

RCMP



ROYAL CANADIAN MOUNTED POLICE

LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE – ***CONNECTED TO OUR COMMUNITIES***

RCMP 2024 Year in Review Report: City of Port Coquitlam

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Royal Canadian Mounted Police
Gendarmerie royale du Canada

Canada

Strategic Plan Priorities



**Partner with
the Community**



**Promote
Public Safety**



**Target
Criminal Activity**



**Support
Our People**





Participated in 36 Community Events:

- Remembrance Day
- Cram the Cruiser
- Back-to-School safety events

Proactively Patrolling for Increased Visibility:

- 140 foot patrols in parks and business areas
- Nearly 2,300 hours of vehicle patrols

Partnership with Businesses and Residents:

- Inadmissible Patrons Program
- Garage529 pilot project



Conducting Traffic Enforcement:

- 250 hours spent on HAZE and HVE
- 2,700 violation tickets issued

Metrics of Safety:

- Crime rate for 2024 was 45.
- Calls for service decreased 9%
- 9-1-1 calls answered in 8.5 seconds on average

MICR Program:

- Pairs a mental-health trained police officer with a psychiatric nurse
- MICR Team started November 6, 2023
- Program Purpose:
 - Enhance crisis response
 - Improve system efficiency
 - Increase officer proficiency and community connection



Results:

- MICR attended 27% of all mental-health related files
 - 660 files out of 2,487

Benefits of MICR Program:

- Assessments, de-escalation, and referrals
- Better care provision with access to medical records and knowledge
- Trust between public and police, especially with individuals hesitant to engage with police
- Stronger connections to expedite calls for service





Engaging in Proactive Activities:

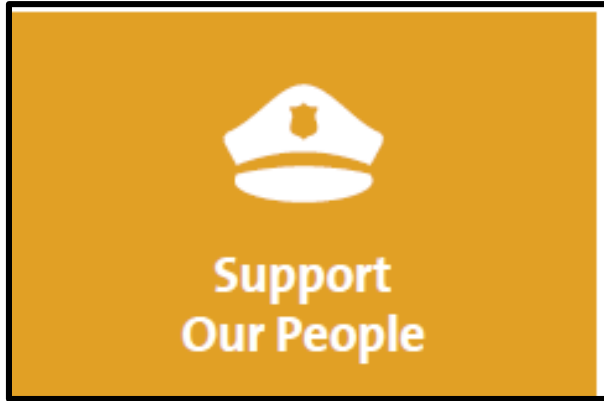
- High-visibility patrols
- 39 public education events

Supporting Victims of Crime:

- 1,200 victim service referrals

Targeting Property Crime:

- Property crime decreased 3%
- Working with businesses to prevent shoplifting
- Public education materials on crime trends available online (CompStat/Crime Dashboard)



Providing Supports to Staff:

- Member Wellness Unit
 - Check-ins with staff
 - Consultations
 - Referrals to support services

Offering Training Opportunities

- 180 training sessions in 2024
 - Operational training courses
 - Emergency response scenarios
 - Tactical gear for responding to calls

Summary of 2024 Business Improvements

- Reinstated Junior Mountie Police Academy
- Instituted the Inadmissible Patrons Program
- Established a Business Continuity Plan with Langley RCMP Detachment.
- Conducted consistent High Accident Zone Enforcement along Mary Hill Bypass, Coast Meridian Road, and Prairie Avenue
- Completed the cellular underground upgrade project; VOIP; and the LAN rack expansion for RCMP technology initiatives



2025 Business Improvements Underway

- Reinstating the Auxiliary Constable Program
- Installing WaitWell terminals at the Front Counter for improved accessibility, better customer service and language translation for residents requiring assistance for police services
- Reviewing community policing special event attendances and false alarm fees
- Initiating an office space refresh at the Public Safety Building



Questions?

