitlam residents and taxpayers.

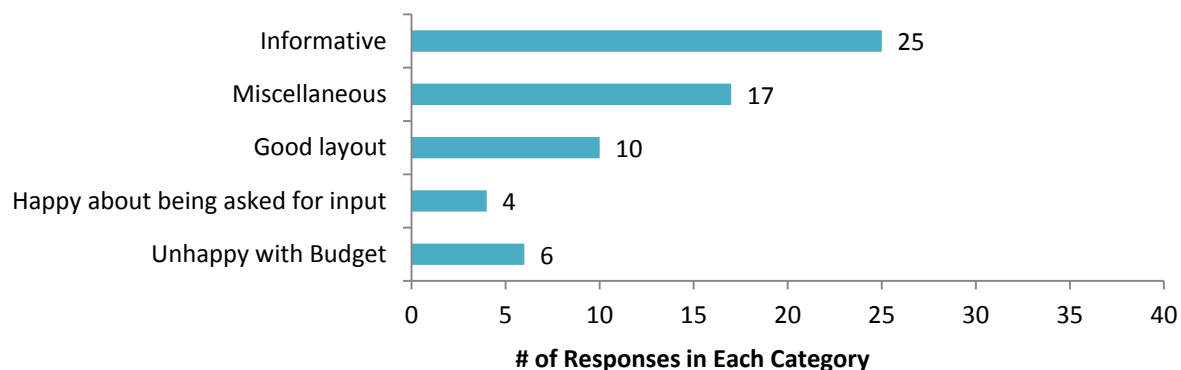
4. Are Respondents Satisfied With Budget Information?



Overall, the community continues to be satisfied with the effort the City is making to provide budget information, with 74% of respondents indicating they are satisfied with the budget information available to them. This represents an increase of 8% from the prior year. The budget information presented to the public was in the same format as prior years so it is difficult to assess what is causing the increase. In 2019 “undecided” was added as an option in response to resident feedback on previous surveys.

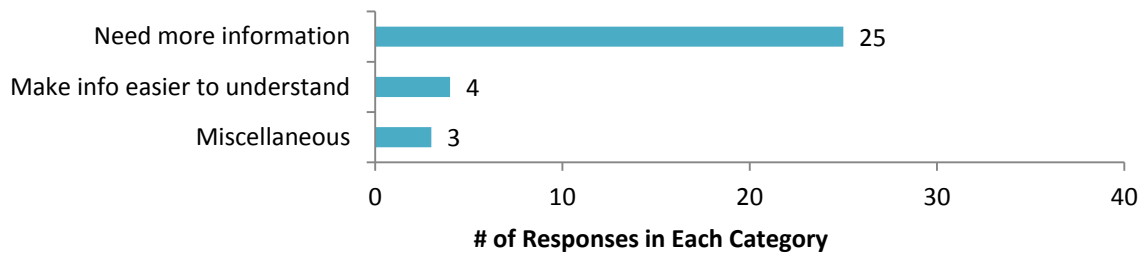
Of the 922 who answered this question, 144 provided comments broken down as follows:

Comments From People Who Are Satisfied With the Budget Information

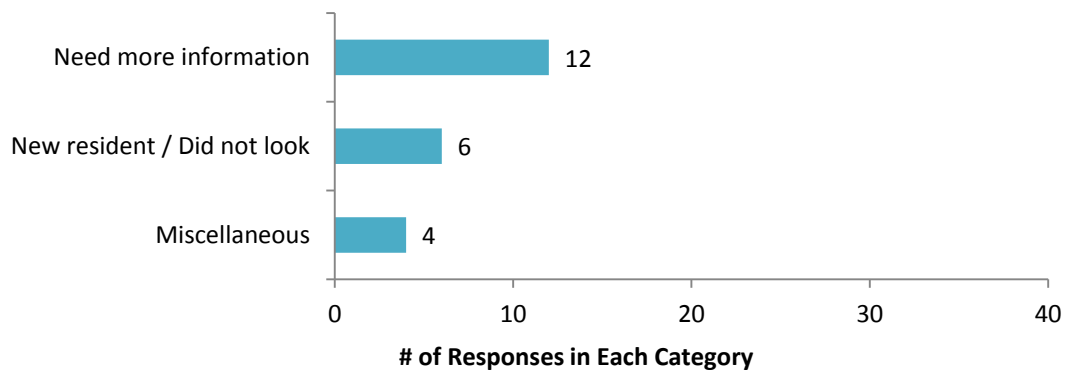


2020 Draft Budget - Public Input

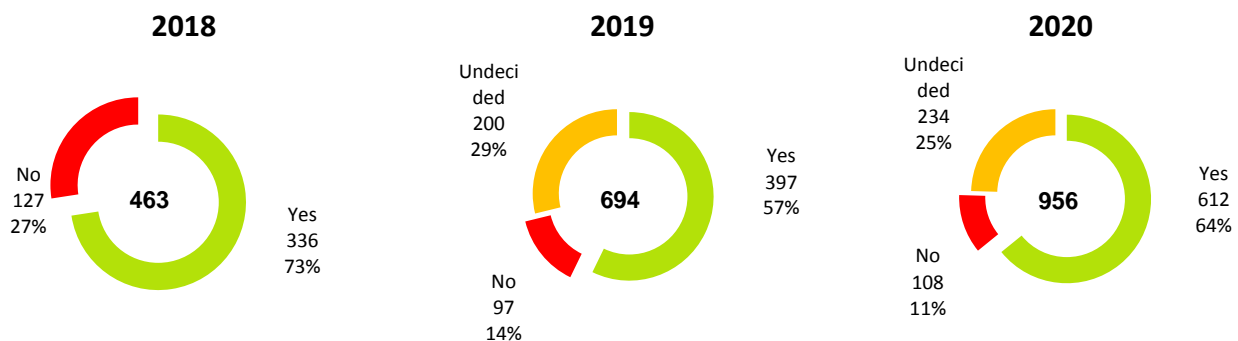
Comments From People Who Are Not Satisfied With the Budget Information



Comments From People Who Are Undecided



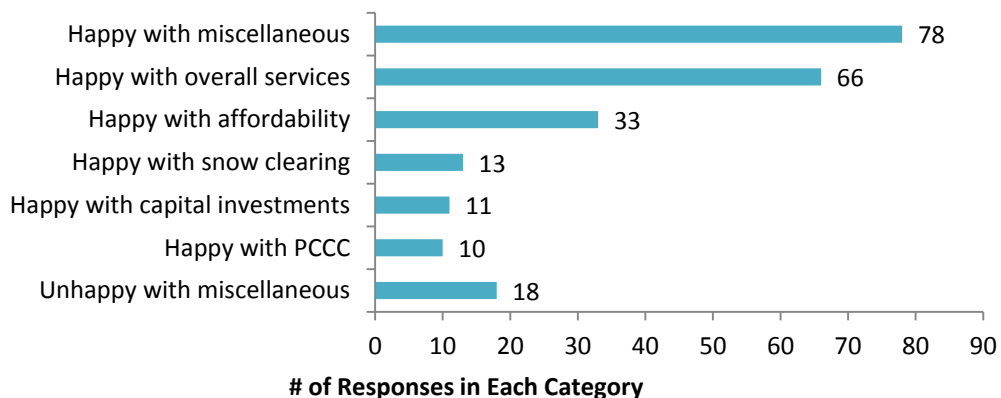
5. Do respondents feel they get value for their tax dollars?



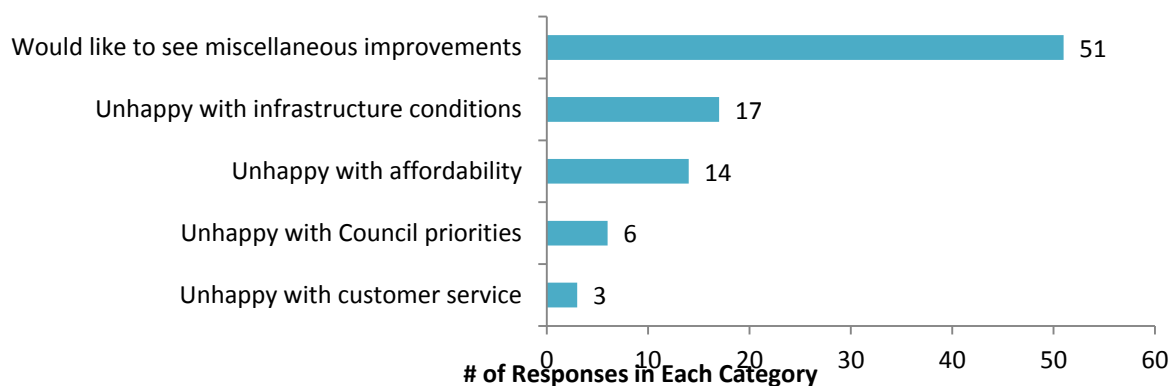
The City's focus on keeping things affordable with a tax rate of 0.48% seems to resonate with respondents; with 64% indicating they feel they get good value for their tax dollars. This represents an increase of 7% from the previous year. In 2019 "undecided" was added as an option in response to resident feedback on previous surveys. Of the 956 who answered this question, 336 provided comments broken down as follows:

2020 Draft Budget - Public Input

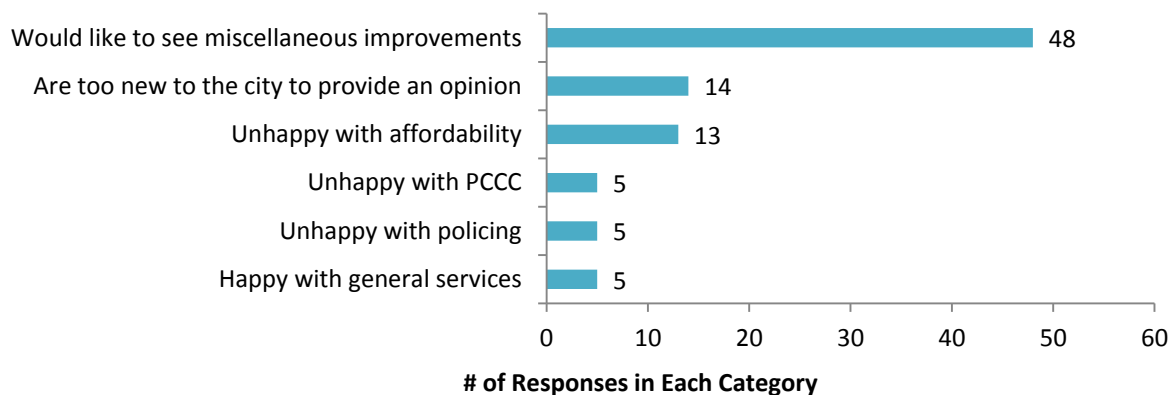
Comments From People Who Answered Yes



Comments From People Who Answered No



Comments From People Who Answered Undecided



6. What Is the Overall Level of Satisfaction with City Services?

Respondents were asked to rate their satisfaction with nine City services (listed in the table below). Available rating options were: “Needs Improvement”, “Meets Expectation”, “Exceeds Expectation”, and “Did Not Use”. The inclusion of “Did Not Use” is intended to be able to better filter the data, as historically people who have not used the service have still filled out a satisfaction level thereby skewing the results.

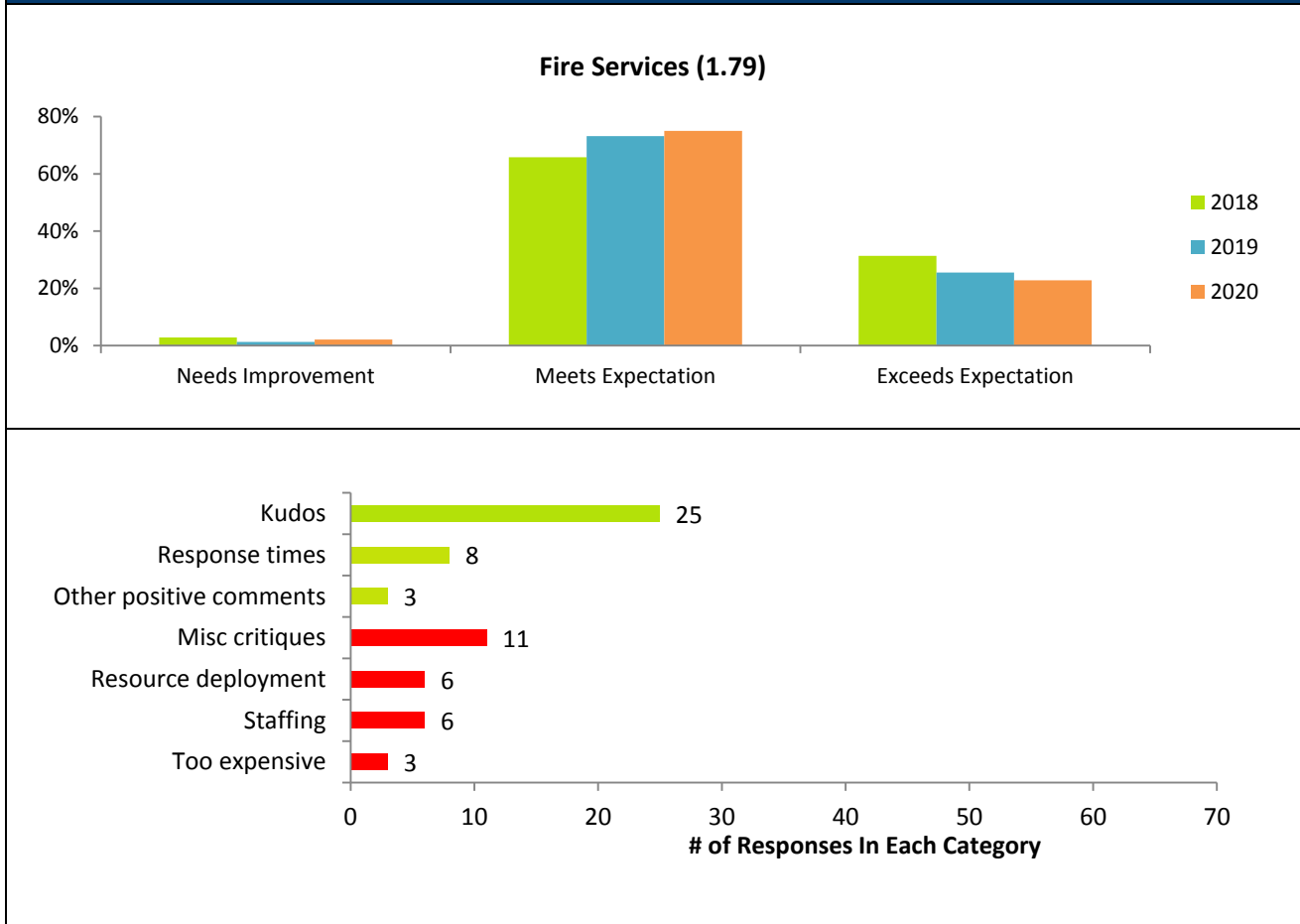
As with previous years, the options of “Needs Improvement”, “Meets Expectation”, and “Exceeds Expectation” were assigned a score from 3 to 1 respectively. Those that indicated “did not use” were not included in the calculation. The closer a service is to a score of 1, the more satisfied the respondent is with the service. The weighted average of each category response was calculated as shown in the table below.

	2020 Ranking	2020 Score	2019 Ranking	2019 Score	Comparison to 2019
Fire Services	1	1.79	1	1.76	Worse
Parks and Trails	2	1.93	2	1.88	Worse
Garbage, Recycling and Green Cart	3	1.97	3	1.98	Better
Recreation and Culture	4	1.99	5	2.09	Better
Police Services	5	2.09	4	2.03	Worse
City Cleanliness and Attractiveness	6	2.13	6	2.18	Better
Business and Development	7	2.20	7	2.21	Better
Traffic Control	8	2.27	8	2.33	Better
Road Conditions	9	2.39	9	2.44	Better

All services, on average, met or exceeded expectations with Fire Services and Parks and Trails in the top two positions and Traffic Control and Road Conditions in the bottom two positions. With the exception of Recreation and Police which switched places, all other services retained their rankings from the previous year. It’s likely that the opening of the PCCC helped contribute to the improvement in satisfaction with Recreation. Five out of nine services showed a marginal increase in satisfaction when compared to 2019, with Fire, Parks and Trails and Police Services being the only ones to decrease.

Where respondents provided comments, some did not pertain to the question at hand and were excluded from the analysis of results. Additionally, in other cases a comment could touch on a number of items within a service category. In these instances, each distinct item mentioned in the comment was counted separately for the purpose of summarizing the number of responses.

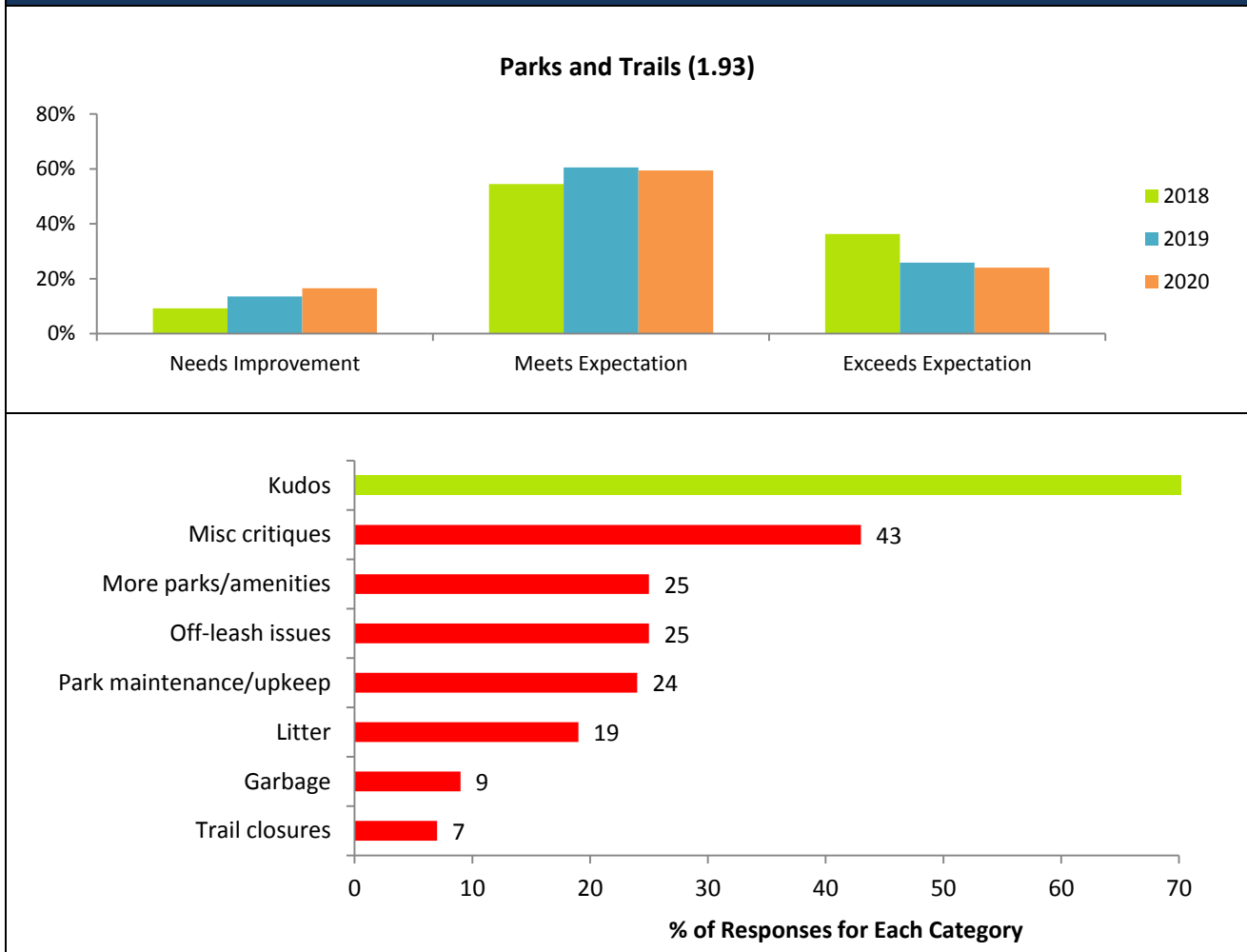
Fire Services



907 people answered this question, with 60 providing comments. Respondent satisfaction with Fire Services ranked highest out of the nine categories. Positive comments focused primarily on general appreciation for the work that fire personnel do, with specific positive feedback on responsiveness.

At 6 comments each, the areas most specifically cited for improvement were a desire for increased staffing, and looking at how resources are deployed (e.g. attendance at medical calls).

Parks and Trails

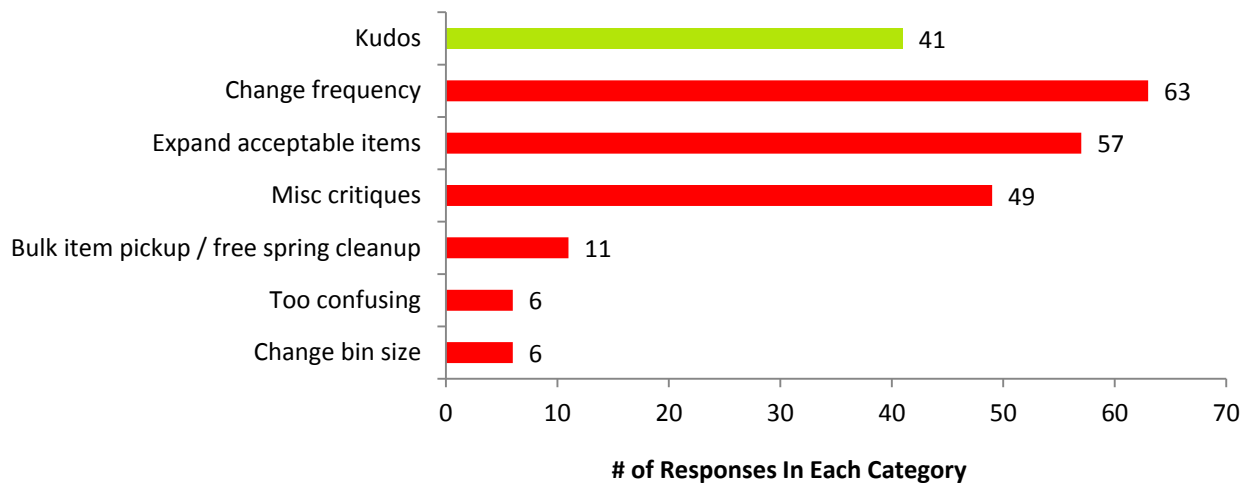
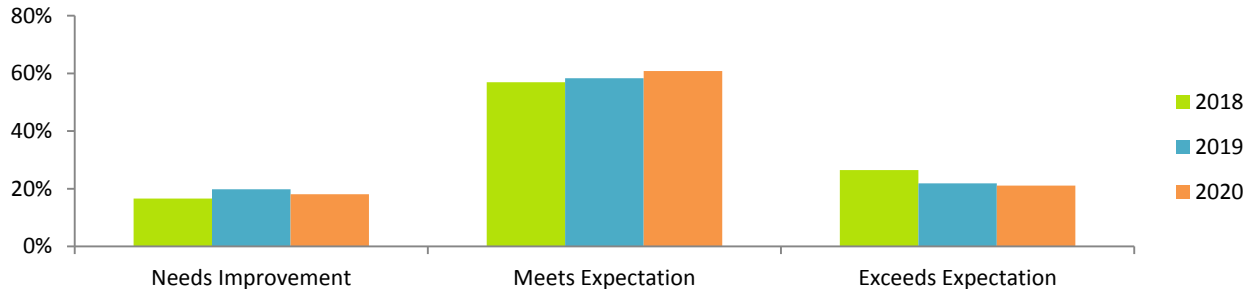


897 people answered this question, with 215 providing comments. Respondent satisfaction with Parks and Trails ranked second highest out of the nine categories with many positive comments about the beauty of our parks/trails and the benefit of being so close to nature.

At 25 comments, the areas most specifically cited for improvement were a desire for more parks or upgrades to existing amenities and concerns about off-leash dogs.

Garbage, Recycling and Green Cart

Garbage, Recycling & Green Cart (1.97)



A total of 899 people answered this question, with 95 providing comments. Respondent satisfaction with garbage, recycling & green cart service ranked third highest out of the nine categories. Positive comments reflected feedback such as the timeliness of service and the ease of using the smart phone application.

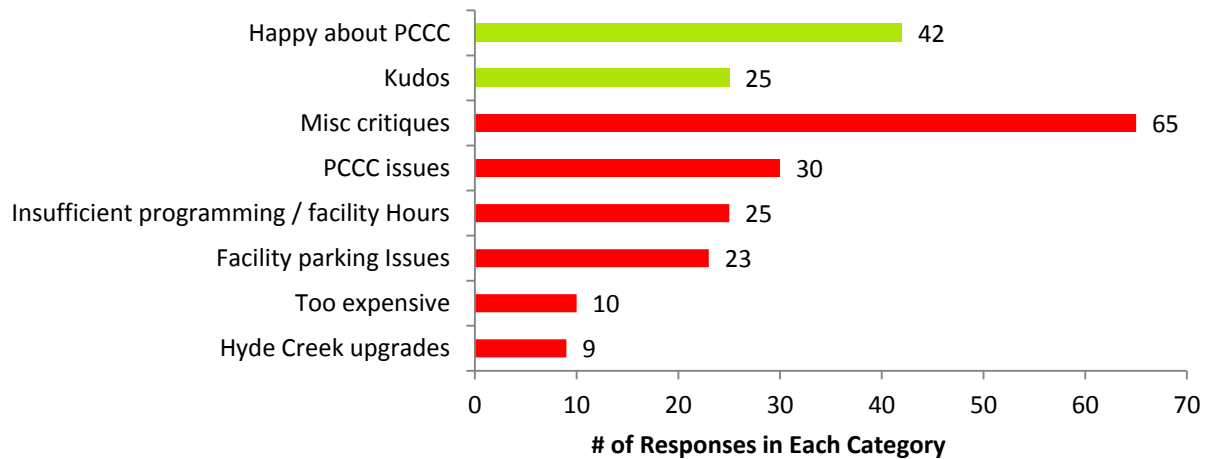
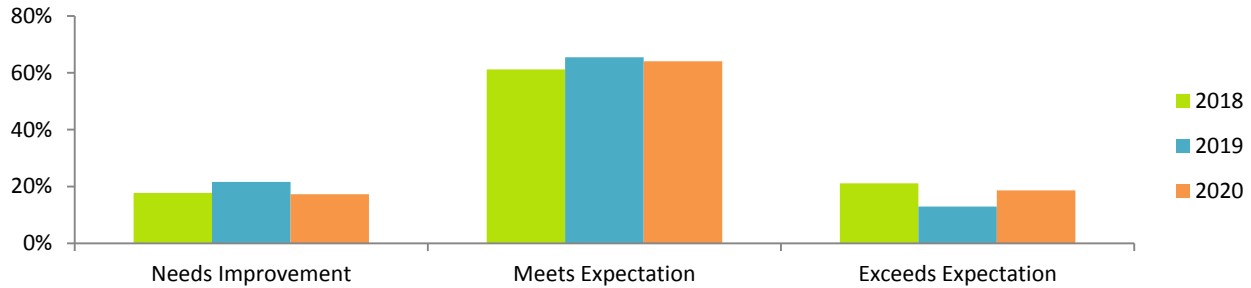
At 63 responses, the most frequently cited comment was to change the frequency of pickup (primarily increase green waste to year round weekly). At 57 responses, the second most cited comment was to increase the types of items accepted by recycling (e.g. glass, plastics, Styrofoam).

On March 24, 2020, Council approved the immediate implementation of weekly green waste pick up, prior to adoption of the 2020-2024 Financial Plan which addresses the feedback on this issue.

In response to the types of materials accepted in the curbside recycling program, this program is regulated by the province via a third party (Recycle BC) and the City unfortunately does not have the jurisdiction as to what materials are included in the program.

Recreation Services

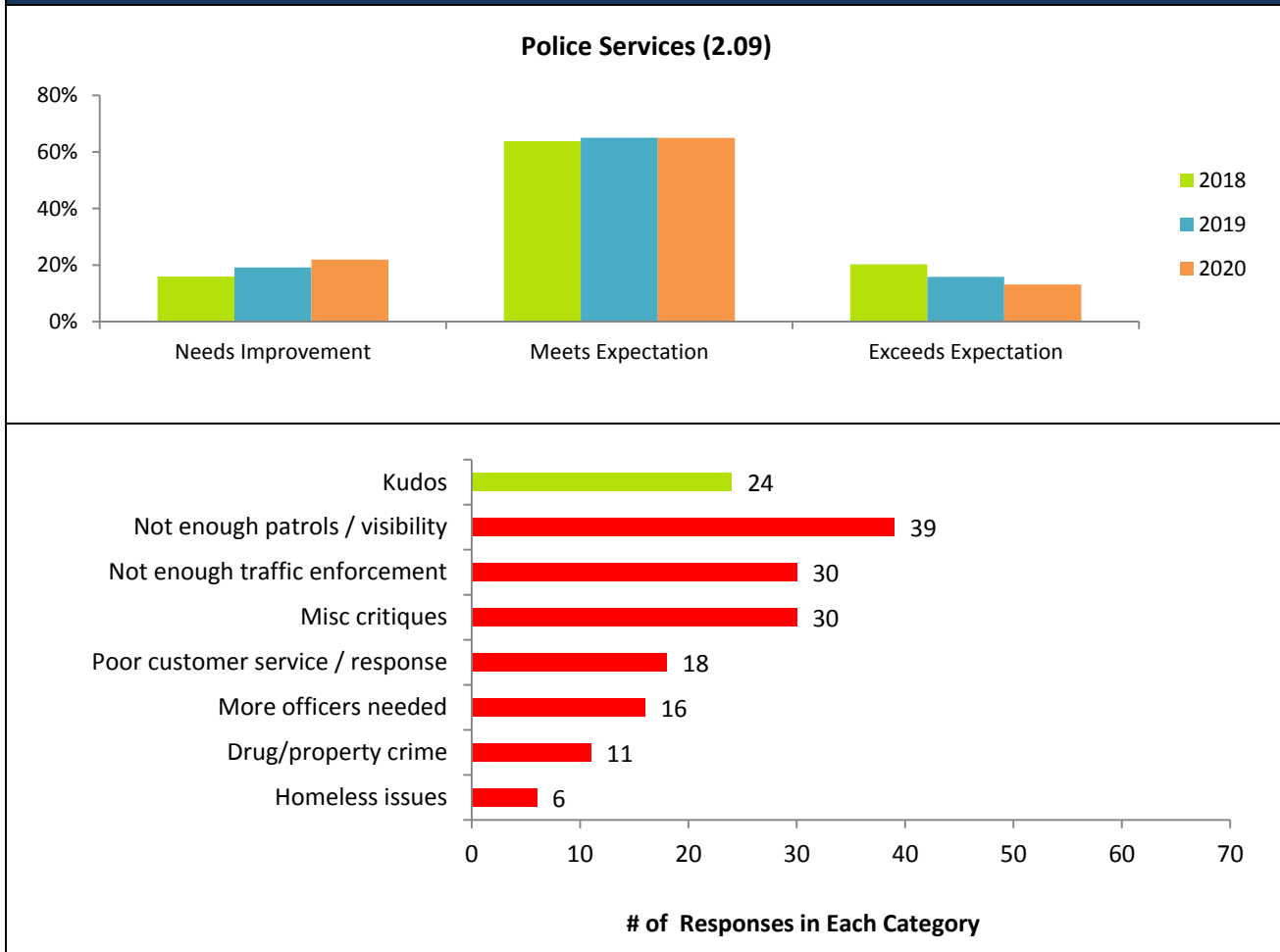
Recreation Services (1.99)



A total of 896 people answered this question, with 209 providing comments. Respondent satisfaction with recreation services ranked fourth highest out of the nine categories, up one spot from the previous year. 42 respondents expressed positive comments about the new Community Centre, 25 expressed positive comments about recreation services and facilities.

At 31 comments, the most cited specific area for improvement was PCCC (pool size, arena seating, etc.)

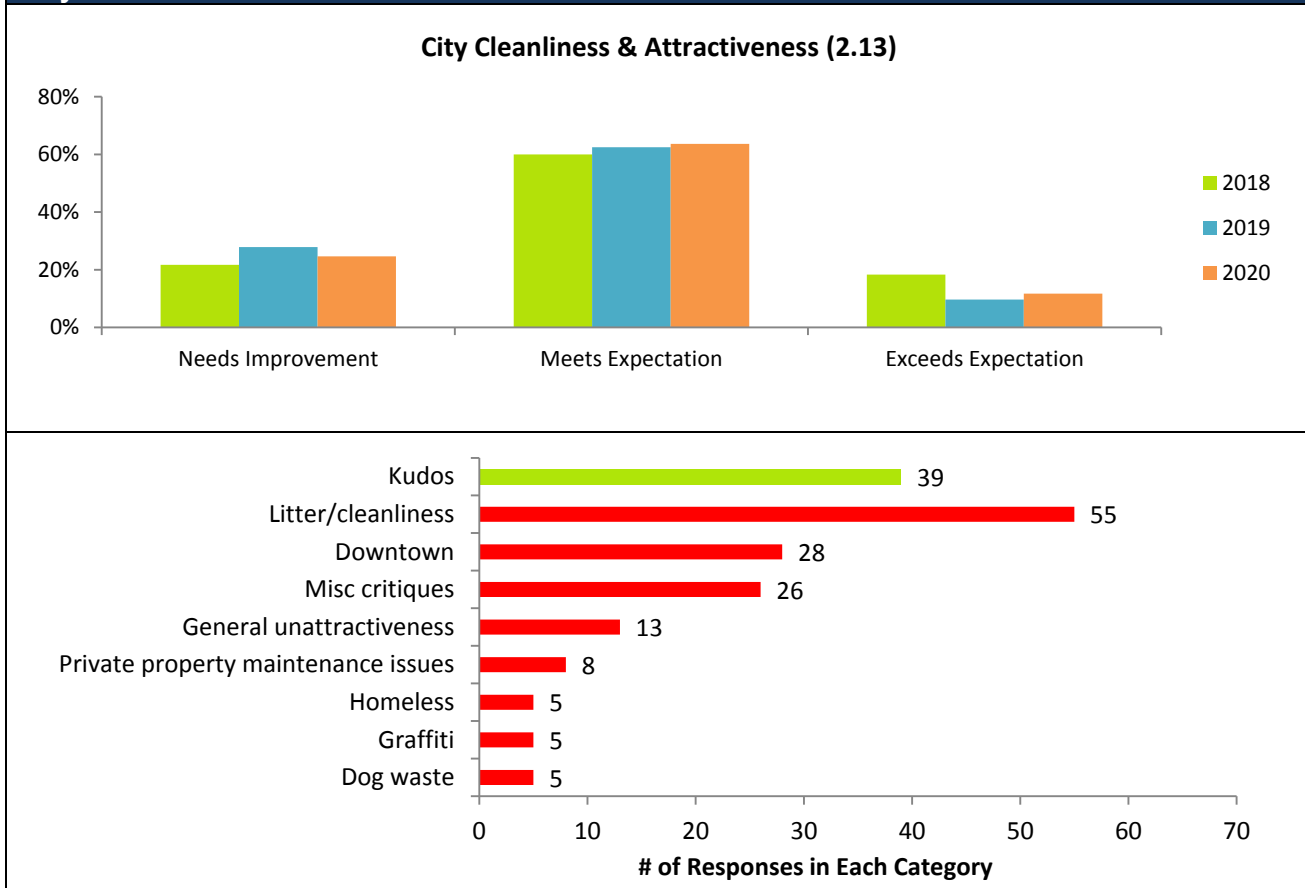
Police Services



A total of 927 people answered this question, with 158 providing comments. Respondent satisfaction with police services ranked fifth highest out of the nine categories, down one spot from the prior year. Positive comments generally related to overall responsiveness when issues are reported as well as appreciation for a job well done.

At 39 comments, the most frequently cited complaint related to a desire for increased police presence (patrols) throughout the community. At 30 comments, the second most cited issue was insufficient traffic enforcement at major intersections, school zones and parks.

City Cleanliness & Attractiveness

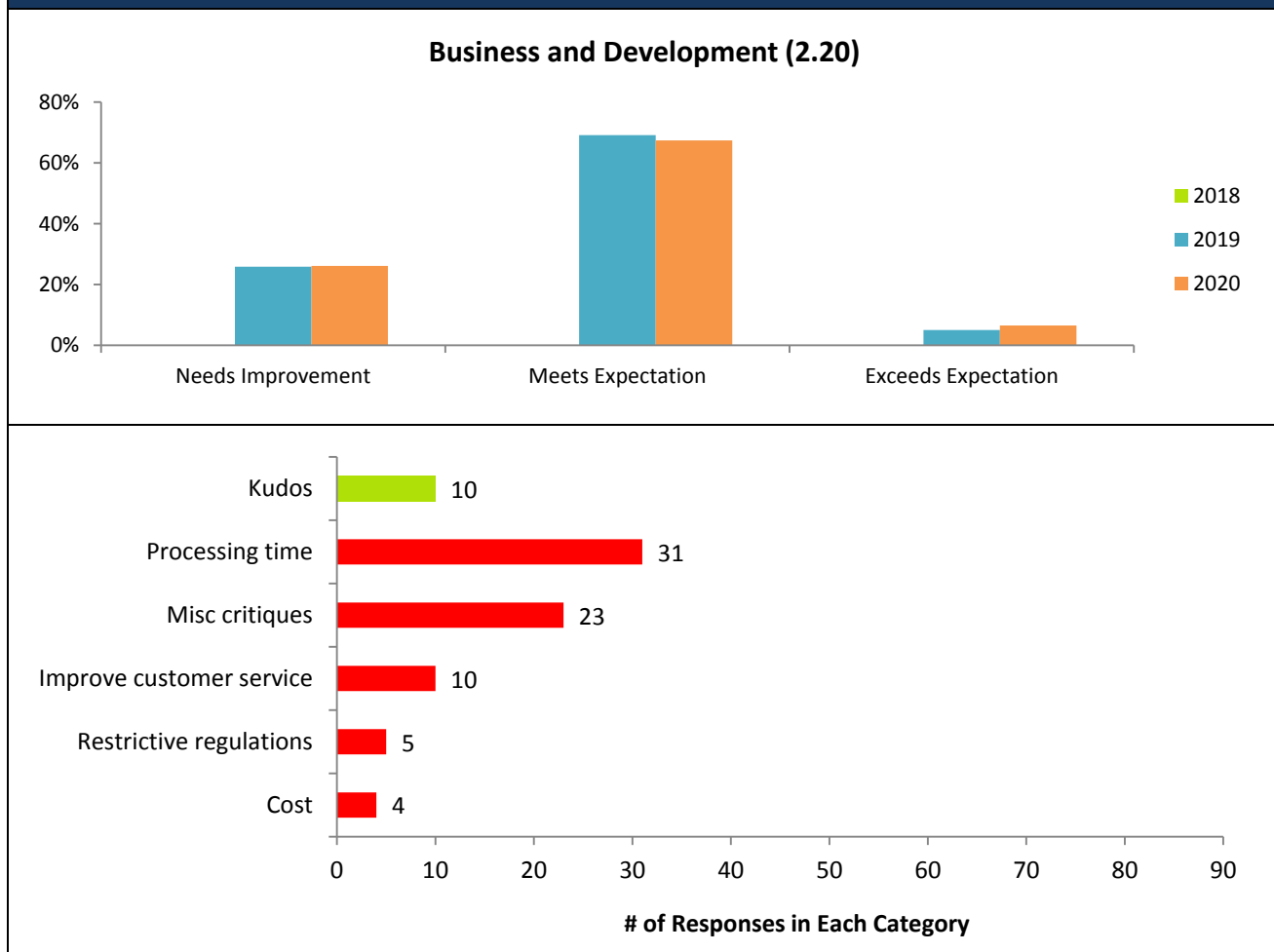


A total of 904 people answered this question, with 218 providing comments. Respondent satisfaction with City cleanliness & attractiveness ranked sixth out of the nine categories. Positive comments typically focused on landscaping (gardens and flowers).

At 55 comments, the most often cited area for improvement related to cleanliness (e.g. too much trash/litter, general untidiness). The second most cited category, at 28 comments, related specifically to downtown (need for redevelopment, need to increase attractiveness, etc.).

The litter collection trial period was a big success and was well received by the community. The trial project ran 99 working days, over which time 186kg of material was collected. This equates to twenty eight 240L carts worth of candy wrappers, chip bags, papers, coffee cups and containers, 85% of which was recycled.

Business Licensing, Building Permit, and Development Services

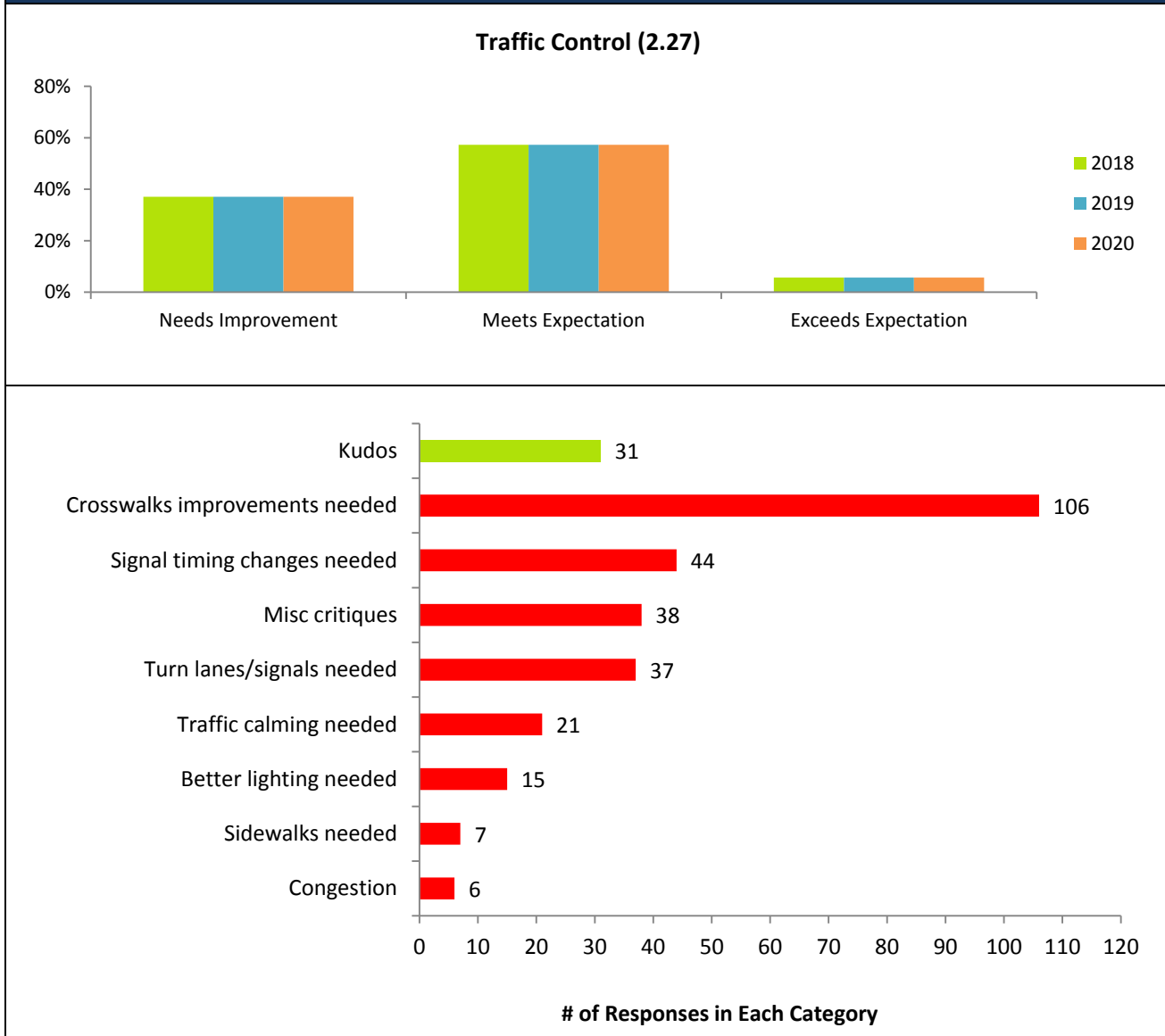


A total of 900 people answered this question, with 80 providing comments. Respondent satisfaction with business and development services ranked seventh out of the nine categories. Positive comments focused primarily on good customer service.

The addition of this category was new for 2019, and was changed slightly in 2020 to provide additional clarity by adding business licensing and building permits as part of the question. At 31 comments, the most cited area for improvement was the City's slow processing times.

Development Services processes are currently being reviewed for improvements in processing time to address this ongoing concern.

Traffic Control



A total of 944 people answered this question, with 302 providing comments. Respondent satisfaction with traffic control ranked second worst out of the eight categories. Positive comments related to recognition of some of the City's recent pedestrian safety improvements.

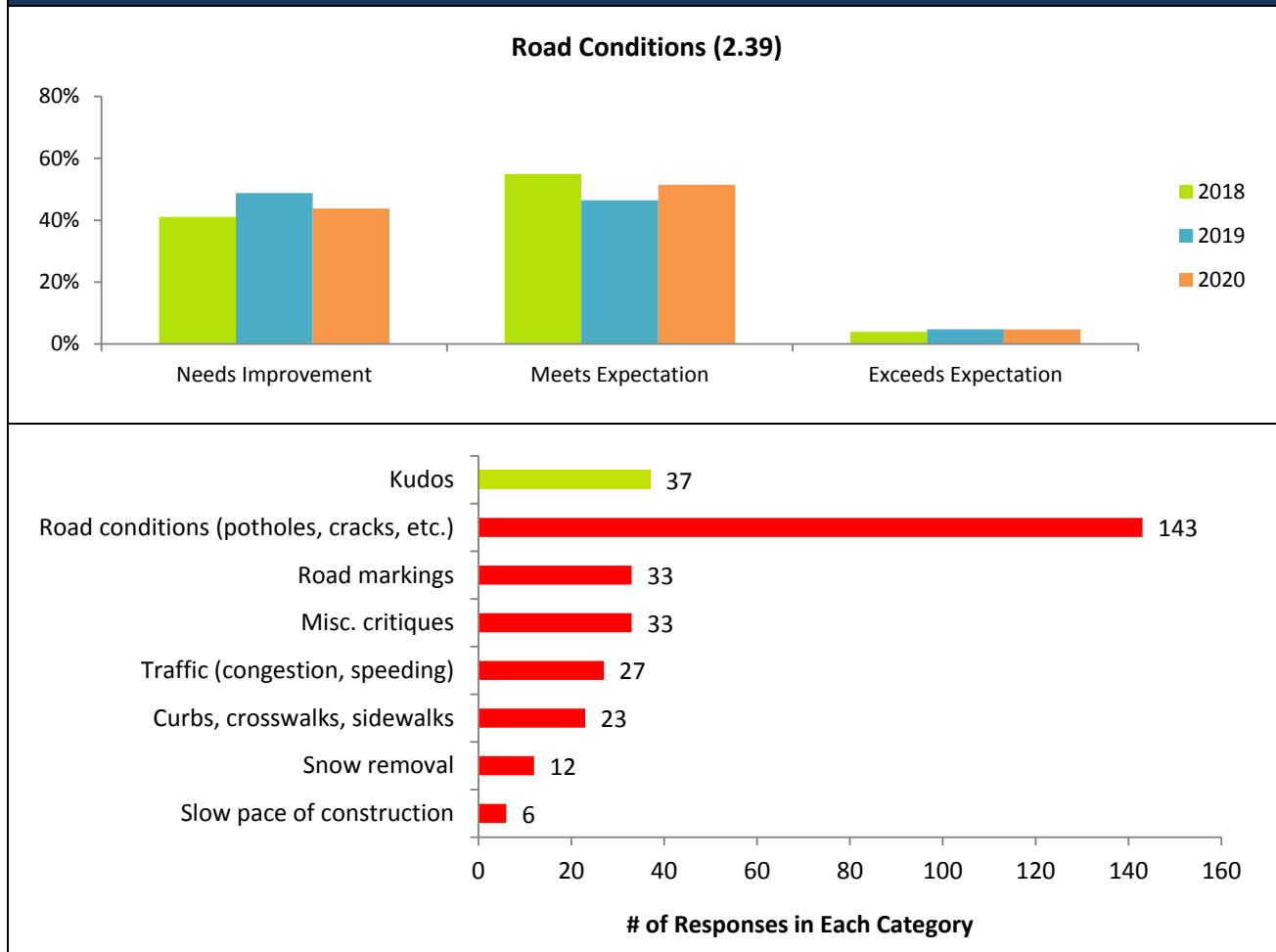
At 106 comments, the most often cited area for improvement related to insufficient pedestrian crossings and the need for lit pedestrian-controlled crossings. The second most specific category mentioned was timing of traffic signals at 40 comments.

The 2020 to 2022 capital plan addresses a number of these comments through the following programs:

- Sidewalks and Pedestrian Safety:
 - 2020:
 - 5 pedestrian flashing beacons
 - 6 sidewalk projects (560m)
 - 2021:
 - 3 sidewalk projects (580m)
 - 3 pedestrian flashing beacons
- School & Park Road Safety Improvements
 - 2021:
 - 4 flashing pedestrian beacons
 - 20 raised crosswalks
 - 2022:
 - 8 flashing pedestrian beacons
 - 7 raised crosswalks
- Various neighbourhood traffic calming projects

In addition, traffic operations staff review signal timing on an annual basis following the collection of updated traffic volume data.

Road Conditions



A total of 945 people answered this question, with 329 providing comments. Positive comments generally expressed appreciation for snow clearing efforts over the winter.

At 143 comments, poor road conditions was the most cited area for improvement. At 33 comments, the second most cited area for improvement related to the desire to see improved street lighting and lane markings.

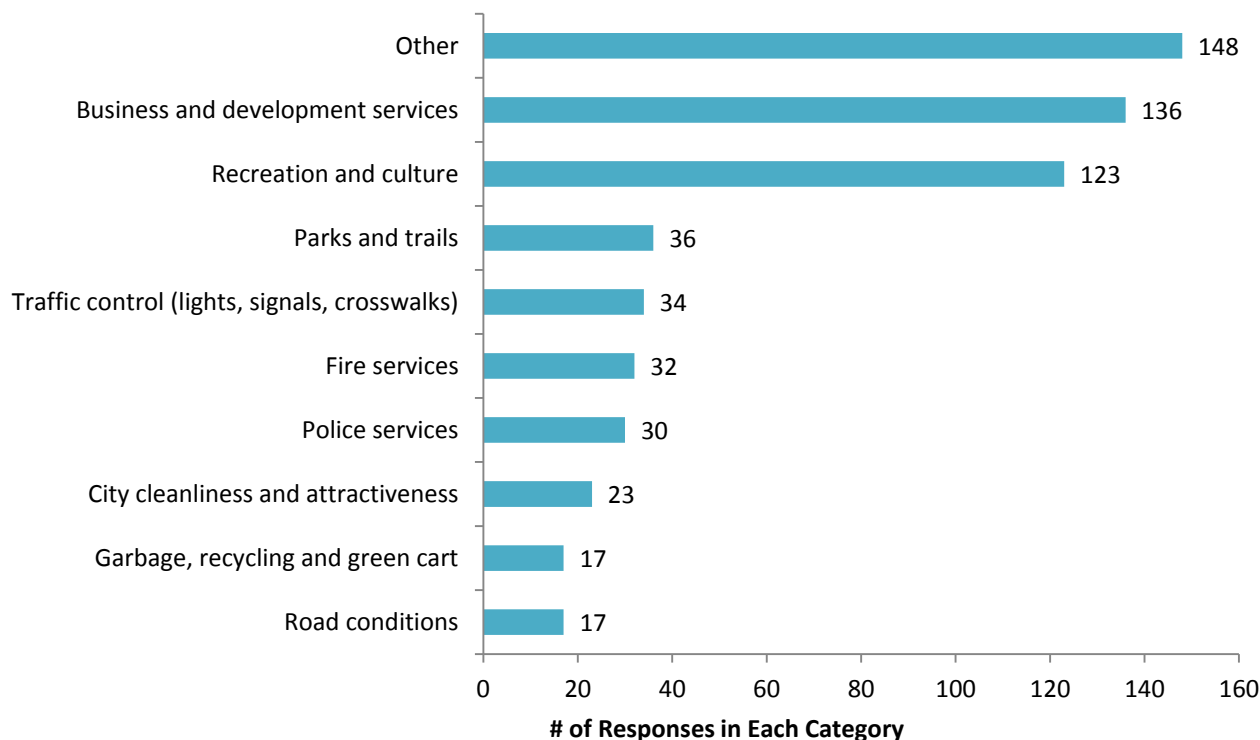
The timing of the budget survey, during the winter freeze/thaw cycle, will always lead to more comments about potholes and cracks than at other times in the year. Timing notwithstanding, the 2020/2021 capital plan includes unprecedented spending on road infrastructure rehabilitation. This \$52.7-million 2020-2021 capital plan represents Port Coquitlam's largest one-time investment to date in upgrades to neighbourhood infrastructure such as streets and utilities. Neighbourhood rehabilitation projects account for approximately half of this with over 10 lane-kilometers of improvements scheduled for 2020.

Projects next year will include the final year of LED streetlight replacement along with new streetlight locations and a new lane paving program.

In addition the City applies approximately 55km of road markings per year. This ensures all painted road markings are refreshed annually; and all thermoplastic markings are refreshed every eight years.

7. What Service Would Respondents Trade for Lower Taxes?

Residents were asked about their interest in decreasing one of the nine services listed above if it would result in lower taxes/rates. They were also given the option of selecting “other”.



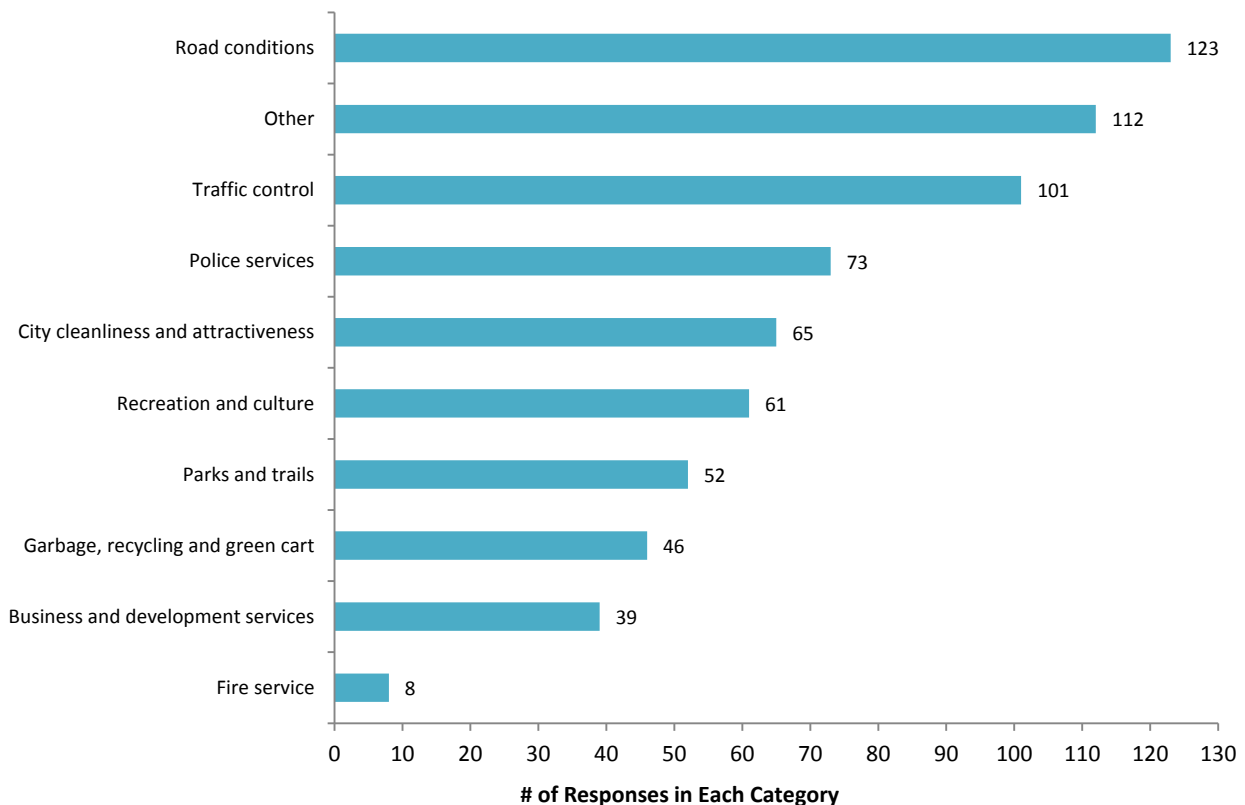
Of the 148 that marked “Other”, 70 provided comments with 29 stating they are comfortable with the level of taxation for the services provided, 8 did not want to reduce any services but instead wanted the City to reduce wages or find efficiencies, the remaining 34 provided a broad range of suggestions or did not know what to cut.

136 respondents selected “Business and Development Services” but of those, 92 answered “have not used” when previously asked about their level of satisfaction with the service. It is evident that

additional clarification of this service is required in future surveys in order to obtain better feedback from respondents.

8. What Service Would Respondents Pay to Improve?

Residents were asked about their interest in increasing or improving a service even if it may result in higher taxes. 680 respondents answered the question.

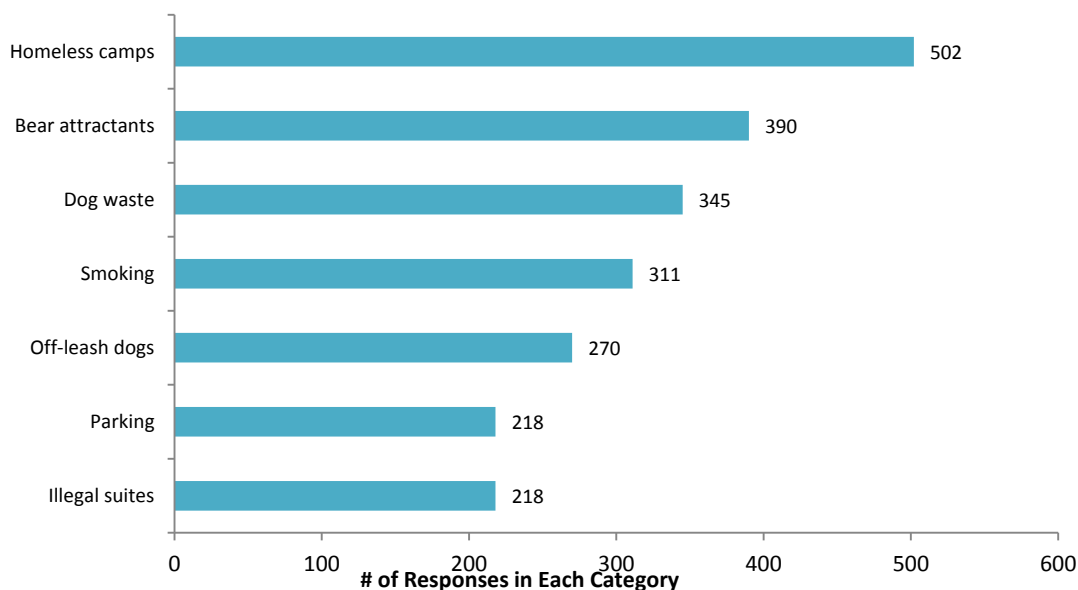


Consistent with comments seen in the section covering satisfaction with City services, the areas residents would be most comfortable spending money to enhance correspond to the areas most frequently cited as needing improvement (road conditions and traffic control).

Of the 112 that marked “Other”, 17 provided comments indicating they do not want an increase with the remainder providing an assortment of suggestions or did not know what to cut.

9. In What Areas Would Respondents Like to See More Bylaw Enforcement?

To help inform possible service levels for bylaw, residents were asked what areas they would like to see more enforcement. Respondents could select more than one category for their answer. 947 respondents answered the question, with 321 providing comments.



Of the comments, policing related issues (theft, drug use, traffic enforcement) was the most frequently commented on topic, followed closely by parking and then homeless issues. Staff are bringing forward a separate follow-up report specifically addressing the proposed bylaw services levels.

Analysis of Input

The combination of quantitative and qualitative data from the survey reveals the following themes:

Positive themes:

- 64% of respondents believe they are getting good value for their tax dollars
- 74% of respondents are pleased with the level and type of budget information provided to them
- Respondents are most satisfied with the city's Fire, and Parks & Trails services

Areas for improvement:

- Condition of City roads: The 2020 survey included a number of positive comments about the impact of the neighbourhood rehabilitation program. However, overall road conditions continue to be a concern for residents.

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- Pedestrian safety: While residents have started to notice the impact of the pedestrian safety program, there is still a strong desire to see more done in this area.

The earlier section of the report notes the initiatives currently underway addressing these areas of improvement.


Conclusion

The public input is presented to the Committee for consideration in finalizing the 2020-2024 Financial Plan Bylaw and to help guide the work of the Committee in establishing infrastructure policies and capital program priorities. Specific comments have been provided to the impacted departments for further action. The public input will also be considered as part of the 2021 financial planning process. Should Committee choose to make amendments to the 2020 draft budget in response to public feedback, these amendments may require further analysis to determine impact to budgets and/or workplans. Follow-up budget meetings are tentatively scheduled for April 14 and 21 if required.

FINANCIAL IMPLICATIONS

No changes are recommended to the budget as a result of the public budget survey.

OPTIONS (✓ = Staff Recommendation)

	#	Description
	1	None.
	2	Direct staff to bring forward an adjusted service level based on budget feedback.

ATTACHMENTS

Attachment #1: Budget survey comments

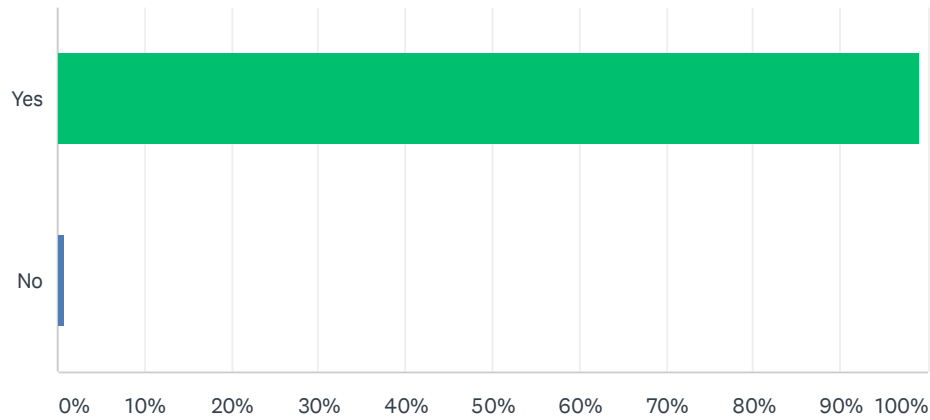
Attachment #2: Emailed budget feedback

Lead author: Farouk Zaba

Contributing author(s): Karen Grommada, Kristen Dixon, Forrest Smith

Q1 Are you a Port Coquitlam resident or taxpayer?

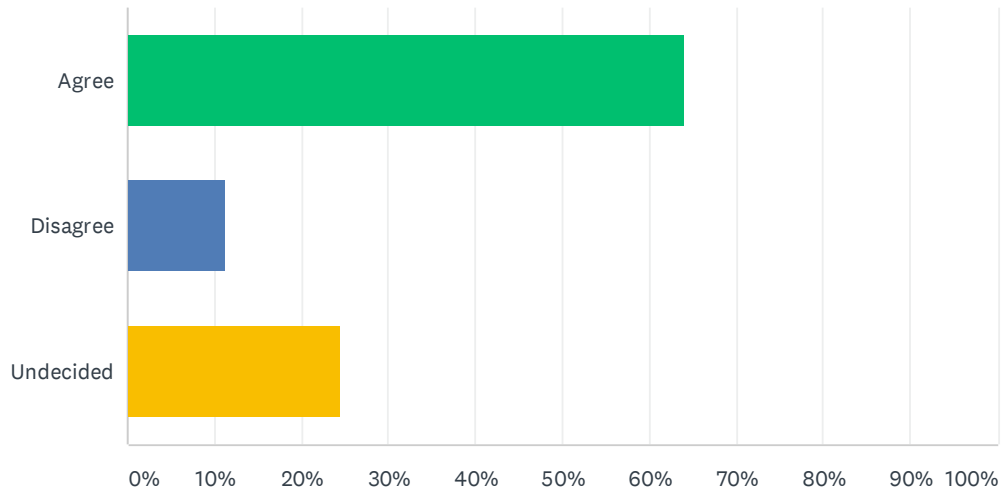
Answered: 968 Skipped: 3



ANSWER CHOICES		RESPONSES	
Yes		99.17%	960
No		0.83%	8
TOTAL			968

Q2 I feel I get good value for my tax dollar in Port Coquitlam.

Answered: 956 Skipped: 15



ANSWER CHOICES	RESPONSES	
Agree	64.02%	612
Disagree	11.30%	108
Undecided	24.48%	234
TOTAL		956

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#	PLEASE EXPLAIN WHY:	DATE
1	- Miscellaneous The tax we paid is not low compared with other cities but the service is not as good as those cities somewhat	3/6/2020 2:49 PM
2	- Expensive I have not seen much of investment in the City for last ten years to the extend City's income has increased	3/6/2020 2:45 PM
3	- Miscellaneous The class sizes are too large, we need more housing for seniors & families - low cost	3/6/2020 2:41 PM
4	New Resident Moved to Port Coquitlam in Nov. 2019. Too soon to comment	3/3/2020 11:01 AM
5	- Expensive because I am single wage earner and I find myself not able to afford the basics	3/3/2020 10:55 AM
6	+ Miscellaneous The basics have been addressed	3/3/2020 10:52 AM
7	- Miscellaneous We moved to Poco in 1968. A nice, tidy town. Lately, PoCo looks down right "shaby" in the downtown area. Walk thru half a dozen blocks around the "core" and look at the lanes....	3/3/2020 9:27 AM
8	- Miscellaneous Not happy about the Rec centre fee passed onto homeowners, to many bicycle lanes.	3/3/2020 8:55 AM
9	+ Miscellaneous + PCCC new community centre, lovely parks, clean	3/2/2020 3:18 PM
10	- Customer Service The building department refuses to answer simple questions regarding what is allowed to improve my property but is quick to tell me what is not allowed AFTER I've spent suibstantial money on plans & surveys	3/2/2020 9:53 AM
11	- Expensive I feel they are too high for a single person. Makes me want to sell and rent.	3/2/2020 8:04 AM
12	N/A I am busy with work and never pay attention to this issue.	3/2/2020 12:05 AM
13	- Expensive It is still very pricey.	3/1/2020 11:42 PM
14	+ Miscellaneous It appears that things are getting done in Poco. From sidewalks to road repairs and belonged!	3/1/2020 11:21 PM
15	+ Miscellaneous Nothing is perfect but I love living here and feel the city does a good job caring for the residents and providing services	3/1/2020 9:26 PM
16	- Miscellaneous there is no mention of climate action in the Budget	3/1/2020 8:11 PM
17	+ Miscellaneous I feel Port Coquitlam is actively working to give residents good value for their money, but am unsure of whether it is succesful or not. I appreciate the effort.	3/1/2020 6:16 PM
18	+ General Services Because city services and spending are arranged well	3/1/2020 5:39 PM
19	+ General Services - PCCC for the most part we feel that Poco has done and continues to do a good job of offering value. However, we do not extend that feeling to the new Rec Centre which we feel was overpriced, poorly planned, and certainly does not seem worth the price paid.	3/1/2020 5:18 PM
20	+ PCCC The recreation centre is a worthy project	3/1/2020 4:42 PM
21	+ Miscellaneous I see City crews out working, streets and parks are clean, garbage pick up always happens without issues	3/1/2020 4:02 PM
22	+ Miscellaneous The City runs effectively, we have updates about planning and roads etc. City hall staff respond quickly to conerns.	3/1/2020 3:37 PM
23	- Miscellaneous There are areas that would need some work.	3/1/2020 3:10 PM
24	+ Miscellaneous Elected officials are in line with my values of living in a low density community.	3/1/2020 2:42 PM
25	+ Affordability Spending allocation is sensible and sustainable, no sudden shocks or swings in annual increases	3/1/2020 2:22 PM
26	+ Miscellaneous so far i like the development priorities etc	3/1/2020 2:06 PM
27	+ General Services More Budget Info The 1-page flyer has limited details.	3/1/2020 1:38 PM

Budget 2020

28	+ PCCC - Police	Nice rec facility. Need more police presence.	3/1/2020 12:56 PM
29	+ General Services	Services have never been better	3/1/2020 11:11 AM
30	+ General Services + PCCC	Core services are well delivered and like the new recreation complex	3/1/2020 8:55 AM
31	- Infrastructure	Older roads still need to be replaced with newer ones, particularly on the south side of Loughheed	2/29/2020 11:49 PM
32	- Miscellaneous	There are many more people living in poco than ever, and more people produce waste and litter our streets. Drive along any major roads like Loughheed and Maryhill Bypass and there is no stretch in this road that is without a sight of litter. The city does not care to clean its roads and its shameful. 30% budgeted for public safety? what's that? not only are the roads littered, it's designed only for cars. How many people that live in poco drive rather than take public transportation? Ever wonder why? Make the city walkable and bikeable by designating lanes for bikes (at least on wide roads like Dominion triangle) and planting trees on sidewalks, installing pedestrian lights, and speed calming measures on residential roads. The city has an industrial feel. People are encouraged to drive rather than walk. Drivers are encouraged to go fast on residential roads. Truck drivers are encouraged to use the city residential areas (some areas where children are seen playing near the roads) as a driving school grounds for student truck drivers.	2/29/2020 10:07 PM
33	+ Miscellaneous	I trust our mayor & council to make informed decisions.	2/29/2020 9:13 PM
34	+ Affordability	Tax increases are kept to a minimum (I hope)	2/29/2020 8:02 PM
35	+ Capital Investments	Infrastructure spending is very good.	2/29/2020 1:38 PM
36	+ Miscellaneous	getting what we pay for	2/29/2020 11:11 AM
37	+ Miscellaneous	city well maintained, lots of good programs and events	2/29/2020 10:46 AM
38	- Expensive	\$20,000 for a warhouse worth 1.6 m is overwhelming	2/28/2020 7:54 PM
39	- Infrastructure	Lack of infrastructure upgrades is highly visible	2/28/2020 5:31 PM
40	+ Affordability + Capital Investments	There are lots of projects and improvements constantly being done in Port Coquitlam to make it a great place to live. Counsel has been very cost conscience.	2/28/2020 5:06 PM
41	+ General Services - PCCC	while most services are well delivered, I am not happy about many aspects of the PCCC. The two level library, two levels of staffing. The 5 times cost overrun for site drainage & prep (poor management) waste of space in design. Three skating rinks and a pocket pool. Not to mention decimation of the Wilson centre social structure	2/28/2020 3:38 PM
42	- Expensive	I am on a fixed income and do not qualify for any discounts besides home owner grant so my major tax bill increase is a hardship. My home is not for investment purposes, so its increase in value doesn't help me.	2/28/2020 3:23 PM
43	+ General Services	Services and conditions seem to be reasonably maintained	2/28/2020 3:12 PM
44	+ Miscellaneous - Miscellaneous - PCCC	yes and No. Unhappy about \$2.5-million mistake for Community centre. Would like to Fremont Connector sooner than later and to be included in the budget. City could be collecting more taxes by allowing more industrial land to be developed on the northeast sector (Burns Road), more appropriate land use.	2/28/2020 11:45 AM
45	- Miscellaneous	less bias in decision makers at top two levels	2/28/2020 10:34 AM
46	- Miscellaneous	There are no sidewalks on Rhine Crescent. Road snow clearance has not been evident for several years. Getting out of Rhine Crescent is difficult by car and walking to the mail box or to bus service is very difficult	2/28/2020 6:23 AM
47	+ General Services	City spending is being done for projects that benefit the residents of Port Coquitlam, not for show.	2/27/2020 11:17 PM
48	- Wrong Priorities	I would prefer more equality in money spent for sports with money spent for the arts.	2/27/2020 10:47 PM
49	- PCCC	The new pool is way too small. The children's section of the new library is too small.	2/27/2020 7:38 PM

Budget 2020

Too much wasted space in foyer of new centre. Security guard needed 24 hours. City seems dirty, lots of garbage around City buildings...courthouse and 7-11.

50	+ General Services	Past& present City Councils and city workers have consistently provided good services. As a 20 year veteran of our ESS team I'm pleased with our city's continued support.	2/27/2020 5:17 PM
51	- Miscellaneous	Poor maintenance of the storm system, dytches	2/27/2020 4:27 PM
52	+ Miscellaneous	For the most part, it's a well oiled machine with focus on small town benefits like free parking but with some larger city programs (farmers market, etc)	2/27/2020 3:06 PM
53	+ General Services	good service, I find City employees always helpful and friendly	2/27/2020 1:44 PM
54	+ Miscellaneous	Because police, fire and ambulance are the top 3 services, and they are done well here in this city, everything is a extra	2/27/2020 1:41 PM
55	+ Miscellaneous	It seems that our tax dollars are being put to good use.	2/27/2020 1:23 PM
56	- Miscellaneous	some programs appear to have less value considering the time and money spent	2/27/2020 11:56 AM
57	+ Miscellaneous - Miscellaneous	Mostly happy, but the recent theft with the city employees and high wages are a concern.	2/27/2020 11:43 AM
58	+ Miscellaneous - Miscellaneous	Mostly happy, but the recent theft with the city employees and high wages are a concern.	2/27/2020 10:59 AM
59	+ General Services	PoCo has been growing and we have more public services incl. the new recreational centre;	2/27/2020 10:40 AM
60	+ Miscellaneous	Brads team takes care of things previous administration either overlooked or neglected.	2/27/2020 10:33 AM
61	- Miscellaneous	I would like to see more programs for children	2/27/2020 10:28 AM
62	- Infrastructure	We require the roads to be repaved more frequently and more roadside curbs. However, more importantly, we need another artificial turf field @Gates Park	2/27/2020 9:41 AM
63	- Police	I would like to see more law enforcement done in the city	2/27/2020 9:17 AM
64	+ General Services + Snow Clearing	The majority of city based services are taken care of and in a time efficient manner, especially snow removal	2/27/2020 9:08 AM
65	+ General Services + Snow Clearing	The majority of city based services are taken care of and in a time efficient manner, especially snow removal	2/27/2020 9:03 AM
66	- Miscellaneous	Lack of dog off-leash areas, over development of land for commercial usage and lack of updated schools or green spaces	2/27/2020 9:00 AM
67	- Miscellaneous	This year seems better than some in the past, stick to the basics. Please.	2/27/2020 8:45 AM
68	- Miscellaneous	I would like to see the City Waste offer pick up of garbage to townhouse complexes. As a strata council member we are having difficulty with pick up companies. It would probably mean different trucks to fit into some complexes such as ours. This would make it door to door rather than community bins where people don't care what is put in there.	2/27/2020 8:02 AM
69	- Miscellaneous	Many projects I have observed run VERY inefficient	2/26/2020 9:22 PM
70	+ Miscellaneous	Things are getting done in a timely fashion.	2/26/2020 8:39 PM
71	- Miscellaneous	Need Bline shuttle from downtown Poco to Coquitlam Centre.	2/26/2020 8:19 PM
72	+ Miscellaneous	I see many projects dedicated to improving general quality of life.	2/26/2020 7:24 PM
73	+ Miscellaneous	Feel like a lot of effort is going into making poco a greener and greater space to live.	2/26/2020 6:26 PM
74	- Infrastructure	Better road repairs	2/26/2020 6:04 PM
75	- Expensive	last year was ok, but I don't see how the increase is justified, or needed.	2/26/2020 5:38 PM
76	+ Miscellaneous - PCCC	I love the new community center except there are no bleachers to	2/26/2020 5:23 PM

Budget 2020

watch the hockey in both the new rinks. It's great to be able to watch the kids.

77	- Miscellaneous	I feel that the new recreational complex which you have moved ahead on as a major progress has been a very big disappointment	2/26/2020 5:22 PM
78	- Expensive	Taxes too high compared to Coquitlam	2/26/2020 5:03 PM
79	+ Miscellaneous	Very attentive to road conditions and the recreational services are excellent.	2/26/2020 5:01 PM
80	+ Miscellaneous	new amenities built, existing appear maintained, pot holes are filled quickly on my street	2/26/2020 4:49 PM
81	- Infrastructure - Miscellaneous	Our roads are a joke! Litter is everywhere! Bylaws are not enforced!	2/26/2020 3:32 PM
82	- Miscellaneous	When I first moved here (41yrs ago) we had large item garbage pick up once a year. I would like to see this returned.	2/26/2020 3:29 PM
83	N/A	as below	2/26/2020 3:16 PM
84	+ Snow Clearing	I see the city values its taxpayer and residents by providing services other cities don't, such as snow removal	2/26/2020 3:01 PM
85	+ Miscellaneous	Not too much waste	2/26/2020 2:46 PM
86	N/A	When I get my water & sewer bill or taxes I will decide	2/26/2020 2:40 PM
87	+ Miscellaneous	Waste collection. Property taxes moderate	2/25/2020 9:04 PM
88	+ Miscellaneous	Good recent road work & public space development	2/25/2020 2:37 PM
89	+ Capital Investments + Miscellaneous	i see lots of ongoing improvements. Thrilled with the new library, blakeburn lagoon. Very happy to hear the city is moving to weekly organic pickup.	2/25/2020 2:21 PM
90	- Miscellaneous	The Coquitlam river is littered with trash, there is pot holes in roads for years	2/25/2020 2:19 PM
91	- Expensive	Taxes are too high and go up and service stay the same	2/25/2020 2:17 PM
92	- Snow Clearing	After snow, there were too many potholes that were not taken care of. And this year, the snow plowing is not doing too good.	2/25/2020 1:36 PM
93	+ General Services	I enjoy the services our city provides: wonderful trails, mixed garbage collection, a wonderful library, and great recreation facilities among them.	2/25/2020 9:53 AM
94	+ Miscellaneous	i LOVE THE WAY THE CITY LOOKS	2/25/2020 9:52 AM
95	- Infrastructure	Too much spent on landscaping not enough spent on roads/sidewalks	2/24/2020 5:53 PM
96	- Miscellaneous	Wasteful spending - ex. large screens for Remembrance day? \$12,000!	2/24/2020 3:50 PM
97	+ Miscellaneous	Port Coquitlam is well run but like any organization you must put checks on spending	2/24/2020 3:46 PM
98	+ Capital Investments	I do a lot of walking & I see the sidewalks & roads are kept in top shape, good surfaces and clean	2/24/2020 3:22 PM
99	- Infrastructure	No improvements to neighbourhood streets, lane storm drains and laneways.	2/24/2020 3:18 PM
100	- Miscellaneous	when I moved to Mary Hill in 1976 - We were promised we could get burnns on our street and fill in ditches, now city hall informs us this will not be reviewed until 2025 - almost 50 years after original promise!! Disappointing to say the least!	2/24/2020 3:09 PM
101	N/A	as I'm not sure	2/24/2020 3:06 PM
102	- Expensive	A big increase in tax over the last few years & yet another increase after a large assessment drop. I feel if Home assessments go up next year you will use it as an excuse to raise property taxes by a large margin	2/24/2020 3:05 PM
103	- Miscellaneous	The storm sewers were just upgraded and the roads resurfaced in Oxford Heights. Curbs were installed on all the roads except for the 1800 block of Windermere Ave. When it rains, there is often severe flooding of front yards and road shoulders. Curbs need to be installed to direct water as well as for aesthetics.	2/24/2020 1:39 PM

Budget 2020

104	+ Affordability The Mayor & Council appear to be controlling spending & managing the city in a very Business like manner.	2/24/2020 12:34 PM
105	- Miscellaneous I like to see more development of community centers and long term community centric spending.	2/24/2020 10:28 AM
106	N/A do not know what the taxes are at a similar size city in the lower mainland	2/24/2020 10:22 AM
107	+ Affordability I feel that property value seems to be more reasonable compared to other overpriced municipalities and yet our public infrastructure and facilities are on par or perhaps better than some of them.	2/24/2020 12:38 AM
108	New Resident I am a new resident	2/23/2020 10:03 PM
109	+ Miscellaneous no complaints	2/23/2020 6:20 PM
110	- Miscellaneous Skytrain needed linking to Braid Station	2/23/2020 4:08 PM
111	- Infrastructure The road condition is poor with potholes	2/23/2020 1:49 PM
112	+ Miscellaneous info is accessible and representatives helpful. I feel like the city is 'on my side' & has public interest in mind	2/23/2020 1:07 PM
113	+ Miscellaneous Generally neighbourhoods and parks maintained	2/22/2020 8:56 PM
114	- Miscellaneous Off leash dog parks!!! Cleanliness and safety,	2/22/2020 6:20 PM
115	+ General Services Transparent Budget, Visible improvements of services for taxpayers, no save the world projects	2/22/2020 4:06 PM
116	+ General Services Happy with the garbage collection, parks and roads	2/22/2020 2:28 PM
117	+ Miscellaneous + PCCC new rec center and roads are being upgraded	2/22/2020 2:09 PM
118	- Expensive Too busy trying to pay for all the taxes I pay in metro.	2/22/2020 8:44 AM
119	New Resident Only lived in the city for 6 months	2/21/2020 8:17 PM
120	+ Affordability + General Services Taxes are fair; good services provided overall by city hall	2/21/2020 3:36 PM
121	+ General Services In general services provided are satisfactory.	2/21/2020 2:35 PM
122	+ Miscellaneous I feel Poco has a good balance of spending and saving; any city interaction I've had has been positive	2/21/2020 2:16 PM
123	- Miscellaneous not seeing progress in key areas	2/21/2020 1:25 PM
124	- Expensive very expensive for things I do not use	2/20/2020 11:40 PM
125	+ Miscellaneous + PCCC new community centre & city work around town	2/20/2020 9:44 PM
126	+ Miscellaneous - Infrastructure There are lots of good things, but the older streets are not well cared for. The ditches are rarely cleaned(3 years ago on north side Fremont St.) s	2/20/2020 5:23 PM
127	+ Parks / Trails + PCCC New PoCo Recreation Centre, parks, good maintenance.	2/20/2020 2:50 PM
128	+ Miscellaneous This may be one of the most fiscally responsible budgets	2/20/2020 10:09 AM
129	- Infrastructure - Miscellaneous Road conditions are terrible and Future Recreation, Community sites are not left for future ie old works yard	2/20/2020 10:00 AM
130	- Infrastructure - Miscellaneous Disheveled roads. Lack of LED lights	2/20/2020 9:23 AM
131	+ Miscellaneous I think overall we do a decent job of working with the money we have.	2/20/2020 7:38 AM
132	+ Miscellaneous - Miscellaneous Mostly we do. An exception to that is the lack of adequate traffic/speeding controls. Enforcement should be improved.	2/20/2020 7:26 AM
133	+ Snow Clearing the snow clean up and response was great. loving the use of instagram for news around the city	2/19/2020 10:43 PM
134	+ Miscellaneous Although improvements could be made, overall things are well. Waste is always picked up on correct date, recreational activities are abundant, outdoor activities are good as well.	2/19/2020 8:10 PM

Budget 2020

135	+ Miscellaneous I feel like PoCo is currently moving towards the right direction	2/19/2020 10:50 AM
136	- Miscellaneous I think the bus routes could be expanded to more places and I think there should be more dog parks. I think there should also be less new developments so the city is less crowded.	2/18/2020 9:25 PM
137	+ Miscellaneous + Snow Clearing Great parks and rec facilities and programs, amazing road maintenance especially in the winter	2/18/2020 6:43 PM
138	- Miscellaneous Port Coquitlam does not seem to make any meaningful and visible impact on its urban forest. Our urban forest is a vital part of Port Coquitlam.	2/18/2020 6:34 PM
139	N/A I have no benchmark comparison	2/18/2020 3:49 PM
140	+ Affordability + General Services You keep the city green, clean and care about our money	2/18/2020 3:02 PM
141	- Miscellaneous road conditions, collections of recyclables and some bylaw enforcement policies have room for improvements	2/18/2020 11:19 AM
142	- Miscellaneous Too many capital projects, too much admin costs	2/18/2020 11:07 AM
143	+ Miscellaneous In most cases I agree with how the city is spending my tax dollars	2/17/2020 7:59 PM
144	+ General Services I feel that most areas serviced by municipal taxes are well-served.	2/17/2020 10:58 AM
145	+ General Services Overall services are good and staff are very responsive.	2/17/2020 9:22 AM
146	- Miscellaneous Roads are not fixed quickly, limited amenities	2/16/2020 9:47 PM
147	- Miscellaneous Housing assessments have increased beyond what average middle class wages can afford. Unfortunately, my children will have to move to another city/town to afford to buy a home and raise a family. Depression and anxiety rates in children are rising largely because their parents are working long hours and kids are raising themselves. Parents are under extreme financial pressures and it is effecting their families. We don't need higher house prices and more taxes, we need affordable family homes that aren't laden with low income stigma.	2/16/2020 5:45 PM
148	+ Miscellaneous It's put into good use	2/16/2020 4:07 PM
149	New Resident New homeowner in Port Coquitlam	2/16/2020 2:06 PM
150	- Police Need more of a police presence and not handing out tickets at the overpass	2/15/2020 9:57 PM
151	+ Miscellaneous I see improvements in the city	2/15/2020 9:42 PM
152	+ Snow Clearing - Expensive Snow removal is excellent. Taxes are a touch high though.	2/15/2020 9:29 PM
153	+ Affordability No parking meters nor other big city fees	2/15/2020 7:15 PM
154	- Miscellaneous Don't see any improvements where I live and the city services (e.g., recreation) are quite expensive	2/15/2020 5:15 PM
155	+ General Services We see improvement in city care. Ex: park signs, tree planting, snow removal, etc.	2/15/2020 5:14 PM
156	- PCCC The new rec center is a disaster.	2/15/2020 4:29 PM
157	- Miscellaneous Garbage and recycling pick is far too infrequent	2/15/2020 3:54 PM
158	- Miscellaneous There are more public services I would like to see in our community, such as a walk-in clinic on the southside of town and more shopping opportunities on the south side of the train tracks.	2/15/2020 3:08 PM
159	- Miscellaneous Terrible increases in crime (home invasions, etc.). No plan. Homeless addicts wandering streets to break into cars and homes. . Needles in parks. No plan.	2/15/2020 1:05 PM
160	+ Affordability city is holding costs down	2/15/2020 11:38 AM
161	+ Affordability very little increase	2/15/2020 11:26 AM
162	N/A Renting	2/15/2020 10:22 AM
163	+ General Services For the most part, I think Port Coquitlam does a good with basics like	2/14/2020 5:11 PM

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road maintenance, snow removal, parks and such.

164	- Police There is a lack of policing resources in this city. Also I feel like there area several roads around town that need to be repaved.	2/14/2020 12:13 PM
165	- Infrastructure There are many streets without proper sidewalks, this is unsafe for pedestrians as well as drivers.	2/14/2020 11:44 AM
166	- Infrastructure - Snow Clearing When it snows, it's a disaster. Pot holes are filled but it seems like an endless problem where other parts of the road forms another pot hole.	2/14/2020 11:33 AM
167	- PCCC But don't like the costly over runs on new arena complex - is this person still working for Poco?	2/14/2020 11:18 AM
168	+ General Services love the flowers, Christmas lights and festivals	2/14/2020 10:59 AM
169	+ Affordability - Miscellaneous It's nice that taxes are kept relatively low, however some important initiatives suffer as a result.	2/14/2020 10:12 AM
170	N/A n/a	2/14/2020 8:13 AM
171	+ Miscellaneous No over-the-top projects.	2/13/2020 4:39 PM
172	+ Miscellaneous + Snow Clearing - Police Snow removal was awesome this year. City is cleaning up. Wish we had more RCMP in the city though.	2/13/2020 1:16 PM
173	+ Miscellaneous City is cared for - offers sufficient services - but not over the top	2/12/2020 7:04 PM
174	+ Miscellaneous Roads are well maintained. Bus service is adequate (could be improved). No complaints overall.	2/12/2020 1:28 PM
175	- Infrastructure We need to start spending more on infrastructure	2/12/2020 10:33 AM
176	+ General Services + PCCC I feel pretty well taken care of. We have a progressive waste management program, we have decent lighting and sidewalks, a good library, a new rec centre, community events.	2/12/2020 7:22 AM
177	- Infrastructure The value of what we are getting, in relation to cost, is poor.	2/11/2020 9:11 PM
178	+ PCCC The new Recreation Complex	2/11/2020 8:35 PM
179	- Miscellaneous our strata complex just got hit with insurance increase by 465% every thing has to stop insurances crisis -please stop this ,rightnow this the most important	2/11/2020 7:35 PM
180	+ Miscellaneous Overall happy with amenities and services	2/11/2020 6:34 PM
181	- Miscellaneous please control the time wasted by working city staff	2/11/2020 4:30 PM
182	+ Miscellaneous council appears to be involved and concerned about local needs as well as the larger metro needs. They are open to discussion.	2/11/2020 3:59 PM
183	- Expensive You know how many houses are in poco and average PT around \$4000/ y. Imagine it much?	2/11/2020 2:53 PM
184	- Miscellaneous parking in Poco is terrible, I have not shopped there because I can't find parking	2/11/2020 2:49 PM
185	+ Miscellaneous I love living here.	2/11/2020 2:44 PM
186	+ Miscellaneous I trust you	2/11/2020 2:44 PM
187	+ Affordability Payments are appropriate.	2/11/2020 2:39 PM
188	- Miscellaneous Need to check clearance in/out area for residents properties on roadways. Construction blocking our lands.	2/11/2020 2:26 PM
189	- Expensive Every year our taxes go up without any additional benefits to the tax payer.	2/11/2020 2:14 PM
190	+ Affordability Tax increases kept in line	2/11/2020 2:04 PM
191	- Police - Wrong Priorities Schools are under-funded, lack of arts & culture too many RCMP doing useless tasks, with a chip on their shoulder.	2/11/2020 1:58 PM

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192	- Miscellaneous	needs improvement in certain aspects in the city	2/11/2020 1:57 PM
193	+ Miscellaneous	Great mayor and well run council.	2/11/2020 12:13 PM
194	+ General Services + Snow Clearing	fantastic recreation facilities & programs, great job with snow clearing when it snowed recently	2/11/2020 11:20 AM
195	- Miscellaneous	sewers in our area were done in 2019 but roads are not maintained - walking as a pedestrian is sometimes dangerous, no paths or sidewalks.	2/11/2020 10:50 AM
196	New Resident	i have not moved into my new apartment to decide	2/11/2020 9:50 AM
197	N/A	i think improve educational system is key, but it didn't mention	2/11/2020 6:57 AM
198	+ Miscellaneous	I have 2 school age kids and we use the recreational facilities often	2/10/2020 4:36 PM
199	+ Miscellaneous	In the 30 plus years, I have never heard anyone complain that they want to move out of Poco.	2/10/2020 4:22 PM
200	+ Capital Investments	I can see improvements that benefit residents and visitors. (road repairs, community services, etc.)	2/10/2020 3:49 PM
201	- Miscellaneous	I think PoCo needs bridge for trains most of time we are stuck on the roads in PoCo.	2/10/2020 3:44 PM
202	- Miscellaneous	I feel the Mayor just enjoys being in the lime light.	2/10/2020 3:31 PM
203	+ Miscellaneous	Like the direction of our Mayor Brad West and Councillor what has been done and the future	2/10/2020 3:19 PM
204	- Miscellaneous	I feel that ALL recycling should be curb pick up	2/10/2020 3:16 PM
205	- Miscellaneous	On our street we have an illegal boarding house/rooms, they party in carport after midnight. Also, a business-employee parks and commercial trucks and flat beds all park on street	2/10/2020 2:24 PM
206	+ Capital Investments + General Services	New recreation centre/library, downtown events and entertainment, Lions Park improvements/upgrades.	2/10/2020 2:04 PM
207	+ Miscellaneous	Small town feel in a big metro area	2/10/2020 1:56 PM
208	+ Miscellaneous	keeping up with the growth of the city	2/10/2020 12:23 PM
209	+ Affordability	taxes are not too high, things taxes are spent on seem reasonable	2/10/2020 12:09 PM
210	+ Miscellaneous - Infrastructure	Generally agree but road maintenance could improve	2/10/2020 9:34 AM
211	+ Capital Investments	I see the improvement all around my neighbourhood and beyond	2/10/2020 9:25 AM
212	- Miscellaneous	I have paid taxes all my life, I am now 73 yrs old at retirement age 65 yrs. old, I think I-we should get a huge break at the least a break on food & clothing	2/10/2020 9:24 AM
213	- Miscellaneous	my property value went up very high the years the new recreation centre was being built and now that it is almost finished my property value has gone down significantly - coincidence?	2/10/2020 9:10 AM
214	- Infrastructure	I live in an older subdivision which never seems to get any maintenance.	2/10/2020 6:29 AM
215	New Resident	Moved from Coq to Poco, first year	2/9/2020 8:21 PM
216	+ Affordability + General Services	low taxes and good services	2/9/2020 5:16 PM
217	- Miscellaneous	As a 30 something childless couple with a dog we feel that many of the improvement in our community have been family oriented.	2/9/2020 12:02 PM
218	+ Affordability	low increase per year	2/9/2020 11:56 AM
219	New Resident	New to the city	2/9/2020 11:31 AM
220	+ Miscellaneous	Everything seems to run smoothly	2/8/2020 9:49 PM
221	- Expensive	Stop these projects, we need to get out of personal debit	2/8/2020 9:41 PM
222	+ General Services	No issues with city services.	2/8/2020 7:26 PM

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223	+ General Services	Engineering staff very attentibpve to c9ncerns or road conditions. Reported problems with sanitation answered promptly	2/8/2020 6:59 PM
224	+ Miscellaneous	Life environment is good	2/8/2020 5:38 PM
225	+ Parks / Trails	trail system are the best in the lower mainland. roads and transportation around and through the city is reasonable	2/8/2020 4:06 PM
226	+ General Services	City is well maintained and there are improvements in services	2/8/2020 3:35 PM
227	+ Miscellaneous	We appear to be getting good value for our taxes	2/8/2020 3:14 PM
228	+ General Services	We have excellent snow removal on our roads for snow and ice, great park land and walking trails, good community centers.	2/8/2020 10:49 AM
229	+ Miscellaneous	Everything you need is available in our Community.	2/8/2020 10:18 AM
230	+ Affordability	Council tries to watch expenditures and avoid large tax increases	2/8/2020 7:52 AM
231	New Resident	I am new to the city	2/8/2020 3:21 AM
232	+ General Services	excellent staff - parks and rec do na great job	2/7/2020 11:52 PM
233	+ PCCC	The new community centre makes sense for Poco	2/7/2020 10:29 PM
234	- Miscellaneous	You guys give yourself big fat raises every year. We civilians whom own houses don't get big pay increases like you do. Yet you still see fit to increase our taxes yearly in fairly large increments. I DON'T feel I get my money's worth.	2/7/2020 4:33 PM
235		I live in Calgary, AB and just co-signed on a mortgage.	2/7/2020 4:19 PM
236	+ Miscellaneous	Port Coquitlam is a great place to live. I love the mix of industry and local jobs and services!	2/7/2020 4:04 PM
237	+ Miscellaneous	because there is so much industry coming and being built in Poco that I feel that will help alleviate the tax burden on residential properties.	2/7/2020 3:57 PM
238	- Wrong Priorities	You waste it on frivolous water fountains, such as Castle Park, wasting over \$350 K	2/7/2020 3:40 PM
239	- Miscellaneous	exception - in a small neighbourhood with limited parking due to illegal suites, no sidewalks making pedestrians, cyclists, school children etc. vying for road space having to duck out of the way between parked cars from approaching vehicles. The speed limit is 50 KPH and is much too fast for this area. There is also a local park at the end of the street which should definitely be a 30 KPM zone. Please reduce and monitor the speed limit to allow the safety of the most vulnerable citizens of PoCo.	2/7/2020 3:35 PM
240	+ General Services	Most public areas/facilities/roads/parks/services are average of above average.	2/7/2020 3:20 PM
241	- Expensive	I feel that water bill is too high for one person that live in, an apartment	2/7/2020 3:02 PM
242	- Miscellaneous	Efficiency is lacking & organization is NIL	2/7/2020 2:52 PM
243	+ General Services	I think the fire hall gives us good service and also police. Garbage collection is excellent. Hopefully no more high rises in downtown area.	2/7/2020 2:45 PM
244	- Miscellaneous	there are not even close to enough resources being extended to people experiencing poverty.	2/7/2020 2:44 PM
245	- Infrastructure	Potholes never fixed road very seldom cleaned	2/7/2020 2:44 PM
246	+ Miscellaneous	I've never lived in a City that has gone through so much effort to include their residents, it's nice.	2/7/2020 2:38 PM
247	- Miscellaneous	Wheelchairs and strollers should have access to the trail on the Pitt River Dyke. Bears should be tranquilized not shot!	2/7/2020 2:28 PM
248	+ General Services - Miscellaneous	We are served by police, fire, emergency departments; plus parks, recreation and green spaces. Roads and traffic needs some serious work.	2/7/2020 1:57 PM
249	+ Miscellaneous - Miscellaneous	Overall, I believe we get good value. There are elements	2/7/2020 11:34 AM

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that are weak.

250	+ General Services	good police presence, roads fairly well maintained	2/7/2020 11:19 AM
251	- Miscellaneous	Mostly good, but sewer and water rates are unfairly calculated.	2/7/2020 6:25 AM
252	N/A	I am not sure.	2/6/2020 11:05 PM
253	- Wrong Priorities	Cory focus is not aligned with my needs	2/6/2020 10:10 PM
254	+ Affordability	Tax increases over the years have been modest	2/6/2020 9:54 PM
255	+ Affordability	The city looks good and we have held the line on taxes	2/6/2020 7:48 PM
256	+ Affordability	My taxes are reasonable and the city services I receive are adequate	2/6/2020 7:19 PM
257	- Infrastructure	Where I live the road is in bad shape and not enough street lighting.	2/6/2020 6:06 PM
258	- Miscellaneous	too many inefficiencies in many departments in PoCo	2/6/2020 5:59 PM
259	+ Parks / Trails + Snow Clearing	streets are plowed parks are lovely and the city seems to care	2/6/2020 5:16 PM
260	+ General Services	we have great services for the size of our community	2/6/2020 5:11 PM
261	+ Miscellaneous	Projects undertaken by the city seem relevant and needed.	2/6/2020 4:51 PM
262	- Wrong Priorities	I see some unnecessarily expenses are planed , like Prairie Ave. construction ! it is working just fine as it isl, don't waste our tax on it!	2/6/2020 3:28 PM
263	+ Miscellaneous	I am satisfied generally.	2/6/2020 2:15 PM
264	- Miscellaneous	Definitely in some areas; not so much in other areas	2/6/2020 1:51 PM
265	+ Affordability	The projected % increase is less than some cities	2/6/2020 1:27 PM
266	+ General Services	Parks and road services are efficient, fire and police presence is visible, schools are well kept (I do not have a child in school so cannot comment), information from the city is timely and sufficient, waste collection is organized and efficient	2/6/2020 1:09 PM
267	+ General Services	overall, I see the City on the proverbial rise	2/6/2020 8:11 AM
268	- Miscellaneous	Speeding is still fact, trains are blocking all sides of PoCo and still there is no project for skytrain in the city	2/6/2020 7:34 AM
269	New Resident	Just moved in June 2019	2/5/2020 7:21 PM
270	New Resident	We just moved to Port Coquitlam in Dec 2019.	2/5/2020 5:11 PM
271	- Miscellaneous	Have not had to utilize resources. Roads are well maintained though	2/5/2020 4:39 PM
272	+ General Services	Clean, services, good recreation	2/5/2020 12:08 PM
273	+ General Services	I see road conditions and safety being improved in residential areas, and recreation by expanding a bigger community centre. Allowing more programs for children and families.	2/5/2020 12:04 PM
274	- Miscellaneous	I believe spending money to increase Fire fighters training is not needed. They all ready are trained to help with emergencies where they can make a difference such has cardiac arrest. I think Port Coquitlam should petition The BC government for more paramedics. Port Coquitlam does not have an ambulance station and is served by paramedics coming from Riverview. The fire department does a good job but does not need more training.	2/5/2020 11:52 AM
275	- Miscellaneous	I believe roadway work needs to be done on the busier routes thru town. At times you cannot see lane lines and sometimes there arent any to follow. We need more attention spent on traffic flowing thru Poco to the other municipalities. Before, during and after rush hour it can be scary watching drivers speed thru town. Posted regulations are completely ignored, it has to be hands on!!	2/5/2020 11:08 AM
276	- Miscellaneous	not happy that there is no plans to complete the Fremont connector help reduce the traffic on prairie, specifically from burn rod to cedar drive , where the traffic back up so bad we cannot safely get out of our drive way	2/5/2020 10:47 AM

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277	+ General Services I see things changing in the city (proving that work is being done); the city seems to listen to its residents and sets priorities accordingly; the city is innovative, e.g., its recycling and greens program seem to be a leader among GVR communities	2/5/2020 7:45 AM
278	More Budget Info prices increase but not sure where it's going	2/4/2020 9:23 PM
279	- Wrong Priorities Many reasons, including we do not have access to transit at my location in Citadel Heights.	2/4/2020 8:33 PM
280	N/A n/a	2/4/2020 7:53 PM
281	N/A I work at Poco and don't pay residential taxes	2/4/2020 7:45 PM
282	- Miscellaneous Managers and councillors making too much money for what they actually do I also disagree with the allocation of funds for all of the proposed enhancements, except for the fire fighter training. The money could be better spent elsewhere. Hospitals, schools, Bylaw infractions of repeat offender building contractors.	2/4/2020 6:26 PM
283	- Customer Service city building and engineering departments too slow	2/4/2020 5:31 PM
284	- Customer Service City departments are slow to respond to paperwork in engineering, development, building, etc.	2/4/2020 4:42 PM
285	+ Affordability No huge debts	2/4/2020 4:36 PM
286	+ General Services garbage is done, roads are clean of snow and leafs, parks are taken care off, fire departments are close by, police is close by	2/4/2020 4:18 PM
287	- Miscellaneous Engineering departments 2.5 million dollar mistake in rec center.	2/4/2020 3:42 PM
288	- Miscellaneous Management needs work	2/4/2020 2:13 PM
289	- Wrong Priorities Money wasted on pitty things like christmas decorations that are still up.	2/4/2020 2:06 PM
290	+ General Services Feel mostly all service are covered and commisioned for proper city services for Port Coquitlam	2/4/2020 1:34 PM
291	+ Capital Investments Over the last 11 years that I've lived here, I've city infrastructure and amenities improving.	2/4/2020 12:35 PM
292	- Infrastructure We need more money spent on road repairs	2/4/2020 11:39 AM
293	- Miscellaneous in most areas I agree but in some areas I disagree as I have been trying for years to get a simple thing looked after	2/4/2020 11:07 AM
294	- Infrastructure Poor road conditions.	2/4/2020 9:03 AM
295	New Resident newer to the area.	2/3/2020 9:13 PM
296	More Budget Info Not fully clear on where the majority of my money is going. This is on me though, not the city. I'm trying to improve my civil involvement though.	2/3/2020 8:41 PM
297	+ General Services Roads are kept clean, I feel safe, they protect the trails	2/3/2020 8:25 PM
298	+ General Services Services are adequate	2/3/2020 7:32 PM
299	- Miscellaneous We are at the border of po co and Burke mountain. We feel our area needs more TLC effort	2/3/2020 6:50 PM
300	+ General Services Lots of great family programs and events.	2/3/2020 6:36 PM
301	+ General Services New to poco and really happy with quality if services	2/3/2020 5:58 PM
302	N/A haven't compared to other areas	2/3/2020 5:05 PM
303	- Expensive Feel like our taxes are high compared with others	2/3/2020 3:09 PM
304	+ Miscellaneous I have renewed confidence now that Brad West is mayor.	2/3/2020 2:23 PM
305	- Miscellaneous We have way too much crime in our neighbourhoods, plus we have cars speeding in residential streets along Riverside Drive heading to/from shopping area	2/3/2020 1:57 PM
306	+ General Services I like; the Public spaces available. EG(outdoor pools, community center's,	2/3/2020 10:26 AM

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biking trail systems), schools, and progressive fire department

307	+ Affordability limited increase over previous year	2/3/2020 10:01 AM
308	+ General Services - Infrastructure basic community necessities are met but would like basic roads fixed before bump out, round-about, mups...	2/3/2020 8:26 AM
309	+ Miscellaneous I feel Port Coquitlam actually listens to it's residents!	2/2/2020 9:07 PM
310	+ General Services Basic services are readily available	2/2/2020 8:57 PM
311	- Expensive Taxes to high	2/2/2020 8:27 PM
312	+ General Services roads are decent, facilities good, programs well run	2/2/2020 8:22 PM
313	- Expensive 30% of the budget spent on Safety is expensive. Please find alternatives to lower cost and increasing safety.	2/2/2020 8:09 PM
314	New Resident Moved to Port Coquitlam last December	2/2/2020 7:50 PM
315	+ Snow Clearing City did excellent job during recent snow storm with snow removal	2/2/2020 7:40 PM
316	+ General Services Solid downtown core; measured growth of amenities for parks and rec; city cleanliness	2/2/2020 5:48 PM
317	- Infrastructure - Miscellaneous I have 3 properties at poco and pay over 12,000 a year just for property taxes.Roads are terrible, no reflectors on lanes, no red arrows traffic light, mcLean park in summer are sold to adults to play games and our kids can not use the playground, new swimming pool in PoCo is too small, why for swimming lessons you dont ask for proof of residency at poco like the school catchment, street lights are not LED yet, polices are not care about tail drivers, Marry Hill Road has terrible quality, teachers at school are relax and dont care about academics/no homework, , poco city can not manage to pick the waste at the same days unlike other cities!, Coquitlam St has terrible quality and dangerous for pedestrians/ one side of it has deep ditch, it is unbelievable [REDACTED]	2/2/2020 5:45 PM
318	+ Affordability Not as expensive as in Vancouver proper but still close	2/2/2020 5:06 PM
319	- Expensive relatively speaking our taxes are much higher than Vancouver	2/2/2020 4:27 PM
320	More Budget Info I have been provided with little information about how the municipality uses my tax dollar	2/2/2020 3:58 PM
321	+ Capital Investments Sidewalks recently installed on Greenmount, road improvements in my neighbourhood, incredibly efficient snow removal, rapid emergency response, creeks and streams team who took the time to find out who dumped paint into Hyde creek and held them accountable.	2/2/2020 3:56 PM
322	- Expensive Property taxes and water+sewage taxes are way too expensive	2/2/2020 3:23 PM
323	More Budget Info I would like to read more about the proposed funding for Poco Sports Alliance.	2/2/2020 2:27 PM
324	- Miscellaneous I love walking in the park behind my house in Gates Park, but I'm constantly having to move out of the way of people cycling. We need bike lanes. I love Poco and its people but it would be nice if they painted lanes for bikes.	2/2/2020 2:23 PM
325	More Budget Info Not sure why the utility bill is so high	2/2/2020 2:21 PM
326	- Miscellaneous I am undecided as I have been a resident for just about a year. There are certain items that I find can be seen as a waste of money, whereas some essential services are overlooked. Like the city bikes - an idea that seems nice in concept, but results in damaged city property (bikes themselves).	2/2/2020 1:50 PM
327	+ General Services Central, close to everything, nice parks.	2/2/2020 12:50 PM
328	- Miscellaneous Nothing is allocated to my neighbourhood and PoCo doesn't make effective use of River frontage	2/2/2020 12:33 PM
329	N/A Don't know	2/2/2020 12:16 PM
330	+ Miscellaneous Everything has seemed reasonajle	2/2/2020 11:35 AM

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331	+ Miscellaneous For the most part	2/2/2020 10:50 AM
332	New Resident I am a newly moving in residents. I couldn't even find a family doctor.	2/2/2020 10:50 AM
333	- Infrastructure The lack of sidewalks in this city is disgusting. And don't even get me started on the pathetic cycling infrastructure.	2/2/2020 10:44 AM
334	- Miscellaneous I see some improvements (rec centre) yet parking is a major issue.	2/2/2020 10:42 AM
335	- Miscellaneous Still needs improvement	2/2/2020 10:11 AM
336	N/A Your likert scale sucks. I would have selected "sort of agree" if that was an option.	2/2/2020 10:06 AM
337	+ General Services Pretty good services	2/2/2020 9:50 AM
338	+ General Services I feel the city is generally keeping up with the increase in density in the area with new infrastructure and repairs to old. I feel the council is doing a good job of budgeting and I like the family oriented feel to our community.	2/2/2020 9:34 AM
339	Dont live in poco	2/2/2020 9:33 AM
340	+ General Services the services we pay for are valuable to me, including upgrades and improvements	2/2/2020 8:29 AM
341	- Miscellaneous We live on the North Side and often walk downtown. Fall leaves are on the streets year round. Sidewalks are overgrown with hedges, weeds and littered. The underass sidewalk is always filthy and full of mud and water	2/1/2020 8:18 PM
342	- Miscellaneous Well, it is hard to figure out if the city is working in the best interests of everyone and not just important stakeholders.	2/1/2020 7:40 PM
343	+ General Services The community seems to be well-ordered.	2/1/2020 7:11 PM
344	+ General Services The city looks like it is well taken care of in addition to having a community feel to it with events, etc.	2/1/2020 7:11 PM
345	+ General Services City Works crews do a good job	2/1/2020 6:39 PM
346	+ Miscellaneous Its a quality place to live	2/1/2020 5:41 PM
347	+ General Services Well maintained infrastructure. Good cultural activities and festivals. And the open budget plan helps understand where the \$ goes.	2/1/2020 4:58 PM
348	- Miscellaneous many programs that were enjoyed by seniors have been removed.	2/1/2020 4:36 PM
349	- Miscellaneous I think there are some things that need to be addressed	2/1/2020 4:22 PM
350	N/A See general comments.	2/1/2020 3:43 PM
351	+ Capital Investments + Miscellaneous I always see infrastructure, park, and law enforcement improvements.	2/1/2020 1:22 PM
352	+ Affordability overall good value for tax paid when I compare to other cities	2/1/2020 12:14 PM
353	+ General Services I like the city as it is right now. Although I wish I was more educated about the tax system, how it works, etc.	2/1/2020 12:03 PM
354	+ Miscellaneous - Expensive Tax price is a little high but it is ok. things are being taken care off.	2/1/2020 10:07 AM
355	+ General Services + Snow Clearing snow removal, road maintenance, bike trails, comm center	2/1/2020 9:51 AM
356	- Miscellaneous too many inefficiencies in many departments in PoCo	2/1/2020 8:51 AM
357	- Miscellaneous As a senior and resident of Port Coquitlam for the past 44 years, I'm disappointed in the new Rec Centre, specifically the library which is small, unwelcoming in its austere ambience and uncomfortable furniture, and poorly laid out on two floors rather than one as in the old TF library. The second reason I feel my family doesn't get good value for our tax dollars is because the street we live on, [REDACTED] has very poor street lighting. At night, our street looks and feels positively creepy. The third reason for my dissatisfaction is the lack of tree trimming at the corner of Oughton Drive and Western Drive where low hanging tree	2/1/2020 4:48 AM

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branches completely obliterate the Oughton Drive street sign for anyone travelling south on Western Drive. This is very upsetting particularly when inviting people to visit who are unfamiliar with the area. Surely, a small crew of one could prune that tree on a regular basis to make the sign visible from all angles. Finally, the disappearance of the dog litter receptacles in the parks is very disappointing. This was one very welcome feature which should be brought back for the convenience and aesthetic value it provides.

358	New Resident	Only moved to Port Coquitlam in the summer of 2019	1/31/2020 8:44 PM
359	- Expensive	Taxes are too high. Non essential services could be reduced	1/31/2020 8:00 PM
360	+ Affordability + General Services	Services good; council held line on tax increases.	1/31/2020 6:54 PM
361	+ General Services	I never feel like we ever lacking services or comfort in this city	1/31/2020 5:40 PM
362	- Infrastructure	The roads especially Cedar & Prairie are quite rough in spots	1/31/2020 3:39 PM
363	- Miscellaneous	City needs to do follow up inspections and hold contractors responsible for work performed.	1/31/2020 3:16 PM
364	+ Affordability	taxes are reasonable	1/31/2020 2:52 PM
365	- Miscellaneous	depending where the funds are allocated	1/31/2020 1:35 PM
366	- Miscellaneous	sidewalks are not cleaned properly weeds grows on sidewalks and they are not cleaned	1/31/2020 1:33 PM
367	N/A	...	1/31/2020 11:38 AM
368	+ Miscellaneous	I feel the City is doing well improving the City while staying fiscally sound	1/31/2020 10:30 AM
369	+ Affordability	fiscally responsible compared to other Cities.	1/31/2020 9:11 AM
370	- Expensive	Generally I think the money is well spent. However, I do feel taxes (especially property tax) is high and marginalizing people.	1/31/2020 7:47 AM
371	- Miscellaneous	Specifically off leash areas for dog are scarcely unavailable	1/31/2020 6:58 AM
372	+ Affordability + Parks / Trails + PCCC	Taxes are reasonable. Great parks and walking trails. & new Community Centre Complex.	1/30/2020 9:05 PM
373	+ Affordability	reasonable services at reasonable rates	1/30/2020 7:39 PM
374	- Miscellaneous	There are a number of improvements that should be made	1/30/2020 6:29 PM
375	- Miscellaneous	Agree, but only when compared to other municipalities.	1/30/2020 6:27 PM
376	+ Affordability	Port Coquitlam's tax increased have been reasonable each year, and therefore the overall tax impact is lower than surrounding communities.	1/30/2020 6:00 PM
377	+ Snow Clearing	Happy with snow clearing on hilly areas especially Citadel Heights	1/30/2020 5:43 PM
378	+ Miscellaneous	Mayor and council make good decisions	1/30/2020 5:25 PM
379	+ General Services	Reasonable value but there seems to be some reduction in visual quality over the past couple of years	1/30/2020 4:58 PM
380	+ Capital Investments	Community improvements are happening	1/30/2020 3:56 PM
381	+ Snow Clearing	great snow cleaning this winter	1/30/2020 3:12 PM
382	- Miscellaneous	the properties values keep going for the pass few years, properties tax keep adding on. The revenue from properties tax is getting more and more, why we still need to increase the % of properties tax?	1/30/2020 2:27 PM
383	More Budget Info	Not sure what I receive versus other municipalities. I find municipal taxation very complicated to understand.	1/30/2020 2:27 PM
384	+ Miscellaneous	City appears to be making good improvements	1/30/2020 2:02 PM
385	More Budget Info	taxes are taxes you do not see where the money goes.	1/30/2020 1:20 PM
386	+ Affordability	I have always felt the city is cognitive of spending tax dollars	1/30/2020 1:12 PM

Budget 2020

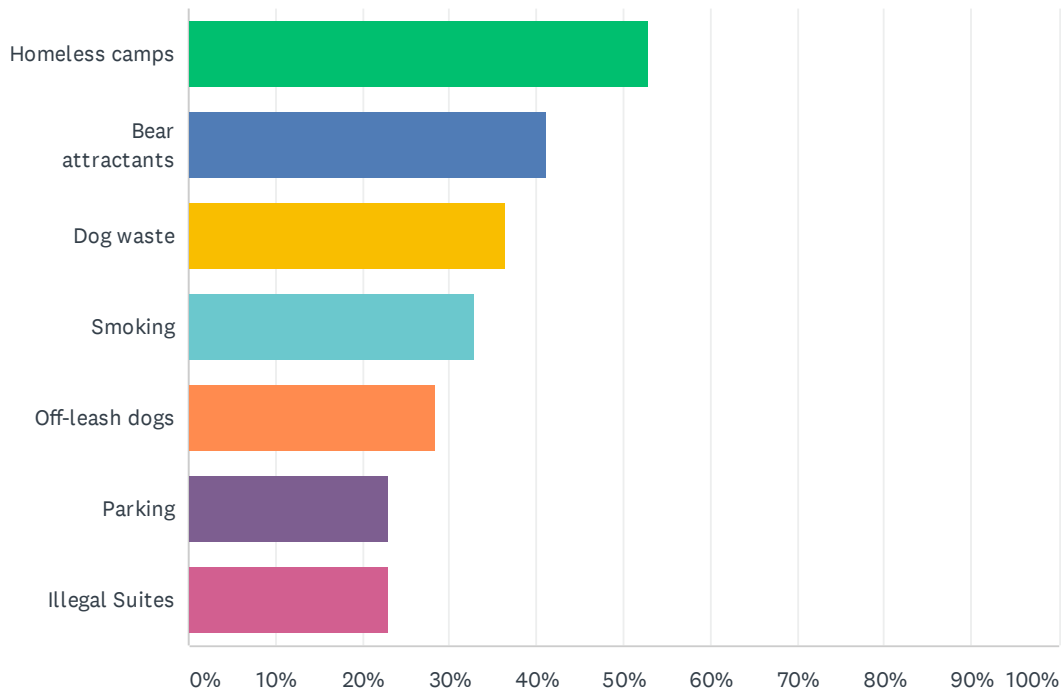
387	+ General Services Our city is usually pro-active in maintaining our city, and it's changing needs. I hear some cities are not as pro-active and also contract out too much of their care	1/30/2020 1:07 PM
388	+ Affordability The council seems responsible about spending, and an appearance of understanding that the tax payers don't have money tress in their backyards	1/30/2020 12:38 PM
389	+ Miscellaneous I feel secure that the budget has gone through rigourous review each time.	1/30/2020 11:45 AM
390	+ General Services clean, city, parks are well kept	1/30/2020 11:43 AM
391	- Miscellaneous The average person does not know enough about all the outgoings to know whats good value	1/30/2020 11:14 AM
392	Poco is a nice looking city	1/30/2020 11:12 AM
393	- Miscellaneous further improvements needed	1/30/2020 10:40 AM
394	- Miscellaneous Taxes are a bit high, so I would want a scale of neutral.	1/30/2020 10:32 AM
395	As a recent arrival from Ottawa, I feel that I am getting very good value for my tax dollars here.	1/30/2020 10:29 AM
396	- Wrong Priorities Wrong priorities	1/30/2020 10:13 AM
397	- Miscellaneous Too much is spent on Public Safety for what is delivered.	1/30/2020 10:08 AM
398	one concern about this years budget, it should at least be equal to the cost of living index, thus giving a cushion for furture years. This	1/30/2020 10:06 AM
399	- Expensive City budgets going up exponentially with no regard to inflation or wages.	1/30/2020 9:52 AM
400	Transparency on where the spend is planned to go. I've seen good improvements on roads, lighting etc.	1/30/2020 8:35 AM
401	I feel we are well served by the City and it's great team.	1/30/2020 8:23 AM
402	Taxes are affordable and I can feel the impact of improvements on infrastructure in particular. The city is clean and well maintained.	1/30/2020 7:03 AM
403	- Miscellaneous It is becoming a rat race living in Poco because the city is killing parking without thought to the quailty of life here	1/29/2020 9:22 PM
404	+ Affordability Taxes are higher in other municipalities	1/29/2020 8:45 PM
405	- Infrastructure The roads still need a lot of repair in Lincoln Park and more street lights	1/29/2020 8:40 PM
406	We are a growing community and I think our city keeps up.	1/29/2020 8:31 PM
407	Excellent snow removal	1/29/2020 8:31 PM
408	- Miscellaneous Not seeing enough maintenance on the Traboulay Trail at Citadel Landing or or Shaughnessy St between Eastern Drive and Nacht St.	1/29/2020 7:54 PM
409	- Miscellaneous Too many roads that need improvement; laneway behind my home now open to through traffic but no controls for speed and usage has increased tremendously. Parking on Victoria at the top of the lane restricts vision when turning onto Victoria from the lane. This is near Victoria and Coast Meridian. Garbage is still a nightmare with homeowner responsible for sorting and taking numerous items to numerous locations - ridiculous lack of service!	1/29/2020 7:00 PM
410	City services are well executed and I believe our taxes are reasonable	1/29/2020 5:41 PM
411	I like the direction PoCo is going ad compared to other municipalities, our property taxes are not increasing very much.	1/29/2020 5:03 PM
412	- Miscellaneous Employees are paid to high. Time to start outsourcing	1/29/2020 4:24 PM
413	- Infrastructure The residential road condition	1/29/2020 4:18 PM
414	evidence of investments in better quality of life	1/29/2020 4:17 PM
415	Increases are kept low but city consults and delivers services	1/29/2020 4:07 PM
416	Parks are numerous and well maintained. Trails are great! Level of taxation seems appropriate and similar to other cities.	1/29/2020 4:03 PM

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417	- Miscellaneous Reliance on home owners to clear snow.	1/29/2020 3:50 PM
418	We are a small municipality but council has been doing a good job on managing costs and limiting tax increases while maintaining services.	1/29/2020 2:39 PM
419	reasonable amount of services for dollar. very happy with garbage pickup, snow removal.	1/29/2020 12:02 PM
420	I feel expenditures are carefully considered	1/29/2020 1:06 AM
421	Services have been good	1/28/2020 8:00 PM
422	Just look at the way the city responded during the snow in January... roads were clear, updates were given... it feels like the city is doing the right thing for the community by offering services in an efficient and effective manner	1/28/2020 4:29 PM
423	Taxes are lower than surrounding cities	1/28/2020 2:12 PM
424	- PCCC not sure how much the community centre will be used by my household; worried about the traffic and parking impacts	1/24/2020 3:37 PM

Q3 The City is considering increased bylaw enforcement. In what areas would you like to see more enforcement? Check all that apply.

Answered: 947 Skipped: 24



ANSWER CHOICES	RESPONSES	
Homeless camps	53.01%	502
Bear attractants	41.18%	390
Dog waste	36.43%	345
Smoking	32.84%	311
Off-leash dogs	28.51%	270
Parking	23.02%	218
Illegal Suites	23.02%	218
Total Respondents: 947		

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#	OTHER OR MORE DETAILS:	DATE
1	Parking parking near the fire hydrant and blocking areas are not enforced	3/6/2020 2:49 PM
2	Not needed Taking the downfall in real estate prices in BC. We don't see nay logic to increase the assessment	3/6/2020 2:45 PM
3	community cleanliness why can't some of the homeless be paid to pick up garbage eg. \$5.00 per garbage bag	3/6/2020 2:41 PM
4	Bear attractants Stricter garbage rules for bears	3/6/2020 2:35 PM
5	Enforce rules we have Enforce existing	3/3/2020 11:01 AM
6	Policing criminals BNE's and car & van break ins key stolen (thieves)	3/3/2020 10:55 AM
7	Parking Why can't the City make some arrangement with the Wilson Medical Center for parking in the evening while the parking at the Rec Centre is sparse?	3/3/2020 10:50 AM
8	Enforce rules we have I think we have enough "rules & regulations", just enforce them, we don't need more which then promptly are just words on paper.	3/3/2020 9:27 AM
9	N/A Very wooded areas - do not plant any more trees as the city does not crop them enough	3/3/2020 8:55 AM
10	Bear attractants Penalizing the Port Coquitlam tax payer by way as how they handle their garbage is totally wrong. I mean if a resident of PoCo is completely irresponsible then of course fine them but how about swallowing the original money and nail the developers who drove the bear population down here. I have been a PoCo resident for all of my 55 years and my family has been here for over 60 years. In these 55 years we NEVER had issues with bears until development took place. never an issue with garbage or having it out early or anything. But now the entire responsibility of the bear population is tied to the time of day I put out my garbage or if a chicken bone happens to make its way in. Do not penalize tax payer for an issue. We did not create. Of course supply bear locks for our garbage because for the simple reason that the bears are now here to stay. But do not create a municipal money tree filled with fines form PoCo folks who put out garbage a little early. Common sense over cash grab please. I'm sure there are a number of other productive areas the bylaw folks could attend to. In closing I strongly suggest next time a development in another muni that can impact wildlife into PoCo, make sure developers and or that muni is on hook for wildlife conservationist positions to attend our unwanted bear in PoCo for the following two decades. thank you for your time	3/3/2020 8:52 AM
11	Not needed None of the above are big enough problems to warrant spending more money.	3/2/2020 3:18 PM
12	Homeless issues The homeless guy that sets up his TV and uses the power in the space beside Giggie Dam	3/2/2020 8:04 AM
13	Other Areas Too many cats per home.	3/1/2020 11:41 PM
14	community cleanliness Bylaws should be strictly enforced for littering as well.	3/1/2020 8:47 PM
15	community cleanliness And also cigarettes are everywhere in parks or infront of building.	3/1/2020 8:11 PM
16	Policing Drinking in public spaces	3/1/2020 6:58 PM
17	Policing Signage infractions-no trucks	3/1/2020 6:17 PM
18	Noise Barking and sidewalk clearing of snow	3/1/2020 4:02 PM
19	Dog waste Find a way to compost dog waste and then have dog waste disposal available in parks or through garbage pick-up.	3/1/2020 3:37 PM
20	Policing Using drugs and selling and buying them.	3/1/2020 3:10 PM
21	Enforce rules we have I've come home to strangers in my yard going through my waste bins. I would like to see a no begging or panhandling bylaw.	3/1/2020 2:42 PM
22	Homeless issues Policing Trails around Gates park and the Coquitlam river especially have garbage, shopping carts and homeless shelters in the trees with paths strewn with debris. It's a shame that authorities are turning a blind eye to these high use natural areas. Also, homeless people loitering and hanging around the community center and 7-11 across the street and all along the downtown core and Lions Park. the threat to our children with needles and drug use is being over looked it would seem. Authorities need to have the guts to confront these people.	3/1/2020 1:49 PM

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23	Dog waste Solid Waste People that put the dog poo in bags and leave them is a very common issue. It is actually worse than just leaving the poo. Illegal dumping is also a problem along the Coquitlam River in particular. ALSO, there should be enforcement of improper placement of recycling/garbage/organics in bins. People NOT composting should be fined. People not recycling should also be fined.	3/1/2020 1:38 PM
24	Other Areas Suites, shopping centres, downtown Poco, neighborhoods and condo complexes	3/1/2020 12:11 PM
25	Homeless issues I think that the city needs to concentrate in homeless issues more rather than dog and illegal suite control	3/1/2020 11:32 AM
26	Homeless issues Policing I feel the city is concentrated too much on dog issues and needs to focus more on crime and homelessness	3/1/2020 11:11 AM
27	Homeless issues Gates park. Lots of undesirable undertakings there	3/1/2020 10:29 AM
28	Off-leash dogs I've been attacked by off-leash dogs on paths and dikes. This is the most ignored bylaw in the city by far and needs to be policed.	3/1/2020 9:24 AM
29	Homeless issues Homeless hanging around	3/1/2020 8:36 AM
30	Illegal suites Off-leash dogs Parking Off-leash dogs is a major problem since Skyline Park adjusted the rules for dogs. Most owners are not paying attention to their dogs (on their phones) and don't often have control of their animals. [REDACTED] there is no way to walk my dog on leash in the park without using the side path of Klassen Court. Many people have started walking up the street and their dogs are not on leash even though they are carrying them. So the dogs are already loose and they haven't even got to the park yet. This applies to Klassen Court and Dewar Street both. Once in the park, loose dogs come racing up with the owners saying "my dogs friendly". I have a problem with that behaviour as it is more difficult to control my dog; at times this has happened with 3 loose dogs. I have asked owners to hold their dog while we go along the fence line; some do but I've also been told its their right to use off-leash option and too bad for me. It is becoming a major problem extending to Confederation Drive where some will hold their animals collar to cross the street and then let it go the minute they are on the other side. They are doing the same at Settlers Park with loose dogs as well. I walk my dog during the day so it is less busy and I'm getting increasingly frustrated by lousy owners. Many do not pick up after their animals in spite of the waste bags provided and the disposal bin. When this idea was proposed why was this not made enclosed? The downtown Poco off-leash is enclosed and they don't have houses at street level there. We have had a few instances of people [REDACTED] [REDACTED] am dreading the clearer weather as more people will be about which will increase the risk to others. Illegal suites and parking in our area go hand in hand. One neighbor here has at least six cars parking street side plus 2 in driveway every day and we believe they have just rented out rooms to cram more people in; [REDACTED] Then if friends drop by we have had our driveway slightly blocked. Becoming irritated as all these issues are becoming a daily occurrence.	2/29/2020 10:45 PM
31	Homeless issues Parking Smoking Parking: truck drivers are using our roads illegally as truck stop leaving their trucks between shifts or using our roads as rest stops. We have reported to the city homeless campers that live in their cars frequenting our neighbourhood and your bylaw enforcement officer, [REDACTED], tells us there's no bylaws for sleeping in vehicles (effectively using vehicles as homes obviously by homeless people). Please monitor the Traboulay trails under the bridges near the rivers (Pitt and Coquitlam) for homeless camps and catalyst for criminal activities like theft and break & enter. We're not satisfied that the city's homeless camp bylaws are effective when your bylaw officers do not even feel they need to enact bylaws to protect its residents. Smoking bylaws? The city's parks and trails, specifically the Traboulay trails on Pitt River, are great for marijuana smokers. We stopped going to the Traboulay trail because of marijuana smokers despite the signs. Where are the enforcement officers that city residents pay ensure our parks and trails are places we can all enjoy?	2/29/2020 10:07 PM
32	Noise #1: Noise complaints-what ARE the bylaw rules and they should be made public to everyone ex: with Property Tax/Water bills. Also how can, a person complain? What can be done about noisy neighbours (late night parties)??	2/29/2020 8:02 PM
33	Off-leash dogs Off leash dogs are every where. Skyline park is not working as a trial off leash dog area. There have been dog fights, people let their dogs off leash on the street, they wal	2/28/2020 7:46 PM

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right along our fence line and look into our house. It's so intrusive.

34	Other Areas	Use of animal traps on private property within City limits	2/28/2020 5:46 PM
35	Off-leash dogs Smoking	idling poisons our air, off-leash dogs everywhere; smokers force everyone around them to inhale their 2nd hand smoke carcinogens	2/28/2020 3:44 PM
36	Other Areas	The bylaw staff seems quite on-top of things cyclists on the PoCo trail, too fast, often & dangerous, does need more attention	2/28/2020 3:38 PM
37	Dog waste	Non pick up of dog waste is deplorable please make this a priority	2/28/2020 3:23 PM
38	Parking	Burns Road truck parking on ALR Lands. Create more industrial land and collect more taxes.	2/28/2020 11:45 AM
39	Policing	traffic, speeding near Terry Fox Secondary & cars turning right not stopping at stop sign	2/28/2020 6:35 AM
40	Noise	Residents dogs barking as early as 06:30 and as late as 02:00	2/28/2020 6:23 AM
41	Homeless issues	We are sensitive to the homeless and want them helped but we don't want homeless communities in our parks. We support the mat program and we expect tolerance for people who live outside in peace.	2/27/2020 11:17 PM
42	Bear attractants	Aside from bear in our city please don't waste our money on writing parking tickets	2/27/2020 5:47 PM
43	Noise Policing	There's a skim coat of 'boys-will-be-boys' attitude towards bylaws and I like that; however, things that matter most would be water, trees, air, and peaceful and quiet living environments. We have neighbours who have campfires every night in their backyard and they drink and get loud. Come midnight (on a weekday), they tend to put out their cigarettes and head to bed so they can repeat the next night. The smoke (cigarette and campfire) is as terrible as their loud swear words [REDACTED]. With the summer heat, closing the doors and windows is not an option and cost of living is not affording me much in terms of climate control (air conditioning). I want to be able to call someone who isn't an RCMP officer. I want to be able to do it anonymously. I want to be able to have the quiet and peaceful living environment that I once had before these [REDACTED] frat boys moved in. Yes, I have tried talking to them. That buys me about 3 days of peace and a house that smells as it should and not campfire.	2/27/2020 3:06 PM
44	Policing	Would be good to have police WALK around and in local parks and trails on 'Welfare Wednesday' as notice increased open drinking, drug selling and taking in clear view in parks and trails - this week was Elks Park	2/27/2020 2:03 PM
45	Homeless issues	Pan-handling	2/27/2020 12:55 PM
46	Illegal suites Parking	Parking in my area is out of control and no amount of enforcement will help...too many cars and suites with no parking available. most streets are only a half lane wide due to parking and unlicensed cars left on roadways.	2/27/2020 11:56 AM
47	community cleanliness Noise	Fireworks on Halloween, untidy properties	2/27/2020 11:49 AM
48	community cleanliness Parking	R.v.'s parked on blvd, unkept yards, overgrown shrubs and old boats, uninsured vehicles parked in yard or driveways	2/27/2020 11:43 AM
49	community cleanliness Parking	R.v.'s parked on blvd, unkept yards, overgrown shrubs and old boats, uninsured vehicles parked in yard or driveways	2/27/2020 10:59 AM
50	community cleanliness	encourage residents to cleanup their yards and streets on a regular basis. Some incentives like the best kept house, or warnings to clean their houses and surroundings	2/27/2020 10:40 AM
51	Policing	crazy traffic on Coast Meridian speeding (gravel trucks, constant running of red lights, difficult of making left hand turns, etc)s	2/27/2020 10:26 AM
52	Smoking	Smoking is a huge issue. There should be no smoking (especially marijuana) at all allowed near and around schools.	2/27/2020 9:17 AM
53	Not needed	I dont see it as being needed.	2/27/2020 8:46 AM
54	Bear attractants Dog waste Homeless issues	Some owners don't pick up dog poop; some	2/27/2020 8:02 AM

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people don't care what they place outside in recycling that would attract animals; I would like to hear about a project to help the homeless and not just ship them elsewhere.

55	Other Areas It is Time to address pet and feral cats	2/26/2020 9:22 PM
56	Smoking Smoking - of any substance, includes vaping	2/26/2020 8:39 PM
57	Policing Traffic enforcement	2/26/2020 8:37 PM
58	Environment Leave the homeless, I wanna see more enforcement with river polluters	2/26/2020 7:52 PM
59	Noise Noice from Maryhill Industrial estate	2/26/2020 7:38 PM
60	Noise Policing Colony Farm really needs some noise bylaw officers and general rush hour enforcement.	2/26/2020 7:24 PM
61	community cleanliness Smoking Solid Waste Littering. Smokers who litter. Garbage in general. Ban plastics and styrofoam!	2/26/2020 6:26 PM
62	Not needed I don't think we need at all	2/26/2020 5:38 PM
63	Homeless issues Leave dog owners alone. There are other more significant issues within the community. How about using bylaw to scan parks for abandoned needles as that is a significant safety issue?	2/26/2020 5:01 PM
64	Illegal suites Parking Pekrul Place is loaded with suites & two new houses on Morgan cause parking problems.	2/26/2020 3:46 PM
65	Policing Garbage police are not doing their job	2/26/2020 3:32 PM
66	Bear attractants Policing Require "stiff" penalties for persons insisting on feeding all wildlife after warnings given. School zoned neighborhoods require speed bumps before an accident happens. The parents are the worst offenders! Suggestion - unmarked car needs to park & observe these various school zones to understand how bad it is dropping off & picking up times	2/26/2020 3:16 PM
67	Dog waste Dog walkers, use bags , then drop on side of trails - etc. etc. "Makes me wonder"	2/26/2020 3:08 PM
68	Solid Waste recycling/green cart at the household level	2/26/2020 3:01 PM
69	Not needed Education is the answer	2/26/2020 2:46 PM
70	Not needed not needed, we already have enough officers to do the job in PoCo	2/26/2020 9:45 AM
71	Parking People need to park in garages and driveways.	2/25/2020 9:04 PM
72	community cleanliness Smoking Fines for cigarette butts	2/25/2020 2:41 PM
73	Dog waste There is always dog waste left out in parks on trails and sidewalks. Even if there garbage containers the bagged waste is often left by the side	2/25/2020 2:37 PM
74	Homeless issues i believe we need to provide more housing but don't like to see homeless camps and living next to a forest - very concerned about fires	2/25/2020 2:21 PM
75	Dog waste Homeless issues Increase in needles & human/dog waste in green spaces	2/25/2020 2:19 PM
76	Smoking Cannibas and vaping	2/25/2020 1:36 PM
77	Policing SCHOOL ZONE SPEEDING	2/25/2020 9:52 AM
78	Not needed Homeless camps are NOT a bylaw issue nor are illegal suites. People need housing not policing!	2/24/2020 5:53 PM
79	community cleanliness Unsightly yards	2/24/2020 3:50 PM
80	Other Areas Planning & development	2/24/2020 3:35 PM
81	community cleanliness Accumulation of misc property in people's yards (hoarding).	2/24/2020 3:18 PM
82	Homeless issues But where will homeless go, in parks wooded areas trails	2/24/2020 3:09 PM
83	N/A what revenue do you anticipate with the increased spending - tickets vs warnings	2/24/2020 10:22 AM
84	Not needed One great thing about PoCo is that it feels more small town friendly. Excessive Bylaw Enforcement goes against that and places wedge between citizens being good	2/23/2020 1:07 PM

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neighbours and staff looking to make quotas or increase revenue. Please do not increase bylaw enforcement beyond the essentials.

85	Bear attractants concerned about seeing more bears in residential areas	2/22/2020 2:28 PM
86	Illegal suites I have a legal suite and get hammered with a additional \$750.00 utility bill, while my neighbours have suites do not.do not.	2/22/2020 8:44 AM
87	Policing vehicle break ins	2/21/2020 3:56 PM
88	Parking Too many big trucks and vans are parking on the residential streets blocking viewing oncoming traffic and making driving out from the driveway dangerous.	2/21/2020 2:35 PM
89	Idling Idling of all kinds of vehicles	2/21/2020 1:25 PM
90	Noise Noise (on main streets, cars & motorcycles with loud exhausts.	2/20/2020 2:50 PM
91	community cleanliness Littering	2/20/2020 10:09 AM
92	community cleanliness Smoking Littering in general in the Dominion area. Especially cigarette butts outside of "non smoking" businesses and stratas. Namely Nicola Lodge.	2/20/2020 9:35 AM
93	Policing Speeding	2/20/2020 7:26 AM
94	community cleanliness Policing Illegal dumping of garbage. Residential speeding.	2/19/2020 8:10 PM
95	Not needed Bylaw enforcement is an inefficient and ineffective way to reduce problems. Instead, the underlying issues should be addressed - e.g. homeless camp enforcement will result in homeless populations being elsewhere, rather than fixing homelessness.	2/19/2020 10:50 AM
96	Other Areas Grow op venting	2/19/2020 7:56 AM
97	community cleanliness Littering/Dumping	2/18/2020 8:53 PM
98	Other Areas Grow Op venting	2/18/2020 7:01 PM
99	Environment unauthorized tree removal	2/18/2020 6:34 PM
100	Environment Illegal tree cutting	2/18/2020 3:02 PM
101	Not needed I don't think we need more bylaw enforcement in general	2/18/2020 2:32 PM
102	Idling I'd love to see some efforts in reducing vehicle "idling" pollution	2/18/2020 11:19 AM
103	Parking I constantly find cars parked too close to the corner on the southeast corner of Coquitlam Ave. Cars parked all along the south side of Coquitlam ave between Vincent and Coast Meridian make it extremely hard to see any traffic travelling west on Coquitlam Ave. There is going to be a very serious accident soon. Also in the 2900 block of Sefton there is frequently cars parked all along both sides.	2/17/2020 7:59 PM
104	Off-leash dogs Off-leash is under enforced.	2/17/2020 11:48 AM
105	Policing Watching the RCMP run around Lions Park last Summer with shotguns out and visible was not a settling sight to see so close to the children playground.	2/17/2020 10:54 AM
106	Other Areas Traffic flow - Shaughnessy and Citadel and the 1 mile between IKEA and Braid (adjacent space but effects all poco residents.	2/17/2020 9:22 AM
107	Environment Environmental protection ie. benefits for properties with trees, minimal cemented areas, low water consumption, reduced overall environmental footprint	2/16/2020 5:45 PM
108	Policing NOISE & Traffic on Fremont Street. Racing cars, mp stopping at stop sign, roaring car engines	2/16/2020 4:30 PM
109	Homeless issues We need to work with non profits to build housing for the homeless not just demolish camps	2/16/2020 2:44 PM
110	Noise Dog barking. It seems if you get a dog they don't know the bylaws for barking at all times of the day. Should have to read the bylaw.	2/16/2020 10:18 AM
111	Not needed None, this is a loaded question. This is designed to increase enforcement even if everyone is happy with the current service levels	2/15/2020 8:52 PM

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112	Other Areas Animal control - need more cooperation with the BC SPCA (local branch is the Tri-Cities shelter)	2/15/2020 5:15 PM
113	Policing speed enforcement in park and school zones	2/15/2020 5:14 PM
114	Off-leash dogs Would like to see some dog designated trails so the dogs can have the opportunity to run off leash	2/15/2020 4:44 PM
115	Not needed Less by-law enforcement. City is already very good.	2/15/2020 3:54 PM
116	Not needed None. No increased by law enforcement necessary!	2/15/2020 2:50 PM
117	Policing people not clearing sidewalks during the snow season and people speeding	2/15/2020 11:41 AM
118	Homeless issues Policing The homelessness consequences to our city are dire. I no longer take my children to Lions park due to potential for needles or interactions with those under the influence or feel comfortable walking them downtown poco. The crime in our city has shot up drastically. I'm no longer feeling safe in my own home after seeing numerous posts of people breaking into to neighbours homes while they sleep. I no longer feel safe in my city and am currently looking to move because of the increase in crime. I have to protect my children and I no longer feel I can do that in Port Coquitlam	2/15/2020 11:26 AM
119	Homeless issues I feel the city put much more emphasis on how residents contribute to the killing of bears in Port Coquitlam. In regards to the homeless camps, i would like to see intervention rather than strictly enforcement. I love the trails in PoCo, and coming across these camps in our wooded areas can be a little disconcerting not to mention the lack of sanitation, garbage and threat of forest fires.	2/14/2020 7:10 PM
120	Smoking Solid Waste I really don't mind people smoking off in the corner of a park or a quiet sidewalk, but I do get cranky about smokers and vapers on busy streets with store fronts and around bus stops. Maybe could have designated smoking areas. I feel bad for seniors in designated housing where all smoking is banned and nowhere safe out doors to smoke. Please, please go after the buildings with open dumpsters, like Orchard Valley.	2/14/2020 5:11 PM
121	Smoking One thing that I can't stand is when I take my kids to the park and there are people smoking not just cigarette but marijuana as well. Then I call bylaws and they aren't working so I call the police and they area too busy.	2/14/2020 12:13 PM
122	community cleanliness Garbage on the streets.	2/14/2020 11:44 AM
123	Homeless issues Parking People living in campers and vehicles parked on residential streets.	2/14/2020 11:36 AM
124	Enforce rules we have No use for by-laws if you don't enforce them.	2/14/2020 11:30 AM
125	Bear attractants Garbage and green waste bins out overnight.	2/14/2020 11:26 AM
126	Parking As a City Bus Driver (CMBC) We need more enforcement of parking in bus zones - especially at shaunessy at Mccallister in both directions	2/14/2020 10:59 AM
127	Not needed We need to focus on prevention FIRST, with the goal of REDUCING the need for enforcement.	2/14/2020 10:12 AM
128	Policing Smoking It seems to me that there is not a single benefit to smoking. It not only sends the wrong message to kids of all ages that see that once they are adults it will be somehow acceptable to smoke. Linger in alley ways, parks, sidewalks, with smoking, vaping and now the use of marijuana is a nuisance that has no redeeming qualities. The use of these areas as well as in apartments and houses has done only harm. It is not like the consumption of alcohol that has many social and personal benefits for many, the habit of smoking giving off noxious fumes gives smokers rights to offend and poses health risks to those that do not wish to breathe in these fumes. It also appears to me as a resident that law enforcement in this area is often reluctant to uphold this bylaw even when it involves underage use, adults that sell these products to minors and often creates treats residents that complain as though they are keeping them from "important police concerns".	2/14/2020 9:03 AM
129	N/A na	2/14/2020 8:13 AM
130	Policing Break ins at condo's and town homes	2/13/2020 11:27 AM
131	Parking Parking-why not make arrangements for others to park in the Wilson parking lot after	2/12/2020 12:37 PM

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hours? It is mean to ticket those parking there in the evening.

132	Bear attractants Bear attractants is first priority	2/12/2020 10:33 AM
133	Other Areas Snow removal on sidewalks in front of homes.	2/12/2020 7:22 AM
134	Dog waste Off-leash dogs many dogs off leash in public spaces and often dog waste evident in parks and walking areas	2/11/2020 6:34 PM
135	N/A consider the above a wish list (I know there is so much you can do with limited resources)	2/11/2020 4:30 PM
136	Enforce rules we have Environment Parking Monitor handicap parking spots at city buildings/land. Water sprinkling regulations and restrictions. For all bylaws infractions put some teeth in your enforcement rather than continued warnings and/or a polite reprimand letter.	2/11/2020 3:59 PM
137	Bear attractants Fruit trees not looked after (fallen fruit) attracts bears & other animals	2/11/2020 2:49 PM
138	Not needed No. so far so good	2/11/2020 2:44 PM
139	Policing Speeding from Kelly to PRR on Mary Hill Road	2/11/2020 2:43 PM
140	Off-leash dogs The dog owners to be more aware what area to off-leash dogs.	2/11/2020 2:30 PM
141	Policing Enforcement of speed limits - especially around parks.	2/11/2020 2:19 PM
142	Parking Street parking has become an issue in many areas. People should park in driveway, parkade or garages, not street.	2/11/2020 2:14 PM
143	Parking None of this!! Fix parking problem at West Coast Express.	2/11/2020 1:58 PM
144	Bear attractants higher enforcement for people who don't abide by the garbage rules. Too many bears are losing their lives!!!	2/11/2020 12:57 PM
145	Policing speeding on Mary Hill Bypass	2/11/2020 12:13 PM
146	Homeless issues With bylaw enforcement on homeless camps, this should be done with utmost respect to human dignity. Perhaps more to check in on homeless people and provide information on resources and programs they can access, and ensuring needles/waste are disposed of properly.	2/11/2020 11:20 AM
147	Other Areas drug use	2/11/2020 6:57 AM
148	Policing monitor more vigilantly the parties at the coquitlam river near lower shaughnessy area- this tends to bring in a lot of people who drive, drink all day and then drive away.	2/10/2020 6:51 PM
149	Not needed None of the above. I don't think we need additional bylaw enforcement	2/10/2020 6:10 PM
150	Off-leash dogs Create more dog friendly spaces	2/10/2020 4:36 PM
151	Noise Parks and trails - no music band should be allowed playing in a residential area	2/10/2020 4:28 PM
152	Enforce rules we have Weekends. People can get away with infractions. Parking, dog problems, construction noise - shouldn't have to phone police.	2/10/2020 4:22 PM
153	N/A bridge for trains	2/10/2020 3:44 PM
154	Parking Parking regulations regarding recreational vehicles on driveways, therefore all other cars etc taking up space on street or cul de sac Bylaw should be going around enforcing this!	2/10/2020 3:19 PM
155	Dog waste same rule for horse waste as dog waste	2/10/2020 3:16 PM
156	Bear attractants Stop destroying bears & fine residents who attract bears. Stop the development on Burke Mountain.	2/10/2020 2:24 PM
157	Homeless issues Homeless presence in downtown area/trails by river	2/10/2020 2:04 PM
158	Parking especially the parking facilities currently at the new POCO rec centre	2/10/2020 12:23 PM
159	Bicycles electric bicycles on walk ways, they are too fast	2/10/2020 11:18 AM
160	Parking area around new Rec. Centre (Require more parking options)	2/10/2020 9:34 AM
161	Off-leash dogs I use the PoCo trail often, many run ins with off leash dogs.	2/10/2020 9:26 AM

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162	Dog waste I think the removal of the dog waste bags have an impact I realize it was a cost savings but it's yucky and hazard health wise	2/10/2020 9:25 AM
163	Enforce rules we have loitering, nuisance, noise bylaw	2/10/2020 9:10 AM
164	Dog waste Off-leash dogs More off-leash dogs and dog waste signs please	2/9/2020 10:30 PM
165	Smoking Vaping & pot smoking should be restricted as alcohol.	2/9/2020 9:15 PM
166	Bear attractants Please fine the housing complex on the west side of the McAllistar footbridge. Bears there almost daily. There should be zero tolerance for garbage etc left out.	2/9/2020 8:25 PM
167	Smoking Coquitlam and Port Moody always have smokers in the parks. I've taken photos of smokers below smoking bylaw signs in port moody	2/9/2020 8:21 PM
168	Parking No parking at the junction coz it's blocking and hard to estimate the on coming vehicle, at more lights at the junctions	2/9/2020 5:26 PM
169	Not needed Do not increase bylaw enforcement.	2/8/2020 9:41 PM
170	Parking Patrol parking around schools during morning drop off and afternoon pick ups. Parents are ruthless and could care less if they block a driveway while picking kids up	2/8/2020 6:59 PM
171	community cleanliness Littering	2/8/2020 3:16 PM
172	community cleanliness littering	2/8/2020 1:12 PM
173	Parking parking/storage of RV vehicles in residential areas	2/8/2020 10:49 AM
174	Other Areas bylaw enforcements should be reacting when there is a problem, not officers running around looking for a problem.	2/8/2020 8:08 AM
175	Policing Speeding in park zones (more law enforcement than bylaw enforcement though)	2/8/2020 7:52 AM
176	community cleanliness graffiti and vandalism	2/8/2020 12:32 AM
177	Bicycles make all bikes have a bell - post etiquette for bicycles -	2/7/2020 11:52 PM
178	Other Areas Crack down on these grow op houses, and half-way houses in the neighbourhoods of Prairie Avenue and all along it.	2/7/2020 4:33 PM
179	Smoking Thank you for the 'no vaping' signs at Blakeburn Lagoons Park.	2/7/2020 4:08 PM
180	Enforce rules we have I think you have too many rules and ridiculous bylaws. More enforcement? You don't do anything now. Joke!	2/7/2020 3:40 PM
181	Not needed None! There is no need to increase bylaw enforcement. None of the above categories represent a danger!	2/7/2020 3:34 PM
182	Homeless issues Homeless camp removal (crime & needles) are top priority.	2/7/2020 3:20 PM
183	Other Areas Expand responsibility - why only responding only to complaints	2/7/2020 2:52 PM
184	Not needed Most things are well enforced.	2/7/2020 2:51 PM
185	Solid Waste recycling	2/7/2020 2:47 PM
186	Dog waste Long leash should not be allowed on dogs as owners train dogs to use private property. "I have watched them."	2/7/2020 2:45 PM
187	Not needed none. spending money on punitive measures has been proven not to improve communities over the long-term. education and providing the right resources will reduce people breaking laws.	2/7/2020 2:44 PM
188	community cleanliness Litter on trails and park paths.	2/7/2020 2:38 PM
189	Environment Protect the trees	2/7/2020 2:34 PM
190	Bear attractants Don't shoot the bears - tranquilize them.	2/7/2020 2:28 PM
191	Not needed None, especially not homeless camps. Invest in housing instead, and demand more mental health services from the province. We also need more outreach workers	2/7/2020 2:15 PM

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192	Bear attractants Introduce Fines for garbage/green waste offenders. Bears are not the problem, People are - educate those lazy ones!	2/7/2020 2:05 PM
193	Other Areas Una Way needs more bylaw enforcement	2/7/2020 1:59 PM
194	Parking We already have enough enforcement. Let's work on what we already have in place. I am concerned about the lane parking. Nowhere in bylaws or on your website does it mention lane parking or lane speeds. The first week of January, I held an afternoon gathering at my place & one of my guests parked below my retaining wall in the lane which I might add is our only access to our property. She is a senior with a disability and was ticketed on a Sunday, if you please. Let's inform our citizens by at least providing signage!	2/7/2020 1:57 PM
195	Parking Policing The intersection at Dominion Ave and Avon Place. Vehicles go through 4 way stop without stopping. This may because of the sign being obstructed due to illegal parking.	2/7/2020 11:34 AM
196	Policing police enforcement needed on maryhill bypass near Shaughnessy St - speeding issues	2/7/2020 8:01 AM
197	community cleanliness Generally would like to see the city look more appealing in public spaces	2/6/2020 8:46 PM
198	Homeless issues I find it upsetting that you would state homeless camps. There are homeless people who have no place to go that reside in our community. We need warming sites to help them get off the streets so they don't congregate in front of business or other sites. Services and treatment is what is needed.	2/6/2020 8:30 PM
199	Environment Especially near the Hyde Creek sensitive ecosystem signs.	2/6/2020 7:48 PM
200	Policing Speeding	2/6/2020 6:32 PM
201	Other Areas It is Time to address pet and feral cats	2/6/2020 5:59 PM
202	Noise noise loud music barking dogs	2/6/2020 5:16 PM
203	Policing Traffic police they would pay for themself in fines	2/6/2020 4:26 PM
204	Policing traffic police	2/6/2020 4:07 PM
205	Not needed I do not fully support more tax dollars going towards bylaw enforcement for any of the above noted areas.	2/6/2020 1:51 PM
206	Solid Waste People who stuff their grey cart with things that should be recycled need an educational visit!	2/6/2020 1:27 PM
207	Homeless issues rather than bylaw enforcement on homeless camps, I would prefer an increased focus on the challenges these individuals face and how those challenges can be met to lessen the need for homeless camping situations	2/6/2020 1:09 PM
208	Not needed i dont fell any of these areas need more enforement	2/6/2020 9:44 AM
209	community cleanliness I did not check Homeless camps -- I am not against people trying to live the best they can, but, I wish there were some alternatives to finding the dumping mess we see often -- eg bush beside Carney School	2/6/2020 9:12 AM
210	Policing Speeding and Distracted Driving around Whyte Ave, Pit River Rd and Shaughnessy St	2/6/2020 7:34 AM
211	community cleanliness Unsightly properties - 2430 Ottawa Street for example. Granted they have made improvements but its been years for any effort on their part.	2/6/2020 6:53 AM
212	community cleanliness Smoking littering cigarettes and roaches in parks where children and animals frequent	2/5/2020 8:58 PM
213	Enforce rules we have Parking Enforce bylaws that exist. Do not wait for complaints. Enforce RV parking on streets and driveways and get work vehicles off the streets.	2/5/2020 4:59 PM
214	Parking Particularly along Maple near the dog park and Wilson Ave between Shaughnessy and Gates Park	2/5/2020 4:39 PM
215	Parking Policing Parking/speeding in school zones	2/5/2020 3:58 PM

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216	Illegal suites Parking ILLEGAL SUITES = TOO MUCH PARKING ON RESIDENTIAL STREETS. NEEDS TO BE INQUIRY AS TO ILLEGAL SUITES GOING INTO NEW HOMES THAT HAVE BEEN ZONED FOR COACH HOUSES	2/5/2020 3:20 PM
217	Homeless issues Off-leash dogs IMO attention should be maintained for dog issues in the area of the Pitt River dykes and Fremont. Also maintain vigilance to stop (apparent) homeless camps in the same area on the lagoon and the Pitt River shoreline.	2/5/2020 2:32 PM
218	Smoking Park or Public spaces	2/5/2020 12:04 PM
219	Policing TRAFFIC DETAIL - you can get run over at Reeves and Pitt River crossing any part of that intersection	2/5/2020 11:08 AM
220	Other Areas free or subsidized costs for seniors at hyde creek	2/4/2020 9:23 PM
221	Illegal suites I pay excess utilities for my legal suite, occupied my by senior mother-in-law whom we care for, and she pays no rent. Neighbours have suites that are illegal that they gain income from and nothing happens to discourage this practice. Extremely unfair!	2/4/2020 8:33 PM
222	Other Areas patrolling streets more	2/4/2020 7:53 PM
223	Homeless issues In downtown Poco, there are lots of homeless people camping out overnight and not leaving even when businesses are open. I have seen lots of wastes left by them that aren't cleaned up.	2/4/2020 7:45 PM
224	Other Areas Bylaw enforcement including hefty fines of repeat offender building contractors. And banning them outright from building , ever, if they do not adhere to the strict building laws.	2/4/2020 6:26 PM
225	Policing drug deals and adicts around parks, crime and breakins	2/4/2020 4:18 PM
226	Bear attractants Re: Parking - take away the big curbs that have eliminated many parking spots and impede the flow of traffic making right turns. Your traffic "CALMING" efforts frustrate drivers and cause them to speed to make up for wasted time. Stop putting food scraps into our green waste bins & creating bear attractants!	2/4/2020 2:22 PM
227	Bear attractants This is a serious problem and requires more attention as too many people put their trash out prior to 5:30am and also do not secure their garbage!	2/4/2020 1:41 PM
228	Homeless issues More walk throughs of the forrest area along the Coquitlam River.	2/4/2020 1:34 PM
229	Illegal suites Parking parking bylaws are not keeping up with increases in secondary suites. residential areas are increasing density resulting in streets looking like parking lots	2/4/2020 12:04 PM
230	Bear attractants Stop killing all the bears spend money on education and relocation	2/4/2020 11:39 AM
231	Parking Live on Dixon St & mosque has caused major traffic problems. Feel they can disobey as parking signs & have even parked in our commercial & private parking of our building.	2/4/2020 11:28 AM
232	Off-leash dogs the soccer field that is part of the French School in north PoCo always has off leash dogs running around after school hours even with signs that say no dogs aloud on grounds	2/4/2020 11:07 AM
233	Dog waste Please keep providing the dog poop bags! I'm sad they were taken away from the west side of Coquitlam River, as it means the nearest one is a far walk for our old doggo, so we now have to drive to walk somewhere closer to the dispensers.	2/4/2020 9:52 AM
234	Other Areas Include licensing and enforcement for domestic cats	2/4/2020 8:42 AM
235	Homeless issues Making sure homeless camps are safe. not like the previous one by gates park that had an explosion of a propane tank.	2/3/2020 9:13 PM
236	Policing More speed watches around parks and schools	2/3/2020 6:00 PM
237	Other Areas city parks	2/3/2020 4:30 PM
238	Dog waste Soooooo much dog poop on wilson street sidewalk	2/3/2020 3:09 PM
239	Noise You did not include noise, i.e. barking dogs, construction at night, etc.	2/3/2020 2:23 PM
240	Parking Need more monitoring of parking on Jane St, Dixon and Chine during the Friday meeting at the mosque. There are instances where the driveway from my underground parking is blocked making it a safety issue to get out and in.	2/3/2020 1:54 PM

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241	Off-leash dogs Parking Parking is huge, ensuring that new developments have adequate parking per unit to minimize street parking. Off-leash dogs along trails and parks.	2/3/2020 1:25 PM
242	Not needed I feel the City does a good job enforcing bylaws as is. No need to increase.	2/3/2020 11:01 AM
243	Homeless issues Parking Smoking We need more parking downtown, smoking is not enforced and should be. Homeless camps should be allowed in one allocated area only, no exceptions	2/3/2020 10:01 AM
244	Other Areas Increase fines to offset increasing costs	2/2/2020 8:27 PM
245	Parking parking near curbs is dangerous for people turning onto roads	2/2/2020 8:22 PM
246	N/A City services not provided with quality (example: Waste collection)	2/2/2020 8:09 PM
247	Policing Speeders on Reeves street	2/2/2020 5:20 PM
248	Homeless issues e.g. Westwood St. @ Gordon Ave. - proper treatment for homeless/addicts	2/2/2020 3:58 PM
249	Policing Coast meridian speeders	2/2/2020 3:56 PM
250	Homeless issues Have noticed a big increase in homeless, ? Hobo bottle collectors and crackheads in my area in the last year. That needs to change ASAP	2/2/2020 3:32 PM
251	Parking I am especially annoyed by patrons of the new rec centre parking at my dr's office (Wilson Family Practice). I am able to walk a few blocks but there are lots of people who cannot including frail elderly and nobody seems to do anything effective about the problem.	2/2/2020 2:38 PM
252	Illegal suites Policing I live on Coutts Place, I drive up Fletcher then Bennick. You very often cannot have 2 cars passing on Bennick or Fletcher for all the cars parked on the streets. The corner of Fletcher and Bennick is hazardous. I have been nearly hit twice walking, and countless times turning onto Bennick. 2 or three days a week I can't stop at the mailbox on Bennick Way due to all the cars parked on the street in front of it. I think there are many illegal suites on Fletcher and Im pretty sure one house on the corner of Coutts and Bennick has several suites. I'm all for rentals, but there has to be something that can be done about all the cars on the sides of the streets. Its very dangerous.	2/2/2020 2:27 PM
253	Bear attractants And bear attractants	2/2/2020 2:06 PM
254	Off-leash dogs I have only seen a bylaw officer ONCE (on February 1st) in a year, and I own and walk my dog regularly on the paths so it wouldn't be that I miss them all the time. I find that the bylaws related to dogs (off-leash) and parks are not being regularly enforced, resulting in people constantly letting their dogs run around and not picking up waste. Bylaw officers ideally should have shifts that allow them to monitor during morning and evening when most dogs are walked, as it is almost impossible to report someone without knowing their personal details. Asking for people to report someone will do nothing, as there is little that city can do with a picture of the owner or a dog. Furthermore, the extra TV that was described in the upcoming plans seems like wasted funds as TV will be used for one event once a year and quickly become obsolete. Furthermore, when reports are made about abandoned vehicles, it takes 2+ weeks to see any efforts made to ticket or tow, and absolutely no confirmation of complaint is received or acknowledged.	2/2/2020 1:50 PM
255	Homeless issues Campers by the park on Argue Street by the river needs to be removed	2/2/2020 12:33 PM
256	Not needed I don't care. Build more sidewalks.	2/2/2020 10:44 AM
257	Parking Solid Waste People parking in parking spots overnight at 2422 Hawthorne ave has caused many near hits in the early morning. People do not follow rules about when to put out garbage cans.	2/2/2020 10:42 AM
258	Bear attractants No one ever checks people who put out their garbage the night before. I shouldn't have to provide you with addresses, thus making enemies of my subdivision neighbors. That's YOUR job, not mine!!! Stop killing bears ,fine the stupid people!!!	2/2/2020 10:11 AM
259	Not needed I feel that bylaw enforcement is at a good level now.	2/2/2020 10:08 AM
260	Not needed Your question assumes I think we need more by law enforcement. I'm not sure we do?	2/2/2020 10:06 AM
261	Dog waste Off-leash dogs As a dog owner who always keeps my dog on a leash when	2/2/2020 9:52 AM

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walking her, it's very frustrating to see others allowing their dogs to be off leash in public areas. Also there are many times when I see people have not cleaned up their dog waste or have cleaned it up but have left a bag with dog waste on the trails and not disposed of properly.

262	Bear attractants I am particularly concerned about the increased bear activity in our community. I felt like we were under siege in our neighborhood this past summer when a group of bears just never left our block and small park for over 2 weeks straight and were frequently in the area before and after that period until they finally had to be destroyed. I have lived in Poco for 30 years and have never experienced so many bears as in 2019. I have however noticed a continual increase in the number of bears and a decrease in the number of natural areas of our city that I feel safe to walk in because of them. The cost of maintaining the beautiful parks and nature walks within our city seems almost wasteful if we only feel safe to view them from our car windows.	2/2/2020 9:34 AM
263	Dog waste Dog waste would be my priority. Make separate containers for dog waste and collection from these must be paid by dog tax.	2/1/2020 9:08 PM
264	Homeless issues Homeless hanging around City Hall and Leigh Square, unsafe for local residents.	2/1/2020 8:26 PM
265	Parking Illegally parked RV's on city boulevards	2/1/2020 8:18 PM
266	community cleanliness Keep this community safe and clean	2/1/2020 6:39 PM
267	Parking Protect the free parking downtown by not allowing business employees to use it while at work. I can tell on my daily drive all the employee cars from Ramis Cut parked on Shaughnessy, especially the black dually Dodge pick up with custom Ramis plates.	2/1/2020 5:41 PM
268	Bear attractants people putting their carts out between 7-10 the night before. Have been reported and continue to do it. Notices DON'T work. Need to be fined as stated in advertisements .	2/1/2020 4:36 PM
269	Policing drivers not stopping at stop signs	2/1/2020 4:22 PM
270	Idling Create an anti-idling bylaw	2/1/2020 1:54 PM
271	Other Areas need to have bylaws or someone out at night	2/1/2020 1:09 PM
272	Environment tree care and removal	2/1/2020 9:51 AM
273	Other Areas It is Time to address pet and feral cats	2/1/2020 8:51 AM
274	Off-leash dogs Even with shared spaces being created, every field park and trail seems to be an off leash site.	2/1/2020 7:26 AM
275	Bear attractants Dog waste 1. Dog waste receptacles should be re-introduced into parks. 2. By law officers should inform public how they can reduce bear attractants. Also help mobility challenged seniors to clean up fallen fruit from trees on their property.	2/1/2020 4:48 AM
276	Parking Parking is bad	1/31/2020 8:00 PM
277	Environment Illegal watering during restrictions	1/31/2020 5:40 PM
278	Not needed additional bylaw enforcement is not necessary	1/31/2020 4:16 PM
279	Noise noise from supermarkets/groceries	1/31/2020 1:33 PM
280	Off-leash dogs Off-leash dogs is a huge problem. I've witnessed dogs knocking down children and ruining soccer balls in leash only parks. This is particularly bad at Central Park	1/31/2020 10:30 AM
281	Homeless issues I live across from Gates Park and when I am walking in the park with my baby I often do come across homeless people camping out. I noticed in recent months that police have been called to ask them to leave.	1/31/2020 7:54 AM
282	community cleanliness Smoking LITTER!!! Especially smokers!!!	1/31/2020 7:47 AM
283	Noise barking dogs	1/30/2020 8:08 PM
284	Other Areas PoCo should not become dog-hostile! Let them smoke where they must!	1/30/2020 6:27 PM
285	Parking There are a number of poco streets that I travel on where people are parked very close to a corner or intersection, and the sight lines are restricted. I am also hopeful that there	1/30/2020 6:00 PM

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could be some attention paid to homeowners who have increased their storage capacity by permanently parking curve vans full of "stuff" that no longer fits in their house, on their driveway or on the street.

286	Homeless issues	Beggars near Starbucks, City Hall	1/30/2020 5:43 PM
287	Not needed	No do not agree. Waste of taxpayers dollars	1/30/2020 3:49 PM
288	Not needed	NO! DO NOT AGREE AT ALL!!!	1/30/2020 3:49 PM
289	Bicycles	something needs to be done about the number of people who ride bikes on the downtown sidewalks and through the underpass without any regard for pedestrians - I'm tired of being yelled at to move over as people ride full tilt under the underpass on the sidewalk or race around corners without stopping and don't get me started on the number of adults who allow their children to do this with no helmets!!!	1/30/2020 3:12 PM
290	Parking	bus station, parking at PoCo recreation center and increase lighting in sideroad	1/30/2020 3:08 PM
291	Not needed	According to the above options, I don't think we still need to spend more money on it.	1/30/2020 2:27 PM
292	Bear attractants	More bylaws for people who leave out their garbage before pick-up would be good.	1/30/2020 2:27 PM
293	Off-leash dogs	Castle Park same dogs off leash Monday thru Friday 8-9 AM	1/30/2020 2:03 PM
294	Homeless issues	Super concerned about the people living on the abandoned boats by the river	1/30/2020 2:02 PM
295	Policing	School zone issues are rampant	1/30/2020 1:07 PM
296	Off-leash dogs	Need time ON TRAILS (not parks) when dogs can be off leash. Dog parks are not always safe	1/30/2020 11:43 AM
297	community cleanliness	Garbage dumping	1/30/2020 11:14 AM
298	Bear attractants	Spend money on relocating bears instead of killing them. Poco is continuously building unaffordable homes into their habitat, then you shoot them dead because their being driven from their homes.	1/30/2020 11:12 AM
299	Bear attractants	No shooting the bears.	1/30/2020 11:04 AM
300	Off-leash dogs	Some people have their dogs off-leash not only on trails but on city sidewalks.	1/30/2020 10:40 AM
301	Parking	With the increase in condos replacing single-family homes, it appears that a lot of condo owners are using street parking instead of paying for parking underground in their units, this limits the ability of out-of-town visitors and businesses (ie. Telus, moving vans, delivery vehicles) with business in the area to find parking for any period of time.	1/30/2020 10:29 AM
302	Noise	Excessively loud vehicles/stunting	1/30/2020 10:16 AM
303	Bear attractants	increase fines for abuse of common sense violations of containing attractants	1/30/2020 10:06 AM
304	Bear attractants	Homeless issues Policing People not safeguarding their waste & attracting bears needs to be taken more seriously. Too many bears are being put down due to stupid people. 2) Poco trail is lovely but I no longer feel very safe going there due to the homeless situation. Small crime is up too as a result of homeless camps. I fear these people feel too welcome camping along the river.	1/30/2020 8:35 AM
305	Dog waste Off-leash dogs	IMO ... off leash dogs do not bother me at all although I realize some folks are concerned or frightened. Dog waste is bad enough (although it will wash away eventually) the city supplied plastic bags should be done away with or very substantial penalties for those who discard of them improperly. BTW .. there is no such thing as a compostable plastic bag. They just break down into smaller and smaller pieces but the plastic remains.	1/30/2020 8:23 AM
306	Smoking	Smoking is increasingly annoying around public and common areas	1/30/2020 7:08 AM
307	Not needed	None	1/30/2020 7:03 AM
308	Homeless issues	Area around train tracks by the Gordon Project shelter has had many problems with homeless people. My condo (3200 Westwood St.) has had to increase security,	1/29/2020 9:42 PM

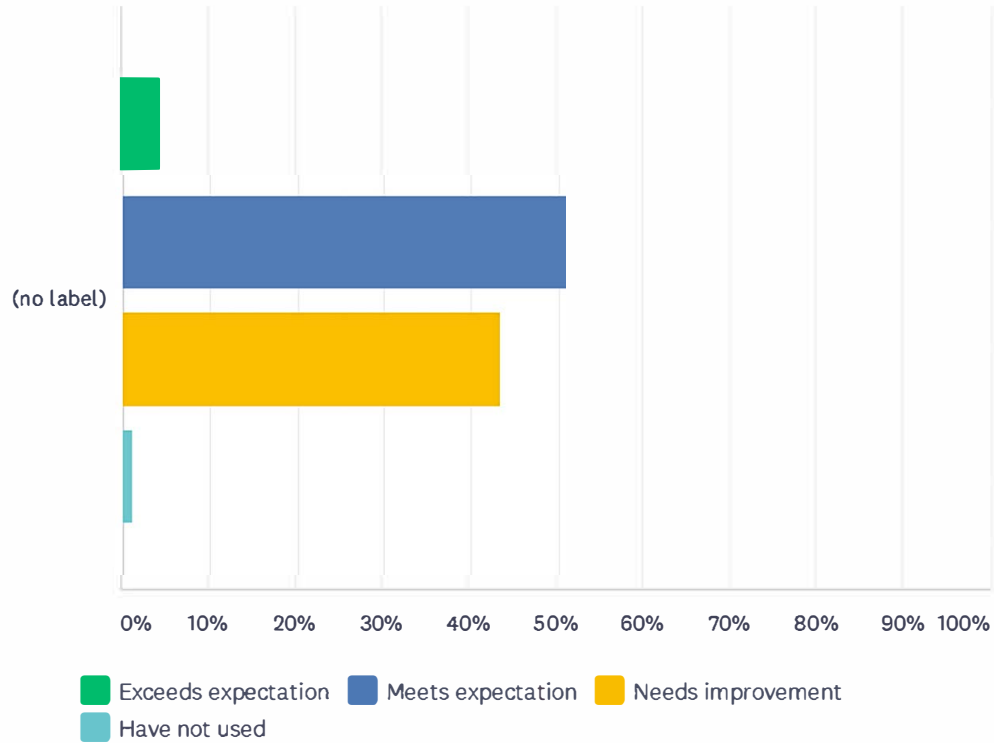
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deal with vandalism and stealing.

309	Not needed fix these issue, how stupid are you guys???? You cannot bylaw enforce homelessness and parking issues out of existance we live in a rainforest.	1/29/2020 9:22 PM
310	Off-leash dogs Responsible pet owners should not have to suffer because of other badly behaved dogs.	1/29/2020 9:03 PM
311	N/A Above is my only concern	1/29/2020 8:45 PM
312	community cleanliness Homeless issues Please help keep our city looking neat and tidy. I don't like to see people sleeping on the city sidewalks and using Starbucks as their living room and the garden as their toilet and smoking lounge. Very frustrating. Lots of bylaws broken in that area daily and yet the parking lots is well monitored for bylaws. Make a change near the downtown area please!	1/29/2020 8:31 PM
313	Not needed No need to increase...	1/29/2020 8:25 PM
314	Not needed I do not see bylaw enforcement as an issue in Port Coquitlam, and do not see a need for increased spending in this area	1/29/2020 7:59 PM
315	community cleanliness People dumbing trash	1/29/2020 6:18 PM
316	Dog waste Off-leash dogs Why increase dog bylaw monitoring when so few off leash and dog bins. Trial dog parks are a joke. Where are the fences?	1/29/2020 4:24 PM
317	Bear attractants Failure of residents to follow guidelines can and does result in bears being <u>euthanized</u> . Wish the City had held firm on garbage container locks.	1/29/2020 4:03 PM
318	Policing SPEEDING. Traffic control along riverwood gate and riverside drive. Cars do not obey stop signs	1/29/2020 11:31 AM
319	Other Areas NOT homeless camps	1/29/2020 1:06 AM
320	Other Areas I applaud the city for having free parking when other cities don't. It makes PoCo wonderful and accessible. i would ask for bylaw to be patient around the new Rec Centre since it is a struggle for people to actually use the facility as intended due to lack of parking. All will be solved once the underground parking goes in, but for right now, please let people fall in love with the facility without worrying about if they will be fined.	1/28/2020 4:29 PM
321	Off-leash dogs I've been attacked by off leashdogs in leash only zones more than once by "friendly" dogs. One attack almost ended my life. Many dog owners are self-righteous, and when asked politely to please leash their dogs in a leash only zone, They retort with profanity, arrogance, or at best rude dismissal. I've called the city they say nothing can be done because there aren't funds to enforce leash laws. Does someone have to die before something is done?	1/28/2020 3:12 PM

Q4 How do you feel about the service you get in Road Conditions?

Answered: 945 Skipped: 26



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	4.66%	51.01%	43.39%	0.95%	945	2.41
	44	482	410	9		

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#	ADDITIONAL COMMENTS	DATE
1	- Miscellaneous Citadel/Back Alleys	3/6/2020 2:45 PM
2	+ Miscellaneous Thank you for the trails & parks	3/6/2020 2:36 PM
3	- Pavement Condition plenty of rough spots, uneven pavements & pot holes. (Pitt River Road)	3/3/2020 9:49 AM
4	- Miscellaneous I'd like to see Poco look into alternative road materials that are cutting edge environmental and longer lasting.	3/2/2020 3:21 PM
5	- Pavement Condition Too many pot holes and cracks along Pitt River towards Loughheed	3/2/2020 8:07 AM
6	- Traffic Traffic calming required on Apel Drive	3/1/2020 6:20 PM
7	- Pavement Condition - Street Lighting The roads are in poor shape (potholes) and there needs to be more lighting at crosswalks	3/1/2020 6:19 PM
8	+ Miscellaneous - Miscellaneous We like that Poco is trying to maintain road infrastructure but sometimes it seems that the contractors do not do a good job of accommodating the community. The worst/best example of this was the road work recently done next to Hyde creek Rec Centre	3/1/2020 5:22 PM
9	+ Miscellaneous It is a stark contrast to the roads run by the city vs. the province	3/1/2020 4:03 PM
10	- Road Markings Please paint or add reflectors to the island on Loughheed and Shaughnessy, turning left to go north on Shaughnessy. It is hard to see in the dark, expecially if it is raining.	3/1/2020 2:49 PM
11	- Pavement Condition My street's road surface is crumbling while surrounding streets in my neighborhood were repaved with the road surface in far better condition than on my steet - how it was decided to repave those streets and ignore my street is illogical.	3/1/2020 2:24 PM
12	- Pavement Condition Bare minimum or complete neglect of laneways. eg. laneway behind Western Drive houses. Maryhill road at new Community center is horrendous!	3/1/2020 1:57 PM
13	+ Miscellaneous - Miscellaneous - Pavement Condition More marked bike lines! Roads are ok. Kingsway is in terrible shape around the new rec center, but I presume it will be fixed once construction is completed.	3/1/2020 1:40 PM
14	- Miscellaneous There needs to be more bike lanes here in Poco.	3/1/2020 12:13 PM
15	- Pavement Condition Section on Shaughnessy north 500m north of the intersection with Western needs better drainage to prevent Premature asphalt deterioration	3/1/2020 8:59 AM
16	+ Snow Removal This past snow removal was best ever!	3/1/2020 8:55 AM
17	+ Miscellaneous Improvements have been made in recent years. Please keep it up!	3/1/2020 8:53 AM
18	+ Miscellaneous Getting better under new Mayor	3/1/2020 8:36 AM
19	+ Snow Removal Snow removal is excellent;many thanks!	2/29/2020 10:48 PM
20	- Road Markings - Street Lighting - Traffic Paint and repaint lines on the roads. Our roads need lamps. Why is it so dark on some of our roads? Roads need traffic calming measures in residential areas to make it more pedestrian and cycle friendly.	2/29/2020 10:25 PM
21	- Pavement Condition Some roads are uncomfortably bumpy, far more then most roads. I suppose all the construction likely isn't helping with this.	2/29/2020 9:55 PM
22	+ Snow Removal During winter snows, street cleaning is reasonably quick and thorough	2/29/2020 1:39 PM
23	- Pavement Condition Repairs to roads needs more attention and proper fix	2/29/2020 11:06 AM
24	- Miscellaneous More clean up on Loughheed is necessary	2/28/2020 7:56 PM
25	- Pavement Condition lots of road divots - it is post-winter, though	2/28/2020 3:40 PM
26	- Pavement Condition Again heavy truck traffic on Burns, Devon and Laurier- Roads not built to handle heavey truck traffic. Prairie Road needs redo.	2/28/2020 11:52 AM
27	- Traffic Western like old country road and others , and speed bumps are old world .. more speed digital displays needed Bumps destroy peopls lives , inflict time responses to emergency	2/28/2020 10:55 AM

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situations and large trucks the city use are at risk from bump damage ,the list goes on . The carbon footprint of the bumps is huge.

28	- Snow Removal	snow removal	2/28/2020 6:40 AM
29	- Miscellaneous	In addition to the foregoing, there is no improvement to road design when new building developments are constructed	2/28/2020 6:26 AM
30	- Pavement Condition	I think we did better in the past tackling pot holes. Maybe we spent too much in snow removal. Otherwise it is pretty awesome.	2/27/2020 10:51 PM
31	- Traffic	Please stop installing road center medians, it slows traffic and money is wasted in its construction, traffic need move not bottle neck	2/27/2020 5:56 PM
32	+ Snow Removal - Traffic	Good snow removal; however the higher density of traffic is affecting transit in our community.	2/27/2020 5:23 PM
33	+ Miscellaneous	It takes a long time but I love the finished product	2/27/2020 3:09 PM
34	- Miscellaneous - Pavement Condition	Realize area around Community Centre will be fixed once centre completed but still need streets checked ongoing for potholes, cracks etc. Also some streets curb areas do not look have had a street cleaner go by in many months. The city should be checked for this and if necessary at least once a year put on no parking sign temp so street cleaners can get to these areas - especially the drains, which you can hardly see of debries.	2/27/2020 2:16 PM
35	- Pavement Condition	too many unfixed pot holes	2/27/2020 1:45 PM
36	- Road Markings	White lines need more frequent refreshing - not visible in and or dark & rainy weather	2/27/2020 1:32 PM
37	+ Miscellaneous	Seen a big improvent this last year.	2/27/2020 12:59 PM
38	- Pavement Condition	Bad resurfacing and potholes are a dangerous nusence.	2/27/2020 10:35 AM
39	+ Miscellaneous	Overall, pretty good.	2/27/2020 8:48 AM
40	N/A	Depends on where it is. After the usual winter weather, it should always be reassessed for spring/summer projects.	2/27/2020 8:10 AM
41	- Road Markings	Line markings on many main roads are awful	2/27/2020 7:30 AM
42	- Pavement Condition	Side streets needs to be replaced in areas of concern more	2/26/2020 10:39 PM
43	- Pavement Condition	Too Many pot holes	2/26/2020 9:23 PM
44	- Pedestrian	Need more sidewalks on Welcher towards shaunessy. The Welcher closer to riverside sec .	2/26/2020 8:22 PM
45	- Miscellaneous	I think the city needs to take into account the amount of drivers who simply will never get winter tires and plan accordingly.	2/26/2020 7:28 PM
46	- Pedestrian	Big job but we need more sidewalks. Not happy with Oxford st hill. Why did new homes not have to install sidewalks??Also that weird jutting out of the sidewalk on Shaughnessy and Dorset-what the hell? That's just dangerous.	2/26/2020 6:34 PM
47	- Pavement Condition	So many potholes, driving around Poco I drive through at least 5 daily	2/26/2020 6:17 PM
48	- Miscellaneous	nothing wrong, but could increase speed at some place to ease congestion	2/26/2020 5:41 PM
49	- Miscellaneous - Pavement Condition	Our roads are in dire need of repair. Kinsway needs to be widened and totally repaved.	2/26/2020 5:26 PM
50	- Pavement Condition	Many of the city streets are in need of resurfacing.	2/26/2020 5:23 PM
51	- Miscellaneous	Downtown all around rec center. WE also need more parking around rec centre. Not 2 hour parking	2/26/2020 3:47 PM
52	- Miscellaneous	Need better water drainage on Devon rd & Lincoln ave. Rainwater accumulates, ditches fill up and there is no water drainage at the 4-way stop at Devon rd & Lincoln ave	2/26/2020 3:37 PM

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53	- Road Markings	Road lines and curb markings: Visibility are extremely poor at night and in some cases daytime to.	2/26/2020 3:24 PM
54	- Pavement Condition	Back Allies need more grading.	2/26/2020 3:10 PM
55	+ Snow Removal - Traffic	snow removal, excellent stop traffic calming. It's getting excessive	2/26/2020 3:02 PM
56	- Pavement Condition	I'm sure you will once again look after the winter-caused pot holes. Thank you!	2/26/2020 2:54 PM
57	- Miscellaneous	How about painting the blue bridge between Maple & the Coquitlam river	2/26/2020 2:43 PM
58	- Pavement Condition	Pot hole season is challenging	2/25/2020 9:06 PM
59	+ Snow Removal	Excellent winter road maintenance by City staff	2/25/2020 2:32 PM
60	- Pavement Condition	too many potholes	2/25/2020 2:22 PM
61	- Pavement Condition	Pot Holes behind Safeway on Shaughnessy size of small lake	2/25/2020 2:21 PM
62	- Pavement Condition	Eastern and Western Drives, cracks and potholes should have been improved before adding more (speed) bumps.	2/25/2020 2:00 PM
63	N/A	NONE	2/25/2020 9:53 AM
64	- Pedestrian	Sidewalks are awful in a wheelchair...often there isn't one or it is very poor	2/24/2020 5:55 PM
65	- Pavement Condition	Pot holes must be filled faster	2/24/2020 3:46 PM
66	- Miscellaneous - Pavement Condition	Unpaved lanes with ditches and no storm drain causing erosion of gravel lanes. Horrible side streets that need to be re-paved.	2/24/2020 3:20 PM
67	- Miscellaneous	Flooding on 1800 block Windermere Ave. due to lack of curbs. In addition to the flooding, the street is very aesthetically displeasing with no curbs.	2/24/2020 1:47 PM
68	- Pavement Condition	trust that there is an annual pothole program	2/24/2020 10:28 AM
69	- Snow Removal	preparedness for snow conditions is lacking	2/23/2020 10:08 PM
70	+ Miscellaneous	The improvements over the past year have been well needed. I believe this should continue in 2020. increasing the \$ going towards City infrastructure specifically streets and streetlighting are imperative as the City continues to grow	2/23/2020 4:18 PM
71	- Pedestrian	Sidewalks along Kinsway ave and Tyner ave	2/23/2020 4:10 PM
72	- Miscellaneous	Most areas okay but unhappy with Shaughnessy north	2/22/2020 8:58 PM
73	- Traffic	Congestion and hazards created by traffic calming at Mary Hill and Pitt River Rd, Congestions caused by rail -need more over / underpasses	2/22/2020 4:10 PM
74	- Pavement Condition	I have asked the City to service the roads on my street for several years. the roads are badly taken care of and need to be re-paved. I believe roads should be checked annually and be placed on a rotation for repair.	2/21/2020 3:38 PM
75	+ Snow Removal	Snow removal is amazing guys, WAY better than when I lived in Coquitlam	2/21/2020 2:18 PM
76	- Pedestrian	Safety of pedestrians and cyclists not prioritized	2/21/2020 1:27 PM
77	- Pavement Condition	Potholes	2/21/2020 8:05 AM
78	- Miscellaneous - Pavement Condition	potholes still from last year and ditches are to deep	2/20/2020 11:42 PM
79	- Pavement Condition	Some pot hole & street repairs needed around new PCCC	2/20/2020 9:47 PM
80	- Miscellaneous	Pitt River Road from Shaughnessy west needs improvement.	2/20/2020 2:52 PM
81	- Pavement Condition	Too many potholes, cracked pavement and patches on top of patches.	2/20/2020 10:20 AM
82	- Pavement Condition	Could use some more expediant pothole repairs when large holes arise.	2/19/2020 8:10 PM
83	- Snow Removal	Snow removal was very poor on the poco roads	2/19/2020 11:29 AM
84	- Pavement Condition - Road Markings	Potholes need repairing. Lines need to be repainted	2/18/2020 9:00 PM

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and should be a brighter color.

85	+ Snow Removal	amazing snow removal and "salt" application even on the lesser used streets	2/18/2020 6:45 PM
86	- Pavement Condition	Roads have needed repairs for years, I haven't seen any action	2/18/2020 3:51 PM
87	- Pavement Condition - Road Markings	for example, Prairie Ave between Coast Capital and Fremont has not been fully re-paved for over 10 years and is in very poor condition; Also, lots of roads have "altered" markings with "old" lane marks still highly visible in dark and wet conditions, creating rather dangerous road situations (for example, on the south end of Coast Meridian bypass)	2/18/2020 11:29 AM
88	- Pedestrian	Stop large projects, spend capital money on sidewalks, etc	2/18/2020 11:08 AM
89	- Pedestrian	It would be really nice to see some sidewalks and pedestrian safety along Prairie avenue (between Fremont and Burns) and a sidewalk is definitely needed along the Mary Hill Bypass close to Broadway.	2/18/2020 2:30 AM
90	- Pavement Condition	Coquitlam Ave is in serious need of repair very poor road as are many main roads on the North Side	2/17/2020 8:01 PM
91	- Miscellaneous	during the last 4 winters all of Hawthorne avenue has been a ice rink which is also a safety concern for students going to school.	2/17/2020 6:24 PM
92	- Miscellaneous	Parts of Shaughnessy street, most of Wilson, and Pitt River Road heading towards Lougheed Hwy.	2/17/2020 10:57 AM
93	- Pavement Condition	Potholes not fixed quickly	2/16/2020 9:51 PM
94	- Pavement Condition	Way too many potholes not dealt with from last year and poorly repaired roads	2/16/2020 2:07 PM
95	- Pavement Condition	Pot holes	2/15/2020 9:58 PM
96	- Pavement Condition	fix potholes in a timely manner.	2/15/2020 5:23 PM
97	- Pavement Condition	Potholes are not filtered despite multiple reports. I do my best to report whenever I see them and they are largely ignored and deferred to the provincial government (e.g. for Lougheed Highway or Mary Hill bypass). Just fix them as this is for the residents of Port Coquitlam and the provincial government clearly doesn't care!	2/15/2020 5:21 PM
98	+ Miscellaneous	Good job already	2/15/2020 4:02 PM
99	- Pavement Condition	Pot Holes ,Need roads re-surfaced in areas	2/15/2020 2:45 PM
100	- Pavement Condition	Worst road patching quality of work I've ever seen.	2/15/2020 1:06 PM
101	+ Miscellaneous + Snow Removal	really great snow removal and attention to pot holes	2/15/2020 11:28 AM
102	+ Snow Removal	Excellent snow removal	2/15/2020 10:20 AM
103	- Traffic	Increased number of large heavy duty trucks speeding along coast meridian....	2/15/2020 10:02 AM
104	+ Snow Removal - Pedestrian	Great job on snow removal the last few years. Sidewalks and bus stops need more attention.	2/14/2020 5:11 PM
105	- Pavement Condition	Potholes need fixing.	2/14/2020 3:12 PM
106	- Pavement Condition	There are several roads that need repaving. Examples would be Dominion, Nicola, Seaborne Ave, to name a few	2/14/2020 12:18 PM
107	- Pavement Condition	There are holes on some roads. Unsafe conditions.	2/14/2020 11:44 AM
108	- Pavement Condition	Unpaved alleys in parts of City blocks, dirty and unsightly and unfinished.	2/14/2020 11:38 AM
109	- Traffic	Heavy traffic that cuts through Poco (most dont live here) but are using shaunessy as a gateway road	2/14/2020 11:03 AM
110	- Traffic	Traffic calming initiatives need to take cyclists into account, as they often force cyclists dangerously into traffic.	2/14/2020 10:17 AM

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111	+ Miscellaneous - Pavement Condition	Other than the pot holes after the snow which the mayor posted you're on it, the road conditions are pretty great.	2/13/2020 1:19 PM
112	- Traffic	Shaughnessy St into DT POCO has lots traffic during rush hour	2/13/2020 11:51 AM
113	- Pavement Condition	Western Drive is very rough!	2/12/2020 12:40 PM
114	- Pavement Condition	our roads are showing great wear	2/12/2020 10:36 AM
115	+ Snow Removal - Pavement Condition	I know this is tough to keep up with. There are a lot of potholes after the snow, so I hope those can be addressed. I appreciate the expedient snow removal!	2/12/2020 7:26 AM
116	- Pavement Condition	There are many significant pot holes	2/11/2020 9:13 PM
117	- Miscellaneous	Paving and new curbs on Laurier need improvement, currently a hazard	2/11/2020 7:31 PM
118	+ Snow Removal - Pavement Condition	snow removal: Good; Road condition (Benneck Way) needs immediate attn/ repaving	2/11/2020 4:31 PM
119	- Pavement Condition	lots of roads need repair. Cracks	2/11/2020 2:50 PM
120	+ Miscellaneous - Miscellaneous	Beautiful PoCo, keep up the good work Brad but please check up on the eye sores on Shaughnessy	2/11/2020 2:48 PM
121	- Miscellaneous	Need dedicated bike lanes on main corridors.	2/11/2020 2:47 PM
122	- Pavement Condition	Ottawa sucks Prairie has poles (in the road)	2/11/2020 2:41 PM
123	- Pavement Condition	We and the residents of PoCo - lots of potholes in the back lane in the area between Shaughnessy and Elinor.	2/11/2020 2:36 PM
124	- Pavement Condition	Roads ripped up by Coquitlam construction	2/11/2020 2:28 PM
125	- Pavement Condition	Potholes, sink holes badly in need of repair.	2/11/2020 2:21 PM
126	- Pavement Condition	Some roads in rough shape	2/11/2020 2:05 PM
127	- Miscellaneous	Don't tire out staff on first day of snow.	2/11/2020 2:04 PM
128	- Pavement Condition	one particular area is around the new recreation centre on Mary Hill Road. Feels like driving on washboard.	2/11/2020 12:17 PM
129	- Road Markings	Can we use better paint on roads so drivers can see the road on dark, rainy nights?	2/11/2020 11:23 AM
130	- Pavement Condition	roads are not repaired	2/11/2020 10:21 AM
131	- Pavement Condition	many pot holes need filling around Kingsway and construction area	2/10/2020 6:52 PM
132	- Pavement Condition	Road surfaces are pretty bad in some areas.	2/10/2020 6:16 PM
133	- Pavement Condition	Mary hill road and the lanes are a disaster	2/10/2020 4:37 PM
134	- Miscellaneous	bad winter - to be expected	2/10/2020 4:23 PM
135	- Pavement Condition	Ex. new tie in at prairie and toronto, temporary road patch left a huge bump, must have been done on a Friday afternoon, not acceptable conditions	2/10/2020 3:38 PM
136	- Pavement Condition	Shaughnessy has a lot of pot holes.	2/10/2020 3:37 PM
137	- Pavement Condition	There are two bumps on Kingsway by the railroad tracks that need repairing just passed the legion	2/10/2020 3:32 PM
138	- Traffic	too much traffic speeding from Burke Mountain	2/10/2020 2:25 PM
139	+ Miscellaneous	Getting better.	2/10/2020 2:08 PM
140	- Miscellaneous	However, side walk on West side of Shaughnessy near Lougheed is always flooded with water.	2/10/2020 1:51 PM
141	- Pavement Condition	many potholes	2/10/2020 12:24 PM
142	- Pavement Condition	Some roads need work but I know it's been still winter	2/10/2020 12:23 PM

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143	- Pavement Condition	Many roads are in need of repaving or rehab,	2/10/2020 12:11 PM
144	- Pavement Condition	too many times the patch work makes roads too bumpy	2/10/2020 11:22 AM
145	- Pavement Condition	filling of cracks on roads terrible, example Riverside (Fremont to Ottawa)	2/10/2020 9:51 AM
146	- Pavement Condition	Prairie to Lincoln patch work (uneven road works Coast Meridian at Greenmount needs required improvement thanks.	2/10/2020 9:39 AM
147	- Pavement Condition	I think the increase of potholes is the result of our weather freezing then warm. We do need to address them and soon as possible. People driving trying to avoid them disturb traffic and are unpredictable.	2/10/2020 9:34 AM
148	- Pavement Condition	25 th Lougheed Hwy's back alley needs fixed	2/10/2020 9:21 AM
149	- Pavement Condition	while construction was going on at minikhada school Ulster street continually became a pot hole nightmare that took forever for the city to notice and repair over and over again	2/10/2020 9:13 AM
150	- Pavement Condition	Lots of Potholes	2/10/2020 5:19 AM
151	- Pavement Condition	Potholes. My street has not been paved in almost 45 years at least	2/9/2020 9:17 PM
152	- Pavement Condition	Mary Hill Rd south of Wilson is atrocious. Otherwise things are ok.	2/9/2020 8:25 PM
153	- Pavement Condition	Lots of potholes	2/9/2020 8:08 PM
154	- Traffic	Needs more access to roads CP rail line to avoid congestion on roads such as shaughnessy street.	2/9/2020 7:55 PM
155	- Pavement Condition	pot holes and construction scars	2/9/2020 5:19 PM
156	- Pavement Condition	Pot holes	2/9/2020 12:04 PM
157	- Pavement Condition	pavement is cracking	2/9/2020 11:57 AM
158	- Pavement Condition	More potholes recently	2/8/2020 9:50 PM
159	- Pavement Condition	Some road conditions are no good	2/8/2020 5:39 PM
160	- Pavement Condition	- Road Markings Need to fill the potholes and redo the lines more often.	2/8/2020 10:19 AM
161	- Pavement Condition	- Snow Removal There are so many potholes and poor road maintenance. See Coquitlam Ave or Shaughnessy for example. Note also with the last snowfalls there has been poor conditions due to lack of plowing.	2/8/2020 9:35 AM
162	- Pedestrian	Several streets only have gravel and not a paved sidewalk forcing pedestrians to walk on the street.	2/8/2020 12:48 AM
163	- Pavement Condition	With the recent snow, there are many pot holes	2/7/2020 10:34 PM
164	- Pavement Condition	- Street Lighting Prairie Road from one end to the other is so busy, but the condition of the road itself from Coast Meridian to Burns Road is not very good. The street lighting is not great down towards Freemont either. Also you need to finish that LED street lighting project on the North side of Poco. My street Finley is absolutely terrible at night. You cannot see properly down the street and I have nearly run pedestrians and animals over at night. The corner of Prairie and Finley is difficult to see. Please take a closer look at this when its dark out at night!!	2/7/2020 4:38 PM
165	- Miscellaneous	Poorly made wheelchair access by Nicola Lodge. There is going to be an accident at Hawthorne and Shaughnessy. I live on that corner and hear cars honking everyday due to UNEVEN corner (two sides of Hawthorne are not parallel).	2/7/2020 3:59 PM
166	- Miscellaneous	They are crap.	2/7/2020 3:47 PM
167	- Pavement Condition	Poor winter conditions have created roads that require entire repaving	2/7/2020 3:35 PM
168	- Pavement Condition	Too many potholes and sub-standard patching.	2/7/2020 3:22 PM
169	- Miscellaneous	Kingsway by old Esco plant.	2/7/2020 2:59 PM

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170	- Pavement Condition it's mind blowing how many potholes and patch work are on our roads. more than other communities in my opinion.	2/7/2020 2:50 PM
171	- Miscellaneous Library area needs improvement	2/7/2020 2:48 PM
172	- Pavement Condition The city tries but the weather conditions don't help. The residents of the 1600 block of Western Drive have only lane access to their properties. For 53 years we have paid taxes & had only a pot holed graveled lane tracking dirt, mud & gravel into our homes and carports. The city comes to fill the large holes with cold patch only to have it jump out into the lane after 3 or 4 cars pass over. I do believe I see in the 2020/2021 that we are on the books for an improvement. I pray that this is so. Wear & tear on our tires is excessive, as well.	2/7/2020 2:13 PM
173	- Pavement Condition Road repairs are terrible waste of money, 1950 quality	2/7/2020 1:49 PM
174	- Pavement Condition Potholes & repaving in many areas required	2/7/2020 9:29 AM
175	+ Miscellaneous Good job Poco staff!	2/7/2020 6:27 AM
176	N/A I take the bus, I don't notice.	2/6/2020 11:05 PM
177	- Miscellaneous Western drive is a mess. Instead of all those traffic callers they should have improved the road itself.	2/6/2020 10:14 PM
178	- Pavement Condition Some routes I use routinely could use repair or resurfacing. For example, Lincoln between Coast Meridian and Shaughnessy. Oxford between Lincoln and Prairie	2/6/2020 10:07 PM
179	- Road Markings In the last few weeks of excessive rain, the terrible conditions of the roads were highlighted. re there even any lines painted on Prairie or Fremont and Cedar? When it's rainy all you can see are the tarred over shiny old line. One day I will drive into the ditch at the side of Cedar on a rainy night. I feel so sorry for visitors who are unfamiliar with our roads.	2/6/2020 8:36 PM
180	+ Snow Removal Excellent snow removal	2/6/2020 7:49 PM
181	- Miscellaneous I also prefer to see lanes improvement made in Poco too	2/6/2020 7:23 PM
182	- Pavement Condition - Street Lighting Where I live Woodland Dr, the road haven't been paved for years. In very poor shape and not enough lighting.	2/6/2020 6:12 PM
183	- Pavement Condition Too Many pot holes	2/6/2020 6:00 PM
184	- Pavement Condition Mary Hill Rd is desperately in need of fixing	2/6/2020 5:45 PM
185	- Miscellaneous Some roads could use improvements	2/6/2020 5:39 PM
186	- Pavement Condition Mary Hill road by the new complex is a disaster please fix it as it could damage our cars	2/6/2020 5:19 PM
187	- Traffic Roundabouts on Prairie needed	2/6/2020 5:12 PM
188	- Pavement Condition There are certain roads that have quite a few pot holes and the road on redwood gates intersection is ridiculous	2/6/2020 4:29 PM
189	- Pavement Condition there are a few areas that have lots of pot holes and off riverwood gates the road is ridiculous	2/6/2020 4:11 PM
190	- Pavement Condition - Traffic Cedar Drive remains in bad shape in spite of some patching last year. Needs upgrading for increased volume.	2/6/2020 1:30 PM
191	- Pavement Condition after snow/ice potholes are crazy but expected :)	2/6/2020 1:11 PM
192	+ Miscellaneous satisfied with services that are provided for me	2/6/2020 1:11 PM
193	- Pedestrian No problems with roads. Feel we need sidewalks in certain areas for improved safety.	2/6/2020 8:13 AM
194	- Miscellaneous Kingsway Ave needs improvements	2/6/2020 7:42 AM
195	- Pavement Condition - Traffic some holes on the road, only one lane in downtown area	2/5/2020 8:02 PM
196	- Miscellaneous Overall fine, but the classy brick median was damaged badly to provide utilities at 2329 Fremont last year and needs remediation.	2/5/2020 2:40 PM

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197	- Pavement Condition - Pedestrian I would like to see more improvement on roads around Lincoln, between Coast and Shaughnessy and also Shaughnessy all along that road before Lougheed, its full of holes and they just fixed it last year. I do like the more sidewalks but again Lincoln by Wellington Park theres no sidewalk and thats a main route for drivers and kids walking to and from school. Im also very glad that speed bumps are in place on Apel and it helps decrease cars going by soo fast.	2/5/2020 12:13 PM
198	- Traffic Please finish the Fremont connector ,or another route to get traffic off Prairie ave t coquitlam traffic off prairie ceade and f traffic	2/5/2020 10:56 AM
199	- Pavement Condition Generally this is good, but I'm seeing increasing numbers of potholes that are not taken care of in a timely manner along Shaughnessy Street	2/5/2020 7:47 AM
200	- Snow Removal Our steep hill is among the last, if ever as I have had to call the city, to be cleared of snow. The city website states residential hills are among the first to be taken care of. Needs improvement!	2/4/2020 8:43 PM
201	- Snow Removal snow removal is very poor	2/4/2020 7:54 PM
202	- Pavement Condition There are pot holes in areas and lots of unecen paved surfaces. For instance, kingsway recently had Fortis gas upgrade I believe but there are multiple sections of the road by the downtown area that are in very poor shape.	2/4/2020 7:48 PM
203	- Pavement Condition Marryhill Rd. The road contractor did not replace road properly after installing utilities in front of the rec centre up until Welcher Ave. The road needs to be regraded and re-paved	2/4/2020 7:44 PM
204	- Snow Removal snow plowing should be better on the smaller side streets	2/4/2020 7:41 PM
205	- Pavement Condition More repaving, pothole repair and cracked sealant. Especially along the Coquitlam Ave bus route. Between oxford and Coast meridian is quite bad. There are 2 new houses being built at 1855 Coquitlam Ave. Bylaw needs to be monitoring them to ensure that when the driveways are paved, that they do not encroach onto the public street property and that the drainage is done properly so that it does not create a large puddle of excess water that will affect nearby properties.	2/4/2020 6:38 PM
206	- Pavement Condition potholes that need attention	2/4/2020 4:51 PM
207	+ Miscellaneous The city is generally free of potholes	2/4/2020 4:46 PM
208	+ Snow Removal roads are clean of snow on in timely maner, way better then some other cities we drive trough in lower mainland	2/4/2020 4:20 PM
209	- Pavement Condition Alleys dont get groomed enough	2/4/2020 3:44 PM
210	- Pavement Condition - Traffic Repave Cedar drive & get rid of all the excessive curbs that impede traffic flow and frustrate drivers.	2/4/2020 2:26 PM
211	- Pavement Condition All roads needs help. Pot holes everywhere.	2/4/2020 2:07 PM
212	- Pavement Condition - Road Markings Kingsway needs major road improvements. Repaint the road lines - So dangerous and unsafe, repave due to pot holes and uneven ground and more yellow plastic lane dividers for visibility at intersections and turns	2/4/2020 1:36 PM
213	- Pavement Condition Repairs are needed	2/4/2020 11:41 AM
214	- Pavement Condition A lot of road conditions are due to construction along Kingsway.	2/4/2020 11:34 AM
215	- Miscellaneous - Street Lighting Shaughnessy overpass still not level...pitt river road crosswalks too dark at night.	2/3/2020 9:55 PM
216	- Pavement Condition Many road defects. You need to find another road repair company.	2/3/2020 9:47 PM
217	+ Miscellaneous City is responsive when concerns are raised	2/3/2020 7:34 PM
218	- Pavement Condition Potholes everywhere!	2/3/2020 6:58 PM
219	+ Snow Removal - Pavement Condition Some routes could use a bit more paving attention, but overall pretty good. Also, the snow removal in January was EXCEPTIONAL. Great job.	2/3/2020 6:42 PM
220	- Pavement Condition Too many times the patch jobs are very uneven driving down roads	2/3/2020 6:32 PM

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221	- Miscellaneous	Flooding at the end of Wilson street is a little out of control	2/3/2020 3:09 PM
222	- Pavement Condition	More potholes filled in Spring	2/3/2020 2:54 PM
223	- Pavement Condition	Forget the bike lanes some roads are full of pot holes and broken pavement.	2/3/2020 2:23 PM
224	- Pavement Condition	please level Nicola Avenue and Hawkins Street roads/intersection. It slows down that 4 way stop like crazy and has been that way for over a year	2/3/2020 2:22 PM
225	- Pavement Condition	Too many potholes or just crumbling side roads. Local traffic uses the side roads to navigate through the city.	2/3/2020 1:31 PM
226	+ Miscellaneous	I requested a solution to a cumbersome corner at Tuohey and Murchie. The City got right onto it. Now there are four "no parking" signs at the area making it easier to navigate (pedestrians and vehicles). Thank you!	2/3/2020 11:04 AM
227	- Traffic	I live in the Riverwood Gate/ Riverside Drive area. The Speed at which people drive both of these roads at any time of the day is a huge concern to both our household and neighbours we talk to. Would like to see permanent speed bumps installed much the same as were installed on APEL Dr.	2/3/2020 10:33 AM
228	- Miscellaneous	way to much concentration on new projects as well as moving and erasing crosswalks for a few inches or feet. It looks like a child did it in permanent pen then tried to fix the error. Big scars on our roads. I mean it is done and moved days or weeks later, please design right the first time!	2/3/2020 8:30 AM
229	- Pavement Condition	would like to see focus on roads in disrepair	2/2/2020 11:21 PM
230	- Road Markings	Lanes should get new paint when worn, install the reflectors to help when it's dark and rainy	2/2/2020 8:56 PM
231	- Miscellaneous	Make developers pay for it	2/2/2020 8:31 PM
232	- Traffic	Traffic and congestion management is not working. Situation is getting continually worse. Please find solutions.	2/2/2020 8:14 PM
233	- Miscellaneous - Traffic	Generally good, but Cedar Dr is too narrow for amount of traffic on it now; bend at Cedar/Victoria is getting dangerous and vehicles too fast coming down; flooding still happens on Victoria Dr.	2/2/2020 7:40 PM
234	- Miscellaneous	Connection between north and south	2/2/2020 7:35 PM
235	+ Miscellaneous	Thanks for the work of curbs and sidewalks	2/2/2020 5:50 PM
236	- Road Markings	Reflectors, Red arrow traffic lights needed, needs more signs, stop the tail drivers.....	2/2/2020 5:49 PM
237	- Miscellaneous - Traffic	bad highway congestion in the morning & low frequency for buses to main stations	2/2/2020 5:48 PM
238	+ Snow Removal - Pavement Condition - Road Markings	Great cleanup after snow but lots of potholes and need to paint road lines	2/2/2020 5:20 PM
239	- Pavement Condition	I don't see any crews working on the pot holes created by the recent cold weather	2/2/2020 4:29 PM
240	+ Snow Removal - Miscellaneous	City is very efficient with snow removal, however improvements are needed on Shaughnessy between Lougheed Hwy and Oxford street.	2/2/2020 4:00 PM
241	- Pedestrian	There is no street curb (raised edge) on the south side of Coquitlam Avenue between 2060 and 2066. Vehicles are dangerously parked halfway up the walkway. This should be a liability concern to the city as pedestrians walking along the path are exposed to vehicles quickly driving in or backing up to park.	2/2/2020 3:31 PM
242	- Pavement Condition	Oxford north of Prairie, and Prairie from Shaughnessy to Burns Road are in poor condition	2/2/2020 3:24 PM
243	- Pavement Condition	some streets are very poorly maintained	2/2/2020 3:00 PM
244	- Miscellaneous	Again, its difficult as the plough has to navigate around countless cars parked on the sides of the street. They come by a lot, but often the plough can't clear streets dues to	2/2/2020 2:29 PM

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cars.

245	- Miscellaneous	Kelly ave west of Shaughnessy	2/2/2020 2:08 PM
246	- Pavement Condition	We seem to allow others like Fortis to dig up our roads and not fix them.	2/2/2020 12:52 PM
247	- Pavement Condition	Mary hill rd and Tyner rd are in deplorable shape	2/2/2020 12:44 PM
248	- Pavement Condition	Some road and sidewalks need to be re-done because of pot holes, broken sidewalks etc.	2/2/2020 12:20 PM
249	- Pavement Condition	Pot holes, old streets ignored	2/2/2020 11:10 AM
250	- Pedestrian	Build more sidewalks.	2/2/2020 10:45 AM
251	- Pavement Condition	A lot of roads need repaving	2/2/2020 10:16 AM
252	- Pavement Condition	I've been asking for my street (Sefton north of Greenmount) to be repaved, or at least fix the potholes, for about five years and nothing.	2/2/2020 10:15 AM
253	+ Snow Removal	Port Coquitlam did the best job in snow and ice removal of all the cities I drove through during the recent snow fall.	2/2/2020 10:13 AM
254	+ Miscellaneous - Pavement Condition	Overall most roads are good but there are still a lot with potholes and uneven pavement.	2/2/2020 9:51 AM
255	- Pavement Condition	We live in an older area of the city and there are a number of lanes that could use some upkeep.	2/2/2020 9:37 AM
256	+ Miscellaneous + Snow Removal	city did well with recent snow fall and ensuing potholes	2/2/2020 8:30 AM
257	- Pavement Condition	Many roads need improvement, especially after winter.	2/1/2020 9:13 PM
258	- Pavement Condition - Pedestrian - Street Lighting	many roads on the Northside are in dire need of a rebuild. Shaughnessy from Centennial to Prairie is full of potholes. Oxford which has become a main thoroughfare needs to be widened with proper curbs, sidewalks and lighting	2/1/2020 8:30 PM
259	- Pedestrian	We should have sidewalks on all neighbourhoods not just the ones that happen to be favoured by the city. This is a growing nice city that requires "beautifying" and side walks will go a long way to improve the city's image and safety of all concerned.	2/1/2020 7:43 PM
260	- Pavement Condition	Potholes and sunken manhole covers remain for months in spots	2/1/2020 6:40 PM
261	- Pavement Condition	need potholes repaired after winter.	2/1/2020 4:37 PM
262	- Pavement Condition - Traffic	lots of pot holes that need to be fixed. strange changes to traffic patterns on Lougheed that require a lots of slight turns/curves	2/1/2020 4:25 PM
263	- Miscellaneous	The roads by the new community centre have been horrible to drive through. Also, there are bus stops along the highway, which means that there are pedestrians walking alongside high speed cars. I always worry that there will be another horrific accident like the one in Coquitlam (2 moms were hit) on the side of the highway and hit during a busy commuting time.	2/1/2020 1:48 PM
264	- Pavement Condition	always seems the same roads need fixing. should fix once	2/1/2020 1:12 PM
265	- Pavement Condition	Some roads aren't in a good condition	2/1/2020 12:06 PM
266	- Pavement Condition	Patching often poor	2/1/2020 11:49 AM
267	- Pavement Condition	There are some streets that needs fixing.	2/1/2020 10:14 AM
268	- Miscellaneous	The parking lot at gates park is frequently inaccessible due to flooding.	2/1/2020 9:54 AM
269	- Pavement Condition	Too Many pot holes	2/1/2020 8:58 AM
270	- Snow Removal	On the snow day of 2020 , nobody cleared the roads and we werent able to go to work.	1/31/2020 10:04 PM
271	- Pavement Condition	Many roads are beat up.	1/31/2020 6:57 PM
272	- Pavement Condition	Noticing more pot holes and cracks, but I feel this is recent winter	1/31/2020 5:45 PM

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season, which is still ongoing

273	- Miscellaneous	some of the side streets around Gates park need improvment	1/31/2020 5:25 PM
274	- Pavement Condition	Temporary patches leave a lot to be desired	1/31/2020 3:42 PM
275	- Miscellaneous	Have neighbouring communities contribute to our maintenance needs for our roads that are beaten up by constant truck traffic that is transiting our community. EG Coast Meridian .	1/31/2020 3:25 PM
276	+ Miscellaneous	it's fine	1/31/2020 2:55 PM
277	- Pavement Condition	so many pot holes	1/31/2020 1:36 PM
278	+ Snow Removal	During the snow storm in January, the effort the city put forward to keep the roads clear was amazing. I travelled through Coquitlam and New Westminster and Port Coquitlam was way ahead of those other Cities. Great job!	1/31/2020 10:36 AM
279	- Pavement Condition	There are several potholes. There are a few unpaved roads as well. Particularly the road that connects Kelly Avenue and Atkins Avenue	1/31/2020 7:58 AM
280	- Pavement Condition	There are potholes everywhere!	1/31/2020 7:48 AM
281	+ Miscellaneous + Snow Removal	The snow removal in winter is AWESOME! Best snow removal in all of Lower Mainland, in my opinion. Roads are also repaired on a timely basis!	1/30/2020 10:59 PM
282	- Pavement Condition	a few of the roads in south Poco have needed patching for years	1/30/2020 8:11 PM
283	- Pavement Condition	needs recoating in many areas	1/30/2020 7:40 PM
284	- Traffic	Too much congestion. The freemont connector. Take the lead and get Coquitlam to pony up to get it done!!! All the increased traffic from Burke is overcrowding our roads!!!!	1/30/2020 6:33 PM
285	- Pedestrian	The lack of safe sidewalks really impact the feeling of safety and connectedness. Main streets like Lincoln, Wellington, Coquitlam, etc, as well as school routes. Also, there is a need for curb cuts and access ways to get into trails with strollers or on bicycle (for instance at the bottom of Ulster where it meets the Hyde Creek trail). Many roads are in a state of disrepair. There is an urgent need to replace Lincoln from Coast to Shaughnessy. The city needs to plan for an deliver a solution for the fremont connector to get Coquitlam traffic diverted off Coast Meridian. Coast meridian needs designated left turn lanes at more intersections, especially Apel, Chelsea, Greenmount stretch and the stretch between prairie and loughheed highway.	1/30/2020 6:12 PM
286	- Miscellaneous	The riding surfaces need continued attention	1/30/2020 5:06 PM
287	+ Miscellaneous	Ongoing work being done - always work in progress	1/30/2020 3:51 PM
288	- Pedestrian	Sidewalk should be fixed in school zone	1/30/2020 3:17 PM
289	- Pavement Condition - Pedestrian	coquitlam ave needs repair work not only for the road but the sidewalks are under water most of the year because they are below road level	1/30/2020 1:26 PM
290	- Pavement Condition - Pedestrian	Too many potholes currently, due to our weather, as well, cross walk safety is in need of some improvements	1/30/2020 1:13 PM
291	- Pavement Condition	I am tired of the potholes, man-hole covers that are not level to the pavement, uneven cuts and repairs. This is a hazard to vehicles and pedestrians as it makes it difficult to operate your vehicle.	1/30/2020 1:05 PM
292	- Pavement Condition - Road Markings	pot holes, repainting of lines, turn lanes	1/30/2020 11:45 AM
293	+ Snow Removal	Maintenance during snowfall was well done on cedar drive	1/30/2020 11:27 AM
294	- Snow Removal	It is tough when you live on a dead end street which never gets plowed	1/30/2020 11:16 AM
295	- Miscellaneous	Prairie Ave is a sore spot for me.	1/30/2020 11:06 AM
296	- Miscellaneous - Pedestrian	Roads not just for motorized vehicles; protected bike lanes required. Sidewalks required on Loughheed from PoCo to Freemont Village.	1/30/2020 10:44 AM
297	N/A -		1/30/2020 10:30 AM
298	- Pavement Condition	more care needed by road repair crews in leveling and meeting	1/30/2020 10:24 AM

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adjacent street grade levels.

299	- Miscellaneous	Complete the Prairies - Burn Road project ASAP!	1/30/2020 10:17 AM
300	+ Miscellaneous + Snow Removal	I am happy to see all the work being done when there are repairs or when the snow falls.	1/30/2020 8:38 AM
301	- Pavement Condition	PoCo does the absolute worst at patching holes in the road or covering road excavations. Don't know why but for decades the City has never made a flat repair.	1/30/2020 8:28 AM
302	- Miscellaneous	the area around Minnekhada school roads under construction was a disgrace, slow and poorly managed	1/30/2020 8:23 AM
303	- Pavement Condition	many roads need work	1/30/2020 8:21 AM
304	- Pavement Condition	lots of potholes need repair	1/30/2020 7:23 AM
305	- Snow Removal	Does not meet expectations when it snows.	1/29/2020 9:43 PM
306	- Traffic	Mass increase in traffic and little improvement in roads	1/29/2020 9:24 PM
307	- Pavement Condition	Fremont Village roads are terrible.	1/29/2020 9:05 PM
308	N/A	I'm not a drain on city resources	1/29/2020 8:51 PM
309	- Pedestrian	Need sidewalks all along cedar, new roads on Inverness Street	1/29/2020 8:42 PM
310	- Pavement Condition - Pedestrian - Street Lighting	Many potholes on Kingsway. Sidewalks and more street lights needed along Kingsway towards coast Meridian from downtown.	1/29/2020 8:35 PM
311	+ Miscellaneous - Pavement Condition	Road conditions in residential areas are rapidly failing across the city and require attention. Arterials are generally well cared for and maintained.	1/29/2020 8:05 PM
312	- Miscellaneous	Noted earlier, definitely not enough being done on this infrastructure	1/29/2020 7:58 PM
313	- Pavement Condition	Certain areas require road repairs, pot hole repair etc.	1/29/2020 7:27 PM
314	+ Snow Removal	Snow removal in Jan 2020 was way beyond expectations, and no other municipalities were as well prepared. Thank you!	1/29/2020 6:13 PM
315	+ Snow Removal	Snow removal is excellent and timely	1/29/2020 5:43 PM
316	- Miscellaneous	Lots of water pooling on my street, side walks require gumboots.. (Coquitlam Ave)	1/29/2020 4:29 PM
317	- Pavement Condition	Some roads appear due for repaving	1/29/2020 4:18 PM
318	- Snow Removal	Better snow removal and ice mitigation are required.	1/29/2020 3:50 PM
319	- Pavement Condition	I feel repaving is not being done where it needs to be and in some places it's being done when it doesn't need to be	1/29/2020 3:42 PM
320	- Pavement Condition	Eastern Drive needs repaving!	1/29/2020 2:50 PM
321	- Pavement Condition	Tough question but I worked for the Ministry of Transportation and Infrastructure for 35 years in highway design and major projects, one thing we came to realized is 'good roads cost less' or simply put properly maintaining the existing infrastructure is an important part of keeping the overall costs down when you do not have to do major reconstruction on our streets. I notice along my street we have a number of longitudinal cracks showing up along with significant water ponding which will lead to major failure. Here on the north side of town, many of our streets are quite flat without a lot of crossfall on the road, many have not been resurfaced for many years. Its expensive work but necessary.	1/29/2020 2:47 PM
322	- Road Markings	want to see all road lines have reflective lenses on them due to rain and poor visibility at times	1/29/2020 2:39 PM
323	- Pavement Condition	I have to avoid several potholes on the main roads everywhere in Port Coquitlam and the backlanes/alleyways are impossible to drive through	1/29/2020 1:59 PM
324	- Pavement Condition	There are some main roads especially Pitt River which require	1/29/2020 12:29 PM

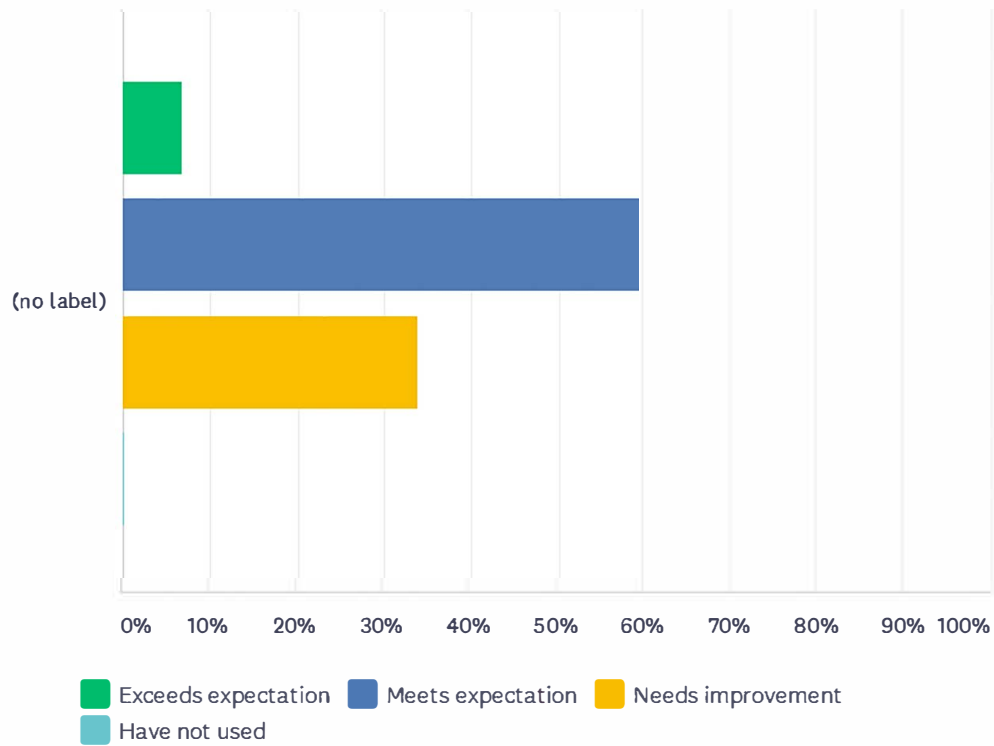
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repaving. Also, there are some flooding issues around gates park and pitt river road area which need to be addressed when there are heavy rains

325	- Miscellaneous	You should have more compact equipment like Bobcat skid steers & small articulating loaders.	1/28/2020 8:03 PM
326	- Pavement Condition	Shaughnessy street is terrible. Patch leaves for a bumpy ride. It should be totally repaved from wilson to at least pitt river road	1/28/2020 5:04 PM
327	- Pavement Condition - Pedestrian	Lots of potholes, wish there were more sidewalks so kids could safely walk to school, thereby easing congestion	1/28/2020 4:31 PM
328	+ Snow Removal - Pavement Condition	road conditions - seems broad. I think that snow clearing had improved this season. Wish there were fewer potholes, and that the repairs lasted longer (examples on the Shaughnessy curves near Colony Farm)	1/24/2020 3:47 PM
329	N/A	as	1/24/2020 2:26 PM

Q5 How do you feel about the service you get in Traffic Control (lights, signals, crosswalks)?

Answered: 944 Skipped: 27



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	6.78%	59.43%	33.58%	0.21%	944	2.27
	64	561	317	2		

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#	ADDITIONAL COMMENTS	DATE
1	- Street Lighting Lights badly needed on Shaughnessy & Eastern Dr.	3/3/2020 9:52 AM
2	- Crosswalk Improvements we need more crosswalks with signals, especially in busy areas. e.g., Wilson Ave and Reeves St. have a lot of fast traffic, some don't even stop for crosswalks.	3/2/2020 3:21 PM
3	- Too many lights Too many - traffic lights are not needed at every intersection	3/2/2020 8:07 AM
4	+ Miscellaneous Getting better with the improvements that have recently taken place.	3/1/2020 11:42 PM
5	- Too many lights I have lived here for over 40 years and it seems like a lot of traffic lights but it does make me feel safer.	3/1/2020 9:42 PM
6	- Crosswalk Improvements School cross walks should all have some form of increased visibility and/or enforcement for stopping	3/1/2020 7:12 PM
7	- Speeding Speed bumps are not slowing traffic or decreasing traffic on Apel Drive	3/1/2020 6:20 PM
8	- Crosswalk Improvements Need more lights at crosswalks (Shaughnessy north of Lougheed) and Prairie west of Coast meridian	3/1/2020 6:19 PM
9	- Miscellaneous Shaughnessy Street between Lougheed and Pitt River gets too busy and noisy	3/1/2020 4:43 PM
10	- Signal Timing Some intersections could be improved to better control the flow of traffic in the mornings and evenings	3/1/2020 4:03 PM
11	- Crosswalk Improvements Crosswalk on Prairie near coast needs a flashing light, I have seen a few risky and close call incidents	3/1/2020 2:41 PM
12	- Crosswalk Improvements Many busy streets in PoCo have simple pedestrian crossings with no warning or traffic control conditions, the city needs to do a better job of improving lighting and installing warning devices at high traffic pedestrian crossings.	3/1/2020 2:24 PM
13	- Miscellaneous More marked bike lines. Pedestrian safety is always important as well.	3/1/2020 1:40 PM
14	+ Miscellaneous Nice addition of speed humps at crosswalks on Mary hill. Was needed.	3/1/2020 12:57 PM
15	- Lanes / Signals - Miscellaneous Broadway&mary hill intersection insufficient traffic control. South end of overpass dangerous@kingsway&Broadway	3/1/2020 11:35 AM
16	+ Miscellaneous - Miscellaneous I've seen improvements but there are major areas that need to be addressed. Especially broadway and kingsway and coast meridian overpass on south side. The whole area is not well done.	3/1/2020 11:13 AM
17	- Signal Timing Need to synchronize some close traffic lights . Exp.Coast Meridian and Prairie and Salisbury , Shaughnessy and Lougheed and Lions way, and some other	3/1/2020 9:30 AM
18	- Too many lights It is agonizing traveling south on Coast and getting stopped at every stop light. It is also annoying to be stopped late at night when no traffic coming other direction. We need green wave!	3/1/2020 8:55 AM
19	- Crosswalk Improvements Many crosswalks require better lighting and/or warning signals.	3/1/2020 8:53 AM
20	+ Miscellaneous Getting better under new Mayor	3/1/2020 8:36 AM
21	+ Miscellaneous A big improvement in downtown Poco when left turn lanes were added at Shaughnessy & McAllister intersection (RBC, Waves, Sun Mart Convenience Store, and bus stop	2/29/2020 11:55 PM
22	- Traffic Calming Speed bumps are unnecessary	2/29/2020 10:48 PM
23	- Crosswalk Improvements Need crosswalk signals/lights on Dominion, Ottawa, Nicola and Fremont streets/avenues. Many residents on Riverwood or nearby areas want to walk more on these areas, many with young kids or babies in strollers.	2/29/2020 10:25 PM
24	+ Miscellaneous There were a few that were not performing correctly due to construction. Those were a problem for months but appear to be fixed now.	2/29/2020 9:55 PM
25	- Crosswalk Improvements Those jutting out sidewalk/crossings are NOT good or safe for peds/drivers. Pedestrians assume they do not have to even look for cars!!!	2/29/2020 8:04 PM

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26	+ Miscellaneous like the new raised cross-walks; traffic light/left turn improvements	2/28/2020 3:40 PM
27	- Crosswalk Improvements Pedestrian crosswalks need lights	2/28/2020 3:24 PM
28	- Miscellaneous Train crossing is often a disaster	2/28/2020 3:18 PM
29	- Lanes / Signals Need 3 way stop on Laurier Avenue, to be able to access Prairie.	2/28/2020 11:52 AM
30	- Crosswalk Improvements crosswalk not painted often enough ,not visible at night , need cats eyes flashing at school crosswalks during school hours Pedestrian walk ways need flashing amber.lights activated when crossing..generally the dimness of the city needs thought	2/28/2020 10:55 AM
31	- Crosswalk Improvements - Traffic Calming increased visibility of crosswalks, traffic calming in Riverside area	2/28/2020 9:01 AM
32	- Signal Timing longer duration of green lights at peak hours to reduce backups	2/28/2020 6:40 AM
33	- Signal Timing - Street Lighting Some timing could be improved to avoid congestion during peak times. The intersection at Prairie and Finley could use a street lamp so that I could see pedestrians.	2/27/2020 10:51 PM
34	- Traffic Calming I fully support the concept of speed bumps for X walks ; however, the execution of design and installation is a disaster! The "kangaroo whip lash or bucking brain buster "needs to be rectified. The entrance and exit inclines are too steep and the platform is too short; hence, making transit most uncomfortable at any speed. Please re-adjust these ramps because it is most uncomfortable for seniors like us. No matter which direction we travel from our Mary Hill home we must endure 3 of these bumps.	2/27/2020 5:23 PM
35	- Crosswalk Improvements School crosswalks should have a 'stop' line for cars (like at non school traffic lights). Cars often slowly roll towards crosswalk pedestrians or stop too close. Also could add 'End of School Zone' signs at all schools.	2/27/2020 2:16 PM
36	- Congestion City centre congestion-no parking, especially Thursdays on farmers market	2/27/2020 1:32 PM
37	- Lanes / Signals Could use a left turn signal off of Kingsway to the Westcoast Express during rush hour.	2/27/2020 1:29 PM
38	- Crosswalk Improvements - Speeding Downtown Poco high traffic areas and crosswalks, though policing speeding an issue.	2/27/2020 12:59 PM
39	- Too many lights Too many lights installed. Your traffic engineers only know how to install traffic lights and have no idea how to control or improve traffic.	2/27/2020 11:58 AM
40	- Crosswalk Improvements some crosswalks are dark and have vehicles on street blocking view of pedestrians waiting to cross	2/27/2020 11:44 AM
41	- Crosswalk Improvements some crosswalks are dark and have vehicles on street blocking view of pedestrians waiting to cross	2/27/2020 11:00 AM
42	- Street Lighting Main routes should be well lighted.	2/27/2020 10:43 AM
43	- Crosswalk Improvements - Speeding More and more residents and traffic are now in Poco. Many children have to walk to/from schools. Yet, there are almost no traffic lights even in central Poco and around schools. Cars and trucks are passing by on high speed and I always feel very unsafe for kids travelling to/from schools alone.	2/27/2020 9:21 AM
44	- Miscellaneous MANY road lines need repainting, with reflective paint.	2/27/2020 8:48 AM
45	- Signal Timing Some signal lights need to be on sensor after a certain hour or Sunday. For example - Ottawa/Lougheed. When on Ottawa waiting to turn left, it can be quite a wait even when there is no traffic.	2/27/2020 8:10 AM
46	- Miscellaneous Victoria street high concern	2/26/2020 10:39 PM
47	- Crosswalk Improvements To many turn right/left turns allowed on crosswalks stating walk	2/26/2020 8:27 PM
48	- Signal Timing Where shaughnessy meets the bypass is hugely biased to maple ridge traffic. Your average driver can't merge so light changes are the only change you get.	2/26/2020 7:28 PM
49	- Lanes / Signals Shaughnessy at Mary Hill. Dangerous merge lane too short heading west bound. Plus added issue of right hand turners not using merge lane.	2/26/2020 7:11 PM

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50	- Dangerous Behaviour Coast Meridian and Riverside needs something. People don't stop at lights, they just go through the red. Also at other lights it is amazing how many people D outruns at the lights.	2/26/2020 6:40 PM
51	- Crosswalk Improvements No complaints about lights but some crosswalks could use a light and/repainted	2/26/2020 6:34 PM
52	- Signal Timing Better collaboration with provincial authority on signal length particularly along the Mary Hill Bypass. The lights there are creating hazardous driving conditions.	2/26/2020 5:02 PM
53	- Crosswalk Improvements Crosswalks, Surrey's 108 ave & 128 st has the best marked crosswalks with high posts and alternating lights flashing on both sides can be seen clearly at a distance when crosswalk in use, day and night. "Main" street numbers/names - difficult driving & looking for street id on ground posts. maple Ridge has great signage with numbers/names hanging on signal lights are in the air.	2/26/2020 3:24 PM
54	- Speeding Patricia & Coast need policing, too much speed, running yellow and red lights. Accident waiting to happen.	2/26/2020 3:10 PM
55	- Signal Timing Need to be synchronized	2/26/2020 9:49 AM
56	- Miscellaneous Shaughnessy & Leigh Square	2/25/2020 2:42 PM
57	- Lanes / Signals Definitely require a traffic light at the Shaughnessy and Eastern Dr. Junction	2/25/2020 2:00 PM
58	- Miscellaneous Some roads do not line up with the next making it dangerous...for example where Welcher crosses Shaughnessy	2/24/2020 5:55 PM
59	- Speeding Intersections at side streets. Four-way stop signs needed in some areas where vehicles speed through intersections.	2/24/2020 3:20 PM
60	- Dangerous Behaviour get more cameras on intersections! photo radar (speeders, reckless drivers too, distracted)	2/24/2020 3:10 PM
61	- Congestion - Crosswalk Improvements know that Shaughnessy is backed up on weekdays during the night commute - not sure how that may be alleviated. also the crosswalk at Shaughnessy & Kelly needs lights as drivers do not stop. Drivers also block the cross streets south of Shaughnessy and Wilso	2/24/2020 10:28 AM
62	- Crosswalk Improvements Crosswalk in my neighborhood at Oxford St & Westminster Ave could use better lighting or illumination at night. I feel it can be rather difficult and dangerous for drivers sometimes not being able to see pedestrians clearly at night (or even worse when it rains at night) especially when pedestrians also wear dark clothings at night.	2/24/2020 12:43 AM
63	- Signal Timing Walking signal at Riverside Secondary School is too short.	2/23/2020 10:08 PM
64	- Signal Timing Traffic lights at Argue street at Mary Hill bypass too long red and not constant	2/23/2020 2:39 PM
65	N/A See comments above	2/22/2020 4:10 PM
66	- Street Lighting some streets are dark, near us on Taylor Street there are no lights between Cameron and Langan	2/22/2020 2:30 PM
67	- Crosswalk Improvements Pedestrian signal for crossing Mary Hill Bypass on Shaughnessy street seldom works, badly needs pedestrian overpass at that intersection to go over the Mary Hill Bypass for the safety of pedestrian and improve efficiency of traffic.	2/21/2020 2:43 PM
68	+ Miscellaneous Seeing improvements made which is good.	2/21/2020 2:18 PM
69	- Dangerous Behaviour Dangerous drivers not ticketed	2/21/2020 1:27 PM
70	- Signal Timing Smart traffic lights would be nice!	2/21/2020 8:05 AM
71	- Crosswalk Improvements - Street Lighting Need more lights on ulster and the signs for minnehkha middle school crossing is not to standards.	2/20/2020 10:15 PM
72	- Crosswalk Improvements standalone crosswalks need more lighting & improve road/line paint to improve visibility at night and rainy conditions	2/20/2020 9:47 PM
73	- Crosswalk Improvements All schools should have lite crosswalks and controlled crossings	2/20/2020 7:43 AM
74	- Miscellaneous - Traffic Calming Car traffic takes too much priority, while pedestrians,	2/20/2020 7:28 AM

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bikers have to sign up in second row. Also, traffic calming measures should be expanded to more areas.

75	- Crosswalk Improvements some areas require better lighting for the crosswalks. maybe using those flashing lights instead of just a crosswalk sign. some areas around downtown is also very dark with the old lights. LED could make pedestrians feel safer at night	2/19/2020 10:44 PM
76	+ Miscellaneous Good work with improvements in downtown Shaughnessy	2/19/2020 8:10 PM
77	- Crosswalk Improvements Very poor lighting on Burns Road in the crosswalk area	2/19/2020 11:29 AM
78	- Miscellaneous Increased pedestrian, bicycle, and public transit priority needs to be given. The main reason that we use a car currently is that the better alternatives are not supported enough	2/19/2020 10:58 AM
79	- Crosswalk Improvements additional flashing lights for pedestrian ie. Pt. Moody	2/19/2020 10:36 AM
80	- Signal Timing Traffic lights at Fremont & Sherling, and Fremont & Nicola need timing adjusted. The lights are both red at the same time for too long.	2/19/2020 7:58 AM
81	- Signal Timing Lights are too long on Mary Hill & Shaughnessy. Traffic backs up from the left hand turn lane and blocks the lane to ongoing traffic, then it stays on so long, there are few cars turning.	2/18/2020 9:00 PM
82	- Lanes / Signals There is a left turn allowed immediately before the traffic lights on Coast Meridian and Prairie Northbound, leading to a back alley. I found it very dangerous and also backs up traffic on Coast Meridian.	2/18/2020 3:10 PM
83	- Miscellaneous Improvements of rail crossings are urgent.	2/18/2020 12:25 PM
84	- Signal Timing recent changes for traffic lights for Prairie Ave and Cedar Drive have "delayed" sign from BOTH sides of Cedar Avenue. I've observed multiple dangerous situations because drivers are absolutely unsure what this means and whether the opposing side has a green or a red light at the moment	2/18/2020 11:29 AM
85	- Crosswalk Improvements Need more crosswalks to increase pedestrian and driver safety	2/17/2020 6:24 PM
86	- Sidewalks - Traffic Calming Traffic control is generally good but with the new commercial and residential developments in the WalMart area traffic is increasing significantly around the Terry Fox school area. Stricter speed controls would be helpful (the new 30 km zone on Riverside Drive is a great start). Sidewalks on Burns Road are needed.	2/17/2020 11:01 AM
87	- Dangerous Behaviour We desperately need a camera at the Shaughnessy and Citadel intersection. Despite a free right on a daily basis individuals take a hard right (illegally) and we have had many incidents at that corner	2/17/2020 9:25 AM
88	- Signal Timing Lights on. Mary Hill favour thru traffic vs buses that have to turn left. My bus 159 is always late as it sits at the traffic light at Shaughnessy and Mary Hill for too long trying to turn. Buses should get preference over cars during rush hour so we can make our connections.	2/16/2020 9:51 PM
89	- Crosswalk Improvements The corner of Colonial Drive and Citadel Drive NEEDS a flashing light at the cross walk. I constantly see drivers speeding through while someone is crossing here. (We live on the corner so see it a lot!)	2/16/2020 12:13 PM
90	- Lanes / Signals If you are trying to get people to ride bikes and be safe then there need to be more crossing lights. Example were every the poco trail goes across a road way.	2/16/2020 10:21 AM
91	- Crosswalk Improvements Better cross walks at Pitt river Mary hill area	2/15/2020 9:58 PM
92	- Traffic Calming More speed enforcement in school and park zones (Citadel Dr), add in speed bumps or lower speed zone to 15km in residential streets (Castle Crescent)	2/15/2020 5:23 PM
93	- Signal Timing Have reported issues with traffic control lights in my neighborhood and they have been ignored. I live by Terry Fox Secondary - a major problem is that the light on Riverwood Gate at Coast Meridian does not allow enough cars to turn left onto Coast Meridian in the morning, which creates huge back ups on my street. It becomes impossible to leave and Traffic Control has done nothing about it. We should have a meeting or something with this area as this light is so central to many people's commutes.	2/15/2020 5:21 PM
94	- Too many lights Too many unnecessary lights.	2/15/2020 4:02 PM

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95	- Lanes / Signals Shaughnessy and Pitt river is very unsafe for pedestrians, and there needs to be left turn only signals in ALL directions as there are constantly t-bone and rear end accidents at this corner.	2/15/2020 3:12 PM
96	- Crosswalk Improvements crosswalks are not lit enough!	2/15/2020 11:44 AM
97	- Crosswalk Improvements crosswalk at White ave and Shaughnessy needs signals	2/15/2020 11:44 AM
98	- Signal Timing The light at Kingsway and the CMO is ridiculous and was certainly not built with the amount of daily traffic in mind. Also the light at Riverwood Gate and Coast meridian is often set on a very long N/S rotation making it difficult to turn left in the morning on a weekday. The left turn is so long you sometimes don't even make the light.	2/14/2020 8:10 PM
99	- Crosswalk Improvements There needs to be more traffic light controlled cross walks as well as better signs at current non traffic controlled crosswalks. For example the cross walk at Fremont Connector and Seaborne Ave, there was someone hit there the other morning and I have personally almost been hit in this cross walk as drivers are not paying attention, this is a major intersection now and needs lights immediately before someone gets killed	2/14/2020 12:18 PM
100	- Dangerous Behaviour In controlled intersections don't feel safe with continued bad drivers not waiting for walkers to cross safely.	2/14/2020 11:22 AM
101	- Traffic Calming need more traffic circles	2/14/2020 11:03 AM
102	- Too many lights Overuse of signal lights in many areas, where 3-way stops would be safer (e.g., Citadel at Pitt River). MHB at Shaughnessy is a major hazard and needs a complete rethink.	2/14/2020 10:17 AM
103	- Crosswalk Improvements Downtown Poco is terrible for pedestrian safety. Shaughnessy near Elgin you barely see the person crossing. Maple Street people drive double over the 30 speed limit, no lighting on crosswalks and crosswalks not even painted.	2/13/2020 1:19 PM
104	- Miscellaneous Dangerous for pedestrians	2/13/2020 12:49 PM
105	- Congestion Shaughnessy St into DT POCO has lots traffic during rush hour	2/13/2020 11:51 AM
106	- Crosswalk Improvements We feel there should be a pedestrian light at Whyte and Shaughnessy. Pedestrians just cross without confirming cars will stop. There is a crosswalk however if it had a controlled light it would be safer for both cars and pedestrians	2/13/2020 11:30 AM
107	- Crosswalk Improvements - Lanes / Signals We need more crosswalks, and traffic lights!	2/13/2020 8:44 AM
108	- Lanes / Signals Driving south, the right lane on Shaughnessy where it meets Pitt River Road should be right turn only. I have had several people pass me on the right to continue on Shaughnessy, and there is no where for them to go because of the traffic calming bump out, almost resulting in a collision.	2/12/2020 12:40 PM
109	- Crosswalk Improvements When crosswalks are installed need to ensure there is good lighting; some are located far from a streetlight and it is difficult to see pedestrians	2/12/2020 10:36 AM
110	- Crosswalk Improvements I worry about the new raised crosswalks on Mary Hill. Is that driver slowing down because the crosswalk is raised, or are they slowing down because they can see me?? Kinda scary.	2/12/2020 7:26 AM
111	- Signal Timing -better timing could save fuel. Night time flashing yellow lights vs. red lights at intersections with low risk relative to time of night, may be good.	2/11/2020 9:13 PM
112	- Lanes / Signals Need green arrow light at Coquitlam Ave on Coast or turn lane. Or no left turns along Coast	2/11/2020 7:31 PM
113	- Lanes / Signals Traffic lights at Shaughnessy and Mary Hill By-Pass needs another left turn lane for east bound traffic turning left onto Shaughnessy from Mary Hill By-Pass. Expand the present one left turn lane into 2 lanes. I know this is probably a provincial area, but perhaps city could influence the province.	2/11/2020 4:08 PM
114	- Street Lighting more lighting on streets - especially side roads	2/11/2020 3:50 PM
115	- Lanes / Signals Need more left turn lights	2/11/2020 2:50 PM
116	- Miscellaneous Victoria & Mars, emergency vehicles access to area parking on Mars and Huber have limited clearance for fire trucks. Only access to entire area.	2/11/2020 2:28 PM

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117	- Signal Timing	Need longer times for "walk" signs	2/11/2020 2:21 PM
118	- Miscellaneous	Too many traffic lights - build overpasses on Shaughnessy, Westwood and Pinetree.	2/11/2020 2:15 PM
119	- Crosswalk Improvements	Crosswalks need better lighting and paint especially around Pitt River Road	2/11/2020 11:23 AM
120	- Crosswalk Improvements	Pedestrian signals are not long enough to get across the street.	2/11/2020 10:51 AM
121	+ Miscellaneous	Good job	2/10/2020 6:16 PM
122	- Crosswalk Improvements - Traffic Calming	More needs to be done for the crosswalks by school and speed control	2/10/2020 4:37 PM
123	- Miscellaneous	There is a stretch on Shaughnessy & Lincoln that no lights work at all.	2/10/2020 3:37 PM
124	- Sidewalks - Traffic Calming	More sidewalks north side and roundabouts	2/10/2020 3:27 PM
125	- Crosswalk Improvements	flashing lights and high visibility markings should be on the poles of all crosswalks	2/10/2020 3:18 PM
126	- Traffic Calming	Need a speed bump at Kensington and Citadel dr to slow people driving down at the crosswalk. I have nearly been run over dozens of times. Speeding drivers getting kids to school. Ones on Western dr. working very well	2/10/2020 2:20 PM
127	- Crosswalk Improvements	Pedestrian safety still a concern on crosswalks downtown.	2/10/2020 2:08 PM
128	- Street Lighting	Need some brighter lights on dark streets such as Coquitlam Avenue.	2/10/2020 1:51 PM
129	- Crosswalk Improvements	cars parked in front of crosswalks, therefore unable to see pedestrians	2/10/2020 12:24 PM
130	+ Miscellaneous - Crosswalk Improvements	traffic control is mostly good, many crosswalks are poorly lit	2/10/2020 12:11 PM
131	- Speeding	enforce school zones.	2/10/2020 11:40 AM
132	- Traffic Calming	Maybe street between Marpole & Whyte people drive too fast need calming measures put in place	2/10/2020 11:33 AM
133	- Crosswalk Improvements	more crosswalk with bump outs	2/10/2020 11:22 AM
134	- Crosswalk Improvements	Any crosswalks that are not at traffic lights need to have flashing lights!!! So dangerous with how dark it gets. Money is an issue?? Solar panels!	2/10/2020 11:10 AM
135	- Signal Timing	Have called many times regarding the lights at Coast and Riverwood. Too short in the am between 7:30-8:00 am. Kids crossing and turning light only allows two cars to turn left onto Coast. Too many close calls, matter of time before a student is hit from people running the light. Left arrow needs to be much longer.	2/10/2020 9:51 AM
136	+ Miscellaneous - Crosswalk Improvements	definite improvement with crosswalks with the jutting out into the road very easy to see. More would be great. Praire between Coast Meridian and Cedar the crosswalks are too far apart and pedestrians general risk crossing not using the crosswalk.	2/10/2020 9:34 AM
137	- Speeding	Speed on Fremont Connect esp around the bend at Seaborne is dangerous.	2/9/2020 8:35 PM
138	- Crosswalk Improvements	Need better cross signals downtown Poco on Shaughnessy. Pedestrian controlled, outside the DQ.	2/9/2020 8:26 PM
139	+ Miscellaneous	In general not bad. Some places could be improved but that's to be expected.	2/9/2020 6:13 PM
140	- Lanes / Signals	Need traffic light at Westminster and Oxford street or 4 way stop sign	2/9/2020 5:15 PM
141	- Street Lighting	Some streets need improved lighting, especially on dark rainy nights.	2/9/2020 4:07 PM
142	- Traffic Calming	Need a roundabout in the Fremont area in from of the mosaic homes to slow traffic. Someone is going to get hit and killed there	2/8/2020 6:04 PM
143	- Crosswalk Improvements	crosswalks as poorly lit	2/8/2020 3:35 PM

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144	- Lanes / Signals add traffic light or crosswalk to control the speed in the residential area at Pit River Road and ParkLand view.	2/8/2020 3:24 AM
145	- Crosswalk Improvements Many crosswalks do not have lights, and only a sign and reflective tape. This may be effective in marking a crosswalk for drivers who visit Port Coquitlam less frequently, but for current residents, they may become part of the background. Flashing lights activated by a button should be the minimum, especially in the downtown PoCo area. These lights can be solar powered and this product is already a manufactured solution available for purchased. Bad weather at night plus glare from oncoming traffic make pedestrian crosswalks nearly invisible. This is the 3rd year I have requested this addition.	2/8/2020 12:48 AM
146	- Miscellaneous make school zone signs bigger - put end signs on the right side	2/7/2020 11:54 PM
147	- Lanes / Signals Need more signals installed, especially in Shaughnessy	2/7/2020 11:02 PM
148	- Lanes / Signals consider Raleigh St. & Lougheed Hwy add traffic lights and open the road from south to north side on Raleigh St.	2/7/2020 10:41 PM
149	- Street Lighting As noted above about the bad and old lighting on Finley Street.	2/7/2020 4:38 PM
150	- Crosswalk Improvements More crosswalks needed.	2/7/2020 3:59 PM
151	- Lanes / Signals More stop signs on Citadel Drive.	2/7/2020 3:47 PM
152	+ Miscellaneous Recently, there has been much improvement in our area. Thanks	2/7/2020 3:35 PM
153	- Miscellaneous Can we please fix the road on Ottawa as there are a few issues of traffic along there in peak times for Costco, etc.	2/7/2020 3:06 PM
154	- Crosswalk Improvements There should be a traffic light at Kelly & Shaughnessy very busy cross, not safe	2/7/2020 3:02 PM
155	- Lanes / Signals - Miscellaneous Need a light at Thames and Riverwood Gate. Also need more parking at the new Poco Rec Centre! Why can't you convert green space by the library into temporary parking until underground is done? Visitors are having a horrible time when playing local teams. Also can't get into medical center across the street for appointments because of overflow.	2/7/2020 2:54 PM
156	- Signal Timing some of our busy intersections seem to not have sensors or are poorly timed. the lights at coast meridian and lougheed are the worst, then at salisbury and coast meridian. even if a pedestrian presses the button the light may not change for over 5 minutes even in on-peak hours.	2/7/2020 2:50 PM
157	- Traffic Calming Should not have raised crosswalks in 50km zone	2/7/2020 2:45 PM
158	- Crosswalk Improvements Some of the audible alarms do not work properly.	2/7/2020 2:39 PM
159	- Lanes / Signals I believe that it is time to install a left hand turn light going north/south at Mary Hill & Pitt River Rd. This is also a bus route.	2/7/2020 2:13 PM
160	- Speeding - Street Lighting needs counters, on green & red, save fuel and environment, less speeding at traffic lights area	2/7/2020 1:49 PM
161	- Signal Timing Sequencing issues at traffic lights. For example, at Coast meridian and Lougheed, the traffic flow is halted to allow vehicles (infrequent) leave from the Tim Hortons.	2/7/2020 11:42 AM
162	- Congestion poor access and exit from new mall areas, considerable congestion, particularly around the Costco on Nicola	2/7/2020 11:24 AM
163	- Signal Timing It seems that several lights in PoCo are on timers (as opposed to sensors). Often you'll be waiting for a light to change for several minutes even though there is absolutely no traffic in the other direction.	2/7/2020 8:13 AM
164	- Sidewalks there needs to be safer pedestrian sidewalk on Maryhill bypass near broadway street	2/7/2020 8:01 AM
165	- Miscellaneous Please install 3 way stop at Shaunessy/Patricia Ave	2/7/2020 6:27 AM
166	- Lanes / Signals The access road from Costco to Dominion (by the McDonald's) is a bit chaotic with people attempting to make left turns from there. It should have a light or a prohibition on left turns to Dominion	2/6/2020 10:07 PM

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167	- Street Lighting	Mary Hill, Kingsway, Cedar, first half of River Springs - no lights.	2/6/2020 8:36 PM
168	- Street Lighting	Street lights should all be converted to LED bulbs everywhere	2/6/2020 7:23 PM
169	- Crosswalk Improvements	Lighted crosswalks please	2/6/2020 5:45 PM
170	- Crosswalk Improvements	some crosswalks are hard to see on major roads such as Prairie just east of Coast Meridian	2/6/2020 5:39 PM
171	- Signal Timing	Still too many lights aren't smart	2/6/2020 5:12 PM
172	- Crosswalk Improvements	Lights need to be installed at Columbia and Pitt River Rd because lots of kids walk there to Kilmer Elementary and the drivers are not always stopping for the crosswalk	2/6/2020 4:15 PM
173	- Crosswalk Improvements	Pedestrian safety needs improvement, particularly around traffic visibility and stopping for pedestrians	2/6/2020 1:55 PM
174	+ Miscellaneous	Pleased with the new traffic light sequence at Prairie & Cedar. It works well.	2/6/2020 1:30 PM
175	- Crosswalk Improvements	I am familiar only with Blakeburn, but when walkways cross an alley, it is difficult for drivers to identify just where the crossing is located -- even a painted crosswalk would help. Vulnerable, non-alert children use that walkway.	2/6/2020 9:16 AM
176	- Lanes / Signals	Too many 3 way stop signs on places where could be used yield sign	2/6/2020 7:42 AM
177	- Crosswalk Improvements	need more traffic light for crossing road, difficult to see people who try to cross road in the dark winter. Even in the day time, it is hard to see them during traffic time.	2/5/2020 8:02 PM
178	+ Miscellaneous - Crosswalk Improvements	Im very glad that a cross walk has been installed on Coast just before Victoria and same goes with the speed bumps on Apel. I feel like there should be some crosswalk signal or lights between Kelly ave, and Kingsway ave, its a very busy street and makes it harder for cars to turn eastbound and it will get busier once the rec centre is complete on that end.	2/5/2020 12:13 PM
179	- Miscellaneous	Crosswalk enforcement is needed in some areas	2/5/2020 12:10 PM
180	+ Miscellaneous	we have good traffic control when it is followed...	2/5/2020 11:10 AM
181	- Miscellaneous	My son was hit by a car wail using the cross walk at prairie and Fremont, excessive	2/5/2020 10:56 AM
182	- Miscellaneous	The new extended "jut-outs" at many of the city crosswalks are, in my opinion, a waste of tax payers funds. Some of these crosswalks are rarely used, for example, along Shaughnessy Street, near Naught St.	2/4/2020 8:43 PM
183	+ Miscellaneous - Crosswalk Improvements	Please consider adding pedestrian crossing or additional street lights at the crosswalk at Elgin and Shaughnessy. The area is way too dark, and too busy. The improvement done to not allow left turns have been great!	2/4/2020 7:48 PM
184	- Traffic Calming	hawkins and dominion needs calming circle	2/4/2020 7:12 PM
185	- Signal Timing	Fraser/Shaugnessy and Lions Way/Shaugnessy lights need to be timed with Loughheed/Shaugnessy lights to improve vehicle flow.	2/4/2020 5:28 PM
186	- Miscellaneous	That dedicated traffic light coming out of Tim Hortons to Loughheed is the stupidest traffic light in the Lower Mainland	2/4/2020 4:46 PM
187	- Signal Timing	some traffic lights dont change for long time, eg mary hill bypass and pitt river rd. sometimes have to wait for 10 minutes before light changes	2/4/2020 4:20 PM
188	- Crosswalk Improvements	maple street between Elgin and Wilson is extremely dangerous. Cars speeding 70 to 90 km. Crosswalks not light up, blind spot by rose bushes at the Whyte Ave. crosswalk. Parking curve at maple and wilson, very narrow and blind spot, should not have parking.	2/4/2020 1:34 PM
189	- Miscellaneous - Traffic Calming	additional traffic calming on cedar drive, more bike paths	2/4/2020 12:03 PM
190	- Crosswalk Improvements	Several crossings need traffic controls	2/4/2020 11:41 AM
191	- Crosswalk Improvements	Need additional lighting at crosswalks.	2/4/2020 11:18 AM

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192	- Crosswalk Improvements	Crosswalks too dark at night along Pitt River road.	2/3/2020 9:55 PM
193	- Crosswalk Improvements	Lighting on crosswalks	2/3/2020 9:52 PM
194	- Signal Timing	The lights at Apel and Victoria drive need adjustment. The straight through light on Victoria goes red when someone want to turn left (south) on Apel. Why?	2/3/2020 9:47 PM
195	+ Miscellaneous	Traffic safety and monitoring is solid. Have not dealt with any major light outages. Traffic moves well.	2/3/2020 8:43 PM
196	- Crosswalk Improvements	Many dangerous cross walks due to bad driving requiring controlled systems	2/3/2020 7:34 PM
197	- Signal Timing	Some lights last forever!	2/3/2020 6:58 PM
198	- Crosswalk Improvements	Cross walk near GOA market on cedar is dangerous especially at night. It needs a pedestrian controlled cross walk lights	2/3/2020 6:52 PM
199	- Crosswalk Improvements	Increased traffic means better lit crosswalks are essential. Please consider more crosswalks and better lighting on both E & W sides of the new Rec ctr. Lots of young kids crossing in the dark.	2/3/2020 6:42 PM
200	- Crosswalk Improvements	My kids and I have almost been hit numerous times crossing Citadel Drive and Castle Crescent/Colonial Drive	2/3/2020 6:02 PM
201	- Crosswalk Improvements	more lighting at non-traffic light crossing to improve safety for walker.	2/3/2020 5:07 PM
202	- Lanes / Signals	Bury and wilson needs a traffic light	2/3/2020 4:40 PM
203	- Crosswalk Improvements	Waiting for a pedestrian beacon on shaughnessy heading towards underpass	2/3/2020 2:54 PM
204	N/A	None at this time.	2/3/2020 2:23 PM
205	- Dangerous Behaviour	Riverside Drive has way too many speeders and I've almost been hit in my car and walking the dog at the 4 way stop on the way to Costco, we need better solutions and deterrents to prevent drivers from racing through.	2/3/2020 1:59 PM
206	- Crosswalk Improvements - Dangerous Behaviour - Sidewalks	Need the sidewalk continued down the south side of Dixon. A crosswalk needs to be added at Jane and Chine. Traffic tends to drive too fast down Chine Street.	2/3/2020 1:56 PM
207	- Crosswalk Improvements - Lanes / Signals	Crosswalks are not properly lit, all the new crosswalks along Shaughnessy (north of loughheed) are at spots with no street lights or any flashing lights. Even adding the flasher indicators that are on top of the sign to let drivers know a pedestrian is waiting to cross would improve safety. The Ottawa connector for Costco complex is horrible. There needs to be better traffic controls for the complexes. Costco traffic coming out of 4 entrances makes it hard to navigate to the other business complexes. The lights after rush hours need to be sensor tripped, carbon footprint is horrible coming long coast meridian at night.	2/3/2020 1:31 PM
208	- Crosswalk Improvements	I worry about the crosswalks in the city, nowadays people dress in dark colors and are very hard to see, perhaps more lighting in the areas of crosswalks	2/3/2020 12:09 PM
209	- Lanes / Signals	I would like an extra westbound lane at Kitchener and Loughheed. There's too much traffic for a single lane heading west on Kitchener.	2/3/2020 11:04 AM
210	- Signal Timing	Would be nice to see the lights synced for Priority traffic on main roads during peak traffic hours. (EG. coast meridian, broadway, Mary hill bypass, Loughheed HWY.)	2/3/2020 10:33 AM
211	- Signal Timing	The downtown area has issues with traffic light timing. A lot of wasted red light time	2/2/2020 9:09 PM
212	- Traffic Calming	Traffic calming is drastically needed along Lombardy, Chestnut & Evergreen to control flow & speed of vehicles. No one adheres to 40 km/hr speed limit and it is only a matter of time before a tragedy occurs.	2/2/2020 9:05 PM
213	- Lanes / Signals	Intersections with left turn signals need to be accessed to see if it meets the needs of traffic flow	2/2/2020 8:56 PM

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214	- Crosswalk Improvements pedestrian crosswalks with lights to indicate to drivers that there is someone there who plans to cross the street	2/2/2020 8:23 PM
215	- Miscellaneous Do not focus on signage, but effective traffic management. lights, signals and crosswalks are not the solution.	2/2/2020 8:14 PM
216	- Miscellaneous Hwy 7 between Shaughnessy St and Ottawa St	2/2/2020 7:56 PM
217	- Crosswalk Improvements - Traffic Calming Many areas that are high traffic and have poorly lit crosswalks or no crosswalks at all. Need more speed bumps towards Pitt river and Citadel areas, and down Citadel drive.	2/2/2020 7:08 PM
218	- Crosswalk Improvements Need more lighting around crosswalks. Especially near parks/gates park	2/2/2020 6:11 PM
219	- Miscellaneous Red arrow is needed, rather than an essay about left red light!!!, these are very basics, I was hoping you guys learned it by now	2/2/2020 5:49 PM
220	- Signal Timing timers/ settings on main set of lights need audit	2/2/2020 5:48 PM
221	- Lanes / Signals While it is improving there are a number of intersections that could benefit from left turn signals	2/2/2020 4:29 PM
222	- Crosswalk Improvements - Traffic Calming More traffic controlled crosswalks needs, and raised speed humps to slow traffic by schools	2/2/2020 4:17 PM
223	- Street Lighting More lighting on side streets to improve visibility and safety, potentially reduce crime	2/2/2020 3:59 PM
224	- Lanes / Signals Pitt river rd and Mary hill rd has been an unsafe intersection for years for both pedestrians and drivers. Please consider left hand turn lights. Dedicated left hand turn lanes would be the ultimate but there doesn't seem to be room	2/2/2020 3:57 PM
225	- Crosswalk Improvements Pedestrian crosswalks should all have light signal for visibility and safety	2/2/2020 3:24 PM
226	+ Miscellaneous I do like the new left turn lane on Shaughnessy St	2/2/2020 2:39 PM
227	- Speeding Drivers always exceed the speed limit on Argue Street by the park but we never see speed limits enforcement or police on this street.	2/2/2020 12:34 PM
228	- Congestion the road on shaughnessy underneath the underpass between mcallister and lougheed needs to be widened	2/2/2020 12:20 PM
229	- Signal Timing The automatic lights along Coast Meridian are ridiculous and slow the commute along Coast. I would like to see them go back to as needed by side street traffic.	2/2/2020 11:56 AM
230	- Crosswalk Improvements Need more lit up cross walks	2/2/2020 11:10 AM
231	- Sidewalks Build more sidewalks.	2/2/2020 10:45 AM
232	+ Miscellaneous Good improvements downtown.	2/2/2020 10:43 AM
233	- Dangerous Behaviour People do not respect stop signs. Very dangerous to be a pedestrian	2/2/2020 10:17 AM
234	- Crosswalk Improvements I feel that there need to be more safety measures at shaughnessy and Wilson as I have seen a number of pedestrians crossing at the cross walk almost being hit by cars turning left.	2/2/2020 10:13 AM
235	- Speeding I'd like to see more speed enforcement on Coast Meridian Road, also in school zones. There are many times during school hours that when doing the 30 km posted speed limit on Prairie Road by Birchland Elementary that people are tailgating me and I have had some pass me on the parking lane of the road because I am doing the posted speed limit.	2/2/2020 9:56 AM
236	- Lanes / Signals Light at mary hill bypass and Broadway needs revamp to allow exit of Broadway at 430pm rush	2/2/2020 9:34 AM
237	- Miscellaneous Decent. If there are any areas with high accident rates please address these areas. I like the idea of use of cameras.	2/1/2020 9:13 PM
238	+ Miscellaneous Good job with fixing the traffic issues on Shaughnessy. (Turn signals & the bollards)	2/1/2020 8:29 PM

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239	- Traffic Calming Speeding cars in residential areas have increased specifically near the Terry Fox High area (Riverwood Gate). Many drivers cut through area to get to the shopping areas. There needs to be installation of speed humps to help reduce the speeders in the areas.	2/1/2020 6:47 PM
240	+ Miscellaneous Good to see more control at crosswalks.	2/1/2020 5:05 PM
241	- Crosswalk Improvements I would like to see more crosswalks with a light.	2/1/2020 4:40 PM
242	- Crosswalk Improvements - Lanes / Signals Crosswalks need to be better lit and monitored. I would like to see traffic lights installed at Fremont and Prairie and more effective enforcement at Fremont and Riverside	2/1/2020 4:25 PM
243	- Signal Timing Mary Hill Bypass traffic control could be more responsive...too many times waiting to cross it and no traffic is coming but lights set on predetermined pattern.	2/1/2020 4:16 PM
244	- Signal Timing Crossings take far too long to respond to a pedestrian/cyclist button push. (Coquitlam @ Coast, Fraser @ Shaughnessy, likely many others)	2/1/2020 4:14 PM
245	- Crosswalk Improvements - Lanes / Signals Fremont and seabourne, Fremont and dominion intersections needs lights or pedestrian crossing aids. Traffic is way to fast and the road is very wide to feel safe crossing with a family in anything but nice daytime conditions	2/1/2020 1:57 PM
246	- Signal Timing The light at the Mary Hill Bypass and Pitt River Rd takes FOREVER to change. I've also waited as a pedestrian with my	2/1/2020 1:48 PM
247	- Crosswalk Improvements crosswalk signal needed at Seaborne Place & Fremont Connector	2/1/2020 1:12 PM
248	+ Miscellaneous Nothing to complain about	2/1/2020 12:06 PM
249	- Miscellaneous The Shaughnessy corridor especially the downtown core needs BIG improvement	2/1/2020 8:58 AM
250	- Miscellaneous Less trains during commuting hours	1/31/2020 5:45 PM
251	- Street Lighting - Traffic Calming Welcher and Reeve really needs to be turned into a round about and there needs to be more lighting there for crossing the street.	1/31/2020 5:25 PM
252	- Signal Timing Need to have some real traffic engineers look at why some lights change at very low traffic periods when there are no vehicles or pedestrians even in sight.	1/31/2020 3:25 PM
253	N/A no different than anywhere else	1/31/2020 2:55 PM
254	+ Miscellaneous - Speeding The removal of the crosswalk at Coast Meridian near Dorset greatly improved the safety in that area. As well, making it a school zone on Shaughnessy outside Central School. (However it would be nice if it was patrolled more as drivers still rush through that area)	1/31/2020 10:36 AM
255	- Crosswalk Improvements Many drivers do not stop at uncontrolled crosswalks	1/31/2020 8:32 AM
256	+ Miscellaneous - Crosswalk Improvements The new improvements on Shaughnessy Street has helped traffic. One crosswalk I find quite dangerous is the one right in front of Gates Park and Kelly Avenue, many cars do not stop. Because of cars parked on the street it blocks visibility of people at the crosswalk.	1/31/2020 7:58 AM
257	- Crosswalk Improvements crosswalks can be hard to see at night	1/30/2020 7:40 PM
258	- Crosswalk Improvements cross walk on Welcher ave, and Reeve Street is a disaster waiting to happen. After dark, I've personally almost been run over more times than i can count, and my neighbors have similar experiences. This should be on the top of you priorities!!!	1/30/2020 6:36 PM
259	- Crosswalk Improvements more high visibility crosswalks	1/30/2020 6:33 PM
260	- Lanes / Signals - Sidewalks The lack of safe sidewalks really impact the feeling of safety and connectedness. Main streets like Lincoln, Wellington, Coquitlam, etc, as well as school routes. Also, there is a need for curb cuts and access ways to get into trails with strollers or on bicycle (for instance at the bottom of Ulster where it meets the Hyde Creek trail). Many roads are in a state of disrepair. There is an urgent need to replace Lincoln from Coast to Shaughnessy. The city needs to plan for an deliver a solution for the fremont connector to get Coquitlam traffic diverted off Coast Meridian. Coast meridian needs designated left turn lanes at more intersections, especially Apel, Chelsea, Greenmount stretch and the stretch between prairie and loughheed highway.	1/30/2020 6:12 PM

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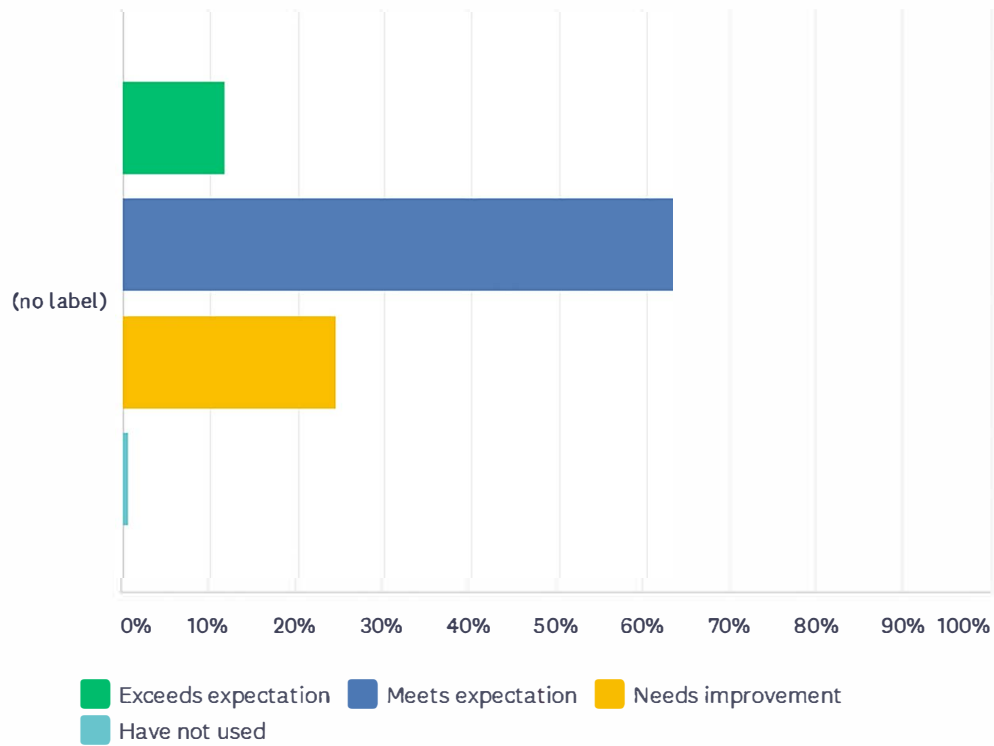
261	- Crosswalk Improvements - Street Lighting Street lighting levels too low, xwalks need lighting and visible signals speed limits enforced.	1/30/2020 5:48 PM
262	- Crosswalk Improvements From Wilson (at the A&W corner), turning right onto Shaughnessy there is a turning lane that drivers feel gives them the right not to stop at the crossroad. I believe that lane and the lane markings should be removed. That crosswalk is a death trap.	1/30/2020 4:01 PM
263	- Dangerous Behaviour On Pitt River Road and Reeve Ave, I seen a lot of drivers did not stop when the red light on. Please install a CCTV monitor the careless driver.	1/30/2020 3:17 PM
264	- Crosswalk Improvements sometimes you wait for several cars to pass by before you cross the street at a crosswalk - need lights or better signage or more speed bumpse	1/30/2020 3:14 PM
265	- Crosswalk Improvements Shaunessy and Whyte Avenue is very dangerous to cross sometimes, as many people are not driving at the 30km an hour that is posted. I have been almost hit 2 times now crossing the street.	1/30/2020 2:18 PM
266	- Crosswalk Improvements Some crosswalks need flashing indicators, specifically Seaborne and Fremont Connector. Quite dangerous	1/30/2020 2:04 PM
267	- Signal Timing crosswalk signal at coast meridian rd at coquitlam ave take way to long most people just get tired of waiting and jay walk	1/30/2020 1:26 PM
268	- Miscellaneous School zones, high pedestrian traffic. Homeowner should be warned then fined for not maintaining their overgrown trees,shrubs and also snow removal aintaining overgrown trees etc, and snow removals get a warning, then get fined. or get fined	1/30/2020 1:13 PM
269	+ Miscellaneous Happy with the changes to Shaughnessy street, the left hand turn lanes at McAllister and the blocked left turn at Elgin	1/30/2020 12:41 PM
270	- Sidewalks Prairie east of fremont and Burns are an accident waiting to happen, we need sidewalks	1/30/2020 11:45 AM
271	- Miscellaneous Intersection at cedar & prairie is still a very major problem	1/30/2020 11:27 AM
272	- Crosswalk Improvements I would suggest more warning light crosswalks	1/30/2020 11:16 AM
273	- Lanes / Signals Westbound Mary Hill @ shaughnessy needs a lot of improvement. Traffic backup from Shaughnessy to Broadway st is ridiculous. eastbound is getting 2 light cycles before westbound gets one. You have congestion in both directions, but more westbound. Poorly designed, should have been a eastbound left turn underpass then you'd have no problem.	1/30/2020 11:14 AM
274	- Dangerous Behaviour More drivers need to heed and obey these lights, signals, crosswalks instead of using their vehicles like weapons to intimidate.	1/30/2020 10:44 AM
275	N/A -	1/30/2020 10:30 AM
276	- Crosswalk Improvements more led flashing lights at cross walks	1/30/2020 10:26 AM
277	- Miscellaneous conflict exists (ex. Prairie Ave) where there is mixed messaging between marked crosswalks, controlled crosswaks that are in conflict with school and park zone speed limits. Why do both regulate the same area?	1/30/2020 10:24 AM
278	- Lanes / Signals Fremont - Prairies intersection needs traffic control lights!	1/30/2020 10:17 AM
279	+ Miscellaneous I haven't noticed any issues	1/30/2020 8:38 AM
280	+ Miscellaneous Not an issue. Well managed and maintained.	1/30/2020 8:28 AM
281	- Signal Timing turning light onto Laurier toward Minnekhada school in the morning is too short the back up is outrageous	1/30/2020 8:23 AM
282	- Signal Timing Overall it is good, but one light I find especially annoying is the intersection on Shaughnessy and Lougheed. The left turn only allow for about the car to go before turning red. With the traffic increasing it slow new a little longer	1/30/2020 7:13 AM
283	- Signal Timing traffic light on the intersection of Mary Hill Bypass and Shaughnessy needs to be improved	1/30/2020 7:11 AM
284	- Signal Timing The pedestrian light at Coast Meridian/Salisbury takes so long that it encourages people to cross at red. It is much faster at Patricia and Coast Meridian/ Why?	1/30/2020 7:05 AM

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285	- Signal Timing - Too many lights Light at Prairie and Cedar is way too long. Also light at Coast Meridian and Birchland is way too long for Birchland drivers trying to get onto Coast Meridian. Prairie has too many traffic lights.	1/29/2020 9:05 PM
286	- Crosswalk Improvements Increased sidewalk crossing markers/identification at Kelly Ave & Shaughnessy	1/29/2020 8:51 PM
287	- Congestion Prairie is too congested, need better traffic flow	1/29/2020 8:42 PM
288	- Crosswalk Improvements Crosswalks need pedestrian controlled lights. Shaughnessy street would really benefit.	1/29/2020 8:35 PM
289	- Signal Timing Shaughnessy and Mary Hill traffic light favours East/West traffic leaving those of us living on Citadel Landing waiting for very long waits just to cross the highway. Needs to be improved on	1/29/2020 7:58 PM
290	- Crosswalk Improvements Need more pedestrian controlled crosswalk signals at intersections	1/29/2020 6:58 PM
291	- Lanes / Signals more left turn signals needed	1/29/2020 6:20 PM
292	+ Miscellaneous New raised crosswalks in Mary Hill are excellent	1/29/2020 5:43 PM
293	- Miscellaneous More enforcement around schools and parks	1/29/2020 4:26 PM
294	- Miscellaneous Trees by sidewalk on Lamprey Drive to Eastern Drive force people to walk on road. Need trimming.	1/29/2020 2:50 PM
295	+ Miscellaneous Recent improvements have made the area better and safer	1/29/2020 2:47 PM
296	- Crosswalk Improvements - Signal Timing There is a light at Laurier and Coast Meridian that always turns red for north or southbound traffic on Coast Meridian for no reason at all. No cars, no pedestrians wanting to cross. Also when travelling south on Shaughnessy after the underpass, if there is traffic it is only impossible to see if there is a pedestrian crossing on Elgin.	1/29/2020 1:59 PM
297	- Lanes / Signals Absolutely need a red light/speed camera at Pitt River and Reeve. Countless people run the red light. My partner was almost T-boned at that intersection.	1/29/2020 12:29 PM
298	- Crosswalk Improvements - Miscellaneous need more lighting at crosswalks. lack of enforcement in 30km zones	1/29/2020 12:04 PM
299	- Crosswalk Improvements Crosswalk was installed at riverside drive without any appropriate parking restrictions. Drivers cannot see if anyone is in the crosswalk as cars are parked on the street right up to the crosswalk. This borders a park/school and is extremely unsafe	1/29/2020 11:33 AM
300	- Miscellaneous we may even spend TOO much in this area	1/29/2020 1:09 AM
301	- Traffic Calming More roundabouts	1/28/2020 6:10 PM
302	- Lanes / Signals The intersection of Lobb avenue and shaughnessy is horrible. Its so hard to see in order to turn from lobb onto shaughnessy	1/28/2020 5:04 PM

Q6 How do you feel about the service you get in City Cleanliness and Attractiveness?

Answered: 946 Skipped: 25



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	11.63%	63.32%	24.52%	0.53%	946	2.14
	110	599	232	5		

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#	ADDITIONAL COMMENTS	DATE
1	+Garden/Decorations The gardens are a show case for PoCo	3/6/2020 2:41 PM
2	Plant less trees - blocking view for homeowners	3/3/2020 8:56 AM
3	+Garden/Decorations Downtown is lovely with flower baskets, should do more on the north side.	3/2/2020 3:21 PM
4	+Garden/Decorations some of the small plantings at intersections could use sprucing up but overall the parks and larger areas are usually very good	3/1/2020 9:42 PM
5	- Litter/Cleanliness As stated earlier, littering and illegal dumping is an issue.	3/1/2020 8:48 PM
6	Garbage are left behind and garbage bins at parks are messy because things are not sorted properly.	3/1/2020 8:11 PM
7	Lions park to gates park river areas need constant checks for needles etc, the north side are where the arms pub is could use a huge revamp, it's an eyesore and has an awful set up. Would be nice to have some form of beautification on the north side	3/1/2020 7:12 PM
8	Would like to see more efforts for community events to help manage this.	3/1/2020 6:19 PM
9	Replace cut down trees, plant more trees and garden	3/1/2020 4:43 PM
10	+Garden/Decorations The beautiful gardens and public walkways make our space so much more pleasant.	3/1/2020 3:40 PM
11	Cleanliness is good. It is the store fronts that need to wash their awnings and take down faded posters.	3/1/2020 2:49 PM
12	some side streets need more attention re garbage etc	3/1/2020 2:08 PM
13	As mentioned before, there is a hell of a lot of work that needs to be done to improve cleanliness along trails / parks near the river. Homeless folks are making a mess leaving garbage, stolen items and shopping carts and likely needles all over. More work should be done planting flowering boulevard trees too.	3/1/2020 1:57 PM
14	Keep giving the Shaunessy downtown core a face lift. Incentisize business owners to keep store fronts clean, and make aesthetic improvements to store front (i.e., modernize).	3/1/2020 1:40 PM
15	+Garden/Decorations Like the festive lighting in the downtown area on Shaughnessy	3/1/2020 8:59 AM
16	PoCo staff does a great job keeping the city clean, but we could beautify many parts of the City.	3/1/2020 8:53 AM
17	Getting better under new Mayor	3/1/2020 8:36 AM
18	Lougheed and Maryhill Bypass are collecting garbage. On Lougheed, the median grassy area is a littered with garbage. I've seen household garbage being dumped on the side of the roads on Maryhill Bypass and Lougheed. Disgusting sights and embarrassing for poco residents to call this city our home. Meanwhile as soon as you cross through Coquitlam and Port Moody, the roads are spotless. Why are poco residents languishing in such terrible embarrassing living conditions. Do we not pay the city to keep our city clean and attractive like our neighbouring municipalities?	2/29/2020 10:25 PM
19	Loved all the extra lights around this winter. Helped light up normally dark areas. Also really like the new lit public spaces.	2/29/2020 9:55 PM
20	This part of town looks old and dirty. Need more plants to liven it up. Is anything going to be built in the vacant lot at Prairie and Coast?	2/28/2020 11:31 PM
21	I appreciate that waste containers have been installed near bus stops.	2/28/2020 5:47 PM
22	City hall gardens are beautiful but plants are overgrown and sightlines are blocked. A facelift of city hall outdoor sitting areas and gardens is needed	2/28/2020 5:33 PM
23	the staff works hard	2/28/2020 3:40 PM
24	ALR Lands have people living in trailers, shacks without proper sewer.	2/28/2020 11:52 AM
25	Rats in private driveways ,, ie behind 711 where too many garbage cans ... city ok but private bins behind eateries needs attention	2/28/2020 10:55 AM

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26	- Litter/Cleanliness There is a lot of garbage and poop bags in the community especially after the street cans were removed	2/28/2020 9:40 AM
27	Barely meets any standard	2/28/2020 6:26 AM
28	Exceeds expectations for landscaping. Garbage bins are gaudy and bulky and in some places (e.g. Wilson and Kingsway) obstruct the sidewalk. I've seen better designs that fit in with the surroundings.	2/27/2020 11:36 PM
29	See above comments regarding Wilson & Mary Hill Ave.	2/27/2020 7:41 PM
30	I've always been proud of my city and been active volunteer for the past 51 years. [REDACTED]	2/27/2020 5:23 PM
31	I see the Poco trucks out all the time and it makes me feel good.	2/27/2020 3:09 PM
32	Check all streets to for street and curb cleaning, some look like done in many months or longer, also with debris in drains, Underpass sidewalk should be cleaned regularly (dirt, sand, etc at sidewalk edges) just like poco trail walking pavement. Industrial area on Tyner as had debris on boulevard (have reported X2).	2/27/2020 2:16 PM
33	- Private Property Protocol for yard cleanliness must apply to residents or heavily fined	2/27/2020 1:39 PM
34	Seen improvement this last year.	2/27/2020 12:59 PM
35	More power washing and garbage removal & wiping, cleaning of bins (garbage). There are a lot of signs covered in greet dirt. Front of City Hall could use a power wash to freshen up.	2/27/2020 11:50 AM
36	- Private Property It is also the residents' responsibility to clean their yards, front of the street and backalleys	2/27/2020 10:43 AM
37	Getting people to clean up after themselves - back to the comment of having City Waste for ALL Port Coquitlam residents.	2/27/2020 8:10 AM
38	most public buildings are clean, but I do notice a lot of cigarette butts, garbage, and random articles of clothing on sidewalks and around benches.	2/26/2020 10:08 PM
39	+Litter/cleanliness - Attractiveness It's clean but Shaughnessy is a bit of an eye sore	2/26/2020 8:27 PM
40	I love all the art attempts; murals, the structures around city hall, that awesome rainbow piano, wonderful stuff.	2/26/2020 7:28 PM
41	Downtown core is gorgeous! Great work. Now spread the love to the north side! We need a Donald trail equivalent! ☺	2/26/2020 6:34 PM
42	- Litter/Cleanliness It is very dirty & graffiti on it. Clean debris under & sides of river.	2/26/2020 2:43 PM
43	- Homeless The homeless camps are getting worse and take years to clean up	2/25/2020 2:21 PM
44	+Garden/Decorations I think that Port Coquitlam has wonderful city gardens. I would love to see more trees planted and more protection for the wonderful trees we already have.	2/25/2020 9:54 AM
45	WAY too much energy invested in ripping out flowers. Plant some nice xeroscaping and leave it alone	2/24/2020 5:55 PM
46	- Homeless some beggars on the rode (homeless)	2/24/2020 3:36 PM
47	The city does a good job of removing items that people have dumped in green space.	2/24/2020 1:47 PM
48	like the "area" by the Giggle Dam; needs more events/activities	2/24/2020 10:28 AM
49	+Garden/Decorations like the flowers in the City's parks and hanging baskets	2/22/2020 2:30 PM
50	only some areas, most are great	2/21/2020 8:18 PM
51	Poco is beautiful and I think we should invest more money in beautification of our parks and natural spaces as well as residential areas.	2/21/2020 3:38 PM
52	Big tracks and vans parking on the residential streets interfere with the sweeper tracks to clean the streets.	2/21/2020 2:43 PM
53	Downtown Veterans Park still feels "sketchy" and dirty when approaching which is a shame	2/21/2020 2:18 PM

Budget 2020

54	- Litter/Cleanliness	Garbage & litter everywhere	2/21/2020 1:27 PM
55	- Litter/Cleanliness	downtown garbage collection sidewalk garbage could be better	2/20/2020 9:47 PM
56		Clean ditches more often.	2/20/2020 5:33 PM
57	- Litter/Cleanliness	Encounter many instances of irresponsible garbage-sorting, littering, dog-waste, and cigarettes	2/20/2020 2:56 PM
58		Streets and sidewalks often littered and it's not unusual to see clumps of grass and weeds growing in sidewalk cracks	2/20/2020 10:20 AM
59	- Litter/Cleanliness	I live around Dominion, it's awful. Dog waste, cigarette butts, and fast food waste along every side walk.	2/20/2020 9:37 AM
60		notice garbage along Mary Hill Bypass, and other boulevards in the city	2/19/2020 2:56 PM
61		Cedar Drive ditch should be enclosed to enhance and open up the scenic walking path	2/19/2020 11:29 AM
62		various times of year make it difficult to judge	2/19/2020 10:36 AM
63		City is fairly clean but could use more ambience, eg. like Hastings street in Burnaby.	2/19/2020 8:45 AM
64	- Litter/Cleanliness	Could have more workers picking up litter. Maybe pay some homeless people to do the work and pay them some money.	2/18/2020 9:00 PM
65	- Litter/Cleanliness	Littering is a problem	2/18/2020 3:51 PM
66	+litter/cleanliness - Attractiveness	You do a good job on cleanliness. To make it more attractive I guess we need more green space.	2/18/2020 3:10 PM
67		The riverfront in downtown PoCo is not sufficiently looked after.	2/18/2020 12:25 PM
68		I highly dislike the use of a "dry" cleanup method City uses for roads. The cleaning vehicle generates a lot of dust. I think switching to "wet" cleanup methods could greatly improve air quality in Summer	2/18/2020 11:29 AM
69		Few more public garbage cans near busy intersections and high-schools, fast-food chains, etc.	2/17/2020 10:57 AM
70	+Garden/Decorations	I like the flower baskets and the little flower arrangements in downtown poco. Given the focus on sustainability, perhaps converting the ground areas to a edible garden may be an option	2/17/2020 9:25 AM
71		Downtown PoCo and surrounding areas need improvement- litter on streets, tarps, garbage etc.	2/15/2020 5:23 PM
72		Ban the colour beige. Too many depressing colours on the houses. Too many old buildings with no character. Downtown core needs better design. I suggest a more "fort Langley" feel for the downtown.	2/15/2020 4:02 PM
73		people are horrible at cleaning up after their pets on grass and sidewalks as well as there are so many cigarette butts on city sidewalks, parks, and in front of condo buildings.	2/15/2020 11:44 AM
74	- Homeless	homelessness is causing a lot of garbage and needless - I know this is being looked at, but we have a ways to go before I feel safe letting my children play in our parks and walk down our paths again.	2/15/2020 11:28 AM
75	+Garden/Decorations +litter/cleanliness	I love the litter picker-upper guy! (When did littering become cool again?) The various gardens around town, especially the Donald Street walkway, are a highlight of this town. Huge props to James and his crew.	2/14/2020 5:11 PM
76		The Shaughnessy corridor could be a little nicer. The Fremont Village is coming along wonderfully thank you	2/14/2020 12:18 PM
77	- Litter/Cleanliness - Private Property	Empty lots filled with garbage and junk on main streets.	2/14/2020 11:38 AM
78		In months when lawns are being mowed, the grass should be removed from sidewalks just like snow is. Grass becomes a hazard too!	2/14/2020 11:22 AM
79		need more bus pole garbage containers (shaughnessy ay atkins) always garbage form the school kids there - needs a garbage on the bus pole	2/14/2020 11:03 AM

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80	- Homeless The camps for homeless people is a disgrace to PoCo. The city needs to provide appropriate housing and shelters for the sake of fire safety and to keep the parks and trails safe for everyone from meeting people intoxicated, noxious smells, noise and inappropriate behavior in the public parks and social areas for all residents.	2/14/2020 9:08 AM
81	More greenery would be amazing around the city	2/13/2020 12:49 PM
82	Downtown POCO seems a bit out dated	2/13/2020 11:51 AM
83	Could do a better job of plowing the snow on time	2/12/2020 1:29 PM
84	PoCo is such a pretty city!	2/12/2020 7:26 AM
85	- Attractiveness The downtown area looks outdated	2/11/2020 8:37 PM
86	- Attractiveness Could be more attractive. I don't notice anything special anywhere really.	2/11/2020 6:36 PM
87	Cigarette butts are dangerous to wildlife and unattractive and downright filthy. I do not have a socially acceptable plan to correct this.	2/11/2020 4:08 PM
88	Some homes have too much crap stored out front. Unlicensed vehicles.	2/11/2020 2:05 PM
89	- Private Property Clean up sh** hole houses.	2/11/2020 2:04 PM
90	- Homeless TONS of garbage left by homeless camps around Coquitlam river (lower area on backside of Chine Dr.) in particular.	2/10/2020 6:52 PM
91	+litter/cleanliness pretty clean - up against a lot	2/10/2020 4:23 PM
92	Downtown area.	2/10/2020 2:08 PM
93	+litter/cleanliness Saw some worker picking up road side trash - that was good	2/10/2020 2:05 PM
94	+ Miscellaneous Generally good, although there are some very untidy empty lots.	2/10/2020 12:11 PM
95	Remove fencing and undergrowth from vacant lot at Prairie & Coast Meridian (SW corner) this was formally an Esso gas station and has been vacant for 25+ years. IT is an unsightly eyesore to all residents in PoCo.	2/10/2020 11:38 AM
96	The road side signs "welcome to Port Coquitlam" should be improved and reflect our vibrant community. Look at other municipality like Port Moody. Maybe do a contest for interesting and attractive designs. Let show pride of our city at all entrances welcoming business & tourists with eye catching "welcome to Port Coquitlam"	2/10/2020 11:31 AM
97	- Homeless other then the homeless garbage left around the river	2/10/2020 11:22 AM
98	The garbage at parks and school grounds is disgusting!	2/10/2020 11:10 AM
99	Empty lots filled with garbage, mostly business properties	2/10/2020 9:51 AM
100	I think it's one of the top cleanest cities in Greater Vancouver but I still see a fair amount of litter	2/9/2020 8:35 PM
101	Homeless population do leave the sidewalks in a not so attractive place. More events and microbreweries will make poco a hub for young families.	2/9/2020 7:55 PM
102	Kingsway strip, bypass, Shaughnessy south of Pitt River road needs beautification	2/9/2020 5:19 PM
103	Would like to see additional efforts at keeping city streets and sidewalks clean.	2/8/2020 7:26 PM
104	Poco isn't only the the area around City Hall. You should have beautification projects in other areas besides there	2/8/2020 6:04 PM
105	- Litter/Cleanliness Litter is everywhere	2/8/2020 3:17 PM
106	+Garden/Decorations Love the City gardens.	2/8/2020 10:19 AM
107	bring back dog poop dispensers, it is ridiculous to have removed them in the first place. If a city worker is picking up garbage, they can refill dog bag dispenser it would take less than 5 minutes to complete this task. It is what is required to make out city clean and beautiful.	2/8/2020 8:08 AM
108	It is great that the city wants to be more green and add more trees, but many of the existing trees are dying for lack of water during the summer -- figure out how to take care of what you have before adding more	2/8/2020 7:55 AM

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109	I think the city should increase beautification by increasing the number of public art like statues from local artists. Graffiti and vandalism on buildings and public fixtures should also be erased as soon as possible as they can attract additional graffiti and vandalism by lowering the location's social value.	2/8/2020 12:48 AM
110	The grass area need to improve	2/7/2020 10:41 PM
111	Parks and roads in my neighbourhood is fairly clean and well maintained.	2/7/2020 4:38 PM
112	Pig sty	2/7/2020 3:47 PM
113	Well done!	2/7/2020 3:35 PM
114	Paint rusty bridge on Lougheed Hwy (entrance to the City)	2/7/2020 3:22 PM
115	I live near a derelict property on Ottawa between Riverside and Dominion. Can we please clean this up?	2/7/2020 3:06 PM
116	- Homeless Make sure homeless don't leave dirty clothes around downtown.	2/7/2020 2:47 PM
117	Downtown is really nice but side streets and alleys need care.	2/7/2020 2:39 PM
118	+litter/cleanliness There are many trash cans recycle bins etc. which people seem to be using	2/7/2020 2:13 PM
119	Citizens and cities need more to look at ways to eliminate dispensing cups from littering our streets.	2/7/2020 12:32 PM
120	Can we increase 'End of Journey' bike amenities such as bike lockers?	2/7/2020 12:23 PM
121	In general very good. Unfortunately, there are members of the public which dump rubbish on the side of roads and it does not get picked up by the city.	2/7/2020 11:42 AM
122	I would only rate this as ok.	2/7/2020 11:24 AM
123	- Private Property junk yards are a sore eye, especially near the river.	2/7/2020 8:01 AM
124	I think the downtown area has become more attractive. I would like to see more attention paid to the business area around Prairie and Coast Meridian in terms or attractiveness.	2/6/2020 10:07 PM
125	I find the city's overall cleanliness and appeal is lacking. A lot of places look dumpy, aging, and have a look of poverty ridden	2/6/2020 8:48 PM
126	+ Miscellaneous - Attractiveness City is clean. Not particularly attractive but clean.	2/6/2020 8:36 PM
127	+Garden/Decorations Beautiful flower displays and Christmas lights	2/6/2020 7:49 PM
128	+Garden/Decorations The summer flower displays are really wonderful!	2/6/2020 7:23 PM
129	still finding needles in public places	2/6/2020 5:48 PM
130	Many sidewalks and public areas could use facelifts	2/6/2020 5:39 PM
131	downtown poco could be better cleaned when it comes to garbage especially behind the royal bank and area	2/6/2020 5:19 PM
132	- Litter/Cleanliness Too much litter along Cedar Creek	2/6/2020 5:12 PM
133	Downtown needs to be improved	2/6/2020 4:15 PM
134	I am happy with the environment, particularly parks and the downtown area	2/6/2020 1:11 PM
135	not important to me	2/6/2020 9:45 AM
136	Please continue to try & keep the City 'green' & interesting.	2/6/2020 8:13 AM
137	Cleaning the river bed from the bushes around Whyte Ave. will improve significantly the outlook of the city and will prevent people throwing garbage around this part of the river. Otherwise the city is pretty clean and well maintain	2/6/2020 7:42 AM
138	- Litter/Cleanliness Cleanliness of the down town core and litter are the main areas for improvement	2/5/2020 8:59 PM
139	We need more waste bins around the area, less litter on the streets and many people dump their unwanted furniture on the side of the road.	2/5/2020 5:12 PM

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140	We have a lovely little community. Its really nice having a pop up park in DT Poco and the new Rec Center will be awesome	2/5/2020 11:10 AM
141	- Homeless While the main road alog Shaughnessy appear ok, the back alley ways are always littered with garbage and wastes left behind by homeless people that camp out there overnight.	2/4/2020 7:48 PM
142	North Poco business core needs work	2/4/2020 6:04 PM
143	parks can be better maintained especially those near the river	2/4/2020 4:51 PM
144	Downtown Poco roads and sidewalks in disrepair or under construction constantly. Litter too common in the downtown area from the trails to Leigh Square.	2/4/2020 4:46 PM
145	- Homeless homeless camps and people partying by the river leave lots of garbage behind	2/4/2020 1:34 PM
146	- Litter/Cleanliness It would help if people wouldn't litter, but that is not your fault.	2/4/2020 12:36 PM
147	especially around schools in the summer time. this may be more of a school board issue but school yards are very poorly kept in summer	2/4/2020 12:06 PM
148	The 2400 to 2700 Blk of Kingsway are a mess. Commercial business are parking wrecked cars on city boulevards. This is a major route into Poco & certainly does not make me proud to live here. Such a shame that bylaw has not enforced the untidy premise bylaws. Certainly is an eye sore & should be looked into.	2/4/2020 11:34 AM
149	+litter/cleanliness I do see the workers out replacing the garbage bags and going what they can to clean up after others. Thank you.	2/4/2020 9:53 AM
150	+litter/cleanliness - Attractiveness The city is clean but not that attractive	2/3/2020 10:45 PM
151	make sure needles are cleaned up along coquitlam river trail (near fraser).	2/3/2020 9:17 PM
152	- Litter/Cleanliness Would love to see downtown get a bit of a clean up.	2/3/2020 8:43 PM
153	- Homeless Homeless camps	2/3/2020 6:32 PM
154	too much glass/beer cans left at local children's parks	2/3/2020 5:07 PM
155	+litter/cleanliness - Attractiveness The city is clean in general but needs something to make it more attractive.	2/3/2020 2:23 PM
156	+Garden/Decorations Our horticultural team does a fantastic job on bee-friendly gardens. Especially love the garden beds at Hyde Creek. Well done, team!	2/3/2020 11:04 AM
157	My wife and I are both not from poco originally but are big fans of the little sub burb as we grow our family	2/3/2020 10:33 AM
158	its great except the dog waste on the POCO trail between David and Shaugnessy	2/3/2020 8:30 AM
159	Many areas of North side of Port Coquitlam resemble street gang controlled areas of Los Angeles. Tighter by law enforcement and beatification projects would help spruce the place up.	2/2/2020 9:05 PM
160	North side is old and needs rejoining to allow new high density buildings and high rises especially near schools. This will renew and freshen the look of neighbourhoods	2/2/2020 8:31 PM
161	The new rec centre needs to be cleaner. Disinfecting the locker rooms, spectator seating, bathrooms and glass please	2/2/2020 8:21 PM
162	Waste collection lacks of puntuality, service actitude and efficiency.	2/2/2020 8:14 PM
163	Lots done to beautify the downtown core but I hope new buildings will go up in the holes (where the two buildings burned down)	2/2/2020 3:57 PM
164	Lots of litter and dumping up Oxford north of Lincoln	2/2/2020 3:24 PM
165	graffiti in particular is on the increase, as well as litter	2/2/2020 3:00 PM
166	The street on Shaunessy opposite where the City of Port Coquitlam needs to be cleaner	2/2/2020 2:28 PM
167	The overall cleanliness is good, however trees in Veterans park needs trimming as they have been loosing branches in high winds falling right above the bus stop on the McAllister street	2/2/2020 1:54 PM

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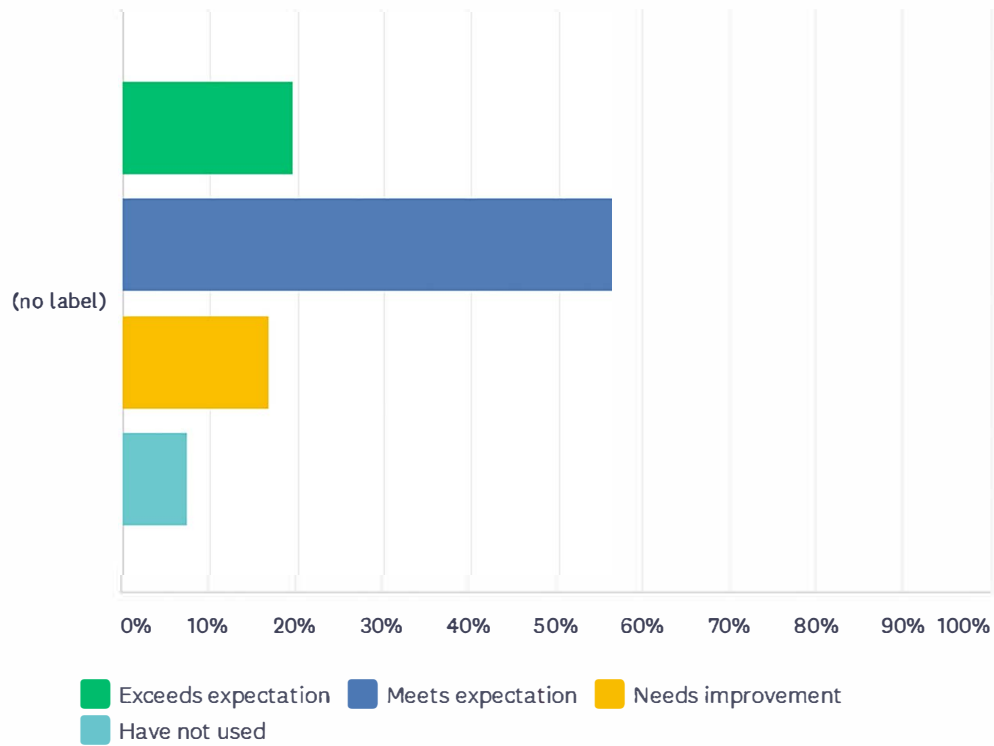
	(Shaughnessy crossing)	
168	Corner of Lougheed and Shaughnessy - needs landscaping	2/2/2020 11:10 AM
169	Build more sidewalks.	2/2/2020 10:45 AM
170	Some buildings downtown old/run down	2/2/2020 10:43 AM
171	No complains. I sometimes see volunteers picking trash from Freemont street. Promote this or use volunteers in an organized manner. It helps saving costs and people like to volunteer.	2/1/2020 9:13 PM
172	No Poco pride in cleanliness and we need bylaws for popup type Costco tents in frontyards like other municipals have.	2/1/2020 8:30 PM
173	- Homeless homeless hanging around, leave garbage and shopping carts filled with junk.	2/1/2020 8:29 PM
174	Recycling pick up should happen each week and should garbage pick up. Not having side walks invites a lot of illegal parking, dirt and unattractive look to various areas of the city.	2/1/2020 7:43 PM
175	Graffiti removal should remain a top priority	2/1/2020 6:40 PM
176	Still lots of litter on trains and paths around the PoCo trail. Maybe community clean up parties?	2/1/2020 5:05 PM
177	The city is quite clean, but I would say that the attractiveness can be greatly improved. I think a lot of the strip malls are quite out of date and need a re-do of the exterior. Same goes for the downtown core and up to the residential neighbourhoods. It would be nice to have it similar/tie into the downtown Coquitlam by having well lit streets with masonry/green space and large sidewalks.	2/1/2020 1:48 PM
178	A bit dingy compared to other cities. Disappointed with design of new rec centre. Looks industrial and not inviting.	2/1/2020 12:15 PM
179	Needs non-cookie cutter solution to unattractive cheap boxy or old commercial buildings	2/1/2020 12:06 PM
180	I have observed the contracted street sweeper arrive to clean when there was absolutely zero leaves or dirt. A complete waste of resources	2/1/2020 8:58 AM
181	- Private Property Homes with junk, unlicensed vehicles should be made to clean it up.	1/31/2020 6:57 PM
182	it's fine. could be better	1/31/2020 2:55 PM
183	The City does a great job keeping up with the cleanliness of the City, along with the flowers and hanging baskets. Dumped garbage in alleys and along trails is still a problem.	1/31/2020 10:36 AM
184	I feel like the downtown core should be revitalized	1/30/2020 10:59 PM
185	Nathan is great, but we need 10 Nathan's! Get Sr Citizens out and about cleaning up, give them free commuting Center passes etc.	1/30/2020 6:29 PM
186	The number of streets and sidewalks that have a build up of sand from winter over the years that is now growing grass and plants is excessive. I would love to see a little more attention to the details around sidewalks, streets, medians. Maybe we could even add some more beautification to city lands, some flowers, shrubs, trees. I'd be more than willing to pay for any of these through tax increase. Make people feel safe and welcome, and create inviting areas so that more people spend time in public spaces and therefore feel connected to the community.	1/30/2020 6:12 PM
187	Downtown POCO needs a facelift so all storefronts are updated to the newer installations.	1/30/2020 5:48 PM
188	+litter/cleanliness Clean streets and well kept city centre	1/30/2020 5:44 PM
189	More attention to weed growth in medians and curbs would be appreciated.	1/30/2020 5:06 PM
190	Downtown needs revitalizing. So much money could be made by improving the village as a destination area instead of a sad almost dangerous feeling place.	1/30/2020 4:01 PM
191	+ Miscellaneous I love PoCo!	1/30/2020 3:51 PM
192	Things are improving but still too much graffiti not being cleaned quickly enough.	1/30/2020 2:25 PM
193	Though there are some areas that the homeless have taken over and have made a mess out of it, also just teenagers being irresponsible	1/30/2020 2:18 PM
194	return dog waste bags that were removed, parks are suffering	1/30/2020 2:04 PM

Budget 2020

195	Love the addition of the position to clean streets in the downtown area	1/30/2020 1:13 PM
196	+Garden/Decorations Noticed new Christmas decorations and enjoy seeing flower beds being maintained	1/30/2020 1:13 PM
197	Whenever we walk around we generally see PoCo city workers doing some kind of upkeep which is good and like the lights etc that go up seasonally downtown	1/30/2020 12:41 PM
198	+ Miscellaneous well done	1/30/2020 11:45 AM
199	We still have fast food wrappers around.	1/30/2020 11:06 AM
200	Far too much litter everywhere, including along Lougheed sidewalks. People do walk.	1/30/2020 10:44 AM
201	This is truly one of the areas in which the City excels.	1/30/2020 10:30 AM
202	hirinf of full time employee for major street clean-up was a good idea. Consistency throught the city was what was missing.	1/30/2020 10:24 AM
203	- Homeless Too many homeless and/or people on drugs.	1/30/2020 10:10 AM
204	Pretty good actually. Street sweeping spring and fall is fantastic. Garbage clean-up on streets downtown is very good. Now if only we could stop people from discarding their DSB's (Dog Shit Bags) improperly.	1/30/2020 8:28 AM
205	more tree trimming is needed	1/30/2020 8:21 AM
206	shrubs and trees in center culdesac area needs replacements	1/30/2020 7:23 AM
207	Are you guys total blind??? Walk the street for once in your life and get the hell out the office. Look at the garbage and problems in the city.	1/29/2020 9:24 PM
208	+litter/cleanliness Love the guy who walks around & picks up garbage.	1/29/2020 8:51 PM
209	Coast Meridian and Prairie cross section needs improvements	1/29/2020 8:42 PM
210	Cleanliness is good, but I think the city should strongly consider some beautification projects. Pitt River Road off the Mary hill bypass could really use some attention cleaning up overgrown landscaping, repairing sidewalks, etc. This road sets the tone for entire neighbourhoods and it is the least attractive road to drive through..	1/29/2020 8:05 PM
211	- Litter/Cleanliness Need to spend more on removing litter	1/29/2020 6:58 PM
212	City is dirty, trash dumping, litter, graffiti, not enough trees in the city	1/29/2020 6:20 PM
213	The Downtown area sometimes suffers in this due to transients, however the City does what it can	1/29/2020 5:43 PM
214	- Homeless - Litter/Cleanliness Cigarette butts everywhere, homeless going through my trash..	1/29/2020 4:29 PM
215	Some areas do not seem as well maintained as in the past; e.g. turning median at the corner of Prairie and Shaughnessy	1/29/2020 4:18 PM
216	- Attractiveness Downtown PoCo is NOT attractive. Needs help!	1/29/2020 4:04 PM
217	Parks could be cleaner	1/29/2020 3:42 PM
218	+Garden/Decorations +litter/cleanliness I think City staff do a great job on keeping it clean and the decorating areas (the flowers in the downtown core are spectacular)	1/29/2020 2:47 PM
219	Some areas particularly around schools require more attention.	1/29/2020 12:29 PM
220	very happy to see employee that is in downtown core with cart cleaning up	1/29/2020 12:04 PM
221	- Litter/Cleanliness Forest areas are littered with drug paraphernalia	1/29/2020 6:58 AM
222	it's not easy to keep an entire city clean - poco does a solid job	1/29/2020 1:09 AM
223	+ Miscellaneous Our city is AMAZING!	1/28/2020 4:31 PM
224	Service levels for litter & landscaping are great. Maybe more education (regionally?) is needed regarding litter; and in particular, cigarette butts that end up in storm drains and rivers.	1/24/2020 3:47 PM

Q7 How do you feel about the service you get in Garbage, Recycling and Green Cart?

Answered: 943 Skipped: 28



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	19.51% 184	56.31% 531	16.76% 158	7.42% 70	943	2.12

Budget 2020

#	ADDITIONAL COMMENTS	DATE
1	+ Great! Very efficient, thanks	3/3/2020 9:49 AM
2	+ Miscellaneous I don't know how effective our recycling/green cart program is??	3/2/2020 3:21 PM
3	- Expand Items Collected Expanded recycling service would be much appreciated by residents and the environment	3/1/2020 11:04 PM
4	- Change Frequency Whoever made the green waste pick up schedule is obviously not a gardener. February to April is the time for every week pick up as this is the time yard cleanup is taking place and even though we have two bins we are storing greenwaste in other containers until the next pickup. Putting kitchen scraps into the greenwaste is very unsanitary and s/b picked up weekly.	3/1/2020 9:42 PM
5	- Change Frequency There are times when we need more green waste pick ups and times when we need less.	3/1/2020 9:00 PM
6	- Expand Items Collected Would be nice if soft plastics or glass were allowed in bins.	3/1/2020 7:12 PM
7	- Expand Items Collected Need pick up for glass recycling	3/1/2020 6:59 PM
8	- Change Frequency Green waste weekly pickup start earlier. February	3/1/2020 6:20 PM
9	+ Miscellaneous Was not expecting no disruption during snow this year - Good Work Everyone!	3/1/2020 6:19 PM
10	+ Great! - Expand Items Collected we love every part of the garbage/recycling program, headlined with the calendar which provides so much useful information. We think this is a great program and that Poco has one of the best most responsible programs in the Lower Mainland. That being said we would love to have home collection worked out in some way for the trickier items that have to be delivered to a centre, such as glass, plastic bags, etc.	3/1/2020 5:22 PM
11	- Change Frequency - Expand Items Collected Please take glass. Green cart should be every week all year round. I live in a wooded area and we fill our greenwaste with pine needles each week.	3/1/2020 2:49 PM
12	- Bin Size We are always running out of recycling room	3/1/2020 2:41 PM
13	- Expand Items Collected would like glass recycling added	3/1/2020 2:08 PM
14	- Change Frequency Not bad but could be improved with green waste pick up every week in fall / winter.	3/1/2020 1:57 PM
15	- Expand Items Collected Residents should be given a bin for glass recyclables, as well as a bag/container for plastic bags/chip bags/pasta bags etc (#4s and others). Annual reports on waste diversion, and recycling efficiency and improvements needed would be valuable..	3/1/2020 1:40 PM
16	- Change Frequency Hot summer days sometimes 10 days between 2green collections because long weekends	3/1/2020 9:30 AM
17	- Change Frequency I wish they would extend the 'green pickup every week' until the end of December, instead of going to every other week..	3/1/2020 9:25 AM
18	- Miscellaneous Cart locks should be provided. Works yard said they do not have any more	3/1/2020 8:59 AM
19	- Bin Size - Change Frequency need weekly green. What about option for smaller carts in winter? What about option to drop off when long weekend causes missed green or recycling? Just suggestions.	3/1/2020 8:55 AM
20	- Expand Items Collected Additional community glass recycling or residential bin recycling is sorely needed.	3/1/2020 8:53 AM
21	- Miscellaneous Is there a chance to get the pick-ups on the same day every week, such as how Coquitlam has their pick-up schedule set up?	2/29/2020 11:55 PM
22	+ Miscellaneous Our garbage collection and bottle depots are excellent. Collection depots expanding their services is a great work by the city.	2/29/2020 10:25 PM
23	+ Miscellaneous Very efficient during pick up days	2/29/2020 1:39 PM
24	N/A Commercial doesn't get this service we just pay for it	2/28/2020 7:56 PM

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25	N/A We have private service as we live in a strata.	2/28/2020 5:47 PM
26	+ Great! the staff works hard	2/28/2020 3:40 PM
27	- Change Frequency I would like to see weekly pick up of green waste all year long	2/28/2020 3:14 PM
28	+ Miscellaneous excellent service	2/28/2020 11:52 AM
29	- Miscellaneous god people in Garbage courteous ... but somepeople in City hall need to know that there are no "black' cans rather "grey' cans	2/28/2020 10:55 AM
30	- Change Frequency Your plan for weekly Green cart pick up is too much. We could save money if we could get residents to reduce waste for garbage and recycling. I wish I could get a discount for not utilizing the service as much as some.	2/27/2020 10:51 PM
31	- Expand Items Collected I appreciated the general recyclable collection day at the fire hall when I brought in electronics, styrofoam, etc. Would like to see more general collection days for things that don't go in recycle bins.	2/27/2020 7:41 PM
32	- Miscellaneous I feel getting a bylaw ticket for putting your garbage out too early is an unfair thing to do, not everyone works 9 to 5 and if u put it out because you work overnight..... you should not get punished for that	2/27/2020 5:56 PM
33	- Change Frequency Green waste weekly pick up should start earlier to accommodate winter cleanup and spring pruning.	2/27/2020 5:23 PM
34	- Expand Items Collected Recycling needs to be improved, too many items not allowed, plastic bags,glass, styrofoam, this is a tragedy to the environment.	2/27/2020 4:54 PM
35	- Change Frequency Not much greenwaste pickup is needed in the winter. I'd like to see more grey and blue days in lieu.	2/27/2020 3:09 PM
36	- Too Confusing Plastic too hard to figure out - even when you take to recycling place - multiple types of diff plastics, with diff rules of where it goes. Not sure what resolution is.	2/27/2020 2:16 PM
37	- Change Frequency Would like green waste weekly year round	2/27/2020 1:45 PM
38	- Miscellaneous We can always do better with recycling and composting.	2/27/2020 12:59 PM
39	- Miscellaneous Recycling depot in downtown area would be helpful	2/27/2020 12:08 PM
40	- Change Frequency Skipping green bins every two weeks is problematic. Can attract bears.	2/27/2020 10:35 AM
41	- Expand Items Collected There needs to be a better recycling program with the ability to recycle glass without going to a depot as well as have a pick up weekly too, as there would be more to recycle.	2/27/2020 10:30 AM
42	- Expand Items Collected More recycling bins and bins for different kinds of waste (i.e. organic vs cardboard, for ex.) needed.	2/27/2020 9:21 AM
43	- Too Confusing The recycling is too complicated, what goes in the blue bin or has to be taken a depot. Plastics are horrible	2/27/2020 8:48 AM
44	- Miscellaneous As mentioned above, ALL Port Coquitlam residents should have access to ALL 3 services provided. Paying the extra tax for it instead of an individual company which costs way too much. I would greatly appreciate seeing this done.	2/27/2020 8:10 AM
45	- Miscellaneous Sometimes the green bin could use an extra shake, as they don't always get it empty	2/27/2020 7:30 AM
46	- Miscellaneous Driver dude took out half my tree and didn't even stop. He also speeds through my complex	2/26/2020 7:52 PM
47	N/A Our complex contacts this to someone else.	2/26/2020 7:28 PM
48	+ Great! No complaints-crew seems to do a good job. We do need to ban plastics. Just do it!	2/26/2020 6:34 PM
49	- Change Frequency General waste should be more often	2/26/2020 6:17 PM
50	- Expand Items Collected Returnable bottles Cans and glass should be included in the recycling icky program	2/26/2020 5:53 PM

Budget 2020

51	N/A	Townhouse dweller	2/26/2020 5:52 PM
52	- Miscellaneous	Fining waste management companies is counter-productive when a lot of improper recycling/composting happens at the household level	2/26/2020 3:02 PM
53	- Blky Itm/Sprng Cln	Wish there was large item pick up included	2/26/2020 2:49 PM
54	- Miscellaneous	Green cart, money waste	2/26/2020 2:47 PM
55	- Expand Items Collected	Black bin once per month at the most. Glass and soft plastic needs curb side pick up.	2/25/2020 9:06 PM
56	- Change Frequency	weekly green waste	2/25/2020 2:22 PM
57	- Miscellaneous	There were often garbage left on the road and front yard after the garbage came to collect the garbage.	2/25/2020 1:38 PM
58	- Change Frequency	Needs weekly green wasted pick up	2/24/2020 3:10 PM
59	- Expand Items Collected	Glass and soft plastic pickup would be nice.	2/24/2020 1:47 PM
60	- Miscellaneous	in condo, private companies used, but like to see better street bins that are at the bus stops	2/24/2020 10:28 AM
61	- Expand Items Collected	Glass collection would be so helpful. I have seen so many people throw glass in the garbage because they are too lazy to take for proper recycling!!!	2/24/2020 10:11 AM
62	- Change Frequency	More service	2/23/2020 4:10 PM
63	N/A	Strata	2/23/2020 2:39 PM
64	- Change Frequency	green cart should be pickup weekly	2/23/2020 1:51 PM
65	- Miscellaneous	schedule keeps changing every stat holiday. Leads to confusion.	2/22/2020 8:46 AM
66	- Miscellaneous	Big trucks and vans parking on the residential streets interfere with the garbage collector tracks.	2/21/2020 2:43 PM
67	+ Miscellaneous	Love the app and the calendar from the City with pick up dates	2/21/2020 2:18 PM
68	N/A	Condo dweller	2/21/2020 1:27 PM
69	- Blky Itm/Sprng Cln	wish we had the spring clean up or a 1 time appliance pick up	2/20/2020 11:42 PM
70	- Change Frequency	1 less garbage & 1 more blue collection per month would be great	2/20/2020 9:47 PM
71	- Change Frequency	Green pick up should start earlier(March) & garbage weekly in bear bear season	2/20/2020 5:33 PM
72	N/A	Have private contractors pick up	2/20/2020 10:20 AM
73	- Change Frequency	need garbage pu every week	2/20/2020 10:10 AM
74	- Change Frequency - Miscellaneous	Additional recycling pickups during times of increased volume (e.g. Christmas) would be appreciated. Also, the current bear locks are unweildy to use - permanently attached and easier to use locks, or an auto-lock system, would help to keep the carts locked from bears.	2/19/2020 10:58 AM
75	- Miscellaneous	larger land owners face a challenge in brush removal	2/19/2020 10:36 AM
76	- Blky Itm/Sprng Cln	It would be great to have a "get rid of anything" pick up day in the spring like Coquitlam does.	2/19/2020 7:58 AM
77	N/A	Townhouse complex has own service	2/18/2020 9:00 PM
78	- Change Frequency	Keep green bin pickup once a week in winter; increase blue bin pickup to year round	2/18/2020 3:51 PM
79	- Expand Items Collected	I believe that the City needs to step up in collection of plastic bags and foam packing materials. I believe it could be done more economically than requiring residents to spend time and burn gas to recycle those "properly". Some residents end up just disposing those "difficult" materials as garbade.	2/18/2020 11:29 AM

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80	- Missed Pickup When there was snow our condo garbage was not picked up and ended up overflowing and all over the alley	2/18/2020 6:09 AM
81	- Change Frequency There should be weekly green cart service year round. I almost never have a full garbage cart. The green waste cart could be bigger	2/17/2020 8:01 PM
82	N/A Private strata	2/17/2020 11:52 AM
83	N/A see above comments	2/17/2020 10:57 AM
84	- Change Frequency Garbage and greenwash should be picked up weekly to reduce animal attractant.	2/16/2020 5:58 PM
85	- Expand Items Collected Need better and convenient facility to recycle plastic bags etc stuff you can't put in the bins	2/16/2020 2:46 PM
86	- Expand Items Collected Glass recycling is necessary as part of the recycling pick up. So many people I know just put glass in the garbage because they don't want the hassle of driving to a glass recycle facility. Sad.	2/16/2020 12:13 PM
87	- Expand Items Collected Please take glass and soft flexible plastics.	2/15/2020 5:23 PM
88	- Miscellaneous The City should try to reduce the amount of garbage that is produced and not upgrade garbage bin sizes. We must encourage and mandate greener options	2/15/2020 5:21 PM
89	- Expand Items Collected I would like to see more items picked up at kerbside for recycling instead of having to take them to the Depot's	2/15/2020 4:54 PM
90	- Change Frequency Pick up service is far too scarce. This is why so many bears are attracted to the city. The bins are only picked up every 2 weeks! Disgusting! Should be MINIMUM once a week.	2/15/2020 4:02 PM
91	- Expand Items Collected I'd like to see the city accept glass, soft plastic, and styrofoam in the collection, I see many people simply place these items in their garbages instead of taking them to wastech.	2/15/2020 3:12 PM
92	- Bin Size - Change Frequency We regularly fill up both garbage and recycling. More bins or pickups are needed.	2/15/2020 1:06 PM
93	- Expand Items Collected i try to recycle as much as possible. It's very inconvenient that i have to go to the depot to drop off styrofoam and plastic bags	2/15/2020 11:44 AM
94	+ Miscellaneous Excellent service	2/15/2020 10:58 AM
95	- Expand Items Collected Plastic bags should be accepted in collection, people rummaging through recycling bins should be banned	2/15/2020 10:24 AM
96	- Miscellaneous Living in a townhouse complex that has contracted the city for these services, I do not appreciate the speed of the drivers and also how they often cut corners damaging our grass. This certainly happens more than i would expect. The service and the amount of pickups seem to work very well. I do think that the city should out away to add glass collection to the recycling services. I know of many people who simply put their glass in the trash as they don't want to make the extra trip to a return it centre (which i certainly disagree with by the way!)	2/14/2020 8:10 PM
97	+ Miscellaneous The garage recycling and green cart services are amazing.	2/14/2020 12:18 PM
98	- Change Frequency Green waste needs to start first of March or depending on cold weather, first day of April.	2/14/2020 11:22 AM
99	+ Miscellaneous Happy to see us moving to year-round weekly green waste collection.	2/14/2020 10:17 AM
100	- Miscellaneous would like to see an educational program including signs of why it is important to develop habits of recycling and use of green carts.	2/14/2020 9:08 AM
101	- Too Confusing Not easy to find out what to recycle/drop-off where. For example, no clue where to recycle glass.	2/12/2020 1:29 PM
102	- Blky Itm/Sprng Cln it would be nice to have 1) an annual spring yard cleanup day with additional green pick up and 2) an annual waste day (like Coquitlam) where you could have larger items picked up	2/12/2020 10:36 AM

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103	+ Miscellaneous Go PoCo with our progressive waste management!	2/12/2020 7:26 AM
104	- Expand Items Collected Some items should not be returned at depot. There should be a bin for each household.	2/12/2020 1:42 AM
105	- Miscellaneous Seems expensive. I do support increased recycling efforts	2/11/2020 9:13 PM
106	+ Miscellaneous The 3 bins are working well. Hopefully all of metro Vancouver can get their act on the same page.	2/11/2020 4:08 PM
107	- Change Frequency garbage pick up should be weekly	2/11/2020 3:50 PM
108	- Expand Items Collected Should allow more items in Blue bins	2/11/2020 2:41 PM
109	- Miscellaneous Also the owners, make sure no recycling containers to be on roadside after collection.	2/11/2020 2:36 PM
110	- Change Frequency Increase recycling pick-ups	2/11/2020 2:21 PM
111	- Blky Itm/Sprng Cln Offer leaf/greenwaste pickup in fall	2/11/2020 2:04 PM
112	N/A my strata complex has private collection service	2/11/2020 12:17 PM
113	glass needs to be included in pick up	2/11/2020 11:38 AM
114	- Too Confusing Still very confusing. We even invited the recycle ambassador to our neighborhood and she couldn't answer all the questions. .	2/10/2020 6:16 PM
115	- Missed Pickup missed pick up several times in 2019	2/10/2020 5:05 PM
116	- Change Frequency Garbage collection weekly	2/10/2020 4:37 PM
117	- Expand Items Collected more drop-offs for glass	2/10/2020 4:23 PM
118	stratas need to have pickup for glass & other "not accepted items like single family homes do.	2/10/2020 3:50 PM
119	- Expand Items Collected Should have the soft plastic picked up.	2/10/2020 3:32 PM
120	- Expand Items Collected ALL RECYCLING SHOULD BE CURB PICK UP TO SAVE CARBON FOOTPRINT, ONE TRUCK BETTER THAN ALL RESIDENTS DRIVING HERE THERE AND EVERYWHERE	2/10/2020 3:18 PM
121	- Expand Items Collected Why not pick up bags and styrofoam?	2/10/2020 2:25 PM
122	- Change Frequency Garbage should be every week	2/10/2020 2:05 PM
123	- Too Confusing Could be less complicated, especially for seniors with out a vehicle to take items to depots.	2/10/2020 1:51 PM
124	- Miscellaneous I know green waste is changing, but would love to see the option of residents dumping green waste at the dump for free like Coquitlam residents get	2/10/2020 11:22 AM
125	- Change Frequency I think the green waste year round pick up is necessary	2/10/2020 9:34 AM
126	- Too Confusing much more clarification regarding what can and cannot be recylced needs to be done	2/10/2020 9:13 AM
127	N/A The complex we live in uses a private company	2/9/2020 8:35 PM
128	- Miscellaneous Need to standardize the schedule like Port moody and coquitlam on a 4 day schedule. The zone you're in should define the day your pickup permanently, and holidays should only be a temporary / one week change.	2/9/2020 8:25 PM
129	- Change Frequency Green cart later and early start due to garden waste atvthise times	2/9/2020 11:26 AM
130	- Blky Itm/Sprng Cln - Change Frequency - Expand Items Collected For the amount of stuff one is to divert from the landfill, consider weekly recycling. Also need to expand recycling to include things that used to be acceptable and are not any longer. What about the people that don't drive? They can't get to all the different places to drop off recycling. An annual spring clean up would be nice, or allow for heavy item pick up free of charge to reduce illegal dumping.	2/8/2020 7:03 PM
131	- Change Frequency Twice a week service isnt enough. Go to weekly service so we dont have to go privately!	2/8/2020 6:04 PM

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132	- Change Frequency Need more frequent pick ups for recycling and green waste.	2/8/2020 9:35 AM
133	- Miscellaneous I do not appreciate getting warning letters for setting out the garbage can when only partially full - we generate very little garbage so it would take 2-3 months to fill the bin. I don't think I need to collect a stinking filthy mass of garbage to fill the bin before putting it out. You are penalizing people who are waste efficient, and we pay the same amount for garbage removal as everyone else, so please remove the silly requirement that bins be full before they are set out. That is incompatible with not having garbage become a wildlife attractant/source of disease and so on.	2/8/2020 7:55 AM
134	- Expand Items Collected Would love to see some type of community event where hard to recycle items can be brought to a central location to encourage proper recycling (to minimize people throwing things in the trash)	2/7/2020 10:34 PM
135	N/A We live in a Strata and take care of our own garbage pick up.	2/7/2020 4:05 PM
136	+ Great! It's ok now, wow this is a first for this City.	2/7/2020 3:47 PM
137	+ Miscellaneous Excellent reliable service!	2/7/2020 3:35 PM
138	- Miscellaneous your many restrictions and willingness to fine people are too arbitrary and constraining. allow us to put our non-green cart out when we want!	2/7/2020 2:50 PM
139	- Miscellaneous Need more education/enforcement of what goes in each bin	2/7/2020 2:45 PM
140	N/A apartment	2/7/2020 2:16 PM
141	- Change Frequency I would like to see more things included in the blue bin. Many things have to be taken to a recycling depot. How does one do that if they don't drive or own a car? It would be nice to have a pickup once a year for electronics and household articles, like Coquitlam has.	2/7/2020 2:13 PM
142	+ Miscellaneous The team that does this job is awesome.	2/7/2020 12:32 PM
143	- Expand Items Collected I live in a townhouse complex and the city wont pick up here so we have to pay for private. Seems to me my taxes should cover that. Soft plastic recycling needs improvement. It's currently no user friendly.	2/7/2020 11:24 AM
144	- Expand Items Collected we need glass pickup	2/7/2020 8:01 AM
145	- Miscellaneous Need to offer locks for smaller waste carts. I don't believe weekly green waste pickup is needed all year round. I don't think animal products (meat, dairy, etc) should go in green bins.	2/6/2020 10:14 PM
146	- Miscellaneous I believe the process for warnings and fines need to be revisited to focus on education around what is acceptable in different carts as it can be complicated. Don't assume people are disregarding the rules or intentionally putting items in the wrong bins	2/6/2020 10:07 PM
147	+ Miscellaneous Good system	2/6/2020 7:49 PM
148	+ Miscellaneous Good Service. Always reliable and on time	2/6/2020 7:23 PM
149	- Change Frequency Recycling should have an added scheduled week at Christmas time	2/6/2020 6:10 PM
150	N/A we have private pickup	2/6/2020 6:00 PM
151	- Change Frequency more garbage pickup in the hot summer months maybe	2/6/2020 5:19 PM
152	- Expand Items Collected I would like to see Glass pick up for recycling	2/6/2020 4:29 PM
153	- Expand Items Collected would Like glass to be picked up for recycling	2/6/2020 4:11 PM
154	- Expand Items Collected Recycling services needs to be enhanced (accept glass, plastic bags, styrofoam and others). Recycling needs to be extremely easy for residents. The environment needs it	2/6/2020 1:55 PM
155	+ Miscellaneous Appreciate the organized calendar sent out	2/6/2020 1:11 PM
156	+ Miscellaneous no complaints at this time, really appreciate the service	2/6/2020 1:11 PM
157	- Bin Size I am faced with a problem each week. If I am careful, I cannot come near to filling the bin. If I set it out, it is not full; if I do not set it out till the next collection, the odor is	2/6/2020 9:16 AM

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unacceptable. Can we choose a smaller bin?

158	+ Miscellaneous I very much appreciate being able to place all my recycling in one container. Thank you!	2/6/2020 8:13 AM
159	- Change Frequency Definitely more garbage collection is needed, especially during the holidays	2/6/2020 7:42 AM
160	- Expand Items Collected Would love glass recycling for blue bins	2/5/2020 5:19 PM
161	N/A Goes through Strata so unaware if there is an issue or not	2/5/2020 4:40 PM
162	- Expand Items Collected would be nice to see more sorting of recycling to avoid garbage thrown in them blue bins	2/5/2020 12:10 PM
163	- Change Frequency Could use more pickups for recycling in peak times like Christmas where there is more echoing per house hold	2/5/2020 11:53 AM
164	N/A Private service	2/5/2020 11:10 AM
165	Recycling should be picked up weekly. Or, provide a town centre recycling depot like Coquitlam has. Currently we have to drive to the Coquitlam transfer station to recycle styrofoam, glass and metal.	2/5/2020 8:54 AM
166	+ Miscellaneous Based on discussions with work colleagues and friends, I think PoCo's recycling and green cart programs are a leader in GVR communities	2/5/2020 7:47 AM
167	- Expand Items Collected Having glass recycling at our homes would be appreciated. The recycle bin located at Shaughnessy Station is an indication that many recycle as it is constantly over flowing in inaccessible.	2/4/2020 8:43 PM
168	- Expand Items Collected Great system. I'd like to see more items be accepted for recycling.	2/4/2020 4:46 PM
169	- Miscellaneous Green waste bins should not be used for food waste because it creates a bear attractant	2/4/2020 2:26 PM
170	- Change Frequency in fact my garbage (grey waste) could be picked up monthly and i would not be negatively impacted	2/4/2020 12:06 PM
171	- Blky Itm/Sprng Cln Need yearly extra pick up of items that are hard to get rid off	2/4/2020 11:18 AM
172	- Blky Itm/Sprng Cln Yard waste often does not fit in the bins. There should be a spring and fall pick up for large quantity yard waste	2/4/2020 8:44 AM
173	+ Miscellaneous I like the commingling for recycling	2/3/2020 9:47 PM
174	+ Miscellaneous Timely, effective.	2/3/2020 8:43 PM
175	- Change Frequency Every 2 weeks is not enough	2/3/2020 8:26 PM
176	+ Miscellaneous Services are great	2/3/2020 7:34 PM
177	- Change Frequency More recycling and green waste pickup, also coquitlam has unlimited green waste return at the transfer station	2/3/2020 6:32 PM
178	- Expand Items Collected Would like to see recycling like in some states where everything goes into one container and they pay people to sort and clean it.	2/3/2020 6:01 PM
179	- Expand Items Collected Excellent service. Only suggestion, could glass recycling be included in garbage pick-up?	2/3/2020 2:23 PM
180	- Change Frequency Green waste needs to be extended weekly during the fall-winter transition. Bears are still out and not hibernating when the weekly service ends. Lots of attractants are causing conflict between human and bear.	2/3/2020 1:31 PM
181	- Miscellaneous Just would like to see enforcement on people who leave their garbage out that attract bears. Not the bears fault	2/3/2020 10:33 AM
182	+ Miscellaneous Excellent!	2/3/2020 8:30 AM
183	N/A Live in a townhouse have a private company	2/3/2020 4:20 AM
184	+ Miscellaneous Always consistent and drivers are always polite & professional.	2/2/2020 9:05 PM

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185	+ Miscellaneous	the drivers are friendly. Keep up the good work	2/2/2020 8:21 PM
186	- Missed Pickup	We always hope they will collect, but puntuality and lack of communication is a big problem.	2/2/2020 8:14 PM
187	+ Miscellaneous	Glad to hear about weekly organic coming his year	2/2/2020 5:50 PM
188	- Miscellaneous	City can not manage to pick the waste on same days rather than circling? Why other cities can do it? Learn it from them	2/2/2020 5:49 PM
189	- Expand Items Collected	Would like to see glass recycling	2/2/2020 5:36 PM
190	- Blky Itm/Sprng Cln	- Expand Items Collected there is usually items that cannot be put in either bin; i.e. styrofoam, light bulbs, glass, etc. Also, it is very hard to get rid of old pieces of furniture for the people that do not have a truck, I have heard of other municipalities that give their citizens the option of taking big items outside to be collected by the city at least twice a year, I wonder if that would one day be possible in Port Coquitlam.	2/2/2020 4:45 PM
191	- Bin Size	- Change Frequency Garbage every 2 weeks in the summer months is not enough due to the bear situation. Also green waste should be weekly year round. Large recycling and green waste bins should not be an additional charge!	2/2/2020 4:17 PM
192	- Blky Itm/Sprng Cln	Bring back the once a year curbside pickup for large items (e.g. household appliances like fridge, stoves), sofa, mattresses, etc. This wil help reduce illegal dumping in the alleyways, in businesses loading bays, in empty lots, etc.	2/2/2020 3:31 PM
193	- Change Frequency	weekly garbage collection at least during summer months	2/2/2020 3:16 PM
194	+ Miscellaneous	The staff are so friendly.	2/2/2020 2:28 PM
195	N/A	Strata	2/2/2020 12:52 PM
196	N/A	Our complex has private collection	2/2/2020 12:34 PM
197	- Expand Items Collected	Glass pick up is necessary	2/2/2020 11:10 AM
198		Increase free garbage dealing service	2/2/2020 10:52 AM
199		Recycling service is terrible. I have containers piled in my kitchen for a week and a half because the bins are full.	2/2/2020 10:45 AM
200	N/A	Not sure. Live in a condo	2/2/2020 10:17 AM
201	- Miscellaneous	Need a bylaw officer to drive the garbage route the night before and ticket people that put their garbage out. There is way too many bears in our neighborhood!!!	2/2/2020 10:16 AM
202	- Blky Itm/Sprng Cln	SO happy to see year-round green waste! But would still love to see extra features (eg unlimited yard waste pick up 2x year, large item pick up, etc) to be in line with other municipalities.	2/2/2020 10:15 AM
203	N/A	I live in a condo with different services.	2/2/2020 10:13 AM
204	- Miscellaneous	there could be more placement of garbage cans seasonally along riverbank as so much junk is left there buy people using the River.	2/2/2020 10:10 AM
205	+ Miscellaneous	I like the proposed changes in the schedule for pick up on a weekly basis.	2/2/2020 9:37 AM
206	- Change Frequency	Green waste pickup throughout year	2/2/2020 9:34 AM
207	+ Miscellaneous	reliable and efficient	2/2/2020 8:30 AM
208	N/A	I live in strata unit, so this is paid through strata fees.	2/1/2020 9:13 PM
209	- Change Frequency	It should happen every week for garbage and recycling bins.	2/1/2020 7:43 PM
210	+ Miscellaneous	Waste ambassadors are fantastic and helped me at my strata!	2/1/2020 5:05 PM
211	- Miscellaneous	green cart needs improvement along rural areas where bears seem to have more access	2/1/2020 4:25 PM
212	- Change Frequency	garbage recycling and compost cycle could be improved...sometimes 2 weeks between compostable pickup	2/1/2020 4:16 PM

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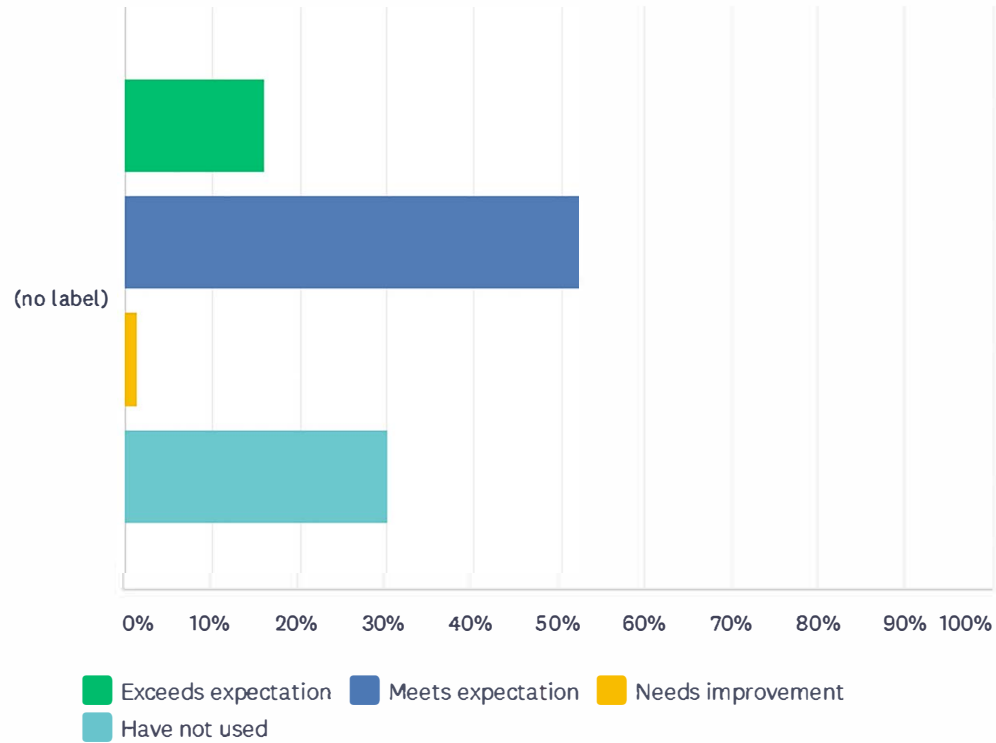
213	- Change Frequency Recycling pickup needs to be weekly.	2/1/2020 4:14 PM
214	N/A I live in a condo where we pay for our own service	2/1/2020 1:12 PM
215	N/A Nothing to complain about	2/1/2020 12:06 PM
216	- Miscellaneous Help needed for elderly disposing larger items	2/1/2020 11:49 AM
217	- Expand Items Collected We need to be able to soft plastics easily recycled. It would be preferable to have them in our bins. Even of they are bagged within the bin.	2/1/2020 7:27 AM
218	- Expand Items Collected Provide pick up for glass and other recyclables like electronics, small appliances. For seniors, it's impossible to go to three or four different drop off points for all disposable items	2/1/2020 4:52 AM
219	- Change Frequency Don't need more green pick up. People need to lock their cans.	1/31/2020 6:57 PM
220	- Change Frequency Our house gets missed a min. of 4 times/yr. Would be great to have Green pickup weekly, yr round; and increased recycling pickup, now that there more eligible items.	1/31/2020 5:45 PM
221	- Expand Items Collected Glass recycling???	1/31/2020 5:25 PM
222	- Change Frequency additional garbage collection is required	1/31/2020 4:17 PM
223	- Miscellaneous Household waste should be picked earlier during warm months	1/31/2020 3:42 PM
224	- Miscellaneous would like to see less littering, especially on the trails. It's bad. Really disgusting and annoying. The littering situation is really bad, and very unfortunate in beautiful parts of nature	1/31/2020 2:55 PM
225	N/A We need to aim for zero waste	1/31/2020 7:48 AM
226	- Expand Items Collected would be nice for recycling to accept soft plastics (bags) and biodegradable green waste bags	1/30/2020 8:11 PM
227	- Change Frequency More regular pickup in bear prone areas is a Must! Bi-weekly in the summer is not sufficient!!!	1/30/2020 6:33 PM
228	N/A Condo dweller, seems like garbage is a hot topic for home owners. Less so for condo dwellers	1/30/2020 6:29 PM
229	+ Miscellaneous Good service	1/30/2020 5:44 PM
230	- Change Frequency Weekly pickup of the green cart should start earlier in the year. Starting weekly pickup in May is too late in the year for garden cleanup that starts much earlier.	1/30/2020 5:06 PM
231	+ Miscellaneous Well done	1/30/2020 3:51 PM
232	- Bin Size - Change Frequency Green waste pickup weekly, larger blue bins at no cost to resident to encourage recycling	1/30/2020 2:59 PM
233	- Change Frequency Why only once for two weeks during winter season. What is the different in term of budget for every week and every two weeks? We need more detail to evaluate it	1/30/2020 2:29 PM
234	- Change Frequency I only get garbage pick-up every two weeks. I don't understand why the service is only every two weeks.	1/30/2020 2:28 PM
235	- Change Frequency - Expand Items Collected all plastics should be able to be put in to recycling bins.green waste should be every week in townhouses,apartments, condos	1/30/2020 1:26 PM
236	- Miscellaneous Would appreciate if driver knocks over a bin, that they would put it back upright, and ensure it is closed, so as not to attract wildlife till the homeowner typically gets home from their work day.	1/30/2020 1:13 PM
237	N/A Condo dwellers	1/30/2020 12:41 PM
238	- Miscellaneous Organic waste containers needed in parks. A recycling container and a garbage container needed at each transit stop.	1/30/2020 10:44 AM
239	N/A -	1/30/2020 10:30 AM
240	- Miscellaneous Bigger fines for violators.	1/30/2020 10:24 AM

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241	- Expand Items Collected Like Coquitlam, should also collect glasses once a month!	1/30/2020 10:17 AM
242	+ Miscellaneous I really liked the extra after Xmas pick up, all the info on proper recycling, and how we alternate blue and grey carts. The drivers are consistent in their arrival times. I like that I can have bear locks.	1/30/2020 8:38 AM
243	- Miscellaneous Very good although some truck operators are much better than others at dumping into the trucks.	1/30/2020 8:28 AM
244	- Expand Items Collected Glass recycling would be great	1/29/2020 9:43 PM
245	- Miscellaneous Pick up the garbage.	1/29/2020 9:24 PM
246	- Expand Items Collected Plastic bags and glass should be recyclable in blue city bins.	1/29/2020 9:05 PM
247	N/A I'm not a drain on city resources	1/29/2020 8:51 PM
248	- Miscellaneous Use the same garbage type of scheduling (same day of the week pick up for the year	1/29/2020 8:30 PM
249	- Expand Items Collected Needs glass recycling in condo blue bins	1/29/2020 7:04 PM
250	- Expand Items Collected - Miscellaneous Have a new career in spending time sorting recycling and having to take excluded items to numerous locations. Glass, in particular is an issue. Other cities have glass pickup. I'm supposed to be retired not a garbage manager. Plus once the garbage truck ripped off a lid and then a bear ripped off a lid and the second time I went in the clerk was rude as it was my second request for a replacement and I got charged for the lid!	1/29/2020 7:02 PM
251	- Expand Items Collected I would be willing to pay more for more comprehensive recycling collection.	1/29/2020 6:13 PM
252	- Change Frequency Going to weekly green waste is a good idea. What is the relationship between increased bear issues and green waste. Never used to be a problem	1/29/2020 4:26 PM
253	N/A Most provided through private arrangements made by Strata	1/29/2020 4:18 PM
254	+ Miscellaneous Very good	1/29/2020 2:50 PM
255	+ Miscellaneous No issues here	1/29/2020 2:47 PM
256	- Expand Items Collected I do wish it were easier to recycle glass, Styrofoam and plastic bags.	1/29/2020 1:59 PM
257	+ Miscellaneous I feel that Poco is a leader in this area	1/29/2020 1:09 AM
258	- Change Frequency - Miscellaneous I would like to see weekly garbage pickup. Have locking garbage lids available for all residents of Port Coquitlam.	1/28/2020 8:03 PM
259	asdasd	1/24/2020 2:26 PM

Q8 How do you feel about the service you get in Fire Services?

Answered: 935 Skipped: 36



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	15.94%	52.41%	1.50%	30.16%	935	2.46
	149	490	14	282		

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#	ADDITIONAL COMMENTS	DATE
1	+ Responsiveness Seen two emergencies recently in my building, and Fire Service was fast and efficient, over-efficient with two trucks and 6-10 men to get a lady out of an elevator when power went down.	3/2/2020 3:25 PM
2	N/A Have never called for the help of fire services yet, but I am sure they are very reliable.	3/1/2020 8:50 PM
3	- Miscellaneous I am worried about the safety of the industrial activity and rail yard. I would like more effort to ensure Poco Fire has material and training for dealing with all the chemicals transported, manufactured and used in Poco.	3/1/2020 6:23 PM
4	+ Kudos The free classes provided are fantastic	3/1/2020 4:05 PM
5	N/A never had to use the service...thank goodness.	3/1/2020 2:59 PM
6	N/A From all the sirens I hear they seem to be quite busy	2/28/2020 11:37 PM
7	- Miscellaneous cheaper to have food delivered „organic than to have guys wasting time buying food ... get city to get food delivered at city cost as better than fire trucks driving on bumpy roads with crosswalks badly marked .. better to train in firehall than do food pick up and delivery work	2/28/2020 10:59 AM
8	+ Responsiveness An adjacent building had a fire and we observed fast and thorough service.	2/27/2020 11:49 PM
9	+ Kudos Firefighters are awesome.	2/27/2020 10:55 PM
10	- Miscellaneous They should not get any pay increase with addl training that is in budget. Seems like they have a lot of downtime/time not fighting fires for the wages receive.	2/27/2020 7:39 PM
11	+ Responsiveness Always first to arrive when an ambulance is called.	2/27/2020 5:37 PM
12	+ Kudos Love it.	2/27/2020 3:11 PM
13	+ Kudos I believe we have a good fire service.	2/27/2020 1:13 PM
14	- Miscellaneous I don't think we need more firefighters. I think our money could be used better in funding a skytrain through poco.	2/26/2020 5:59 PM
15	- Miscellaneous Would like to see courses on outdoor survival also use of a compass, maps & radio's, about cell service available. We are so close to the mountains & trails. I feel it is needed.	2/26/2020 2:46 PM
16	N/A NONE	2/25/2020 9:54 AM
17	+ Kudos Love these folks	2/24/2020 3:15 PM
18	N/A thankfully not used	2/24/2020 10:33 AM
19	- Miscellaneous I requested an inspection by a Fire Code specialist to look at our fire detector and recommend options to detect carbon monoxide and did not hear back.	2/21/2020 3:41 PM
20	+ Kudos Thankfully (though I took the free emergency preparedness course at the fire hall which was a great offering)	2/21/2020 2:22 PM
21	+ Kudos Would appear to be adequate	2/20/2020 10:31 AM
22	- Expehsive Too much money spent on fire services and firemen need to pay for their own meals not the taxpayer as nurses do	2/20/2020 10:13 AM
23	- Miscellaneous I feel their time could be used better to assist other 911 services. They have a lot of spare and extra	2/20/2020 8:09 AM
24	+ Kudos Although I have not needed fire services thus far, I belive PoCo should continue to support training withing hte fire department.	2/19/2020 8:20 PM
25	- Medical Calls too many calls for medical services	2/19/2020 10:41 AM
26	+ Kudos I expect to never need it; nice to know it's there.	2/18/2020 3:54 PM
27	N/A Thankfully, have not needed	2/17/2020 11:55 AM
28	+ Responsiveness Quick response time	2/15/2020 11:01 AM

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29	+ Kudos Our fire department is above average and amazing. Keep up the good work	2/14/2020 12:33 PM
30	- Miscellaneous there are many houses and apartments that do not meet the minimum standards of fire safety, especially in the older houses in south poco. Many of these houses have illegal suites and or have groups of people living in unsafe sanitary and without an appropriate amount of attention given to fire safety.	2/14/2020 9:24 AM
31	+ Kudos Thankfully I have not required their services myself, but I appreciate them.	2/12/2020 7:44 AM
32	+ Kudos Fortunately have not needed them, but it does give one a secure feeling that they are there.	2/11/2020 4:26 PM
33	N/A thankfully!	2/11/2020 12:49 PM
34	+ Responsiveness always responsive and professional	2/10/2020 6:55 PM
35	+ Kudos Fortunately no one I know has needed fire suppression however our neighbours have required first responders and they are great. So respectful and helpful. Thanks	2/10/2020 9:42 AM
36	+ Responsiveness Most always very responsive	2/10/2020 9:41 AM
37	+ Kudos They've been great when called to my building.	2/9/2020 8:32 PM
38	+ Kudos as always I say the Fire service is the most recommend.	2/7/2020 10:54 AM
39	+ Responsiveness good response times	2/7/2020 9:33 AM
40	- Medical Calls Need smaller mobile units to response to medical aid calls	2/6/2020 7:35 PM
41	- Insufficient Staffing I feel there are not enough fire fighters for adequate fire protection	2/6/2020 5:44 PM
42	+ Miscellaneous Nice to see advanced emergency training for first responders	2/6/2020 4:59 PM
43	+ Kudos fortunately I have not had to call the fire dept, very glad they are close to where I live	2/6/2020 1:43 PM
44	+ Kudos Have only used (thankfully) the tree chipping service. The firefighters are always friendly and helpful	2/6/2020 1:17 PM
45	- Insufficient Staffing I worry our FD is understaffed for what we ask them to do. Keep them, and us, safe.	2/6/2020 8:17 AM
46	- Medical Calls Hire more paramedics and less fire fighters	2/5/2020 5:03 PM
47	+ Kudos They do a great job	2/5/2020 11:54 AM
48	+ Kudos I do see the folks how provide these services out and about town, its really nice to see and say hello	2/5/2020 11:27 AM
49	+ Responsiveness Fire firefighters seem to have a good response time.	2/4/2020 5:02 PM
50	N/A I've never had to use their services	2/3/2020 6:06 PM
51	+ Kudos Very professional efficient service.	2/3/2020 2:24 PM
52	- Miscellaneous Fire services could make use of free time. Perhaps first aid courses or fire safety programs or youth outreach or youth ride alongs.	2/2/2020 8:34 PM
53	N/A I have no direct experience in this area	2/2/2020 8:25 PM
54	- Miscellaneous Do you need to dispatch a fire truck every time there is an accident? Please improve criteria and avoid congestions.	2/2/2020 8:23 PM
55	- Medical Calls Why does fire need additional emergency training when they're not being called for those scenarios. This feels politically motivated against BCAS at the taxpayer expense.	2/2/2020 10:19 AM
56	- Insufficient Staffing Need more firefighters as the city is growing	2/2/2020 9:59 AM
57	+ Kudos Great work by them!	2/1/2020 5:48 PM
58	- Insufficient Staffing more firefighters	2/1/2020 1:14 PM
59	- Medical Calls New homes have sprinklers and have never been safer. Fire dept is not	1/31/2020 7:03 PM

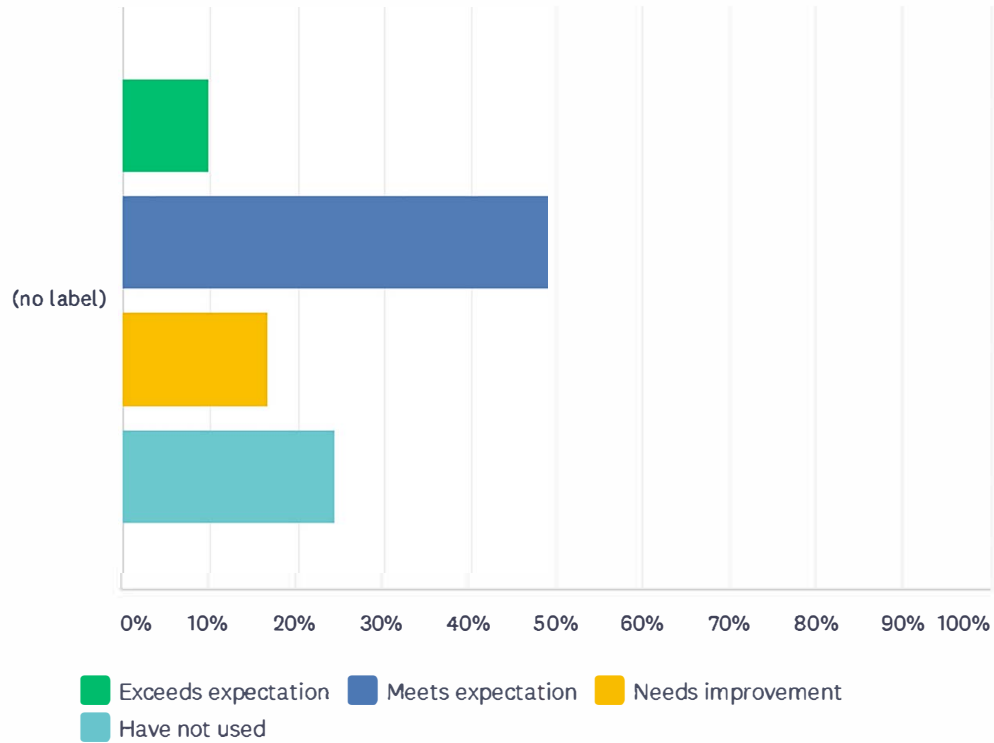
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medical response.

60	N/A	hopefully I won't have to use it and find out	1/31/2020 3:01 PM
61	N/A	Thankfully have not used!!!!	1/30/2020 6:36 PM
62	- Expehensive	Firefighters are OverPAID public servants when compared to Paramedics! Travesty!	1/30/2020 6:36 PM
63	- Medical Calls	While I appreciate the medical first responder of the fire department but it facilitates the abdication by the Provincial Government of their responsibility to provide timely ambulance services. Council needs to continue to monitor and lobby the Province to meet required levels of service and not to relay on fire department response.	1/30/2020 5:16 PM
64	- Insufficient Staffing	Concerned about the lack of personnel and vehicles on duty for a structure fire.	1/30/2020 2:06 PM
65	- Insufficient Staffing	I would not oppose additional fire fighters, trucks and equipments	1/30/2020 1:24 PM
66	+ Miscellaneous	Fire safety is important to our community. Fire services are usually first responders to a situation so we need them.	1/30/2020 10:38 AM
67	+ Kudos	- meets expectation I guess	1/30/2020 10:35 AM
68	- Expehensive	Way much of the budget is put towards this.	1/30/2020 10:15 AM
69	N/A	Thankfully I haven't had to use them other than for tree chipping.	1/30/2020 8:42 AM
70	+ Kudos - Miscellaneous	Good service. I don't know why they have so many non-emergency vehicles though.	1/30/2020 8:40 AM
71	+ Kudos	Very good.	1/30/2020 7:17 AM
72	N/A	Been fortunate to not have to utilize their services	1/29/2020 8:55 PM
73	+ Kudos	I have not heard any complaints	1/29/2020 3:47 PM
74	+ Kudos + Miscellaneous	The recent fires downtown highlight the exemplary work these guys do. That said we live near some big green spaces (Burke Mtn.) and with global warming I hope preventative work is being considered to set up fire controls, understory clean, homeowner education, etc	1/29/2020 2:58 PM

Q9 How do you feel about the service you get in Police Services?

Answered: 927 Skipped: 44



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	9.92%	49.19%	16.61%	24.27%	927	2.55
	92	456	154	225		

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#	ADDITIONAL COMMENTS	DATE
1	- Miscellaneous Noise eg. motorcycles, muscle cars.	3/6/2020 2:38 PM
2	- Presence - Traffic Violations No real experience, but would like to see more around the parks for speeding.	3/2/2020 3:25 PM
3	- Homeless Homeless guy who sets up his TV	3/2/2020 8:12 AM
4	- Presence I'm sure it meets expectations, but I very rarely see police in Poco!	3/1/2020 11:26 PM
5	- Cust Servc/Rspnse We had our car stolen a couple yrs. ago and were very unimpressed with the way it was handled.	3/1/2020 9:51 PM
6	+ Miscellaneous Have never used polices services yet, but again, I am sure they are reliable as well.	3/1/2020 8:50 PM
7	- Presence - Theft Would be nice to see RCMP around town a little more. Doing walk arounds in parks such as Aggie park where there is obvious drug dealings and drive arounds in the north side neighbourhoods during the night as there is a lot of theft break ins and vandalism going on	3/1/2020 7:18 PM
8	- Traffic Violations Additional traffic enforcement	3/1/2020 6:25 PM
9	N/A Thankfully I have not needed these services so maybe that is a sign they are working very well	3/1/2020 4:05 PM
10	N/A The fact that I've not needed to call on police services more than a couple of times in over forty years is a good thing.	3/1/2020 3:43 PM
11	+ Miscellaneous again, havent used the services personally but I do see police on patrol regularly in my community.	3/1/2020 2:59 PM
12	- Presence There is a clear lack of visible policing in PoCo - my perception is that the RCMP favours servicing Coquitlam over Port Coquitlam.	3/1/2020 2:30 PM
13	- Homeless Police need to get a handle on homelessness problem, drug users in parks and around community center.	3/1/2020 2:13 PM
14	- Presence More presence in downtown area. Shaughnessy	3/1/2020 1:02 PM
15	- Homeless To many homeless people riding around on bikes surveilling neighborhoods	3/1/2020 11:46 AM
16	- Theft I wish they could do more about the bike people who skulk around neighborhoods and steal things	3/1/2020 11:16 AM
17	- Presence - Traffic Violations Would like to see more cars patrolling in PoCo. And speed enforcement on Coast.	3/1/2020 9:00 AM
18	- Cust Servc/Rspnse Don't respond to calls	3/1/2020 8:38 AM
19	- Presence - Traffic Violations Please have more presence in Dominion, Ottawa, Burns, and Fremont street/roads/ave. We see many car drivers ignore speed limits on these roads and/or use these roads to race (especially at night). The flat and straight roads are perfect for drag racing enthusiasts.	2/29/2020 10:51 PM
20	- Homeless Police need additional tools to assist growing homeless issues	2/28/2020 5:51 PM
21	- Miscellaneous Police volunteers should assist By law and check downtown for illegal smokers , and people who ride bikes on sidewalk thru town center .	2/28/2020 10:59 AM
22	+ Miscellaneous Quick, effective response to problems	2/27/2020 11:49 PM
23	+ Miscellaneous Police are awesome.	2/27/2020 10:55 PM
24	- Cust Servc/Rspnse Staff taking non emergency calls need improved customer service skills - often give impression that you are calling in unnecessarily, taking up their time and can sometimes appear to be confrontational. Example - called in report suspicious person (on bicycle) appeared to be casing a house for breakin. Asked me height, weight, color of clothes, hair hat, did hat etc have logo. Color of bike etc. Even though in most cases everything is black. I would think most people (as I did) would not expect to have to answer these and many more questions. In the time it took to answer these, the house could very well have been broken in to.	2/27/2020 7:39 PM

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The call taker seemed exasperated that I could not answer all the questions in details. I have (and I know others) not longer call in to report incidences or suspicious behaviour.

25	+ Miscellaneous - Cust Servc/Rspnse	It's ok. Slow reponse but active.	2/27/2020 3:11 PM
26	- Presence - Traffic Violations	Poor in terms of visibility and traffic enforcement. Specifically downtown Poco, Shaughnessy and Pitt river cut throughs. .	2/27/2020 1:13 PM
27	- Presence	More visibility, excluding large groups strolling together.	2/27/2020 11:52 AM
28	- Insufficient Staffing	More police needed, crime and theft have been more prevalent	2/27/2020 11:48 AM
29	- Insufficient Staffing	More law enforcement is necessary.	2/27/2020 9:24 AM
30	- Traffic Violations	Need more traffic enforcement especially around schools and parks	2/27/2020 8:57 AM
31	- Insufficient Staffing - Miscellaneous	Seriously understaffed for the amount of crime, substance use and mental health concerns in our area.	2/26/2020 6:39 PM
32	- Miscellaneous	I don't think we need more police, I think the funding should go towards bringing skytrain through poco	2/26/2020 5:59 PM
33	+ Miscellaneous - Homeless	Overall they do a good job. They need more help to move along this homeless situation.	2/26/2020 5:29 PM
34	- Cust Servc/Rspnse	slow response	2/26/2020 3:24 PM
35	- Traffic Violations	Speed enforcement on Coast Meridian	2/26/2020 2:48 PM
36	+ Miscellaneous	Love these folks	2/24/2020 3:15 PM
37	N/A	thankfully have not used	2/24/2020 10:33 AM
38	- Theft	So many break ins and thefts of packages at doors. More patrols, always!!	2/24/2020 10:13 AM
39	- Traffic Violations	Need to better monitoring of illegal right turns south from shaughnessy onto marry hill bypass	2/23/2020 2:43 PM
40	- Cust Servc/Rspnse	Only had one instance where my alarm company called them. Not the friendliest at the time but we weren't an emergency in the slightest.	2/21/2020 2:22 PM
41	- Traffic Violations	Enforce safe driving by ticketing drivers who run red lights, stop signs, almost graze pedestrians on crosswalks	2/21/2020 1:33 PM
42	+ Miscellaneous	more police is always better. However we feel safe in our community	2/20/2020 9:52 PM
43	- Traffic Violations	need more traffic police for aggressive drivers	2/20/2020 3:42 PM
44	- Miscellaneous	Petty crimes seem now to be tolerated	2/20/2020 10:31 AM
45	- Theft	Huge amount of theft in our area with no response or plan.	2/20/2020 9:39 AM
46	- Insufficient Staffing - Theft	We simply need more police. And specifiially more dedicated to property crime. Cars gettign broken inot and Bikes getting stolen. Not major crimes but these crimes are increasing at an overwhelming rate.	2/20/2020 8:09 AM
47	- Theft	Glad to see you are adding extra funding this year. Lots of petty theft in the Mary Hill area.	2/19/2020 8:20 PM
48	- Miscellaneous	Less focus on enforcement, which does not properly address problems, and instead creates undue burdens on those already dissafected.	2/19/2020 11:16 AM
49	+ Miscellaneous	RCMP doe an excellent job, able to pull from other areas if needed	2/19/2020 10:41 AM
50	N/A	As above	2/17/2020 11:55 AM
51	N/A	Haven't used it yet	2/16/2020 10:34 AM
52	- Presence	Need more of a presence night patrol summer park patrol for youth security	2/15/2020 10:05 PM
53	- Miscellaneous	Too much increase in crime in Mary hill area	2/15/2020 8:49 PM
54	- Presence - Traffic Violations	Did not know we had a police service besides the RCMP? The Coquitlam RCMP also do not patrol Port Coquitlam much, especially with young drivers	2/15/2020 5:27 PM

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who are racing up and down Coast Meridian or Riverwood Gate. Additionally, many cars do not have their tail lights on in the dark or in the rain, plus there are illegal turns, no signalling, illegal stops, etc. - none of this is enforced by the police

55	- Cust Servc/Rspnse - Miscellaneous	Terrible response to school bullying. Total lack of communication with the community on things like home invasions. Complete failure to tackle the upsurge in car break ins, etc.	2/15/2020 1:07 PM
56	+ Miscellaneous	i've contacted them twice (non emergency) and they arrived quickly and were incredibly thorough, friendly and communicative.	2/15/2020 11:44 AM
57	- Traffic Violations	Additional speed control in school, park zones	2/15/2020 11:01 AM
58	- Theft	Theft in building no headway from cops	2/15/2020 10:27 AM
59	+ Miscellaneous	We were seeing a spike in petty theft from vehicles in our neighbourhood, when the police were called they advised to call in every incident so that they could track incidents and therefore increase patrols in the time fo day where these thefts were occurring. I appreciate this kind of reaction and it seems to have calmed down as of late.	2/14/2020 8:12 PM
60	- Traffic Violations	Drivers need to be ticketed for speeding more! Coast Meridian especially bad.	2/14/2020 3:13 PM
61	- Miscellaneous	It is time for Port Coquitlam to become its own RCMP Detachment. Sharing a Detachment with Coquitlam means we have extremely reduced resources. We either need our own detachment (Still RCMP not municipal) or It is time for Coquitlam RCMP to put an actual substation in Port Coquitlam, Like the Surrey RCMP have done with their expanding neighbourhoods	2/14/2020 12:33 PM
62	- Miscellaneous	a lot of mental health as of late	2/14/2020 11:08 AM
63	- Miscellaneous	This is an area that needs a lot of improvement in the downtown areas and in enforcing public use of parks and areas for the general public. This is also reflected with the bylaw office. While there has been a great improvement in the use of signs there remains large numbers of homeless that rely on the shelter from the treed areas of the parks. I have mentioned more about this in the earlier questions.	2/14/2020 9:24 AM
64	- Presence	With sharing the RCMP with Coquitlam we don't get the service we need in an area with high homelessness and drug use.	2/13/2020 1:23 PM
65	- Presence	Not a visible prescence really.	2/11/2020 6:41 PM
66	- Traffic Violations	Haven't really used them but see a need to clamp down on excessive speeding on our roads and vehicles turning right on a red light without stopping.	2/11/2020 4:26 PM
67	- Miscellaneous	Too many with too much time on their hands.	2/11/2020 2:10 PM
68	- Miscellaneous	too lazy when it comes to arresting thieves and drug pushers	2/11/2020 2:01 PM
69	N/A	Thankfully!	2/11/2020 12:49 PM
70	- Traffic Violations	not enough enforcement for bad and dangerous driving	2/11/2020 11:46 AM
71	- Insufficient Staffing	we need more policing	2/11/2020 10:56 AM
72	+ Miscellaneous	always responsive and professional, follow up has been excellent	2/10/2020 6:55 PM
73	- Theft	Bike theft is a problem. Bike was stolen right in front of the courthouse. Petty theft from cars also a problem. Put resources into police rather than bylaw.	2/10/2020 6:36 PM
74	- Presence	More present officers	2/10/2020 3:40 PM
75	- Traffic Violations	more policing re: patrolling and traffic ex. Coast Meridian	2/10/2020 3:29 PM
76	- Presence	crime has increased in Riverwood area, needs policing	2/10/2020 3:22 PM
77	- Insufficient Staffing	need more	2/10/2020 2:21 PM
78	- Miscellaneous	too much bad stuff around the river, especially in summer, drunk kids	2/10/2020 11:31 AM
79	- Cust Servc/Rspnse	When people commit crimes it would be great if police did their job properly and follow through. Telling civilians that they are going on their 4 day rotation and no	2/10/2020 11:15 AM

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one will follow up with them is ridiculous!

80	- Presence	More Police presence needed	2/10/2020 9:53 AM
81	- Miscellaneous	school kids continually hang out behind 7-11 on Coast Meridian and Salisbury, if I call the police ' too often' a constable will call me and leave me a message saying we sent police and noone was there. I appreciate priorities and feel that a constable calling me is bullying me into not calling, when I pay their salaries.	2/10/2020 9:17 AM
82	- Insufficient Staffing	Port Coquitlam can always benefit from more officers	2/8/2020 7:13 PM
83	- Traffic Violations	Again would like to see more speed enforcement in park/school zones.	2/8/2020 7:58 AM
84	- Presence	We have a police force?	2/7/2020 3:52 PM
85	- Miscellaneous	I support removing RCMP and replacing with Tri-City Police .	2/7/2020 3:28 PM
86	- Cust Servc/Rspnse	I have received considerable disrespect from them; part of it gender based. many people, including myself, have been judged instead of empathized with when we were in domestic disputes. many women including myself no longer will call for help because of this.	2/7/2020 2:57 PM
87	- Miscellaneous	Lets not waste money considering our own police force	2/7/2020 2:27 PM
88	- Cust Servc/Rspnse	We have car break ins all the time in our area. Residents are always reporting to the police. We never get feed back from the police on this issue: Another pet peeve for me is that I am an avid cyclist and have a bike rack on the car, I get pulled over by the police and I am subjected to a lecture et al. This takes roughly 30 minutes: My problem with this is the number of times, I have had close calls with people driving while texting and pulling out when I am on my bike. I believe the police need to triage. Maybe their time is better spent on crime and traffic safety rather than pulling people over with bike racks on their cars. (please note: ICBC will not give licence plates to put on bike racks.....so a wee bit of an impasse with this issue).	2/7/2020 11:55 AM
89	- Traffic Violations	On some part of Prairie Avenue they are racing since Burns opened, forget about Stop signs they don't see them. The speed on Burns or going to the Dyke is not for the faint of heart. Maybe controlling would be a good idea.	2/7/2020 10:54 AM
90	- Traffic Violations	speeding enforcement needed on marhyill bypass near Shaughnessy St	2/7/2020 8:10 AM
91	- Traffic Violations	The traffic resulting from the housing development on Burke Mountain has caused Coast Meridian to become dangerous in terms of speeds as it is now a major connector to the Loughheed and Mary Hill Bypass	2/6/2020 10:26 PM
92	- Miscellaneous	We need our own police station instead of having to go to Coquitlam.	2/6/2020 8:49 PM
93	- Presence	I would like to see more members on bicycles riding the trails, parks, riverbanks and lanes making policing more effective on a surface	2/6/2020 7:35 PM
94	- Insufficient Staffing	I don't think we have enough police officers	2/6/2020 5:44 PM
95	- Insufficient Staffing	I'm sure its a real challenge even here in PoCo and like any service there never is enough staff, sorry about that.	2/6/2020 1:43 PM
96	+ Miscellaneous	Never had an issue with our shared RCMP services. Appreciate all they do.	2/6/2020 8:17 AM
97	- Traffic Violations	More traffic control is needed. Speeding and parking are the main problems	2/6/2020 7:51 AM
98	+ Miscellaneous	I see them in my area constantly, making me feel safe. They are approachable and very helpful.	2/5/2020 9:02 PM
99	- Theft	property crimes are out of control in my area. B&Es in cars are frequent.	2/5/2020 8:26 PM
100	- Cust Servc/Rspnse	Calls are being made in our neighbourhood and police regularly do not attend	2/5/2020 4:02 PM
101	+ Miscellaneous	I had opportunity to assist a "lost" senior. The officer was most kind and took the gentleman back to his residence. I do also thank them when they are in the area to note the red and yellow light runners at heavy intersections	2/5/2020 11:27 AM
102	- Cust Servc/Rspnse	Not helpful with tenant situations	2/4/2020 9:27 PM

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103	+ Miscellaneous	It appears that there is a large police presence in the city and I feel safe walking around on foot when doing errands.	2/4/2020 7:53 PM
104	- Traffic Violations	more traffic control/speeders/distracted driver cks	2/4/2020 7:14 PM
105	- Miscellaneous	Needs a dedicated Fraud unit that deal with habitual offenders regarding smaller amounts like under 5000. It is reprehensible that no resources are put towards prosecuting proven habitual offenders, just because the amounts are smaller.	2/4/2020 6:57 PM
106	- Miscellaneous	more crime is happening in Poco like drug deals, theft, breakins.	2/4/2020 4:25 PM
107	- Presence - Theft	Shaughnessy flint oxford blocks have to much theft and not enough patrols at night.	2/4/2020 4:04 PM
108	- Miscellaneous	2019 was impressive with the amount of drug users garbage left behind with little enforcement, i see the same drug dealers year round in the same cars for over 2 years now	2/4/2020 1:37 PM
109	- Miscellaneous	Police do their job courts are letting them down	2/4/2020 11:44 AM
110	- Homeless	Difficult for officers to control the homeless situation & they certainly do try to keep us safe.	2/4/2020 11:43 AM
111	- Miscellaneous	Lacking in service for Port Coquitlam in general. Priority to our high statistical crime areas in Poco needs to be addressed. Active policing must happen, not just be call takers. Police need to get to know the community they work in.	2/4/2020 10:31 AM
112	- Presence	Need more patrols at night. My neighborhood sees significant dangerous drivers, petty crime and disorderly behaviour at night (Pitt River @ Citadel/Yukon)	2/3/2020 7:43 PM
113	- Miscellaneous	Too many bad people hang around the river	2/3/2020 6:35 PM
114	- Traffic Violations	Lots of people run stops signs	2/3/2020 3:13 PM
115	- Insufficient Staffing	I was a member of Coquitlam/Port Coquitlam Detachment at one point in my service. We needed more resources then and I do not think this has changed.	2/3/2020 2:24 PM
116	- Insufficient Staffing	Too few police to catch criminals breaking into cars and homes in my area. I'd rather less focus on bylaws and more on getting rid of criminals.	2/3/2020 2:02 PM
117	+ Miscellaneous - Presence - Traffic Violations	There is a lack of police presence on the Coast Meridian corridor. So many Burke Mountain residents speed and run the red lights. Near misses happen daily and it's only a matter of time before a fatality happens. After hours responded quickly to a noise complaint, which is good.	2/3/2020 1:39 PM
118	- Traffic Violations	Speed control in park and school zones must be increased	2/3/2020 4:21 AM
119	- Cust Servc/Rspnse	My only two dealings with local police in the last 13 yrs of living in Port Coquitlam have both been awful. They have been rude, abrasive and complete jerks. It's a shame that a professional police department like Vancouver or Port Moody couldn't patrol our <u>streets instead</u> of hiring a contractor who has no interest in Port Coquitlam.	2/2/2020 9:21 PM
120	- Presence	police presence is lacking in Port Coquitlam	2/2/2020 8:34 PM
121	N/A	I have no direct experience in this area	2/2/2020 8:25 PM
122	- Miscellaneous	Too expensive, please lower cost and find efficiencies.	2/2/2020 8:23 PM
123	- Insufficient Staffing	need more polices, although the justice system is too mild and can not handle it	2/2/2020 5:54 PM
124	- Cust Servc/Rspnse	We called Police for an incident at Riverside High and they police would not come. A fight subsequently broke out between adults.	2/2/2020 2:35 PM
125	- Traffic Violations	All forms of bad, dis-respective driving going on with little or no policing	2/2/2020 12:57 PM
126	- Presence	Police never patrol Argue Street even though there is a park on that street; I haven't seen police in 4 years.	2/2/2020 12:38 PM
127	- Presence	More presence needed, more random drive by's, more boots on the ground in the downtown area	2/2/2020 11:18 AM

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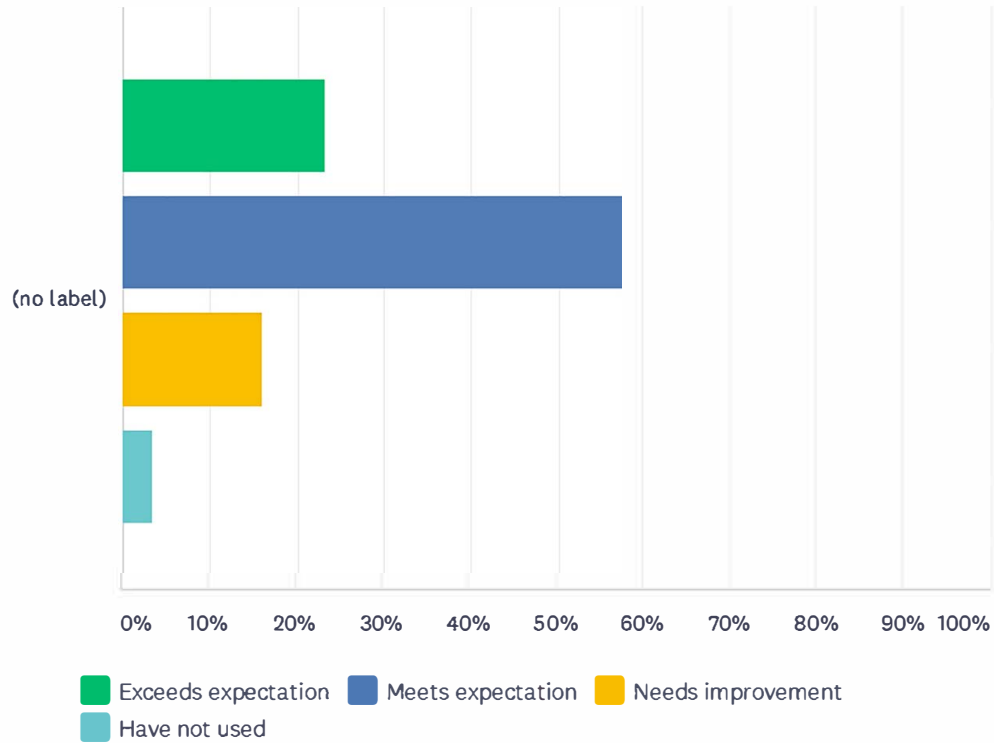
128	- Insufficient Staffing	Need more police officers, understaffed.	2/2/2020 9:59 AM
129	+ Miscellaneous	I commend the policing in our area. We have been designated a hot spot area and the response from law enforcement when we have issues is nothing short of amazing, Kudos to our local RCMP detachment.	2/2/2020 9:50 AM
130	- Cust Servc/Rspnse	Not very responsive when things get stolen from cars, not very eager <u>when groups</u> of suspects that actually steal from cars are reported.	2/1/2020 9:21 PM
131	- Presence	More patrols downtown in evening/night	2/1/2020 8:38 PM
132	- Presence	I hardly see this service. It needs more presence.	2/1/2020 7:44 PM
133	- Cust Servc/Rspnse	Police have sped unnecessarily through my complex. Police were useless to me when I was assaulted (as a cyclist, a driver took my phone and smashed it).	2/1/2020 4:20 PM
134	- Insufficient Staffing	more police	2/1/2020 1:14 PM
135	- Presence	Would like to see more visual presence in community	2/1/2020 12:16 PM
136	+ Miscellaneous - Presence	City is very peaceful! Wouldn't mind more police presense if needed though.	2/1/2020 12:13 PM
137	- Presence	Request more police patrol near the 3030 Gordon Shelter area. I live in the neighbourhood and frequently witness suspicious and illegal activities involving residents from this shelter.	2/1/2020 11:33 AM
138	- Presence	The police should have a greater community presence. Just for once it would be nice to see a police person or two on foot patrol actually walking around downtown PoCo and talking to people on the street. For outlying neighborhood, car patrols should be de rigeur especially after dark. It's very important that police should make themselves known throughout the community.	2/1/2020 5:02 AM
139	- Presence	One of neighbor's cars got vandalized. Roving policemen would have prevented such incident.	1/31/2020 10:06 PM
140	- Miscellaneous	Reduce law enforcement	1/31/2020 8:03 PM
141	N/A	hopefully I don't have use this either	1/31/2020 3:01 PM
142	- Presence	needs to patrol more frequently on woodland area	1/31/2020 2:18 PM
143	- Traffic Violations	traffic enforcement	1/31/2020 1:12 PM
144	- Cust Servc/Rspnse	be more understanding and be humane to human beings; listen and hear	1/31/2020 11:41 AM
145	- Miscellaneous	Giving out tickets for an illegal turn on a bright sunny weekend afternoon when there is no traffic does nothing to aid traffic congestion. Get out during rainy rush hour traffic when it's pouring rain and people disobeying traffic signs are holding up traffic. Don't be lazy	1/31/2020 7:21 AM
146	+ Miscellaneous	Police are quick!	1/30/2020 11:00 PM
147	- Presence	never see them around	1/30/2020 7:42 PM
148	- Cust Servc/Rspnse	RCMP do not offer the community any value. They have never helped me to my satisfaction whether it was my car getting hit with bullets or just a criminal record check during daylight hours. RCMP are the WORST! No solutions to offer you However.	1/30/2020 6:36 PM
149	- Presence	More foot patrols needed in the areas where street people frequent.	1/30/2020 5:57 PM
150	- Miscellaneous	needs to be more proactive	1/30/2020 1:29 PM
151	- Traffic Violations	some regular school zone moving violations during pick up and drop off times. Drivers are atrocious in school zones.	1/30/2020 1:24 PM
152	- Presence	The police need to be more visible, especially around the parks and areas. Also more patrols around the condos, there is a lot of outside theft from the ground units. However I will say i would rather the police focus on the real criminals rather than fining the hard working tax payers over some slight infraction they may have made. And also more patrols of Coquitlam River during the summer, re groups partying.	1/30/2020 12:50 PM

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153	- Presence	There is little to no visible police presence in PoCo	1/30/2020 11:47 AM
154	N/A	Hope I never have to.	1/30/2020 11:09 AM
155	- Presence	It is very very rare to see a police officer or cruiser in the downtown PoCo area.	1/30/2020 10:48 AM
156	+ Miscellaneous	- meets expectation I guess	1/30/2020 10:35 AM
157	- Miscellaneous	Way too much of the budget is put towards police services for the amount of homeless, loiters, intoxicated people are around the city.	1/30/2020 10:15 AM
158	- Presence	I would like to see more presence of police given what feels like a rise in small crime and due to the homeless camp concerns.	1/30/2020 8:42 AM
159	- Miscellaneous	This is a tough one. The RCMP do a fantastic job but are hobbled by budgets, politicians and courts. Issues that are outside the realm of local governments. Local governments should encourage provincial and federal governments to better enable the police.	1/30/2020 8:40 AM
160	- Traffic Violations	enforce traffic laws. Speeding bu Apel on Coast Meridian is out of control. Cell phone checks. Coast Meridian and Lincoln is becoming very dangerous with fast lane changes, running the lights and improper turning into traffic.	1/30/2020 8:26 AM
161	+ Miscellaneous	Never really had to deal the the police, meet a few on the trail, always polite and ready to help	1/30/2020 7:17 AM
162	- Theft	Few criminals caught when break-in occur. Hundreds of car break-in and few caught.	1/29/2020 9:31 PM
163	- Insufficient Staffing	Additional officers are required.	1/29/2020 9:08 PM
164	N/A	Been fortunate to not have to utilize their services	1/29/2020 8:55 PM
165	+ Miscellaneous	No changes need to be made	1/29/2020 3:47 PM
166	+ Miscellaneous - Insufficient Staffing	Any time I have called (nothing serious), it has been a excellent response. They can always use more support, they put their lives at risk every day to protect us (as do the firefighters)	1/29/2020 2:58 PM
167	- Traffic Violations	More traffic control needed. Drivers speeding, not stopping at stop signs, ignoring school zones. Riverside drive and riverwood gate. Extremely unsafe	1/29/2020 11:38 AM
168	- Presence	More patrolling in areas known for drug activity and stolen property, especially near schools like minnekhada middle school.	1/29/2020 7:01 AM

Q10 How do you feel about the service you get in Parks and Trails?

Answered: 926 Skipped: 45



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	23.22%	57.45%	15.98%	3.35%	926	1.99
	215	532	148	31		

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#	ADDITIONAL COMMENTS	DATE
1	Please put some place for shelter for the homeless over winter	3/6/2020 2:38 PM
2	- Washroom could use some more washrooms along the PoCo trail	3/3/2020 9:50 AM
3	+ Miscellaneous I live here because of the river and beautiful parks.	3/2/2020 3:25 PM
4	+ Miscellaneous very happy with the improvements in local parks ie trimming all the low hanging branches	3/1/2020 9:51 PM
5	- Litter Ban cigarettes on the ground.	3/1/2020 8:19 PM
6	+ Miscellaneous Love the trails in poco.	3/1/2020 7:18 PM
7	+ Miscellaneous The parks are amazing, well kept, beautiful gardens, great kids equipment	3/1/2020 3:43 PM
8	- Homelessness - Litter As mentioned before, there needs to be massive clean-up done of trails and parks to remove all homeless shelters, needles and trash left behind by these people.	3/1/2020 2:13 PM
9	- Miscellaneous Poco needs to plant trees and shrubs. There are lots of spaces where carbon sequestering conifers could be planted, especially near to/around the Coquitlam River. Removal of invasive blackberry and planting with native species would improve ecosystem values and aesthetics of community. We need to preserve trees and green spaces as much as possible.	3/1/2020 1:49 PM
10	+ Miscellaneous Gates and trail. Nice walking areas	3/1/2020 1:02 PM
11	- Off-leash Too many off-leash dogs in parks and on trails. Needs more signage and policing.	3/1/2020 9:33 AM
12	+ Miscellaneous I use the trails at least 5 times per week and very much enjoy them	3/1/2020 9:10 AM
13	- Maintenance Skyline Park needs to be mowed more often; many vines or roots growing along ground are hazardous. Settlers Park some sections of pathway really need repair as roots have heaved some parts. Certain areas on the lower east loop the edges have crumbled away. Also, for Skyline some twigs have moved the rocks from the pathside and moved them halfway farther down the hill, maybe they should be cemented in place as some are fairly large. Lack of mowing is also an issue for allergies, ticks and rats..	2/29/2020 10:59 PM
14	- Miscellaneous Please put no smoking bylaw signage in our parks and trails. Also please add a hotline for people to report bylaw offenders.	2/29/2020 10:51 PM
15	+ Miscellaneous - Maintenance For the most part, parks and trails are excellent. The one major pitfall is the dog parks. Particually Maple St, with very minor rain the park becomes a muddy mess and remains that way for weeks. Even just moderate rain and the entry ways become large puddles. For such a busy park in a populated area. This park needs some love to reduce the mud and increase the light in the winter.	2/29/2020 10:03 PM
16	- Maintenance Bushes and grass that belong to park along properties need being maintained	2/29/2020 12:11 PM
17	+ Miscellaneous great to be able to get out safely!	2/29/2020 11:13 AM
18	- Miscellaneous We don't use it as a Comercial and again we pay for it	2/28/2020 8:02 PM
19	- Off-leash Again, please enforce leash laws. Can't walk a dog anywhere now without an off leash dog, and an owner who doesn't pay attention	2/28/2020 7:55 PM
20	- Maintenance Special attention needs to be provided to Blakeburn Lagoons as a nature park. We suggest inviting volunteers from the public to assist with invasive species removal, native planting, and biological inventories. Consider working with the Burke Mountain Naturalists Society.	2/28/2020 5:50 PM
21	The trail under the train bridge is far too narrow, is often filled with puddles, when it floods silt and need cover the path. The wide fish sculpture display jut into the trailpath. I needs to be narrowed so the path can be widened for everyone's safety.	2/28/2020 3:45 PM
22	+ Miscellaneous well maintained; stretch from Gillnetter to Pitt River Bridge, quite straight, not dull.	2/28/2020 3:43 PM
23	- Maintenance More presssure washing of tennis courts ,, Lincoln park really bad ..unsafe. At Fox get rid of scrubs and trees impacting asphalt around Lacrosse box and courts as trip	2/28/2020 10:59 AM

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hazaeds and cause damage . More rebound walls for practice for lacrosse and tennis ,, rigorous pruning of trees in city as they look out of control , Remove trees that need too much money spent on them when they lift pavement ..Be rigorous.

24	- Litter - Washroom	Enforce illegal dumping, lack of washroom facilities	2/28/2020 6:49 AM
25	N/A	I do not use	2/28/2020 6:30 AM
26	+ Miscellaneous	Trails are well maintained. We brag about the Poco Trail.	2/27/2020 11:49 PM
27	+ Miscellaneous	Parks and Trails maintenance people are awesome.	2/27/2020 10:55 PM
28	+ Miscellaneous - Miscellaneous - Off-leash	Wonderful, wonderful job done on Donald Walkway extension. Great that lighting as also extended and gardens along the way. Magical with the Christmas lights also. PoCo trail walkway also great as always, but more done about off leash dogs. Signage should also be washed, as in other parts of city. Would good to have police walk thru on welfare Wed days especially for drug, alcohol visible use.	2/27/2020 7:39 PM
29	+ Miscellaneous	My favorite part about Poco are the parks and trails. Lookin good!	2/27/2020 3:11 PM
30	+ Miscellaneous	We have beautiful parks and trails, though serious issues with homelessness and discarded needles.	2/27/2020 1:13 PM
31	- Maintenance - Miscellaneous	Lawn Maintenance & leaf clean up poor. More social media updates, more for seniors i.e. coffee concerts	2/27/2020 11:52 AM
32	- Miscellaneous	Blakeburn Lagoon - much over spend on irrigation system. Not needed at all. Not sure what person recommended this.	2/27/2020 10:53 AM
33	+ Miscellaneous	Great work! I looking forward to try the new trail along Lougheed	2/27/2020 10:48 AM
34	- Mre Prks/Amenities	Would like to see a dog park in the Cedar Drive area	2/27/2020 7:39 AM
35	- Maintenance	Trails in my neighbourhood are flooded when the rain arrives. I have requested grading and fill but I was told it needs to be studied. Really?	2/26/2020 9:24 PM
36	- Mre Prks/Amenities	Would like to see better lighting in parks and trails	2/26/2020 8:43 PM
37	- Miscellaneous - Off-leash	smoking, dog smelly trash cans, dogs off-leash in on leash-area, loud noises	2/26/2020 8:42 PM
38	- Litter	Help with summertime polluters and random bags of dog crap flung in the bushes	2/26/2020 7:56 PM
39	+ Miscellaneous	Our trail systems are just great.	2/26/2020 7:32 PM
40	- Litter - Miscellaneous	Sadly our tree canopy seems to be disappearing...and it's hard to enjoy our green/park spaces without fear of needles	2/26/2020 6:39 PM
41	- Maintenance	Hyde creek & West Coast trail need grading "potholes"	2/26/2020 3:13 PM
42		The flowers and flower beds are always so well looked after! Well done! Please, please, please don't put down anymore artificial turf on the fields in the parks. When the temperature is hot the off gassing is horrific and is reported to be toxic to children playing on these fields.	2/26/2020 2:59 PM
43	- Homelessness	Parks are getting used for camps and not being being closed up	2/25/2020 2:30 PM
44	- Miscellaneous	concerned about interface areas - we live right next to green space and very large weed trees have the potential to fall on our house	2/25/2020 2:23 PM
45	- Off-leash	The Dog off Leash Park off Gates Park is a disgrace, a mudhole, and wood chips are not the healthiest for dogs.	2/25/2020 2:22 PM
46	+ Miscellaneous	I love our trail systems. I would love to see even more pedestrian and bike routes in our city. I also think we have amazing parks.	2/25/2020 10:03 AM
47	- Miscellaneous	Wheelchair accessibility lacks due to poor planning of ramps, tree roots, etc.	2/24/2020 5:57 PM
48	+ Miscellaneous	The best part about this city is it's parks and trails!	2/24/2020 1:53 PM
49	+ Miscellaneous	love the walk along the rivers/dikes and the new one off Pitt River Road	2/24/2020 10:33 AM
50	+ Miscellaneous	Beautiful, well kept trails	2/24/2020 10:13 AM

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51	+ Miscellaneous	The parks are beautifully maintained	2/23/2020 10:13 PM
52	+ Miscellaneous	City has so many trails and never had a complaint	2/23/2020 6:23 PM
53	- Mre Prks/Amenities	continued development and maintenance of the City's trail system should continue.	2/23/2020 4:26 PM
54	- Maintenance	Too many dips in gravel on the path along Pitt River between Shaughnessy and Pitt River Rd. Virtual lakes on path during sustained periods of rain	2/22/2020 4:13 PM
55	+ Miscellaneous	great trails	2/22/2020 2:45 PM
56	- Miscellaneous	At the Settlers park every morning more than 100 noisy small school kids are running on the narrow trail around the small pond as the school activity forcing out the public who are enjoying quiet morning walk and/or walking with dogs. Parks are for public not for regular school activities. School kids can use nearby school ground to running around.	2/21/2020 2:52 PM
57	+ Miscellaneous	Love the focus on green space, parks, and trails. They're looked after pretty well.	2/21/2020 2:22 PM
58	- Miscellaneous	Dike trails not dog parks, not horse pastures	2/21/2020 1:33 PM
59	- Homelessness	homeless people at river dirty needles broken glass	2/20/2020 11:46 PM
60	- Miscellaneous	two much one use park spending on soccer sports	2/20/2020 10:13 AM
61	- Off-leash	Would be nice to have more off leash dog areas!	2/20/2020 9:39 AM
62	- Miscellaneous	trails could have better access for pedestrians. especially colony farms. This particular trails is a bit tough to bike since it doesnt have a paved sidewalk on both sides and crossing Mary Hill is quite dangerous	2/19/2020 10:49 PM
63	+ Miscellaneous	Love the park trails but I would like to see Argue Street have a bike lane that meets up with United then a bicycle path along United. I believe this would take many cars off the road for the rush hour commutes.	2/19/2020 8:20 PM
64	+ Miscellaneous - Miscellaneous	While the trails and parks themselves are fantastic, access for pedestrian, bycycle, and public transit needs to be improved. Taking a car to a park should not be the best solution.	2/19/2020 11:16 AM
65	- Maintenance	Cedar Trail needs gravel topping	2/19/2020 8:00 AM
66	- Mre Prks/Amenities	Would be nice to have a port a potty along some of the longer routes like Colony Farm or the Troublay Trail. More garbage cans.	2/18/2020 9:04 PM
67	- Mre Prks/Amenities	Build a foot bridge over Hyde creek in line with Sefton	2/18/2020 3:54 PM
68	- Washroom	You should build a toilet around Shaughnessy Park off leash area (lack of toilets around Coquitlam river trail is a big problem)	2/18/2020 3:17 PM
69	+ Miscellaneous	Keep up the great work in this area, it's an attractant to many new residents including myself	2/18/2020 2:37 PM
70	- Maintenance	Our parks seem much less maintained than Coquitlam Town Centre Park.	2/18/2020 12:28 PM
71	- Litter	Some areas are dirty with trash	2/18/2020 6:12 AM
72	- Maintenance	Castle Park has a major drainage issue on pathways since the new trees install and at the new water park.	2/17/2020 11:55 AM
73	+ Miscellaneous - Washroom	Parks & Trails are great!! Suggestion to install at least one public washroom along Coquitlam river walk between Lions Park and David Ave.	2/17/2020 11:01 AM
74	- Mre Prks/Amenities	Ping pong tables in Gates park - just like Coquitlam then centre park	2/16/2020 9:53 PM
75	- Miscellaneous	My house backs onto the Coquitlam River at a flood plane used regularly by locals and out of town people. Fires and debris and nightly parties during Summer is annoying and could be mitigated.	2/16/2020 6:06 PM
76	- Miscellaneous	Crossing some streets you are taking your life in your own hands, Example on Shaughnessy and Patricia ave (trans canada trail).	2/16/2020 10:34 AM

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77	Love the skate park host wish it were are more permanent position, makes the "good" kids feel more comfortable from the riff raff	2/15/2020 10:05 PM
78	- Miscellaneous See earlier comment about dog trails	2/15/2020 4:55 PM
79	- Miscellaneous i'm upset that the city removed doggy bags from the park nearest to my home	2/15/2020 11:47 AM
80	- Miscellaneous bathrooms at hazel trembath park are frequently locked when they are supposed to be open.	2/15/2020 11:44 AM
81	+ Miscellaneous The gardens around town, especially the Donald Street walkway, add so much to the liveability of our town. Props to James and his crew.	2/14/2020 5:26 PM
82	+ Miscellaneous Port Coquitlam has some amazing Parks and trails, some of the best in the lower mainland. I would actually go as far as to say that this is one of our cities most underrated assets.	2/14/2020 12:33 PM
83	- Litter more clean up and perhaps signs at the river to take home your garbage	2/14/2020 11:08 AM
84	- Maintenance - Trail Closure The Traboulay Poco trail, once a source of pride for this community, has suffered from too many years of being disconnected at Colony Farms. Looking forward to seeing this restored. Trail area near Pitt Bridge would benefit from cleanup and improved access points.	2/14/2020 10:43 AM
85	- Homelessness This is a situation that is deteriorating. Residents are experiencing an increased amount of homeless and intoxicated people in the parks and also in the school bleachers. The bylaws are simply not being enforced. This needs a great deal more attention. Our taxes need to be spent on making the social areas of PoCo places that create a sense of community instead of the forcing residents to avoid public trails and parks after daylight. This is especially true of Gaetz and Lions parks in South PoCo	2/14/2020 9:24 AM
86	+ Miscellaneous - Litter Trails in Poco are awesome. The homeless leave a ton of junk in the forest that could be cleaned up more often though.	2/13/2020 1:23 PM
87	- Mre Prks/Amenities They should be expanded across the city	2/13/2020 12:49 PM
88	- Homelessness Traboulay PoCo Trail is nice, but some tents/cloth/garbage (maybe from homeless) can be found in trail	2/13/2020 11:57 AM
89	- Miscellaneous New Sheep Paddock trail needs better path under and beyond the red bridge to access the new trail.	2/12/2020 12:44 PM
90	+ Miscellaneous For a small city, PoCo has an abundance of lovely parks and trails.	2/12/2020 7:44 AM
91	- Miscellaneous Parks should be for everyone.... not just dog owners!	2/11/2020 6:41 PM
92	+ Miscellaneous - Maintenance - Miscellaneous We use them to walk and bike ride. Appear to be kept clean and in decent condition although the gravel path along Argue Street by the river does have a good number of puddles causing some people to walk out onto the roadway. Brown's Trail signage at South East corner of Pitt River Road and Mary Hill By-Pass is confusing in the direction arrows. Colony Farm trail now open, time to get your signs down about a detour route although your signage on this did misinform everyone but the locals who knew better.	2/11/2020 4:26 PM
93	N/A I'm senior!	2/11/2020 2:40 PM
94	- Maintenance Trees are dangerous in Hyde Creek trails.	2/11/2020 2:29 PM
95	- Off-leash Dogs need to be on a leash in public spaces.	2/11/2020 2:24 PM
96	+ Miscellaneous I like that we are getting more trash cans/ dog waste bags and disposal.	2/11/2020 1:03 PM
97	- Maintenance many paths and trails around the city need more upkeep - after heavy rains, etc. the trees should be looked at, many are tilting	2/11/2020 10:56 AM
98	+ Miscellaneous Trail maintenance has been great! Thank you!	2/10/2020 6:55 PM
99	- Off-leash Need FENCES on off leash dog areas. Then you won't need bylaw enforcement for dogs. Offleash areas are not useable without fences. Postage stamp lot downtown is just silly. Need a fencedoff leash area in citadel. Landscaping flowerbeds etc are always beautiful.	2/10/2020 6:36 PM

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100	- Miscellaneous	Bands playing in Lions Park generates noise pollution beyond tolerance.	2/10/2020 4:30 PM
101		Husband is disabled so cannot use wheelchair there (no mobility)	2/10/2020 3:52 PM
102	- Litter	Not impressed by horse droppings on trails, why don't owners have to pick up like dog owners do?	2/10/2020 3:22 PM
103	- Litter	too much litter & dumping	2/10/2020 2:27 PM
104	- Trail Closure	when will sheep paddocks section near Colony Farm refinished?	2/10/2020 2:07 PM
105	- Mre Prks/Amenities	Could use some permanent lights in Parks (cost-effective LED type) especially Aggie Park.	2/10/2020 1:56 PM
106	- Off-leash	more off leash dog trails, not just fenced in mud pits, both Coquitlam and Pitt meadows have these	2/10/2020 11:31 AM
107	+ Miscellaneous	well maintained, quick to clear fallen and dangerous trees. I have spoken to them they are so positive, and caring about the trees etc.	2/10/2020 9:42 AM
108	- Trail Closure	The Poco trail should never have been closed as long as it was. Very disappointing.	2/9/2020 8:32 PM
109	+ Miscellaneous	Lots of great parks and trails that are usually in good condition.	2/9/2020 6:18 PM
110	- Off-leash	The removal of dog waste bins and bags has been a concern. We'd also love to see an off leash dog park built in Castle Park	2/9/2020 12:07 PM
111	- Off-leash	More dog poop stations will stop people not picking up after their animals Also an leash dog-park is needed in the dominion area	2/8/2020 6:11 PM
112	+ Miscellaneous	continue to add more	2/8/2020 10:53 AM
113	- Off-leash	Too many off leash dogs running around.	2/8/2020 10:24 AM
114	- Mre Prks/Amenities	it would be nice to have more parks. Water parks seems to be very popular with young families.	2/8/2020 8:09 AM
115	- Mre Prks/Amenities	It would be nice to have more forested trails for walking and cycling. Many long trails are open and treeless. This makes a walk in the summer especially uncomfortable and a little boring.	2/8/2020 12:55 AM
116	+ Miscellaneous	blakeburn lagoons a great addition	2/8/2020 12:02 AM
117	+ Miscellaneous	Excellent	2/7/2020 11:03 PM
118	+ Miscellaneous	The trails and parks in North Poco are fairly cleaned and well maintained.	2/7/2020 4:39 PM
119	- Miscellaneous	Crap park trails, like Castle & Citadel park, do you have any idea how to construct a proper walking path?	2/7/2020 3:52 PM
120	+ Miscellaneous	Clean and well kept	2/7/2020 3:36 PM
121	- Maintenance	Would like better maintenance of Cedar Creek Trail.	2/7/2020 3:28 PM
122	+ Miscellaneous	I live across from the Blakeburn Park & Lagoons - job well done and appreciated by many!	2/7/2020 3:10 PM
123	- Miscellaneous	Bear fears.	2/7/2020 3:01 PM
124	- Litter	Some litter issues.	2/7/2020 2:41 PM
125	- Mre Prks/Amenities	A paved dyke would give access to strollers and wheelchairs.	2/7/2020 2:35 PM
126	+ Miscellaneous	Great parks and trails with good signage & clear paths	2/7/2020 2:17 PM
127	- Mre Prks/Amenities - Washroom	South side of Cedar Creek Trail upgrade with gravel bed needs to be finished between Coast Meridian and Cedar Drove School. There is a piece along the trail that has not been done. As well, the City needs to look to investing in providing more portable washrooms along many of the trails in the city. A washroom at the end of Prairie /Dominion	2/7/2020 12:46 PM
128		Is it possible to create water access for human powered watercraft on Pitt River?	2/7/2020 12:25 PM

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129	- Mre Prks/Amenities	More would be better. Cycle paths need improvement.	2/7/2020 11:55 AM
130	- Litter	fine hikers if they leave trails of garbage.	2/7/2020 10:54 AM
131	- Miscellaneous	There is no safe place to cross the Poco Traboulay trail once at Pitt River Road. Nor are there any instructions on where and how to cross. I think the trail needs improvements such as better signage and designated crossings.	2/7/2020 8:10 AM
132	- Maintenance	Need to address damage to Patricia Ave path caused by Poco staff	2/7/2020 6:28 AM
133	+ Miscellaneous	The newer parks (or park upgrades) are nice: Ex. Lions Park, and the new park in Citadel Heights. I can't comment on trails as it's been years since I've used the trails in Port Coquitlam	2/6/2020 8:57 PM
134	+ Miscellaneous	Best part of living in Poco	2/6/2020 7:50 PM
135	- Homelessness	The rock trail along the Kingsway bridge and Lougheed Hwy that intersects Davies Ave could use some improvement and homeless activity deterrence and	2/6/2020 7:35 PM
136	- Miscellaneous	I think we're behind other communities when it comes to this	2/6/2020 5:49 PM
137	- Mre Prks/Amenities	More bike lanes	2/6/2020 4:16 PM
138	- Mre Prks/Amenities	I like to see more Spray parks in summer. I also want to see more park facility in McLean Park; like picnic tables, spray park, Rose garden, some trees. not just 4 side to side baseball field! keep 2 fld for baseball and convert the other half to real Park with more public usable facilities!	2/6/2020 3:37 PM
139	+ Miscellaneous	Really glad we have our own Stanley Park (Debough Slouth) close to where we live.	2/6/2020 1:43 PM
140	+ Miscellaneous	Very much enjoy all the nature accessible to public!	2/6/2020 1:17 PM
141	+ Miscellaneous	The biggest & best surprise about PoCo has been the trail networks. They are unbelievable & continue to improve our quality of life immensely. Please continue to grow & improve these networks for cyclists.	2/6/2020 8:17 AM
142	- Mre Prks/Amenities	One of the Soccer fields on Gates Park needs to be upgraded and more kids playgrounds around this area are needed due to the high volume of kids playing there	2/6/2020 7:51 AM
143	- Off-leash	Would love off leash times for dogs. Early in the morning or at night.	2/5/2020 5:23 PM
144	- Washroom	Overall fine, but portable toilet facilities are needed IMO>	2/5/2020 2:55 PM
145	- Miscellaneous	I feel we should have more outdoor pools like sun valley attached to a playground and waterspray, but it needs more seating area like Lions Park, create more spaces like that in the parks we already have. We should have at least some kind of spray park on Chelsea Gate Park	2/5/2020 12:17 PM
146	+ Miscellaneous	- Dog Waste Bags although along the dyke behind Peace Park there are no more dog waste bags. This is promoting people to leave their dog waste on the ground. We do have beautiful trails and they are otherwise maintained very well. My dog and I thank you	2/5/2020 11:27 AM
147	- Trail Closure	Poco trail is currently not connected by Colony Farms and no timeline for reconnection or an adequate detour	2/4/2020 5:02 PM
148	- Maintenance	more attention to cleanliness and maintenance with high waters	2/4/2020 4:53 PM
149	- Off-leash	Have not heard or seen any results from the Poco Off-Leash campaign and survey. Still no new fenced off-leash dog space with green space. Can we get the results of the surveys and what are next steps with this process?	2/4/2020 1:43 PM
150	+ Miscellaneous	The parks and trails here are one of the plusses for living in Poco	2/4/2020 12:38 PM
151	+ Miscellaneous	very clean for the most part and well maintained	2/4/2020 12:11 PM
152	- Miscellaneous	I am concerned about fire risk in Hyde Creek area, there should be a yearly assessment.	2/4/2020 12:06 PM
153	+ Miscellaneous	- Litter gates park is well kept. make sure trail by coquitlam river is clean, needles need to be picked up by fraser.	2/3/2020 9:24 PM

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154	+ Miscellaneous	Love my Poco trails. Almost always well groomed, clean, empty garbage etc.	2/3/2020 8:45 PM
155	+ Miscellaneous	Great access to trails in good condition	2/3/2020 7:43 PM
156	- Off-leash	Off leash trails are needed not just fenced in mud pits	2/3/2020 6:35 PM
157	+ Miscellaneous - Litter	Castle Park is amazing. I hear there are needles at Gates which concerns me.	2/3/2020 6:06 PM
158	- Miscellaneous	Should ban the band playing in parks beside high density residential area, the high-rise apartment building for example.	2/3/2020 4:39 PM
159	+ Miscellaneous	Seems to be very good.	2/3/2020 2:24 PM
160	- Maintenance - Off-leash	Chelsea Park is dismal. It is a bog on most days and this year it was converted to an off-leash dog park. Also the play structure is failing and outdated. There has been three breaks on one part of the apparatus just this past year.	2/3/2020 1:39 PM
161	+ Miscellaneous	Love the green spaces in POCO. A huge reason we have chosen to live here.	2/3/2020 10:46 AM
162	- Dog Waste Bags	Put the poop bags back, if you want people to pick up after their dogs, do not take away the incentive and make it more difficult in the parks	2/3/2020 10:08 AM
163	+ Miscellaneous - Litter	trails are fantastic except the dog waste everywhere	2/3/2020 8:33 AM
164	- Mre Prks/Amenities	improved sports fields & access	2/2/2020 11:40 PM
165	+ Miscellaneous	Parks & trails have always been kept in nice shape and are always a pleasure to visit & use.	2/2/2020 9:21 PM
166	- Miscellaneous	Would like more parking to support the trails	2/2/2020 9:12 PM
167	- Miscellaneous	Hyde creek trail doesn't feel safe from people and bears.	2/2/2020 8:34 PM
168	- Maintenance	Mud and icy trails need to be addressed to improve safety	2/2/2020 8:23 PM
169	- Miscellaneous	Mc lean Park is a source of income for city rather our kids play in Spring and summer time frame. They warne even kids not to get close to park since balls might leave the area! Just grown up can play something with heavy ballssss	2/2/2020 5:54 PM
170	- Mre Prks/Amenities	Additional turf firms required at Gates	2/2/2020 5:38 PM
171	- Off-leash	Love to see a small dog off leash piece of grass in Gates park much better than bark mulch for dogs and their poop.	2/2/2020 5:23 PM
172	- Miscellaneous	While I do see some improvement lately there is room for improvement	2/2/2020 4:33 PM
173	- Off-leash	More needs to be done with off leash dogs on trails and parks	2/2/2020 3:27 PM
174	- Maintenance	parts of the trans canada trail require remediation soon	2/2/2020 3:05 PM
175	- Miscellaneous	We need painted lanes that separate the people walking and cyclists.	2/2/2020 2:34 PM
176	- Litter	Mentioned: dog waste, bikes need to be removed as they are often misused and abandoned or damage, wasting tax dollars, tree trimming, dogs off leash.	2/2/2020 2:00 PM
177	- Miscellaneous	Better signage on the trails to avoid getting lost	2/2/2020 11:18 AM
178	+ Miscellaneous	So happy Sheep Paddock trail is open	2/2/2020 10:46 AM
179	- Mre Prks/Amenities	So many of PoCo's parks just look so tired compared to other municipalities. The equipment at smaller parks (eg Wellington Park) hasn't been replaced in 20 years or more.	2/2/2020 10:19 AM
180	- Litter	more garbage cans and better monitoring of homeless camps	2/2/2020 10:13 AM
181	+ Miscellaneous - Miscellaneous	The maintenance is amazing. Now if we could do something about the large number of bears, I would be confident enough to use the parks and trails.	2/2/2020 9:50 AM
182	- Homelessness	Bylaws in cooperation with the police need to crack down on illegal homeless camps set mostly along the Poco trails by Coquitlam River	2/1/2020 8:38 PM

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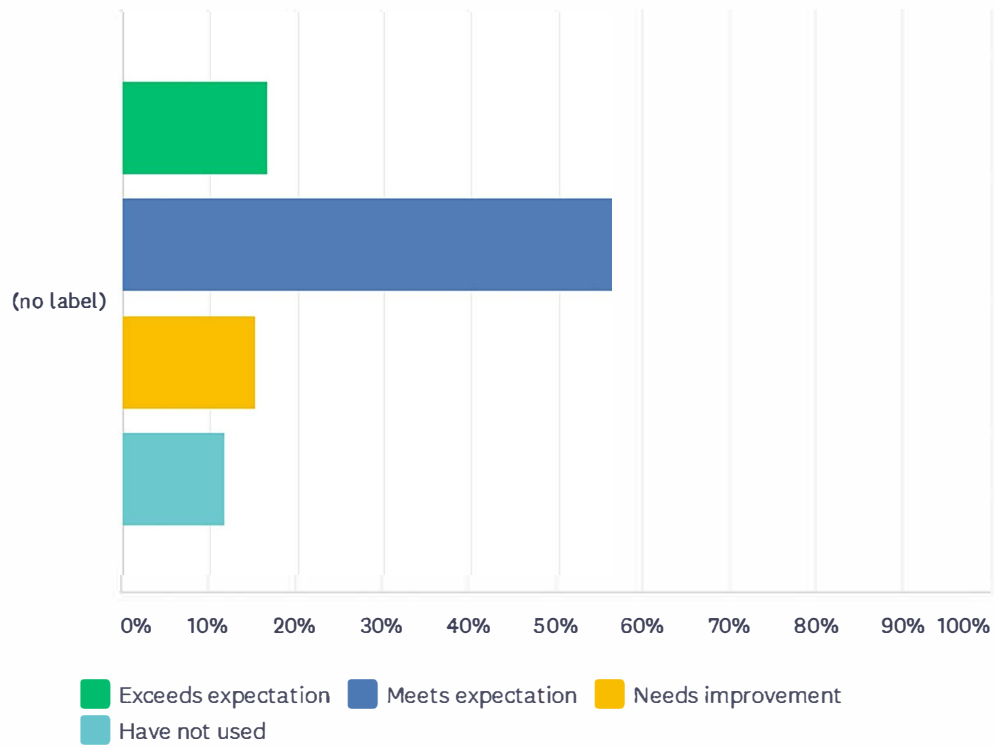
183	- Trail Closure	When will the trail be completed north of Colony Farm Regional Park?	2/1/2020 7:24 PM
184	- Mre Prks/Amenities	I would like to see the park in Birchland Manor (entrance off Ellis Drive) redone - there is a lot of unused space and no play area suitable for 5 year olds and under. I would like to see a new playground with the recycled rubber ground.	2/1/2020 7:18 PM
185	- Miscellaneous	Parks like Gates do not feel safe for families	2/1/2020 6:43 PM
186	+ Miscellaneous - Litter	Fantastic trail system! Litter is a problem. As above I thin community clean up parties would be fun!	2/1/2020 5:08 PM
187	- Trail Closure	trail along Coquitlam River has sometimes been closed with no reason given.	2/1/2020 4:20 PM
188	- Miscellaneous	I am very impressed by the park improvements near me (Castle Park). I think that Lion's Park is horribly situated. When driving there for the first time, I thought I was going to be assaulted, or my car would be vandalized. To be honest, I wouldn't consider leaving my own neighbourhood unless I absolutely had to. Driving through the downtown and going through the underpass (train) makes it feel like I am living in the downtown east side. This feeling would go away if everything was one level on the road. Then, to drive into a park that is located behind old business and in a back alley, is almost shameful. I think the park is beautiful ONCE you are in it, but it should be displayed for all to see. It should be accessible from the main roads, and not through a roundabout and back alley. These points, and adding curb appeal to the sidewalks would make Port Coquitlam SO much more beautiful.	2/1/2020 1:58 PM
189	+ Miscellaneous	Nature is the city's best part! Please keep taking care and protecting it.	2/1/2020 12:13 PM
190	- Maintenance	Trails in my neighbourhood are flooded when the rain arrives. I have requested grading and fill but I was told it needs to be studied. Really?	2/1/2020 9:07 AM
191	- Off-leash	These spaces are taken over by off leash dogs. This needs to be fixed. Other than that we have beautiful outdoor spaces	2/1/2020 7:29 AM
192	+ Miscellaneous	The parks and trails are excellent throughout PoCo.	2/1/2020 5:02 AM
193	N/A	I'm not sure what kind of service I can expect in parks and trails.	1/31/2020 8:49 PM
194	- Trail Closure	re-open poco trail	1/31/2020 4:21 PM
195	- Litter	too much littering. There is so much concern about dogs off leash, and yet nothing gets done about violators who pollute on trails.	1/31/2020 3:01 PM
196	- Mre Prks/Amenities	Port Coquitlam need a Lawn Bowling Green	1/31/2020 1:46 PM
197	- Off-leash	Too many off leash dogs	1/31/2020 9:27 AM
198	- Miscellaneous	Gates park needs repaving and better drainage. The footpaths that run perpendicular to Reeves St. and between the fields constantly has pools of water in particular locations.	1/31/2020 7:53 AM
199	- Off-leash	we need off leash dog trails.	1/30/2020 6:39 PM
200	+ Miscellaneous	Keep PoCO GREEN! More trees, more green space! More community garden spots!!!	1/30/2020 6:36 PM
201	- Mre Prks/Amenities	Many playgrounds, and park amenities in neighbourhood parks need a little TLC and re-investment. Fields that are perpetually flooded, playgrounds that are 25 years old, trails that are in poor condition. I know the staff do what they can, but its time to up our game.	1/30/2020 6:16 PM
202	+ Miscellaneous	PoCo trails & Parks are awesome!!!	1/30/2020 4:00 PM
203	+ Miscellaneous	I love the parks in Poco! A great bonus for living here, especially the Traboulay trial system.	1/30/2020 2:32 PM
204	+ Miscellaneous	They seem well maintained	1/30/2020 12:50 PM
205	+ Miscellaneous - Mre Prks/Amenities	Parks very important part of our community. We use them a lot, as well as fields & pools. Would love to see a Parkour Park for the kids	1/30/2020 11:36 AM
206	+ Miscellaneous	Blakeburn Lagoon park is wonderful.	1/30/2020 11:09 AM
207	- Dog Waste Bags - Off-leash	Unleashed dogs with oblivious owners, horse manure, doggie	1/30/2020 10:48 AM

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	bags along trail.	
208	- Mre Prks/Amenities We need more bike trails	1/30/2020 10:47 AM
209	N/A -	1/30/2020 10:35 AM
210	+ Miscellaneous - Homelessness We have lovely parks and trails that are well maintained, with the exception of the homeless camp issue, but that's a police concern.	1/30/2020 8:42 AM
211	+ Miscellaneous Love our parks and trails. The City shines in this regard.	1/30/2020 8:40 AM
212	- Dog Waste Bags needs more dog waste bags in parks, many been removed	1/30/2020 7:28 AM
213	+ Miscellaneous - Miscellaneous This is one of the reason we moved in the area. The only issue are smokers	1/30/2020 7:17 AM
214	+ Miscellaneous Too much already spent on this area.	1/29/2020 9:08 PM
215	N/A The park does not service me. Rephrase question.	1/29/2020 8:55 PM
216	- Dog Waste Bags I would like to see the dog waste bags back in parks and on trails	1/29/2020 8:36 PM
217	- Trail Closure Reopen the Poco Trail. Deal with the land issue.	1/29/2020 8:10 PM
218	- Maintenance Traboulay Trail on Citadel Landing needs more maintenance as huge pools of water covers many parts of the Trail after rain fall forcing runners walkers onto the roadway putting them at risk. Many are senior citizens.	1/29/2020 8:03 PM
219	- Off-leash I know it will be very difficult to control, but there are way too many off-leash dogs, especially on PoCo Trail.	1/29/2020 5:05 PM
220	- Mre Prks/Amenities How many new parks have been developed in last 20 years in comparison to growth. This used to be a city of parks. Now it's condo village	1/29/2020 4:29 PM
221	+ Miscellaneous Looking forward to the completion of the trail system from Pitt River Road through Colony Farms	1/29/2020 4:22 PM
222	+ Miscellaneous Lots of walking trails in Citadel Heights area. Parks are numerous and very well maintained. Kudos to the gardeners.	1/29/2020 4:17 PM
223	- Mre Prks/Amenities Could use lighting in parks	1/29/2020 3:47 PM
224	+ Miscellaneous Although we don't use them a lot, the river trails, sports fields etc are excellent	1/29/2020 2:58 PM
225	- Miscellaneous I wish I had more information on who to contact with concerns in and around Hyde Creek, when we walk the trail along the creek, we see a lot of issues but the City says they are not responsible for the creek. They could at least give us a contact number.	1/29/2020 2:04 PM
226	- Litter Littered with drug paraphernalia and garbage in bushes beside the trails	1/29/2020 7:01 AM
227	- Off-leash Need more off leash dog parks that have grass!	1/28/2020 5:05 PM
228	- Off-leash Manpower required to enforce leash bylaws and provide offenders with heavy penalties. You could fund many projects with the tickets that off leash offenders would generate. You could also save lives.	1/28/2020 3:19 PM

Q11 How do you feel about the service you get in Recreation and Culture?

Answered: 924 Skipped: 47



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	16.45%	56.49%	15.26%	11.80%	924	2.22
	152	522	141	109		

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#	ADDITIONAL COMMENTS	DATE
1	N/A considering works in progress	3/6/2020 2:47 PM
2	+ PCCC - Cost Waiting to see the new pool and community centre, but excited. I think we spend too much taxpayers money on events, i., car shows, bike races, etc.	3/2/2020 3:25 PM
3	- Programming/Hours More programs evenings and weekends for seniors 50+ who still working	3/2/2020 2:02 PM
4	- PCCC Both new rinks seatings are horrible. The plastic seat in Green rink is ergonomically too far from the wall and hard on backs. This must be replaced. The heaters in both rinks are far too high in height and needs to be lowered for us hockey parents to not freeze their asses off. Parking, don't get me started. I hope the 3rd rink will have an indoor walking track like Poirier's main rink. Would be a great benefit to the seniors.	3/1/2020 11:47 PM
5	+ PCCC Especially good with the new community centre	3/1/2020 11:44 PM
6	- Programming/Hours Swim classes for kids fill up too quickly. More pre-school/early school classes more generally would also be great (eg basketball, hip hop)	3/1/2020 11:08 PM
7	- PCCC I don't think the new Rec center meets expectations especially the small pool and library.	3/1/2020 9:11 PM
8	+ Miscellaneous - PCCC It really has improved since we moved here 9 years ago. Pretty disappointed about the rink seating in the new arena. It makes no sense. The rinks are no longer sociable, With everyone sitting in one long line.	3/1/2020 7:18 PM
9	- Miscellaneous As users of Hyde Creek, we think it would be helpful to have gym staff at the centre earlier in the morning when all the really old people are using the gym! Might be a lifesaver. That being said, most users at that time are quite respectful and responsible but we do see activities that might be better monitored. As Hyde Creek continues to be the main length pool it would be terrific if classes were a bit less frequent.	3/1/2020 5:27 PM
10	+ PCCC - PCCC New community center coming along nicely but clearly some oversights in construction and design. In term parking has been a disaster. Seating in rink arenas and poor heating system virtually ineffective.	3/1/2020 2:13 PM
11	+ PCCC The new rec center was much needed.	3/1/2020 1:49 PM
12	+ PCCC Rec centre is wonderful	3/1/2020 1:02 PM
13	+ Miscellaneous I'm so happy residents now get to register 48 hours before others, huge benefit.	3/1/2020 11:16 AM
14	- Parking Parking around Rec Center while under construction is a nightmare, but I know it will improve as the project reaches it conclusion.	3/1/2020 9:33 AM
15	- Programming/Hours There needs to be more yoga classes offered	3/1/2020 9:10 AM
16	N/A Honestly since kids are grown have not used.	3/1/2020 9:00 AM
17	+ PCCC Excited to see the completed Rec center	2/29/2020 10:03 PM
18	- Miscellaneous - PCCC Library bit disappointing compared to rest of Rec Ctr. NON PoCo people should pay more just as I think I should if I was to use PoMo/Coq facilities.	2/29/2020 8:22 PM
19	+ PCCC nice new Terry Fox rec. centre	2/29/2020 11:13 AM
20	- Events / Festivals It would be nice to have more community events on this side of town	2/28/2020 11:37 PM
21	- Miscellaneous We don't use it and again we pay for it	2/28/2020 8:02 PM
22	- Miscellaneous Loss of a seniors centre is disappointing	2/28/2020 5:09 PM
23	+ Miscellaneous - Miscellaneous Sports exceed expectations but Arts needs improvement	2/28/2020 3:43 PM
24	- Parking Parking at new complex very poor	2/28/2020 3:18 PM
25	- Parking not enough parking spaces- community centre.	2/28/2020 12:08 PM
26	- Miscellaneous More clubhouses allowed for sports like Kulture has a wonderful clubhouse	2/28/2020 10:59 AM

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27	- Parking	Parking for patrons is less than adequate	2/28/2020 6:30 AM
28	+ Miscellaneous + PCCC	Hyde Creek is very good, and the new rec. centre makes things even better.	2/27/2020 11:49 PM
29	- Miscellaneous	More funding for public art please.	2/27/2020 10:55 PM
30	+ PCCC	Three generations of [REDACTED] have benefitted PoCo's facilities and we are looking forward to using our new Recreation Centre	2/27/2020 5:37 PM
31	- Parking	More PARKING please at the rec center!	2/27/2020 3:11 PM
32	- Miscellaneous	Some great changes, though could see improvement in customer service, such as greeting people, centralized calendar of activities for for all the community.	2/27/2020 1:13 PM
33	- PCCC	Building for the future growth not just the needs of today i.e. small pool in new rec centre	2/27/2020 11:48 AM
34	- Miscellaneous	More awareness to programs available would help us make us of them more.	2/27/2020 10:33 AM
35	- Miscellaneous	Need a covered outdoor box lacrosse Arena. We should not have to go to Coquitlam or Port Moody to use theirs.	2/27/2020 9:55 AM
36	- Miscellaneous	Too much spent on culture, stick to the basics	2/27/2020 8:57 AM
37	- PCCC	The heaters in the ice arenas are not placed well and insufficient	2/27/2020 7:39 AM
38	- Miscellaneous	As taxpayer paying into minor hockey programs we could use more ice time	2/26/2020 10:41 PM
39	- Parking	Need more parking closer to pccc	2/26/2020 6:18 PM
40	- Miscellaneous	I bought a 3 month pass for hyde creek center, then found it's pool is filled with clubs and rentals. the only time available is working time, which obviously I can't go. as a young father, that's not fair, and it's bad for fitness among young work force in poco.	2/26/2020 5:47 PM
41	+ Miscellaneous	Keep it up! We are a young family and fully appreciate the services!	2/26/2020 5:04 PM
42	- Miscellaneous	This is very specific to my friends and me, but we would have preferred if the billiard tables at the new community center did not have a fee and the hours for adults to be more flexible.	2/26/2020 4:33 PM
43	- Parking	Parking is a constant issue at Rec. Centres	2/26/2020 2:51 PM
44	- Parking	As long as parking improves when the community centre is completed	2/25/2020 2:22 PM
45	+ Miscellaneous - Miscellaneous	Our rec centres, pools, and rinks are wonderful. I love the hours they have. Coquitlam provides a city access card in the summer to its youth for \$20. I think we should have a similar programme.	2/25/2020 10:03 AM
46	- PCCC	Too many homeless at PCCC not safe to be there	2/24/2020 3:52 PM
47	- PCCC	Very disappointed with new Rec centre, no definition of "leisure" pool given prior to execution. 2 swimming lanes? Really?!?	2/24/2020 3:15 PM
48	+ PCCC - Miscellaneous	Beautiful new rec centre. A venue for music, plays, and shows would be nice.	2/24/2020 1:53 PM
49	- Miscellaneous	would like to see annual rec centre passes	2/24/2020 10:33 AM
50	+ PCCC	I am pleased to hear that the new Port Coquitlam Community Centre at Mary Hill Rd & Kelly Ave is nearing completion, it feels like money well spent and I hope we have easy access and more parking available	2/24/2020 12:55 AM
51	- Cost	the drop in price of the new rec centre is pretty steep. I'd like to see this lowered a bit to promote use.	2/23/2020 4:26 PM
52	- Miscellaneous	A broader representation of different cultures will boost the recreation and culture in Port Coquitlam	2/23/2020 1:31 PM
53	- Miscellaneous	Would like to see parks and fields maintained well	2/22/2020 9:00 PM
54	- Programming/Hours	More open gym opportunities for court sports i.e. volleyball	2/21/2020 3:59 PM

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55	- Programming/Hours	Using more and more now that I have a preschooler - wish more kids programs happened on weekends for working parents.	2/21/2020 2:22 PM
56	- Programming/Hours	wish there were more camps offered for little ones or day drop ins	2/20/2020 11:46 PM
57	- Hyde Creek Upgrade - PCCC	The new pool is so plain not family warm feeling. The Hyde creek centre is getting old and needs upgrades..	2/20/2020 10:18 PM
58	+ PCCC	Really proud and excited about our new community centre!	2/20/2020 9:52 PM
59	- Miscellaneous	Should increase tree cover in the city. May want to incorporate a UBC-like setting (pedestrian-only city squares, plazzas, etc.) to facilitate community interaction.	2/20/2020 3:42 PM
60	- Miscellaneous	terrible use of money the downtown core is too small to hold special events without hurting taxpayers trying to go about their business.holding a bike race on a friday and closing access to downtown is a complete joke	2/20/2020 10:13 AM
61	- Events / Festivals	not much happening around town. could be better in quality	2/19/2020 10:49 PM
62	- PCCC	My only complaint is the new PoCo rec centre swimming pool. Opportunity missed by not having lanes to swim.	2/19/2020 8:20 PM
63	- Cost	The costs of recreation and culture at point of use can be prohibitively high. Additionally, while the capacity of PoCo facilities is measured to meet the needs of PoCo, community members from Coquitlam often use the facilities as well - this mismatch creates crowding problems	2/19/2020 11:16 AM
64	- Miscellaneous	Do not try to compete with larger cities	2/19/2020 10:41 AM
65	- PCCC	The new library is very underwhelming.	2/18/2020 3:54 PM
66	+ Miscellaneous	Although one spin instructor [REDACTED] at HC is not what I've come to expect from the rec instructors/staff in Port Coquitlam who are generally AMAZING!	2/18/2020 2:37 PM
67	- Miscellaneous	Very disappointed in the recreation services in Aquatics, even when there is length swimming the guards are poor at a getting lane ropes set up. During our scheduled masters swim time we almost always are not able to get in the water until 805 as the Aqua fitness leader consistently runs overtime. Then at the end of our hour we are promptly kicked out so always only get 50 minutes instead of an hour. Now when we thought things might change with a new pool we learn its 20 meters and not for length swimming. I also don't like the increase for a City One pass. I will never be going skating but I still have to pay for that as part of my monthly pass. \$6.00/month may not seem like much but I'm a senior and that's a lot out of my budget for a service I won't use.	2/17/2020 8:08 PM
68	- Parking	Have not used it as parking is currently a concern. More to come	2/17/2020 9:27 AM
69	- Programming/Hours	More extracurricular activities on weekends and evenings	2/17/2020 9:07 AM
70	- Programming/Hours	Would like to see more hours for dedicated lane swimming in the evening at city pools	2/16/2020 9:53 PM
71		Permanant Skate park host	2/15/2020 10:05 PM
72	- Miscellaneous	not enough attention spent on the arts. Performances, Exhibits, Cultural experiences all are major contributors to the overall feeling of community. Our major event revolve around sports and cars.	2/15/2020 9:12 PM
73	- Miscellaneous	the yearly family pass should include skate rental.	2/15/2020 3:14 PM
74	- Miscellaneous	changes to give priority to poco residents for swimming are very much appreciated - would love to see this for all activities to ensure the residents are getting into classes.	2/15/2020 11:44 AM
75	+ PCCC	New community center is being planned well by staff	2/15/2020 11:01 AM
76	- PCCC	S/B full-size pool!	2/14/2020 3:11 PM
77	- PCCC	I have too much to say about this topic. The new recreation centre that is being built has a lot of flaws, this is disappointing , from the referees rooms not being built, to the lack of parking and the lack of parking enforcement(people parking where there is no parking signs which results in people who have parked in actual spots being blocked in), The amount of	2/14/2020 12:33 PM

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homeless showering and using the change rooms as their own living spaces, the drug dealing in the pool change room area, it is a lot, The good thing I would say is the pool looks amazing and the weight room looks awesome

78	- Cost Lack of affordable meeting spaces for community groups to meet. We often use <u>Coquitlam city services</u> instead but would prefer not to.	2/14/2020 10:43 AM
79	+ PCCC - PCCC A lovely new rec centre and a teeny tiny little Library.	2/14/2020 9:24 AM
80	+ Miscellaneous Love the new PCCC along with the staff that work at both Hyde Creek and PCCC they're really nice people who seem to really like working for the City.	2/13/2020 1:23 PM
81	- Miscellaneous Need more public awareness and promotion about what is available. Organization of more community events open to public for a nominal charge would also help.	2/12/2020 1:32 PM
82	- Programming/Hours Seniors activities should include bus tours...See Enjoy Tours for excellent trips.	2/12/2020 12:44 PM
83	- Miscellaneous Particularly the culture side of things needs improvement. Art, music, writing, theatre, dance all need to be part of daily life.	2/12/2020 7:44 AM
84	+ Miscellaneous Appreciated	2/11/2020 9:16 PM
85	+ Miscellaneous Recreation facilities are good.... not sure I am aware of anything happening locally that is cultural.	2/11/2020 6:41 PM
86	- PCCC I would like to say 'meets expectations' but the new library facilities are small and cramped and on two floors. The new rec building is pleasing to look at but can't help but think the wide open spaces in the hallways/entrance could have been used to expand areas like the library, seniors and youth areas for example.	2/11/2020 4:26 PM
87	- Parking no parking	2/11/2020 2:29 PM
88	- Miscellaneous More public spaces too hang local art.	2/11/2020 2:24 PM
89	- Miscellaneous Too much recreation focus, not enough culture.	2/11/2020 2:10 PM
90	- Miscellaneous Don't think city should be involved in culture.	2/11/2020 2:08 PM
91	- Events / Festivals lacking in community engagements and promotion for events	2/11/2020 2:01 PM
92	- Programming/Hours not enough times available but hopefully new rec center will help.	2/11/2020 1:03 PM
93	+ Miscellaneous We are very happy with the service and programs offered and use them often	2/10/2020 4:41 PM
94	+ PCCC - Hyde Creek Upgrade new Rec Centre fantastic, Hyde Creek need improvement	2/10/2020 3:29 PM
95	- Cost monthly passes could be more affordable	2/10/2020 3:22 PM
96	- Parking parking facilities at the new POCO rec centre do not meet current parking requirements	2/10/2020 12:29 PM
97	- Miscellaneous Some (not all) customer service representatives at Hyde Creek need some training on compassion and customer service.	2/10/2020 11:15 AM
98	+ Miscellaneous Always seem to be improving and enjoy the facilities and staff are great.	2/10/2020 9:42 AM
99	- Parking parking around hyde creek is so bad it deters me from going there for evening programs	2/10/2020 9:17 AM
100	- Programming/Hours more weekend services in Community center	2/9/2020 10:30 PM
101	+ PCCC - Events / Festivals The new facility is lovely. Continue with more events and festivals.	2/9/2020 8:32 PM
102	- Cost Very expensive	2/9/2020 8:11 PM
103	+ PCCC Waiting for the Pool at the new Community centre :)	2/9/2020 7:58 PM
104	- Miscellaneous They are decent for sure but all pretty normal. I wish we had something amazing like the Aldergrove community water park or Langley's Penzer Action Park. Something better than average because everything here is just average (even nice) just not unique and amazing.	2/9/2020 6:18 PM

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105	- Miscellaneous	we need bigger swimming pools for regular swimming	2/9/2020 9:52 AM
106	- Hyde Creek Upgrade	Hyde Creek could use improvement in the ways of family change rooms for the pool	2/8/2020 8:53 PM
107	+ PCCC	New community centre is very nice.	2/8/2020 7:27 PM
108	+ Miscellaneous	Money well spent!	2/8/2020 10:24 AM
109	- Miscellaneous	We have Terry Fox Theatre that was built for the community I never hear of anything that is on there for the community. It should be similar to the Evergreen in Coquitlam.	2/8/2020 8:09 AM
110	- Miscellaneous	Like in city cleanliness and attractiveness, more public works of art like statues. They can serve as rest stops and meeting areas and increase the attractiveness of the city while showcasing PoCo art culture.	2/8/2020 12:55 AM
111	- Miscellaneous	Purchase Carnoustie Golf Course.	2/7/2020 3:28 PM
112	- Programming/Hours	More senior activities in evenings & weekends at PoCo Rec Centre	2/7/2020 3:03 PM
113	- Miscellaneous	Curling rink especially for seniors.	2/7/2020 3:01 PM
114	- Cost	too pricey	2/7/2020 2:57 PM
115	- Parking	Except parking at Hyde Creek and new Rec Centre	2/7/2020 2:55 PM
116	+ PCCC	Love the new rec centre.	2/7/2020 2:41 PM
117	- Miscellaneous	Would like use of ice rink in the summer, from ice skating to inline skating. Maybe have a Saturday Family Skate. Hyde Creek is way TOO COLD!	2/7/2020 2:35 PM
118		We need more weekend activities for babies/toddler in the downtown (PCCC) lots of condo families here!	2/7/2020 2:27 PM
119	- Parking	Will be happy when rec centre is finished. Lack of parking is a huge problem	2/7/2020 2:17 PM
120	- PCCC	The new recreation center has no Olympic size swimming pool!!!have to wait thirty years again for a proper pool! Waste of money	2/7/2020 1:51 PM
121	- PCCC	The new Terry Fox Library location will require some additional enhancements such as blinds. The new Community Centre pool is certainly a poor design and misses the mark in terms of its size and capacity. Shortsighted planning towards this piece of the new community centre.	2/7/2020 12:46 PM
122	+ PCCC	The new Rec centre is awesome. Great job. Well done.	2/7/2020 11:55 AM
123		hopefully Seniors can effort to attend the new Recreation Building. up to standard yet with the plans, lots of engennering well facilitated due to building codes. Engeneering	2/7/2020 10:54 AM
124	- Programming/Hours	The preschool programs geared to ages 3-5 have majority afternoon time slots however, many 3 year olds still have a nap in the afternoon. I think these time slots should be reconsidered and if possible moved to earlier time slots.	2/7/2020 8:10 AM
125	- Miscellaneous	Recreation website is very user unfriendly. We don't have as much programs as Coquitlam or Port Moody does. Senior's programs are a joke.	2/6/2020 8:49 PM
126	+ PCCC	And getting better with the new centre	2/6/2020 5:49 PM
127	- Hyde Creek Upgrade	Hyde Creek Rec Centre has a serious lack of fitness class spaces, child care and weight room equipment. In addition the pool is too cold for young children. The new rec facility has no child care	2/6/2020 5:44 PM
128	- Hyde Creek Upgrade	I swim in deep water 4-5 times a week at Hyde Creek. Many of us as we age can not do shallow water workouts. The new complex does not include a deep water pool. This means you need to allot \$ to keep up Hyde Creek and in particular get the aging pool sound system fixed. Thank you	2/6/2020 4:56 PM
129	- Programming/Hours	More drop-in fitness courses at the new community centre. Having more am courses people can attend before work would be amazing.	2/6/2020 2:11 PM
130	- Miscellaneous	Looking forward to the new hub! Would have liked to see a full size pool and am worried with the number of ice rinks bringing tournaments. Excess traffic, parking ... Actually	2/6/2020 1:17 PM

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love to support young athletes but confused why ice rinks and not pool?

131	- PCCC	I fell that the new rec centre has been a much bigger project that necessary and fields are not well designed	2/6/2020 9:47 AM
132	+ PCCC - Miscellaneous	Opening the Rec. Center is pretty big deal. If the number of the official Soccer fields in Gates Park increase it will be awesome.	2/6/2020 7:51 AM
133	+ PCCC	The work going into the recreation centre on Wilson is very impressive and makes Poco a nice place to live.	2/6/2020 6:55 AM
134	- Miscellaneous	it will be better to have curling area too	2/5/2020 8:04 PM
135	- Programming/Hours	More early morning spin classes.	2/5/2020 5:23 PM
136	- PCCC	I'm not loving the new library set-up. It appears to have been designed by someone with no background in how to build a community library or to create a welcoming atmosphere	2/5/2020 7:49 AM
137	- Programming/Hours	better options for seniors	2/4/2020 9:27 PM
138	- Parking	If the new underground parking for recreation centre would open faster, that would be for the better! The area by the west coast express station always seem very packed and busy.	2/4/2020 7:53 PM
139	- Cost	No new funding needs to be put towards this.	2/4/2020 6:57 PM
140	+ Miscellaneous + PCCC	The Farmer's Market has been a great addition to the city. Looking forward to the Rec Centre's completion.	2/4/2020 5:02 PM
141	N/A	I probably should use the rec services more ,but I don't	2/4/2020 12:38 PM
142	+ Miscellaneous	Love the local city events :)	2/3/2020 8:45 PM
143	- Parking	Can't wait for improved parking at hockey rink	2/3/2020 7:43 PM
144	- Programming/Hours	More evening classes for adults please!	2/3/2020 7:00 PM
145	- Miscellaneous - PCCC	more squash courts/indoor courts...poor city planning for new rec centre	2/3/2020 5:09 PM
146	+ Miscellaneous	Lots of great things to do with kids in summer	2/3/2020 3:13 PM
147	- Parking	Parking needs to be improved around the new Rec Centre. People using the rec centre are parking in the Wilson Centre medical building parking making it difficult to get a spot when you have a doc't app't.	2/3/2020 2:03 PM
148	- PCCC - Programming/Hours	Not enough programs for children/families for working families. Activities are catered to at home parents. The new Recreation Centre is already a disappointment for parking, and the fact that there isn't a full functioning pool. Hyde creek barely keeps up. Poco residents are being forced to seek swim lessons from Coquitlam due to availability.	2/3/2020 1:39 PM
149	- Hyde Creek Upgrade	My 5-year-old grandson has profound disabilities. My family and I especially appreciate the Hyde Creek pool. It would be great to have more handicapped-only change rooms.	2/3/2020 11:08 AM
150	+ PCCC	new facilities look great	2/3/2020 10:08 AM
151	- Parking	upgrade & improved parking at Hyde Creek	2/2/2020 11:40 PM
152	- Hyde Creek Upgrade - Parking	Parking at the new Rec centre on Wilson is an absolute joke. Whoever planned this site should be fired immediately. As for Hyde Creek, money should be spent there to revitalize and enlarge the facility.	2/2/2020 9:21 PM
153	- Miscellaneous	I feel we have to use Coquitlam resources very often	2/2/2020 9:12 PM
154	- Miscellaneous	need to be tidy	2/2/2020 8:59 PM
155	- Miscellaneous	Should not subsidize old timers hockey. Should not spend any tax dollars on illegal immigrants	2/2/2020 8:39 PM
156	+ PCCC	Love the new rec centre Thanks	2/2/2020 8:34 PM

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157	+ PCCC - PCCC	It'll be nice when it's done. The new pool seems kind of small.	2/2/2020 8:25 PM
158	- Miscellaneous	We still need to see results. Please make good use of taxes and avoid increasing them without considering being more efficient	2/2/2020 8:23 PM
159	- Miscellaneous	Our kids can not get to swimming lessons since kids from other cities enroll and fill the spots. It is a local education like schools	2/2/2020 5:54 PM
160	+ PCCC	the new Rec Centre once completed will bring this in line	2/2/2020 4:33 PM
161	- Programming/Hours	I work full time and as much as I would like to be able to go length swimming in the evening, I cannot as Hyde Creek does not offer a time in the evening when residents can swim. Although I could join the Masters team, I'm not interested. I would rather just be able to go in between 7-9pm and do my own workout. Instead of going to Coquitlam, I would like this service in my community. Programming seems to be directed to preschoolers, and Seniors, there isn't a lot to offer to those between the ages of 30-55yrs with the exception of fitness. I hope this will change with the new recCentre.	2/2/2020 4:09 PM
162	+ PCCC	We can't wait for the new community centre! Yay!	2/2/2020 4:00 PM
163	- Miscellaneous	I would like to see Coquitlam residents pay more or PORT coquitlam residents are subsidized to encourage the Burkes to use the Coquitlam facilities. When I 1st moved here 15 years ago Hyde Creek was useable. Not the gym and pool are so crowded I have stopped using it. This affects my health and I miss the great facility.	2/2/2020 12:02 PM
164	- Programming/Hours	More evening classes, more variety	2/2/2020 11:18 AM
165	- Miscellaneous	Need more support for kids with disabilities	2/2/2020 10:22 AM
166	- Programming/Hours	I think some programs need to be offered at a wider variety of times. For example, evening Water Aerobics class.	2/2/2020 9:53 AM
167	+ PCCC	money well spent on new rec center	2/2/2020 8:33 AM
168	- Miscellaneous - Programming/Hours	New outdoor pool would be nice to have. Keep kids in sports and off the streets. More programs for pre-teens and teens.	2/1/2020 9:21 PM
169	- Cost	Very expensive to use the facilities at the local recreation ctrs. Should be more affordable and more families would use them more frequently.	2/1/2020 8:38 PM
170	+ Miscellaneous + PCCC	I love the new rec centre and the services that both the Poco Rec and Hyde Creek centres provide for families.	2/1/2020 7:18 PM
171	- Miscellaneous	Hello! New rec centre!! But you should charge double for services and offer 50% off for PoCo residents. So that Coquitlam residents don't hog the new facility. It's so tough to get signed up for rec and the expansion up David and Coast Meridian will continue to make it worse!!	2/1/2020 5:08 PM
172	- Parking - Programming/Hours	No parking or too distant, senior programs decreased	2/1/2020 4:45 PM
173	- Events / Festivals	more cultural events throughout the year would be great. expansion of recreation centres such as Hyde Creek	2/1/2020 4:26 PM
174	- PCCC	Seniors' facilities have greatly suffered since the PCCC project started.	2/1/2020 3:56 PM
175	+ Miscellaneous - Parking	The staff are wonderful. The parking IS NOT.	2/1/2020 1:58 PM
176	- Events / Festivals	Not much going on. Or if things are happening, they need to be advertised better. Would love to see more local bands or artists performing on the streets, parks, bars, etc.	2/1/2020 12:13 PM
177	- Miscellaneous	Proper theatre venue needed	2/1/2020 11:51 AM
178	+ PCCC	Impressed with the new rec center....good job	2/1/2020 9:07 AM
179	N/A	See above for comments on new Rec Centre	2/1/2020 5:02 AM
180	- Miscellaneous	Could reduce non essential services	1/31/2020 8:03 PM
181	- Miscellaneous	I don't believe taxes should be funding culture as this is a personal thing. Stick to recreation.	1/31/2020 7:03 PM

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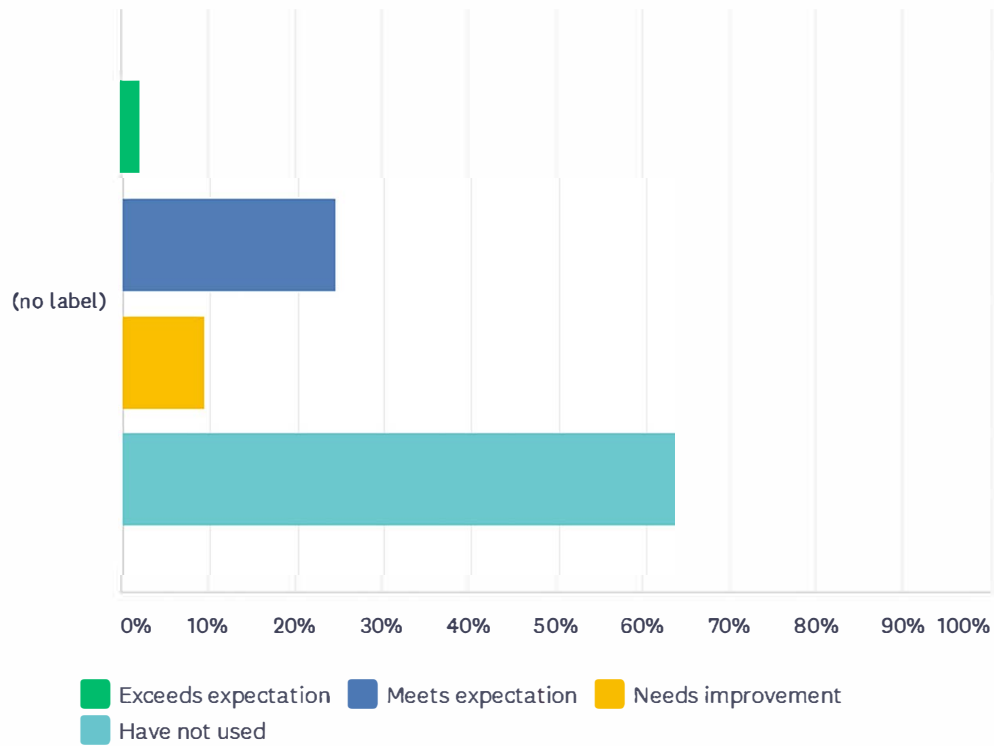
182	+ Miscellaneous	very good	1/31/2020 3:01 PM
183	- Miscellaneous	Port Coquitlam need a Lawn Bowling Green	1/31/2020 1:46 PM
184	+ Miscellaneous	One of the reason I moved to Port Coquitlam was the programs offered to families. Please continue to make it affordable for young families. The new recreation is such a welcome addition to the community	1/31/2020 10:38 AM
185	- Cost	Cost is too high for recreation services (swimming, skating, gym etc	1/31/2020 8:35 AM
186	- Miscellaneous	More outreach to get people interested in events.	1/31/2020 7:53 AM
187	- Programming/Hours	I would use the new rec centre everyday if it opened earlier. I live close by but need to access the facility at 5am, not 6. Working people who exercise early in the morning can't wait until opening. Change this and I will buy a year long pass today	1/31/2020 7:21 AM
188	+ PCCC	looking forward to the completion of the new community centre	1/30/2020 8:15 PM
189	- Miscellaneous	need more pool space	1/30/2020 7:42 PM
190	- PCCC	Excited for Rec Center pool/hot tub! However phase 1 left a lot to be desired, hoping once fully running it will feel more alive and less sterile.	1/30/2020 6:36 PM
191	+ PCCC	The new community centre is an excellent facility and is much needed.	1/30/2020 5:57 PM
192	+ PCCC	Nice new facility	1/30/2020 4:02 PM
193	+ Miscellaneous + PCCC	I Love Hyde Creek & new Rec Centre. Can't wait for the new pool. Staff are great!	1/30/2020 4:00 PM
194	- Parking	Not enough parking for customers at recreation centre	1/30/2020 3:22 PM
195	N/A	I am waiting for the new Poco recreation centre and pool to open. Right now I use the recreation centre in Coquitlam, BC	1/30/2020 2:32 PM
196	- Miscellaneous	The new youth centre have some privacy film added to their floor to ceiling window upon entry to the rec centre. I think youth would appreciate a little exposure.	1/30/2020 1:24 PM
197	+ PCCC - Hyde Creek Upgrade	Wilson Centre is beautiful, the staff are friendly and helpful. Maybe Hyde creek needs a bit of a facelift now?	1/30/2020 12:50 PM
198	+ Miscellaneous	rec centre is beautiful. But the space seems not to be used efficiently. Also get poor service from staff at times. However other staff have gone out of their way. Need more consistency. Need to get along smoother with associations using the facilities. Major issues with new scoreboards at rink, lack of heating & seating for fans, lack of space. Front door seems very odd at new rec centre. Not easy to get from parking on Kingsway into building. Realize it's a transition, but not a good one. Needs work. More signage. Poor parking regulations - not monitored (& pool hasn't even opened yet!). Really miss the Mabbett room - no space that size anymore. Ping pong tables & such - but kids can't really use them?? Need more. The common area is practically empty.	1/30/2020 11:36 AM
199	- PCCC	The new PoCo community centre is rife with glitches. Was it not possible to use what works from other functioning centres and avoid what hasn't worked: it's not like the concept had to be invented.	1/30/2020 10:48 AM
200	+ Miscellaneous	- meets expectation I guess	1/30/2020 10:35 AM
201	- Miscellaneous	Too much money spent on the new cultural Centre! Roads need improvement!	1/30/2020 10:25 AM
202	+ PCCC	Looking forward to the new recreation centre being complete.	1/30/2020 10:15 AM
203	N/A	I haven't used it for a long time	1/30/2020 8:42 AM
204	+ PCCC - PCCC	Doing a wonderful job. City to be commended on the new Port Coquitlam Community Centre although the library is a little disappointing (small).	1/30/2020 8:40 AM
205	- PCCC	the new rec centre is not laid out very well, confusing, poor use of space	1/30/2020 8:24 AM
206	- PCCC	Bigger swimming pool	1/30/2020 7:14 AM
207	- Miscellaneous	Wasted money on new facilities and built up to standards	1/29/2020 9:31 PM

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208	- Miscellaneous	Way too much spent on this area. It's a waste of time and money.	1/29/2020 9:08 PM
209	+ PCCC	Like the new rec centre. It's functional.	1/29/2020 8:55 PM
210	- Hyde Creek Upgrade	Hyde Creek needs a renovation, to the fitness area, steam and sauna need to be improved	1/29/2020 8:44 PM
211	- Programming/Hours	Would like to see more programs for kids on weekends	1/29/2020 6:22 PM
212	+ Miscellaneous	The pool facilities are great.	1/29/2020 5:05 PM
213	+ Miscellaneous	Looking forward to a pool	1/29/2020 4:35 PM
214	+ PCCC - Parking	Great new complex; would liked to have seen parkade included in phase 1 as current parking is very limited	1/29/2020 4:22 PM
215	- PCCC	Wish the pool in the new Community Center was 25m. Big miss. Standard competition lanes would have been a source of revenue.	1/29/2020 4:17 PM
216	- Miscellaneous	Is it necessary to employ such a large staff to service Recreation needs?	1/29/2020 2:59 PM
217	+ PCCC	I think we have a number of great aspects here, the new community center is an excellent example.	1/29/2020 2:58 PM
218	- Miscellaneous	I think there is opportunity to offer facilities for general interest courses	1/29/2020 1:13 AM
219	- PCCC	The new Rec Centre needs security. There are many people with addiction and mental health issues. It's hard to feel safe in a place, especially our kids using the facility, when there are people who are putting the safety and security of paying customers and taxpayers at risk. It's hard to feel good about going to the library when you see police officers there. Maybe having security posted at the front entrance would help ALL of us to know that certain behavior won't be tolerated	1/28/2020 4:53 PM

Q12 How do you feel about the service you get in Business Licensing, Building Permit and Development Services?

Answered: 929 Skipped: 42



	EXCEEDS EXPECTATION	MEETS EXPECTATION	NEEDS IMPROVEMENT	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
(no label)	2.37% 22	24.43% 227	9.47% 88	63.72% 592	929	3.35

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#	ADDITIONAL COMMENTS	DATE
1	- Miscellaneous we do not need more restaurants	3/6/2020 2:43 PM
2	- Customer Service I have submitted plans to improve my property 3 times and each time a plan review comes back that includes new requirements that I have to present to my engineer or architect. The items that were on the third plan review could easily have been included in the first plan review with the result I would not be delayed six months and I would have to go back to the engineers & architect once instead of three times. It seems to be arbitrary and userous	3/2/2020 10:02 AM
3	- Miscellaneous stop putting in those dreadful LED street lights. They are invasive and ugly. There is a reason for darkness and night and we don't need to illuminate enough to be seen from space.	3/1/2020 9:51 PM
4	- Processing Time I work for a building in poco which struggled to get a permit to consturct interior walls. This should not take such long delays.	3/1/2020 6:23 PM
5	N/A I have not needed to use these services	3/1/2020 4:05 PM
6	- Miscellaneous How many hair cutting and nail salons are needed in a one mile area...seriously. We need more local growers and outlets for small farmers.	3/1/2020 2:59 PM
7	- Cost - Processing Time Need to remove red tape and make it easier and less costly for people to modify their homes on their properties.	3/1/2020 2:13 PM
8	+ Miscellaneous My business license was processed quickly and the staff provided great friendly service	3/1/2020 9:10 AM
9	- Processing Time Delays are long	3/1/2020 8:38 AM
10	- Miscellaneous Why is the city council allowing Onni's Development on Fremont Connector and Sherling Avenue to stay undeveloped for many years without any plans of finishing? There is a growing community need on Riverwood to use enjoyable park and shopping space that Onni planned to create in this area, but never delivered. Is there no timelines for Onni's Riverwood Project? and shouldn't the city council care? Perhaps the city council focusing too much only in developing poco downtown, thus ignoring those that live in other growing communities of poco like the Riverwood/Riverside area. I'll put my dollar on Onni's development in Port Moody's SuterBrook, which began just recently, finishing ahead of Onni's Riverwood project. Poco residents have only the city of poco councillors to hold accountable in that case.	2/29/2020 10:51 PM
11	- Restrictive Regulations Tree cutting Permit on privately owned property is a 'travesty' & too expensive. Charge condo/apt owners more as they do not help "clean" the environment as they have no grass/trees etc . Do not take away a private property owners rights to remove a tree causing damage ...without paying hundreds of dollars to 'prove' to the Department something that they could OBSERVE (IF ACTUALLY ALLOWED TO LOOK OUTSIDE THE SO-CALLED PARAMETERS OF A SIGNIFICANT tree)easily without the homeowner having to pay for an 'arborist report'. What a piece of 'garbage' the tree bylaw is now. There is no common-sense. The Department should be embarassed.	2/29/2020 8:22 PM
12	+ Miscellaneous friendly helpful staff at city hall	2/29/2020 1:44 PM
13	- Customer Service Booking inspectors are complicated in your website	2/28/2020 8:02 PM
14	- Processing Time Development services has been a nightmare in terms of speed of approvals and help to create new rental housing. More accountability is desperately needed. In the last 2 years all 3 engineers have left the city.	2/28/2020 5:51 PM
15	- Processing Time Too slow	2/28/2020 3:18 PM
16	- Customer Service Honest people that pull permits should be treated with rest by city inspectors, we are paying customers and not all trying to get away with something. They have poor customer service skills	2/27/2020 6:06 PM
17	- Miscellaneous How there was provided licence to establish a dump truck base on agricultural land on Devon street	2/27/2020 4:34 PM
18	- Miscellaneous Allowing too many houses that are monsters with lane houses	2/27/2020 1:46 PM
19	- Miscellaneous - Processing Time Slow. Would like to see a municle metro licence for	2/27/2020 1:13 PM

Budget 2020

travelling services, particularly small businesses, not just a Tricities option.

20	+ Miscellaneous	City staff always seem helpful	2/26/2020 6:39 PM
21	- Customer Service	Pay attention to customers!	2/26/2020 3:34 PM
22	+ Miscellaneous - Processing Time	Building/Planning exceeds expectation. Engineering!! understaffed and way to slow	2/26/2020 9:49 AM
23	+ Miscellaneous	I was impressed with how willing staff was to discuss issues with me when I went into the office and also pleased with wait times.	2/25/2020 10:03 AM
24	N/A	no idea as I have no exposure to these services	2/24/2020 3:15 PM
25	N/A	Have not used this service yet.	2/24/2020 1:53 PM
26	- Miscellaneous	i am sure everyone wants to see streamlining	2/24/2020 10:33 AM
27	- Processing Time	Huge time delays in processing.	2/22/2020 8:55 AM
28	+ Miscellaneous	My tree removal permit application process was smooth and didn't spend too long downtown at the office.	2/21/2020 2:22 PM
29	- Miscellaneous	Need strong regulations toward developers	2/20/2020 3:42 PM
30	- Processing Time	In my experience has been a bit slow and bureaucratic but I guess that's true of all cities	2/18/2020 2:37 PM
31	- Cost - Processing Time	Building permits are costly and take too much time to obtain.	2/16/2020 6:06 PM
32	- Cost	To be honest, I feel this is a cash grab? I don't see what a \$90 business license does for a home based business? It's not like you investigate what business is done there, or the actual building or anything?	2/16/2020 12:16 PM
33	- Processing Time - Restrictive Regulations	I have found dealing with permits and development services to be confusing, slow and antiquated. So many different rules and regs many conflict with each other. It is no wonder to me that so many of my neighbours get things done without permits.	2/15/2020 9:12 PM
34	- Restrictive Regulations	Far too much excessive regulations	2/15/2020 4:07 PM
35	- Restrictive Regulations	Should amend bylaws to allow in-home businesses for physio, massage, etc.	2/15/2020 3:20 PM
36	+ Miscellaneous	everyone is very friendly, and a big shout out to [REDACTED]	2/15/2020 3:14 PM
37	- Miscellaneous	There needs to be an increase of small bus services to the newer areas.	2/14/2020 9:24 AM
38	- Processing Time	PoCo is notoriously awful throughout the Lower Mainland for building permits! SLOW and bureaucratic.	2/12/2020 7:44 AM
39	- Processing Time	very slow	2/11/2020 2:53 PM
40	- Miscellaneous	Attract mom and pop stores	2/11/2020 2:10 PM
41	- Miscellaneous	Develop/renew the business downtown area more	2/10/2020 2:10 PM
42	N/A	I am about to request a building permit for an addition let you know next survey how it goes.	2/10/2020 9:42 AM
43	- Miscellaneous	Do not let warehouse zoning turn into child care zoning (like Richmond did)	2/9/2020 10:30 PM
44	- Customer Service - Processing Time	My experience was atrocious. Long delays, poor communication, expensive and took 6 months to get refunded my deposit. I mean, I know this stuff is never going to be fun, but this was terrible.	2/9/2020 6:18 PM
45	- Miscellaneous	poor downtown core	2/8/2020 10:53 AM
46	- Customer Service	The city hall has become known as being difficult to work with when it comes to permits. My own experience has confirmed that.	2/8/2020 8:09 AM
47	- Miscellaneous	In our building (Uptowne Pointe) it seems that occupancy inspection was very lax!!!	2/7/2020 4:02 PM

Budget 2020

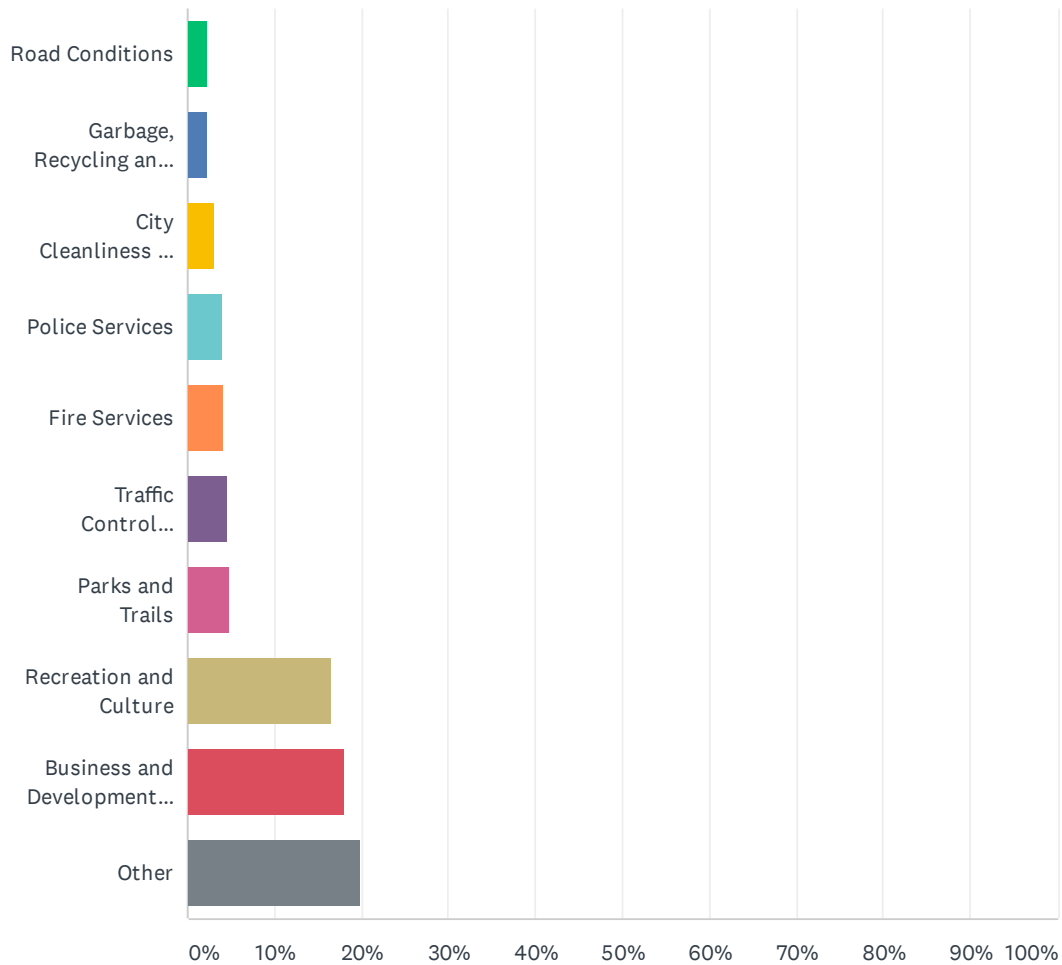
48	- Miscellaneous	Hire more staff, create an efficiency program.	2/7/2020 3:36 PM
49	- Processing Time	Are they being issued fast enough?	2/7/2020 3:01 PM
50	N/A	Not applicable.	2/7/2020 2:58 PM
51	- Miscellaneous	stop building on Burke Mountain! and prevent huge house buildings where you can build several smaller ones.	2/7/2020 10:54 AM
52	+ Miscellaneous	Friendly staff	2/7/2020 6:28 AM
53	N/A	Have not used in 30 years	2/6/2020 4:56 PM
54	- Miscellaneous	MONSTER HOUSES BEING APPROVED WITH TOO MANY SUITES/COACH HOUSES = MINI-HOTELS	2/5/2020 3:23 PM
55	- Processing Time	Not to speed up the process to attract more development	2/4/2020 7:50 PM
56	- Processing Time	needs to be faster process	2/4/2020 7:43 PM
57	- Miscellaneous	Delinquent repeat building contractor offenders should be heavily fined and banned from building if they are not adhering to the strict building codes. This needs to be monitored more. Because once it is built, it is too late.	2/4/2020 6:57 PM
58	- Processing Time	building permits take too long	2/4/2020 5:39 PM
59	- Processing Time	A more streamlined process with a quicker turnaround will help promote development activity in the city and bring much needed supply quicker	2/4/2020 5:31 PM
60	+ Miscellaneous	The licensing for breweries has improved as they were too restrictive before.	2/4/2020 5:02 PM
61	- Processing Time	Slow. Waiting months for things that should take weeks. Hire more staff.	2/4/2020 4:43 PM
62	- Processing Time	long and time costly process for permits	2/4/2020 4:25 PM
63	- Processing Time	The engineering department is an absolute mess it takes too long to get anything back. Getting a demo permit takes too long. Engineering is a bottle neck. Not sure why we have to wait for city services to be paid before abatement can proceed houses site vacant for way too long HUGE safety concern. Should be 1)give your demo application and asbestos report and notice of project with fire safety plan. 2) have ok to start abatement (while abatement going on city works to get fees ready for cap offs and new services 3) pay for new services 4) give first priority to cap offs so houses dont sit vacant adding to homeless and fire problem. 5)demo house	2/4/2020 4:04 PM
64	- Customer Service - Processing Time	Need staff that are honest and like working. All permits are always backlogged, especially building and demo permits. These are critical as the need for housing and safety of surrounding property when a demo is needed. Need to hire more knowledgeable staff.	2/4/2020 2:18 PM
65	- Processing Time	Permits are time consuming. nobody ever knows what they're talking about and every time anyone is confronted "shortage of or new staff" is what we get told. This is ridiculous. Contract the work out to other cities if there's a backlog.	2/4/2020 2:11 PM
66	- Customer Service	Customer service and friendliness is limited when needing service.	2/4/2020 10:31 AM
67	- Processing Time	Takes too long to get a bldg permit. When our building needed one we ended up having to contact a City Councilor before any action took place.	2/3/2020 2:03 PM
68	- Restrictive Regulations	As a trades person would like to see a Metro or GVRD trades business license that would allow trades to conduct business in more neighbouring communities	2/3/2020 10:46 AM
69	- Cost - Customer Service - Processing Time	I opened three identical stores, PoCo, Delta, Maple Ridge. PoCo had so much more friction, costs and time associated with the process. Would not open another business in my own town. Business license in Maple Ridge is \$100, PoCo \$200. Maple Ridge bends over backwards to assist new business	2/3/2020 10:08 AM
70	- Processing Time	Development moves slowly despite a need for more commercial and residential	2/2/2020 9:12 PM
71	- Miscellaneous	City needs more development for high density residential	2/2/2020 8:39 PM
72	+ Miscellaneous	Friendly staff. Returned my calls and was quick to help out	2/2/2020 8:34 PM

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73	- Processing Time	No direct service complaints but know of people with extended delays in trying to obtain permits	2/1/2020 8:38 PM
74	- Processing Time	Processing times are too long.	2/1/2020 5:48 PM
75	N/A	I pay my fees and get a receipt.	1/30/2020 6:36 PM
76	- Miscellaneous	The process could stand improvement in processing the various permits.	1/30/2020 5:57 PM
77	- Processing Time	can be slow	1/30/2020 11:49 AM
78	N/A	-	1/30/2020 10:35 AM
79	- Miscellaneous	Though I have not used it, I hope it's efficient & the city doesn't discourage development with high fees.	1/29/2020 8:55 PM
80	- Customer Service	Poor customer service. I was ignored at counter by staff.	1/29/2020 8:36 PM
81	- Processing Time	Too slow to get permits approved	1/29/2020 7:24 PM
82	N/A	Even though I have not personally used this, I am a firm believer in reducing bureaucracy and unnecessary red tape	1/29/2020 2:58 PM
83	- Miscellaneous	Is Development Services doing all that it can to ensure density doesn't exceed infrastructure?	1/24/2020 3:53 PM

Q13 If you could reduce one of the above services or another City service in exchange for lower taxes, what would it be and why?

Answered: 748 Skipped: 223



Budget 2020

ANSWER CHOICES	RESPONSES	
Road Conditions	2.27%	17
Garbage, Recycling and Green Cart	2.27%	17
City Cleanliness and Attractiveness	3.07%	23
Police Services	4.01%	30
Fire Services	4.28%	32
Traffic Control (lights, signals, crosswalks)	4.55%	34
Parks and Trails	4.81%	36
Recreation and Culture	16.44%	123
Business and Development Services	18.05%	135
Other	19.79%	148
TOTAL		748

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#	PLEASE SPECIFY	DATE
1	None. City has more than enough compare to 2006 and before to manage it without nay increase in PPT	3/6/2020 2:47 PM
2	Homeless camping out. Leigh Square - outside homeless Bank of Montreal - speed up Riverview construction	3/6/2020 2:43 PM
3	concrete in underpass need to be smoother out. Hard for people with walkers and shooters.	3/6/2020 2:38 PM
4	No reductions	3/3/2020 11:02 AM
5	sometimes I see unnecessary so called road improvements barriers, cement islands etc.	3/3/2020 10:56 AM
6	The others are more useful for us	3/3/2020 10:53 AM
7	Due to people dumping their garbage in the lovely parks we have.	3/3/2020 8:57 AM
8	This entire department should be revamped as there is a culture of stone walling and disinformation. With one exception the people are as unhelpful as they can be. I have been paying taxes on commercial & personal properties for 28 years and the only advice I could give to someone looking to develop here would be DON'T BOTHER TRYING go anywhere else to set up a new business. Unless you're the City putting in a rec centre you'll never get anything done	3/2/2020 10:02 AM
9	Nothing to really think of.	3/1/2020 11:47 PM
10	None	3/1/2020 11:26 PM
11	N/A	3/1/2020 8:50 PM
12	I honestly wouldn't reduce I would rather pay more and get more.	3/1/2020 7:18 PM
13	Garbage pickup decrease to once a month with green waste weekly starting in February	3/1/2020 6:25 PM
14	Find Savngs/Efficiency Look for general efficiency and cost savings ideas. More volunteer maintenance, cleaning and construction of parks and community spaces. more wildflowers instead of grass to be cut. Other ideas to save on city maintenance and operating costs.	3/1/2020 6:23 PM
15	Because they should be keeping on the levels of interested people.	3/1/2020 5:59 PM
16	We need all the services.	3/1/2020 4:46 PM
17	Na	3/1/2020 2:43 PM
18	PoCo is a third of the size of Coquitlam - I generally find people would rather attend more attractive and impressive events in Coquitlam (which makes sense actually) - trying to keep up with Coquitlam is an expensive endeavor - taxpayer money is better spent elsewhere.	3/1/2020 2:30 PM
19	would not reduce	3/1/2020 2:10 PM
20	None I prefer quality services for the whole community	3/1/2020 1:25 PM
21	I think we get a get a great deal for out tax dollars and reduced taxes isn't always worth the decrease the budget in other areas	3/1/2020 1:18 PM
22	If residents are encouraged to respect t their own backyard.	3/1/2020 1:02 PM
23	We need to develop community at a comparable rate to business development.	3/1/2020 11:46 AM
24	because people get hit by cars alot and killed	3/1/2020 10:01 AM
25	As much as I appreciate the great fire service we have. There is a regional problem with the annual wage increases that protective services as a whole receive compared to other civic staff. I fear that the wage increases that fire and police get should mirror what civic employees receive. Their annual rate increase is creating wage and salary compression in the rest of the City which will be a very difficult problem in a decade from now.	3/1/2020 9:10 AM
26	None. I'm fine with our taxes.	3/1/2020 9:00 AM
27	- Miscellaneous Cuts Arts, Culture	3/1/2020 8:38 AM
28	A lot of improvement has been done in these areas already, so maintaining them would be	3/1/2020 12:06 AM

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sufficient for now.

29	Eliminate/decrease the cost : the tree permit bylaw for PRIVATE HOME OWNERS.	2/29/2020 8:22 PM
30	I feel city government's priority should be infrastructure spending. Recreation and Culture, although important, is secondary to infrastructure spending.	2/29/2020 1:44 PM
31	ok with current tax	2/29/2020 12:11 PM
32	none	2/29/2020 10:48 AM
33	Only because they seem to be doing fine. Would like to see more beautification instead. But really, I don;t mind paying taxes for the services we get.	2/28/2020 11:37 PM
34	Would not reduce services to reduce taxes.	2/28/2020 6:46 PM
35	Road conditions are generally ok. Main highways like lougheed and mary hill bypass among others are used by residents of other cities passing through. More sharing of services with <u>coquitlam would</u> result in cost savings in many areas.	2/28/2020 5:51 PM
36	+ No Cuts Keep services so taxes remain as is. My husband feels that lately emergencies seem to trigger many response vehicles - overdone	2/28/2020 3:43 PM
37	Don't use	2/28/2020 3:24 PM
38	Wouldn't want to reduce any.	2/28/2020 3:15 PM
39	Find Savngs/Efficiency All could do with a forensic audit	2/28/2020 10:59 AM
40	None	2/28/2020 6:30 AM
41	Given the control the city has maintained over spending (reflected in minimal tax increases), we see no need to reduce existing services.	2/27/2020 11:49 PM
42	Current parks and trails meet my expectation and current needs.	2/27/2020 11:03 PM
43	Decrease the pickup of these by encouraging people to reduce their waste and recycling.	2/27/2020 10:55 PM
44	I believe that our current level of fire services and staff is more than adequate for the size of our city and fire incidence responses	2/27/2020 9:28 PM
45	- Miscellaneous Cuts paid Artist in Residence program	2/27/2020 7:46 PM
46	Fire Dept is so necessary and important and are paid accordingly. But their time actually fighting fires is not at the top of their stats	2/27/2020 7:39 PM
47	They are all vital to make our city so livable and diversified.	2/27/2020 5:37 PM
48	nothing we get good value for our taxes we pay	2/27/2020 1:46 PM
49	Parks and Trails are natural and can take care of themselves	2/27/2020 1:43 PM
50	All is very important for our city	2/27/2020 1:40 PM
51	We never hear much about what these \$\$ are doing, i.e. artists in residence, etc.	2/27/2020 1:33 PM
52	+ No Cuts None. Theses are all core services. Just because one citizen uses one service but not another, this seems like pitting one citizen against another.	2/27/2020 1:13 PM
53	permits are unfair (building) most people go without permit, but if you have a noisy neighbour they call. Permit issues could be reduced, most people are not applying for them and the length of time you wait for a permit is too long. The city doesn't fine people who go ahead without a permit.	2/27/2020 11:48 AM
54	we can go back to twice per month collection of recycling bin and lower the collection of the green bin during winter season, to increase liveliness of downtown and renovation of very old buildings, so it is more appealing and modern. Downtown is desperate for renovations.	2/27/2020 10:48 AM
55	I don't think any of the areas should be reduced. We should continue to pay the taxes but recycling needs to improve- both frequency and increase in what we can recycle.	2/27/2020 10:33 AM
56	When I see radar traps on Mary Hill By-pass between Broadway & Kingsway, where the speed limit is too low for the area (I personally have not been caught), it shows weather have too	2/27/2020 9:55 AM

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many police, or their time could be better spent elsewhere.

57	unnecessary cash grabbing on Mary Hill Bypass and other safe areas. More focus should be spent on school zones	2/27/2020 9:18 AM
58	Business licensing as we have enough warehouses and businesses, would love to see more public service	2/27/2020 9:02 AM
59	Basic rec services are great, it's too easy to get extravagant with culture when spending other people's money	2/27/2020 8:57 AM
60	- Bylaw Division I would not increase taxes due to additional bylaws	2/27/2020 8:51 AM
61	+ No Cuts All of the services listed are important.	2/27/2020 8:16 AM
62	- Miscellaneous Cuts Reduce the budget so the person creating surveys gets replaced by AI. :)	2/26/2020 7:32 PM
63	Police is arguably the most expensive one, and I think our city is very safe. people love this city. we won't get as much value off our tax dollar in policing.	2/26/2020 5:47 PM
64	Not that big of an arts fa . That's a small group within city.	2/26/2020 5:26 PM
65	- Bylaw Division Bylaw. I do not support the increased taxes for Bylaw enforcement.	2/26/2020 5:04 PM
66	+ No Cuts none	2/26/2020 4:53 PM
67	- Bylaw Division Bylaws (not doing job!)	2/26/2020 3:34 PM
68	none	2/26/2020 3:13 PM
69	Less police services. It consumes too much as it is.	2/26/2020 3:07 PM
70	Save tax payers money by not "working around some people's illegal buildings" to do their upgrades. An incident that cot \$15,000, more to do the job due to some building built over top of the job to be done. Owner was told to keep "hush, hush" because city workers allowed it	2/26/2020 9:47 AM
71	NA Bus stops need immediate attention along Mary Hill bypass - sooo dangerous - both sides there are no seats or shelter!	2/25/2020 2:43 PM
72	Traffic control seems sufficient throughout, little need for new lights/crosswalks. Regular maintenance only reuquired?	2/25/2020 2:40 PM
73	General Govt. - less government, less bureaucracy. Dept. servicing - don't spend what we don't have.	2/25/2020 2:30 PM
74	none	2/25/2020 2:23 PM
75	NA Property Assessment should be based on concrete data, not on the sale of similar properties in the area. Land area being the most important. How can 2000 sq. ft. of land be worth as much as 4000 sq. ft.? How can a Town House which shares 2 walls with neighbors be worth 2 times as much as detached houses only a block away?	2/25/2020 2:22 PM
76	I would not trade services for lower taxes.	2/25/2020 10:03 AM
77	NONE	2/25/2020 9:54 AM
78	Stop wasting my money on landscaping but I don't want lower taxes, just taxes used for better purposes	2/24/2020 5:57 PM
79	Too much good money after bad choices	2/24/2020 3:52 PM
80	Long term reoccurring expenses like additional staff or employees	2/24/2020 3:48 PM
81	Urgently needed are traffic lights at costco - BC liquour store parking lot entrances at Ottawa Street. Please attend asap to before accidents happen at that busy location.	2/24/2020 3:42 PM
82	Because this is not the first priority service	2/24/2020 3:37 PM
83	Nothing! We need the services we get	2/24/2020 3:15 PM
84	I would not reduce any	2/24/2020 1:53 PM

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85	I would not reduce any of the listed services. The property taxes at the present seem reasonable.	2/24/2020 12:42 PM
86	once set in place, need little maintenance; trust no cuts to culture and recreation	2/24/2020 10:33 AM
87	Less one-off events/festivals in exchange for more long-term projects that will carry on to benefit future generations.	2/24/2020 10:31 AM
88	Find Savings/Efficiency Personally I don't think it would be wise to reduce any of the above services or any other city service just for the sake of lower taxes. As long as our tax money is spent responsibly and brings visible positive results then I believe it is a fair exchange for us.	2/24/2020 12:55 AM
89	I believe that recreation and cultural services are so important, however, if I had to choose this is a less integral service than others listed.	2/23/2020 10:13 PM
90	please maintain service levels. Continue to look into new revenue streams like pay parking .	2/23/2020 4:26 PM
91	None of the mentioned service can be reduced	2/23/2020 1:54 PM
92	+ No Cuts None	2/23/2020 1:31 PM
93	I dont notice a great outcome in terms of Business Development in Port Coquitlam. One would think we could do better in attracting unique businesses that would improve the City's liveability. It seems we have an inordinate number of dental offices & payday loan type places. Would love to see more creativity in zoning and attention to live-ability.	2/23/2020 1:16 PM
94	+ No Cuts not interested in reducing any of the services	2/22/2020 2:45 PM
95	Almost all building departments require professional engineers approvals & or Licensed Tradesman on every level, perhaps a building department is not required. Redundant?	2/22/2020 8:55 AM
96	Would not reduce any	2/21/2020 3:41 PM
97	Maybe find ways to reduce \$ waste first.	2/21/2020 1:33 PM
98	- Miscellaneous Cuts Remove all paid parking and need for business licenses. They are just another tax grab.	2/21/2020 8:08 AM
99	I think we are taxed fairly for a city of our size. I have lived & owned in Calgary, AB and Newmarket, ON. I feel really great about this city and feel our city taxes are spent well.	2/20/2020 9:52 PM
100	Not everyone uses those services.	2/20/2020 5:34 PM
101	PoCo should encourage businesses in the field of sustainable technology / development and habitat restoration, because these are emerging, active areas of research. The city would benefit from these businesses because their knowledge and practices can be applied locally or abroad. At the same time, PoCo should be more cautious toward development, for we are strongly concerned about overpopulation. PoCo should deeply consider our use of limited resources, such as water and air quality, for the future of Port Coquitlam in the long run. PoCo should stand strong when it comes to issuing building permits for development and say No to developers whenever required so to protect our city character and our wild habitats.	2/20/2020 3:42 PM
102	N/A	2/20/2020 2:55 PM
103	I believe in thE old adage that where there is cost, there is unnecessary cost. Take a long hard look at highest costs, including capital costs first.	2/20/2020 10:31 AM
104	+ No Cuts Not worried about current tax rates.	2/20/2020 8:23 AM
105	+ No Cuts I would ot reduce any of the items listed in the drop down.	2/19/2020 8:20 PM
106	Way to many storage units/warehouses in POCO specifically in the FREEMONT area, which was a beautiful residential area that became a dark and gloomy sunless place to be. And the beauty of the river has been blocked with buildings that don't utilize the gorgeous views. There should be outdoor markets and parks along this area for all to enjoy, instead it's building after building, after building. What a shame.	2/19/2020 11:45 AM
107	As before, enforcement efforts do not address and often exacerbate the problems of disaffected communities without addressing the underlying causes. Budgets that are currently allocated towards law enforcement should be instead allocated towards supporting the community.	2/19/2020 11:16 AM
108	Trying to keep up with larger cities?? The tax base from Industrial will drive Industry away	2/19/2020 10:41 AM

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109	Don't think reducing one service for another is the proper solution.	2/19/2020 8:48 AM
110	I feel the other services are more important than this one because I don't own a business, and I want my taxes to be lower.	2/18/2020 9:35 PM
111	I would not reduce any of them. I feel PoCo is using my tax dollars wisely	2/18/2020 6:47 PM
112	We are a small community with low criminality.	2/18/2020 3:17 PM
113	Should be funded by user fees	2/18/2020 11:12 AM
114	N/A	2/17/2020 8:08 PM
115	I rarely use these services.	2/17/2020 11:08 AM
116	It's not often that we get help from police	2/16/2020 4:10 PM
117	None. We need all of these services.	2/16/2020 12:16 PM
118	Find Savngs/Efficncy Lower taxes doesn't always means better. I want to know that you will work within what you take in taxes and what you spend. And having every one having there hands out for more. There needs to be a focus on that there is only one tax payer and all income come from us. Government doesn't doesn't create income just jobs.	2/16/2020 10:34 AM
119	none, I'm happy with what we get	2/16/2020 9:45 AM
120	We don't need to expand any more businesses or homes	2/15/2020 9:46 PM
121	I can't answer this question, as this question will end up pointing to a main thing. It will suggest that citizens want to reduce this thing which is not what they are saying. A better question would be "Would you reduce funding to ones of these services in order to reduce taxes and why?"	2/15/2020 9:12 PM
122	None	2/15/2020 7:16 PM
123	Too many lights that leads to idling cars creating more polution.	2/15/2020 4:07 PM
124	We all need to do a better job reducing our carbon footprint. if we were reduce garbage collection (safely so as to not attract bears) by residents properly recycling, composting etc, we'd be improving our city's carbon footprint and reducing the garbage picked up.	2/15/2020 11:44 AM
125	None. You get what you pay for, and what we get is a liveable city. People whine too much about taxes.	2/14/2020 5:26 PM
126	Too much now.	2/14/2020 3:13 PM
127	Cut pensions/benefits at the top.	2/14/2020 3:11 PM
128	Condense and remove 'first responder' role.	2/14/2020 11:50 AM
129	I think we have enough events in the community, we don't need any more.	2/14/2020 11:46 AM
130	Road conditions in bad weather.	2/14/2020 11:35 AM
131	- Miscellaneous Cuts This is a difficult question to expect people to answer without spending many hours thoroughly reviewing the budget. But I can speak about broad directions. This budget talks about the need for more enforcement, which tells me we aren't doing enough to help e.g., addiction services and affordable housing or addressing the root cause of the problem. We still do not have a replacement for the climate specialist who departed almost a year ago. And our climate action plan is more than 10 years out of date. There is no plan to prevent or address forecast flooding of low lying commercial and industrial areas. And we just build more (e.g. Dominion triangle) with transportation being an afterthought. Costco in particular has a highly negative impact on our community with the traffic their business generates. They, and others like them, need to be actively engaged to become part of a solution.	2/14/2020 10:43 AM
132	I feel the City does a great job of managing our taxes. I would rather pay a bit more in fact to have better RCMP and pedestrian safety.	2/13/2020 1:23 PM
133	+ No Cuts I really can't advise which service I would exchange as I believe they are all required.	2/13/2020 11:33 AM

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134	The other services are essential to the community as a whole and rec and culture can be operated as user pay.	2/12/2020 7:18 PM
135	I don't use these services. Plus, I'm not interested in lower taxes.	2/12/2020 1:32 PM
136	None of the above.	2/12/2020 12:44 PM
137	These are well established and marked. Simple maintenance of them could be done by volunteer groups who could earn free city services; e.g. a soccer group could be responsible for maintaining a certain trail in exchange for reduced or free access to fields or the community centre.	2/12/2020 10:44 AM
138	I would say we are in good shape in this area right now, so maybe this could be pulled back a little this year. Frankly, though, if we were to pull back in one area, I would put it in another area rather than lower taxes. I am fine with the taxes I pay because I'm happy with the service. People seem to expect more service with lower taxes and that's not how things work.	2/12/2020 7:44 AM
139	I don't believe we can afford spending money on culture. I don't think it is a primary City responsibility.	2/11/2020 9:16 PM
140	Nothing to reduce.	2/11/2020 8:45 PM
141	I think the city is doing just fine and wouldn't take away anything.	2/11/2020 4:26 PM
142	Police, Fire	2/11/2020 2:55 PM
143	Coast Meridian road has become a freeway. It needs more lights or?? to slow traffic! Put another road in to service Burke Mountain	2/11/2020 2:53 PM
144	I am happy to pay taxes to get services.	2/11/2020 2:51 PM
145	Firemen have far too much idle time. There should be more accountability. Time not spent fighting fire should be used for community work rather than sitting around the fire hall.	2/11/2020 2:49 PM
146	It is the City's responsibility to provide infrastructure and my responsibility to entertain myself.	2/11/2020 2:46 PM
147	no idea	2/11/2020 2:45 PM
148	Street sweeping is often useless	2/11/2020 2:43 PM
149	What the City is providing currently - all good!	2/11/2020 2:37 PM
150	Reduce nothing. It should all be included and more with the taxes we pay.	2/11/2020 2:17 PM
151	They can't do anything about the drug dealer down the street.	2/11/2020 2:10 PM
152	n/a	2/11/2020 1:49 PM
153	none- are taxes are reasonable and we need these things to be a functioning, well kept city.	2/11/2020 1:03 PM
154	None, I would rather pay more taxes to ensure that the services continue to meet and exceed expectations.	2/11/2020 11:30 AM
155	cannot think of any specific service	2/11/2020 10:56 AM
156	It would be nice if everyone would do there part and start by cleaning up after themselves	2/10/2020 7:44 PM
157	Too difficult to decide, all aspects of these services are important.	2/10/2020 6:55 PM
158	- Miscellaneous Cuts Stop printing a calendar.	2/10/2020 6:36 PM
159	none	2/10/2020 4:25 PM
160	Most are needed; I'd decrease culture events funding (they can raise funds through people that use them)	2/10/2020 3:52 PM
161	Fire Service & Police service	2/10/2020 3:46 PM
162	in house resident	2/10/2020 3:40 PM
163	- Bylaw Division Bylaw Enforcement. Think you do a good job so far, don't need to increase it.	2/10/2020 3:38 PM
164	only one could be cleanliness, only if citizens took up the challenge of keeping our community clean	2/10/2020 3:29 PM

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165	None.	2/10/2020 2:36 PM
166	- Bylaw Division Reduce dog Bylaw officers	2/10/2020 2:27 PM
167	Police or Fire Services because it takes up 30% of the budget, public safety is important but almost one third of the budget.	2/10/2020 2:10 PM
168	With the weather we get, I am sure parks and trails would still function the way they do with a subsidized budget	2/10/2020 12:56 PM
169	all are kept in good condition	2/10/2020 12:29 PM
170	Don't think you can reduce most of them. If I HAD to pick one it would be trails but they are very important. Always somewhere to reduce if even in the be office are, always waste in any office I have worked at.	2/10/2020 12:28 PM
171	- Miscellaneous Cuts eliminate printed calendars sent out to all residences, and leisure guides sent out. These items can be accessed on line and printed copies if necessary can be at facilities	2/10/2020 12:15 PM
172	None - our taxes are reasonable.	2/10/2020 11:42 AM
173	n/a	2/10/2020 11:40 AM
174	- Don't Know I don't know I will let you decide.	2/10/2020 9:42 AM
175	Business licensing	2/10/2020 9:33 AM
176	nil	2/10/2020 9:24 AM
177	Too many parks and Trails already	2/9/2020 10:30 PM
178	All good as is	2/9/2020 9:19 PM
179	The new improvements are wonderful, but would like to see trail and roadwork crews improved over future crosswalk, pathway and light projects.	2/9/2020 8:48 PM
180	none . I just want my water/sewer fees to go down. It's WAY too expensive. Flat rate condo over \$600/year. My non-Poco friends are horrified by how expensive it is, and the huge fee doesn't do anything to increase water conservation.	2/9/2020 8:32 PM
181	As long as there's no excessive wasted money in any budgets, I'm fine.	2/9/2020 8:28 PM
182	Lack of recreational and cultural services would be given up in return for lower taxes.	2/9/2020 7:58 PM
183	Couldn't pick one to reduce.	2/9/2020 5:22 PM
184	Not something we use often.	2/9/2020 11:32 AM
185	- Miscellaneous Cuts Reduce all services and save us money	2/8/2020 9:43 PM
186	+ No Cuts I would not want to lower taxes to reduce a service. While I appreciate council's decision to keep the tax increase low, I would be happy to be additional tax (up to a 2% increase) for additional services.	2/8/2020 7:27 PM
187	- Miscellaneous Cuts I understand that bylaw staff offered homeless people Christmas bags filled with toiletries , socks, snacks, etc. While I can appreciate the gesture, enabling the homeless to continue to set up camps along the river is a bad idea. Not to mention that I work hard to put food on my table for my family, so knowing my tax dollars are going towards this doesn't sit well with me. Nothing in life is free.	2/8/2020 7:13 PM
188	(from the city hall area) for an off leash dog park at Fremont and and multiple dog poop receptacles along the Traboulay trail	2/8/2020 6:11 PM
189	less attention on flower displays, in fact displays that require less maintenance would be adequate	2/8/2020 4:11 PM
190	none, they are all needed to suit population growth	2/8/2020 3:35 PM
191	I would not like to see any reduced	2/8/2020 3:19 PM
192	Culture is important but the arts can be subjective and the ROI is low and benefits only a few	2/8/2020 3:18 PM

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193	It is the most expensive service that we have and never gets cut backs.	2/8/2020 10:53 AM
194	Picked this only because I do not know a lot about it. I would not reduce any of the other choices.	2/8/2020 10:24 AM
195	<u>nothing satisfied</u>	2/8/2020 8:09 AM
196	+ No Cuts I caution against cutting services too much to keep taxes low - if things are already run in a fairly lean manner then taking away starts to detract from quality of life for citizens.	2/8/2020 7:58 AM
197	+ No Cuts I want to keep availing services which is Accessible/currently Available in city	2/7/2020 11:03 PM
198	Other elements improve safety and minimize liability, or they increase sense of community. Note I am not a small business owner so I don't have that filter.	2/7/2020 10:36 PM
199	Do not want to reduce any of these services for lower taxes!	2/7/2020 4:21 PM
200	None, we need all of them.	2/7/2020 4:17 PM
201	I think all of the above are necessary. Please do not reduce them.	2/7/2020 4:06 PM
202	I will leave that up to Council - as they are doing an exceptional job so far.	2/7/2020 4:02 PM
203	Get rid of the Mayor & Council - just bring in an accountant. My dog could do a better job than them. It's still a service I suppose.	2/7/2020 3:52 PM
204	none	2/7/2020 3:36 PM
205	Reduce "Culture" spending. Buying Carnoustie guarantees green space and recreation space. If improved/ maintained like Burnaby & Vancouver municipal golf courses, would be a money-maker for the City.	2/7/2020 3:28 PM
206	City services in exchange for lower taxes. Paid too much for tax.	2/7/2020 3:19 PM
207	the overuse of bump outs at crosswalks on busier roads.	2/7/2020 3:06 PM
208	Need the above.	2/7/2020 3:01 PM
209	n/a	2/7/2020 2:58 PM
210	an increase in policing does not create safer communities. it merely gives the illusion. do your research and stop making the same mistakes that maple ridge is making.	2/7/2020 2:57 PM
211	Okay with paying present taxes.	2/7/2020 2:55 PM
212	Recreation & culture money wasted along with upgrade spent; then torn down	2/7/2020 2:54 PM
213	Never reduce any of these services as they all benefit us.	2/7/2020 2:49 PM
214	I have heard that house holds separate but much is put in same place after pick up	2/7/2020 2:46 PM
215	Need more efficient spending of tax payers dollars	2/7/2020 2:42 PM
216	All are important - do not lower taxes.	2/7/2020 2:41 PM
217	There are other ways to be a safe city, consider children in design	2/7/2020 2:36 PM
218	If the heat in heated pool at Hyde Creek is almost non-existent then why bother running the facility?	2/7/2020 2:35 PM
219	I don't believe we should do that	2/7/2020 2:17 PM
220	- Council/Staff One less city councillor	2/7/2020 1:51 PM
221	Certain aspects for sure - the others are needs not "nice to have" items	2/7/2020 9:44 AM
222	+ No Cuts I don't see any service that I would want to reduce.	2/6/2020 10:26 PM
223	Don't believe weekly green waste pick up is needed year round.	2/6/2020 10:18 PM
224	- Miscellaneous Cuts Unsure? Perhaps traffic lights and crosswalks since there seems to be sufficient as it currently stands. But, perhaps there are other areas to reduce. The other items in the drop down seem quite essential so they likely should not be reduced.	2/6/2020 8:57 PM

Budget 2020

225	Find Savngs/Effcnecy They are all important and if managed well you can. achieve effective service provision	2/6/2020 8:33 PM
226	None the above services are necessary needs for viable city	2/6/2020 7:35 PM
227	I am fine with paying taxes for good services.	2/6/2020 7:28 PM
228	illegal parking, excess parking in street	2/6/2020 7:17 PM
229	None- I am fine with the amount of taxes I pay	2/6/2020 5:44 PM
230	I think all the services are important	2/6/2020 5:20 PM
231	don't want anything reduced other than the fees for recreation. Pool at Hyde Creed is too expensive now.	2/6/2020 5:17 PM
232	Police and k-12 seem to be the most expense, perhaps a study to determine best practices (right sizing) to control or lower costs would make interesting reading.	2/6/2020 4:59 PM
233	Doesn't seem the best use of taxpayers money.	2/6/2020 4:53 PM
234	- Miscellaneous Cuts traffic police it would pay for itself with the fines	2/6/2020 4:17 PM
235	none	2/6/2020 2:21 PM
236	Better road maintenance roads in the worst conditions i have seen.	2/6/2020 2:15 PM
237	+ No Cuts I would not recommend lower taxes. I would rather pay more taxes for greater social services (i.e. child care, housing and homelessness, recreation)	2/6/2020 2:11 PM
238	Myself in my opinion, I really don't think taxes will be reduced, like everything else its a "fact of life" there will be increases, hydro increases, telus increase, cost of living increases its a reality, again that is just my opinion.	2/6/2020 1:43 PM
239	none - I think all are at essential levels.	2/6/2020 1:35 PM
240	I would not reduce any services. They are all important to the well oiled machine.	2/6/2020 1:17 PM
241	Reduce frequency of collection. Add some/better drop off stations such as Coquitlam's at Town Centre	2/6/2020 9:48 AM
242	+ No Cuts None	2/6/2020 9:17 AM
243	It seems to me that currently the city is very well maintain in this area so the budget could be used somewhere else where needed more like police traffic control and road improvements.	2/6/2020 7:51 AM
244	We have private pick-ups in our area, but I feel that household garbage should be picked up bi-weekly, with organics and recyclables picked up weekly.	2/5/2020 8:26 PM
245	+ No Cuts Happy with the way things are. I think it is important to spend money on culture and community building. Especially community events and parks and rec	2/5/2020 5:23 PM
246	Find Savngs/Effcnecy Wouldn't reduce any, but would keep pencils sharp continuously.	2/5/2020 2:55 PM
247	This area can be done by volunteers, but would need licensing aspect on city services.	2/5/2020 12:14 PM
248	I don't know enough about all services to make this determinatinon	2/5/2020 11:27 AM
249	+ No Cuts I wouldn't. I'm happy with the amount of taxes I pay and they seem to be being put to good use.	2/5/2020 7:49 AM
250	No city, no matter what the size should reduce services.	2/5/2020 6:47 AM
251	These services are nice but with access to these close by, I'd prefer lower taxes to having a new Rec Center.	2/4/2020 8:48 PM
252	+ No Cuts None of the above	2/4/2020 7:49 PM
253	The amount in reserve for arts and culture far exceeds the impact to the community. I disagree with all of the proposed ongoing enhancements, except for the training for the fire fighters. No additional funding should go towards Remembrance day enhancements.	2/4/2020 6:57 PM
254	I don't want to reduce any services	2/4/2020 6:10 PM

Budget 2020

255	- Council/Staff Staff at the City Hall and Overhaul their wage structure	2/4/2020 6:07 PM
256	Take funds out of parks and trails and put into building and engineering to hire more staff. reassess permit process to improve efficiency. Both departments lack this.	2/4/2020 5:39 PM
257	Some city events appear to have poor turnouts and don't seem like they're worth the effort.	2/4/2020 5:02 PM
258	I wouldn't lower anything I would try to get more out of current staff no one returns emails in timely manner poco used to be a very good city to do business in but I think a lot of builders are starting to rethink that.	2/4/2020 4:04 PM
259	do not spend any more funds on traffic calming but instead try to make traffic flow more efficient!	2/4/2020 2:30 PM
260	I'm good.	2/4/2020 12:38 PM
261	i really appreciate Council keeping tax increases to such a low level this year. congratulations and thanks for being one of the only municipalities for managing the budget in such a responsible way	2/4/2020 12:11 PM
262	Don't want any city service reduced. Your bylaw department has tried very hard with our parking problems but we only have so many employees to control this problem.	2/4/2020 11:43 AM
263	I would not reduce any service.	2/4/2020 11:21 AM
264	The new rec center was not needed as is a big drain on tax dollars	2/4/2020 11:16 AM
265	+ No Cuts None of these options should be cut!	2/4/2020 9:55 AM
266	- Council/Staff Too many city counsels	2/3/2020 10:04 PM
267	would be nice to have lower taxes but i can't think of anyway to lower them.	2/3/2020 9:24 PM
268	I just don't feel that fires are as prevalent in today's world	2/3/2020 8:45 PM
269	I do not believe any should be cut as they all contribute to needed services and building community and diversity. At the end of the day, utilities, safety, protection, cleanliness and healthy living are basic needs. Culture, music and other community events are not necessary but without them we would have no community	2/3/2020 7:43 PM
270	+ No Cuts Citizens should pay for the services we receive. I don't think a tax reduction is necessary.	2/3/2020 6:46 PM
271	No change	2/3/2020 2:32 PM
272	Cleanliness to me falls under garbage, green, recycling. Attractiveness... sounds like extra things that aren't necessary like elaborate signage, statues, etc.	2/3/2020 2:24 PM
273	- Miscellaneous Cuts Port Coquitlam council seems to have been sold on the idea that we have to have bike lanes on our roads. In all the time that I have driven on our streets I have only seen the bike lanes used by one cyclist. I have no doubt bike lanes are costly to install and take away driving lanes. Do we really need them or is a vocal minority pushing it's agenda?	2/3/2020 2:24 PM
274	No need to reduce any services.	2/3/2020 2:03 PM
275	I would really reduce effort on bylaws and focus more on policing real issues.	2/3/2020 2:02 PM
276	Not sure if there's a need to wash traffic signals. Is there?	2/3/2020 11:08 AM
277	We are mostly happy with the services we receive for our tax dollars.	2/3/2020 10:46 AM
278	Streamline the service, if the processes were quicker less staff would be required. Help small business get started instead of telling them what they can't do, help them understand what they can do to get open.	2/3/2020 10:08 AM
279	not eliminate but please please please when installing and painting a new crosswalk do it once. All over poco you see where the works did it wrong tried to erase and did it again. I watched them remove the crosswalk to the dog park at the MUP two times! Once was a night so it had to be overtime. Come on!!	2/3/2020 8:33 AM
280	They spend more time patrolling and servicing Coquitlam anyways so why not reduce their contractual service level to Port Coquitlam and save some money.	2/2/2020 9:21 PM

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281	I don't know. They all seem important. I would need to see the budget to answer.	2/2/2020 8:34 PM
282	I wouldn't	2/2/2020 8:25 PM
283	Signage is not the only thing required to "manage" traffic congestion. Focusing on "control" only is not working.	2/2/2020 8:23 PM
284	None - would not want to see any reduction in services	2/2/2020 7:41 PM
285	In exchange of easing off the traffic at downtown PoCo	2/2/2020 7:38 PM
286	Stop developing	2/2/2020 6:45 PM
287	Unclear how these services affect the public.	2/2/2020 4:02 PM
288	We have plenty of parks here mostly for the bears to use. The parks here seem to be just undeveloped plots of land near waterways. If they are to be left natural why bother servicing them. IMHO.	2/2/2020 3:41 PM
289	Businesses already are paying commercial haulers (e.g. Maple Leaf Disposal, Waste Connections, Revolution Resource Recovery, Emterra Environmental, etc.) for their garbage and recyclables. The city then embeds such costs in the mill rate for all property owners, resulting in business paying for such services twice.	2/2/2020 3:36 PM
290	significant amount already spent on new rec centre.	2/2/2020 3:05 PM
291	They all seem important and had to choose one, so chose the one that I do not use.	2/2/2020 2:36 PM
292	Still looking into funding for Poco sports alliance. I had 2 kids that both play multi-sports that have a lot of fees already. I would like to know why the sports alliance is necessary and what the funding is for. I'm not against it but when it started, a few years back, I said to fellow volunteers, that it would not be long before the taxpayers would be on the hook for paying something for it. I would like to know more of that the funding is for. thats all	2/2/2020 2:35 PM
293	None, do not lower taxes to lower quality of living.	2/2/2020 2:11 PM
294	+ No Cuts I don't want lower taxes in exchange for reduced service	2/2/2020 1:08 PM
295	- Miscellaneous Cuts Join with Coquitlam and Port Moody. To many cities and municipalities around.	2/2/2020 12:57 PM
296	None	2/2/2020 12:38 PM
297	It is very safe to live in Port Coquitlam.	2/2/2020 10:57 AM
298	All necessary and not worth giving up	2/2/2020 10:46 AM
299	I refuse to answer this because I wouldn't - I'm happy to pay slightly more tax for an improvement in services.	2/2/2020 10:19 AM
300	We have spent too much, in my opinion, on this in recent years.	2/2/2020 10:17 AM
301	can't pick one over the other	2/2/2020 10:13 AM
302	I am quite satisfied with the services that I receive in exchange for my tax dollars.	2/2/2020 9:50 AM
303	Not sure if I understand it correctly - business and development services should be paid from permits not from property tax. These services should be paid by people who use them.	2/1/2020 9:21 PM
304	- Proposed Enhancement No need for tv screens for remembrance day	2/1/2020 8:38 PM
305	+ No Cuts Not interested in lowering taxes if we get quality service. People who choose lower taxes dont care about the quality of service	2/1/2020 8:38 PM
306	Not as essential with close with many such services within easy reach in Metro area.	2/1/2020 7:24 PM
307	Though I don't necessarily want this service reduced, I think a program could be put in place similar to adopting a SPOT that empowers Poco residents to take care of an area, and potentially expand this to gardening and landscaping as well.	2/1/2020 7:18 PM
308	Retro trucks to have compartmentalized Green and Recycle on every truck. Volumes of both have decreased, and smaller trucks are being used. Larger trucks with both a Green and	2/1/2020 5:48 PM

Budget 2020

Recycle compartment would cut the route costs in half. It looks like they each just get finished earlier as not as many carts are out on pickup day.

309	All services essential. Taxes are increased regardless of our affordability as does the cost of living. What is one to do?	2/1/2020 4:45 PM
310	Don't reduce any services	2/1/2020 4:23 PM
311	Police are already useless so you may as well reduce this "service".	2/1/2020 4:20 PM
312	or alternatively incorporate more duties for fire services....rename entire service to emergency services...very few "fires" nowadays...	2/1/2020 4:18 PM
313	- Council/Staff - Proposed Enhancement I don't know which service these fall under but I would: 1. Closely review staff salaries and other remuneration. 2. Delete large screens/audio for Remembrance Day. 3. Delete funding for PoCo Sport Alliance	2/1/2020 3:56 PM
314	None, tax levels are reasonable for services provided, especially when compared to other jurisdictions	2/1/2020 1:59 PM
315	I haven't had to use it, but I wonder if the city really needs as much fire services as we think.	2/1/2020 1:58 PM
316	I wouldn't reduce any of the services as they are all needed	2/1/2020 1:14 PM
317	Duplication of service	2/1/2020 12:16 PM
318	Find Savings/Efficiency Taxes are to high. I do not want to pick any category for services to be reduced the City needs to manage the budget without increasing any taxes.	2/1/2020 9:45 AM
319	No comment	2/1/2020 5:02 AM
320	Snow clearing, etc. only really needed a few days/year.	1/31/2020 7:09 PM
321	Cut arts and culture stuff - this is personal each person has their own opinion on it. Lots of organizations deal with this and they can fundraise themselves.	1/31/2020 7:03 PM
322	Seems a tad excessive for a city this size	1/31/2020 5:49 PM
323	Maintain the status quo - road maintenance excepted	1/31/2020 3:46 PM
324	I haven't had any reason to use this. Not sure how many residents would, but I could understand the commercial need for this service	1/31/2020 3:01 PM
325	Can reduce frequency of pickups to every 10 days.	1/31/2020 2:29 PM
326	Would not reduce any services.	1/31/2020 1:46 PM
327	- Miscellaneous Cuts Money spent on bicycle races, and arts and culture	1/31/2020 1:12 PM
328	- Miscellaneous Cuts This is a dumb questions. Tax big businesses more. Don't punish social services.	1/31/2020 7:53 AM
329	None	1/31/2020 7:21 AM
330	No, but I would pay increase taxes (despite already paying for a dog license) for the City to actually show care for the animals and provide more off leash areas and fix the north side park. That park is disgusting and a death trap for dogs (Prison inmates have better outside conditions). The bark placed on the ground is a choking hazard and has sent several dogs to the hospital.	1/31/2020 7:05 AM
331	no suggestions	1/30/2020 9:18 PM
332	Can't think of any department that should be cut.	1/30/2020 8:15 PM
333	Away RCMP, away with you! Just butt out! Go investigate a casino fraudster instead of harassing tax-paying citizens walking their dogs!	1/30/2020 6:36 PM
334	None. I would rather pay a little more to improve services or increase hours to meet community needs.	1/30/2020 6:16 PM
335	It is what it is. Taxes are required to maintain a City. Our present Mayor and Council keep tight control of the expenditures. They do not spend foolishly so I would not exchange any City service as long as that policy continues.	1/30/2020 5:57 PM

Budget 2020

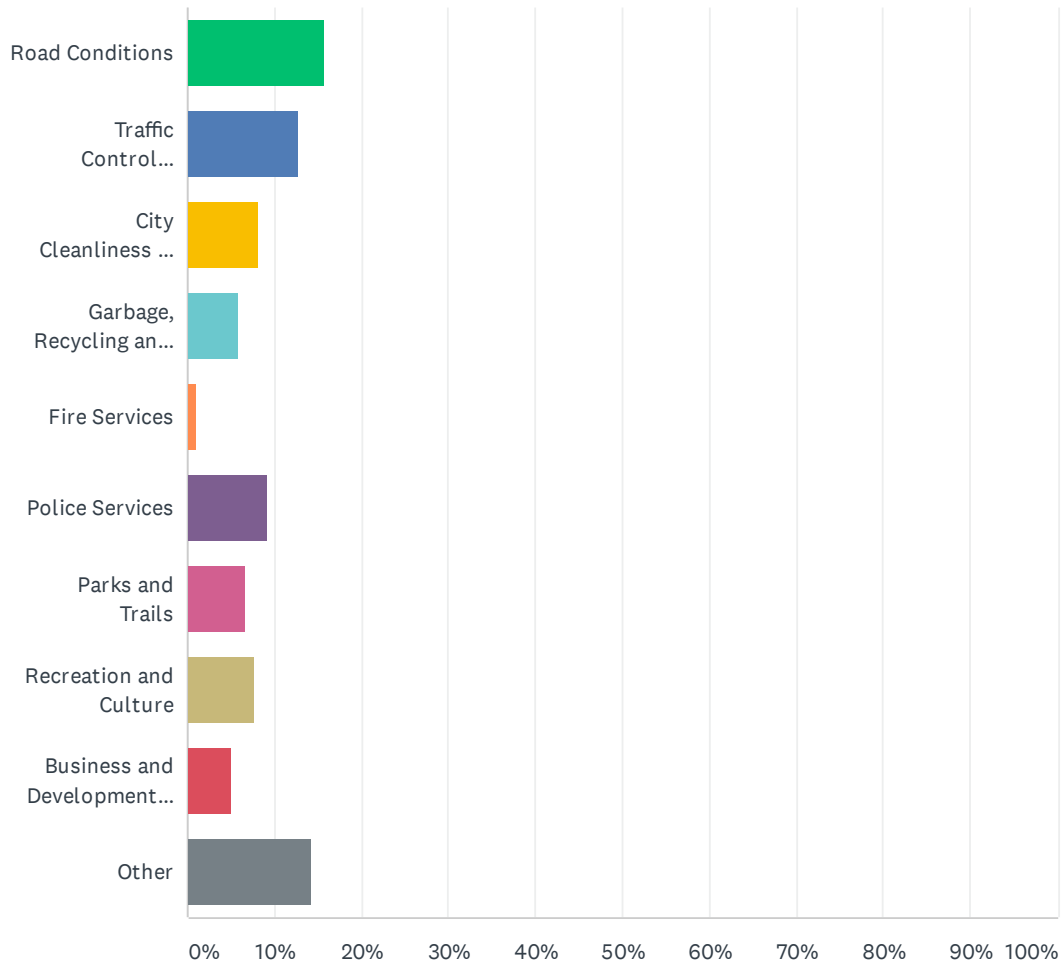
336	Business are attracted to smaller cities and do not need any incentives	1/30/2020 5:47 PM
337	Never go to events or use the rec centre.	1/30/2020 4:02 PM
338	+ No Cuts None - keep doing what we're doing.	1/30/2020 4:00 PM
339	- Bylaw Division By Law offices	1/30/2020 3:53 PM
340	Reduce the salary of senior staff of the City.	1/30/2020 2:35 PM
341	None.	1/30/2020 2:19 PM
342	+ No Cuts do not reduce services	1/30/2020 2:06 PM
343	I appreciate the tax rate we currently pay, and would not look to see a reduction in service anywhere.	1/30/2020 2:06 PM
344	+ No Cuts I would not reduce services	1/30/2020 1:29 PM
345	It seems that the fireball has more down time than other services so maybe PoCo and Coquitlam/Port Moody could amalgamate some of their administration or equipment. Find some other community work for the fire fighters to do when they are not fighting fires or practicing.	1/30/2020 12:50 PM
346	a	1/30/2020 11:49 AM
347	All needed	1/30/2020 11:36 AM
348	Unless you are prepared to schedule street sweeping and let the residents know, its a waste of time and money. Prior knowledge would allow residents to not park on the street if possible.	1/30/2020 11:21 AM
349	Port Coquitlam is not a big city. Often times when there is a Police incident, it looks like you have the entire detachment sent out to respond. Often times seeing 4+ police cars responding to the smallest incident. Like they have nothing better to do. They obviously need more to do...so probably best to stop investing in them and spend it elsewhere.	1/30/2020 11:18 AM
350	Of all the services this is the least urgent requirement if a city.	1/30/2020 10:38 AM
351	Not so much for lower taxes (which I feel are appropriate right now), but re-allocated to other services. Too many times I have seen tax dollars allocated to indecipherable 'cultural projects' which have a benefit to small, special-interest groups, and do nothing for 'community'. Trying to balance what is 'culture' with what it 'civic worthy' is a minefield that absorbs the City Council time that would be better expended elsewhere.	1/30/2020 10:35 AM
352	I'm fine with the taxes as I feel we are getting value.	1/30/2020 8:42 AM
353	IMO the traffic controlling measures the City has undertaken in the past couple of years is a waste of money. Raised crosswalks, traffic hips, speed bump and humps, traffic control. All these items have merely hampered traffic flow. Safety benefits are unlikely to be seen and certainly impossible to measure. Just let people be aware and take care of themselves as in most parts of the world. Quit trying to coddle everyone all the time.	1/30/2020 8:40 AM
354	Find Savngs/Efficncy more efficient use of all services	1/30/2020 8:24 AM
355	taxes apply to all residents, not all residents are involved with the recreation and culture of the city	1/30/2020 7:28 AM
356	I don't feel very attracted to it	1/30/2020 7:17 AM
357	All are needed.	1/30/2020 7:08 AM
358	- CoJncil/Staff City manager and management should be paid on satisfaction of residents on services	1/29/2020 9:31 PM
359	N/A	1/29/2020 8:37 PM
360	None they are all important	1/29/2020 8:03 PM
361	+ No Cuts I wouldn't want to reduce any of the services. Even if taxes were reduced, we would still pay a significant amount and deserve full potential of all of these services.	1/29/2020 7:34 PM
362	I don't feel like public art and other such services are a good use of everyone's tax dollars. Would be put to better use in other areas such as road and safety improvements	1/29/2020 7:24 PM

Budget 2020

363	I can't suggest lowering/reducing any city services	1/29/2020 7:08 PM
364	I am happy with the current services and would not trade for lower taxes	1/29/2020 5:44 PM
365	- Bylaw Division Bylaw Enforcement. Paid way too much.	1/29/2020 4:35 PM
366	+ No Cuts I wouldn't reduce services, I don't mind paying for what we need.	1/29/2020 4:20 PM
367	N/A	1/29/2020 4:17 PM
368	- Miscellaneous Cuts Eliminate the forest canopy tree counting. I feel a tree on my property is mine. If I want to cut down a tree because it has become too big, I should be able to, replacing it is fine but anything else is an over reach by government into my rights. Thank you.	1/29/2020 4:13 PM
369	They are probably over provisioned.	1/29/2020 3:56 PM
370	- Proposed Enhancement Excess spending, the city DOES NOT need a new pool, or large screens and audio for remembrance day? That's not what the day is able. It should be a humble celebration.	1/29/2020 3:47 PM
371	A lot of money has gone into new/upgraded parks, community center etc. over the past few years, maintain what we have and channel any new capital towards other infrastructure needs.	1/29/2020 2:58 PM
372	Our parks and trails are always well maintained and look beautiful already. Do we really need the hanging baskets everywhere?	1/29/2020 2:04 PM
373	Parks and recreation	1/29/2020 1:34 PM
374	- Bylaw Division bylaw control. People are pretty good about respecting bylaws, parking, dogs etc.	1/29/2020 12:33 PM
375	do not want to reduce anything	1/29/2020 12:07 PM
376	+ No Cuts I would leave everything as is	1/29/2020 11:38 AM
377	I wouldn't lower the taxes if it meant giving up what makes PoCo great. I would agree to a tax increase if it meant certain safety issues could be addressed like the constant break-ins on Mary Hill as well as problems with homeless, drug addiction and mental health that are keeping the community from using our parks and our beautiful new Rec Centre.	1/28/2020 4:53 PM
378	- Miscellaneous Cuts I am inclined to select business development, but it depends on the type of business. Small business deserves a helping hand. Large business does not.	1/28/2020 3:19 PM
379	+ No Cuts I wouldn't.	1/28/2020 2:15 PM
380	+ No Cuts Wouldn't change a thing.	1/24/2020 3:53 PM

Q14 If you could improve one of the above City services or add another enhancement to the budget, recognizing that it could increase taxes, what would it be and why?

Answered: 787 Skipped: 184



Budget 2020

ANSWER CHOICES	RESPONSES	
Road Conditions	15.63%	123
Traffic Control (lights, signals, crosswalks)	12.83%	101
City Cleanliness and Attractiveness	8.26%	65
Garbage, Recycling and Green Cart	5.84%	46
Fire Services	1.02%	8
Police Services	9.28%	73
Parks and Trails	6.61%	52
Recreation and Culture	7.75%	61
Business and Development Services	4.96%	39
Other	14.23%	112
TOTAL		787

Budget 2020

#	PLEASE SPECIFY	DATE
1	Clean underpass, makes it slippery. No bicycles in the underpass, makes is very dangerous.	3/6/2020 2:38 PM
2	Numbers on Road, Street and Avenue Signs i.e. House or block numbers for East side to West Northside to South	3/3/2020 11:02 AM
3	Garbage, recycling & green cart. Maintenance & cleanliness of drinking water. Contaminated water will bring illness & many hospital admissions	3/3/2020 10:53 AM
4	The pot holes & repaving needs to be done - not just fixing.	3/3/2020 8:57 AM
5	We need to do more to reduce garbage and educate the public to use a more efficient recycling program.	3/2/2020 3:25 PM
6	Put the money into hiring people that want to provide service to tax payers, get rid of the existing sloths who are only interested in making sure everything drags on as long as possible to keep their union job secure	3/2/2020 10:02 AM
7	Road conditions are increasing the wear and tear on my car.	3/2/2020 8:12 AM
8	Particularly cars/ trucks travelling on Coast Meridian at very high speeds . I have not seen any cars etc being stooped for speeding	3/1/2020 11:26 PM
9	I feel like so many more people would recycle and do so properly if they didn't have to drive all over town to do so	3/1/2020 11:08 PM
10	Green cart pick up.	3/1/2020 9:51 PM
11	Generally speaking, it is important for the City to keep mature trees as much as possible, instead of removing them. As it is known, trees provide numerous benefits such as carbon sequestration, shade, etc. Promoting the protection and increase of trees would help the City in fighting climate change as well.	3/1/2020 8:50 PM
12	Port Coquitlam should focus on more aggressive measures to combat climate change.	3/1/2020 8:19 PM
13	Safety first, especially with the break ins and road safety for pedestrians and drug usage along river and in parks.	3/1/2020 7:18 PM
14	Traffic calming measures increased on Apel Drive	3/1/2020 6:25 PM
15	This and road conditions. This really needs some work.	3/1/2020 6:23 PM
16	Add another simple enhancement to road service, i.e. build a couple of speedhumps on Wilson Ave between Reeve St. and Maple St. to reduce heavy traffic noise.	3/1/2020 5:59 PM
17	It is important for a community to have a broad program of activities but sometimes i feel that a bit more time and money than necessary is spent on culture programs that may not have a broad appeal.	3/1/2020 5:27 PM
18	None	3/1/2020 4:05 PM
19	Focus more on the nature trails, parks, water sports (interpretation) and less on events.	3/1/2020 2:59 PM
20	It is proven time and time again that deferring maintenance and investment in road infrastructure costs significantly more over time - we should do more to fix crumbling roads sooner and keep up with preventative maintenance (sealing road surfaces, fixing potholes etc.) to prevent issues down the road that cost far more to remediate.	3/1/2020 2:30 PM
21	As mentioned previously, the city needs to get the problems associated with homeless people under control. This means a willingness to confront, remove and arrest if need be those loitering, polluting, doing drugs in public places and destroying the livability of our city. Maybe have police increase patrols of parks and community center or permanently station at those facilities.	3/1/2020 2:13 PM
22	cleaner streets etc make the city more inviting	3/1/2020 2:10 PM
23	More planting of native species with green or unplanted spaces. Incorporate more sustainable development (rain gardens, retention of trees, clear span crossings instead of culverts, etc.). More plantings of conifers along the Poco trail, especially from Gates Park to Lions Park area.	3/1/2020 1:49 PM
24	None Happy as is	3/1/2020 1:25 PM

Budget 2020

25	While I haven't had any issues with police, having them stationed in Coquitlam feels like the response time would suffer	3/1/2020 1:18 PM
26	To build a connected and safe downtown. Homeless is an issue and better services to escape the streets are needed. Access to mental health services and addiction. A police liaison focused on connecting with and providing safety and access to homeless issue is needed.	3/1/2020 1:02 PM
27	There needs to be more bike lanes here in Poco. Cyclists need to feel safe and ride safe with ease.	3/1/2020 12:16 PM
28	We need to reduce the amount of intersections wich are statistically dangerous proven over time. No more jurisdictional arguments.	3/1/2020 11:46 AM
29	So many accidents and road rage incidents in certain areas like broadway and maryhill bypass and kingsway and Maclean ave.	3/1/2020 11:16 AM
30	just doesn't seem as important as the other categories	3/1/2020 9:53 AM
31	Increased spending on signage and bylaws enforcement for off-leash dogs in parks and trails would be worth spending more money on. I could justify higher taxes for that.	3/1/2020 9:33 AM
32	Perhaps the Mayor could take the issue of the unsustainable wage increases for fire and police to Metro Vancouver and see if there is interest in studying the impact on a regional basis. I would be in favour of additional funds being available for Human Resources to study this issue and generating options for Council consideration. The current practice is unsustainable.	3/1/2020 9:10 AM
33	Need something done about lights on Coast. If red at Prairie and green at Wellington cannot get through.	3/1/2020 9:00 AM
34	There is no room to remove any of the important services listed. They all contribute to the livability and prosperity of our city.	3/1/2020 8:54 AM
35	To deter unwanted and dangerous activities in the city and provide safer spaces along trails, in parks and within the neighbourhoods where vulnerable citizens (children, youth, seniors and handicapped) are at risk.	3/1/2020 12:06 AM
36	I would be willing to pay a little more in order to see the improvements I listed before. Other then that I do not feel any particular area is over budgeted.	2/29/2020 10:03 PM
37	Get rid of open ditches in Mary Hill area-they get overgrown with blackberries/grass etc-city never maintains them unless someone complains-they get overgrown/clogged and flood the road after heavy rains as they can not drain as the ditches are not maintained.	2/29/2020 8:22 PM
38	Parks and Trails is a discretionary part of the budget and I know not everyone wants more parks and trails. However, I value green space and trails and would pay more for taxes to get more of it.	2/29/2020 1:44 PM
39	clean and maintain park bushes and grass along properties. Do not allow dump waste in these area.	2/29/2020 12:11 PM
40	potholes	2/29/2020 10:48 AM
41	Successful business means more jobs and less travel for residents to other municipalities. So please make this city attractive for business by lowering the MIL rate on property tax for Commercials.	2/28/2020 8:02 PM
42	More enforcement for off leash dogs! When you want to walk your dog, who you keep on a leash, you feel trapped in your house by the people out back in skyline park. Due to them not paying attention, either by being on their phones, sitting on the bench with their back turned. It's not fair, then they don't pick up after their dog out back, and you see it on your front yard now too. Due to them letting them off leash on our street because it's close enough to the park. I shouldn't have to pick up some other dogs poo. Then the owners come right at our fence, and look in our windows. Beyond invasive. We need bylaw to patrol, and I've never seen them do it.	2/28/2020 7:55 PM
43	Would leave as is	2/28/2020 6:46 PM
44	Developers and business ppl would pay higher fees for quicker permitting processes as waiting times for permits results in huge cost increases. More efficient use of staff through the permitting process would be helpful as well. Some cities have processes to show where permits	2/28/2020 5:51 PM

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are at online and at least add some accountability so it shows files are being worked on not sitting on desks somewhere.

45	I would like to see a budget specifically for the care and maintenance of the Blakeburn Lagoons Park.	2/28/2020 5:50 PM
46	Arts - your arts & culture staff does a good job but sports seems to get the bulk of facility development and money Wilson Centre art is now over in Leigh Square as the PCCC did not include	2/28/2020 3:43 PM
47	Too bumpy as soon as newly paved cut up too soon afterwards	2/28/2020 3:24 PM
48	Traffic is very congested at many locations	2/28/2020 3:18 PM
49	Weekly pick up all year long, or at least start it up again the beginning of April. I think it would encourage food recycling more, and also neighboring cities have it year round.	2/28/2020 3:15 PM
50	Road conditions and Traffic Control	2/28/2020 12:36 PM
51	Add more industrial space, supply more family friendly housing, by utilizing portion of high priced and wet unfarmable land in the northeast sector. Giving people the opportunity to work and live in a community that is in center of lower mainland with unlimited transportation, instead of the urban sprawl to much better farming communities like Langely, Mission, Abbotsford, Delta and Chilliwack.	2/28/2020 12:08 PM
52	Digital signs for speed control and crosswalks ...and get rid of bumps.... too many words to describe the decision to put in "bumps" nice to know the cost of the bumps ..people do not slow down ...just break harder and accelerate harder	2/28/2020 10:59 AM
53	Need street garbage cans	2/28/2020 9:42 AM
54	i would not exchange anything for lower taxes I would be more in favor of a tax increase if it means we could get better traffic/road efficiencies. Such as putting traffic calming throughout the main roadways in the Riverside Dr/Riverwood Gate area, as well as pedestrian activated crosswalks (like Port Moody has done on loco Road and other areas), improvement of the function of some intersections such as Wilson & Kingsway (creating a right turn lane into Westcoast Express parking lot to improve the flow of traffic during peak times.)	2/28/2020 9:06 AM
55	Improve traffic flow (additional lanes) on Mary-Hill and Lougheed at Shaunessy	2/28/2020 6:49 AM
56	Better consideration and design of roads	2/28/2020 6:30 AM
57	Emergency preparedness training for neighbourhoods. If emergency services can't get to us we can work together until they can.	2/27/2020 11:49 PM
58	While I haven't used these services, I think this help create a good business environment and bring the jobs to the community.	2/27/2020 11:03 PM
59	Add lights for dimly lit roads where pedestrians share the roadway. Like Finley.	2/27/2020 10:55 PM
60	Road safety and speed in all roads, both busy commuter routes and in residential areas is an issue of serious concern in our city. Also vandalism and petty crime occurrences	2/27/2020 9:28 PM
61	A library on the North Side of Port Coquitlam would be useful, perhaps in the Dominion area.	2/27/2020 7:46 PM
62	Fire Dept is so necessary and important and are paid accordingly. But their time actually fighting fires is not at the top of their stats. Combining the Provincial Ambulance and Municipal Fire Services would seem more practical - but not increasing Firefighters salary or staff.	2/27/2020 7:39 PM
63	It's the least important, but don't introduce more bylaw enforcement, taking our tax money to have someone write us tickets is the last thing the average tax payer enjoys	2/27/2020 6:06 PM
64	Adjust the X walk speed bumps !!! [On Mary Hill]	2/27/2020 5:37 PM
65	Bylaw enforcement. We need an active hotline.	2/27/2020 3:11 PM
66	Green waste pick up weekly all year long	2/27/2020 1:46 PM
67	Homelessness/Housing Stop homeless people from loitering in public places like recreation buildings and local businesses	2/27/2020 1:43 PM
68	Sidewalk, pedestrians safety is very important	2/27/2020 1:40 PM

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69	Not sure	2/27/2020 1:31 PM
70	A welcome center for expatriates and newcomers so we can attract a higher number of this population who add to the economic growth to the community.	2/27/2020 1:13 PM
71	A recycling depot downtown would be convenient. The parking at Biggar is difficult.	2/27/2020 12:12 PM
72	We have too much traffic and no way of controlling flow. It's a train wreck right now...slightly improved since the CMO went in. Drive down Kingsway or McLean to see what kind of professional design was used.... Who would build those kinds of bottlenecks for all that heavy truck traffic??	2/27/2020 12:03 PM
73	City cleanliness, more power washing. More sitting areas or benches	2/27/2020 11:52 AM
74	we have had to install security camera's because of stolen bikes from porch and many people wandering onto our driveway and checking cars and personal property.	2/27/2020 11:48 AM
75	Please see above answer.	2/27/2020 10:33 AM
76	crazy drivers	2/27/2020 10:29 AM
77	Improved roads & add sidewalks. Another turf field at Gates Park	2/27/2020 9:55 AM
78	Improvements to Tamarack Place behind houses on Drawbridge Close. Mary Hill bypass noise is high. Also, traffic flow on and around Mary Hill Bypass needs improvement	2/27/2020 9:18 AM
79	Crime in Fremont and Burke Mountain areas (safety measures put into place and reduce homeless on river.	2/27/2020 9:02 AM
80	Fix the cracked asphalt and pot holes. The cut roadways for a new service into a house are usually refilled poorly, look at Prairie.	2/27/2020 8:57 AM
81	- No Increase Do not increase taxes further. They dont always need to go up to seem like the city is doing something. Do not increase taxes with additional bylaws	2/27/2020 8:51 AM
82	Bylaw officers making rounds to make sure that dog owners have picked up after their animals in the parks and the residential areas close to these parks/trails. We have seen dog poop on the greens in front of our homes that don't get picked up and makes it difficult getting into vehicles heading to work especially.	2/27/2020 8:16 AM
83	I love to see a dog park under the powerlines along Freemont street by Riverside drive - Simmilar to one in Langley at 206st & 44ave. There is large open space available, already road access to make parking area	2/27/2020 7:39 AM
84	I want PoCo to keep its little town charm.	2/27/2020 4:27 AM
85	I support environmental initiatives aimed at increasing energy efficiency, reducing waste, or improving biodiversity.	2/26/2020 10:14 PM
86	I would like to see speed limits enforced, especially in residential areas where the speed limit is 30kms but most people drive 60 and ever more. I think speed bumps would be a good way to curve speeding in these zones , such as Maple street and Reeves. I fear there will be a tragedy any day unless something gets done.	2/26/2020 8:43 PM
87	Shuttle for downtown PoCo to Coquitlam Centre and return so easier to get to skytrain , evenings and weekends when WCE isn't running.	2/26/2020 8:28 PM
88	Traffic is already out of hand and only going to get worse. This really needs to be addressed.	2/26/2020 7:32 PM
89	I don't see the need for more high paid firefighters or police.they cost to much and only hand out fines. Instead spend money on bringing skytrain through poco. That should be poco's #1 priority closely followed by making the city more beautiful which you are already working on. Overall I'm pretty satisfied and love living here.	2/26/2020 5:59 PM
90	- No Increase I wouldn't	2/26/2020 5:47 PM
91	A lots of roads need improvement or updates.	2/26/2020 5:28 PM
92	Improve the usage of city parks. Lighted baseball fields.	2/26/2020 5:26 PM
93	Speed control. Pitt River road is like a raceway near Reeve. It scary when walking. Also a	2/26/2020 5:09 PM

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	turning lights on Pitt River Road/ Parkview lane.	
94	Crosswalks and lighting along Pitt River road should be a number 1 priority. There are numerous schools along Pitt River with children required to cross the busy, poorly lit road. This should be addressed before a child is hit.	2/26/2020 5:04 PM
95	Homelessness/Housing development of lower-cost rental housing for families (2-3 bedrooms in unit)	2/26/2020 4:53 PM
96	I'd love to see less dog waste and cigarette butts littering our beautiful city. Just last week I personally witnessed a wild crow pick up a cigarette butt off the sidewalk and eat it.	2/26/2020 4:33 PM
97	Encourage translink to put money into West Coast Express (these engines are 25 yrs old) They need help! We need help!	2/26/2020 3:52 PM
98	- No Increase We don't need tax increase	2/26/2020 3:34 PM
99	I need large item garbage pickup & glass pickup as a senior that does not drive (have never driven) I have no way of disposing of these items	2/26/2020 3:31 PM
100	Upgrade back lanes and hook up storm drains to new storm drains on York St. i.e. Jensen (lane grates -2 drains, no drainage) to no hook up (rain=lakes)	2/26/2020 3:13 PM
101	Surrey's Biofuel facility was built to service Surrey only; at some point they will reach capacity - PoCo needs to look at its own facility	2/26/2020 3:07 PM
102	City needs more sidewalks within neighborhoods. Also the soccer fields (minnekhada oval) needs improvement. Constant flooding=cancelled games. More street parking is also needed	2/26/2020 2:51 PM
103	Makes real improvement	2/26/2020 2:48 PM
104	Children & Youth need more activities. Ones that are covered in expenses especially low income families. Ask teens & children what they would like.	2/26/2020 2:46 PM
105	Traffic lights, road conditions is bad	2/26/2020 9:50 AM
106	Less black bin and curb side soft plastic and glass	2/25/2020 9:09 PM
107	Same as above	2/25/2020 2:43 PM
108	Adding a skytrain extension to PoCo to increase commuting green alternatives and help stimulate growth of up and coming business with more out of City traffic.	2/25/2020 2:40 PM
109	Climate Action Climate Change	2/25/2020 2:33 PM
110	Nothing, stop increasing taxes priorities, base services, we live in super expensive area already	2/25/2020 2:30 PM
111	more interface clean-up i.e large trees growing next to housing	2/25/2020 2:23 PM
112	Transportation Infrastruc definitely need to build railway overpasses at Westwood, also on Kingsway, when these crossing are used by trains, all the vehicles tend to use Shaughnessy, through downtown PoCo with polluting results.	2/25/2020 2:22 PM
113	Increase dog off-leash park	2/25/2020 1:40 PM
114	Climate Action We are facing a climate emergency and I was alarmed to see no mention of this in the budget. As a community we should be working towards mitigation and reaction now while we still have time to make a difference. While I know that this council works towards some environmental goals, not stating a need for action in the budget shows it is not prioritizing climate action. All of our cities wonderful qualities, great recreation, affordable housing, good roads... will not be valuable if we are faced with flooding, fires, mass extinctions... Please make the environment and our cities impact on the environment a priority.	2/25/2020 10:03 AM
115	MORE POLICE	2/25/2020 9:54 AM
116	Make all sidewalks line up (not just where there's a condo development), put sidewalks in where there's none, fix curb cuts	2/24/2020 5:57 PM
117	Flood control/deepen creek along cedar drive Re: Storm Jan. 31, 2020	2/24/2020 3:52 PM
118	I don't believe there is any one specific service needed more of	2/24/2020 3:48 PM

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119	Because it can help traffic smooth, good city environment	2/24/2020 3:37 PM
120	I picked up an empty potato chip bag at the southwest corner of oxford & Prairie and carried it all the way to "No Frills" where I dropped it in their waste can as there were no waste receptacles on oxford.	2/24/2020 3:24 PM
121	Please protect our bears/wildlife!! Enforce fines etc on those folks, thousands that ignore. Don't reduce/eliminate bears	2/24/2020 3:15 PM
122	Transportation Infrastruc skytrain	2/24/2020 3:05 PM
123	The downtown area has so much potential. Get a planning committee assembled to make downtown amazing.	2/24/2020 1:53 PM
124	It takes far too long to approve subdivision & building applications.	2/24/2020 12:42 PM
125	climate change crisis - get a plan together. WHY ARE PLASTIC BAGS STILL BEING USED COMMERCIALY IN MOST STORES!?	2/24/2020 10:33 AM
126	Transportation Infrastruc Public transportation to rapid transit hubs. Maybe have bus lines timed to meet WestCoastExpress train departures and arrivals.	2/24/2020 10:31 AM
127	Glass recycling!!	2/24/2020 10:13 AM
128	I feel that some neighborhood could benefit from better street lights during evening or night time, to make it safer for both drivers and pedestrians (especially crossing the streets, although pedestrians wearing dark clothings in the evening may as well partly contribute to the problem itself).	2/24/2020 12:55 AM
129	there is a huge need in north poco, for a connecting bike path/sidewalk that links Prairie ave with the dyke. as it stands right now, there isn't even a shoulder for bikes/pedestrians on Prairie between Fremont and Burns road. to encourage vehicles to get off the road, you need to get this solved soon. I've seen many seniors/parents with children trying to walk on the side of the road. Its only a matter of time until someone is killed. I'm not sure why this isn't a priority. Just put someone on the corner on any weekend to observe all the near misses. It is the one area that has not seen any improvements and that continues to baffle us.	2/23/2020 4:26 PM
130	All roads should have sidewalks and proper lighting	2/23/2020 4:12 PM
131	Needs more presence.....	2/23/2020 3:23 PM
132	Green cart needed to be collected weekly because the food waste would attract rats; racoons and other unwanted animals.	2/23/2020 1:54 PM
133	A lot of the side streets need to be repaved	2/23/2020 1:33 PM
134	- No Increase None	2/23/2020 1:31 PM
135	We have a long way to go in improving air quality by way of tree canopy and foliage in our city. Studies have shown that liveability and health improve when we focus on greening our cities. Please work toward greening our city! thank you	2/23/2020 1:16 PM
136	Reduce congestion caused by rail with over-underpasses Get rid of traffic calming at Mary Hill and Pitt River Road	2/22/2020 4:13 PM
137	We have lived in Mary Hill for over 40 years, it is only in the last couple of years we have had bear issues. This is a SERIOUS issue that needs more attention! Bears in residential neighborhoods need to be removed! The city needs to ACT before someone(or child) is in the wrong place at the wrong time!	2/22/2020 2:45 PM
138	some of the traffic lights could be better timed to reduce traffic especially on Shaughnessy under the overpass	2/22/2020 2:12 PM
139	NO more TAXES.	2/22/2020 8:55 AM
140	Would like to see more improvements in the downtown area - the pedestrian crossing at the farmer's market is not lit or signalled at all and during the evening or rainy periods it can be hard to see people walking out on the street.	2/21/2020 2:22 PM
141	Build sidewalks to Fremont Village Put garbage/recycling cans at every bus stop to reduce litter (stop #59913 has litter blowing for tens of metres in every direction)	2/21/2020 1:33 PM

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142	Smart traffic lights.	2/21/2020 8:08 AM
143	please get rid of ditches and put sidewalks in. half my street has filled in ditches on there own. I had a family member break there ankle by rolling into my ditch when they parked car,	2/20/2020 11:46 PM
144	I'm horrified at how little I can put into recycling and how my house has to house follow and then run to get actual recycling	2/20/2020 10:18 PM
145	It would be great to bring more business to PoCo. We are doing really well with the summer car show, the PoCo Grand Prix. More events like this, bringing Tri-cities together would be wonderful.	2/20/2020 9:52 PM
146	Do not kill anymore bears!	2/20/2020 5:34 PM
147	Climate Action Port Coquitlam should perform more visibly and proactively toward climate change. Climate change is now a topic of serious, international discussion, yet we as Port Coquitlam residents do not see anything noticeable that my city has done to mitigate/adapt to this global phenomenon. PoCo should do whatever possible: increase electric vehicle charging stations; encourage alternative modes of transportation; install green roofs; build sustainable infrastructure; install more carbon-filtering vegetation; plant more trees and canopy ; etc. Furthermore, Port Coquitlam should be more pro-active toward its urban forest. The urban forest can provide various ecosystem services that can benefit the city in the long run. PoCo has a tree bylaw, yet it does not seem to have a management plan for the entire forest that these trees collectively form. Many neighbouring cities, such as Vancouver, Surrey, even Victoria, etc., have urban forest management plans that seek to improve their urban tree diversity and canopy cover. PoCo is a smaller city, but that should not exclude us from having an urban forest action plan. Therefore, Poco should develop a strategy to manage and increase Port Coquitlam's urban forest.	2/20/2020 3:42 PM
148	Improve the overall appearance of Shaughnessy uptown area - too many old deteriorating buildings.	2/20/2020 2:55 PM
149	Better protection of our private properties	2/20/2020 10:31 AM
150	Developers need to pay for repairs they create on roads.Better contractors are required the workmanship that Cewe offers is appalling	2/20/2020 10:13 AM
151	Lots of pot holes and patched roads that needs to be fixed. Road outside my house looks ugly with all the batch work that has been done to cover pot holes and cracks.	2/20/2020 9:29 AM
152	More weekend offerings and evenings	2/20/2020 8:18 AM
153	Bylaw Enforcement Bylaws. I find it so frustrating that RV's are allowed to hang out onto the sidewalks in residential areas. I have reported this on several occasions at different addresses. Officers always calls me and say they have inspected and they will allow it to continue. These RV's show up in the driveway in Spring and stay until fall. Then they finally go into storage. But from May until Oct they are hanging over the sideways. I realize RV parking is expensive and hard to fine. But the sidewalks are for walking not for your RV hitches. Buy an RV that fits in your driveway or get storage for your RV! This is the current law. It should be enforced.	2/20/2020 8:09 AM
154	Make the city more walkable, maybe even work toward a quieter streetscape (is it possible to legislate/enforce maximum noise emission levels from vehicles?)	2/20/2020 7:31 AM
155	Transportation Infrastruc Better transportation especially around residential areas. Giving better access to people who have to commute with increased bus services (i.e every 15mins not 30mins). This can attract more young people to the city if they have a way to getting to downtown or the skytrain. Identifying dangerous bus stops like the one on Mary Hill where is it literally beside the road shoulder and no safe way to get to the intersection.	2/19/2020 10:49 PM
156	Transportation Infrastruc Bike lanes that do not impede the flow of traffic. I commute to New West and need better bicycle access to get there. I realise this will involve Coquitlam mostly.	2/19/2020 8:20 PM
157	Port Coquitlam is a dangerous place to walk. The bus stops don't leave any room for people to stand and are not well lit. The sidewalks don't exist in most areas and children/adults are forced to walk in the middle of the road, as cars are parked down streets that don't have the space to park on both sides. Stop signs have no rhyme or reason when being placed in residential areas; and cars parked along streets block the view of cars trying to merge onto the roads; causing danger for pedestrians as well. I see young children walking down Burns Road in the dark on the way to school, with poor lighting and no sidewalks; and if you walk down coast	2/19/2020 11:45 AM

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meridian to the dyke; you are lucky not to be hit by a vehicle. Cedar Drive needs serious widening and a right hand turn lane when intersecting with Coast Meridian.

158	Our most pressing municipal-level concern currently in PoCo is the necessity of using a car for transportation. Expanding the mass-transit options such as extending the SkyTrain will allow for greater connection with the broader metro Vancouver area. Expanding arterial transit options such as increasing bus priority and schedules or adding trolley systems, and decreasing car priority would enable commuter-level movement and inter-city movement. Finally, increasing pedestrian and bicycle options would allow for greater freedom to enjoy the other community amenities, increasing the options for recreation and culture, business development, and parks and trails.	2/19/2020 11:16 AM
159	Wherever there are new housing, sewer and water, the road is disgusting. The builder should be on for longer repair till complete paving, this applies to Industrial development also	2/19/2020 10:41 AM
160	Would like to see City lights year round.	2/19/2020 8:48 AM
161	- No Increase I pay a lot of taxes so I feel that with the taxes I pay that should be enough to cover and improve and services that are needed. We should not get taxes increased no matter what.	2/18/2020 9:35 PM
162	Safe living	2/18/2020 8:57 PM
163	More events to bring the community together, to create a sense of belonging is money well spent	2/18/2020 3:17 PM
164	While I would personally love to see additional resources allocated to the recreation budget because that's what impacts me personally and the most often, I think overall the business and development services would improve Port Coquitlam's revenue stream long term and continue to attract worthwhile businesses to our town to help with employment, homelessness, city attractiveness, etc.	2/18/2020 2:37 PM
165	Improvements to rail crossings are urgent.	2/18/2020 12:28 PM
166	None, as governments in general are taking on more responsibilities that were never intended for public funding. All governments should stick to those areas that are their prime responsibilities and not look for other areas to spend additional money. Governments have enough money from taxpayers. Their problem is that they are finding new areas to spend more money.	2/18/2020 11:12 AM
167	Crime reduction, lots of break ins and when walking at night I do not feel safe in this city. Get little police presence	2/18/2020 6:12 AM
168	The street lights along Westminster Avenue are very poor. They provide little to no lighting. The street lights are so poor you can't even read the street signs at the corner if you are trying to provide directions for someone to find their way to our home	2/17/2020 8:08 PM
169	Taxes are reasonable compared to other cities.	2/17/2020 6:29 PM
170	Better accessibility for wheelchairs & those with mobility issues Examples: ensure curbs are adequate for on/off ramps, countdowns at the crosswalks (especially on major roads) It would also be nice if more businesses were required to be accessible (e.g. buttons to open doors), since most don't seem to have anything	2/17/2020 5:08 PM
171	The homeless population seems to be growing, and I do not want to have to deal with aggressive panhandlers.	2/17/2020 11:08 AM
172	None of the above but some need improvement. But how to do it? Good question. That is why I am not in politics.	2/17/2020 11:01 AM
173	Street parking. We have an unsustainable number of vehicles parking on the street. Almost every home parks on the street and not in their garage or have too many vehicles. We need to address in some way.	2/17/2020 9:27 AM
174	To increase the safety of our neighbourhoods - so many speed and disobey speed signs.	2/17/2020 9:07 AM
175	More land devoted to parks and trails and green spaces.	2/16/2020 6:06 PM
176	SEE downtown LADNER, BC. Very attractive, improved and bringing in lots of visitors and residents. Summer Markets are HUGE for retailers and restaurants. **Tired of the Car show***	2/16/2020 4:38 PM

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Time to revive downtown, attract better retailers, get rid of the panhandlers and drug addicts. Improve bottle neck that is the Shaughnessy underpass. DO something to give it character. Work with developers to give it an identity that is appealing.

177	My dad complains about traffic and the unevenness of roads	2/16/2020 4:10 PM
178	Roads have been poorly maintained in a lot of highly used areas.	2/16/2020 2:10 PM
179	As mentioned above, something needs to be done at the corner of Citadel and Colonial. It is a corner in between 2 schools that so many drivers speed through daily. I am worried for the safety of the (younger) children. Speed bumps or flashing lights for the cross walk, or a 4 way stop sign intersection would be amazing.	2/16/2020 12:16 PM
180	Personal I don't agree when (past members) took liberties with the tax payer. Going on out of country trips. What value has that ever brought to Port Coquitlam but to give our ELECTED representatives and family a paid trip.	2/16/2020 10:34 AM
181	I would happily pay more taxes if it meant more focus on arts and culture in our city.	2/15/2020 9:12 PM
182	No option for happy with services do not raise taxes	2/15/2020 8:54 PM
183	Crime has increased too much	2/15/2020 8:49 PM
184	None	2/15/2020 7:16 PM
185	Bylaw Enforcement Bylaw enforcement (by extension, police enforcement) as there are such few officers who go out and patrol to actually enforce the rules... Further, these services are offered during regular business hours, which is absolutely impractical given that things happen outside of business hours! Bylaw enforcement and policing should have hours of 7am-7pm (at least) every day of the week, similar to Port Moody and Coquitlam. An alternative option would be to create a Bylaw Services Agency with Port Moody, Coquitlam and perhaps Anmore and Belcarra... This would help coordinate resources and information	2/15/2020 5:27 PM
186	Overall more garbage service. Also real recycling. Stop putting recycling in the landfill or sending it to Asia to be burned or dumped. Build a recycling plant, not just a sorting plant.	2/15/2020 4:07 PM
187	Nine	2/15/2020 2:53 PM
188	I wouldn't.	2/15/2020 1:07 PM
189	I feel crosswalks need to have more light to see pedestrians, especially at night or in poor weather conditions.	2/15/2020 11:47 AM
190	PARKING IN DOWNTOWN AREAS	2/15/2020 11:47 AM
191	The crime in port coquitlam has reached an all time high. Although the police are doing they best they can with the resources available, it's not enough. The criminals have control. Residents no longer feel safe in their own homes (due to home invasions/break-ins) or on our streets or parks (due to those under the influence and homelessness). Simply increasing police services will not eliminate the crime in our city; however, it will be a first step. Next we need the Mayor and Council to prioritize safety and reducing crime in our City through new initiatives (I don't have those ideas yet but surely we can piggy back of what has worked for other cities fighting crime). Finally, we need the residents to step up and take back our city (lets reward those for instituting the block watch programs etc.) I don't expect the crime to be eliminated completely - it exists everywhere; however, you will be losing residents because the crime continues to grow and we no longer feel safe in the streets or in our homes. I have adored living in Citadel Heights for nearly a decade but the time has come that we are actively looking to move solely on account of the crime penetrating our neighbourhood. I can't expose my family to a home invasion, a break in a violation of safety in our own home. Please help our city take back our streets and feel safe in our home. Our children deserve to play freely without risk of exposure to used needles and humans under the influence of narcotics in our parks and trails. Please.	2/15/2020 11:44 AM
192	Speed control	2/15/2020 11:01 AM
193	Not sure	2/15/2020 10:27 AM
194	Na	2/15/2020 10:03 AM
195	do not want to increase	2/15/2020 12:41 AM

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196	Climate Action We need to do more as a community about our contribution to climate change. We're between three rivers and high ground, its beyond time to take this seriously.	2/14/2020 5:26 PM
197	No increased taxes.	2/14/2020 3:13 PM
198	Like I said above the Police Service being shared with Coquitlam is resulting in Port Coquitlam having less cars on the road then needed. I think Port Coquitlam should be a sub office of the Coquitlam RCMP. I think that there should be a detachment, nothing big, but big enough for parking for police vehicles, personal vehicles, an office space for general duty members, a small gym, kitchen and change rooms. I don't think it would need much more than that, That way our local police officers wouldn't have to drive all the way back to Coquitlam to do the work they could do here. I know they have the mary hill and the coast offices but they are not what I am talking about. I am talking about a full working sub office that the workers would work out of full time. Start their shifts end their shifts workout eat all they need. Like Surrey has.	2/14/2020 12:33 PM
199	More scrutiny about illegal suites and parking. Parking permit for residents in some areas. Parks/recreation/fitness/wellness and budgeting.	2/14/2020 11:50 AM
200	I disapprove taxes increases, however I think Poco deserves sidewalks throughout the City.	2/14/2020 11:46 AM
201	More social and recreational interests for seniors and singles.	2/14/2020 11:39 AM
202	Roads are poor.	2/14/2020 11:33 AM
203	abanded homes and mattress and large garage in the area needs to be removed or demolished faster. Signs at the river to "take away your garage"	2/14/2020 11:08 AM
204	Climate Action We desperately need a proper climate action plan in line with the other lower mainland municipalities, to urgently address Community Emissions. We can't say a plan is useless without URGENT action, and then take no action. That's ignoring the dead-end sign and kicking the can down the road. There is no evident sense of urgency on this critical issue which is extremely disappointing. There is a mention about negotiation around SkyTrain extension. This is populist thinking based on the assumption that everyone wants to commute to downtown Vancouver forever and while it may be a good idea, there is also a growing need for other sub-regional transit options within the Tri-Cities. e.g. light rail connections such as even limited mid-day passenger service that make use of existing rail lines to connect people to Pitt Meadows, Coquitlam, Port Moody and New Westminster.	2/14/2020 10:43 AM
205	I would decrease the use of the downtown Leigh Square music permits and increase the amount of cultural resources for these areas. The kind of music that is allowed is more like a "party" This is disruptive and only a few regular people attend these events. The Polish celebration celebrates the nationality of a group. This seems much better use of this resource. The loud rock and roll in an area that has multiple apartments does not fit the living situations of the majority. Only a handful of residents attend these and the rest have to shut our windows and turn on fans to reduce the noise level. Just a thought	2/14/2020 9:24 AM
206	Transportation Infrastruc Skytrain station would be nice	2/13/2020 4:43 PM
207	As mentioned above I would be willing to pay higher taxes for both pedestrian safety and more RCMP.	2/13/2020 1:23 PM
208	Climate Action Climate action - we need to start radically reducing our emissions	2/13/2020 12:49 PM
209	use it a lot	2/13/2020 11:57 AM
210	Homelessness/Housing There are a lot of issues with the homeless -- not just camps but them hanging around down town, asking for money and also breaks.	2/13/2020 11:33 AM
211	We are lacking in our infrastructure for pedestrians	2/13/2020 8:46 AM
212	I think the City should prioritize core services and spend within its means.	2/12/2020 7:18 PM
213	This directly ties in to climate preservation. The more we spend on these efforts (recycling, composting, etc.) now, the better our future will be.	2/12/2020 1:32 PM
214	Have no opinion	2/12/2020 12:44 PM
215	Infrastructure. Our buildings, bridges, roads and dykes are wearing down. We need to designate funds for the renewal of these areas. The additional tax for the community centre from the last few years should have remained in place to fund our infrastructure needs.	2/12/2020 10:44 AM

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216	Music, art, writing, theatre, dance... These things need to be ever-present in daily life. This is how we beautify and enrich the city and people's lives. I love the banners and murals, and the concerts in the summer, but there is so much more we could do. Leigh Square is such a neat space that is underused. We need an Art Walk, we need a writers and readers festival, we need a community theatre company!	2/12/2020 7:44 AM
217	Parks and the trails are what make poco awesome yes there are other things that could be more important but people visit to see what poco can offer and if the first thing they see of the city is clean and maintained parks and trails then they might stay longer	2/12/2020 12:07 AM
218	Riverside drive could use speed bumps to slow traffic as could Dominion ave	2/11/2020 10:14 PM
219	An enhancement to the budget would be to get more value for the dollars spent.	2/11/2020 9:16 PM
220	Developing the downtown area.	2/11/2020 8:45 PM
221	Bylaw enforcement on parks and trails. There are often signs up but there is no enforcement. People smoke, dump garbage, live in the bushes and dogs crap and run loose on the trails and in parks. Nobody enforces anything !!!	2/11/2020 6:41 PM
222	We cannot keep increasing taxes especially on seniors living on limited pensions. We should not forget that the City's NEW Construction (developments etc) Generates for the City extra tax \$ year after year. (gravy to the city in each physical year).	2/11/2020 4:31 PM
223	DO NOT give us more dog parks for off leash dogs. The small park with some benches along Argue St. where the houses start has a very nice sandy beach used by many adults and mainly children. Please do not turn this into another off leash dog park area. Keep increasing green space within our city. With increased density park space will only become more precious.	2/11/2020 4:26 PM
224	Potholes need to be fixed. Parking at central elementary needs to be improved	2/11/2020 3:24 PM
225	Build a bridge on Westwood and two rail track (make a big traffic), expand Shaughnessy bridge to 4 lane.	2/11/2020 2:55 PM
226	Do more with the roads. get rid of the (lake) between Costco and add the turn to walmart on Lougheed Hwy. Make the right land west of Pitt bridge only right turn	2/11/2020 2:53 PM
227	Counselling for first responders because they live and die for us.	2/11/2020 2:51 PM
228	A better cycling path system through the city to make it safe to ride to work, "share the road" it's unsafe.	2/11/2020 2:49 PM
229	No increase in taxes.	2/11/2020 2:46 PM
230	no idea	2/11/2020 2:45 PM
231	Memorial park for victims of Robert Pickton on some of the land owned by Picktons	2/11/2020 2:43 PM
232	Activities for seniors, safety.	2/11/2020 2:40 PM
233	Traffic calming measures on Reeve by Gates Park and enforcement of speed limit.	2/11/2020 2:24 PM
234	Improve traffic around Fremont Village. Build an exit off the Lougheed heading east/west to ease traffic on Lougheed. Build a road for local traffic around Lougheed and Pitt River.	2/11/2020 2:17 PM
235	Cultural services, classical music and events. Art, history, clean up sh** properties. More parking at West Coast Express.	2/11/2020 2:10 PM
236	Flood control and damage.	2/11/2020 2:08 PM
237	n/a	2/11/2020 1:49 PM
238	policing & Bi-law serviced. I feel our homelessness is growing and to keep crime to a min. it would be nice to have more resources to keep it in check. I would also like bi-law officers to police the garbage/ wildlife situation in Poco. I see full garbage/ green bins out with no locks all the time just waiting to attract wildlife and these people get away with it!!!!	2/11/2020 1:03 PM
239	Parking at Wilson Medical Centre. Urgent need to hire security to monitor MEDICAL CENTRE PARKING LOT so only medical patients park in the designated lot. Other residents who are going to the new rec centre are using the medical centre parking lot b/c of inadequate parking at the new centre. Patients who have difficulty walking, are elderly or in wheelchairs, etc. CAN'T FIND A PARKING SPOT in the DESIGNATED PARKING LOT FOR MEDICAL PATIENTS. THE	2/11/2020 12:49 PM

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CITY NEEDS TO DO SOMETHING ABOUT IT AS THE CITY IS RESPONSIBLE FOR CREATING THIS FIASCO.

240	The lack of policing is critical in this area, has created a very dangerous situation and road rage is increasing and needs immediate improvement.	2/11/2020 11:46 AM
241	In order to build healthier communities, we need to have other transportation options, such as ensuring road safety for pedestrians, cyclists. It also means revisiting infrastructure around us to ensure that we are not car-reliant, such as encouraging relevant businesses/ services in residential areas and not just in the downtown area.	2/11/2020 11:30 AM
242	road conditions and traffic lights/signals at the same time. Sidewalks and lighting on many side streets are almost non-existent. I know the city was looking at circles but I think a better alternative would be speed bumps. Too many people do not use or know how to use circles. On Arpel off of Coast Meridian there are speed bumps there and they seem to do the job. On certain streets (Cedar Drive, Prairie, Coast Meridian) people go way too fast. I think a few speed bumps would deter and are probably a cheaper alternative than circles.	2/11/2020 10:56 AM
243	elementary school educational system	2/11/2020 6:59 AM
244	Ticketing dog owners not picking up after their dogs or off-leash. Keep the trails clean and safe	2/10/2020 7:44 PM
245	Having responsive and friendly police officers respond to many of our phone calls regarding homeless camps and deliberate fires in the area of Chine Dr. and Jane St. has been a relief. I would always be willing to pay higher taxes to hire more great officers or community liaisons.	2/10/2020 6:55 PM
246	Policing, Dog parks, roads	2/10/2020 6:36 PM
247	Our gravel lane needs to be paved, Mary Hill road needs to be repaired	2/10/2020 4:41 PM
248	Eastern and Western need improving (repairs).	2/10/2020 4:27 PM
249	Bylaw Enforcement Bylaw enforcement on weekends for illegal parking, off-leash walking and dog waste, construction noise without a permit.	2/10/2020 4:25 PM
250	More recycling pickup-seniors & non-drivers have difficulty recycling glass, foam, paint, etc.	2/10/2020 3:52 PM
251	More bridge, Shaughnessy, under bridge should make it 4 lanes	2/10/2020 3:46 PM
252	Fire & Police - community is growing also impacted by other jurisdictions (Coq) travelling through our community using our services. Police, Fire, Rec.	2/10/2020 3:29 PM
253	curbside pick up for all recycling, would reduce carbon footprint and not all residents can get to the depots,	2/10/2020 3:22 PM
254	None.	2/10/2020 2:36 PM
255	Improve recycling - plastic bags glass, styrofoam. You'll have more compliance. Glass bins hazard, for dumping & shattered glass pieces everywhere, dangerous for dogs	2/10/2020 2:27 PM
256	Business Development in Downtown (Shaughnessy area) getting too old/burned down empty blocks, need to rebuild/modernize downtown and attract new businesses.	2/10/2020 2:10 PM
257	clear trash off streets & sidewalks. Compel local businesses pick up their trash, ie Tim Hortons, Starbucks	2/10/2020 2:07 PM
258	All snow-shovelling on sidewalks, streets, alleys to be handled by the City - why? Not always done by Residents and Businesses. Residents have to go to a job early in the morning and return late evening. They shouldn't have to clear snow by the time they go to work and then again when they return. And not all are strong enough to do the job, eg. seniors.	2/10/2020 1:56 PM
259	This is a personal opinion - the traffic light at Shaughnessy and Central is misused all the time in the morning. I walk my dog and nobody stops at the red light or comes really close. It is a danger zone. Additionally, there is a nice parking sign outside 2191 Shaughnessy but there's cars parked there overnight all the time ... so what's the point of having that sign there?	2/10/2020 12:56 PM
260	too many blind spots at crosswalks due to parking	2/10/2020 12:29 PM
261	Bylaw Enforcement Improve bylaw enforcement - leash bylaws, untidy properties	2/10/2020 12:15 PM
262	Transportation Infrastructure Complete Fremont connector	2/10/2020 11:42 AM

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263	Beautification of North side streets & boulevards, especially at Coast Meridian & Lincoln (SE corner) and along Coast Meridian corridor, north of Prairie.	2/10/2020 11:40 AM
264	see my notes re traffic control above	2/10/2020 11:34 AM
265	Safety should be the city's first obligation. Crosswalks all over the city need to be updated. As a pedestrian and a driver, I have been on both ends of almost getting hit and almost hitting someone because it is so dark out, or cars are parked too close to the crosswalks and is a total blind spot. Flashing lights when people are crossing keep the pedestrians and driver safe.	2/10/2020 11:15 AM
266	Lights on crosswalks on darker roads, cat eyes or whatever they are called	2/10/2020 9:53 AM
267	really important	2/10/2020 9:42 AM
268	would consider more safety personal at some school crossings (example Irvine elementary (parking for parents dropping kids off in crosswalk.	2/10/2020 9:41 AM
269	Road safety - very dangerous to be a pedestrian in PoCo.	2/10/2020 9:33 AM
270	nil	2/10/2020 9:24 AM
271	Install security cameras which help to reduce crime	2/9/2020 10:30 PM
272	Police to walk the streets as in many international cities. Additional by-law enforcement	2/9/2020 9:19 PM
273	Some trails are in need of care and improvement. Some more pet-friendly and child-friendly areas would also be welcome!	2/9/2020 8:48 PM
274	Too many drivers speeding along Fremont Connector and I've seen someone nearly get run over by a vehicle. Too many drivers who do not stop or even slow down as they run through the 4-way stop at Dominion & Fremont/Burns Rd. Too many drivers tailgating.	2/9/2020 8:41 PM
275	Keep going with more community events. We're fortunate to live so close to PoMo and Coquitlam and make use of their festivals, but Poco needs to be innovative and competetive to attract visitors. I look forwad as well to seeing new store in the downtown core. But please, no more hair salons!!!!!!	2/9/2020 8:32 PM
276	Please move to a consistent 4 day schedule like coquitlam/port moody. The only time pickup shouldn't be on your permanently set day is when there's a holiday on a monday. Then the next week it's back to your regular day.	2/9/2020 8:28 PM
277	More roundabouts - less lights - learn from Europe not United States Pedestrian controlled intersections are needed - traffic has quadrupled in the north PoCo/ Victoria /Cedar corridor	2/9/2020 8:14 PM
278	City's streets, sidewalks, need sprucing up, consistency, and updating	2/9/2020 5:22 PM
279	Need to keep up with new businesses / condos and homes and pedestrian traffic. currently lacking properly marked crosswalks. many crosswalk need flashing yellow lights	2/9/2020 5:17 PM
280	City beautification	2/9/2020 4:09 PM
281	Need to improve residencial parking around townhouses and apartments due to large number of vehicles per family and all parking on street not their complex or not enough parking provided.	2/9/2020 11:32 AM
282	Homeless housing	2/9/2020 9:52 AM
283	- No Increase You do not need to improve every year. let us recover from taxes and debits	2/8/2020 9:43 PM
284	Upgrade to playgrounds would be most appreciated, particularly in older neighbourhoods such as Birchland, where toddler playgrounds do not exist or are quite old.	2/8/2020 8:53 PM
285	I think the cleanliness and attractiveness leads to residents wanting to take better care of their city.	2/8/2020 7:27 PM
286	As I mentioned before, we need more patrols around schools during morning and afternoon drop off and pick up. It's a public safety issue, as parents are completely ignorant to safety and parking regulations. It turns surrounding neighborhoods into prisoners in their own homes, in order to avoid the chaos.	2/8/2020 7:13 PM
287	as above	2/8/2020 6:11 PM

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288	visibility is terrible on the mary hill bypass. need better lighting and road markers. intersection of hwy 7b and Broadway is extremely unsafe. needs a long term solution.	2/8/2020 4:05 PM
289	Roads are awful. Why is it that when any work is done on utilities and services near the road, and the roads have to be dug up as part of the work, the work done on the roads to bring them back to a reasonable condition is just plain crap. Everywhere I drive, roads have been dug up and then fixed so poorly that it's like driving in some backwoods hick town. If 3rd party contractors, or utility companies have to dig up roads to do their work, then the repairs need to be done to some minimum standard that's far higher than what we currently get. The roads are terrible.	2/8/2020 3:42 PM
290	Better lighting along Cedar Dr is needed as this is a very busy back road leading to new developments on Victoria Dr and bottom of Burke Mountain - in particular better crosswalk lighting along Cedar Dr (5 in total from Prairie Ave to Victoria Dr) and they are all poorly lit	2/8/2020 3:35 PM
291	No improvements necessary	2/8/2020 3:19 PM
292	Litter litter litter	2/8/2020 3:18 PM
293	recycling more items, foam, glass, more plastics	2/8/2020 12:58 PM
294	We are fine with our services. We do not wish to have a higher burden of taxes.	2/8/2020 10:53 AM
295	More officers and a more visible presence in the streets. Safety is number one to me.	2/8/2020 10:24 AM
296	More trees. And don't allow more trees to be cut down for new buildings or on private property.	2/8/2020 9:36 AM
297	nothing satisfied	2/8/2020 8:09 AM
298	Again please add more speed enforcement for park and school zones - the number of dangerous and ignorant drivers in these areas warrants a response.	2/8/2020 7:58 AM
299	Public works of art can be very expensive to fund and install, but I believe by promoting the city's attractiveness, this would attract more people who wish to move in the area and thus provide more tax revenue and further funding for other social programs. This would also serve to eradicate the "PoCompton" slur that many residents in Metro Vancouver still use.	2/8/2020 12:55 AM
300	stop "conservation" officers killing bears as a convenience - only in the most dire situations - raise the fines on bear attractants. Post proper school zone signage - too small and often ignored - eg prairie ave. the end school zone signs on wrong side of the road and virtually invisible. post signs on trails used by cyclists - warn pedestrians, use a bell, single file passing people, remind that pedestrians/pets have priority - not a racetrack	2/8/2020 12:02 AM
301	Minimizing near misses as much as possible is important.	2/7/2020 10:36 PM
302	Need more facilities.	2/7/2020 4:21 PM
303	None.	2/7/2020 4:06 PM
304	You've got to be kidding!!!!	2/7/2020 3:52 PM
305	Small town Port Coquitlam's traffic woes are growing too quickly to safely support the young and senior citizens who rely on walking or riding public transit. Although there has been significant improvement recently, seems the emphasis is on vehicular movement at the expense of pedestrians.	2/7/2020 3:36 PM
306	Policing and Trails and Recreation. Local responsibility is important for policing, the other two make Poco a better place to live.	2/7/2020 3:28 PM
307	on the PoCo trail by the river, off leash dogs which result in dog waste & problem dogs rushing other people.	2/7/2020 3:06 PM
308	Can't think of any right now.	2/7/2020 3:01 PM
309	Effective penalties for speeding.	2/7/2020 2:58 PM
310	Clean up environment	2/7/2020 2:57 PM
311	people experiencing poverty should always be first priority and i am willing to pay more taxes if it went to this cause. our community will remain unhealthy (even if we make it look healthy) until we lift EVERY child, teen, adult, and senior out of poverty. one service for sure is for Poco to have its own formal food bank.	2/7/2020 2:57 PM

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312	Taxes are ok as is.	2/7/2020 2:55 PM
313	education/enforcement of bin program. I don't like to think that contamination in bins prevents waste from being utilized properly	2/7/2020 2:51 PM
314	Put back dog waste bags in parks & trails along with garbage containers for the waste. Paint florescent lines on the road so we can see the lanes in the rain or reflectors on the road.	2/7/2020 2:49 PM
315	Keep the small retail stores running as the bigger chain stores are moving them out of the north side area. Also, a casino would bring in money for Port Coquitlam.	2/7/2020 2:49 PM
316	Road conditions	2/7/2020 2:46 PM
317	none.	2/7/2020 2:42 PM
318	climate initiatives should be high priority. It will cost us more if we ignore it.	2/7/2020 2:36 PM
319	Don't shoot the bears! Tranquilize them and transport to a remote location.	2/7/2020 2:35 PM
320	We need more visible crosswalks, and for more of them to be signalized. One prime candidate is along wilson at donald. The public pathway starts there, and there is a large daycare at the corner. This is extremely busy with pedestrians young & old and I have seen many close calls.	2/7/2020 2:27 PM
321	Lots of potholes have not been repaired.	2/7/2020 2:25 PM
322	I think you are doing a good job with what you are doing & if taxes have to increase a little then so be it. Everything else in life increases to cover costs.	2/7/2020 2:17 PM
323	Traffic control, intersection of Mary Hill rd. & Pitt River, no one can get buy when someone is turning left during peak hours, traffic is always backed up	2/7/2020 2:02 PM
324	The pool at the new rec center should have more lanes, so that it could be used for competitive swimming!	2/7/2020 1:08 PM
325	Enhancements for the Terry Fox Library - the west side of this facility definitely requires blinds. Portable washrooms along the trails throughout the city - Dike/Prairie Dike/Dominion Dike/Mary Hill Bypass Park.	2/7/2020 12:46 PM
326	We need to consider climate change. Reduce waste and develop strategies for reducing our footprints. For example, I see Poco vehicles all over the place. They should be replaced with electric vehicles at time of renewal. Promote cycling and walking. Reduce plastic waste by banning single use plastics.	2/7/2020 11:55 AM
327	None. Taxes are far too high already.	2/7/2020 11:27 AM
328	Noticeable increase in petty crime and theft in PoCo as of late, lots more shady characters wandering about. Would like to see an increase in police presence especially late at night/very early morning hours when these things seem to be taking place.	2/7/2020 9:44 AM
329	Would appreciate better conditions for our vehicles.	2/7/2020 9:33 AM
330	Poco Traboulay PoCo Trail needs to be fully analyzed for safety and ease of use	2/7/2020 8:10 AM
331	I find that the traffic has increased substantially over the 23 years I have lived here in the North Poco area. Rush hour was once a non-issue. As mentioned previously, Coast Meridian has become very busy and speeding is excessive. I know changes are planned to the intersection of Prairie and Shaughnessy (a good thing). I think the intersection of Coquitlam Ave and Coast Meridian may need a traffic light. The underpass on Shaughnessy (below the train tracks) is problematic for traffic backups although I don't think there are many options to fix that.	2/6/2020 10:26 PM
332	More services for seniors. Loss of Wilson Centre was a blow.	2/6/2020 10:18 PM
333	I have lived in Port Coquitlam for 11 years now. I feel like the city is often viewed as the unattractive and unappealing sister city to Coquitlam and Port Moody. When I do go to areas and amenities of Coquitlam and Port Moody I can see why. Those cities seem urban, clean, attractive, and with vibrant areas that draw people there. Port Coquitlam has a shabby look to it, and although certain amenities are new and appealing (i.e. the newer renovated parks, the new rec centre), there isn't a grander vision to boost the city's appeal.	2/6/2020 8:57 PM
334	Ensuring that there are more easily walkable restaurants and places to visit by foot	2/6/2020 8:33 PM

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335	There are some areas of POCO which lighting could be increase or improve to deter criminal activities, reduce crime and provide residents safety	2/6/2020 7:35 PM
336	Our city's natural resources are very precious. Our forests, waters, wildlife, etc. need to be protected. Blakeburn Lagoons is a wonderful project that benefits humans and wildlife. Anything more like this would be welcomed.	2/6/2020 7:28 PM
337	none	2/6/2020 7:17 PM
338	We need better recycling programs here in Poco.	2/6/2020 6:36 PM
339	The city should add additional fire fighters. Also rec facilities at hyde creek require improvement as noted above	2/6/2020 5:44 PM
340	do not want taxes increased but if i have to choose then police and fire.	2/6/2020 5:17 PM
341	Not interested in increasing taxes	2/6/2020 4:59 PM
342	Continue to maintain the length pool at Hyde Creek as the new facility does not have one. And a big draw for me is that parking is free at Hyde Creek unlike the Coquitlam pool. When you take kids to a pool it is hard to guess how many hours you will stay. Kudos to Port Coquitlam in making activities at Hyde Creek affordable	2/6/2020 4:56 PM
343	Fill in potholes.	2/6/2020 4:53 PM
344	Downtown Port Coquitlam could be such a jewel of a downtown. At the moment, it is unfortunately a drive thru route for North Poco residents and others. The buildings are badly outdated and poorly kept, with lots of unused and empty lots. Clearly, investment in "Poco" growth has gone into Fremont Village, and this has clearly distracted from DT Poco. While the Rec center brings a great level of modern to the area, the rest of the DT is so far behind it's embarrassing. It's an unfortunate fact to of the geography of the train tracks and one of the only north south routes available...	2/6/2020 4:44 PM
345	Transportation Infrastruc Side walks too many pedestrians have to walk on the road when they should have their own path just like every other city	2/6/2020 4:33 PM
346	Transportation Infrastruc more sidewalks for pedestrians its a shame that people have to walk on the road	2/6/2020 4:17 PM
347	Homelessness/Housing Using EVDIENCE-BASED strategies to support people who are homeless in Port Coquitlam. The level of "NIMBY-sim" is disappointing, particularly among some members of Council. I would support public funds going towards partnering with the City of Coquitlam, BC Housing, Fraser Health Authority and others to provide innovative housing strategies (e.g. funding modular housing instead of increasing bylaw services for camps). The inaction and criminalization of this issue is not helping. Viewing the issue as a "public safety" issue will not address the roots of this problem.	2/6/2020 2:11 PM
348	Would like to see an improvement in the sidewalks, feel for the seniors who have to walk to the grocery stores/markets, the sidewalks are not always even/flat, feel that a person can easily trip. I've seen in the area where I live (Lincoln Park) some sidewalks are torn up. The lighting - the pale,pale yellow lights are terrible. You can't really see at night and if you are walking to a drug store/grocery store the light is not bright enough to see properly, you can't see that biker who is coming down in front of you, those yellow lights are just so horrible. BRING BACK the BRIGHT WHITE LIGHTS so we all can see and of course I'm speaking for the seniors who vision is not as sharpe as the 20/30 year old.	2/6/2020 1:43 PM
349	Many streets are allowed to get into really bad shape before any attempt at repair. And repairs are often in the form of inadequate patching that soon breaks up.	2/6/2020 1:35 PM
350	Homelessness/Housing As mentioned previously, I would like to see a focus on the challenges of homelessness, particularly in youth (14 - 24) and mental health. Rather than scorn the homeless camps, I feel we need to assess why they are occurring and determine what we as a city can do to support appropriately. (mental health outreach, street counselling, food programs, rental assistance ...) I also would very much like to somehow support the Foster families in the community.	2/6/2020 1:17 PM
351	Would be nice to have more off leash parks for dogs - perhaps located in the 4 quadrants of the city.	2/6/2020 9:48 AM
352	I would not increase taxes for any of the services	2/6/2020 9:47 AM

Budget 2020

353	Transportation Infrastruc Adding skytrain stations across PoCo will totally worth the extra tax increase.	2/6/2020 7:51 AM
354	They need increased funding, officers and resources.... especially to deal with the growing crime, drug use and homelessness.	2/5/2020 9:02 PM
355	Because pot holes suck	2/5/2020 7:23 PM
356	Have designated off leash times for Central Park on Hawthorne. It is minimally used for baseball and children.	2/5/2020 5:23 PM
357	Enforce existing bylaws. If bylaws officers do not act without a complaint why have them?	2/5/2020 5:03 PM
358	Pretty bad on north side of Poco	2/5/2020 4:10 PM
359	Keep the city council at the same size going forward, regardless of population growth. The last time I looked the governing legislature "suggested" increases linked to population, but it wasn't a stipulation. The Coquitlam city council (though already failing at the time) was even more dysfunctional after the switch to the nine member format. IMO, the PoCo council has worked very well for many years at its current size.	2/5/2020 2:55 PM
360	We have many	2/5/2020 1:09 PM
361	I believe our outdoor recreation areas are important and vital for the community specially for younger families that are moving into the area. It connects people and brings everyone together. I find that sometimes we have to go to Coquitlam or Port Moody because they have better parks for us to enjoy as a family. I would like to see that more in Poco.	2/5/2020 12:17 PM
362	Recycling is important. Do not see proper use of the blue or green bins, and often see glass containers abandoned or in one of the other containers. If forced to put specifics i.e. plastic, cardboard, paper bags, glass, cans into separate containers the hope is it would increase awareness and educate the public.	2/5/2020 12:14 PM
363	None	2/5/2020 11:54 AM
364	I really am concerned about one major aspect. I live at Reeves and Pitt River. As early as 545 AM and late as 1030 PM, I cannot take a step off of the curb until ALL traffic has stopped as you cannot EVER be sure a car is actually going to stop. The yellow and red lights mean absolutely nothing at times. You MUST realize, there is a school at this intersection, as well as my senior neighbors and I love to visit Gates Park. We have had two incidents over the past number of years where vehicles have gone right thru our complex fence...the issue is with all cars going thru and around all corners of this intersection at high rates of speed. I see monitoring has been done. I'm sure enough material in the few short days has shown significant issues with this traffic section in our city. I have suggested a red light camera for at least two weeks, it will more than pay for itself. The roadway lines are non existant in this area as well	2/5/2020 11:27 AM
365	Finsh curbs side walks ,in north side brotherhoods ,Look at Oxford. But more importantly provide a direct route for Coqitlam resident to Burke mountain. Like the Fremont connector which was in the planing for over 30 years.	2/5/2020 11:01 AM
366	More people utilize the Shaughnessy Dog Park than the close by skate park, and we have no washroom facilities as the skate park does. Makes little sense as the dog park is occupied 365 days a year, rain or shine!	2/4/2020 8:48 PM
367	I think it would be a good addition to increase lighting in the downtown Poco area as well as in residential streets. I also feel that there should be more left turn signals on the main intersections in downtown Poco.	2/4/2020 7:53 PM
368	Review process	2/4/2020 7:50 PM
369	Just the Maryhill Rd but I believe the contractor who didn't complete the job correctly should pay for it	2/4/2020 7:49 PM
370	Bylaw Enforcement If you take the proposed enhancement money from the other areas and put it into plumbing contracts for the city, and hire more bylaw people to fine people for smoking and bear attractants, you will have money left over, and will not need to increase taxes at all. In fact, you will be able to lower the taxes.	2/4/2020 6:57 PM

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371	Secondary suites Better Accommodation does cheaper rents	2/4/2020 6:07 PM
372	improve pocos achilles heel BUILDING AND ENGINEERING	2/4/2020 5:39 PM
373	Please time Fraser/Shaghnessy and Lions Way/Shaghnessy traffic lights to those at Loughheed/Shaghnessy. The current flow of vehicles is counterproductive and adds extra minutes to commutes. This will also reduce the time cars spend idling at stop lights	2/4/2020 5:31 PM
374	More dedicated bike lanes would be nice (on places like Pitt River Road where it's incomplete). The other thing would be overpasses/underpasses for roads and rail crossings at Westwood, Kingsway, and Pitt River Road. These wouldn't just improve car traffic, but bus routes, too, since Translink purposely avoid placing buses on roads with rail crossings. It's insane that a drive to a skytrain takes less than 10 minutes, but a bus connection QUADRUPLES THIS and can even be longer than walking times (45 minutes+)! Grade separation at these crossings are a significant transportation need for this city, and the city needs to put pressure on CP Rail, the Vancouver Port Authority, the province, Translink, and any other relevant party to get these projects done!	2/4/2020 5:02 PM
375	more parking	2/4/2020 4:53 PM
376	some local (small street) are falling apart and need replacement, some were replaced but more needed	2/4/2020 4:25 PM
377	Engineering and building they need more plan checkers. Builders have to answer to the banks and the city is taking way too long.	2/4/2020 4:04 PM
378	All recycling should be picked up & dealt with by the city so we are not wasting time & fuel individually taking things for recycling!	2/4/2020 2:30 PM
379	New Management would be nice. Or reduce staff so the remaining staff can actually get some work done instead of drinking coffee all day.	2/4/2020 2:18 PM
380	Nothing unless city can get their act together and provide a quicker service for tax payers.	2/4/2020 2:11 PM
381	Take the back field at Gates Park, fence it, put in a doggy water fountain, garbage cans at all gates, and place proper signage and you will have one of the best off-leash dog parks in the tri-cities. This will be a huge win for there entire dog community and the City of Port Coquitlam.	2/4/2020 1:43 PM
382	there needs to be more police presence with regards to speeding and traffic enforcement. Same for the party people at the river in the summer.	2/4/2020 1:37 PM
383	More electric vehicle infrastructure and charging.	2/4/2020 12:38 PM
384	amend your parking bylaws to require homeowners who have suites to provide parking on their property. The residential streets are beginning to look like big parking lots and really diminish the neighborhood feel that once was	2/4/2020 12:11 PM
385	Localized condition of asphalt pavement is a safety and aesthetic concern.	2/4/2020 12:06 PM
386	Tough to control the businesses that don't take pride but old unlicensed vehicles & parts should Not be allowed without fencing around them. A liability & unsightly.	2/4/2020 11:43 AM
387	Keeping lines painted and improving road conditions.	2/4/2020 11:21 AM
388	Don't share services with neighbouring cities. Deployment from Poco would have so many advantages for our community. PoCo PD	2/4/2020 10:31 AM
389	The road beside Walmart has been half paved for years now. YEARS. The road beside the Rec Center feels like a gravel off road trail. You guys don't care cause you don't drive on it. We can only afford half roads? Are we that poor? Maybe skip the latest Council raise and pave a damn road for once.	2/4/2020 9:06 AM
390	I would replace counsel with think tanks and contractors to better improve the city. The system being used today is out dated. A focus on Innovation, diversity and inclusion is needed to move PoCo forward.	2/3/2020 10:04 PM
391	It's already attractive enough for businesses with lower price of land compared to other parts of Metro Vancouver	2/3/2020 9:54 PM
392	none	2/3/2020 9:49 PM

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393	can't afford a tax increase.	2/3/2020 9:24 PM
394	Not sure	2/3/2020 9:01 PM
395	We really need to add a lane on each side of the Lougheed Hwy. Both Pitt Meadows & Coquitlam have done this and its a real bottleneck trying to get through PoCo.	2/3/2020 8:20 PM
396	The lack of capacity to enforce speeding and dangerous/careless driving has led to the need for more controlled crosswalks. Cars rarely stop at crosswalks in our neighbourhood	2/3/2020 7:43 PM
397	We need roundabouts and well lit pedestrian crossings	2/3/2020 6:54 PM
398	Downtown PoCo needs continued revitalization, as does the north side	2/3/2020 6:46 PM
399	Speed bumps along Citadel Drive or a pedestrian controlled light (or 4 way stop) at the crosswalks along Citadel. It's basically a 30km/h zone along the whole street from Pitt River to Castle Park Elementary yet people speed through like it's a freeway.	2/3/2020 6:06 PM
400	side walk pavement.	2/3/2020 4:39 PM
401	The turn over for the flower displays seem a little extreme it looks fabulous for a few weeks and then just gets ripped up... seems wasteful	2/3/2020 3:13 PM
402	No change	2/3/2020 2:32 PM
403	Costs people a lot more money to fix their cars from driving over potholes, unlevel roads, etc.	2/3/2020 2:24 PM
404	I would like to see Port Coquitlam attract businesses such as the movie industry, development of non-carbon energy sources or the IT type business. Do this by giving tax incentives to locate here.	2/3/2020 2:24 PM
405	Any possibility of having an overpass put in over the railway tracks on Westwood to alleviate the traffic backup.	2/3/2020 2:03 PM
406	more police required to keep our community safe.	2/3/2020 2:02 PM
407	Public safety first! Lighted crosswalks, better intersection controls and timing, carbon footprint improvements.	2/3/2020 1:39 PM
408	Sidewalk on Clayton Street. Wishful thinking - but it's a busy road and it'd sure be nice to have a designated area for pedestrians.	2/3/2020 11:08 AM
409	More bike lanes/ trails. Specifically; A kingsway cross city connector trail from the Pitt river dyke section of the trebouley trail to the coquitlam river part to the trebouley trail, a proper connector with consultation with the city of coquitlam on getting from the trebouley trail to the chilko bike route into coquitlam, prarie ave bike lane river to river	2/3/2020 10:46 AM
410	More parking downtown. We have poor transit here, you need a car, and that is part of why I live in PoCo. I like the vehicle lifestyle. Not everyone is getting on a bus.	2/3/2020 10:08 AM
411	Continue to revitalize the downtown area, increase bylaw enforcement on homeless camps, investigate beautification projects along main roadways such as Lougheed, Coast Meridian & Prairie.	2/2/2020 9:21 PM
412	Traffic has increased significantly, safety for pedestrians is important. As well traffic that flows would help elevate congestion and frustration.	2/2/2020 9:00 PM
413	No comment	2/2/2020 8:39 PM
414	I would like to see police engaging positively with the community every day	2/2/2020 8:34 PM
415	Potholes!	2/2/2020 8:25 PM
416	- No Increase Stop increasing taxes and be more efficient on budget. I wish I could raise my salary the same way you increase the taxes. I need to finds ways to make more money and be efficient with what I spend. It is fair you do the same.	2/2/2020 8:23 PM
417	Make major intersections well lit up etc.... need something after being hit by a car in a marked crosswalk.	2/2/2020 8:02 PM
418	More roads for connection, expanding lanes	2/2/2020 7:38 PM

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419	Because safety of our kids and community is paramount	2/2/2020 7:10 PM
420	Garbage is a joke in poco. The bins are not bear safe. They are attractants and the city doesn't care. Bears are being killed because if the city of poco and it's residents laziness	2/2/2020 6:45 PM
421	Close the City Hall	2/2/2020 5:54 PM
422	I don't wish the taxes to go up any more than they need to for any service	2/2/2020 5:52 PM
423	School areas need to be safer. In front of Pitt river school, mary hill and pitt pitt river rd intersection and Pitt river rd between Columbia and pooley. This is a 30km zone but cars NEVER drive this speed during school hours. It needs to be addressed.	2/2/2020 4:21 PM
424	Homelessness/Housing Treatment and counselling for drug abusers; proper facilities and policies for homeless.	2/2/2020 4:02 PM
425	Some of the one times expenditures like art installations might be put off in order to cover other things.	2/2/2020 4:00 PM
426	IF and ONLY IF it would decrease the amount of crackheads and people looking in yards, breaking into cars and generally making my family feel uncomfortable and unsafe. Feel free to jack the rates up, I will gladly pay more for that.	2/2/2020 3:41 PM
427	Preferably none, except for public safety issues (for 1st responders such as police and fire, I have indicated that such services are satisfactory). Please keep taxes low to encourage businesses to flourish.	2/2/2020 3:36 PM
428	increased cleanliness and attractiveness will retain businesses, feeling of safety, and draw people into poco (inverse is also true), making the city more vibrant.	2/2/2020 3:05 PM
429	- No Increase Happy with the way things are and wish the tax did not rise.	2/2/2020 2:36 PM
430	Glass pick up would be nice	2/2/2020 2:35 PM
431	Downtown Shaughnessy needs significant improvements. It needs to keep its downtown appeal. Re root cars off Shaughnessy	2/2/2020 2:11 PM
432	Bylaw enforcement needs to be improved as that will improve the Parks and Trail cleanliness, dangers of off-leash dogs, and as a result, this will improved attractiveness of the city.	2/2/2020 2:00 PM
433	Faster snow removal for secondary streets	2/2/2020 1:08 PM
434	As mentioned.	2/2/2020 12:57 PM
435	More dog parks or making areas more dog friendly. Example: putting in 8-10 as off leash times.	2/2/2020 12:51 PM
436	Improve the attractiveness of river front; Port Moody has made it attractive to be by Burrard Inlet. PoCo needs to take advantage. Also spend some money on getting skytrain to PoCo	2/2/2020 12:38 PM
437	Add an incentive for cheaper rates for Port Coquitlam Residence at Rec Centers and charge Coquitlam residence more.	2/2/2020 12:02 PM
438	Space at Lougheed & Shaughnessy	2/2/2020 11:18 AM
439	More community events	2/2/2020 10:46 AM
440	Enforce the early garbage put out problem and more support for disabled children	2/2/2020 10:22 AM
441	Make it safer to be a pedestrian. Enforcing stop signs and cross walks. Also, people abusing off leash with aggressive dogs.	2/2/2020 10:20 AM
442	I would not increase any of these services at this time.	2/2/2020 10:17 AM
443	Only because I haven't used this area and don't anticipate needed to. It's still important though.	2/2/2020 9:53 AM
444	Safety in parks and on trails. I would like to see the bear population reduced in our parks and trails. I would also like to see more policing of homeless people camping in our local parks. As a senior who used to regularly frequent those areas and would still like to do so, I have noticed an overwhelming increase in bears and in the last year a number of spots where unauthorized camping and trash appeared (as close to recreational facilities as on the Hyde Creek trail between the pool and Cedar drive).	2/2/2020 9:50 AM

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445	Sidewalk from Prairie @Fremont to Burns road. I have to drive to the walking trail although I could easily walk from my house but I don't currently feel safe doing so.	2/2/2020 9:46 AM
446	more of the new street lights and street signs that are illuminate	2/2/2020 8:33 AM
447	For pre-teens and teens. We need to keep them engaged and off the streets. I'm ok to pay more taxes for that. New outdoor pool, more activities for pre-teens and teens. More volunteering programs.	2/1/2020 9:21 PM
448	Would just like to see more overall cleanliness within he city, especially the Northside and not just the downtown area	2/1/2020 8:38 PM
449	Speed enforcement on south Shaughnessey and Mary Hill Bypass	2/1/2020 7:24 PM
450	I would really like to see the playground in Birchland Manor (entrance off of Ellis) redone to include a play area for 5 year olds and under. There are a LOT of young families in the area and we do not have a playground within a short walking distance that has the recycled rubber ground or isn't attached to a school (meaning we can't use it during school year at recess/lunch etc.)	2/1/2020 7:18 PM
451	Install speed-reduction humps in high traffic/thru-way residential areas such as Riverwood.	2/1/2020 6:49 PM
452	Would be great to have a svce like Port Moody's wear the members truly care about the community.	2/1/2020 6:43 PM
453	Get more business into the City to shift more of the tax burden there from residential.	2/1/2020 5:48 PM
454	Construction of single dwelling homes are constant or increasing without thought on schools and medical services in place. If they are thought about, why are they lagging behind so much?	2/1/2020 4:45 PM
455	There are crosswalks that are not easy visible and as a driver, I am worried about it.	2/1/2020 4:42 PM
456	Biweekly recycling pickup is not enough. Most people are not going to save excess recycling for the next pickup; they're going to put the stuff in the garbage.	2/1/2020 4:20 PM
457	Better pedestrian safety for crossing Fremont at seabourne and dominion	2/1/2020 1:59 PM
458	It would be nice to attract small business restaurants and small shops that compete with those in other large cities. I find myself only rotating through a handful of mediocre restaurants and zero shops. I usually have to drive to Surrey or Coquitlam to do most of my shopping.	2/1/2020 1:58 PM
459	Feel unsafe in parks, trails, parking lots. Approached and feel threatened by homeless asking for money	2/1/2020 12:16 PM
460	More unique street art, plants/flowers, things of that nature. Boxy, old, cheap, industrial and commercial buildings are unattractive.	2/1/2020 12:13 PM
461	Support for elderly in disposing of home clutter	2/1/2020 11:51 AM
462	There's lots of space for microbreweries in the industrial areas. We should encourage it	2/1/2020 9:57 AM
463	Roads are terrible get them fixed no tax increase!!!!	2/1/2020 9:45 AM
464	Shaughnessy corridor needs BIG flow improvements. Too much congestion. Many times I have waited 4-5 traffic light cycles to get through the Wison intersection	2/1/2020 9:07 AM
465	Encourage the province to add a spur line of the Skytrain to downtown PoCo.	2/1/2020 5:02 AM
466	Not good value for investment. Just ticketing citizens in speed traps. Too many roadblocks.	1/31/2020 8:03 PM
467	Climate Action Would like to see the city do more in terms of infrastructure and preparation around flood control and mitigation. Review and enhancement of dyking. Has this been looked at recently? Does anybody care? Climate change.	1/31/2020 7:03 PM
468	traffic is so congested in DT POCO and with all the new residential development it is going to get much worse.	1/31/2020 5:26 PM
469	additional garbage collection	1/31/2020 4:21 PM
470	As noted previously - patchwork after service installations is invariably rough & substandard	1/31/2020 3:46 PM
471	clamp down on polluters - and this isn't about people who throw out gum wrappers. There have	1/31/2020 3:01 PM

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been many times where I have walked past household items (mattresses, etc.) in green spaces. Two years ago I had to spend about \$1,500 in vet bills when my dog sliced her paw on ceramic tiles that were discarded in a green space (that was in Coquitlam). There have been other times where I have come across household debris on the PoCo trail (and there are a couple of gentlemen that spend their Saturday mornings walking the trail and cleaning up garbage on their own accord).

472	i don't feel safe to live in my house because in my neighborhood (woodland area) there are some suspicious people who gather around at night or park their cars along street with car engines on for a long time and then drive away. if police patrol this area more often at night and early morning, I think those cars don't dare to show up and trade drugs.	1/31/2020 2:18 PM
473	Build a Lawn Bowling Green in one of the parks. Also, more street lighting in the area near the West Coast Express station.	1/31/2020 1:46 PM
474	Its important to feel safe in our community	1/31/2020 7:59 AM
475	Anything community-oriented - arts, event, culture, cleanliness, etc.	1/31/2020 7:53 AM
476	Off leash dog parks; Gates park areas. I would argue the number of children playground ratio to children is much higher that Dogs, to off leash areas. These pets are family, and some cases their children. One should not be held to a higher regard than another. We all pay taxes and are families, dogs or children should be treated the same, and have access to the same number of play areas.	1/31/2020 7:05 AM
477	Make the westbound merge from Shaughnessy Ave onto the Mary Hill Bypass safer -- it is difficult (must twist awkwardly in driver's seat) to track traffic coming downhill.	1/30/2020 9:18 PM
478	a small improvement in the quality of the streets	1/30/2020 8:15 PM
479	compared to surrounding cities (except tricities) we are very behind in pools. New one will be full on opening day. Need more length swimming times at night	1/30/2020 7:42 PM
480	I've almost been run over more times than I can count on Welcher Ave and Reeve street, especially after dark. This is not an anecdotal experience, this is a discussion among all neighbors in the area that won't speak up. There is no reason why there shouldn't be a cross walk signal and more lights to keep the pedestrians that frequently enter Gates Park. Please figure this out.	1/30/2020 6:39 PM
481	more regular particularly during bear season. bi-weekly in the summer heat just attracts them!!!	1/30/2020 6:36 PM
482	Said it before and will say it again. PoCo needs to have a city clean up day where city equipment such as pressure washers etc. are made available to downtown businesses to help them do their part to keep things looking nice and welcoming for customers to conduct business with them.	1/30/2020 6:36 PM
483	As noted previously, I would happily pay more for better sidewalks, roads, trails, parks, playgrounds, traffic control, and most importantly cleanliness and attractiveness.	1/30/2020 6:16 PM
484	No recommendations.	1/30/2020 5:57 PM
485	Roads in the Citadel Heights area needs to be repaved. Some work was commenced near Eastern Drive but not completed on Dewar Way	1/30/2020 5:47 PM
486	More consistency in road signage and adherence to national standards.	1/30/2020 5:16 PM
487	Always can use police	1/30/2020 4:02 PM
488	I'm ok with on proposed enhancements EXCEPT BYLAW ENFORCEMENT - not for financial reasons but as a matter of principle. An utter waste of taxpayer money!!	1/30/2020 4:00 PM
489	see above	1/30/2020 3:16 PM
490	None of it	1/30/2020 2:35 PM
491	I enjoy recreation and cultural activities. However, I don't expect them to be free so I don't mind if there is a fee to attend events hosted in the city. I also think operating a new recreation centre is a good use of public tax dollars.	1/30/2020 2:32 PM
492	More safety needs to be put in place downtown POCO for the city drivers that go too fast.	1/30/2020 2:19 PM

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493	A review of dangerous intersections. Would like to see the Fremont connector go up to David Ave, would benefit greatly from that.	1/30/2020 2:06 PM
494	an adjustment in weekly bin pick up. Ie, weekly green waste in fall, may not always be necessary.	1/30/2020 1:24 PM
495	I think we need to be more attractive to new businesses and promote poco as. Great place for companies to set up shop.	1/30/2020 1:05 PM
496	Everything seems fine, I don't want to improve things just for the sake of spending more money. Perhaps a bit more could be done for emergency planning and evacuation as climate change begins to impact our weather. What happens if the Coquitlam dam breaks?	1/30/2020 12:50 PM
497	as above Prairie east of fremont and Burns are extremely dangerous, also need lighting along Burns Victoria and Victoria is extremely dangerous if turning left...who puts a street at the top of a hill?? Light cross walks from above, very hard to see pedestrians in the dark and rain	1/30/2020 11:49 AM
498	Ensuring the public feels safe and well connected with their police force is an important part of community. We are shared with the Coquitlam RCMP, we are not a well woven part of their detachment or officers.	1/30/2020 11:47 AM
499	Put more into getting the rink & rec centre finished off better. Tv screens for scheduling??	1/30/2020 11:36 AM
500	CCTV especially known garbage dumping sites.	1/30/2020 11:21 AM
501	Way too much congestion on the Mary Hill. shaughnessy intersection needs an overhaul. Think about how much worse it will become once coquitlam center gets developed.	1/30/2020 11:18 AM
502	If you have by-laws, they must be enforced. Otherwise, just a joke to be routinely ignored.	1/30/2020 10:48 AM
503	Transportation Infrastruc Add Bike Lanes on the road	1/30/2020 10:47 AM
504	Safety of our citizens. The firefighters are usually first responders and often save lives.	1/30/2020 10:38 AM
505	Engineering Dept. - Enforcement of tree/shrub/bush clearances at intersections. - Maintain a minimum hight and clearance of trees overhanging roads to allow (ex. street sweeper) and other equipment to do their job. - Cutback trees/shrubs/bushes that encroach on public sidewalks	1/30/2020 10:38 AM
506	-	1/30/2020 10:35 AM
507	Prairies/Burns rd, project should be a priority! Also do no extend Devon to Coquitlam, we are getting already too much traffic from Burke Mountain development already!	1/30/2020 10:25 AM
508	This shows the city shine. Different 'Fests' that are put on by the city/groups around the city brings many people into the area, and with them, economic boosts to the community and fun memories.	1/30/2020 10:15 AM
509	I'm satisfied with the taxes & value	1/30/2020 8:42 AM
510	The City is to be greatly commended on their minimal budget increase this year. You have no doubt worked diligently on it. Having said that there is always room for improvement. Stop overpaying some high level managers, watch ALL expenses (especially Council's), control spend.	1/30/2020 8:40 AM
511	cleanliness of the parks and trails which would include additional dog waste bags because that is what draws residents and visitors to poco, the natural environment.	1/30/2020 7:28 AM
512	no comments	1/30/2020 7:14 AM
513	Port Coquitlam is one of the least bicycle-friendly cities I have ever lived in. While trails are well maintained, cycling on the road for errands is a life-threatening endeavour every time. It can easily be improved to also encourage parents to let their kids cycle to schools and reduce car traffic.	1/30/2020 7:08 AM
514	Think out of the box and fix basic parking problems there is no frequent transit in a lot areas that run to stores in an easy way. Even doctors, etc. When you are running the city you have the money to live in a better part of town and can afford to drive or take a cab. Not everyone is so fortunate. You forget about the others who have to struggle to make ends meet.	1/29/2020 9:31 PM
515	Also police services.	1/29/2020 9:08 PM

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516	We need road improvements in the Lincoln Park area, Cedar Drive is a pedestrian fatality waiting to happen, need more sidewalks and street lights in the Lincoln Park Area	1/29/2020 8:44 PM
517	N/A	1/29/2020 8:37 PM
518	I would rather keep level of services and pay more taxes	1/29/2020 8:36 PM
519	Beautification projects, such as refreshing broken/tired sidewalks, addressing overgrown landscaping and weeds, working with BCHydro to switch overhead power lines to below grade, etc.	1/29/2020 8:10 PM
520	- No ncrease None	1/29/2020 7:34 PM
521	More active investigation into household drug dealing	1/29/2020 7:24 PM
522	Some other municipalities have a once a year pickup for larger items. We used to be able to do that when we first moved here but no longer. We need this service. We also need to have glass picked up.	1/29/2020 7:05 PM
523	I would pay more taxes to change the rules so that a mayor who has been charged with sexual assault must remove himself from his role as mayor until or unless the charges are dismissed (not stayed).	1/29/2020 7:03 PM
524	Being a pedestrian around Thompson park is extremely dangerous and I have had to avoid vehicles exceeding the speed limit on multiple occasions. The stretch touching Morgan avenue and Taylor street needs sidewalks installed before someone is seriously injured.	1/29/2020 6:17 PM
525	Not seeing enough Police presence. Seeing too much open drug use and spent needles..	1/29/2020 4:35 PM
526	Homelessness/Housing Co Op housing.	1/29/2020 4:29 PM
527	program could be more comprehensive and local, personally I waste a lot of gas driving items to the coquitlam recycling center	1/29/2020 4:20 PM
528	Transportation Infrastruc Transportation. Wish our previous Mayor had pushed for better SkyTrain access. When you need to get a bus to access SkyTrain or drive and park to access SkyTrain, you are not going to leave your car at home! Wish something could be done to improve traffic flow on Shaughnessy. Currently it is terrible!	1/29/2020 4:17 PM
529	I would like to see police or a enforcement that has the time to do preventative police work and stakeouts at drug houses to bust the dealers rather than always reacting to the chaos that they create	1/29/2020 4:13 PM
530	You should not require owners to clear snow and ice from sidewalks at their effort and expense. All things being equal, if a city like Monreal which probably collects the same taxes per capita as PoCo can do it; you can figure out a way to leverage existing resources to clean sidewalks and more side streets including laneways which are the only access to our garages in a lot of cases.	1/29/2020 3:56 PM
531	Ticketing people for dumping/littering should happen more frequently.	1/29/2020 3:47 PM
532	Leave these services in place.	1/29/2020 2:59 PM
533	As noted earlier, taking care of our existing roads by enhancing ongoing maintenance and fixing priority areas that could lead to higher costs in the future	1/29/2020 2:58 PM
534	we desperately need an recreational vehicle dump station. The closest one in at a Husky station in central Maple Ridge. The majority of homes now have rv's parked out front...where do they dump their tanks?	1/29/2020 2:44 PM
535	A lot of the residential streets and cul - de - sacs are forgotten and look terrible	1/29/2020 2:04 PM
536	As stated before, we absolutely need a red light/speed camera at the Pitt River/Reeve Street intersection. Too many accidents/close calls. This is a high pedestrian traffic area with the school close by and people walking to the park/trail.	1/29/2020 12:33 PM
537	would like to see mand or bike patrols	1/29/2020 12:07 PM
538	More policing/ticketing regarding traffic is needed. Riverside drive/riverwood gate borders an elementary, high school and daycare. The speed of drivers in this area is absolutely absurd.	1/29/2020 11:38 AM

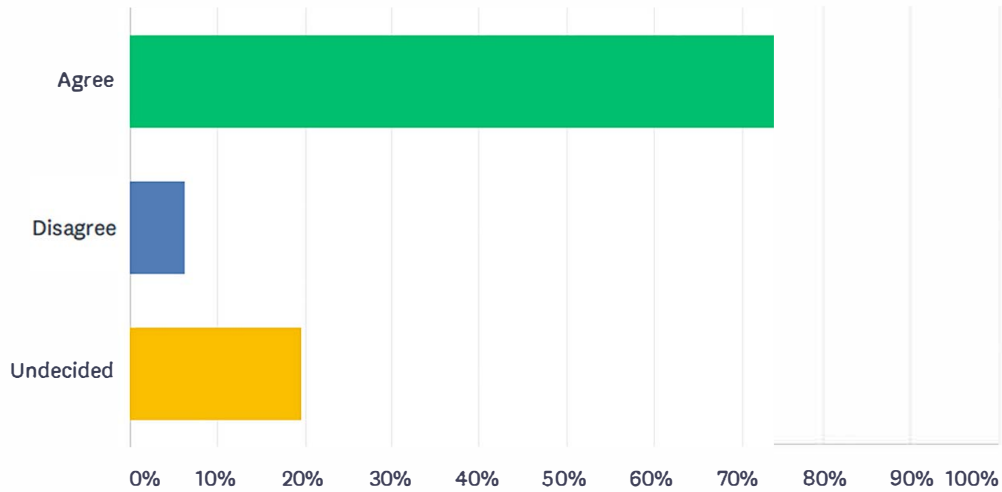
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Also semis flying down the road which is all residential. Cars do not stop at stop signs, ignore school zones. There are children everywhere. More policing of traffic violations is needed

539	Bylaw Enforcement Bylaw enforcement. Offleash dogs are an on-going and growing problem.	1/29/2020 1:13 AM
540	There seems to be a large amount of illegal suites in the Citadel area based on the amount of cars parked on the road and amount of garbage produced. Having an audit and making people pay the proper amount in taxes would give the city more money for extra projects and make this city even greater than it already is.	1/28/2020 8:08 PM
541	We need more roundabouts	1/28/2020 6:11 PM
542	Answered it in the last one! Hoping the City becomes more willing to focus on improving security in the downtown. Please put security in the new Rec Centre, at least until everyone understands behavior expectations. Unsupervised kids or adults angry they can't play ping pong are just as much an issue as someone passing out in the bathroom and police needing to be called. I want my kids to go to the library without me worrying that something is going to happen to them in the bathroom if I don't go with them. I want to be able to use the seats in the lobby without them being covered in a homeless guy's possessions. I want to have my disabled friend use the one elevator that could take him upstairs to the library without being told some kids broke the elevator and it won't be fixed until Monday. We live in a compassionate society, but I feel that many people do not understand that there should be rules of what is acceptable and not acceptable in a building constructed with taxpayers money. Everyone is welcome to use the facility but I hope the city will add security before something terrible happens, like a child getting pricked by a needle left in one of the chairs or someone getting attacked	1/28/2020 4:53 PM
543	Please allocate more funds to hire manpower to police trails and parks for off-leash dogs in leash only sounds. It is a public safety hazard. It could be funded by the amount of penalties that offenders would have to pay.	1/28/2020 3:19 PM
544	Increase bottom line staff / clerical / reception	1/28/2020 2:15 PM
545	Continue with rehab projects to improve road surfaces; underlying services (drainage); and to modernize sidewalks for better accessibility (aging demographic)	1/24/2020 3:53 PM

Q15 I am satisfied with the budget information available to me this year.

Answered: 922 Skipped: 49



ANSWER CHOICES	RESPONSES	
Agree	74.08%	683
Disagree	6.18%	57
Undecided	19.74%	182
TOTAL		922

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#	PLEASE EXPLAIN WHY:	DATE
1	Not Relevant to Quest But does not justify PPT increase	3/6/2020 2:47 PM
2	New Resident New Resident	3/3/2020 11:02 AM
3	Not Relevant to Quest I'm just hoping that there will be more affordable housing so I don't have to make more then 75% of my wage!	3/3/2020 10:58 AM
4	New Resident New comer	3/3/2020 10:54 AM
5	Not Relevant to Quest Not sure-perhaps there isn't enough for seniors?	3/3/2020 8:57 AM
6	- Insufficient Detail The budget information didn't include very much on how Port Coquitlam would fight climate change.	3/1/2020 8:21 PM
7	- Miscellaneous Every survey should have an "any other feedback" section... I recently was at the city looking for the prints the city has on file for our townhome complex and found the fees to receive copies of the prints (even in a digital format) unacceptable. I think it was around +/- \$40 for the first page and +/- \$5? for each page after?? Just to drag and drop some pages onto a thumb drive??? Yet having the clerk help me access them on the screen there (which arguably takes more time and effort on city staff's part) was free? There should be a max \$20 flat fee to transfer all available files.	3/1/2020 6:28 PM
8	+ Miscellaneous Because 2020 budget is good and the property tax is just ready to increase 0.48%.	3/1/2020 6:03 PM
9	+ Well Presented Transparent	3/1/2020 4:46 PM
10	+ Informative Love the open and honest approach to how our money is spent. These seavays are wonderful	3/1/2020 4:07 PM
11	+ Well Presented Simple, concise and transparent.	3/1/2020 2:30 PM
12	+ Well Presented easily understood	3/1/2020 2:10 PM
13	+ Miscellaneous Poco has done a fantastic job of cutting the fat and protecting the residents. Like Brad west standing up for the apartment residents who were being renovicted. I've never been more proud to live in Port Coquitlam	3/1/2020 11:18 AM
14	+ Miscellaneous I appreciate all that has been done. Thank you!	3/1/2020 9:11 AM
15	+ Well Presented It was clearly presented overall.	3/1/2020 12:07 AM
16	Not Relevant to Quest We need more details as to what projects are planned. Also, we would like to see the director of departments being given these budgets to be held accountable for excessive cost overruns like those in recent year's Capital Projects by incompetent city directors.	2/29/2020 11:00 PM
17	- Insufficient Detail Get rid of the 'pretty' graphics-instead just give some examples of each item ex: General Govt, Capital Projects, Water/Sewer.	2/29/2020 8:24 PM
18	+ Miscellaneous happy with the budget, trust the decisions being made	2/29/2020 10:49 AM
19	- Insufficient Detail More information is needed on what commercial owners are getting for this much tax you are charging them	2/28/2020 8:03 PM
20	- Insufficient Detail More detail needed about proposed enhancements	2/28/2020 3:43 PM
21	- Did Not Look no time to digest	2/28/2020 3:25 PM
22	- Insufficient Detail Same old info sheet with bad photos and dumbed down info and not enough comment from people who make decisions	2/28/2020 11:00 AM
23	- Insufficient Detail You did not explain the cost of project management of strategic services	2/28/2020 6:32 AM
24	+ Informative This survey itself demonstrates the city's openness.	2/27/2020 11:50 PM
25	+ Miscellaneous Council has worked diligently to keep taxes down and still maintain carefully designed services.	2/27/2020 5:40 PM
26	- Did Not Look Haven't had time to really research	2/27/2020 5:05 PM

Budget 2020

27	- Did Not Look	I haven't read it yet.	2/27/2020 3:11 PM
28	+ Well Presented	well laid out	2/27/2020 1:47 PM
29	+ Miscellaneous	many changes are on, and it takes time to adjust.	2/27/2020 1:43 PM
30	+ Informative	info is available and taxes have only been raised slightly	2/27/2020 11:48 AM
31	+ Informative	I feel Poco is especially transparent	2/26/2020 7:32 PM
32	- Insufficient Detail	more detail on specific area needs to be clear. At least, I didn't know why we need to increase tax for more service, and what was wrong about past years service.	2/26/2020 5:48 PM
33	- Insufficient Detail	I'd like to know what "project management of strategic initiatives" is - it has a big price tag attached to it.	2/26/2020 4:54 PM
34	- Insufficient Detail	I would like to see total spending	2/26/2020 3:34 PM
35	Not Relevant to Quest	Bus service is the best it has ever been in over 40 yrs.	2/26/2020 3:31 PM
36	+ Informative	Lots of info	2/26/2020 3:13 PM
37	- Insufficient Detail	Need more info on debt & money spent on debt service	2/26/2020 3:07 PM
38	+ Miscellaneous	Permits "Glass is full in PoCo" Do not issue build!	2/26/2020 9:51 AM
39	+ Well Presented	Seems clear and simple	2/25/2020 9:10 PM
40	Not Relevant to Quest	We didn't need the new Rec building and the concrete work looks like I did it on the weekend.	2/25/2020 2:31 PM
41	- Insufficient Detail	Not enough detail given	2/25/2020 2:18 PM
42	- Insufficient Detail	The amount of info sent out is dumbed down...need real reports not infographics	2/24/2020 5:58 PM
43	+ Informative	Detailed enough with avenues to dig deeper if needed	2/24/2020 3:49 PM
44	+ Well Presented	East to read, easy to understand	2/24/2020 3:15 PM
45	Not Relevant to Quest	what could we learn from other municipalities and what more could be shared?	2/24/2020 10:34 AM
46	+ Miscellaneous	I love all of the 2020 budgeted activities! Thank you for helping to improve our community.	2/23/2020 10:16 PM
47	- Insufficient Detail	Unable to see any individual financial responsibility.	2/22/2020 8:56 AM
48	+ Miscellaneous	Great job - New Mayor and Council on reducing our taxes!	2/21/2020 3:41 PM
49	+ Happy About Giving INpu	Appreciate the city reaching out to residents for opinions so I'll take any info I'm given.	2/21/2020 2:23 PM
50	Not Relevant to Quest	It really depends on what is constructively done with the surveys each year.	2/21/2020 1:35 PM
51	- Insufficient Detail	Its was not as detailed as I like. I am in accounting so I like to see where ALL the money goes. If that info is available, it's not that readily advertised.	2/20/2020 9:54 PM
52	Not Relevant to Quest	We are concerned because there is no mention of the environment in the budget plan. If Port Coquitlam is seriously concerned about this issue, it should provide some portion of the budget to meaningful and visible climate change mitigation/adaptation.	2/20/2020 3:42 PM
53	+ Informative	the city is good at sharing this information and making it available.	2/20/2020 8:10 AM
54	+ Happy About Giving INpu	Your processes appear transparent. It is great to be heard, hopefully the City will act upon the survey results.	2/20/2020 7:32 AM
55	Not Relevant to Quest	The additional funding for bylaw enforcement is offensively excessive, especially when compared to the funding received by programs that help and enrich the community.	2/19/2020 11:19 AM
56	- Insufficient Detail	Few areas are vague	2/19/2020 10:42 AM

Budget 2020

57	Not Relevant to Quest I would like the city to have water meters	2/18/2020 9:39 PM
58	+ Well Presented It is clearly explained	2/18/2020 3:17 PM
59	- Hard to understand I would say agree but the focus on customer service at city hall was unclear to me. Why is there money being allocated to customer service since that's more of an attitude or approach to work in my experience. If it's to hire more staff or train them to provide better customer service I get it but I found that to be miscommunicated.	2/18/2020 2:38 PM
60	- Insufficient Detail One cannot comment on budgets just given the summary of amounts by department. Greater detail on those summary amounts would allow for one to critique or applaud the expenditures.	2/18/2020 11:14 AM
61	- Insufficient Detail I'm not sure what "project management of strategic initiatives" means, and a whole lot of money is going into that	2/16/2020 4:13 PM
62	Not Relevant to Quest Police presence is not enough to solve the problem.	2/15/2020 1:09 PM
63	+ Miscellaneous RECEIVED MAILED BUDGET AT OUR HOME	2/15/2020 11:50 AM
64	Not Relevant to Quest Arts and culture are not priorities.	2/14/2020 11:46 AM
65	- Insufficient Detail It feels very incomplete. I don't feel that it tells a complete picture. Unfortunately I'm not an expert in this area so it's hard for me to provide more details, just that reading the information provided doesn't give me a strong sense that I know what the budget priorities are, or that the information presented isn't somehow cherry-picked to present an overly optimistic picture.	2/14/2020 10:47 AM
66	Not Relevant to Quest for those of us that are unable to attend council meetings due to work schedules, personal responsibilities and health, a posting of the meeting on video or at least a monthly e-mail of the session could be sent on a sign up basis through out the year. Once on the list the process would be streamlined and would take very little effort to send. This would give a much more accurate response from the PoCo community than is currently understood.	2/14/2020 9:59 AM
67	+ Informative I moved from the US. Lived in 6 cities there. Never received any information about the budget!	2/12/2020 1:33 PM
68	- Insufficient Detail would like to see more detail	2/12/2020 10:44 AM
69	+ Miscellaneous - Insufficient Detail I think PoCo does a good job of sending out information to all residents. I would love a more detailed list about each category, though. Some more specifics about the responsibilities under each heading, or projects that have been completed in the past year and goals for the future.	2/12/2020 7:46 AM
70	- Insufficient Detail -there is very little transparency in what it being spent and on what, exactly, in relation to the higher level deliverables.	2/11/2020 9:18 PM
71	Not Relevant to Quest right now we need city to get involved with insurance company that are taking all ours hard earned money , increase 465 %	2/11/2020 7:45 PM
72	+ Miscellaneous It's a good process and the City communicates effectively to all.	2/11/2020 6:41 PM
73	+ Miscellaneous Kudos to Poco Council for keeping the lid on further tax increases in comparison to some other municipalities for the 2020 tax year	2/11/2020 4:31 PM
74	+ Miscellaneous appears to meet our needs.	2/11/2020 4:26 PM
75	- Miscellaneous No body listen and care anyway.	2/11/2020 2:56 PM
76	- Hard to understand 12% culture plus 10% + PW/Parks - put parks budget with Rec	2/11/2020 2:12 PM
77	Not Relevant to Quest we had a couple of heavy snow falls in the city, yet the government only focused on clearing the highways/main road and not giving attention to the residential and secondary streets as if the residents do not pay taxes for the city's care	2/11/2020 2:03 PM
78	+ Informative the pamphlet mailed out to us explained the proposal	2/11/2020 9:53 AM
79	+ Miscellaneous Through media, Facebook etc.	2/10/2020 3:30 PM
80	+ Miscellaneous Being happy doesn't need any explanation	2/10/2020 2:37 PM
81	Not Relevant to Quest artist in residence?? why?? \$19,000	2/10/2020 2:22 PM

Budget 2020

82	+ Well Presented clearly/simply explained, easy to read	2/10/2020 2:11 PM
83	Not Relevant to Quest The City can employ people to do this. Purchase for the sidewalks. Also maybe give businesses some incentive to clear beyond their business place, even tax cuts or rewards. They can do a sidewalk and an alley for about a block of their business.	2/10/2020 2:02 PM
84	+ Miscellaneous everything is current	2/10/2020 12:29 PM
85	Not Relevant to Quest I want to maintain our level of service. Ensuring our reserves will be there when we need them.	2/10/2020 9:50 AM
86	- Miscellaneous Anyone can pretend to be Port Coquitlam resident and provide nonresident feedback to this survey. Please provide a unique survey code for each Port Coquitlam resident.	2/9/2020 10:40 PM
87	+ Miscellaneous I've been able to read about it through social media.	2/9/2020 8:42 PM
88	- Insufficient Detail I honestly don't know what's missing. Maybe a spot in the pamphlet about what isn't covered by these taxes. Possibly some common misconceptions about what is funded at provincial or federal level, or maybe what the city is trying to do on a shared budget with provincial/federal levels.	2/9/2020 8:30 PM
89	+ Miscellaneous Because the increase is justifiable	2/9/2020 6:18 PM
90	+ Informative Budget is informative but not overwhelming.	2/9/2020 11:33 AM
91	Not Relevant to Quest stop increasing, start reducing, otherwise you are failing.	2/8/2020 9:43 PM
92	Not Relevant to Quest I am not in favour of a \$12000 spending for Remembrance Day. I would rather see this type of budget focussed on neighbourhood parks and/or recreation centres, such as an upgrade to Hyde Creek family change room facility. I support spending on the new leisure pool at the Poco Community Center and hope that there are adequate plans for parking to accommodate the increased public use in that area.	2/8/2020 8:57 PM
93	+ Miscellaneous Keeping the tax increase lower than others in the Lower Mainland	2/8/2020 3:22 PM
94	+ Informative + Well Presented comprehensive, well-explained	2/8/2020 10:53 AM
95	+ Well Presented Great visuals, concise, easy to understand.	2/7/2020 10:36 PM
96	+ Well Presented Very well presented!	2/7/2020 4:07 PM
97	+ Miscellaneous Council looked internally to make savings for us.	2/7/2020 4:02 PM
98	- Miscellaneous Who knows what you make up.	2/7/2020 3:52 PM
99	Not Relevant to Quest Let's keep Port Coquitlam a small community with access to amenities for resident/tax payers first!	2/7/2020 3:40 PM
100	+ Miscellaneous Appreciate the effort and reaching out.	2/7/2020 3:29 PM
101	- Insufficient Detail it is always so vague and as a PoCo Citizen you have to be diligent on the website to really find info	2/7/2020 3:06 PM
102	+ Miscellaneous Makes sense.	2/7/2020 2:56 PM
103	+ Informative It keeps me updated on the most important services.	2/7/2020 2:50 PM
104	- Insufficient Detail Does not give a good or complete picture	2/7/2020 2:43 PM
105	+ Happy About Giving INpu I've never felt so included - thank you.	2/7/2020 2:41 PM
106	+ Miscellaneous A 0.48% increase is satisfactory.	2/7/2020 2:36 PM
107	- Miscellaneous The website is sometimes difficult to get around but most things are there if you persevere	2/7/2020 2:18 PM
108	Not Relevant to Quest Resident comments are not requested in this survey so I will use this space. I am single, retired and on a fixed income. When prices around me increase, or utility companies raise their rates, or my government raises taxes, I have no choice but to find the money somewhere within my fixed income. I dearly wish our government and corporations would take the same approach and work harder to function with their fixed budget instead of	2/7/2020 11:34 AM

Budget 2020

increasing costs to people like myself who have paid their taxes for some 50 years and just want to enjoy their retirement.

109	- Insufficient Detail While the budget at a glance does well to highlight what the proposed changes are, it doesn't go into enough depth about why this is considered a priority or what the underlying problem it's trying to solve is. For example, "Funding to support ongoing operations and new initiatives of the PoCo Sports Alliance, an independent body representing the sports community" is quite broad, why does this group need a funding increase? What are they trying to accomplish with this additional money that they can't recoup from their existing sponsorships? or 2 additional large LED screens and audio package for Remembrance Day? Really? Is that necessary for one event? I'd rather see that money go elsewhere. Were there complaints from the public that precipitated this getting on the list, or again is this a "nice to have" item?	2/7/2020 9:51 AM
110	+ Informative Sufficient information available.	2/7/2020 9:34 AM
111	+ Miscellaneous I appreciate your efforts	2/7/2020 6:29 AM
112	+ Miscellaneous I believe the distribution of budget to the various services such as police, fire, roads, recreation and so on is reasonable.	2/6/2020 10:27 PM
113	Not Relevant to Quest I don't think the mayor should make more than double the average person makes. This makes our taxes go to wages instead of what it needs to go to.	2/6/2020 4:23 PM
114	+ Miscellaneous The information provided in the report covered the info that was received by the different departments interpretation - how each person interpreted the information.	2/6/2020 1:50 PM
115	+ Well Presented Well presented in an understandable format.	2/6/2020 1:18 PM
116	+ Well Presented Thank you for the easy-to-read info booklet. Well done.	2/6/2020 8:17 AM
117	Not Relevant to Quest I would like to see more funding towards policing.	2/5/2020 9:08 PM
118	- Miscellaneous the customer service is not necessary	2/5/2020 8:05 PM
119	New Resident New to poco as of June 2019	2/5/2020 7:24 PM
120	+ Informative Just the basics provided, but all I need to know.	2/5/2020 2:56 PM
121	- Insufficient Detail No or little information on this years capital projects	2/5/2020 11:05 AM
122	+ Well Presented Brochure was clear and good year-over-year information.	2/5/2020 7:50 AM
123	Not Relevant to Quest I feel taxpayers' money is being spent needlessly on areas that make absolutely no sense. For example, speed bumps were installed along Eastern. Why? I feel this was solely to use money from last year's budget so you could increase this years budget by stating "we were over budget last year". If speed was an issue, then why were no speed bumps added to the lower section of Eastern, where street racing is a major issue for residents.	2/4/2020 8:53 PM
124	- Insufficient Detail Need to know about salaries and staff spending.	2/4/2020 7:52 PM
125	- Insufficient Detail Not enough detailed explanation of exactly where the money is being spent.	2/4/2020 6:59 PM
126	+ Well Presented Well-presented	2/4/2020 5:03 PM
127	- Insufficient Detail why bylaw enforcement is so much compare to other things.	2/4/2020 4:27 PM
128	Not Relevant to Quest Nothing to say. See answers above.	2/4/2020 2:18 PM
129	Not Relevant to Quest There's probably some hidden agenda as well.	2/4/2020 2:11 PM
130	- Insufficient Detail Not enough info on capital budget	2/4/2020 11:45 AM
131	+ Well Presented Clear and easy to follow. Nothing stood out as unnecessary	2/3/2020 7:44 PM
132	- Insufficient Detail more information on the specifics of breakdowns ie..what does 10% parks/rec mean...what is breakdown for building parks/maintaining parks etc	2/3/2020 5:11 PM
133	+ Well Presented We appreciate the effort given to sharing the budget information with us. It easy to read and I didn't need my accountant to explain it. We also want to give Mayor Brad	2/3/2020 2:24 PM

Budget 2020

West a huge pat on the back for trying to cut the municipality's cost in order to keep the property tax as low as possible.

134	+ Miscellaneous	Very fair. Very happy with the Mayor and Council in not giving a big tax increase as other Cities and Municipalities have done.	2/3/2020 2:05 PM
135	- Insufficient Detail	Just as always too vague with poor links to upcoming projects. Always looks like there is something to hide.	2/3/2020 8:34 AM
136	Not Relevant to Quest	Please install proper signage regarding by-laws on the trail system. This will assist By-Law in enforcing them and will also let the public know what they are - very few people go on your website to find out if their dog should be on a leash or if they should pick up after them, or if they can ride their motorcycle on the trails. Follow Coquitlam's lead and do the right thing!!!! Inform the public and help bylaw at the same time!!!	2/3/2020 8:32 AM
137	+ Informative	Good overview of proposed ongoing enhancements	2/2/2020 9:22 PM
138	- Insufficient Detail	I would like to see an actual budget, not just highlights and reassurances. If it's there, it's a bit hidden.	2/2/2020 8:26 PM
139	Not Relevant to Quest	- Project Management of Strategic Initiatives: Too high. Need to be clear - Large screens and Audio: Seem unnecessary	2/2/2020 5:56 PM
140	Not Relevant to Quest	The Rec center is not big enough, seaming pool is too small	2/2/2020 5:55 PM
141	- Insufficient Detail	Under bylaws enforcement, it would be good to know how many FTEs the increase represents.	2/2/2020 5:53 PM
142	+ Happy About Giving INpu	I am always appreciative of the information available to the community. By allowing residents to choose what is important to them, we feel like we are being listened to and are part of the process.	2/2/2020 4:11 PM
143	- Insufficient Detail	Please provide specific examples of how and why each service is being changed.	2/2/2020 4:02 PM
144	- Insufficient Detail	Please add in pie charts and bar graphs to help illustrate tax spend and where proposed increases are being directed.	2/2/2020 3:38 PM
145	Not Relevant to Quest	I'm thinking more is coming?	2/2/2020 2:35 PM
146	- Miscellaneous	I think that although mailers are important for older generations, it is important to also make this survey more prominent on the site. Although I found out about the mailer on mailer, I had a hard time to locate it on the site.	2/2/2020 2:01 PM
147	+ Informative	Always great detail provided to local residents thank you	2/2/2020 12:02 PM
148	Not Relevant to Quest	My home taxes nearly doubled last year and it sounds like they will increase again. As a single income household this is very impactful and I don't know if I'm getting value for them	2/2/2020 10:20 AM
149	Not Relevant to Quest	Again, your scale here is incomplete. I would say slightly agree.	2/2/2020 10:19 AM
150	+ Well Presented	Easy to understand and well layed out.	2/2/2020 9:53 AM
151	+ Well Presented	Not too detailed and easy to read.	2/1/2020 7:26 PM
152	+ Informative	It provided a good outline on what the tax money was going to.	2/1/2020 7:18 PM
153	+ Well Presented	Its proactively distributed and clearly explained.	2/1/2020 5:08 PM
154	- Insufficient Detail	You are not being honest with the taxpayers about the ultimate costs of the PCCC. The \$25 levy is an obfuscation of the real impact of what we are really paying, and will pay upon completion. Also, the over-runs to date have not been addressed. This whole project never went to a referendum and I am convinced such would not have been approved. I blame City Council and, particularly, city staff.	2/1/2020 4:08 PM
155	Not Relevant to Quest	The community centre investment is huge for the community. If only the surrounding areas will improve so it's not a city with "pockets of niceness".	2/1/2020 2:01 PM
156	+ Well Presented	Very thorough, transparent	2/1/2020 12:16 PM
157	+ Well Presented	Clarified % of budget increase and stated priorities, plus where \$ going	2/1/2020 11:52 AM

Budget 2020

currently

158	Not Relevant to Quest Mortgage is high for recent new condo buyers. Like us we need help and if taxes are high then it is a problem for us.	2/1/2020 10:26 AM
159	Not Relevant to Quest I feel like this represents yet another significant increase in revenue for the city and you're burying it. We should reduce property taxes. Cost of living is out of control, but politicians never cut taxes, they only raise them.	1/31/2020 8:04 PM
160	+ Well Presented The budget information was very well presented and easy to understand.	1/31/2020 1:47 PM
161	Not Relevant to Quest Thank you for keeping the increase in taxes minimal.	1/31/2020 10:41 AM
162	+ Well Presented It's okay, easy to read	1/31/2020 7:53 AM
163	Not Relevant to Quest Do not agree with By-law enforcement budget for Increasing paroling for dogs off leash, look at why dogs are off leash ? How do we provide areas where dogs can exercise? How you spoke to Vet's about how aggression in dogs is reduce if they are regularly exercised? Ask why the problem exist, and fix the root cause. These people are your residents; provide acquitted areas so this issue does not exist.	1/31/2020 7:12 AM
164	- Hard to understand Kind of looks the same year over year, visual updates may improve public's understanding.	1/30/2020 6:37 PM
165	- Miscellaneous A little concerned it's too tight.	1/30/2020 4:03 PM
166	- Hard to understand Since the revenue of properties is increasing due to the high evaluation. Why we still need to increase the percentage of the tax	1/30/2020 2:37 PM
167	- Hard to understand I don't understand how city taxes are determined based on your home's value.	1/30/2020 2:34 PM
168	+ Well Presented Good summary in flyer mailed out and additional details online are good.	1/30/2020 2:27 PM
169	- Insufficient Detail need more details about what was done in the last year but also what will be done next year	1/30/2020 1:30 PM
170	- Insufficient Detail The highest proposed cost is for something that seems very vague "project management of strategic initiatives". I am not a fan of that. What strategic initiatives and why is it costing so much money. Is there not people already at city hall hired to consider initiatives. This sounds like government speak for spending money with nothing concrete in mind.	1/30/2020 12:53 PM
171	- Hard to understand I am not 100% familiar with all terms in your brochure. For example what is the POCO Sports Alliance . Is this a non profit society or what. Is there some place on the website to look up terms?	1/30/2020 11:02 AM
172	Not Relevant to Quest -	1/30/2020 10:35 AM
173	+ Happy About Giving INpu I appreciate the clarity that is available to everyone and for the opportunity to voice my opinion in an easy and convenient way.	1/30/2020 10:16 AM
174	+ Well Presented Information was very clear and laid out nicely.	1/30/2020 8:42 AM
175	+ Well Presented Well laid out and explained. Again, commendations to everyone for job well done in the budgeting process and managing the budget throughout the year. THANKS POCO!!!!	1/30/2020 8:42 AM
176	+ Informative its good to see where the money is being / going to be spent but will the city actually follow through.	1/30/2020 8:26 AM
177	Not Relevant to Quest A nice increase for you and the people who work for the city. Most people do not have automatic increase in wages every year	1/29/2020 9:32 PM
178	Not Relevant to Quest One other thing - Wesminster Ave has a Park Zone, however, the signs need to be replaced with School Zones. There is no park on that street. There is a school on that street. I've requested this be updated, every year for the last five years.	1/29/2020 9:10 PM
179	Not Relevant to Quest Agree with everything except for the increase funding for public art	1/29/2020 7:25 PM
180	- Hard to understand Unclear about project management fees. What projects? Why aren't there employees within the city who can perform these functions as part of their ongoing duties	1/29/2020 7:06 PM

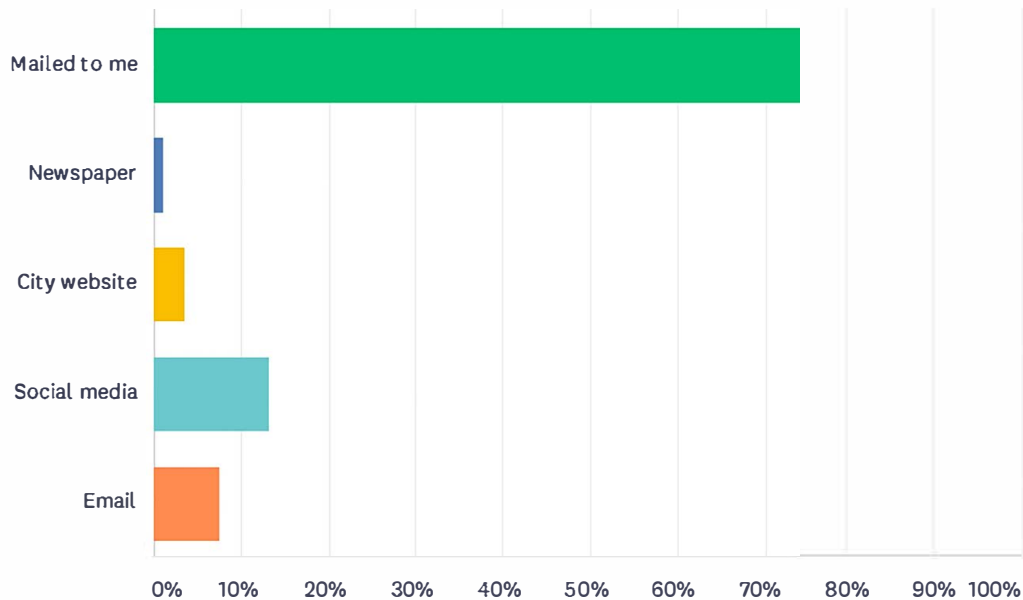
Budget 2020

or is there a city project manager for the project managers duplicating services.

181	- Insufficient Detail	No mention of total salaries. No mention of pension funding issues	1/29/2020 4:30 PM
182	+ Informative	I feel that I have been moderately informed and appreciate the effort.	1/29/2020 3:47 PM
183	+ Informative	This information is appreciated.	1/29/2020 3:01 PM
184	+ Miscellaneous - Insufficient Detail	Although the budget info. is good, would like to see a bit more on the Capital and Rehabilitation planning	1/29/2020 3:00 PM
185	+ Informative	it is completely transparent	1/29/2020 1:13 AM
186	+ Informative	I usually find any information I am interested in on the City website; and I like that the various pages usually offer a phone number & email to reach the relevant department.	1/24/2020 3:58 PM

Q16 What is the main way you learned about this survey?

Answered: 935 Skipped: 36



ANSWER CHOICES	RESPONSES	
Mailed to me	74.55%	697
Newspaper	0.96%	9
City website	3.64%	34
Social media	13.26%	124
Email	7.59%	71
TOTAL		935

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Sat 3/14/2020 12:42 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	- none: doing a good job maintain parks and services
To cover the cost of these services, what services would you be willing to give up?	<ul style="list-style-type: none">- perhaps we need less bylaw enforcement and safety spending?- 30% of taxes (highest percentage) already goes to fire and police yet there is always proposed changes for more signs/safety etc. It will never be enough and the public should be encouraged to use vigilance and common sense in addition to the large amount of funding and resources already put into "being safe".- \$140 000 for ADDITIONAL bylaw reinforcement - I'm interested to know what specific additional enforcement is needed and what proposed positive impact this will have on the public (? savings in other areas, cleaner parks)- \$180 000 for project management of strategic initiatives: this is vague, what does this mean?
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	<ul style="list-style-type: none">- perhaps we need less bylaw enforcement and safety spending?- 30% of taxes (highest percentage) already goes to fire and police yet there is always proposed changes for more signs/safety etc. It will never be enough and the public should be encouraged to use vigilance and common sense in addition to the large amount of funding and resources already put into "being safe".- \$140 000 for ADDITIONAL bylaw reinforcement - I'm interested to know what specific additional enforcement is needed and what proposed positive impact this will have on the public (? savings in other areas, cleaner parks)

- \$180 000 for project management of strategic initiatives: this is vague, what does this mean?

- thank you for a fun city with nice parks, schools and relatively low taxes.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Mon 3/9/2020 6:38 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	We need to add green infrastructure to all new developments, particularly in the high density areas of downtown. For a comparison, see the green infrastructure features included in the City of Vancouver's Olympic village area.
To cover the cost of these services, what services would you be willing to give up?	We don't need to give anything up. The City should be requiring these features as part of development or re-development. The proponents or developers should be required to implement them and maintain them for a reasonable period of time. It could be financed through DCCs, density bonuses, etc. There is a whole range of tools available. The City needs to commit to using them. Perhaps we should implement a green infrastructure fund. A portion of every development cost charge would go into the fund that would be used to fund green infrastructure projects in the city.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	I recently downsized from a house to a condo within the city. I cannot understand why utility bills are not based on size of dwelling. I have a condo that is one sixth the size of my previous home and yet the utility bill is only marginally less. The City needs to make this much more equitable. Many people on fixed incomes are living in condos and yet are having to pay almost as much for sewer and water as someone living in a large home. This is unfair.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Wed 3/4/2020 5:48 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	
Email Address	
What additional services would you like to see added for the current year?	I would like to see more money put into positive community growth and development. Specifically, we have begun to allow a few breweries to operate in Poco, but we are holding them back with unnecessary red tape. These people are wanting to get some returns on their investments, so they can grow more, but feel its hard with the city's restrictions on them. Also, we need to put more into community fairs, festivals and concerts, that drive people from outside Poco's boundaries to spend time and money within our community. This also makes the purchasing of homes in Poco more attractive to new investors, families, and professionals. We spent a fortune on a new community centre, and made the pool to short for swim meets, forgot referee dressing rooms, and didn't include a liquor license so parents can enjoy a glass of wine or beer, while watching their children play sports? Lastly, we need to improve our sporting fields for soccer, baseball etc, as we are pretty lacking in those depts by comparison to almost everywhere else. We need to do more than fix sidewalks, and install nice flowers in planters to make this city better and drive a community to participate together.
To cover the cost of these services, what services would you be willing to give up?	I don't want to give any services up. I would just like more.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes

**Other
comments**

My household is perhaps fortunate, but I would be happy with a small increase in my taxes to improve these areas.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Thu 2/27/2020 9:30 AM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	<div></div>
Email Address	<div></div>
What additional services would you like to see added for the current year?	Restrict or regulate single-use, disposable items.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Wed 2/12/2020 2:52 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	<div></div>
What additional services would you like to see added for the current year?	<p>Please add white reflectors on the roads for all main streets. It is very VERY difficult to see the white lines while driving in the rain, especially when it is dark. Lougheed Highway is particularly dangerous.</p> <p>There is a crosswalk between curbs at Shaughnessy and Lougheed which needs better lighting. After pedestrians cross the light, they cross a crosswalk to reach the sidewalk.</p>
To cover the cost of these services, what services would you be willing to give up?	<p>This should not be a large expense and should be part of basic road safety protocol as it prevents motor vehicle incidents.</p>
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	<p>No</p>

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Tue 2/11/2020 12:47 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	
Phone Number	
Email Address	
What additional services would you like to see added for the current year?	<p>1. Recycle old underwear and unusable clothing items. There is no doubt that a lot of it lands up in the landfill.</p> <p>2. Clarification is required on recycling containers lined with a plastic coating. Some coffee and ice cream containers have a plastic coating and they are collected in our blue bins. Yet the information in the booklet we received from the City states that items lined with a coating goes into the garbage. This contradiction needs to be clarified too enable us to recycle responsibly. Also no mention is made of the frozen food entrée containers.</p>
To cover the cost of these services, what services would you be willing to give up?	none
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	Do we know if agencies collecting household items will collect unusable clothing? Although my feedback does not directly impact the budget, I feel that the recycling component is equally important. Thank you.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Wed 2/26/2020 6:45 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	police
To cover the cost of these services, what services would you be willing to give up?	bylaw enforcement
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	More police decrease fees at recreation centre or make lower rate for residents more police

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Wed 2/26/2020 2:39 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	More education on climate change, cleaning up community i.e. graffiti and tagging on fences and utility boxes. When it snows, clear the roads and prevention in the short term by salting/sanding roads. Pot holes in roads are an issue.
To cover the cost of these services, what services would you be willing to give up?	Education of impact of graffiti and tagging to youth will reduce the impact and thus, save in the long term.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	<p>More community awareness. Have a reduced rate for community centres for residents, especially, since we are paying in the property tax. If community has affordable, accessible access to exercise and social activities, will be healthier, mentally and physically, and will not need emergency services as much.</p> <p>Fees are too high at Hyde Creek and new Port Coquitlam recreation centre and people are not going there because of the high cost. Particularly annoying because the cost for new rec centre has been burdened on property tax payers. Used to go regularly to Hyde Creek but fees are too high.</p> <p>The key is education and prevention instead of after the fact.</p> <p>Also, would prefer to not receive the budget in the mail as I can see the</p>

information online. Saving in printing and postage for city if there is an election to view items online.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Mon 2/24/2020 12:38 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	We were so happy to see the new recreation centre built and it looks fantastic! However, a huge disappointment is that there was NOT a lap pool added and only a leisure pool. Our daughter has been taking swimming lessons for the past 8 years at the only Port Coquitlam facility at Hyde Creek recreation centre. The pool is constantly over crowded and we often suffer waiting lists for lessons through the years. It is also impossible to park there on the weekends. Dozens of people we have spoken with also voice there diapointment. THE CITIZENS OF POCO DESPERATELY NEED ANOTHER LAP POOL FOR LESSONS!!!
To cover the cost of these services, what services would you be willing to give up?	You are adding 3 skating rinks at the new recreation centre. We would suggest that you add 2 skating rinks in order to make room for the much needed lap pool so the kids can take swimming lessons there!
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Thu 2/6/2020 1:04 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	Satisfied with services in place.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Sat 2/1/2020 2:13 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	crosswalk button
To cover the cost of these services, what services would you be willing to give up?	none
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes
Other comments	<p>The crosswalk button at the corner of Shaughnessy St and McAllister Ave has been out of commission for a couple years, when there is a snow storm or heavy rains. The beeping on that button goes on all day and night long. [REDACTED]</p> <p>[REDACTED] I reported this last year but it is not yet fixed. Thank you.</p>

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Thu 1/30/2020 3:01 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	I would like to have the City consider having a 4 large item pickup for disposal as does Coquitlam. Four items once, 1 item 4 times, or a combination. I am convinced that this service would be well used, even if there was a charge for it.
To cover the cost of these services, what services would you be willing to give up?	Well, our street gets swept several times a year and it is really not necessary. And, there are always cars everywhere, so without prior warning, it does not accomplish much. (I realize there would be some cost involved in letting people know). Maybe once a year on a quiet residential crescent would suffice.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes
Other comments	Either an increase or a fee paid for the service if it is used.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Thu 1/30/2020 8:13 AM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	More community police, the Riverwood area is seeing constant break ins and theft. More traffic calming as traffic speeds along Riverside Drive it often feels like a freeway as people head to Costco. More green spaces for off leash areas.
To cover the cost of these services, what services would you be willing to give up?	Less spend on bylaws enforcement and more focus on real crime. Increase business taxes so corporations like Costco and Walmart pay more, they are creating the traffic demands in our neighborhoods along with residents of Coquitlam who drive down Coast Meridian to do everything.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No
Other comments	Perhaps a slight increase, but only after other options are exhausted first.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Sat 1/11/2020 2:01 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	More tree planting in parks. Erosion mitigation at castle park as it occurs frequently costing expensive repair each time. A one or twice a year collection of large items individuals throw out so that additional revenue can be collected for picking up these items and prevent throwing in open spaces. Patrols of areas used as camps to prevent the accumulation of materials that cause the need for a large clean up.
To cover the cost of these services, what services would you be willing to give up?	Reduce grass cutting and some additional areas of park space. I see tractors on grass that is too wet and this causes damage and additional expenses.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Wed 1/8/2020 10:12 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;


Name	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	I would like to see more proactive Bylaw Enforcement, with additional bylaw officers being hired.
To cover the cost of these services, what services would you be willing to give up?	The Bylaw Officers would pay for themselves by issuing fines.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes
Other comments	More Bylaw Officers means a safer place to live.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Mon 9/30/2019 8:12 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	
What additional services would you like to see added for the current year?	We need more places to play pickleball in central and east Coquitlam. Our pickleball group, Mariner Pickleball Club, has over 70 members with more on the waiting list, but we are being pushed away from Mariner Park because of inadequate parking (apparently locals are complaining), no bathroom facilities and only 3 lined courts. We are loving the 6 courts at Blue Mountain Park (thank you!) but would love to see the courts at Eagle Ridge lined for pickleball. They are only for tennis (having just been refinished) and are only 2.5km from the dedicated 8 courts at Town Centre Park. Eagle Ridge could easily be painted to have 6 or even 8 pickleball courts (Westridge courts in Burnaby: 2 tennis courts lined with 8 pickleball courts). We would love to have lock boxes with nets at the currently lined venues. When playing at Blue Mountain Park, we are carrying in 180lbs of nets (6 at 30 lbs. each) plus other equipment.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Mon 9/30/2019 6:15 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	We need more places to play pickleball outside in central and east Coquitlam, Port Coquitlam, and Eagle Ridge. Our pickleball group, Mariner Pickleball Club, has over 70 members with more on the waiting list, but we are being pushed away from Mariner Park because of inadequate parking (apparently locals are complaining), no bathroom facilities and only 3 lined courts. Half of our members play at Hyde Creek in the winter, but in the summer outdoor courts are almost non existant. All outdoor tennis courts should have Pickleball lines painted as well. Tennis is being played less and less, while Pickleball is exploding in popularity, especially amongst seniors who are trying to remain active and healthy.
To cover the cost of these services, what services would you be willing to give up?	The cost of painting Pickleball lines is minimal. No other services need be 'given up' to paint lines once every 5 years.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	No

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Mon 9/30/2019 5:19 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	As a Port Coquitlam citizen and residential tax payer for many years, and now retired, Im finding the access and courts to play the sport of "Pickle Ball" is very limited. Many neighbors of mine are also Pickleball players and we find ourselves going to other cities like Burnaby, Coquitlam, and Surrey to play this sport since we cannot get or the limited Pickle Ball courts in the City of Port Coquitlam. This is one of the fastest growing sports out there.
To cover the cost of these services, what services would you be willing to give up?	The new Port Coquitlam Rec Centre was designed with limited indoor Pickle Ball Courts (3) from which I believe wont be ready for over a year a year from now.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes
Other comments	Need the accelerate the implementation of more indor and outdoor Picle Ball Courts within the City of Port Coquitlam asap.

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Mon 9/30/2019 5:07 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	I would like more outdoor pickleball lines in tennis courts. For example Patrica tennis courts are perfect for that as they are rarely used . Also needed is more times for pickleball in the rec Center's as it sells out in 2 -3 minutes. It is an up and coming sport for older and young people.
To cover the cost of these services, what services would you be willing to give up?	Use pop up nets that we put together instead of staff.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Thu 9/5/2019 4:08 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	Improve access to water front (Fraser river and coquitlam river) from the walking trails. Build a walking trail across Fraser to access Douglas Island. Plant more trees and better utilize the space in Castle park. Set up community garden in Castle Park empty space
To cover the cost of these services, what services would you be willing to give up?	Let me know what the options are so that I can decide
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes
Other comments	Get public input via online survey for future development projects. 3 ice rinks in the new community center is an overkill. More space should have been allocated for the swimming pool and other sports activities (like indoor tennis court).

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Sun 8/18/2019 10:14 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Phone Number	[REDACTED]
Email Address	[REDACTED]
Other comments	my comment is the would like to thank ,mr brad west for his approach in the media about poco he is doing a great Job keep up the good work ,but would like to see some Senior housing in Poco also more up grade to the maple and whyte and maple ,better crossing because almost get run over by fast moving Cars that don't stop at he crossing ,we need speed bumps or better crossing sign ,it is hard for me to cross just to get on the trail for my walk ,thank you [REDACTED]

Budget Suggestion Box Form submitted on City of Port Coquitlam

no-reply@portcoquitlam.ca on behalf of Poco Web Admins

Fri 8/16/2019 3:17 PM

To:Port Coquitlam Budget <budget@portcoquitlam.ca>;

Name	[REDACTED]
Email Address	[REDACTED]
What additional services would you like to see added for the current year?	More road paving. Why does Mary Hill Road outside the new Rec Center feel like a BMX track. Who in the City decided that was acceptable.
To cover the cost of these services, what services would you be willing to give up?	This question is biased and leading. Raise taxes. Why do we have to have the lowest taxes anywhere. Low taxes mean less services and now we have terrible roads but based on this questions wording you seem to have already made up your mind.
If you are not willing to give up any services, are you willing to accept a tax increase to cover the additional costs?	Yes

Feedback on budget survey



Sat 3/7/2020 10:30 AM

To: Port Coquitlam Budget <budget@portcoquitlam.ca>;

Good morning:

Unfortunately I didn't take the opportunity prior to March 1st to submit my feedback on the online form. In reviewing the printed copy of the survey, I have a suggestion regarding your proposed increase in bylaw enforcement around the area of smoking. I would appreciate enforcement on smoking/vaping and cannabis because they all stink and are unhealthy but increase that enforcement to littering as well. It has been my observation that a great deal of littering comes from people discarding their cigarette butts on the ground. When I've participated in green space and neighbourhood cleanups, the butts are the items that seem to cause the most littering. You can also extend this to litter in general - I notice general littering happens everywhere but particularly around high schools. Students discard their food wrappers and drink containers on the ground rather than carry to a waste bin. Ottawa Street is a prime example of this.

Our family enjoys living in PoCo and we appreciate all that you do to make our city a desirable place to live while keeping household tax increases to a minimum.

Respectfully,



New curbs and pavement on Mars Street

[REDACTED]

Mon 2/10/2020 11:08 AM

To: Port Coquitlam Budget <budget@portcoquitlam.ca>;

Dear Finance Department

Our neighbourhood area that consists of Mars, Huber, Ayling and Lynwood Avenue request that funding be allocated to remove the old deteriorated pavement from Mars Street down to and including its Intersection with Huber Ave. New curbs are also needed. We do not want further patching that has gone on for 41 years but rather complete new paving. Some of us have lived in this neighbourhood for over 40 years only to see patch after patch being done on this street only to have it eroded out a few days later.

Thank you

[REDACTED]

Sent from my iPad

Snow removal

[REDACTED]

Sat 2/29/2020 10:56 PM

To: Port Coquitlam Budget <budget@portcoquitlam.ca>;

Hi, we'd just like to let the City know that we really appreciate the snow clearing done on the sidewalks in the Citadel area, making it so much easier to get around. Thank you for maintaining that as a priority.

Regards,

[REDACTED]
[REDACTED]